

PUBLIC SERVICE MEDAL (PSM)

AUSTRALIAN PUBLIC SERVICE

Dr Ronald Francis CAMERON, Kareela NSW 2232

For outstanding public service in the field of nuclear science and safety.

Dr Cameron is an internationally recognised nuclear scientist who has made an outstanding contribution to the Australian Nuclear Science and Technology Organisation in a range of senior executive positions, including as Acting Chief Executive Officer. He played a key leadership role in the detailed and complex approval processes, construction and operation of the OPAL nuclear reactor, Australia's largest single investment in a science facility. Throughout this process Dr Cameron's international scientific and technical standing, personal commitment, collaborative approach and calm demeanour were critical factors in delivering the project and in dealing with the many internal and external issues that arose and which were often the focus of intense ministerial, parliamentary and media attention. More broadly, Dr Cameron has made high level contributions to government policy and to international affairs, particularly through his management of Australia's nuclear engagement in the Asia Pacific region and his active role on many high level boards and advisory groups.

Mr Ian CARRUTHERS, 3 Welch Place, Flynn ACT 2615

For outstanding public service in expanding the scope for science to support decision making on environmental matters.

Over the past decade, Mr Carruthers has played a key leadership role in climate change issues in Australia and internationally. He drove the development of a world leading carbon accounting system to implement Australia's obligations under the Kyoto Protocol which is now acknowledged as a key foundation for global scale monitoring and changes in forest cover and resultant emissions. As Australia's chief representative on the Intergovernmental Panel on Climate Change (IPCC), Mr Carruthers played a key role in ensuring that consensus on the policy messages of climate change science was based on rigorous reading of the science. He was also responsible for coordinating Australia's support for IPCC, he ensured that the highest quality Australian science was provided to the periodic review of climate change, and leveraged these contributions to increase Australia's influence on IPCC's work to allow a better understanding of the implications of climate change on Australia. In 2007, IPCC was awarded a Nobel Peace Prize and Mr Carruthers' substantial contribution to this award was acknowledged by IPCC.

PUBLIC SERVICE MEDAL (PSM)

Mr Andrew Leigh (Drew) CLARKE, ACT

For outstanding public service in driving significant reform of the energy market.

Mr Clarke is Deputy Secretary in the Department of Resources, Energy and Tourism and has demonstrated outstanding leadership, high level communication and liaison skills and a strong strategic approach in driving the Council of Australian Government's energy market reform agenda. He played a crucial role in the establishment of the Australian Energy Market Commission and the Australian Energy Regulator as the new national energy market institutions responsible for the development, oversight and operation of reformed national energy market frameworks. He also led the development of national laws and rules as the framework for the operation of electricity and gas markets and regulation of the networks. Mr Clarke has also been instrumental in the effective development of climate change policy and in communicating its implications for the energy market to a range of key stakeholders. He is Australia's representative on the Governing Board of the International Energy Agency and has led Australia's international energy engagement, most recently through the establishment of the Global Carbon Capture and Storage Institute.

Ms Ellen Erika DUNNE, Braddon ACT 2612

For outstanding public service in driving and leading innovation, change and improvement across Medicare Australia.

Ms Dunne is the General Manager, People and Values Division in Medicare Australia and has strategically steered and driven innovation, change and improvement across Medicare Australia. Some of her key achievements include the introduction of Saturday morning and late night trading, a refreshed focus on customer feedback, and implementation of extended services to rural and remote communities through participation in the Australian Government's Drought Bus initiative. Ms Dunne has also been inspirational in rallying staff support for excellence in customer service and she created and implemented customer service training for all front-line staff, supported and encouraged staff to undertake diploma courses, and introduced customer centric technology tools to assist staff through technology and system enhancements. Her personal contribution has delivered significant improvements in service delivery for Australia's community and positive outcomes for Medicare Australia employees.

PUBLIC SERVICE MEDAL (PSM)

His Excellency Mr Marc INNES-BROWN, ACT

For outstanding public service as Australian Ambassador to Iraq in advancing Australia's strategic, political and economic interests.

His Excellency was the Australian Ambassador to Iraq from August 2006 until August 2008 and made a major contribution to the evolution of Australia's involvement and profile in Iraq. He cultivated excellent relationships with the newly elected Iraqi Government and was able to provide accurate and insightful advice on developments that was invaluable in the formation of Australian Government policy. Mr Innes-Brown identified and built joint interests and avenues for co-operation, and played a key role in shaping Australia's capacity building program for Iraq. Not only did his work strengthen Australia's bilateral relations with Iraq but it also strengthened the important US relationship. In a volatile security environment, Mr Innes-Brown provided exemplary leadership in protecting the interests and welfare of embassy staff, and resolved a number of extremely sensitive consular cases involving Australian citizens in exceptionally difficult circumstances. His personal efforts ensured their safe return to Australia.

Mrs Coral Lee McLEAN CSC, Carwoola NSW 2620

For outstanding public service in the management of complex and sensitive human resource issues in the Department of Innovation, Industry, Science and Research.

Mrs McLean is the Manager, Human Resource Programs and Coordination Section in the Department of Innovation, Industry, Science and Research and is widely respected for her personal contribution to the management and resolution of complex and sensitive issues. She has displayed high levels of leadership and compassion, detailed subject expertise, and an unparalleled dedication to the performance of her duties. Mrs McLean has ensured that appropriate respect is held for individuals while at the same time providing guidance and advice to relevant senior Departmental staff in order to achieve the best possible outcomes for employees, the Department and the wider Australian Public Service. She has also demonstrated a strong capacity to provide strategic advice, and her efforts have assisted the Department to utilise its resources in the most effective manner.

