

AMBULANCE SERVICE MEDAL (ASM)

New South Wales

Mr Denis Alan BEAVAN, Batemans Bay NSW 2536

Mr Beavan is the current Divisional Manager Southern Division within the Ambulance Service of NSW. Throughout his 33 years' service he has demonstrated exceptional ability in the management of major incidents. He provided outstanding leadership and incident management for the Thredbo landslide, 1994 Bushfires, 2005 ACT Bushfires and Sydney Harbour Yacht Race Rescue. Mr Beavan has also built upon the operational role of the Ambulance Service through the establishment of Snowfield Operations, including the formation of the Perisher Valley Ambulance Station and over-snow vehicles, plus the snowfield training program. Mr Beavan is recognised for his particular efforts in proactively promoting the Ambulance Service and broader health system through community projects.

Mr Phillip James GOOD, 25 Morgan Street, Thornleigh NSW 2120

Mr Good has provided over 34 years of dedicated and diligent duty to the Ambulance Service of NSW, serving predominately in the greater Sydney area. Since becoming interested, supportive of, and involved with Clinical Services, Mr Good has demonstrated an exceptionally strong commitment to ensuring that pre-hospital clinical practice is underpinned by a supportive culture. He has worked tirelessly as Manager Patient Safety, appreciating and relating to the realities and complexities of operational clinical practice. Mr Good has made a significant contribution to transforming the culture of the Ambulance Service into one where it is exceptionally common for paramedics to self-report variations to practice.

Mr Jeffrey William HESCOTT, Cameron Park NSW 2285

Mr Hescott joined the Ambulance Service of NSW in 1985 as a Paramedic, and acted in many frontline managerial positions with distinction before accepting a secondment to the Ambulance Computer Aided Dispatch (CAD) Project at State Headquarters in 1996. Mr Hescott managed the technical infrastructure of the CAD System, supporting the introduction of new emerging technologies such as Mobile Data, Vehicle Tracking, etc, while managing system reliability and stability to ensure 24/7 business continuity. Mr Hescott was further seconded to the Department of Commerce in 2003 and continued to manage the System Support Unit until his promotion to Manager, Operational Support in the Northern Division in 2006. He was promoted to his current position of Assistant Divisional Manager, Hunter, in September 2008.

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Mr Garry Kenneth SINCLAIR, Kenthurst NSW 2156

Mr Sinclair commenced with the Ambulance Service of NSW in 1981 and worked in Sydney and Central Western area. Throughout his distinguished and lengthy career he has demonstrated consistent and resilient leadership in the development and implementation of strategies, initiatives and systems to enhance the operational and clinical quality and performance of the Ambulance Service. Mr Sinclair has also demonstrated outstanding leadership in the amalgamation of Operations Centres into the current configuration and the introduction of CAD processes, as well as the introduction and management of the Variations to Clinical Practice system.

Mr Paul William STEWART, 10 Upton Street, Soldiers Point NSW 2317

Mr Stewart joined the Ambulance Service of NSW in 1979 as a Paramedic, graduating as an Intensive Care Paramedic in 1981. He has earned credibility and respect due to his extensive knowledge, and outstanding commitment and enthusiasm. Mr Stewart is the Ambulance Service's Cardiac Project Manager and has successfully managed a project in the Hunter region to provide out-of-hospital reperfusion to patients suffering acute Myocardial Infarction. Mr Stewart submitted a bid for funding aimed at improving awareness of the signs and symptoms of acute coronary syndromes amongst Aboriginal people. The bid was successful, with the project launched in 2009.

Mr James Edwin VERNON, 101 Fencott Drive, Jewells NSW 2280

Mr Vernon joined the Ambulance Service of NSW as an Ambulance Paramedic in Sydney in 1979, and has played a pivotal role in a number of key areas including the collation and drafting of the first State Standard Operational Procedures, as Project Officer for the Mobile Data Terminal (MDT) Project, and in the key role of Secretary on the State MDT Joint Consultative Committee. Mr Vernon was also instrumental in the establishment and setting up the Northern Operations Centre, as well as assisting with the Computer Aided Dispatch Project in the amalgamation process of many centres across NSW. Mr Vernon also represents the Ambulance Service on the National Emergency Communications Working Group. Mr Vernon has served with distinction as the Manager of the Northern Operations at Charlestown since 1998.

