

## **PUBLIC SERVICE MEDAL (PSM)**

### ***Australian Public Service***

**Mr Jonathan Robbie (Rob) BRAY**, Hughes ACT 2605

For outstanding public service as a policy analyst and as a researcher, particularly in the areas of poverty and inequality.

Mr Bray is one of the foremost advocates in Australia and internationally of approaches to the analysis of poverty that involve directly measuring financial stress and deprivation. These approaches are the most significant advance in poverty measurement in the past 30 years, and Mr Bray's analytical framework has made a unique contribution to understanding the practical impact of poverty in Australia. His recent work on the Pension Review exemplified his ability to present complex technical analysis that is easily understood and clearly shows the impact of policy changes on individuals and the community. The clarity and robustness of his analysis was pivotal in helping the Government through a very difficult policy development process which resulted in a decision to invest \$14.2 billion over 4 years in pensions.

**Mr Keith Alexander BYLES**, Dickson ACT 2602

For outstanding public service as a legislative drafter, particularly the legislation to implement the Carbon Pollution Reduction Scheme and telecommunications and broadcasting reform.

Mr Byles is a First Assistant Parliamentary Counsel in the Office of Parliamentary Counsel and has recently drafted the primary legislation to implement the Carbon Pollution Reduction Scheme and major reforms in the area of telecommunication and broadcasting. These legislative packages comprised several very technical and complex bills and his ability to produce legislation in an extremely short period of time while also assisting departmental staff to refine their policy positions ensured that the very tight deadlines set by the Government for these key legislative measures were met. Mr Byles' drafting leadership has made a substantial contribution to the development of drafting techniques that improve the quality and comprehensibility of the Commonwealth statute book, and many of the techniques pioneered by him are now used in Commonwealth legislation.

## **PUBLIC SERVICE MEDAL (PSM)**

**Dr Michael Joseph COLLINS**, National Measurement Institute, Pymble NSW 2073  
For outstanding public service in the field of forensic science, particularly in the development of an international drug profiling program.

Dr Collins is one of Australia's leading forensic scientists and is currently head of the forensic laboratory at the National Measurement Institute. Over the past 5 years, he has turned a poor performing laboratory into one of the world's best in the analysis of, and research into, illicit drugs. Dr Collins' work on profiling illicit drugs so that their geographic origin could be identified has given the Australian Federal Police an enormous boost to their intelligence activities in combating the supply of illicit drug materials to the Australian market. He has also completely changed the nature of the laboratory's operations so that accurate results are now delivered on time; turnaround times for samples have been reduced, increased security has been provided for samples and positive, client sensitive relationships have been established with major customers. As a result of his outstanding scientific, management and people skills, the laboratory is now delivering enormous benefits to the Australian community and it has gained a national and international reputation for its work.

**Mr James Edgar DUFFY**, Mulgrave Vic 3170  
For outstanding public service in leading the Australian Crime Commission's operations in relation to serious and organised crime.

Mr Duffy is regarded as one of Australia's most experienced and accomplished leaders in the fight against serious and organised crime. He was responsible for leading multi-disciplinary teams involved in covert and overt operations against nationally significant crime. Mr Duffy performed in exceptional circumstances that were of a highly sensitive and complex nature, and provided leadership that elevated team performance and led to new and innovative methods of gathering intelligence and evidence to disrupt serious and organised crime. He excelled in the area of stakeholder management by improving the co-operation and coordinated efforts of federal, state, territory and private sector agencies, and this resulted in major disruption to serious and organised crime syndicates.

## **PUBLIC SERVICE MEDAL (PSM)**

**Ms Carolyn HOGG**, Kambah ACT 2902

For outstanding public service in leading significant improvements in the quality, effectiveness and efficiency of Centrelink's service delivery and customer support.

As Deputy Chief Executive Officer of Centrelink since 2004, Ms Hogg has demonstrated high levels of innovation and organisational leadership in the creation and development of customer service channel management and the design of future service delivery processes. Ms Hogg conceived the idea of a 'customer account' which has significantly improved the approach adopted in dealing with customer enquiries, and widely influenced thinking in government on managing customer service expectations by providing a single mechanism to handle multiple customer issues at the one time. Ms Hogg also led the development of the Concept Office and Lab' in Tuggeranong which showcases the future of front-of-office service delivery and provides a useful tool for other government organisations to trial the development and delivery of new services. Her personal contribution has been a key factor in Centrelink's ability to deliver cost savings to government and excellence in customer service.

**Dr James Bruce HORNE**, ACT

For outstanding public service in the area of water policy, use and management in Australia.

For the past 6 years, Dr Horne has made an outstanding personal contribution to driving water reform at the national level. His high level analysis, innovative program design and clear assessment of the complex problems facing water management have been instrumental in designing policy solutions to provide greater security for Australian water users. He has consistently championed the improved operation of rural water markets as the centrepiece of water management in Australia, and this has set Australia's scheme apart from, and ahead of, many others in the world. Dr Horne's leadership of the 2004 National Water initiative, the 2007 National Plan for Water Security and the 2008 Water for the Future priorities amount to a far-reaching and fundamental shift in the way that water is managed and used in Australia.

## **PUBLIC SERVICE MEDAL (PSM)**

### **Ms Arja Sinikka KESKI-NUMMI**

For outstanding public service in the development and delivery of Australia's humanitarian migration policies and programs.