Mrs McLean was awarded the Conspicuous Service Cross in 1996 when serving in the Royal Australian Navy.

PUBLIC SERVICE MEDAL (PSM)

Mr Timothy Andrew O'NEILL, SA

For outstanding public service in the development of online border protection in the Australian Customs and Border Protection Service.

Mr O'Neill has been the Manager of the Online Targeting Team at the Australian Customs and Border Protection Service since 2006 and has demonstrated significant vision and innovation in managing the internet targeting function. Mr O'Neill personally developed the technical requirements to support the targeting function and has established sophisticated risk indicators enabling the Service to make a number of important detections at the border. These detections have included the illegal importation of a large number of weapons, performance enhancing drugs and child pornography. In several cases, these detections have resulted in significant community protection and law enforcement outcomes. Mr O'Neill has also established important industry relationships, is recognised as a leader in online border protection, and is widely acknowledged for his work in both national and international arenas. He continues to be proactive in identifying new opportunities for the expansion of existing capabilities to ensure that, through use of the internet, the Service maintains currency in technological advancements in relation to the importation of goods.

Mr Jeffrey Richard PREISS, Peterhead SA 5016

For outstanding public service in the development and field deployment of infrastructure to provide increased protection and survivability to Australian Defence Force aircraft and personnel during operational activities.

Mr Preiss joined the Defence Science and Technology Organisation in 1995 and was the technical team leader for the Electro-Optic Countermeasure (EOCM) Group from 2002 until his retirement in July 2008. During this time, he led a team which developed Australia's world class capability in airborne countermeasures testing, development and modification. Mr Preiss was at the forefront of providing technical support throughout the diverse range of field trials and his innovation and expertise led to the development of the Simultaneous Logging Instrumentation and Control suite of software which allows results to be produced far more quickly and efficiently than ever before. Mr Preiss' high level contribution saw the creation of an entirely new and highly effective capability that is recognised by key allies and has been used to ensure optimal protection and survivability of Australian Defence Force aircraft and personnel in times of intense operational activity, including in Iraq and Afghanistan.

PUBLIC SERVICE MEDAL (PSM)

Ms Meghan Elizabeth QUINN, O'Connor ACT 2602

For outstanding public service in the development of climate change policy.

Ms Quinn is head of the Climate Change Modelling Unit in the Treasury and has demonstrated exemplary leadership, strategic vision and flexibility in delivering groundbreaking analysis in relation to the development of the Australian Government's climate change policy and the Garnaut Review of Climate Change. The report produced by Ms Quinn and her team, *Australia's Low Pollution Future: The Economics of Climate Change*, is one of the most extensive and substantial economic modelling exercises ever undertaken in Australia. Throughout the project, Ms Quinn managed a large team of technical and modelling specialists as well as relationships with external contractors and stakeholders and provided advice direct to the Treasurer and Minister for Climate Change. Her groundbreaking work has laid the foundations for future policy and analysis that will continue to contribute to the well-being of Australia for many years to come.

Mr Damien John ROBERTS, Chisholm ACT 2905

For outstanding public service in the provision of advocacy services for members of the Australian Defence Force.

Mr Roberts is the Business Manager for the Directorate of Defence Counsel Services (DDCS) in the Department of Defence and has demonstrated exceptional leadership in the management of advocacy services for Australian Defence Force personnel and others entitled to such services. Establishment of the DDCS was a key component of the government's military justice reform program. Mr Roberts established the Directorate and is responsible for all aspects of its management and the day-to-day administration of its operations. He also provides leadership and mentoring to civilian staff and manages the Defence Counsel Services (DCS) Panel. Mr Roberts has ensured that clients receive a meaningful choice of appropriate legal counsel and are able to make informed decisions. He also established and developed the DCS Panel database so that it is now a useful tool for finding and managing counsel. His personal efforts have ensured that DDCS is a vibrant and viable service.

PUBLIC SERVICE MEDAL (PSM)

Mrs Olivia Fiona SHEPHERD, Tas

For outstanding public service in the development and implementation of Australia's electronic visa programs.

Over the past five years, Mrs Shepherd has been an outstanding and innovative leader in the Tasmanian Office of the Department of Immigration and Citizenship (DIAC) with primary responsibility for the development and implementation of three of Australia's largest electronic visitor programs: the Working Holiday, eTourist (676) and eVisitor. She has been innovative in both the development of practical and effective business processes and in energising others in DIAC to contribute to these important projects in a collaborative and constructive manner. As a result of her work, eTourist visa applications have doubled and the eTourist program has been expanded to include a broader range of countries. In 2008, in addition to her normal duties, Mrs Shepherd played a key leadership role in the development and implementation of the new eVisitor program, and her personal dedication and commitment ensured that the Australian Government's undertakings to the European Commission to develop a new online platform for tourists and visitors from European countries were met.

Mr Brian Paul STEWART, Yarralumla ACT 2600

For outstanding public service in the development and implementation of significant reforms to information and communications technology across the Australian Government.