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Victoria

Mr William James BARGER, 12 Josephine Street, Oak Park Vic 3046

As a senior clinical manager with Ambulance Victoria, Mr Barger has made an outstanding contribution to the development and provision of ambulance services in Victoria, particularly through his exceptional service in the mentoring and development of ambulance staff, in the provision of education and clinical leadership, and in the development of clinical risk and patient safety programs to enable the delivery of the highest level of ambulance-based clinical care across Victoria.

Mr Michael William CAMERON, Barwon Heads Vic 3227

Mr Cameron is the Regional General Manager, Barwon South West, with Ambulance Victoria. He has made an outstanding contribution to the development and provision of ambulance services in regional Victoria. His demonstrable creativity and the ability to influence change positively within Ambulance Victoria and to key stakeholders are reflected in his being frequently sought out to implement new initiatives to benefit Ambulance Victoria and the community. In particular, he has provided significant innovation and leadership in the development of continuous improvement initiatives despite considerable industrial, economic, cultural and organisational challenges.

Mrs Victoria Lee DUNELL, 6 Kelly Court, Pheasant Creek Vic 3757

Mrs Dunell is a volunteer with Ambulance Victoria working as a Community Emergency Response Team (CERT) member, and was the CERT Team Leader between March 2008 and April 2009. As a result, Mrs Dunell was responsible for and the management of the sustained provision of emergency medical and health services and community support during the Black Saturday Bushfires that occurred in Victoria in February 2009, and during the subsequent recovery period. Mrs Dunell left her own home undefended and helped to maintain a crucial mobile ambulance service when Ambulance Victoria was unable to access the area. In the aftermath Mrs Dunell's team set up a temporary medical station to manage and treat the health issues facing community members and emergency service personnel, including Country Fire Authority volunteers. Mrs Dunell has also made an outstanding contribution to the development and provision of volunteerism for the Kinglake and District Community Emergency Response Team over the past 4 years. Mrs Dunell has served the community and Ambulance Victoria with distinction.

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Ms Jennifer Elizabeth GEER, Devenish Vic 3726

Ms Geer is Manager, Collaborative Emergency Health Programs with Ambulance Victoria, and has made an outstanding contribution to the development and provision of ambulance and emergency health services across rural Victoria. Ms Geer has demonstrated exceptional service in the provision of clinical care as Registered Nurse, Ambulance and MICA Paramedic over a prolonged period, and outstanding leadership in the encouragement and development of health professional education programs and in the fostering of the aims and goals of Ambulance Victoria and its predecessor services in the community. She has also provided significant leadership in the development and implementation of Remote Area Nurse Emergency Care Guidelines and associated education programs that have facilitated improved access to urgent care in isolated rural communities across Victoria.

Miss Tanya Elizabeth SULLIVAN, Nagambie Vic 3608

As an Ambulance Victoria rural volunteer working as a member of a Community Emergency Response Team (CERT), Miss Sullivan has made an outstanding contribution to the development and provision of volunteerism for the Nagambie community through the mobilisation of the Nagambie and District CERT to provide a medical emergency response. This has required the investment of significant personal time and effort and exceptional dedication by Miss Sullivan on a voluntary basis to provide the necessary training and public education, and to attain community participation. In the role of Community First Responder she has fostered of the aims and goals of Ambulance Victoria, and displayed exceptional commitment to the community by working part-time with the local medical centre and with Ambulance Victoria as a non-emergency transport officer.

