

PUBLIC SERVICE MEDAL (PSM)

AUSTRALIAN PUBLIC SERVICE

Mr John Forrest BOERSIG, 6 Pasco Street, Mawson ACT 2607

For outstanding public service in the delivery of law and justice services to Indigenous Australians.

Since 2004, Mr Boersig has been the Assistant Secretary of the Indigenous Law and Justice Branch in the Attorney-General's Department and he has made a significant contribution in the area of Indigenous law and justice and service delivery. His key achievements include leading the transition to contracted Indigenous legal aid services which has resulted in a smaller number of better equipped organisations providing legal assistance services, and overseeing the expansion of the Indigenous Family Violence Prevention Legal Services Program so that there are now 31 units throughout rural and regional Australia (from one in 1998) providing legal and other services to women and children who are victims of family violence. Mr Boersig has also been the driving force in developing and gaining funding for projects that are aimed at minimising and preventing adverse contact with the criminal justice system. Most recently, he coordinated the Department's role in the Northern Territory Emergency Response with particular responsibility for the roll-out of night patrol services to communities in the Northern Territory. As a result of Mr Boersig's dedication and commitment, outcomes in the area of Indigenous law and justice have been greatly improved.

Ms Adele Michelle BYRNE, 2/512 Wendouree Parade, Ballarat Vic 3350

For outstanding public service in the establishment and administration of the Federal Magistrates Court of Australia.

Ms Byrne was appointed the inaugural Registrar of the Federal Magistrates Court of Australia in 2000 and she made a major contribution to the establishment of the court, its systems, practices and procedures. Some of her key achievements included the development of protocols with the superior courts for the sharing of registries, staff, courtrooms and other resources, and simplified procedures for litigants to follow when filing matters with the Court that have led to greater efficiencies and cost savings. Ms Byrne also played a leading role in the induction of new judicial officers and was instrumental in the development of induction training for new federal magistrates. She is currently the Principal Registrar of the Court and provides high quality legal and strategic policy advice to federal magistrates and committees of the Court. Ms Byrne's vast knowledge of the Court's operations, including a thorough appreciation of its strategic direction, has greatly assisted the Court in achieving its objective of providing a simpler and more accessible alternative to litigation in the federal and family courts which has resulted in lower costs for litigants and the government.

PUBLIC SERVICE MEDAL (PSM)

Dr Teresa Yuk CHING,

National Acoustics Laboratories, Australian Hearing,
126 Greville Street, Chatswood NSW 2067

For outstanding public service in the field of audiology as a researcher, clinician, innovator and professional.

Dr Ching is a Senior Research Scientist at Australian Hearing's research arm, the National Acoustics Laboratories, and her work has had a worldwide impact on our understanding of, and approach to, hearing loss, particularly among children. Her personal contribution has changed clinical practices both in Australia and internationally. In 2006, Dr Ching led ground breaking discoveries about the early intervention of hearing loss and her research showed that children born with hearing loss can develop the same language skills as others if diagnosed early. This research was the first population-based study in the world and supported the need for a national screening program for early intervention. Dr Ching has also researched the impact of hearing aids worn in conjunction with cochlear implants, and her results have changed the hearing industry's approach to cochlear implants and paved the way for future research by showing how the function of hearing aids on cochlear implant users can be combined. Dr Ching's research findings should provide significant and lasting benefits to children with hearing loss in their educational, psychological, social and vocational lives.

Mr Mark John deWEERD, Sapphire Beach NSW 2450

For outstanding public service in implementing the Council of Australian Governments' Whole of Government Indigenous Trial in the Murdi Paaki region.

Since 2003, Mr deWeerd has been the representative face of the Australian Government in the Murdi Paaki Council of Australian Governments' Whole of Government Indigenous Trial, and his service has been characterised by excellence in policy and program implementation at the community level. He has worked intensively with each of the 16 communities of the region and with Australian Government departments and state and local governments to provide solutions to community needs. Mr deWeerd has forged trust and respect between Indigenous communities and governments and mobilised activity across jurisdictions to improve outcomes for the Indigenous people in the Murdi Paaki region substantially. His key achievements are many and include establishment of a Community Assistance Night Patrol in Bourke to work with local police and at-risk people to provide transport to a safe environment and reduce levels of crime. He also developed an employment strategy for the community of Broken Hill that has paved the way for Indigenous people to access and benefit from emerging economic opportunities in the region. Without Mr deWeerd's perseverance, dedication and commitment many of these unique community projects addressing education, health, crime and Indigenous economic development would not have received community and government support.

PUBLIC SERVICE MEDAL (PSM)

Ms Mary Frances DURKIN, Ainslie ACT 2602

For outstanding public service in developing the Immigration Ombudsman function and improving the integrity of the immigration detention program.

Ms Durkin is currently the ACT Health Services Commissioner but her award is primarily focused on her previous employment with the Office of the Commonwealth Ombudsman as Senior Assistant Ombudsman and Acting Deputy Ombudsman. In these positions, she was responsible for implementing the government's decision to develop the new role of Immigration Ombudsman and managed all aspects of creating this separate function. In undertaking this task Ms Durkin demonstrated outstanding leadership skills and forged strong and trusting relationships with the Department of Immigration and Citizenship and external interest groups. Ms Durkin and her team delivered a large body of work that included investigating and reporting on 247 referred detention cases, the publication of the report *Lessons for Public Administration* which provides general guidance on administrative errors to be avoided, and undertaking 200 independent assessments of long-term immigration detainees. Ms Durkin's personal contribution has significantly improved accountability and standards in immigration detention, compliance operations and complaint handling, and ensured better outcomes for the government and the Australian community.