As head of the Department of Immigration and Citizenship's Refugee, Humanitarian and International Division, Ms Keski-Nummi has been at the forefront of developing fairer and more humane policies for asylum seekers. She has demonstrated exceptional leadership qualities in implementing programs that have brought Australia into line with best international practice in providing support and assistance to those in need. Ms Keski-Nummi has also played a constructive and active role in strategic domestic and international engagement on protection and resettlement issues. As well as overseeing these major developments, she has played a strong personal role in achieving solutions in delicate individual cases for people who would have, without her help, been at very serious risk of harm. Her leadership and work have made a major contribution to improving tangibly the lives of thousands of refugees who have sought protection and sanctuary in Australia.

### **Ms Lyndall Jane SACHS, Griffith NSW 2603**

For outstanding public service as Australia's Ambassador to Lebanon, particularly her leadership role in the evacuation of Australian citizens during the recent conflict between Lebanon and Israel.

As Australian Ambassador to Lebanon, Her Excellency Ms Sachs excelled in leading Australia's diplomatic and consular presence through periods of conflict and political instability in a high-threat environment. Soon after Ms Sachs took up her position as Ambassador in Beirut, she was faced with the outbreak of the Lebanese-Israeli conflict. Ms Sachs undertook the enormous task of organising the Australian Government's evacuation of Australian citizens. She put her own life at risk to ensure that Australians were informed of the evacuation arrangements that constituted one of the largest ever Australian consular operations. Its success, and the welfare of the Australians who were assisted, depended on Ms Sachs' stamina, her clear judgement and her ability to influence key government, commercial, humanitarian and diplomatic contacts in Lebanon. Ms Sachs was calm and steadfast under pressure and showed great leadership.

## **PUBLIC SERVICE MEDAL (PSM)**

**Mr Kevin Douglas SLADE**, Australian Hydrographic Office, Wollongong NSW 2500  
For outstanding public service in the fields of hydrographic charting and nautical information.

Mr Slade is one of Australia's foremost experts in the naming, delimitation and depiction of maritime features. His expertise in developing and negotiating national policies, standards and guidelines relating to geographic names for nautical charting purposes has made a significant contribution towards Australia's spatial data infrastructure that continues to underpin safety of navigation for the mariner. Mr Slade is also a highly regarded and well respected authority on the practical and legislative aspects of maritime and jurisdictional boundaries, and he has been pivotal in providing hydrographic input to the Australian Government and various inter-governmental agencies for the delimitation of maritime-bounded sea areas in the Australian Charting Area and adjacent countries. His personal efforts have had a direct impact on improving navigation and ensuring protection of the marine environment.

**Mr Brian Robert STACEY**

For outstanding public service in the area of programs and services for Indigenous Australians.

Mr Stacey's career in the Australian Public Service has been devoted to improving the welfare of Indigenous Australians. He was the State Manager for the Department of Families, Housing, Community Services and Indigenous Affairs in the Northern Territory, and made a significant contribution to the planning, development and roll-out of a complex range of measures in a variety of remote and challenging operating environments. He demonstrated exceptional leadership, outstanding stakeholder management and collaboration across different levels of government and with Indigenous organisations and communities, and a readiness to propose and implement innovative solutions to complex and challenging obstacles. Mr Stacey's personal input has had a major impact on improving social and economic outcomes for Indigenous Australians.

## **PUBLIC SERVICE MEDAL (PSM)**

**Ms Jody Louise SWIREPIK**, Weston ACT 2611

For outstanding public service in driving the Murray-Darling Basin Authority's Living Murray initiative.

Since 2006, Ms Swirepik has been responsible for the implementation of the Murray-Darling Basin Authority's 'Living Murray' Program, a \$1 billion initiative aimed at securing and delivering environmental water to 6 icon sites along the Murray River. In undertaking this task, Ms Swirepik has demonstrated strong project management, scientific and policy skills, excellent communication and negotiation approaches, and adept networking across Commonwealth and state jurisdictions. The magnitude of this project is without precedent and, by bringing together jurisdictions, engineers, modellers, ecologists, river operators and communities, Ms Swirepik has played a significant role in framing the debate, demonstrating solutions and paving the way for fundamental reform within the required tight timeframe.

**Ms Kerrie Maree WESTCOTT**, PO Box 4720, Kingston ACT 2604

For outstanding public service in the development and implementation of the Indigenous Communications Program.

Ms Westcott manages the provision of Indigenous community phones provided through the Indigenous Communications Program in the Department of Broadband, Communications and the Digital Economy. Ms Westcott designed the Indigenous Communications Program that provides public telephones, as well as internet and training to remote Indigenous communities across Australia. In driving the community phones element of this initiative, Ms Westcott has continually pursued solutions that improve the program's effective delivery and accountability. She has also remained focused on delivering practical benefits to remote Indigenous communities and achieving the Government's objective of improved telecommunications. As a result of her dedication and commitment to improving the lives of Indigenous Australians, 237 robust community phones are being maintained in Indigenous communities, 25 mobile satellite handsets have been provided to more transient and smaller Indigenous communities, and a further 320 phones will be installed over the life of the program.

## PUBLIC SERVICE MEDAL (PSM)

### ***New South Wales***

**Mr Leonard William BANKS**, 5 Valencia Drive, Orange NSW 2800

For outstanding public service to agricultural research, the environment and climate change.