Since 1995, Mr Stewart has demonstrated outstanding leadership and management of the development and implementation of information technology and communications technology (ICT) policy. His high level strategic and economic policy skills and appreciation of the value of new technologies to improve government administration and delivery of its programs have resulted in more efficient and effective use and management of ICT in government. His work has significantly contributed to Australia gaining international recognition as a leader in ICT and for advances in online service delivery that have led to web technology being the preferred method for Australians and Australian businesses to engage with government. Mr Stewart's vision and commitment to the application of good ICT governance and leverage of innovative technology have provided the Australian Government with a solid technological framework to support program delivery into the future.

PUBLIC SERVICE MEDAL (PSM)

Mr Michael Francis THOMPSON, Forrest ACT 2603

For outstanding public service in the management and handling of highly classified material for the Department of Foreign Affairs and Trade.

Mr Thompson has worked in the Department of Foreign Affairs and Trade since 1973 and his contribution, especially since 1991, to the management and handling of highly classified documents has been exceptional. He has provided invaluable support to the development of foreign and trade policy at the most senior levels and has also been responsive, discreet and timely in his support of policy advisers. Mr Thompson has been the mainstay of Departmental operations in times of crisis and has been integral to its responses to events such as the invasion of Kuwait, the referendum in East Timor, the 2001 terrorist attacks in the United States, the Iraq war, Australia's engagement in Afghanistan, instability in Lebanon, the Asian tsunami, unrest in the Solomon Islands and military coups in Fiji. In all of these instances, Mr Thompson provided a high level and vital service to senior officers engaged in the formulation of policy advice and in decision making.

NEW SOUTH WALES

Ms Janet Mary ANDERSON, North Sydney NSW 2060

For outstanding public service in the development and reform of policy frameworks for the use of resources within the NSW Health system.

Ms Anderson has made an outstanding contribution to NSW Health and is an integral part of the senior management team. Ms Anderson has played a key role in driving the development and reform of policy frameworks for the use of resources in the NSW Health system. Ms Anderson's work has led to significant improvements in Aboriginal maternal and infant health outcomes and also to increases in sexual assault services provided through the introduction of nurse examiners. In addition, Ms Anderson spent 18 months leading the development of *Future Directions for Health in NSW*, a significant strategic document which identifies key areas for action in health services over the next 20 years. Ms Anderson has demonstrated an unwavering commitment to the NSW public health system, displaying true leadership qualities that inspire both her peers and those under her supervision.

PUBLIC SERVICE MEDAL (PSM)

Ms Janice CARROLL, Newtown NSW 2042

For outstanding public service, particularly for the children and young people of New South Wales who are considered to have high and complex needs.

Ms Carroll has made an outstanding contribution to the NSW Department of Community Services. She is a true advocate for the children and young people of New South Wales who are considered to have high and complex needs. As Director Intensive Support Services, Ms Carroll established the Metropolitan Intensive Support Services Team; this team has become the standard bearer for all other Out of Home Care services in the Department. Ms Carroll is also the Director, Operations, for the High Needs Kids Program which is delivered by Centacare Broken Bay. This project is responsible for placement and support of the most intensive needs children and young people in New South Wales. Ms Carroll has proven to be a substantive contributor to the stability and development of quality care for these children and young people, ensuring that they receive access to the most skilled professionals in a range of fields. The result of Ms Carroll's work is that they have more stable lives, fewer hospital admissions, fewer occasions of incarceration, and improved access to education and opportunities.

Mr Athol Patrick COOK, Mosman NSW 2088

For outstanding public service in the NSW Public Sector over an extended period.

Mr Cook has held a number of different roles across the Department of Health over an extended period. Throughout his career, he has excelled in each of his roles providing an exceptional level of service. Mr Cook has acted as an executive assistant in different branches of NSW Health and in support of a Deputy Director General. This has required a detailed knowledge of NSW Health policies and procedures and the ability to take stock of a new position effectively. Mr Cook has also excelled in providing accurate and timely information in response to requests from across the health system in his role as an administrative officer in the records management centre and as a project officer in the Department of Health branches relating to service and quality improvements. Mr Cook's dedication and consistent exceptional performance has contributed to the smooth and effective operation of important areas of NSW Health. His courteous and helpful manner reflects well on both himself and the Department in his dealings with internal and external stakeholders.

PUBLIC SERVICE MEDAL (PSM)

Mr John Edward DENGATE, NSW

For outstanding public service, particular in the public affairs arena.

Mr Dengate has been one of the instrumental voices and public faces of environment protection for over 30 years and a public service role model in public affairs. He has excelled in the field of public communication and education, with a 30 years' career in the NSW Public Sector and 6 years at the Commonwealth level. He is highly respected in the public sector for his issues management, and in media circles for his ability to communicate simply and effectively about complex issues. His work encompasses the support of public policy, issues management and explanation in times of emergencies, and has earned him a profile as a respected environmental expert in the media. Mr Dengate's outstanding contribution has significantly improved the delivery of programs, clarified the nature and impacts of regulatory requirements, and helped to manage the outcomes of man-made and natural events. He has done an outstanding job in contributing widely to public understanding of a wide range of environmental and conservation issues, many of which have had the potential to generate high levels of emotion among the public.

Mr Sydney Hubert GRIFFITH, Pennant Hills NSW 2120

For outstanding public service, particularly in innovative and sustained contribution to the enhancement and improvement of the technical capabilities of New South Wales Police.

