

PUBLIC SERVICE MEDAL (PSM)

Australian Public Service

Mr Martin Gerard BOWLES, Yarralumla ACT 2600

For outstanding public service in delivering highly successful energy efficiency policies and remediation programs for the Home Insulation and Green Loans programs.

As Deputy Secretary, Department of Climate Change and Energy Efficiency, Mr Bowles has shown superior leadership in the development and delivery of highly successful remediation policies and programs for the Home Insulation and Green Loans programs and for his drive to deliver professional program and project management standards. He was instrumental in developing the Government's Home Insulation Safety Plan that replaced the existing program and took leadership responsibility in the development and remediation of the Green Loans program. Through his oversight of the Department's corporate and governance functions he has embedded improved program design and enhanced planning and management of risk, audit and compliance activities and demonstrated sound leadership.

Mr Blair Robert COMLEY, Griffith ACT 2603

For outstanding public service in the development of public policy, particularly in the areas of carbon pricing and emissions trading, tax policy design and debt management.

Mr Comley is the Secretary of the Department of Climate Change and Energy Efficiency and he has made an outstanding contribution to public policy, particularly in the areas of carbon pricing and emissions trading, tax policy design and debt management. Recently, he led the design and development of the proposed Carbon Pollution Reduction Scheme, including the development of the Government's Green Paper and subsequent White Paper. He combined intellectual leadership, detailed technical knowledge and an understanding of practical commercial realities to provide high level advice to the Australian Government. Mr Comley is acknowledged as a leading expert on carbon pricing and emissions trading, both in Australia and internationally, and also as a leader in the field of climate change mitigation. He is also recognised as one of Australia's pre-eminent tax policy practitioners and as an expert on the role of government bonds in enhancing financial sector efficiency.

PUBLIC SERVICE MEDAL (PSM)

Mr Gregory DARK, Wilston Qld 4051

For outstanding public service in continuity to tax administration, particularly in the areas of major project implementation and innovative service delivery.

Mr Dark has been at the forefront of the conception, design and delivery of significant tax administration policy and administrative programs, projects and other initiatives that have delivered innovative solutions and resulted in improved service to the public. He has exhibited outstanding leadership and commitment to delivering positive and judicious outcomes for the community and the Australian Tax Office through his management of and contribution to a wide range of significant projects throughout his distinguished career.

Ms Janet Florence DORRINGTON, O'Connor ACT 2602

For outstanding public service through management of Australian border security as National Director, Passengers Division, Australian Customs and Border Protection Service.

Ms Dorrington plays a critical lead role in implementing and embedding a national approach to the Customs and Border Protection presence at airports. This outlook has resulted in consistency of processes leading to significant improvements in service delivery to travellers. She has overseen major innovations in business processes and technology that have placed Australia at a leading edge. Her dedication and drive have delivered significant improvements in the end-to-end passenger experience along with practical processes that deliver benefits for border agencies and the aviation industry.

PUBLIC SERVICE MEDAL (PSM)

Mr Gregory Douglas FARR, ACT

For outstanding public service in leading major reforms to the strategy and delivery of Information and Communication Technology Systems, particularly in the Department of Defence.

Mr Farr is the Chief Information Officer in the Department of Defence and he has completely reformed both the strategy and delivery of Information and Communication Technology (ICT) systems across the Department while fundamentally changing the client provider relationship. The reforms he has implemented are key enablers to the Defence Strategic Reform program and underpin many of the initiatives required to deliver revised business processes and savings. He has provided strategic guidance for the largest transformation of ICT activities ever undertaken in the Department. Mr Farr has managed the development of the ICT remediation strategic plan, improved the management, governance and coordination of internal business processes, and rationalised and consolidated major ICT and support service contracts. He has also implemented a more customer focused strategy at the service and project level, as well as a major cultural change program and a formal professional skilling framework for ICT staff across Defence. In addition, Mr Farr made a major contribution to whole-of-government ICT reform and ensured that Defence is a central player in this area.

Mr Alistair LEGGE, 12 Terewah Circuit, Kaleen ACT 2617

For outstanding public service in enhancing Australia's support for electoral processes in neighbouring countries and for the successful establishment of the Indigenous Electoral Participation Program.