Mr Banks served the community of New South Wales and the NSW Public Service with distinction for over 40 years until his retirement in July 2009. His career covered a wide range of issues from agricultural research to improving production techniques for irrigated crops, policy work in sustainable agriculture at the commencement of awareness into climate change, community relations and education. Mr Banks also led scientific teams from several Departments. Among many achievements, he developed the *Policy for Sustainable Agriculture in NSW*, released in 1998, which is still highly regarded. In 2007, he was appointed as Executive Director of Scientific Services in the (then) Department of Environment and Climate Change which was formed from the amalgamation of several other agencies. It was largely through his outstanding leadership that the team of scientists from these agencies became a cohesive team to become a responsive scientific service. This required Mr Banks to re-focus the efforts of staff to the priority issues for New South Wales, particularly natural resource monitoring and climate change. Throughout his public sector career, Mr Banks demonstrated exceptional interpersonal skills and an ability to engage the public in work being undertaken by the NSW Government, particularly in agriculture, science, natural resource monitoring, evaluation and reporting, and climate change.

**Mr Guy Stewart COOPER**, 7 Ryan Avenue, Mosman NSW 2088

For outstanding public service to the Taronga Conservation Society Australia.

Mr Cooper has made an outstanding contribution to the success of the Taronga Conservation Society Australia (TCSA) as Director and Chief Executive. He has demonstrated outstanding service through his commitment and dedication to the development of the TCSA, and his impact has ultimately led to achievements and successes on behalf of wildlife conservation and environmental education and resulted in many world first achievements. Mr Cooper's vision has resulted in the repositioning of the TCSA as an organisation committed to remaining at the forefront of environmental education and species conservation, and he has been instrumental in allowing the TCSA to consolidate all research and conservation programs, scientists, researchers and veterinary staff, facilitating greater and more efficient collaboration. Through his drive and commitment he has contributed to Taronga and Western Plains Zoos' capacity to conduct programs supporting rare and endangered native and exotic species. He also served the Australasian Regional Association of Zoological Parks and Aquaria as Vice-President between 2007 and 2009. Mr Cooper is committed to the future of the Australian zoological industry and has been instrumental in developing the TCSA's continued capacity to deliver first class education, research and conservation programs.

## **PUBLIC SERVICE MEDAL (PSM)**

**Mr Gary William CORBEN**, Menai NSW 2234

For outstanding public service to Australia Post, the Roads and Traffic Authority of NSW and the NSW Police Force.

Mr Corben has made an outstanding contribution to the NSW Public Service during a career spanning over 43 years. At Australia Post, the Roads and Traffic Authority of NSW (RTA) and, more recently, the NSW Police Force, Mr Corben has demonstrated professionalism and devotion to the public service, and his capacity for change and innovation has repeatedly provided the people of New South Wales with more efficient systems and processes, as well as a body of legislation which has resulted in safer roads and firearms management. At the RTA, Mr Corben was instrumental in developing systems and processes to enable the conversion of paper-style drivers' licences to plastic licences bearing a photograph of the licence holder and was solely responsible for implementing the scheme in over 30 motor registries. Commencing with NSW Police in 2000 he was initially responsible for the management of the *Handgun Buy Back Scheme* within New South Wales which provided compensation to firearm owners whose weapons had been banned. Mr Corben is currently the Business Manager, Legal Services, and has played a significant role in implementing several major changes involving a number of high level reviews that have resulted in significant restructures. Throughout his lengthy career Mr Corben has consistently delivered outstanding service and displayed excellent leadership qualities.

**Ms Linda FRANKLIN**, Allambie Heights NSW 2100

For outstanding public service to the World Youth Day Coordination Authority in support of World Youth Day 2008.

Ms Franklin provided outstanding service through her role as the Executive Director Operations and Planning, with the World Youth Day Coordination Authority (WYDCA) in support of World Youth Day 2008. Ms Franklin was responsible for the development and implementation of the Command and Control structure for the event, including the overall coordination of the Government Coordination Centre and the liaison with the Police Operations Centre. She was committed to successful stakeholder communication and outcomes, and her collaborative approach to problem solving and commitment to joint achievement of goals resulted in a willingness by agencies and individuals to contribute their skills and expertise beyond expectations. The efforts of Ms Franklin in coordinating and collaborating on the arrangements between the respective operational areas of WYDCA, NSW Government agencies and World Youth Day 2008 contributed greatly to the event's success. Ms Franklin earned great respect from stakeholders and staff, particularly through the times of great challenge and intense pressure that were present in the lead up to and during the event.

## **PUBLIC SERVICE MEDAL (PSM)**

**Mr Phillip Peter HAHN**, 13 Danube Street, Kiama NSW 2533  
For outstanding public service to the National Parks and Wildlife Services.

Mr Hahn has provided outstanding service to the NSW Government over 35 years through his work with the National Parks and Wildlife Services (NPWS). Initially engaged in broader administrative roles, financial administration and personnel management, his role gradually became more specialised in the management of property-related interests within the South Coast Region of NPWS. Mr Hahn is committed to providing a fair and consistent service to the public, and his work has resulted in more efficient processes and provided transparency and accountability in government decision making. He represents the interests of the Department of Environment, Climate Change and Water from both a conservation and a commercial perspective and has developed an excellent understanding of the relevant legislative framework; within that framework Mr Hahn balances commercial and community needs with the conservation of some of the most spectacular national parks in New South Wales. Mr Hahn's integrity, professionalism and high work ethic have contributed significantly to the successes of NPWS and its clients.