Mr Griffith is a highly respected member of the New South Wales Police community focusing on technical development and operations. Throughout his career, he has provided an innovative and sustained contribution to the enhancement and improvement of the technical capabilities of New South Wales Police. He has actively engaged with other State Law Enforcement agencies to assist in the development of their capabilities in technical areas, as well as with partner Commonwealth law enforcement and intelligence agencies. Mr Griffith has also made significant contributions to a range of major events including the Sydney 2000 Olympic Games, Commonwealth Heads of Government Meeting and meeting of the Asia-Pacific Economic Co-operation forum. His contributions have focused on the practical interaction between state and Commonwealth agencies including the coordination of interagency technical communications, the allocation and sharing capabilities, and the provision of support and advice and resource to Commonwealth counterparts. Mr Griffith has made a significant contribution in enhancing the capabilities of not only New South Wales Police but the broader law enforcement and intelligence communities. He is held in very high regard for his knowledge, his willingness to share information, leadership and professionalism.

PUBLIC SERVICE MEDAL (PSM)

Ms Patricia Thelma HALL, 'Lyndholme', Yuile Avenue, Bundanoon NSW 2578

For outstanding public service, particularly in the provision of educational and tourist information regarding the national parks and reserves in the South Coast region of New South Wales.

Ms Hall has provided outstanding service for over 29 years in her roles with the National Parks and Wildlife Service (NPWS), South Coast. Ms Hall is responsible for delivering the provision of activities services to the public to enable appreciation of the natural, cultural and recreational values of the South Coast national parks, nature reserves and conservation areas. Ms Hall has excelled in environmental education and tourism program development and delivery, provided excellent leadership to the program on the South Coast and Highlands, and benefited the lives and opportunities for many, particularly the regional Indigenous community. Among many of her achievements, Ms Hall developed a comprehensive and sought after Aboriginal heritage learning module for primary and secondary schools in the region that involves the employment of 10 Aboriginal Discovery Rangers and visits over 100 schools. She also developed an innovative NPWS South Coast Holiday Discovery Program that targets visitor opportunities to the region's national parks and reserves. The program is delivered by local Indigenous and non-Indigenous staff and educates the public about Indigenous culture as well as the natural values of the parks and reserves. Ms Hall's outstanding commitment and unwavering dedication to the objectives of the Aboriginal community, environmental education and National Parks tourism have been a great inspiration to her staff and peers.

Ms Pauline Therese McKENZIE, Boambee NSW 2450

For outstanding public service in the provision of public housing, particularly in northern New South Wales.

Ms McKenzie has worked in the public service sector since 1983 and with Housing NSW for a cumulative period of 17 years. Ms McKenzie has excelled through hard work and commitment in all of the diverse roles she has held within Housing NSW, culminating in the demanding position of General Manager, Northern NSW division where she is responsible for the operations of public housing and relating housing assistance programs. She has made a significant contribution to key projects and initiatives that have improved the service delivery of Housing NSW, and her work has endured both as a function model and as a benchmark for future social housing management reforms. One of her most significant achievements is her successful management of the Housing NSW response to the major natural disaster caused by the storms in the Hunter/Central Coast region in June 2007 that affected nearly 2,000 Housing NSW properties. Ms McKenzie managed the ensuing repair regime that equitably delivered repairs in a progressive and orderly manner. Ms McKenzie has also had a significant impact on the lives of people experiencing serious social and economic disadvantage, and she is highly regarded for her principled approach to building partnerships and fostering collaborative programs that benefit those most in need. Ms McKenzie's diverse skills along with her abiding strong work ethic and integrity have earned her the respect of her peers and the wider social housing community.

PUBLIC SERVICE MEDAL (PSM)

Mr Barry Charles PEDDLE, 41 Cabbage Tree Lane, Fairy Meadow NSW 2519
For outstanding public service in the NSW Public Sector, undertaking several strategic leadership roles within TAFE NSW.

Mr Peddle has provided an outstanding contribution to the NSW Public Sector, undertaking strategic leadership roles in TAFE NSW for over 30 years. Mr Peddle has been a major contributor to the policy development process in Australia, and his experience has been sought by many countries through academic presentations at peak international events. Throughout his career within the public sector, Mr Peddle has devoted time and effort using his wide knowledge and leadership skills to foster continued improvement within his areas of involvement to the benefit of Australian education and the community of New South Wales. He takes an active role in industry and community activities, contributing to the regional, social, economic, and educational development at a senior policy and hands-on operational level. It was his strong leadership that saw him appointed in 1990 to a senior executive position within TAFE NSW, a role in which he has successfully initiated and led the development of a number of institutes into dynamic providers of vocational education and training services essential to the economic and social development of New South Wales. Mr Peddle is highly respected for his passion, diligence and commitment and for his significant contributions to the NSW Public Sector.

Dr Larry VOGELNEST, Cobbitty NSW 2570
For outstanding public service as Senior Veterinarian, Taronga Conservation Society Australia.

Dr Vogelnest has made a significant contribution to conservation medicine and the veterinary profession during his 19 years' service with the Taronga Conservation Society Australia. His professional and dedicated approach to his role as Senior Veterinarian has fundamentally underpinned the success of many important programs for internationally threatened species, taking his work well outside of the borders of the Taronga Zoo and New South Wales, to make truly global achievements. Dr Vogelnest is one of Australia's foremost authorities on marine wildlife and has been of invaluable assistance to his department with respect to providing specialist veterinary advice and support to numerous 'stranding' events. His passionate commitment to conservation medicines and the conservation of biodiversity has resulted in an extensive contribution to scientific research and publications, and his ongoing involvement has expanded undergraduate, post graduate and continuing veterinary education endeavours. Dr Vogelnest is a highly motivated, dedicated and concerned veterinarian who constantly seeks to improve the veterinary management and welfare of his charges.

