

EMERGENCY SERVICES MEDAL (ESM)

New South Wales

Mr John Richard BOYD, 3 Manning Place, Wodonga Vic 3690

Mr Boyd joined the Albury Rescue Squad and affiliate of the NSW Volunteer Rescue Association (VRA) in 1964 as rescue operator. During his distinguished service with the Squad he has held the appointments of President, Deputy President and Captain. Mr Boyd is actively involved in all operations of the Squad including road crash rescue, underwater diving and support to the other emergency services. He is also the head of the State Diving Sub-Committee of the VRA where his insistence on high standards safety and training has been widely acknowledged. As well as his involvement with the Albury Rescue Squad, Mr Boyd also represents the VRA on the local and district Emergency Management and rescue committees, and is a member of the VRA State Executive.

Mr Peter James CAMPTON, 1/45 Amaroo Drive, Banora Point NSW 2486

Mr Campton joined the Banora Point State Emergency Service unit in 1985, and joined the Australian Volunteer Coast Guard Association (AVCGA) Kingscliff flotilla in 1986 where he has held a number of operational and administrative appointments. He is currently the AVCGA Squadron Commodore for northern New South Wales. He also represents the AVCGA on the local and district emergency management committees. Mr Campton major achievements include the formation of the Kingscliff flotilla; the building of the flotilla's training, radio tower and boat shed; and the selection and purchase of the flotilla's rescue vessels. His efforts have contributed significantly to the safety of the boating community in the area.

Ms Dianne Ruth GORDON, Coniston NSW 2500

Ms Gordon joined the NSW State Emergency Service (SES) in 1997 as an active member of the Wollongong City SES Unit where she served as a team member, Training Coordinator and Deputy Unit Controller. She has since progressed to be Deputy Region Controller for the Illawarra/South Coast Region. Ms Gordon has shown outstanding skills as an operations controller in both SES operations and in support of the other emergency services. Significantly, her suggestions when assisting the Police in a large-scale search operation have resulted in modifications to Police procedures. Ms Gordon was also heavily involved in the \$13 million capital upgrade of the SES communications where her personal skills contributed to a very cohesive and successful project. In her current role Ms Gordon continues to demonstrate outstanding commitment and dedication to the SES and displays highly effective leadership during emergency operations.

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Mr Kevin Michael HILL, Vincentia NSW 2540

Mr Hill joined the Jervis Bay Division of the Royal Volunteer Coastal Patrol (RVCP) in 2000 and has since progressed through a number of operational and administrative appointments, including Senior Regional Officer for southern NSW and culminating in his current position as the Deputy Officer Commanding (South). He is also the current Chair of the RVCP's Standards Committee where his considerable management and engineering skills have resulted in improved safety standards for all operational crews and maintenance of the operational assets of the RVCP. Mr Hill has been a key member of the working group developing strategies for the future of marine rescue in New South Wales. He has dedicated considerable effort to the goal of establishing a single marine rescue group that will provide the boating community with an improved integrated rescue service.

Mr Peter Ronald LALOR, PO Box 7122, Wilberforce NSW 2756

Mr Lalor has been a member of the NSW State Emergency Service (SES) since 1969 when he joined the Burwood Unit. Since then he has served at the Blacktown and Mount Druitt units where he now serves as the Local Controller. During his distinguished service at Mount Druitt he has developed the Unit into a highly regarded team of 45 members. Mr Lalor has been involved in most of the major SES operations that have occurred in New South Wales including the Thredbo landslide, the Sydney Hailstorm and the Western Sydney Storm operation in 2007. He has also been heavily involved in training development and has been instrumental in the development of the SES uniform policy. He is also the delegate for the Western Sydney District on the newly-formed State Emergency Service Volunteers Association. Mr Lalor's commitment to the development of the SES in the Mount Druitt area has been of the highest order. Additionally, he has been active in other community organisations, particularly in the organisation of the annual fete for the Mount Druitt Hospital. Mr Lalor has served the SES and his local community with distinction.