**Mr Michael Walter HARKINS MVO**, 2 Reginald Street, Abbotsford NSW 2046  
For outstanding public service to the Community Engagement and Events Division of the NSW Department of Premier and Cabinet.

Mr Harkins' distinguished career embodies everything that is best in public service. In particular, he has made a significant contribution to the highly successful outcomes of the Community Engagement and Events Division, providing outstanding service to the Premier and the NSW Government. Through his role as Director, Protocol and Hospitality, Mr Harkins has ensured the agency continues to be successful in delivering major special events; official visits and government hospitality to the Premier and the people of New South Wales. Among many significant achievements, Mr Harkins' outstanding service can be illustrated by his involvement in a number of major projects including the APEC 2007 Bilateral Visits, the Papal Visit to celebrate World Youth Day 2008, and the Major Guest of Government visit program. Each of these projects involved a challenging and demanding work schedule, requiring Mr Harkins to manage conflicting interests in a sensitive and positive manner. Through his outstanding efforts, the NSW Government has a World's Best Practice reputation for Protocol and Hospitality. His dedication, commitment and diligence to providing high quality service have earned the respect and admiration of senior management and staff across the NSW Government.

Awards/recognition include:  
Member of the Royal Victorian Order.

## **PUBLIC SERVICE MEDAL (PSM)**

### **Dr Surrey JACOBS, deceased**

For outstanding public service in the research of the systematics of grasses, water plants and salt bushes growing in Australia.

Dr Jacobs has excelled as a botanical scientist during a career spanning 38 years at the National Herbarium of New South Wales. The primary goal of his research has been to improve knowledge of the systematics of grasses, water plants and salt bushes growing in Australia. This research has also crossed over into areas including plant anatomy and physiology, conservation biology and environmental management. In establishing an international reputation in these fields, Dr Jacobs has been instrumental in advising both State and Commonwealth agencies on the scientific bases for environmental policy and assessing applications for grants and land management projects. The National Herbarium of New South Wales is now regarded as an international centre of expertise in the systematics of grasses, aquatic flowering plants and salt bushes, due largely to Dr Jacobs' scientific contribution to these areas of knowledge. Highly respected by his colleagues and peers, Dr Jacobs has made an outstanding and committed contribution.

### **Ms Helen SCOTT-ORR, 22 Victoria Street, Millthorpe NSW 2798**

For outstanding public service to agricultural and veterinary science, particularly in the area of animal disease control.

Ms Scott-Orr has made a significant contribution to agricultural and veterinary science and management over a career spanning 40 years. As a Director working in animal health and research, Ms Scott-Orr has delivered a number of major outcomes for the benefit of the New South Wales and Australian livestock industries. She has an exceptional understanding of the technical aspects of animal disease control along with the social, industry and communication factors and the need to engage producers, agents and staff to achieve successful outcomes. These skills account for the success of disease control programs she has been involved in, in both Australia and Indonesia, and the benefits that have resulted for the livestock industries and the wider community. Ms Scott-Orr also has an outstanding record of achievement in animal disease control and has held several significant disease control positions in the NSW Department of Primary Industries (she was the first female Chief Veterinary Officer in Australia, from 1989 to 1995); her achievements in this area have been recognised by peer groups. Ms Scott-Orr has always met the highest standards of personal integrity and is widely admired for her loyal and committed service to achieve policy objectives.

Awards/recognition include:

Seddon Memorial Prize from the NSW Division of the Australian Veterinary Association for her meritorious clinical contributions to veterinary science in New South Wales, 1991.

## **PUBLIC SERVICE MEDAL (PSM)**

**Mrs Mary STEWARD**, 114 Kennedy Street, Howlong NSW 2643  
For outstanding public service to WorkCover NSW in the Albury region.

Mrs Steward has made a significant contribution to the Albury community through her work with WorkCover NSW and is currently the Country Team Advisory Officer in the Albury Office. Given the close proximity of the office to the Victorian border, Mrs Steward has been instrumental in developing successful stakeholder relationships with external bodies, including insurance companies, WorkSafe Victoria and local organisations on either side of the border. She demonstrates an outstanding knowledge of the applicable legislation, standards and codes, and is able to give accurate advice to any person who contacts the Albury Office. Mrs Steward's approach to customer service greatly enhances the relationship between the New South Wales and Victorian governments and facilitates efforts to overcome any perceived difficulties in implementing cross-border initiatives. Mrs Steward is considered the 'face' of WorkCover to clients and stakeholders alike within her area of responsibility. Her professionalism, commitment and leadership qualities have gained the utmost respect from clients, colleagues and peers over many years.

**Mr Pieter VAN BREDA**, Grays Point NSW 2232  
For outstanding public service to Sydney Water.

Mr Van Breda has made a large and invaluable contribution to the successful delivery of water infrastructure to the benefit of both Sydney Water and the wider community of Sydney and New South Wales. He has led the development and implementation of a number of innovative civil engineering technologies in Sydney Water that were new to the Australian construction industry, including the design and development of the first concrete precast columns, beams and roof slab components for large circular buried sewage pumping stations. As Project Manager and Director, Mr Van Breda has also delivered outstanding outcomes on construction works for virtually all of Sydney's water supply dams and major infrastructure, including the Warragamba Dam spillway and dam upgrade projects. Throughout his career, Mr Van Breda has demonstrated consistent, strong leadership, a strong drive to deliver on time and on budget, resilience, a perseverance to overcome challenges and problems, be they financial, technical or political, and a willingness to take considered risks using innovative and often untried processes and technology. Mr Van Breda has significantly enhanced the reputation of Sydney Water through his engagement with industry and through the outstanding successes of the projects he has driven and managed.