PUBLIC SERVICE MEDAL (PSM)

Mr Brian Anthony WEIR, 87 Shoalhaven Street, Kiama NSW 2533
For outstanding public service to the community of Shellharbour.

Mr Weir commenced his career in local government within New South Wales in 1967 and has made an indelible contribution to the community as the General Manager of Shellharbour City Council. He has been instrumental in guiding Shellharbour from a small municipality suffering economic hardship to a city that is now regarded as one of the fastest growing and most vibrant communities in New South Wales. Under his outstanding leadership, the Shellharbour City Council has undertaken large, complex and innovative progress and created new landmarks, new benchmarks and a whole new quality of life for the local community. Of particular significance was his involvement in the Shell Cove Project which created economic growth, thousands of jobs, considerable investment and sustainable industries to provide a strong foundation for the city's future. Outside of his role as General Manager, Mr Weir has excelled in his service to the community through sport where he has helped shape the Illawarra Academy of Sport into one of Australia's leading sports institutes for young athletes. He was awarded the Australian Sports Medal in 2000. Mr Weir's vision, determination and penchant for hard work have seen him excel, and he is regarded by both his colleagues and the wider community as an outstanding leader in the Illawarra region.

Mr Kevin Ronald WRIGHT, Calamvale Qld 4116
For outstanding public service to the rail industry within New South Wales.

Mr Wright has made an outstanding contribution to the rail industry both in New South Wales and throughout Australia. He has worked in a number of frontline positions rising through the ranks to executive management positions. Mr Wright is recognised for his active advocacy for technology improvements, particularly during the 1980s and 1990s when railways were not attuned to the new opportunities emanating from improvements in information technologies. Mr Wright drove changes in technology to computer-based systems, particularly with respect to the optimisation of timetables for improved service delivery. His focus on service delivery has resulted in improvements to passenger information, incident response, maintenance and reliability, and training delivery. Mr Wright has also been an active proponent of improvements to safety culture change and changes to improve reliability. Most recently, he was RailCorp's lead executive for World Youth Day where he led the planning, logistics, capacity-demand matching, stage deployment, command and contact, and incident management activities to support this major event on behalf of RailCorp. He is a person of high integrity with outstanding leadership skills that have seen him at the forefront of change and direction in the New South Wales rail industry.

PUBLIC SERVICE MEDAL (PSM)

VICTORIA

Ms Beth Maree ALLEN, Essendon Vic 3040

For outstanding public service to the safety and well-being of Victoria's vulnerable children, young people and their families.

Ms Allen has made an outstanding contribution to the Victorian community, particularly to children of all ages who have suffered abuse and neglect and to disadvantaged families across the northern and western areas of Melbourne. For over 20 years of service in the child and family welfare field, Ms Allen has demonstrated true leadership in the delivery of a highly professional and accountable child protection service; in developing, supporting and managing a workforce engaged in extremely challenging and often stressful work, in her partnership with key stakeholders in the Government and community sector, and in the development of new and innovative approaches to meeting the needs of vulnerable children and their families. Her outstanding dedication, professionalism and commitment have resulted in improved services and better quality outcomes for these children and their families, and provided invaluable guidance to the dedicated professionals with whom she works. Ms Allen's expertise, skill, sensitivity, humanity, hard work and visionary approach have provided inspiration and hope to those working in this challenging and complex field of community service.

Ms Janette Anne BOWMAN, Doncaster Vic 3108

For outstanding public service, particularly through national leadership and excellence in environmental health and the protection of the health of Victorians.

Ms Bowman has made significant contributions to Public Health in Victoria through risk analysis and management, the provision of statutory and policy functions, research and innovative population health interventions including in the areas of regulation, and emergency and incident response. Since taking major responsibility for Environmental Health in 1996, Ms Bowman has worked tirelessly to raise community and stakeholder knowledge and awareness across a range of areas, including water policy and water regulation, Legionnaires' disease, environmental sustainability and climate change, air quality, soil contamination and radiation safety. Ms Bowman played a significant role in managing the Public Health response and recovery to the January 2009 Victorian bushfires, leading and motivating a team of staff in the most difficult of circumstances. Ms Bowman is recognised as a national leader in the development and implementation of state and national strategies to increase awareness and to facilitate adoption of measures to protect health and prevent illness.

PUBLIC SERVICE MEDAL (PSM)

Dr John Arnold CARNIE, Kew Vic 3101

For outstanding public service in leading the advancement and protection of the health and well-being of all Victorians.

Dr Carnie is a highly respected expert on all matters of Public Health and his work within the Department of Human Services over the past 27 years has been highly respected by the staff who have worked alongside him, his peers and by the wider Victorian community. Dr Carnie's outstanding leadership was demonstrated when Team Leader of the multi-jurisdictional Team Golf which was dispatched to assist in Aceh following the 2004 Boxing Day Tsunami and, more recently, by his work in the Public Health response to the January 2009 Victorian heatwave. Dr Carnie has expertise and experience in a wide range of public health issues including emerging community risks, communicable diseases and environmental health. He has been a member of numerous public health, scientific and advisory committees, and is a Fellow and Past President of the Australasian Faculty of Public Health Medicine, serving in this capacity between 2003 and 2006.