Mr Legge has been involved in both the design and delivery of the Australian Electoral Commission assistance programs in other countries and with the enhancements of contracts with electoral management bodies. He has undertaken missions in many Pacific Island locations and his skills are often in international demand, conducting work in the Philippines and Nepal. In 2009, he led the establishment of the new Indigenous Electoral Participation Program. He undertook extensive consultation with members across Australia to educate and inform them of the programs, products and resources. Mr Legge's work is critical to the success of Australia's support for enhanced electoral processes in the Pacific region, work that has encompassed both direct program implementation and support. His diplomatic skills have been fundamental to the successful establishment of the Pacific Islands, Australia and New Zealand Electoral Association, which is one of Mr Legge's major achievements. This has created a forum for achieving the collaborative action and support between electoral bodies in the South Pacific.

PUBLIC SERVICE MEDAL (PSM)

Mr Gary Wayne MAROSKE,

Building 114, Catalina Crescent, Airport Business Park, Cairns Airport Qld 4870

For outstanding public service in establishing and maintaining effective biosecurity services in the Torres Strait and Northern Peninsula area.

Mr Maroske has made an outstanding contribution to the delivery of biosecurity services, with a particular focus on northern Australia, for many years. He has championed the expansion of quarantine capacity in the Torres Strait which has included the appointment of many Indigenous quarantine officers. His leadership in creating a diverse and effective network of quarantine staff is a crucial element in biosecurity management in the high risk area of Australia's northern border. Mr Maroske has had outstanding results in the development and delivery of innovative and effective quarantine service delivery which has been instrumental in promoting effective workplace cultures in the Australian Quarantine and Inspection Service based on equality.

Mr James John MARSHALL, Moonee Ponds Vic 3039

For outstanding public service in the management and delivery of Australia's mail-sorting and delivery network.

Mr Marshall has made an enormous contribution to improving the operational efficiency and reliability of Australia Post's mail-sorting and delivery network. He has played an instrumental role in the establishment of the FuturePost program that revolutionised the mail-sorting infrastructure used by Australia Post. FuturePost is the most significant change to Australia's mail handling network since the introduction of postcodes in 1967. Mr Marshall is a central figure in the Australia Post team and, through his work, has established Australia Post's reputation as one of the world's best performing postal businesses.

Mr Neil Richard ORME, ACT

For outstanding public service in the fields of Defence policy development, corporate renewal and strategic issues management.

Mr Orme is the First Assistant Secretary International Policy, Department of Defence, and he has been at the forefront of a range of corporate renewal programs aimed at improving the interface between the Defence organisation and Government. Mr Orme has made a significant contribution in the fields of Defence policy development, strategic issues management and governance. He developed a more strategic approach to the provision of timely, high quality advice to Cabinet and Cabinet committees, and has led in enhancing cross portfolio co-operation, particularly in relation to national security and capability development issues. Additionally, Mr Orme has been pivotal in the development of policy advice on key issues such as the future Air Combat Capability and Australia's contribution in Afghanistan. Mr Orme has provided exceptional service to the Senior Defence Leadership and has made a significant contribution to Defence, the Government and the broader Australian community.

PUBLIC SERVICE MEDAL (PSM)

Mr Ronald Thompson PERRY, 52 Coningham Street, Gowrie ACT 2904

For outstanding public service in the development and maintenance of the Council of Australian Governments as an effective institution of Australian governments.

As head of the Council of Australian Governments (COAG) Unit, Mr Perry provides first class service to the Prime Minister, Premiers and Chief Ministers and the President of the Australian Local Government Association. He provides excellent service to state, territory and Commonwealth governments through long-term contribution to inter-governmental relations and through the Secretariat for COAG. His leadership and his ability to work through complex policy and coordination issues are outstanding. His exceptional professionalism and non-partisan and enduring relationships with state and territory officials have assisted COAG face many demanding challenges.

Ms Leslie May RIGGS, Flynn ACT 2615

For outstanding public service in playing critical roles in driving national transport reform.

Ms Riggs has been an outstanding contributor to national transport reform through her work in establishing the Commonwealth's approach to transport infrastructure funding and for her work on regulatory reform, including the development of three national transport regulators: heavy vehicle, rail and maritime safety. Ms Riggs was instrumental in the establishment of the Auslink program, a long-term performer that continues to pay dividends five years after its completion. Ms Riggs' dedication and outstanding leadership have played a critical role in driving reform and delivering complex programs that are of national significance.

Dr Michelle Claire STOREY, Hornsby NSW 2077

For outstanding public service in establishing the Murchison Radioastronomy Observatory and for assisting Australia's bid to host the international Square Kilometre Array project.