## PUBLIC SERVICE MEDAL (PSM)

### *Victoria*

**Mr Robert Ross KLEMM, Seddon Vic 3011**

For outstanding public service as an educator and mentor, particularly to young people with a disability, providing them with the opportunity to play their game of choice as a valued and respected member of a sporting team.

Mr Klemm has displayed outstanding commitment and contribution as an educator and mentor in the disability sector. For over 16 years he has volunteered as coach (as well as acting as club president, sponsor, mentor, bus driver and fundraiser) for 2 sporting teams, both of which exist to provide an opportunity for young people with additional learning needs to be participants in the sporting activities of their local community. He makes this commitment outside of his normal working hours as Assistant Principal of Rosamond Special School. The opportunity that Mr Klemm provides not only enables these young people to increase their levels of physical activity but also instils in them a feeling of engagement, connection, self esteem and belonging.

**Mr Peter Richard LAKE, Kew Vic 3101**

For outstanding public service in developing and improving Victoria's response to people who are homeless or experiencing family violence.

As Manager, Housing Support Services within Victoria's Department of Human Services, Mr Lake has worked tirelessly to improve the service responses for people who are homeless, and has demonstrated great initiative, integrity and leadership in working with a range of people from many walks of life. Mr Lake has provided outstanding leadership not only to his team but to the wider service sector and across government departments to tackle homelessness and family violence.

**Dr Hugh Warwick MILLAR, 63 Ardmillan Road, Moonee Ponds Vic 3039**

For outstanding public service to the general public and livestock industries as Chief Veterinary Officer, Victoria.

As Executive Director, Biosecurity Victoria and Chief Veterinary Officer, Victoria, Dr Millar assisted the livestock industries to improve their biosecurity preparedness and displayed exceptional leadership of the highly successful Equine Influenza Emergency Response in Victoria between August 2007 and March 2008. In managing to keep Victoria free from Equine Influenza (EI), Dr Millar effectively protected the 2008 Victorian Spring Racing Carnival and assisted greatly in preventing EI from becoming an endemic disease in Australia. In addition, Dr Millar's experience contributed significantly to Australia regaining its status of 'EI free' in December 2008.

## **PUBLIC SERVICE MEDAL (PSM)**

**Mr Bruce Ronald QUIN**, 2/22 Raleigh Street, Seville Vic 3139

For outstanding public service in the conservation, welfare and recovery of the Helmeted Honeyeater - Victoria's avian emblem.

The Helmeted Honeyeater is endemic to Victoria, and became Victoria's bird emblem in 1971. Mr Quin has been the Field Ornithologist for the Helmeted Honeyeater Recovery Program for over 16 years. In that time he has remained completely dedicated to the welfare and survival of these important birds. This has meant considerable work over and above what could be expected of a Field Ornithologist, including extensive involvement with volunteers and friends' groups, public speaking and advocacy, media appearances, and attendance at diverse meetings and gatherings. Mr Quin is the link between the volunteer program and the realities of the reintroduction program. His quiet leadership style attracts many volunteers who, initially, may only have a passing interest in the Helmeted Honeyeater but, under his guidance, quickly become passionate and committed supporters of the program. Mr Quin also provides inspiration to professional conservationists and environmentalists through his dedication to the natural environment and the birds.

**Mr Raymond William TONKIN**, 179 Spensley Street, Clifton Hill Vic 3068

For outstanding public service to the recognition, management and promotion of Victoria's non-Indigenous cultural heritage.

Mr Tonkin has successfully managed Heritage Victoria for an unprecedented period and has been Executive Director of the Heritage Council and its predecessors. He has skilfully balanced the requirements of government, a statutory authority and the general public, while at the same time has developed an outstanding state heritage protection system that has the most comprehensive listing in Australia. He is acknowledged as a national leader in cultural heritage matters and is notable for his personal knowledge and expertise.

## **PUBLIC SERVICE MEDAL (PSM)**

### ***Queensland***

**Mr Barry William BALL**, Brisbane Qld 4000

For outstanding public service, particularly in the south east Queensland region, in the area of water policy, management and reform.

Mr Ball's outstanding leadership and successes in the field of water policy, management and reform have resulted in a significant contribution to the sustainability of water resources, not only for Brisbane but for the south east Queensland region. He was instrumental in establishing and supporting the South East Queensland (SEQ) Water Reform, working in collaboration with the Queensland Government and several Councils, and contributing his expertise and support to stakeholder committees to achieve best outcomes for the water reform process. Mr Ball's initiative, abilities, skills and experience are well recognised at the local, regional, state, national and international levels and by industry and community stakeholders. He has also been responsible for the establishment of the Moreton Bay Waterways and Catchment Partnership, a Brisbane River Corridor Management Plan, the SEQ Regional Water Quality Monitoring Program, a Waterways Forum for Brisbane City and a Regional Stormwater Information Group. Mr Ball has displayed exceptional leadership and dedication in the area of water reform to the benefit of the Queensland community.