Ms Andrea Louise FLANAGAN, Holland Park Qld 4121

For outstanding public service in the provision of advice and assistance to veterans and their families, particularly in instances of death or major injury to members of the Australian Defence Force.

Ms Flanagan is a Team Leader in the Military Rehabilitation and Compensation Section of the Department of Veterans' Affairs (DVA) in Queensland and she has provided exceptional service to veterans and their families. She possesses outstanding interpersonal skills as well as strong technical knowledge, and this combination has proved critical in her work. Recently, Ms Flanagan has been placed in very demanding family environments and has conducted herself with the highest levels of professionalism and sensitivity. She has coordinated and undertaken home visits to the families of deceased Australian Defence Force (ADF) members and provided support, information and assistance to ensure that all benefits and entitlements have been provided in a caring, considerate and responsive manner. Ms Flanagan also played a leading role in the development of policy interpretations and procedures for the processing of claims for benefits under the new *Military Rehabilitation and Compensation Act 2004*. Since 2004, she has been instrumental in providing training and guidance to processing staff around Australia, and this has made a substantial and positive difference to serving and former members of the ADF who have entitlements to benefits through DVA.

PUBLIC SERVICE MEDAL (PSM)

Miss Stephanie Claire FOSTER, Gundaroo NSW 2620

For outstanding public service in the provision of high level policy advice to government in relation to the deployment of Australian military personnel on overseas operations.

Miss Foster is the First Assistant Secretary in the International Policy Division in the Department of Defence and has made a significant personal contribution to the successful deployment of Australian military personnel on overseas operations. During her tenure, the Australian Defence Force (ADF) has been involved in operations in Iraq, Afghanistan, East Timor and the Solomon Islands, contributed to humanitarian relief efforts in Indonesia, Pakistan and Papua New Guinea, and assisted with the evacuation of Australians from Lebanon. Each of these operations has a unique policy dimension and it has been Miss Foster's responsibility to understand, shape and, most importantly, communicate within Defence and across government in order that the ADF can be deployed to further Australia's interests. In relation to every deployment, the advice Defence provides to government must synthesise professional military and policy judgments and Miss Foster has been critical to this endeavour. She has also been an outstanding role model and mentor for women, and her leadership abilities have greatly improved morale and increased outputs across the International Policy Division.

Ms Merrie Elizabeth HENNESSY, Kaleen ACT 2617

For outstanding public service in the development and implementation of superannuation regulation and legislation.

Ms Hennessy currently works as a policy adviser in the Australian Prudential Regulation Authority (APRA) and her key focus is the regulation of superannuation in Australia. In this role, she has made a significant contribution to the establishment and operation of the current prudential framework, particularly in the context of reforms over the last decade that have materially enhanced the legal framework relating to fund trustees, improved prudential supervision of the superannuation industry, and simplified the taxation of superannuation. Ms Hennessy has excelled in her technical knowledge of the complex superannuation industry and her capacity to liaise with stakeholders. She was the driving force in APRA for the development and implementation of significant new industry standards that were a major component of the Australian Government's Safety of Superannuation reforms in 2004 and the recent simplification and streamlining of superannuation reforms, Better Super, that commenced in July 2007. Ms Hennessy's personal contribution has resulted in a more effective prudential framework that delivers strong and improved supervision with no unnecessary interruption to business flows within the industry.

PUBLIC SERVICE MEDAL (PSM)

Mr Andrew Ronald LESBIREL, 12 Gonzaga Place, Richardson ACT 2905

For outstanding public service in the development of new technical solutions to improve online service delivery in Centrelink.

Over the past five years, Mr Lesbirel has led the development of the successful IT Refresh Program which has delivered a modernised and open technological infrastructure that will allow Centrelink to continue to provide essential services and support to millions of Australians well into the future. Of particular note has been his capacity to formulate and articulate a long-term architectural vision in what is a very complex operational environment, and this has been invaluable in guiding Centrelink decision making through a period of significant strategic and operational change. Mr Lesbirel has worked tirelessly to build strong relationships with a broad range of stakeholders, including a large number of specialist technology practitioners and business lines within Centrelink, and his commitment and dedication have led to sophisticated, flexible and accurate online services that overcome geographic isolation and provide Australians with real choice and control over their interaction with government.

Mr Damian Francis MILEY, Thursday Island Qld 4875

For outstanding public service in managing projects under the Land and Sea Management Strategy for Torres Strait.

Since June 2006, Mr Miley has been the Manager of the Land and Sea Management Unit at the Torres Strait Regional Authority (TSRA) and, under his leadership, the unit has evolved into a team that represents best practice in project management, community engagement, whole-of-government policy development and delivery of both outputs and outcomes. One area of important work personally driven by Mr Miley is the conservation of the dugong and turtle in Torres Strait through the development of community management plans. These species are important to Torres Strait Islanders and coastal Papua New Guineans from a cultural perspective. They are also a significant food source and there is national and international interest in their conservation. Mr Miley and his team in developing the draft plans promotes the right of Torres Strait Islanders and the Kaiwalagal people in relation to these species as well as ensuring the species' conservation for future generations. In addition, Mr Miley and his team worked closely with Australian Government agencies and the state government to achieve an extension of the moratorium on mining and drilling in the Torres Strait Protected Zone for an indefinite period. The TSRA, representing the region's traditional inhabitants, has long supported an indefinite extension to ensure protection of the fragile environment and the way of life of the Torres Strait Islanders.