Dr Storey has served as a trusted technical adviser and has made major contributions in placing Australia in a leading position in one of the most ambitious and innovative scientific projects of the 21st century. The Murchison Radioastronomy Observatory is now home to the Australian Square Kilometre Array Pathfinder telescope that is a section of the global multi-science project to build the world's largest radio telescope and is Australia's new premier radiotelescope. This cutting edge infrastructure has been developed to capture vast quantities of radioastronomy data and to facilitate new discoveries about the universe. Dr Storey's dedication has played a largely unheralded role in ensuring that future generations of Australian scientists and engineers continue the tradition of innovation in Australia.

PUBLIC SERVICE MEDAL (PSM)

Mr Thomas Fiaschi YATES, PO Box 792, Double Bay NSW 2028

For outstanding public service in organising the evacuation of Australian citizens from Tripoli, Libya in February 2011.

Until recently, Mr Yates was Consul General and Senior Trade Commissioner in Tripoli, a position he assumed June 2009. He served diligently to assist the needs of various Austrade clients, particularly during dangerous and unpredictable times, he worked tirelessly to gather information and to maintain a diplomatic presence. He was a proven leader within the Tripoli office, and demonstrated professionalism and courage in the evacuation of the entire Australian community from Tripoli in times of crisis.

New South Wales

Mr Michael Richard ALLEN, Collaroy NSW 2097

For outstanding public service to the improvement of social housing in New South Wales.

Mr Allen has demonstrated outstanding commitment and contribution to the improvement of social housing in New South Wales. He is an extraordinary leader in his field with a strong national and international reputation and more than 30 years' experience serving the public of New South Wales. Mr Allen leads an organisation of 2,600 people and his work ethic and values have earned him the respect of staff, clients and stakeholders. Through his leadership, Housing NSW is able to deliver major programs and projects successfully and, in doing so, has continuously made the lives better for some of the most vulnerable people. Mr Allen was integral in leading the successful delivery of major policy and asset reforms at a state level and currently leads the national Housing Ministers Advisory Council. Under his direction, NSW has developed an enviable reputation for innovation in social housing services. In 2009, in addition to his other responsibilities, Mr Allen was appointed to Acting Chief Executive of the Aboriginal Housing Office where he oversees 70 staff over three regional offices. In this role, he has supported the Aboriginal Housing Office in the implementation of programs such as the 'National Partnership Agreement on Remote Indigenous Housing' and the 'Build and Grow Aboriginal Community Housing Strategy' that work to improve housing outcomes for Aboriginal people in New South Wales. Mr Allen is empathetic and constantly encourages innovation among staff which has translated into a motivated and empowered workforce.

PUBLIC SERVICE MEDAL (PSM)

Mr John Leonard BURKE, 2 Hind Place, Chipping Norton NSW 2170

For outstanding public service to the development of the Government Records Repository in New South Wales.

Mr Burke has devoted more than 40 years' service to the people of New South Wales and the government through effective management of the state's records. As Deputy Director of State Records, he has played an integral role in improving New South Wales record keeping and transitioning it from paper and boxes into the digital realm. One of his greatest achievements was the development of the Government Records Repository which was neglected and under-resourced. Mr Burke developed the Repository into a self-funded and fully commercial record storage business and a successful government trading enterprise. In striving for a better record keeping system, he took on the onerous task of retrieving, sorting and filing paper documentation across various sites in Sydney and closing down storage facilities that were in substandard conditions. Mr Burke was then able to assist and support the design of a new storage facility whereby records could be housed and tracked efficiently for years to come. This task took six years to complete. Under his management the new Western Sydney Records Centre can be described as 'state of the art' and its use of geo-thermal air conditioning and other energy efficient features means its records will be maintained in optimal conditions and its carbon footprint will be reduced. The building has won a number of sustainability and engineering awards and is the benchmark example by which other records repositories can be measured. Mr Burke has made a huge contribution in New South Wales to the preservation of records and his foresight should enable others in Australia to deliver best practice record keeping.

PUBLIC SERVICE MEDAL (PSM)

Mrs Patricia Anne DARLINGTON, Jindabyne NSW 2627

For outstanding public service to the enhancement of public awareness of the environment.