**Professor Ernest Martin HUNTER**,

Lot 3 Trinity Circle, 7 Tari Place, Trinity Beach Qld 4879

For outstanding public service to Queensland Health, particularly in the delivery of mental health initiatives in rural Queensland.

Professor Hunter is a regional psychiatrist with Queensland Health and Adjunct Professor at James Cook University. He was previously Foundation Professor Public Health (Mental Health) with the University of Queensland's School of Social and Preventative Medicine based in Cairns. Over the past 15 years he has worked diligently at all levels across policy development, governance, research, education and service delivery, focusing on mental health development and capacity building in rural and remote communities. Professor Hunter is actively involved in research activities such as the Health Interactive Technology Network and the Australian Integrated Mental Health Initiative, both of which actively engage remote communities and provide sustainable mental health outcomes. Professor Hunter conceptualised and developed the Centre for Rural and Remote Mental Health Queensland, which was launched in 2006 and is now well established and successfully pursuing a diverse range of mental health policy and practice research and activities. Professor Hunter remains closely affiliated with the Centre as a Foundation Fellow. Professor Hunter is internationally recognised as an expert in mental health and is renowned for his innovative programs to the benefit of local people, particularly in Indigenous communities of far north Queensland.

## **PUBLIC SERVICE MEDAL (PSM)**

**Mrs Laurel Frances LEINSTER**, Mareeba Qld 4880

For outstanding public service to Queensland education through commitment and leadership as Deputy Principal of Mareeba State School.

Mrs Leinster has provided outstanding service as Deputy Principal of Mareeba State School. She has been an exceptional performer at all levels of her involvement as a teacher, Deputy-Principal, mentor and administrator, and has worked tirelessly to ensure equity and justice for students, their parents and extended families through understanding of each child's unique educational and social needs. Mrs Leinster's initiatives have seen more Indigenous staff and trainee teachers employed within the school, and she has broken down racial barriers and achieved reconciliation within the school community. As an administrator, Mrs Leinster is dedicated to ensuring equality of educational opportunities for all students regardless of the individual student's culture, creed or socio-economic background. Her collaborative, consultative approach to strengthening home-school partnerships and problem solving has resulted in many 'at risk' students making positive changes to achieve learning outcomes. Mrs Leinster's dedication, commitment and high expectations have inspired families in the community of Mareeba to embrace and value structured education.

**Ms Elizabeth Anne-Marie MACKIE**, Aurukun Qld 4871

For outstanding public service to Queensland education, particularly in the community of Aurukun, through leadership and innovation as Principal of Aurukun Campus Western Cape College.

Ms Mackie has served the community of Aurukun with distinction as Principal of Aurukun Campus Western Cape College. She has been an exceptional performer at all levels of her involvement as a teacher, principal, mentor and administrator. Ms Mackie has worked to transform Aurukun School and has produced unprecedented results in attendance levels and graduation outcomes, with the number of graduate students steadily improving. Ms Mackie has successfully executed public sector reforms to benefit Aurukun School. School vandalism and dilapidation have decreased due to her encouragement of school pride and ongoing repairs. She has also introduced nutrition programs and treatment of dental decay and hearing problems, and has successfully implemented school swimming to trigger the town pool opening. Under her leadership, the school held its first ever sports carnival on the town oval. Ms Mackie's exceptional dedication, commitment and vision have resulted in the transformation of the Aurukun School from a previously ailing school to a place of quality education, re-invigoration and hope for the local community.

## **PUBLIC SERVICE MEDAL (PSM)**

**Dr John James PATTEN**, Ascot Qld 4007

For outstanding public service to Queensland Health in the development of sexual health medicine in Queensland.

Dr Patten has worked in a senior capacity for Queensland Health in sexual health and HIV medicine for over 20 years, and was instrumental in Queensland Health's response to the HIV/Aids epidemic during the 1980s. Dr Patten provided leadership in the face of the HIV/Aids epidemic and has since established outstanding epidemiological data collection and a network of high quality clinical services around Queensland. He has devoted much of his working life to enhancing the cause of public health, to prioritising, improving and expanding sexual health and HIV services across the community. Dr Patten is renowned for reaching out to the most marginalised within the community, and has struggled consistently to achieve a place for sexual health medicine as a critical component of public health and a priority area for Queensland Health. Dr Patten has worked to raise the profile of the sexual health specialty in Queensland and has shown enthusiasm and commitment in the face of an often unglamorous profession. He has provided exceptional service to the community of Queensland in the area of sexual health medicine.

**Mr Christopher Charles ROSE**, Beenleigh Qld 4207

For outstanding public service, particularly to the community of Logan, as Chief Executive Officer of Logan City Council.

Mr Rose has provided outstanding service in his role as Chief Executive Officer of the Logan City Council (one of Australia's largest Local Government Councils), and has a distinct focus on effective outcomes for both the community and the Council. Mr Rose is highly regarded throughout the community and is often called upon by non-local government bodies to advise on the development of strategic policy, legislation, guidelines and regulations. He has provided his expertise internationally on the capacity of local government to provide efficient and effective services to its communities. Mr Rose is an advocate in developing Logan's youth, and champions the Logan City Council's Traineeship Program that focuses on employing local youth and providing them with the skills and education needed to become future leaders in the community. He has also implemented innovative programs, such as the Executive Management Performance Scheme that has realigned the organisation's structure through the development of streams, to encourage effective processes, improved productivity and better service delivery. Mr Rose exemplifies the modern and dedicated public sector and community leader who, in a demanding environment, consistently performs and delivers exceptional outcomes for local government and the community.