PUBLIC SERVICE MEDAL (PSM)

Mr William PEEL, Weston ACT 2611

For outstanding public service to the Australian business community, particularly through his leadership of AusIndustry.

Mr Peel is the Executive General Manager of AusIndustry in the Department of Innovation, Industry, Science and Research and he has made an outstanding contribution to AusIndustry's success in delivering quality programs and services to the Australian business community. In the eight years he has led or co-led AusIndustry, Mr Peel has created an organisation that exemplifies the best in public administration, particularly in program delivery. Under his leadership, AusIndustry is now recognised as a highly effective program delivery organisation, recording high levels of customer and stakeholder satisfaction, and is delivering programs in partnership with, and on behalf of, a range of other agencies, including the Department of Environment, the Australian Customs Service, Centrelink and the Australian Taxation Office. Mr Peel personally instigated and led the development of a suite of standard program designs that can be adopted or modified to fit individual policy needs and funding implications. He has also led continuous improvements in relation to internal and external reporting regimes which have resulted in significant efficiencies.

Ms Sally Michelle RILEY, Tempe NSW 2044

For outstanding public service in the development of initiatives that have increased the participation of Indigenous Australians in the film and television industries.

Ms Riley has been the Manager of the Australian Film Commission's Indigenous Branch since 2000 and, during this time, she has excelled in a range of areas including policy development, film production support, professional development and international relations. Her strategy has been to develop new Indigenous filmmakers by initially running workshops, developing scripts and financing very short films, then progressing to longer, more ambitious projects. Ms Riley has introduced a range of new initiatives and considerably enhanced other projects, including Dramatically Black and the National Indigenous Documentary Fund which have provided professional development opportunities for Indigenous filmmakers and added to the distinctive body of work produced by Indigenous filmmakers. Ms Riley was also one of the key drivers in the development of an important guide to filming in Australia, *A Guide to Protocols for Filmmakers Working with Indigenous Content and Indigenous Communities*. As a result of Ms Riley's personal contribution, the Australian Film Commission is now considered a leader in developing Indigenous filmmakers.

PUBLIC SERVICE MEDAL (PSM)

Mr Trevor Michael SUTTON, Forrest ACT 2603

For outstanding public service in managing the Child Support Agency's reform agenda, 'Building a Better CSA'.

As Deputy General Manager, Change Program, in the Child Support Agency (CSA), Mr Sutton has been responsible for the largest and most significant reform program in the CSA's history known as 'Building a Better CSA'. This program is delivering improvements to the value of approximately \$500 million to the Child Support Scheme, to CSA's service delivery, and improved compliance for the benefit of Australia's 1.4 million separated parents. Mr Sutton led the change program successfully through its first 18 months of operation with all key milestones achieved on time and within budget. The measures achieved reflect the essence of these improvements with complaints decreasing by 27 per cent in the past year and customer satisfaction continuing to rise steadily over the past five years. Mr Sutton also inspired and instigated the Intensive Debt Collection (IDC) project which explored a new service approach developed to improve collections of child support for parents with debt. The IDC project exceeded all expectations and delivered an additional \$140 million in child support, \$9 million above the target agreed with government.

Mr Steven John SWIFT, 30 Vansittart Crescent, Kambah ACT 2902

For outstanding public service in the regulation and promotion of aircraft structural safety.

Mr Swift is a Principal Engineer with the Civil Aviation Safety Authority and is recognised as an expert in the complex field of airframe durability. For the past 20 years, he has played a leading role in promoting safety in both the Australian and international aviation industries, and has progressed Australia's aviation agenda through his personal drive and incisive advice on unique damage tolerance for aircraft fatigue. Mr Swift, in conjunction with the Federal Aviation Administration, recently developed a tool to help the aviation industry keep aircraft safe from fatigue cracks, known as the 'diamond model', and he has now extended the utilisation of this model to corrosion applications. He has demonstrated an outstanding ability to simplify the complex workings of the field of airframe durability and create simple tools to assist in making important safety decisions. He has skilfully managed Australia's relations with international authorities and provided the highest quality of aviation assistance. Mr Swift's personal contribution has been instrumental in delivering significant aviation reforms across Australia and abroad.

PUBLIC SERVICE MEDAL (PSM)

Mr John Leslie WILLIAMS, Highett Vic 3190

For outstanding public service in the successful settlement and participation of both established and emerging migrant communities in Australia.