Mrs Darlington has provided exceptional service to the people of New South Wales by educating them about the environment. In 1989, she began the development of the Kosciuszko Education Program which aimed to meet the needs of local schools and communities by enabling them to understand the philosophy of the National Parks and Wildlife Service. Through her passion for educating people about the environment, the Kosciuszko Education Centre now works with more than 10,000 people each year to maintain this region as a fragile alpine ecosystem. Through her innovation and leadership, the Kosciuszko National Park now provides one of the largest curriculum-based programs called 'Discovery for Schools' that is offered by the NSW National Parks and Wildlife Service. Mrs Darlington has brought an Indigenous focus to education in the region by building strong relationships with traditional Aboriginal custodians and has been influential in ensuring staff have understood Indigenous cultural values. She has created positions to employ Aboriginal staff and has encouraged and mentored these staff, thereby ensuring that the culture and stories of the Aboriginal people can be shared among visitors to the park and the wider community. Her ongoing interest in the Aboriginal culture has been exemplified through her work with the Aboriginal Working Group to find appropriate ways to use local knowledge, awareness of spirituality and family significance in education programs. Mrs Darlington was invited by the Bhutan Government to develop an interpretative plan for a visitor information centre for Bhutan's first Royal Botanical Park. She is also involved with the Australian Bhutan Friendship Association and the Australian Bhutan Association of Canberra, and was instrumental in the development of the Bhutan Room at the Kosciuszko Education Centre where students can compare the management and conservation of two different mountain environments and highlight the impact of climate change on landscapes outside of Australia.

PUBLIC SERVICE MEDAL (PSM)

Ms Annette Dale GALLARD, 14 Park Road, Hunters Hill NSW 2110

For outstanding public service to the achievement of social justice for disadvantaged people in New South Wales.

Ms Gallard is a strong, resilient and caring representative of the NSW Department of Family and Community Services, and has devoted her distinguished career to achieving social justice for disadvantaged people in NSW. She has been an outstanding leader and provides direction and inspiration to her colleagues by mentoring and fostering their talents and encouraging extended tertiary study. Ms Gallard demonstrates compassion and strives to improve the lives of vulnerable children exposed to very distressing situations. Her professionalism inspired her colleagues as she guided significant operational changes within the Department through a \$1.2 billion enhancement phase, including the response to the 'Special Commission of Inquiry into Child Protection' in New South Wales and the implementation of the 'Keep Them Safe' reforms. Ms Gallard also works with the Aboriginal Child, Family and Community Care State Secretariat to overcome the disadvantages that Aboriginal families face. Through this work, she has demonstrated a thorough understanding of issues and has implemented strategies to tackle these challenges and achieve results. Ms Gallard was the driving force behind the signing of a Memorandum of Understanding with the Secretariat that has provided the basis for both agencies to collaborate and work together more effectively. Some of Ms Gallard's greatest achievements include the implementation of Brighter Futures, an early intervention program within Community Services, and the design and implementation of 'KIDS' (Key Information and Directory System) which is a platform that supports client record keeping and information management. Thousands of children in New South Wales have benefited from Ms Gallard's exceptional dedication and commitment to the Department of Family and Community Services.

PUBLIC SERVICE MEDAL (PSM)

Mr Daniel Joseph GRAHAM, 26 Harbour Street, Mosman NSW 2088

For outstanding public service in pioneering the development and delivery of public infrastructure in New South Wales through Public Private Partnerships and Privately Financed Partnerships.

Mr Graham has demonstrated outstanding public service in pioneering the development and delivery of public infrastructure in NSW through Public Private Partnerships and Privately Financed Partnerships. He has been at the forefront of major financial projects and is a renowned and respected expert in the industry. He has made a fundamental contribution to the M2, M5 and M7 road projects, the Lane Cove Tunnel, the Airport Rail Link, the Long Bay Prison and Forensic Hospital and the Royal North Shore Hospital. His strong leadership is evident through the delivery of such projects. Mr Graham's contribution is far reaching and he has applied his financial expertise with enthusiasm while delivering projects with commitment and dedication. His exceptional representation of the NSW Government and NSW Treasury is recognised both nationally and internationally, and he has been asked on numerous occasions to deliver presentations at overseas conferences. Mr Graham has delivered value-for-money outcomes across a wide range of Public Private Partnership projects and was instrumental in developing the 'Working with Government' guidelines for privately financed projects. His knowledge and expertise have been invaluable to the staff he mentors, and he has been fundamental to a variety of steering committees he has sat on for some of the most significant infrastructure projects in New South Wales. Mr Graham's dedication, responsiveness and delivery of important projects have been outstanding.

Mr Timothy Charles HAGER, 53 Colane Street, Concord West NSW 2138

For outstanding public service in the area of environmental conservation in New South Wales.