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Mr Gregory Robert SLATER, deceased,
Late of Mount Keira NSW 2500

Mr Slater joined the NSW State Emergency Service (SES) from the Australian Federal Police (AFP) in 1998 as the Division Controller for the Oxley Division based in Taree. Under his leadership, the Oxley Region grew its volunteer base and capability and prepared the Units for future flood and storm events. He also contributed to the development of operational management training, particularly in SES Operations Centres. Mr Slater took a leave of absence for a short period to take up a posting with the AFP/United Nations Transitional Administration East Timor as the Officer-in-Charge of the District Operations Centre. In 2004, he was appointed as the Deputy Director General (later Deputy Commissioner) of the SES. Mr Slater championed the project management approach to service delivery and provided executive level operational support and mentoring to the SES's 17 Region Controllers. He was also a significant contributor at senior level to the management of the coordination of responses to most of the floods and storms that occurred in New South Wales after his appointment.

Mr Slater died on 13 September 2009.

Ms Jean Elizabeth TYACKE, Cammeray NSW 2062

Ms Tyacke joined the North Sydney Unit of the NSW State Emergency Service (SES) in 1987, and assumed her current position as Local Controller at Mosman in 1993. Under her outstanding leadership the Mosman Unit has more than quadrupled its strength, moved into a new Local Headquarters and, in consultation with the local Council, commissioned two new vehicles. In 2004 Ms Tyacke was a significant member of the organising committee for the SES 50th Anniversary celebrations which included the Controllers Conference, Vice-Regal Reception and Parade; she was awarded a Director General's Unit Citation for Outstanding Achievement in recognition of her outstanding work in organising the celebrations. In 2006 she was declared Mosman Citizen of the Year, acknowledging the outstanding contribution that Ms Tyacke has made to the Mosman community during times of emergency and her close liaison with the Council, the Police, community groups and schools to ensure that major events in Mosman have been carried out safely. Ms Tyacke continues to lead a professional and dedicated team. Her outstanding leadership of the Mosman SES and, in particular, her demonstrated support and commitment to community service have been exceptional.

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Victoria

Mr Andrew John ALLAN, Rye Vic 3941

Mr Allan was initially involved with the Devon Meadows Fire Brigade, starting in the Junior Brigade before progressing to the Senior Brigade and then being appointed the Brigade's 2nd Lieutenant. He was a Fire Marshal at Calder Park Raceway for 5 years before joining the Southern Peninsula Rescue Squad (SPRS) in Sorrento as a volunteer member. Mr Allan has been a Squad member for over 18 years and during this time has *inter alia* written the SPRS Helicopter Rescue Crew and Winch Operator Training Manuals, trained over 20 helicopter crew with a number of these now having highly respected careers in the Search and Rescue Helicopter industry, served on the SPRS Committee of Management for over 10 years, developed a very positive relationship between the Police and the SPRS so that the SPRS now trains on a regular basis with the Police Airwing and Water Police, arranged for joint training with Monash University Ambulance Victoria trainees over a number of years, helped to coordinate the vital relationship between the SPRS and the Australian Maritime Safety Authority emergency response division, and trained volunteer personnel in first aid. In addition, he has assisted many marine and land search and rescue operations, either by helicopter or rescue boat. Mr Allan has served the SPRS and the community of Victoria with distinction.

Mr Mark Thomas DODS, 71 Cinerama Crescent, McCrae Vic 3938

For over 20 years, Mr Dods has provided distinguished service to WICEN (Vic) Inc in a voluntary capacity in both administrative and operational roles, including included the Ash Wednesday fires of 1983, the north east Victorian floods of 1993, and 3 tours of duty during the Bogong fires of 2003. WICEN (Wireless Institute Civil Emergency Network) is an organisation consisting mainly of Amateur Radio enthusiasts who provide communications to emergency response agencies in times of need. As well as participating in all WICEN (Vic) activities, Mr Dods has coordinated or had a major involvement in each step of its transition from an ad-hoc organisation to an incorporated body. He was a member of the committee that established WICEN (Vic) as a permanent organisation, and later coordinated its incorporation, becoming its first President. As President for 3 years and as a Member of the Committee of Management for another 6 years, Mr Dods provided stable, long-term leadership enabling the establishment of WICEN's structures, procedures and practices. His leadership during the preparations for the Year 2000 transition and during the transition itself led to the establishment of a permanent Victoria-wide backup radio network which still remains part of the Victorian Emergency Response Plan. Mr Dods has served WICEN (Vic) and the community of Victoria with distinction.