Mr Williams is currently the State Director of the Victorian Office of the Department of Immigration and Citizenship, and his commitment to supporting successful settlement and participation of both established and emerging migrant communities in Australia has been outstanding. In his various roles he has modelled genuine leadership and made himself accessible to a wide range of organisations and communities, treating each with respect and dignity. In doing so, Mr Williams has built trust and respect in the public service and for its endeavours to improve public policy and programs for the wider community. In an area of public service and policy that has often been characterised by difficult and volatile public debate, he has worked tirelessly to ensure that constructive engagement and dialogue can occur in a manner that is fair to all groups. In particular, Mr Williams has been highly accessible to community agencies and leaders and he has worked hard to ensure that information is shared between communities and government - significant contributions towards building the expertise and capacity of these sectors to participate in important community and government processes. In the important areas of immigration and multicultural policy, including refugee settlement, asylum determination and other visa processing systems, Mr Williams' personal commitment has enabled government policies and programs to be more responsive and effective.

NEW SOUTH WALES

Ms Tarryn Kay BRACKEN, Berkeley NSW 2506

For outstanding public service in the delivery of speech pathology services in the Illawarra region.

Ms Bracken is an exceptional team member and an inspirational clinical manager. A senior Speech Pathologist with the Illawarra Community Support Team, Ms Bracken is always looking for innovative ways to streamline processes, increase accountability and improve outcomes for Department of Ageing, Disability and Home Care (DADHC) clients. Committed to improving services in the Southern Region, Ms Bracken initiated and developed alternative service delivery methods such as speech clinics, groups and information sessions. An active and vocal member of the DADHC Senior Speech Pathologists network, Ms Bracken's involvement and influence with Speech Pathology Australia have resulted in wider recognition and understanding of the need and role of speech pathology in the disability sector. She was a Founding Member and President of the Illawarra Communication Support Network (ILLCOS). Through this network, families and individuals with complex communication needs gain access to the equipment and resources required to provide augmentative and alternative communication. In 2004, Ms Bracken represented ILLCOS at the International Society for Augmentative and Alternative Communication in Brazil. Her enthusiasm, hard work and positive communication style have led to improved relationships between DADHC and external organisations delivering speech pathology services.

PUBLIC SERVICE MEDAL (PSM)

Deputy Superintendent Gordon James CASEY, Malabar NSW 2036

For outstanding public service in the delivery of correctional services, particularly at the Long Bay Complex of Prisons.

Mr Casey is the longest serving correctional officer in New South Wales. Having commenced duty as a temporary warder at the Long Bay Complex of Prisons in 1961, he is currently Deputy Superintendent and Tactician for the Inner Metropolitan Region. His unflappable demeanour, strong leadership and steadying influence have de-escalated many potentially dangerous situations. He has developed a positive rapport with staff from all disciplines and has taken time to counsel, advise and mentor hundreds of staff over the years. This has also included many inmates who have been under his guidance and care. His manner is always professional, and his treatment fair and equitable. Throughout his career, Mr Casey has managed several multi million dollar building projects at Long Bay. His knowledge of the Complex is legendary. Without his expertise these projects would have encountered problems such as location, stability and drainage. Approachable, always willing to listen and support, Mr Casey is respected and admired by all who come into contact with him. He commands enormous respect from his superiors, peers, subordinates and offenders for his unblemished record of integrity, his boundless energy and his dedication to duty.

Mr Benjamin Paul CHARD, 11 Alpha Close, Eleebana NSW 2282

For outstanding public service, particularly in the Hunter region.

Mr Chard has been a dedicated member of the NSW public service for over 40 years. His contribution to the growth of the Hunter region through various roles, including his current position as the Regional Coordinator of the Department of Premier and Cabinet, is particularly noteworthy. Mr Chard is highly regarded by his colleagues for his ability to analyse complex issues and develop solutions that benefit both the government and the Hunter community. His wealth of experience and professional manner have ensured the success of the projects that he has managed, such as the transfer of BHP land to the State, the private irrigation districts in the lower Hunter and the re-development of Energy Australia Stadium. Mr Chard was awarded the Director General's Staff Award in recognition of his role as coordinator of the disaster recovery process for the Hunter region following the 2007 natural disaster in the Hunter and Central Coast. During the recovery phase, Mr Chard showed outstanding leadership and commitment to his team, government agencies and the community. He made a significant personal and sustained contribution to the success of the recovery efforts. His colleagues and superiors speak highly of his personal dedication to addressing issues within the communities in which he has worked.

PUBLIC SERVICE MEDAL (PSM)

Mrs Beverley Ann CREAGH, 40 Cypress Close, Fletcher NSW 2287

For outstanding public service, particularly to NSW Fire Brigades and the Newcastle community.

Mrs Creagh has made a significant contribution to the Newcastle community and through her work with NSW Fire Brigades. She has been instrumental in developing the Fire Brigade infrastructure in the Newcastle/Lake Macquarie area and has provided an invaluable contribution to a healthy and successful work culture. Mrs Creagh took over the administration of the Newcastle Zone during a major restructure. Professional and committed, she excelled at this difficult time and managed to foster excellent relations between management, administrative staff and firefighters. Mrs Creagh is also involved in various charity initiatives in the Newcastle area. She was responsible for the implementation of the Newcastle Fire Fighters Ball which has so far raised over \$200,000. Mrs Creagh is a highly respected member of the community. Her personal integrity is renowned and always evident in her consultation with members of the community, firefighters and other emergency service personnel. Mrs Creagh is a quiet achiever whose unflinching passion for the Newcastle community and NSW Fire Brigades is outstanding.

Ms Denise Gloria DARLOW, Condell Park NSW 2200

For outstanding public service as Private Secretary to eminent statesmen.