Mr Hager is an enthusiastic employee of the Office of Environment and Heritage and a passionate advocate for environmental conservation in New South Wales. He is a quiet achiever with a wealth of knowledge and experience at a variety of levels which make him an effective communicator. The listing of the Greater Blue Mountains as a World Heritage area exemplified his devotion to the environment and the project was successful largely due to Mr Hager's involvement, insight and attention to detail. His knowledge of the diverse ecosystems in the region, as well as his thorough understanding of how to nominate a site to the list, ensured the Greater Blue Mountains area was accepted by the World Heritage Convention as having outstanding universal value. Mr Hager continues to work on improving the management of the area and firmly supports its ongoing protection and conservation. His expertise is often sought out by intergovernmental groups such as the Climate Change Biodiversity Working Group and the Underground Coal Mining Working Group. He happily shares his skills and knowledge with colleagues and develops strong working relationships. Although extremely passionate about the environment, Mr Hager is practical and able to balance conservation requirements with the need to achieve workable outcomes for other areas of development. His logical thinking, ability to acknowledge a range of perspectives, willingness to consider various issues as well as his clarity in identifying solutions have led to positive changes both within government and to the environment itself. His achievements within the public service have been outstanding.

PUBLIC SERVICE MEDAL (PSM)

Mr Terrence Ernest KISS, Coolamon NSW 2701

For outstanding public service to the community of the Coolamon Shire.

Mr Kiss is a highly respected member of the Coolamon community as well as the Coolamon Shire Council. He strives to obtain the best outcomes for more than 4,000 residents, and his involvement in a variety of community projects makes this possible. Mr Kiss is a strong leader and mentor and has a willingness to listen to all levels of staff, making him an excellent General Manager. Due to his outstanding leadership and commitment to local government, Coolamon Shire Council is able to offer the wider community a stable and financially sound council. Mr Kiss has overseen the delivery of important services and facilities such as healthcare, child services and aged care that have earned him the respect from both council members and the community. His professional and confident advice has seen Coolamon Shire Council achieve some important objectives such as the improvement of the Allawah Lodge Aged Persons Hostel and the Coolamon Shire Medical and Dental Clinic. Mr Kiss also guided the installation and completion of the 'Ganmain Sewerage Scheme' which included the construction of a complete sewerage scheme through the township of Ganmain at the cost of \$3.3 million. The success of this project can largely be attributed to Mr Kiss' direction and ability to achieve community support. Mr Kiss continually tries to expand and improve the functionality of the council and the Shire of Coolamon. He is a dedicated, competent and effective General Manager, and his colleagues and the community hold him in high regard.

Dr Klaus KOOP, 31 The Crest, Hornsby Heights NSW 2077

For outstanding public service in the area of marine estuarine ecology and biogeochemistry.

Dr Koop has been employed by the NSW Public Service for more than 17 years and his expertise in the area of marine estuarine ecology and biogeochemistry is both nationally and internationally recognised and respected. Dr Koop consistently delivers high quality, timely and relevant scientific information to government that can be readily used for policy, management and legislation. He has been widely published in scientific literature and uses his exceptional skills to manage and encourage approximately 140 staff while supervising a number of PhD students. His successes can be seen in his ability to adapt his academia and scientific background into the public sector and the needs of government agencies. He is motivated by achieving positive outcomes for the environment and the community and he demonstrates equity and fairness in his work. His exemplary leadership skills are evident in a variety of projects such as the evaluation of the Sydney deep ocean outfalls which determined the environmental outcomes of moving Sydney's three sewer outfalls from the coastline into deeper water offshore. The development and implementation of the 'Monitoring, Evaluation and Reporting Program' for management of the state's natural resources have been another highlight of Dr Koop's distinguished career. The results of the project can be seen in the credible measurement of the state's natural resources which had not been achievable in the past, and Dr Koop played an integral role in securing a significant improvement of funding from the NSW Treasury. Dr Koop also exhibits strong strategic and analytical skills and is highly professional in all aspects of his position, and he has contributed to ensuring that the Office of Environment and Heritage is of the highest credibility and standards.

PUBLIC SERVICE MEDAL (PSM)

Mr Christopher Kenneth RYAN, Cabarita NSW 2137

For outstanding public service to public education and training in New South Wales.

Mr Ryan has served with distinction in NSW public education and training for over 36 years, and was awarded the 'Director General's Award for Excellent Service to Public Education and Training' in 2010. His work through a range of online services, particularly with resources that help parents support the issues of homework needs, cyber bullying and playground bullying, is particularly commendable. By chairing the Schools Promotion Strategy Group, he is responsible for corporate marketing and a specialist schools promotion unit. As a result of his leadership, there has been a significant increase of enrolments in NSW public schools. Mr Ryan is also supportive of various minority groups such as Aboriginal education, special needs and talent development. He has been integral in increasing workplace awareness of Indigenous culture. As a board member for the Talent Development Project, Mr Ryan has played an important role in helping public school students to realise their creative and artistic potential. He has demonstrated outstanding public service by ensuring the NSW Department of Education and Training is one of the most transparent public agencies in Australia.