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Queensland

Ms Lucinda CLARKE, Toowong Qld 4066

Ms Clarke has served the community of the Queensland and the Queensland Ambulance Service with distinction since 1995. As a trained and qualified Intensive Care Paramedic, she has held several appointments including Officer-in-Charge duties and as Clinical Support Officer, and various management roles in the Brisbane Regional Office, the Queensland Combined Emergency Services Academy and the Combined Ambulance and Fire Communications Centre at Spring Hill, Brisbane. Of particular note is Ms Clarke's long-term commitment to the education of ambulance professionals. A qualified teacher, Ms Clarke has committed much of her career to the progressive education of ambulance officers. This commitment ranges from the development of education programs for ambulance students to the continuing professional development of qualified officers at a regional level. Ms Clarke is also an advocate for her female colleagues, significantly piloting the Emberin 'My Mentor' program for women in management level positions across the Queensland Ambulance Service. This program aims to empower women to succeed in both their personal and professional lives as well as offering key strategies to help women to network and build meaningful careers. Ms Clarke has embraced the opportunities this program provides and continues to advocate those to female staff.

Mr Gary Gordon GILLIES, 10 Jarrah Street, Minyama Qld 4575

Mr Gillies has served the community of Queensland with distinction in the field of pre-hospital care since 1993. He has served in several positions within the Queensland Ambulance Service including paramedic roles, duties in relation to operational ambulance communications and project specific roles. In more recent times he has undertaken the duties of Computer Aided Dispatch Client Manager. In this role, he is credited with successfully overseeing the implementation of the Emergency Services Computer Aided Dispatch project for the Queensland Ambulance Service. The role has presented many challenges that Mr Gillies has overcome with experience, confidence and a superior understanding of the technical imperatives of the project. Mr Gillies is the epitome of the professional Ambulance Officer.

AMBULANCE SERVICE MEDAL (ASM)

Western Australia

Mr Desmond Louis CALLAGHAN, Leederville WA 6007

Mr Callaghan joined St John Ambulance in Kalgoorlie in 1981. During his 17 years' distinguished service in Kalgoorlie, his contribution to ambulance services was outstanding; in particular, his willingness and initiative to develop improved training for volunteer ambulance officers lifted the quality and standard of patient care in the region. He played a major role in ensuring a harmonious working relationship between career paramedics and volunteers, and was admired by the volunteers for his support and mentoring skills. Following his transfer to the metropolitan area in 1998, Mr Callaghan undertook different assignments with the St John Ambulance Industrial Paramedic Service. These assignments, in addition to the normal paramedic duties, involved conducting a first aid room, the use of additional medications and wound closure and suturing. Not only did Mr Callaghan carry out these duties professionally and effectively but he also contributed significantly to the development of these particular roles. Throughout his career he has shown a passion for training and mentoring his colleagues, and has participated in the training of both professional paramedics and volunteer ambulance officers. He has positively influenced many volunteer officers and played a significant part in the quality of ambulance services being delivered in a number of country locations. In 2007, Mr Callaghan was promoted to the position of Manager Metropolitan Operations. His ability to influence the provision of ambulance services positively has been demonstrated by his ability to make decisions in a constantly changing environment, by his ability to be accountable and by his outstanding ability to manage personnel.

Mr Paul Markus GRAY

During the early years of his career with St John Ambulance in Western Australia, Mr Gray worked in various metropolitan locations and relief positions in Albany and Geraldton. In 1995 he was appointed a Clinical Support Officer. He was also seconded to the Ambulance Officer Training Centre on a number of occasions and in June 1996 was promoted to Deputy Superintendent. In 1999, Mr Gray was appointed Regional Manager for the metropolitan region. This position was later redesignated as Manager Metropolitan Operations, and Mr Gray was responsible for managing the Organisation's Clinical Standards. Since 2005 he has served with distinction as Manager Country Region. One of his particular strengths has been his ability to motivate those around him and gain their commitment, and he has been able to refocus and mould the country management support team into a very effective unit. With 500,000 people spread over 2.5 million kilometres, rural Western Australia presents some unique challenges in the provision of ambulance services. It is vital that there is a significant volunteer contribution which must complement and work in conjunction with the career paramedic service. Mr Gray's outstanding ability to develop and manage his team effectively has played a major role in ensuring the effectiveness and sustainability of the St John Ambulance model for the provision of ambulance services throughout Western Australia.