Ms Darlow has provided outstanding public service for many years. As Personal Secretary to former Prime Minister, the Honourable Gough Whitlam AC QC and then as Private Secretary to the Honourable Neville Wran AC QC since 1976, Ms Darlow has played a truly indispensable role. Her performance in positions that demand the highest standards and commitment is in itself remarkable and displays exceptional loyalty over a lengthy period. She works tirelessly, at times under great pressure, but always with complete integrity, discretion and trustworthiness. Imparting her standards and principles to all she works with, Ms Darlow provides an outstanding example for others to follow. Her professionalism, commitment and leadership are valued and admired.

PUBLIC SERVICE MEDAL (PSM)

Ms Dianne Mary DUFF, Wolli Creek NSW 2205

For outstanding public service in the development of performing arts within the public education system in New South Wales.

Ms Duff has made an outstanding contribution to public education in New South Wales. With a particular interest in music education and performing arts, Ms Duff has been responsible for implementing performing arts programs in a number of city and country schools. Her management and passion have helped greatly to stabilise the presence of these programs in public schools. Her ability to encourage and highlight best practice, as well as participation has changed the nature of performing arts in the NSW Public Education system significantly. Ms Duff is an innovative education professional; she embodies the values of public education, and her genuine commitment to equity of access and participation for all children is admirable. Her personal commitment to students, their families and staff exemplifies her dedication and outstanding leadership qualities. Of particular note, is her remarkable 23 years of involvement with the 'Schools Spectacular'. After many years of exemplary service, Ms Duff recently retired as the Chief Education Officer with the NSW Department of Education and Training's Arts unit.

Mr Robert John GALLAGHER, 9 Kanning Avenue, Gymea Bay NSW 2227

For outstanding public service in the area of government advertising and information.

Mr Gallagher has demonstrated outstanding service and leadership in the area of government advertising and information. Over a career spanning more than 40 years, he has been involved in the organisation and management of a number of high profile events, both at home and abroad. Many of the positions he has held have involved both organising and personally managing all media aspects. In his final role, prior to retiring in late 2007, as General Manager, Operations, Communications and Advertising within the NSW Department of Commerce, Mr Gallagher managed key relationships with media proprietors and secures the most cost efficient advertising rates for the whole of government. He has also been responsible for implementing a commercial and modern approach to information dissemination, including the development and management of the government's recruitment website *jobs.nsw* and the introduction of the first version of all state legislation in electronic format. His communication experience and awareness, and professional manner and pragmatic attitude have earned him the high regard of his staff, public sector peers and customers, and the advertising industry. Mr Gallagher has shown a creativity and commercial acumen not often found in public sector employees.

PUBLIC SERVICE MEDAL (PSM)

Mr Lindsay Bernard GILLIGAN, 18 Robinia Close, Largs NSW 2320

For outstanding public service, particularly as the Director of the Geological Survey of New South Wales.

Mr Gilligan has made an outstanding contribution to geoscience, mineral resource assessment and management, and mineral exploration in New South Wales. His strong leadership in several senior positions through periods of significant change and his emphasis on the quality and usefulness of the products produced by the Geological Survey have played a key role in the ongoing development of a major mining sector in New South Wales. Mr Gilligan has a deep sense of obligation to promote the responsible development of resources for the benefit of all. In addition to his input into major government programs in the late 1990s, he was instrumental in the success of the 'New Frontiers initiative' – an initiative that continues the government's program of pre-competitive funding of geophysical surveys, data compilation, mapping, data interpretation and data delivery. As the Director of the Geological Survey of New South Wales, Mr Gilligan has continued to develop and expand the work of the organisation, reflected in a substantial increase in mineral resource exploration and related investment.

Mr Paul Joseph HENRY, 15 Anderson Street, Inverell NSW 2360

For outstanding public service, particularly to the Inverell Shire Council.

Mr Henry has made an outstanding contribution to the betterment of local government across New South Wales. As General Manager of the Inverell Shire Council, he has led the organisation through a period of significant change. He has worked hard to improve the delivery of customer service and the transparency of the process of local government, as well as Council's adherence to its strategic operation plans and policies. Inverell Shire Council is now recognised by an independent body as one of the 20 per cent of councils to be financially sustainable into the long-term future. The continued economic prosperity and growth of the Inverell region is undoubtedly tied to the outstanding performance of the Council operating under Mr Henry's guidance. Mr Henry has also dedicated himself to the success of local government in general. He was the inaugural Chairman of Statewide Mutual Insurance between 1993 and 1997, is the current Director of Statecover; and is the inaugural and current Treasurer for the Big Sky Tourism Authority. He was also a contributing member to the National Competition Policy Reference Group in 1995 and has been a member of the Local Government Advisory Committee for the Gwydir / Border Rivers Catchment Management Authority since 2005. Mr Henry is regarded as a results-oriented manager who keeps the big picture in perspective when making decisions.

PUBLIC SERVICE MEDAL (PSM)

Mr Richard Runga MATENGA, 16 Foyle Avenue, Birrong NSW 2143
For outstanding public service to the NSW Department of Corrective Services,
particularly the Indigenous community.