Mr Clarence John SLOCKEE,

The Royal Botanic Garden Sydney, Mrs Macquarie's Road, Sydney NSW 2000

For outstanding public service to the Royal Botanic Gardens and Domain Trust.

Mr Slockee joined the NSW Public Service as Aboriginal Education Officer of the Royal Botanic Gardens and Domain Trust to specifically contribute to the development and delivery of Indigenous displays and programs. His role sees him interact with visitors to the Royal Botanic Garden Sydney where he entertains and teaches students and adult visitors across a wide range of areas; from the beauty of the Gardens to the role of culture in environmental management. Mr Slockee is a talented musician, educator, dancer and story teller and works hard to foster the development of young Aboriginal people by being an excellent mentor and Aboriginal role model. He is held in high regard by his colleagues, peers and the community and has been successful in combining his heritage with his passion for the environment to serve the people of New South Wales. He extends his commitment well beyond his core duties by being Master of Ceremony at public events outside of work hours or to open formal functions with an Acknowledgement to Country which he always delivers with conviction. Mr Slockee has been a key member of the Aboriginal Network Executive representing more than 300 staff and helping to mentor younger Aboriginal employees across the Office of Environment and Heritage. He has provided advice directly to senior executives regarding departmental strategies and policies to better support the recruitment, retention and development of Aboriginal staff across the agency. The manner in which Mr Slockee promotes the Aboriginal arts, culture and heritage continues to inspire his colleagues, the government and the people of New South Wales.

PUBLIC SERVICE MEDAL (PSM)

Mr Robert Michael WILLIAMS, Cherrybrook NSW 2126

For outstanding public service to water management in New South Wales.

Mr Williams is the Principal Hydrogeologist for the NSW Office of Water and one of the most distinguished practitioners in Australia. On various occasions, he has represented the NSW Government in countries such as Egypt, Vietnam, Laos and China, establishing village groundwater supplies, pollution investigations and geophysical studies. He is an exceptional teacher and mentor to hydrologists across Australia and his outstanding leadership has put New South Wales at the forefront of groundwater management. Mr Williams has a solid understanding of all aspects of groundwater occurrence supported by the 40 years' experience in serving the NSW public sector. By monitoring the quality and reliability of data that is needed to underpin the extraction limits of water sharing plans, he is able to set the sustainable extraction limit for aquifers in New South Wales which are often the subject of intense scrutiny by the community, Commonwealth Government and environmental groups. In 2006 Mr Williams led negotiations with the Commonwealth about reducing groundwater entitlements in over-allocated aquifers that resulted in \$135 million being made available for structural adjustments in regional New South Wales. Mr Williams is able to explain complex technical issues to others and translate his knowledge to deliver outcomes. For over 20 years, he has volunteered his time at the Australian Groundwater School by lecturing and educating the students. He is highly respected by his industry colleagues and provides the valuable and credible advice and decision making that is needed by the government to make informed policy decisions. Mr Williams has made a significant contribution to the improved management of natural resources for the community of New South Wales.

Victoria

Mr Yehudi BLACHER, 68 Halstead Street, Caulfield North Vic 3161

For outstanding public service in the instigation, promotion and implementation of innovative reforms in public administration.

Over his 30 years' distinguished service in the Victorian Public Service Mr Blacher has delivered significant improvements in the structure and services of local government, greater State Government support for the community sector, and greater integration in planning for land use and transport. He has also been instrumental in improving responsiveness to industry and the community on the planning system while pioneering new ways of thinking about how government works, some of which have evolved into national benchmarks. Mr Blacher was also notable for playing a critical leadership role in the successful delivery of the Melbourne 2006 Commonwealth Games.

PUBLIC SERVICE MEDAL (PSM)

Ms Mary Yin CHAN, Dingley Village Vic 3172

For outstanding public service as a leader among Supported Residential Services in Victoria, willing to work on pilot projects and continually endeavouring to improve services and living standards for the elderly.

For the past 13 years within Supported Residential Services of the Department of Health in Victoria, Ms Chan has served with distinction to improve the lives of those in her care. Her background as a mental health nurse and her commitment to mentoring other staff have seen her take on varied roles over and above her standard duties. Ms Chan continues to be a diligent, kind and caring member of the Victorian Public Service and is always searching for ways to innovate and improve the existing service systems.

Ms Susan Leigh WILLIAMS, Hawthorn Vic 3122

For outstanding public service to Tsunami Reconstruction in Sri Lanka and the Maldives.