## PUBLIC SERVICE MEDAL (PSM)

### *Western Australia*

**Ms Susan Jane HUNT, Perth WA 6000**

For outstanding public service as the Chief Executive Officer of the Perth Zoological Parks Authority.

As the Chief Executive Officer of Perth Zoological Parks Authority (Perth Zoo) since 2003, Ms Hunt has provided exceptional service to the Australian and Western Australian community. Significantly, she has used her position to redefine the boundaries of wildlife conservation action by leading the (world-first) release of a captive born Orang-Utan (named Temara) into the wild, and has backed up this breakthrough through pioneering agreements with Indonesian government agencies to preserve its habitat. The release of Temara was not a single event. It was preceded by months of behavioural and diet retraining to equip her for the wild, and was underpinned by bilateral agreements with Indonesian authorities. It has been followed up by the resourcing of staff to monitor Temara's progress and to build an Orang Utan sanctuary within the Bukit Tigapuluh National Park in partnership with agencies and NGOs. This level of inter-agency and international diplomacy and influence far exceeds the capability that one might normally expect from the the Chief Executive Officer of a relatively small state government agency. It is Ms Hunt's vision and determination that has allowed her to deliver this extraordinary outcome and to have an impact far beyond the boundaries of her role. Ms Hunt has achieved this while still maintaining a clear focus on successful operational delivery of her 'day-to-day job' running one of Perth's most loved community attractions. Ms Hunt's exceptional leadership of the Perth Zoo has turned operating deficits into operating surpluses, increased visitation numbers to record levels despite the economic downturn, and opened up an entire new strand of community contribution through breeding-for-release and conservation research programs.

## **PUBLIC SERVICE MEDAL (PSM)**

**Mr Colin Peter MURPHY**, Wilson WA 6107

For outstanding public service at senior levels in the financial and business services areas of the Western Australian Government.

Mr Murphy began his career in the public sector in 1969. Throughout, he has been widely recognised as being instrumental in the establishment of new Departments and in being part of senior leadership teams that have had the task of rectifying significant problems within agencies. Of equal importance is the manner in which he has met these challenges. He is always positive, strategic, caring and, above all, looking for the best outcomes for the community of Western Australia. Between late 2000 and mid 2005 he was the Executive Director (Finance) at the Department of Treasury and also acted as Under Treasurer for a 6 months' period. During this time he was responsible for Fiscal Strategy, Financial Policy, Financial Operations and Government Procurement. From June 2005 he was Acting Director General of the Department of Justice/Attorney General at the request of Government after the sudden departure of the then Director General. At the time, a formal enquiry was being conducted into the Department. After the enquiry the Government split the Department into the Department of Corrective Services and the Department of Attorney General. Mr Murphy successfully steered the Departments through this difficult period and assumed the duties of Director General of the Department of the Attorney General once the split was successfully concluded. He took a strategic approach to the creation of the new Departments, seeking to achieve positive and sustainable outcomes that would benefit the community and the whole-of-Government interests. In 2006 Mr Murphy assumed his current role of Auditor General at a time when a series of high profile events and media criticism had damaged public confidence in Government agencies. He has clearly played a major part in working with agencies in a manner to demonstrate to the community that his role as Auditor General adds significant value and, as a result, he is regaining the confidence needed.

**Mr Wayne Gordon SCHMIDT**, Bull Creek WA 6149

For outstanding public service within the Parks and Visitor Services Division of Western Australia's Department of Environment and Conservation.

Mr Schmidt has recently retired from the position of Parks and Visitor Services Output Coordinator in Western Australia (responsible to the Director of Parks, Department of Environment and Conservation) in which he managed the overall coordination of the Department's Parks and Visitor Services program - a demanding task with a primary role of overseeing, monitoring and reporting on the internal delivery and implementation of all output priorities. This position required a rare combination of knowledge of the functions and strategic plans of the Department, the ability to set achievable work schedules and priorities and to communicate effectively with directors, managers, specialist staff and field officers to deliver the required outcomes. Mr Schmidt was able to devise the means and systematic methods required to achieve the goals and objectives. Throughout his lengthy career in the public sector Mr Schmidt served as an outstanding leader, an innovator, an educator, a role model, colleague and mentor to many. Upon his retirement, his important contribution and distinguished service was recognised with the establishment of a perpetual 'Wayne Schmidt Prize' to be awarded annually to a member of the Parks and Visitor Services Division who have shown a commitment to excellence and innovation in his/her work and exhibited exceptional leadership, integrity and professional application; qualities that were so readily displayed by Mr Schmidt. Mr Schmidt has served the community of Western Australia with distinction.

## **PUBLIC SERVICE MEDAL (PSM)**

### ***South Australia***

**Ms Phillipa Walpole DUGAN, Adelaide SA 5000**

For outstanding public service in the area of education and social inclusion within South Australia.