Mr Matenga's contribution to improving the delivery of services and outcomes for offenders, particularly Indigenous offenders, has been exceptional. During his 24 years' service, Mr Matenga has worked with every classification of inmate at a variety of institutions. He possesses an acute understanding of the need for a balance between cultural issues, community liaison and security requirements when dealing with the young Indigenous community. In recent years, he has played an invaluable role in the establishment of the Brewarrina Yetta Dhinnakkal Centre and the success of its programs, particularly those targeted at young Indigenous offenders. His wide and varied expertise made him the obvious choice for his current role as the project manager for a young offenders' facility being built at Tabulam. The Tabulam program is unique in that it will unite custodial and Community Offender Services programs. Mr Matenga has developed very close links within the community and the justice system, and between all levels of the Department of Corrective Services. He is a quiet achiever who has touched the lives of many people, both inside and outside the public service. His common sense, outstanding professionalism and personal integrity are widely admired.

Captain Timothy James TURNER, Coal Point NSW 2283
For outstanding public service to the Port of Newcastle.

Captain Turner is recognised as one of the leading Harbour Masters in Australia. In addition to his substantial responsibilities as Harbour Master for the Port of Newcastle, he has made an outstanding contribution through his leadership on key policy and technical matters within the organisation. He is a member of the Executive Management team at Newcastle Port Corporation and is also one of the 12 Marine Pilots for the port. He is widely known for his knowledge of port/community relations, his contribution to training and port master planning matters, and his dedication to navigation safety. Among Captain Turner's achievements was his direction of operations for the entry of *HMS Nottingham* in 2002 after the vessel was severely damaged in a collision with rocks at Lord Howe Island. He was also the Incident Controller during the grounding and successful refloating of the *Pasha Bulker* at Nobbys Beach in June/July 2007. During the refloating operation more than 100 people worked through the Incident Control Centre under Captain Turner's leadership. His respectful and professional liaison with internal and external groups and his dedication during an extremely demanding period of activity contributed greatly to the quickest possible return to normal shipping movements.

PUBLIC SERVICE MEDAL (PSM)

VICTORIA

Mr Kelvin John ANDERSON, West Brunswick Vic 3055

For outstanding public service in the development and service delivery of correctional services in Victoria.

The achievements of Corrections Victoria under Mr Anderson's stewardship have established it as a benchmark for delivery of correctional services in Australia, and the three new prisons which have opened since he assumed his leadership role have been identified as being at the leading edge of prison infrastructure and, in some areas, using state-of-the-art technology. As Correctional Services Commissioner, Mr Anderson has played a pivotal role in the planning, design and delivery of correctional services and programs in Victoria; particularly in the planning and construction of major new correctional facilities which provide innovative infrastructure arrangements covering remand facilities, prisoner-focused programs, minimum security operations and transitional housing. The new male adult Indigenous residential facility which is nearing completion should also provide innovative residential and learning services for this group of offenders. The successful outcome of negotiations for the location of these facilities is testament to Mr Anderson's skills in achieving desired outcomes in very difficult and challenging circumstances.

Ms Sandra Jane BRIEN, Moonee Ponds Vic 3039

For outstanding public service and innovative leadership in supporting Indigenous and refugee groups.

As Manager, Support Services, Department of Human Services, Ms Brien has focused on working with children and their families from the most vulnerable, those requiring protection, to those services with a more universal scope such as school nursing. Her strong commitment to social justice and achieving outcomes for families and her particular style of leadership inspire, challenge and enable staff, stakeholders and partner organisations to develop innovative responses to long-standing social issues. Ms Brien's support and leadership were integral in the establishment of the Western Suburbs Gathering Indigenous Place. Ms Brien also actively engaged staff from across the region in understanding the challenges faced by refugee families and in developing effective working partnerships with agencies and organisations working with refugees.

PUBLIC SERVICE MEDAL (PSM)

Dr Anthony Gerard BRITT, Strathfieldsaye Vic 3551

For outstanding public service to Victoria's livestock industries and animal health through the establishment of the National Livestock Identification System.

As Manager, Animal Standards, Department of Primary Industries, Dr Britt has focused on protecting and enhancing the integrity of Victoria's (and Australia's) livestock industries as suppliers of wholesome meat and dairy products. Of special significance has been the development of a national scheme to enable the efficient tracing of cattle as they move through the marketing chain. Dr Britt's leadership in the development and implementation of the National Livestock Identification System (NLIS) has been outstanding. The NLIS is recognised internationally as world's best practice for the identification and tracing of the movement of cattle from their property of birth, through the marketing chain to the abattoir. Dr Britt provided ongoing support for the roll out of NLIS in Victoria, working with each of the beef, dairy and meat industry organisations and their members. He also often travelled interstate to support departmental colleagues in the introduction of NLIS.

Mr Clifford Gregory OWEN, Vic

For outstanding public service in the development and implementation of a corporate governance model, and as a leader in police vehicle safety.

PUBLIC SERVICE MEDAL (PSM)

QUEENSLAND

Mr Dennis Wayne BIDGOOD, 369 Hayne Kite Millar Road, Blackbutt Qld 4306

For outstanding public service to the housing sector by streamlining administrative processes and delivering significant cost savings.