As Manager, International Development, Tsunami Reconstruction Unit, Department of Premier and Cabinet, Ms Williams has played a vital role in the post-Tsunami reconstruction throughout the Indian Ocean. She has been exemplary in managing the delivery of the Victorian Government Tsunami Reconstruction projects in Sri Lanka and the Maldives, resulting in rebuilt capacity and strengthened organisations and communities following the devastation caused by the 2004 Indian Ocean Tsunami.

Queensland

Mr Philip Adrian BERTING, 5 Montclair Close, Dalby Qld 4405

For outstanding public service to local government in Queensland.

Mr Berting is the Chief Executive Officer (CEO) of Western Downs Regional Council. Prior to their amalgamation, he was the CEO of the Dalby Regional Council and the Tara and Murilla Shire Councils. Mr Berting has been a strong advocate for forming partnerships with the coal seam gas industry, the coal mining industry and primary producers. He has been a 'calming influence' in what has been a period of massive change for local government and the community, with the introduction of major industry into the region. During the amalgamation process, Mr Berting was the CEO of the Transition Committee which had the enormous task of merging staff and assets in what was a highly emotive process in the communities involved. In 2011 the Western Downs region experienced five flood events in as many weeks. Mr Berting demonstrated exceptional dedication and professionalism throughout this harrowing time. Mr Berting has served the community of the Western Downs with distinction.

PUBLIC SERVICE MEDAL (PSM)

Dr Geoffrey James DICKIE, 9 Banksia Road, Springbrook Qld 4213

For outstanding public service to Queensland's economic growth while ensuring responsible development and sustainability.

Until recently Dr Dickie served the community of Queensland with distinction as Deputy Coordinator-General, Project Assessment and Attraction, and excelled in client service to the resources industry while optimising jobs and economic development for the Queensland community. Dr Dickie joined the Queensland Public Service in 1996 in the Resource Development Division where, as Executive Director, he facilitated many mining and petroleum projects. These included the Foxleigh, Coppabella and Hail Creek coal projects and the Century Zinc native title agreement. Dr Dickie led the North-West Development Initiative which focused on long-term sustainability of the Mount Isa – Cloncurry region. Between 2001 and 2005 he led various Native Title and Indigenous Land Use Services sections where he held successful negotiations with peak Aboriginal bodies and groups for the state-wide Native Title Protection Conditions. Recent highlights of Dr Dickie's distinguished career include the assessment of the Clem7, Airport Link and Northern Link tunnels and the facilitation of the emerging, complex, large-scale liquefied coal seam gas industry that has commenced construction in central Queensland.

Ms Robyn Gail ELTHERINGTON, Brisbane Qld 4000

For outstanding public service to Forgotten Australians - former residents of Queensland institutions.

Ms Eltherington has been instrumental in developing and implementing Queensland's response to Forgotten Australians in policy, program and service delivery roles. In a distinguished career in the public sector and non-government organisations, working with vulnerable clients, Ms Eltherington has consistently provided professional, sensitive and compassionate support to Forgotten Australians. Her empathy for those who suffered abuse in state and church-run institutions has been a critical part of her success. Ms Eltherington developed policy and oversaw the implementation of the \$100 million Queensland Government Redress Scheme to provide ex-gratia payments to historical victims of abuse in children's institutions. The scheme received over 10,200 applications in 2007 and 2008. She led the development of a Queensland Government apology to former state wards who suffered harm as children when admitted to adult mental health facilities. She also led the Queensland response to the recommendations of the Australian Parliament's Senate Community Affairs Reference Committee report: *Forgotten Australians*. Ms Eltherington has served the community of Queensland with distinction.

PUBLIC SERVICE MEDAL (PSM)

Ms Leslie Naureen SHIRREFFS, PO Box 416, Elanora Qld 4221

For outstanding public service to environmental conservation and management in Queensland.

Ms Shirreffs joined the Queensland Parks and Wildlife Service (QPWS) in 1992 as manager of the Fauna Centre at David Fleay Wildlife Park. This led to a number of other managerial positions within the QPWS. While working for the Environmental Protection Agency, Ms Shirreffs secured the protection of the critically endangered grey nurse shark, implemented a koala export project and established koala breeding opportunities with South Carolina, USA. She then negotiated and managed a partnership with Australia Zoo, which included the construction of a koala hospital and delivering a world first satellite tracking project to understand crocodile behaviour. Ms Shirreffs has also led significant reform in the area of vegetation management, including streamlining the *Vegetation Management Act*, developing a plain English guide for the Act and delivering the Queensland Government's \$150 million Vegetation Management structural package. As Chair of the Stock Route Advisory Committee, she has worked to change a 100 years' process to ensure stock routes are better managed for sustainable grazing. Ms Shirreffs has served the QPWS and the community of Queensland with distinction.