Mr David Francis ENDEAN, 39 Clarke Street, Prahran Vic 3181

For outstanding public service in the creation of an education export industry at the Holmesglen Institute, and to the TAFE sector in general.

Mr Endean has created a multi-million dollar export education business at the Holmesglen Institute. Through his outstanding capability, the Institute has Australia's largest international student intake of all TAFE Institutes (4,000 students in 2008). The Institute pioneered TAFE's entry into international education. In 1994 it achieved ISO 9001 accreditation, the first education institution in Australia to do so. Mr Endean's efforts have developed the international market for the Institute so that it offers international services to inbound students, offshore and international non-aid project work in Malaysia, Sri Lanka and the Middle East. He works locally and nationally representing TAFE Directors on all international policy matters involving international education. His outstanding commitment to internationalisation and exemplary leadership and entrepreneurial skills have benefited students and the many Australians who have been directly or indirectly employed as a result of his pioneering efforts.

PUBLIC SERVICE MEDAL (PSM)

Mrs Denise Anne HARRISON, Mount Waverley Vic 3149

For outstanding public service, particularly to vulnerable children and youth in Out of Home Care and to the community service organisations that care for and support them.

For more than a decade Mrs Harrison has developed a range of innovative and successful programs in collaboration with community service organisations that have dramatically improved the outcome of many vulnerable children and young people in Out of Home Care in the Eastern Metropolitan Region of the Department of Human Services. Mrs Harrison has worked through and translated client experience into innovative service outcomes, many of which have had a state-wide application. Mrs Harrison has consistently displayed an outstanding commitment to service excellence as well as being an exemplary leader and mentor to staff within the Department, particularly to staff/carers in community service organisations in the Eastern Metropolitan Region. She has forged new partnerships with services and programs beyond the Department in her quest to provide the best possible outcomes for children and young people in Out of Home Care.

Mr Alan Douglas (Doug) HOOLEY, St Kilda West Vic 3182

For outstanding public service, particularly in providing advice that has helped shape Victoria's parks and reserves system.

Mr Hooley has made an outstanding contribution to the development and implementation of national park policy and legislation in Victoria, and in providing exemplary service to Ministers, senior managers, colleagues, other government agencies, community groups and members of the public. Mr Hooley has been involved for more than 30 years in the development of park proposals, policy and legislation relating to national parks and reserves. This has included legislation that has been cutting edge and that has received great attention within the community and parliamentary debates. He has helped shape some of Victoria's ground-breaking initiatives in this area, including the creation of a world-leading comprehensive marine national park system across Victoria. His outstanding integrity, passion, commitment and persistence have benefited and been recognised by all levels within government.

PUBLIC SERVICE MEDAL (PSM)

Mr Robert Arthur LAMB, 22 White Street, Williamstown Vic 3016

For outstanding public service and leadership within the educational community and outstanding contribution in the area of school improvement.

Mr Lamb has taken on many challenging roles and has always directed his efforts towards building the capacity of teachers and school leaders to meet the challenges associated with improving schools and raising student achievement. His exemplary drive, vision and dedication to innovative approaches to student learning have encouraged teachers to develop new curriculum approaches to meet the needs of students in the 21st Century. An excellent mentor, Mr Lamb has succeeded in building a culture of academic learning and excellence across multiple schools in Victoria by counselling new principals and by providing high level learning opportunities for aspiring leaders. Highly regarded for his expertise and knowledge, Mr Lamb is seen as an outstanding leader by other principals who regularly seek his advice and counsel.

Mrs Hilary Jean MAKEPEACE, Yelta Vic 3505

For outstanding public service to young people involved in the justice system in Victoria.

Mrs Makepeace has made a significant contribution to enhancing the lives of young people involved in the justice system in Victoria. She has worked for over 18 years with young offenders living in geographically isolated and disadvantaged communities in northern Victoria. Her innovative and persistent approaches have assisted many young people to become contributing members of the community and to minimise their penetration into the justice system. For many years, Mrs Makepeace voluntarily provided an after hours bail advice service assisting young people to gain bail or to support them on remand. She is renowned for her tireless advocacy and is highly respected by a diverse range of professionals and community members, including young people, their families, police, magistrates and judges. Mrs Makepeace is generous in her work, giving of her time, knowledge and skills. Her passion, empathy and integrity are an inspiration to her colleagues and she embodies the spirit of public service.

PUBLIC SERVICE MEDAL (PSM)

Mr Graham John NICKLESS, 114 Booth Road, Taminick Vic 3675

For outstanding public service in providing excellent leadership qualities and innovation in the field of economic development throughout north-east Victoria, and for developing innovative programs that have enhanced the economic sustainability of the region.

Mr Nickless has made an outstanding contribution to the community throughout the wider north east Victoria region through his leadership and positive spirit, especially during difficult economic times. As the first economic development officer in Corryong in the early 1980s, he was a driving force behind initiatives in the Corryong region that continue to assist and sustain the Corryong community today. He was a founding member for the Alpine Valleys Community Leadership program within the region and has been the inspiration behind the success that this program has achieved during its 10 years' operation, with over 170 graduates. Mr Nickless' support, innovation, advocacy and outstanding leadership have provided many positive outcomes to the agribusiness sector, particularly during tough times. His main strength is his ability to nurture and support those around him. He provides practical advice and always takes the time to listen to and encourage others as they step up into leadership roles themselves, bringing fresh ideas and solutions for themselves and their communities.