Mr Bidgood provided 24 years of outstanding leadership and expertise in the Department of Housing as he established internationally recognised programs that significantly streamlined departmental processes. These programs improved the Department's property and data management, as well as its client and community services. His programs formed a total asset management framework including a maintenance management model, a property inspection program, a property condition database, and the introduction of on-site electronic data collection. All these processes improved the quality of property audits and delivered significant cost savings. These improvements also benefited the community as the data accuracy enabled the Department to enhance its urban planning and levels of sustainability. Mr Bidgood also played a major role in developing asset management expertise within the Department as he personally trained approximately 70 property inspectors. He also developed staff incentive programs to maintain momentum and data accuracy.

Mrs Susan Lynette RAINBOW, 18 Huxley Road, Childers Qld 4660

For outstanding public service to education, mentoring and program development for the Indigenous community of the Wide Bay Burnett region.

As Parent Development Officer at Maryborough State High School, Mrs Rainbow has provided outstanding service to both the Indigenous and non-Indigenous communities of the Wide Bay Burnett region and has helped bridge the cultural gap between the two groups. She has achieved this with innovative vision, initiative and strong leadership. Indigenous student attendance rates have notably improved as a result of her dedication. As a firm believer in the enhancement of Indigenous communities, Mrs Rainbow continually strives to improve the understanding of parents, students and the wider community of the importance of education and its role in their development. She has also implemented numerous children's literacy and numeracy programs and self-empowerment workshops. In doing so, she has provided Indigenous parents and their children with the educational tools to empower and encourage. Mrs Rainbow is also widely recognised within the region for her role as a mentor, both personally and as part of the Wide Bay Burnett RIRDC Young Women's Leadership and Mentoring Program. She has also successfully secured a place for Education Queensland's Remote Area Teacher Education Program in Maryborough which should help to increase the number of Indigenous teachers within the area. Mrs Rainbow has positively enforced the desire to learn amongst Indigenous people in the Wide Bay Burnett region and has inspired many others to make a difference in their communities.

PUBLIC SERVICE MEDAL (PSM)

Mr Terence Joseph SKEHAN, East Brisbane Qld 4169

For outstanding public service to Queensland particularly in the field of special education.

Mr Skehan has devoted over 25 years to Education Queensland through a variety of challenging roles, and has established himself as a highly respected and admired role model within the education sector. The majority of Mr Skehan's career has been dedicated to special education, developing special education reforms and the curriculum for special education in Queensland. One particular challenge was the closure of the Eight Mile Plains Special School. Mr Skehan was commended for his ability to deflect the negativity of the closure and to ensure the school's resources were successfully re-deployed. He has also maintained credibility in his work at several other special schools, and has continually adapted to the individual needs of each school with sensitivity and skill. Mr Skehan has also been an advocate for teachers in remote locations dealing with special needs students, and has proactively engaged rural teachers in the Association of Special Education Administrators in Queensland. Mr Skehan has made a positive and lasting contribution to special education in Queensland that has left a lasting impression on his peers and the wider community.

Mr Gary John STEVENSON, North Rockhampton Qld 4701

For outstanding public service and leadership within local government, particularly through local government reforms.

Mr Stevenson has raised staff teamwork and community confidence with his strong leadership and 'best practice' initiatives during his tenure as Chief Executive Officer of the Rockhampton City Council. He is particularly praised for his role in implementing the recent Queensland local government reforms to form the Rockhampton Regional Council within just six months. He is also acknowledged for supporting other members of local government through the challenges of the reforms. Mr Stevenson is regarded as an instrumental figure in guiding Queensland local government through the amalgamation process. In his role as President of the Queensland Division of Local Government Managers Australia, he established a strong collective voice for local councils in working with the Queensland Government. He also set the standard for all amalgamating councils. Mr Stevenson's professionalism and dedication throughout the amalgamation process were widely respected by members of both local and state government. Mr Stevenson has also been praised for his organisational development initiatives that have instilled unity amongst the Council's workforce. His other achievements at a local and regional level include regional water, regional planning and regional economic development initiatives. Mr Stevenson is a dedicated and outstanding leader in local government whose commitment has earned the respect of local and state government, his staff and the community of Rockhampton.

PUBLIC SERVICE MEDAL (PSM)

Mr Allan William WELSH, 21 Butterfield Place, West Chermside Qld 4032
For outstanding public service to the development of arts and cultural infrastructure in Queensland.

In his 40 years' career with the Queensland Government and Arts Queensland, Mr Welsh oversaw the development of two of Queensland's most significant cultural infrastructure projects as the manager of the Millienium Arts Project and the Heritage Trails Network. Among the multiple arts and cultural projects developed by Mr Welsh, Brisbane's Gallery of Modern Art (GOMA) proves to be the icon of his success. GOMA is Australia's largest gallery of modern art and attracts major exhibitions annually, cementing Queensland as a culturally rich and creative state. Mr Welsh is also responsible for the re-modelling of the State Library of Queensland. Mr Welsh is widely respected for his professional conduct with these projects which experienced substantial public scrutiny. Upon completion, both the State Library and GOMA received national architectural recognition and have revived public engagement with Brisbane's cultural precinct. Mr Welsh has left a lasting impression on Queensland and its cultural identity with his multitude of successful projects, which will be enjoyed by generations to come.

WESTERN AUSTRALIA

Dr James Macquarie LIMERICK, South Perth WA 6151
For outstanding public service to Western Australia's mineral and resource industries.