Since 2004, Ms Duigan has led the development and implementation of the Innovative Community Action Networks (ICAN), an initiative of South Australia's Social Inclusion Board that required her to work with local communities in 4 regions to find new ways to re-connect with learning for young people who were dropping out of school. Ms Duigan's paramount concern was for quality learning opportunities to be created for the most marginalised young people, and it was her vision for how policy could be shaped more effectively and her determination to come up with practical solutions that has earned her the respect of her colleagues, not only in education but also within other agencies and the ICAN regions. Ms Duigan has demonstrated exceptional leadership skills bringing together diverse groups of local people in each region to build ICAN, including local community organisations and leaders, business people, parents, school leaders and senior staff from other government agencies. Her exceptional leadership has directed and shaped ICAN to become an educational model that has gained national and international recognition as innovative and best practice. Ms Duigan's professional, dedicated and passionate approach to her work has resulted in an outstanding contribution to education and social inclusion.

**Mr David John MASCHMEDT, Brompton SA 5007**

For outstanding public service in the area of land resource assessment and land evaluation within South Australia.

In the late 1980s, with tremendous drive and enthusiasm and considerable planning, Mr Maschmedt set about changing the problem of inadequate soil and landscape data used to plan the management and use of South Australian land. He took a new and innovative approach to the mapping process by developing and describing a set of key characteristics of importance to land use, management and conservation. At the end of this exhaustive process, 30 different characteristics of South Australia's land and soils had been mapped and, today, all land in non-arid areas is comprehensively mapped in this way. His leadership of and commitment to the soil mapping program has resulted in South Australia now having more comprehensive and consistent information about agricultural-zone landscapes and soils than any other Australian state. Mr Maschmedt is highly regarded for his knowledge of, and contributions to, land resource assessment and land evaluation, as well as land and soil classification. He has contributed to numerous books of national and international standing and has written or co-written books, book chapters and conference papers. His commitment to public service has been consistently outstanding. The impact associated with the on-ground application of Mr Maschmedt's work has helped to shape the South Australian (and in some cases national) landscape.

## **PUBLIC SERVICE MEDAL (PSM)**

**Dr Donald James PLOWMAN**, 11 Wilgena Avenue, Myrtle Bank SA 5064  
For outstanding public service in the area of sustainable agricultural development.

Throughout Dr Plowman's public service career he has consistently shown outstanding leadership, excellence in policy development and innovation, and has promoted efficiency and productivity within his teams. In his role as Executive Director of Agriculture, Food and Wine, and now as Deputy Chief Executive, Primary Industries and Resources SA, he has provided strong but compassionate leadership to the team. He has personally played a key role in a number of critical programs with major impacts on the sustainability of South Australia's agricultural industries. The impact of Dr Plowman's achievements will be felt in South Australia for many years to come. His vision for the development of world-class agricultural Research and Development capability in South Australia and his commitment to developing programs focused on sustainable agricultural development have been critical successes. Dr Plowman is a 'can do' person and has the ability to find solutions to problems and charter a course through rough and challenging situations. His personal commitment and his ethical approach to his responsibilities, together with his considerable achievements in a career spanning more than 30 years, have been exceptional.

### ***Australian Capital Territory***

**Ms Susanne Elizabeth BURNS**, Gundaroo NSW 2620  
For outstanding public service to children's welfare within the Australian Capital Territory.

Ms Burns has demonstrated a lifelong commitment to serving the children of the Australian Capital Territory. She has shown outstanding leadership through key advisory roles on national working groups into early childhood, has made significant contributions to COAG initiatives, has overseen major reforms in ACT Government policies and legislation, and has played a pivotal role in the organisation and success of ACT Children's Week. Her strategic insight, successful stakeholder relationships, and dedication to the best possible outcomes for children have directly strengthened the delivery of services to children in the Canberra region.

## **PUBLIC SERVICE MEDAL (PSM)**

**Mr Neil Kevin COOPER**, Palmerston ACT 2913

For outstanding public service to the development of improved fire management programs within the Australian Capital Territory.

Mr Cooper has played a central role in reshaping the forestry, fire and land management sectors in the Australian Capital Territory. He contributed to the development of improved fire management programs on ACT Government land, implemented a training pathways program for ACT Parks' firefighters, and made a significant contribution to the Strategic Bushfire Management Plan and the ACT Government's response to the Coronial Report into the 2003 Canberra bushfires. Mr Cooper has raised the professional profile of the ACT Parks, Conservation and Lands firefighting workforce. He also represents the ACT on numerous national fire committees, and has been deployed to assist in fighting wildfires in the USA on two occasions.

### ***Northern Territory***

**Ms Julie Anne NICHOLSON**, Darwin NT 0800

For outstanding public service to the machinery of government in the Northern Territory.

Ms Nicholson is an experienced Northern Territory public servant who has held various executive positions, including her present appointment as the Director of the Cabinet Office in the Department of the Chief Minister. Ms Nicholson displays all the characteristics of a successful leader in the public sector. She has been responsible for the successful stewardship of the Cabinet Office for many years, displaying a strong personal commitment to achieving excellent results through her team and investing time and resources in nurturing a team to achieve shared goals. She has a strong governance focus and has implemented systems and processes to demystify machinery of government processes for public servants. Irrespective of their employment level, public servants actively seek her advice and direction on often sensitive machinery of government matters knowing that their requests will be treated with utmost confidence and discretion. Ms Nicholson is a public servant who has dedicated her professional life to the public sector and her service is well above and beyond the normally expected call of duty.