Mrs Pauline Mary STUDHAM, Wonthaggi Vic 3995

For outstanding public service in the provision of police services in the Bass Coast and South Gippsland regions.

Mrs Studham has devoted over 32 years of service to Victoria Police, working to improve the internal and external customer service relationships for the Wonthaggi Police Station in particular, and the Bass Coast and South Gippsland communities in general. Through her outstanding contribution in the areas of administrative support and property management, Mrs Studham has made significant contributions to the provision of police service in these regions. She has been the Property Officer based at Wonthaggi Police Station for a number of years and her outstanding innovation has led to property management at Wonthaggi being viewed as a 'best practise' model. Her outstanding performance as part of the policing team in Bass Coast has identified her to all as a person whose organisational dedication and integrity are of the highest quality both within Victoria Police and in the local community. In addition, her compassion and empathy to those in need of assistance are in keeping with the highest traditions of Victoria Police. For many years Mrs Studham has played a central role in promoting and maintaining the well-being of others within the workplace, through support, actions and words. She has also fulfilled the role of Bail Justice within the community for a number of years. Her selfless attitude and drive for excellence set a benchmark for other members of the public service to aspire to.

PUBLIC SERVICE MEDAL (PSM)

Mr Dale John WEST, Bairnsdale Vic 3875

For outstanding public service in providing access to justice to the people of Bairnsdale as the Court's Registrar, in contributing to the Bail Justice system and the advocacy of the Koori Court.

For the past 20 years, Mr West has been the Registrar at the Bairnsdale Magistrate's Court and has provided outstanding service to the local community, the Magistrates' Court of Victoria and the Department of Justice. He has made a significant contribution to Bairnsdale by ensuring that the Court runs with integrity and efficiency. He is personally held in high regard by the local legal profession, Victoria Police and many non-government organisations with which the Court works, especially the local Koori community. Mr West is also a Bail Justice and has successfully balanced his role as a Court Registrar with that of Bail Justice and as a member of the Bairnsdale community. He has been involved in the Bail Justice training course for many years and continues to provide a strong commitment to this significant work. His standing with the Koori community made the introduction and ongoing success of the Bairnsdale Koori Court possible. Mr West plays an active role in the professional development of younger members of staff. He is proactive in ensuring that trainees receive experience across the various areas of the Court and, significantly, a thorough grounding in best practice initiatives.

QUEENSLAND

Mr Ian Malcolm LUCK, 4 Haber Street, Mackay Qld 4740

For outstanding public service to Queensland education, particularly in the Mackay region, through leadership as Deputy Principal of Mackay North State High School.

Mr Luck has performed outstandingly as Deputy Principal at Mackay North State High School as a teacher, First Year Centre Coordinator, Head of the Mathematics Department and administrator with the school. As Head of the Mathematics Department, he became a leader in mathematics education in the Mackay region, running a mathematics competition for the district, serving as a panellist for the Queensland Studies Authority and successfully mentoring young teachers. As a member of the school's Parents and Citizens Association, Mr Luck contributed to the planning and implementation of the construction of the school's Community Hall, Performing Arts room, swimming pool, computer cabling and hardware, shade structures, air-conditioning, and extended playing fields for both student and community use. Mr Luck was largely responsible for generating the revenue necessary to bring the school's plans to fruition, helping to raise over \$1 million. As well as leading fundraising efforts, he also took on the role of managing the procurement and construction of many of these special projects. During the 1990s, Mr Luck had the foresight to promote the importance of computer systems in the education of students and in the future development of the school environment. As a result, Mackay North State High School had an established intranet well before specific state funding became available. The systems and procedures set up by Mr Luck have become embedded in the operation of the school, and have led to their success and longevity. Mr Luck coordinated the fledgling First Year Centre which is now considered a model for the education of students transitioning from primary school to high school. Mr Luck's innovation and dedication to Mackay North State High School has earned him a reputation in the community as a positive force and the school's excellent reputation can be largely attributed to his outstanding contribution.

PUBLIC SERVICE MEDAL (PSM)

Dr Ross Andrew McKENZIE, 26 Cypress Drive, Ashgrove Qld 4060

For outstanding public service in the area of veterinary pathology and the breadth of research into plant poisoning.

Dr McKenzie has advanced the knowledge of veterinary pathology, especially that related to plant poisonings, and established a sound basis for avoidance of economic losses and the protection of animal welfare due to plant poisonings. Dr McKenzie has contributed continuously to the research and diagnostic work of the Animal Research Institute for many years. For much of that time, he handled a large part of the diagnostic load of the veterinary laboratory, handling over 10,000 cases from livestock disease investigations throughout Queensland between 1990 and 2002. Dr McKenzie established the Natural Toxicants Database as the authoritative repository of information gleaned from research and diagnostic work since the 1920s, and has answered over 300 enquiries annually using information from the database. His expertise has been recognised and utilised through his authorship of several world-class texts. He was also a Chairman of the Queensland Poisonous Plants Committee, established in 1937, with membership from state and Commonwealth agencies and the University of Queensland, providing inter-organisational communication and collaboration for research into plant poisonings and plant toxins. Dr McKenzie's contribution has been unique in both its standard of excellence and its availability to the country. Science leadership comes from exemplary conduct, the attainment of high level skills and knowledge and the acceptance of that by peers. Dr McKenzie's open approach and innovation, not only in research but also in the databasing of knowledge and the extension of the knowledge gained, have established his reputation as a leading scientist, researcher and teacher.