AMBULANCE SERVICE MEDAL (ASM)

Mrs Jill GRIST, 159 Kudardup Road, Kudardup WA 6290

Mrs Grist has been a volunteer with St John Ambulance in Augusta since 1983. Her regular duties have included ambulance officer and trainer and she is an integral member of the administrative team. Mrs Grist is often described as the backbone of the Sub-Centre and she is extremely well liked and respected. Whether it is stocking ambulances or cleaning vehicles, equipment or the Sub Centre building, Mrs Grist does whatever is required to ensure the residents of Augusta have access to high quality ambulance services and that the day-to-day requirements of the Sub-Centre are met. In addition, Mrs Grist makes a particularly strong contribution through the role she plays in mentoring and encouraging other volunteers. Her positive influence is constantly demonstrated during training sessions and, in particular, in the way she encourages and motivates new volunteers. Mrs Grist's contribution to the provision of ambulance services in Augusta is outstanding, as is her ability to encourage and motivate other trainee volunteers and to maintain their confidence. Mrs Grist has made her particular skills in training, mentoring and encouraging other volunteers available to other Sub-Centres and thus made a significant contribution not only in Augusta but also in the surrounding region. Over the past 26 years Mrs Grist has been an integral part of the Augusta Sub-Centre and her contribution has been a significant factor in providing and sustaining a quality volunteer ambulance service for the people of her local community and the surrounding areas.

South Australia

Mr Martin Paul KIMBER, Bellevue Heights SA 5050

Mr Kimber joined the South Australian Ambulance Service (SAAS) in 1988. In 1998, he became the Clinical Team Leader at Fulham and Port Adelaide ambulance stations and, in 2001, was appointed as an Assistant Manager in the metropolitan region. He is now the Operations Manager (South). Mr Kimber has contributed extensively in the area of Chemical, Biological, Radiological and Nuclear (CBRN) and Counter Terrorist (CT) preparedness. As well as being involved in general emergency preparedness, he has been a key team member on several exercises undertaken by the National Counter Terrorist Committee including Mercury 04, Mercury 05 and Red Luminary 06. Australia was the host nation for the 2007 Asia Pacific Economic Community forum. Adelaide was host city for two meetings and Mr Kimber was a key contributor to the planning and execution of the ambulance support to SA Police and the Federal Attorney-General's Department. In addition, Mr Kimber worked collaboratively to ensure that a CBRN training program was established within the SAAS and an equipment acquisition system devised. This program ensures that the SAAS is operationally and tactically placed to manage any CBRN emergency that might arise. The primary work undertaken by Mr Kimber has established a response capability that provides a platform to which all other elements of the SAAS' CT and CBRN capability are anchored, and has also managed the practical field exercises so necessary to underpin the written plans. Mr Kimber has served the SAAS and the community of South Australia with distinction.

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Mr Anthony Ross (Tony) VAUGHAN, Tanunda SA 5352

Mr Vaughan commenced as a Cadet with the St John Ambulance in 1973, and joined the Barossa Combined Division in 1980. In 1984, Mr Vaughan gained a full-time position with St John Ambulance in the metropolitan area, first on clinic operations and later as an Ambulance Officer in the northern suburbs and at Port Augusta. His St John Ambulance commitment did not stop and he was appointed to several Corps Staff Officer positions in the Lower North Corps and the Mid North/Far North Corps between 1988 and 1990. Throughout his service with the St John Ambulance and later the South Australian Ambulance Service (SAAS), Mr Vaughan has served with distinction. In 1991, he was appointed Regional Training Officer for far north South Australia and, in 1993, was appointed to the position of District Officer; the youngest appointed senior manager in the service's history. Mr Vaughan's outstanding knowledge, skills, attitude and perseverance during a time of rapid change in the SAAS have been invaluable. His drive and leadership in getting a Regional Sponsored Degree Program off the ground finally provided a significant career path for volunteers and those in the SAAS with a Certificate IV, and addressed staffing shortfalls in country locations. Mr Vaughan has also had significant involvement in the development of the SAAS Volunteer Health Advisory Council; a body that has an important role in the support of volunteers and volunteerism. His commitment, dedication and loyalty to the SAAS, particularly the volunteer sector, are exemplary.