Dr Limerick is the recently retired Director General of the Western Australian Department of Industry and Resources and has a background in both government and industry. In 1976 he joined Western Mining Corporation as a metallurgist at the company's nickel operations in Kambalda and over the next ten years moved through, the company's nickel operations in various production and technical management roles until 1986. In that year he joined the (then) Department of Resources Development (DRD), and over the next 5 years progressed through the positions of Director of Minerals and Mineral Processing Division, and Director of Policy and Planning before being appointed an Executive Director 1991. In those roles he had responsibility for managing the government-company interface during the establishment of many major resource projects in WA. As Executive Director, Dr Limerick had particular responsibility for strategic and policy issues before he was appointed CEO of DRD in February 1999. In July 2001, when the State Government merged the former Department of Minerals and Energy with DRD, Dr Limerick was appointed Director General of the new Department of Mineral and Petroleum Resources. Eighteen months on, after a second merger in February 2003, he became the Director General of a new Department of Industry and Resources. In these roles he has been influential in formulating resource industry policy at both state and national levels.

PUBLIC SERVICE MEDAL (PSM)

SOUTH AUSTRALIA

Dr David Anthony CUNLIFFE,

10 Alexander Avenue, Modbury North SA 5092

For outstanding public service to the community of South Australia by ensuring the quality and safety of drinking water.

Dr Cunliffe's career as a public health microbiologist began with the Australian Water Quality Centre, South Australian Water Corporation, in 1980 and moved to the Department of Health in 1995. He is the current Principal Water Quality Adviser in the Directorate of Public Health within the Department of Health. Dr Cunliffe provides a highly specialised and authoritative consultancy to other government departments, the private sector and the public. As a leading national authority on water and wastewater quality, he represents the Department of Health on state and national committees and contributes to the development of state, national and international guidelines and policies on aspects of water quality. Dr Cunliffe is recognised as a world expert on water quality, evidenced by his work with the World Health Organisation. He has extensive involvement with the National Health and Medical Research Council on water quality issues. He has an impressive research record and has published widely in internationally recognised journals and publications. He has also been instrumental in the development of Water Quality Guidelines, both nationally and internationally, and provides expert advice on all aspects of water quality at state, national and international levels. At state and national level, Dr Cunliffe is involved in numerous National Health and Medical Research Council committees and working groups, and has been instrumental in the development of the *National Water Recycling Guidelines* and the *Australian Drinking Water Guidelines*. Dr Cunliffe has also been involved in supporting rural and remote communities, in particular Aboriginal communities, in the provision of safe potable water and assisting these communities in managing their own water supplies. In addition, he is involved in numerous activities that are vital to protecting the health of the South Australian population by ensuring the quality of the water.

PUBLIC SERVICE MEDAL (PSM)

Ms Patricia Anne DUHRING, Port Augusta SA 5700

For outstanding public service to rural and remote communities as a Continence Nurse.

Ms Duhring has worked as a Continence Nurse Adviser for over 16 years, and until 2003 was the sole practitioner for her region of north-west South Australia. Throughout, she has pioneered and promoted continence services across outback South Australia. She is based in Port Augusta but has responsibility for specialist service provision in the field of continence advice and management to many other communities. Ms Duhring has planned, established and developed the continence services to regional centres including Port Lincoln, Port Pirie, Whyalla and Port Augusta. Each of these regional towns has had regular continence management clinics established during Ms Duhring's tenure; prior to this role, no such service existed. Despite her being a solo practitioner until 2003 Ms Duhring ensured that the smaller townships and communities also received regular services and support. She has established a network of clients, peers and colleagues and she is admired and respected for her knowledge, skills and training skills, as well as for her friendly and approachable manner. Ms Duhring is widely recognised throughout her region as an expert in her field who readily makes herself available for advice, and she has been particularly involved in supporting services to Aboriginal and non-English speaking background communities in remote communities.

Mr Rodney James FRISBY, Salisbury SA 5108

For outstanding public service and leadership in the field of motor vehicle registration and licensing.

Mr Frisby's outstanding leadership has contributed to significant changes to registration and licensing practices in South Australia, many of which have improved service delivery and benefited the community. The National Driver's Licence Scheme introduced the concept nationally of 'One Person One Licence' and now ensures drivers are held accountable for their on-road behaviour. Clients now have a wide range of options for conducting business with the Registrar of Motor Vehicles and undertake simple transactions with the establishment of EzyReg, an internet transaction service. The Historic Vehicle Registration Scheme provides enthusiasts with a cheap and effective alternative to full registration, and the establishment and operation of the National Exchange of Vehicle and Driver Information System combats identity fraud and the trade in stolen motor vehicles. The exchange of demerit points with other jurisdictions holds South Australian motorists accountable for their actions whilst interstate, and the establishment of a written-off vehicle register nationally has contributed towards a reduction in the rate of vehicle thefts and assists in identifying rebirthed stolen vehicles. Under Mr Frisby's guidance, the State Penalties Review Task Force developed a comprehensive proposal for the management of persistent traffic offenders that was subsequently endorsed by the Road Safety Advisory Council and forwarded to the Road Safety Minister. Mr Frisby actively represented South Australia on the Austroads Registration and Licensing Task Force for over 10 years and chaired the Registration Policy Group on the Task Force for several years. Mr Frisby has been an excellent leader during a period of extensive change.