Mrs Rosslyn Ann SIGVART, Dysart Qld 4745

For outstanding public service to Queensland Health and to the community of Dysart as Director of Nursing at Dysart Hospital.

Mrs Sigvart has demonstrated exceptional service as the Director of Nursing at Dysart Hospital, providing outstanding patient care, staff support and leadership. Since 1983, Mrs Sigvart has sustained her excellent skills and competencies as a practical hands-on nurse and considers patient well-being to be her top priority. Mrs Sigvart's involvement in the Hospital Auxiliary and her strong ties with the Dysart community have enabled the generation of much needed funds for the hospital, and the hospital has been able to acquire much equipment and many facilities that may otherwise not have been provided. A 24 hours' nursing roster in a small town such as Dysart can often be difficult to staff where many nurses are either part-time or casual. This has meant that, despite her position as Director, Mrs Sigvart has often volunteered to work clinical shifts to ensure that her patients continue to receive the necessary care. Mrs Sigvart has demonstrated outstanding service over many years. Under her exceptional leadership and devotion, Dysart Hospital has continued to be one of only a few rural birthing facilities, delivering babies and ensuring that mothers could more easily be supported in their home community, as well as providing a consistently high standard of patient care and community well-being.

PUBLIC SERVICE MEDAL (PSM)

Ms Marjorie Ann WEBER, Qld

For outstanding public service to Queensland through work on legacy issues affecting Aboriginal and Torres Strait Islander communities.

Ms Weber has demonstrated an outstanding level of public service in her leadership role in the development and implementation of the Queensland Government's responses to a range of significant legacy issues resulting from past policies and practices regarding Aboriginal and Torres Strait Islander people. Ms Weber leads the government's Aboriginal and Torres Strait Islander Wages and Savings Reparations process. Her application of cultural appropriateness and sensitivity in her design and implementation of the Reparations process has ensured that staff and clients remain fully supported. Ms Weber leads the Community and Personal Histories Unit (CPHU), established in 1993, to assist the access of Aboriginal and Torres Strait Islander people to government records relating to themselves and their communities. The CPHU provides advice to government and conducts wide-ranging research which may include sensitive government and community records and private collections of photographs and diaries. Ms Weber's leadership of this process has helped to ensure that Queensland leads the nation in providing access to this type of information. Ms Weber's ability to support Indigenous staff and to serve Indigenous clients in a culturally competent and sensitive manner has greatly contributed to the success of programs to address a range of legacy issues facing Aboriginal and Torres Strait Islander communities.

SOUTH AUSTRALIA

Mrs Kerry Pam COLBUNG, SA

For outstanding public service in the delivery of services to Indigenous South Australians.

Mrs Colbung is the Director of the South Australian Aboriginal Sports Training Academy, a centre for excellence in Indigenous sports and education that focuses on the needs of the young students and keeps them connected to their families and community. The Academy supports young Indigenous people in their achievement in education, sports, community and employment. Mrs Colbung has over 20 years' experience of working within both the Commonwealth and state public sectors. She has played a key role in a variety of service delivery, program and policy roles, including South Australia's Social Inclusion Unit. She was also a member of South Australia's Strategic Plan Update Team and Chairperson of the Aboriginal issues group which oversaw an increase in Aboriginal-specific targets in the strategic plan. She has also previously participated in the development and implementation of South Australia's Country Health plan relating to Aboriginal business which aims to improve Indigenous access to mainstream health services. Mrs Colbung has made an overwhelming contribution to the development, implementation and evaluation of programs and strategies to integrate and enhance the capacity of health programs and services to rural and remote Aboriginal communities in South Australia. Mrs Colbung was the Inaugural Chairperson of the South Australian Aboriginal Advisory Council and was a voluntary Indigenous Policy Adviser to the Australian Council of Social Services, a fellow member of the Australian Rural Leadership Foundation, and a Member of South Australia's Social Inclusion Board. Mrs Colbung was the first Aboriginal woman to be elected to a South Australian local government, representing ratepayers on the District Council of Ceduna.

PUBLIC SERVICE MEDAL (PSM)

Mr Michael John HARPER, Monash SA 5342

For outstanding public service in the conservation and restoration of South Australia's wetlands and in environmental management.

Mr Harper's vision for the conservation and restoration of South Australia's wetlands and life-long dedication to achieving on-ground and practical change have resulted in several outstanding innovations and achievements in wetland and environmental management. Known and highly respected within the Department for Environment and Heritage, scientific and environmental fields and throughout a number of regional communities in South Australia, he is a quiet, yet persistent, achiever whose innovations have changed management techniques of wetlands at the local, state and national levels. Throughout his service, Mr Harper has engendered passion in other Department staff, in the community and amongst other professionals to contribute to this critical aspect of the South Australian environment. Undertaking studies and research in his own time as well as quietly and persistently challenging conventional thinking and influencing the Department's commitment to wetland management, Mr Harper has pioneered and documented numerous wetland and environmental management techniques that were seen as ahead of their time and are today widely used in the adaptive management framework for environmental management. The long-term environmental impacts of Mr Harper's work as a Ranger and Wetlands Officer and his intuitive foresight on what is important to the health of the broader environment will continue to be felt for many years.