Tasmania

Mr Brian Wayne KNOWLES, Wayatinah Tas 7140

Mr Knowles is the volunteer ambulance coordinator at Wayatinah, the most isolated volunteer ambulance group in Tasmania. Mr Knowles identified the need for his isolated community to maintain an emergency medical response, identifying the perilous weather as an issue impacting on tourists in the region. He has worked tirelessly with local business, power utilities, council and government to ensure the group retains strong support. He arranged with Hydro to donate a building for ambulance training and also negotiated for the continuing provision of garaging for the ambulance in his town. Mr Knowles' commitment to the community sees him responding to patients in a geographically large response area characterised by low population, adverse weather, mountainous geography and inexperienced tourists. Mr Knowles continues to recruit, maintain and organise training for his group of volunteers in conjunction with the Tasmanian Ambulance Service, while still maintaining an extremely high level of availability for cases. He is also an active contributor and supporter to the welfare of the small community in which he lives.

AMBULANCE SERVICE MEDAL (ASM)

Ms Catherine Sarah McNAMARA, West Hobart Tas 7000

Ms McNamara joined the Tasmanian Ambulance Service in 1983 as a Volunteer Officer in Hobart. Two years later she joined the permanent staff as a Student Ambulance Officer and was the first female in Tasmania to graduate as a Qualified Ambulance Officer in 1988. Ms McNamara then completed the Advanced Life Support Course in 1990 and was the first female Intensive Care Paramedic in Tasmania. She went on to work in Clinical Instructor and Ambulance Educator positions in an acting capacity until 2002 when she was appointed to the position of Ambulance Educator. Ms McNamara has made a significant contribution in Paramedic Education within the Tasmanian Ambulance Service. She has tertiary qualifications in Education, Nursing and Paramedic Studies and is a valued member of the Clinical Practice and Education Unit. She is highly regarded as an authority in paramedic tertiary education and is currently the Course Co-ordinator for Intensive Care Paramedic Studies. Ms McNamara also regularly practices as an Intensive Care Paramedic in the field and provides on-the-job clinical mentoring for Student Paramedics.

Mrs Cheryl Irene WILSON, 20 Bay Road, Midway Point Tas 7171

As a trained nurse in the remote township of Tarraleah, Mrs Wilson was called upon to provide ambulance services to the community at a time when there was little training available and even less timely operational support and backup. She served as a volunteer ambulance officer and unit coordinator at Tarraleah from 1975 to 2001. Mrs Wilson was approached by Tasmanian Ambulance Service management when the Branch Station at Sorell was being proposed in 2001 and, subsequently, she became the unit's founding coordinator - a role she continues to this day. Mrs Wilson's leadership has seen the Sorell volunteer ambulance officer's unit develop into a reliable and competent group of ambulance practitioners, as well as a strong and functional social team. Under her guidance, the group has submitted successful applications for several funding projects, including a high tech training manikin and several pieces of audio-visual equipment, and the group is an active participant in regional and statewide ambulance events. Mrs Wilson is also a Founding Member of the Volunteer Ambulance Officers Association of Tasmania, and has served as the Association's Vice-President since 2006. With a colleague, she submitted a successful application for an \$86,000 grant to facilitate a driver training program for volunteer ambulance officers and then provided dedicated leadership and administrative support, both to volunteer participants and to volunteer ambulance officer educators. The program's success is largely due to Mrs Wilson's steadfast and determined efforts. Mrs Wilson's outstanding community leadership and her positive attitude have been key factors in the Sorell unit's success, and she is very highly regarded within her local community and the Tasmanian Ambulance Service.