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Queensland

Mr Frank Mark PAGANO AFSM, Bald Hills Qld 4036

Mr Pagano has contributed to the emergency services field for over 34 years. Prior to his present appointment as Executive Director, Emergency Management Queensland, he was Deputy Commissioner for the Queensland Fire and Rescue Service and served with distinction for 30 years as a fire officer. As part of his current duties he is also the Executive Officer to Queensland's peak disaster management body, the State Disaster Management Group, and is tasked with ensuring the overall effectiveness of Queensland's Disaster Management System. Mr Pagano provides high level expertise and leadership, focusing on initiatives that should lead to the reduction of risks to Queensland communities. He has extensive operational expertise and has played a leading role in responding to every Queensland natural disaster event since his appointment. His experience and outstanding leadership during these events have ensured rapid and effective response, and have greatly reduced the potential for extended community suffering. In addition to leading the natural disaster response, Mr Pagano spent 3 months in Innisfail following Tropical Cyclone Larry in 2006, leading the Operational Recovery Management Group. More recently, he was appointed as Coordinator-General following the 2009 cyclones and flooding in north west Queensland and worked with the communities of Normanton and Karumba to enhance coordination of the region's essential re-supply and recovery planning

Awards/recognition include:

Australian Fire Service Medal, 2001.

Centenary Medal, 2001.

South Australia

Mr Brian Raymond UNDERWOOD, Underwood Crescent, Coober Pedy SA 5723

Mr Underwood joined the State Emergency Service of South Australia (SES) in 1986 and remains an active volunteer member of the Coober Pedy SES Unit. Since becoming the Unit Training Officer in 2003, he has fostered a closer working relationship and training régime between Mine Rescue and the SES. When appointed the Unit Manager in the following year, he proceeded to establish Coober Pedy Mine Rescue as an SES unit, and his outstanding leadership has been instrumental in progressing Coober Pedy SES and Mine Rescue to a professionally trained and equipped rescue organisation serving Coober Pedy and the remote areas of South Australia. Recently, Mr Underwood initiated the development of a purpose built mine rescue system is being specifically engineered for opal mine rescue requirements. When completed, this will be the first time that an appropriately engineered opal mining rescue system has been commercially available in Australia. The SES is now an integral part of the community of Coober Pedy and assists with mining accident retrievals, road accidents and much more. Mr Underwood's dedication, commitment and accomplishments have been exceptional.

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Tasmania

Mr Philip Leon BIRD, Devonport Tas 7310

Mr Bird is the Unit Manager for the Mersey SES Unit which provides services to the Municipal area of Latrobe and to the City of Devonport. He has established excellent relations with both councils that provide funding for his Unit, and he is highly respected by both Mayors and senior council staff. He has built up a first class SES Unit, evidenced by the fact that his Unit has won the SES State Rescue Competition for the past decade and has represented Tasmania at 5 national competitions. Mr Bird has led the team at the national competition and, in 2005, led the team to second position overall. Mr Bird has been an innovative manager in that his Unit was the first to introduce All Terrain Vehicles in Tasmania and he acquired a grant and purchased a high-tech lighting plant that has proved to be a very effective appliance for lighting major work or accident scenes. The Mersey SES Unit is one of the best resourced units in the North West Region and in the State of Tasmania as a result of his tireless efforts. Mr Bird has encouraged many Unit members to contribute to the Regional Search and Rescue Team, and the Unit's facilities and vehicles form the base for that team. Mr Bird is particularly proud of the fact that a team from the Mersey Unit has won 6 annual Tasmanian land navigation competitions and has been placed second on 3 occasions at national navigation competitions. Mr Bird is a consistent contributor to discussions held at the regular Unit Management meetings and is highly respected by his colleagues; he also provides advice to Regional SES staff on a regular basis and is a regular assistant in the conduct of ATV and 4WD courses. Mr Bird has a unique attribute in that not only is he highly competent from a technical point of view but he also possesses excellent management and leadership skills.

Mr Michael Hansen STREET, West Hobart Tas 7000

Mr Street is the current Director of Civic Solutions, responsible for the engineering, maintenance and outdoor workforce of the Hobart City Council. In addition he is the Council's Municipal Emergency Management Coordinator, involving additional tasks that include emergency planning, participating in emergency risk mitigation projects and representing Council on several committees. Mr Street was one of the leaders who recommended the amalgamation of State Emergency Service's volunteers into a single unit for the greater metropolitan area of Hobart to increase efficiency and effectiveness. Mr Street has been the driving force behind the completion of Council plans to deal with any emergency that may effect the local population. In 1997, he was a key member of a project team that completed the Hobart City Lifelines project that focused on fostering liaison between organisations and applying a planning process which resulted in the identification of opportunities to reduce risks to critical community infrastructure or lifelines. In 2002 he represented the Hobart City Council on the Tasmanian Emergency Risk Management Project's Regional Committee. His knowledge and experience as a hydraulic engineer provided invaluable input to this project. Mr Street has also been a long serving member of the Regional Emergency Management Committee and the Nuclear Powered Warships Visits Committee, and has been a key contributor and adviser to the Regional Emergency Controller during many emergency operations over many years.

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Australian Capital Territory

Mrs Doreen Joan McENCROE, Kaleen ACT 2617

Mrs McEncroe has demonstrated considerable commitment and provided a valuable contribution to the community as a volunteer with the ACT State Emergency Service for more than 20 years. Mrs McEncroe is the current Commander of the ACT State Emergency Service Pialligo Volunteer Unit and has held this position since early 2007. She is particularly active in ensuring that all members follow defined standard procedures both across the ACT State Emergency Service and within the Pialligo Volunteer Unit, and possesses robust management skills that ensure the continued smooth operation of the Pialligo Volunteer Unit. Mrs McEncroe demonstrates a 'can-do' attitude and can be relied upon to support ACT State Emergency Service operations both within the Australian Capital Territory and interstate. She has been involved in several major operations including the Canberra Bushfires of 2003 and the Hunter and Central Coast storm and flood response in 2007. Mrs McEncroe is also the Deputy Chairperson on the ACT State Emergency Service Principal Advisory Group that provides strategic direction to the Service and undertakes projects that can enhance the delivery of services to the community. Mrs McEncroe provides significant input during these meetings to continue to advance the ACT State Emergency Service. Mrs McEncroe has served the community of the Australian Capital Territory and the ACT State Emergency Service with distinction.

Northern Territory

Ms Joanne KILLMISTER, Maningrida Community NT 0822

Ms Killmister has been a volunteer member of the Northern Territory Emergency Service (NTES) since 2000 and has served continuously with the Maningrida Volunteer Unit. Ms Killmister has dedicated herself to gaining nationally recognised qualifications in training and emergency management disciplines including Road Accident Rescue, Storm Damage, General Rescue and Small Boat Handlers. In 2006, she was appointed Unit Officer Maningrida. Through her passionate leadership and enormous personal effort, Ms Killmister has developed a cohesive, well trained and responsive Emergency Service Volunteer Unit that supports the local community. Her involvement in all aspects of the community has been influential in maintaining the high profile of the unit throughout the area, Ms Killmister's tireless commitment to improving her unit and the NTES is evident in a several ways. By force of personality she has managed to triple the membership of the unit and has greatly improved unit training. Ms Killmister and her fellow volunteers are regularly involved in assisting the NT Police in road crash rescues, marine incidents, house fires and cyclone preparation and response. Notably, during Cyclone Monica she played a leading role in ensuring the safety of the community and cleaning up the damage afterwards. Her efforts have created a school-based NTES training program that has so far seen 10 aboriginals become full members of the NTES Maningrida Volunteer Unit. Ms Killmister is an exemplary volunteer with enormous passion and drive who selflessly gives her time to provide an emergency service to a remote area of the Northern Territory.