Dr David Craig SOWDEN, Yandina Qld 4561

For outstanding public service to Queensland Health, particularly in the areas of infectious diseases and clinical education.

Dr Sowden began working at Nambour Hospital in 1994 and is dually trained as a Specialist Physician and Specialist Pathologist. He has contributed substantially to medical education in his role as Director of Physician Training. He was the sole Infectious Diseases Physician on the Sunshine Coast from 1993 until 2009. In this role he set up the area's HIV service, where his innovative skills have been displayed through his outreach services. This is significant considering he was a solo practitioner in a region with a large number of HIV patients. Dr Sowden has contributed much energy and his own time to educating successive generations of young doctors who train to be specialist physicians. In multi-disciplinary spirit, he has a major education role for nursing staff in the areas of infectious diseases and infection control. He has also participated as the region's lead investigator in a number of Infectious Diseases and HIV related trials. Dr Sowden has been a constant advocate for disadvantaged patients and has served his community with distinction.

PUBLIC SERVICE MEDAL (PSM)

Mr Peter Thomas TRIM, Ramsay Street, Cloncurry Qld 4824

For outstanding public service to the development and delivery of road and transport infrastructure in Queensland.

Mr Trim is the Executive Director for the North West Region in the Department of Transport and Main Roads and has worked to deliver major works projects through alliance contracts, including the Barkly Highway upgrade and the Burke Developmental Road. He is also responsible for the delivery of a large program of works to meet the challenges associated with the growing demands on infrastructure by the resource and freight industries in the region. Mr Trim has served the Department and the Queensland community with distinction for over 30 years, and had worked in Mackay, Barcaldine, Emerald and Rockhampton prior to his current appointment. His work with the Myuma Group enabled local Indigenous people to train and work on the Barkly Highway upgrade. Trainees who worked on the project have now gained employment in the construction and mining industries. Work with the alliance continues and Mr Trim has consulted agencies in other states on developing similar alliances. Mr Trim led the Department with its first Road Cultural Heritage project in 2007 with the Mitakoodi people of the Cloncurry-Mount Isa region.

Western Australia

Mr Peter John MITCHELL, 32 A Stock Road, Attadale WA 6156

For outstanding public service, particularly as the Sheriff of Western Australia.

Mr Mitchell is a dedicated public servant who is committed to ensuring that members of the public in contact with the justice system have access to the highest quality services. As the Sheriff of Western Australia, he was responsible for the provision of jury services, enforcement services for court judgements and orders and collection of revenue through the Fines Enforcement Registry. During this time he dealt with members of the public, a variety of local, state and commonwealth government agencies and was able to create strong co-operation across a wide range of state and Commonwealth agencies to generate practical solutions to improving and enhancing the Department's service delivery arrangements. Mr Mitchell was directly instrumental in implementing significant improvements to the delivery of bailiff services, enhancing provisions for jury service and allowing welfare recipients to utilise Centrepay to repay outstanding fines and infringements. In doing so, he led his team in a skilled and effective manner while showing innovation in developing practical solutions to complex issues of importance to the Department and Government. Mr Mitchell progresses matters in a quiet and considered manner based on a strong enthusiasm for public service that encourages people to engage with the justice system rather than becoming alienated from it. This focus on community and a clear desire to carry out his duties to the best of his abilities at all times has created a high level of respect not only from his peers within the Department but also with a wide cross-section of people from outside the agency.

PUBLIC SERVICE MEDAL (PSM)

Dr Shayne SILCOX, 17 Grenville Road, Gooseberry Hill WA 6076

For outstanding public service, particularly to local government in Western Australia.

Dr Silcox has served local governments in Western Australia for many years. Not only is he a dedicated, active and highly respected servant, but also he has always sought out roles as a local government sector advocate and representative. Dr Silcox has been actively involved with the Local Government Managers Australia (LGMA) Board and is the current Deputy President. In this role, Dr Silcox has represented his peers and the local government sector in dealings with Government Ministers and on key working groups that shape the future direction of the structure and operations of local governments in Western Australia. Dr Silcox is also an active and important member of the Western Australian Local Government Association's Finance and Services Committee. Of particular note, Dr Silcox contributed greatly to the Association's Systemic Sustainability Study bringing his experience in local government and an academic rigour to his role on a significant Working Group which aimed to improve and reform service delivery options for local governments. The report that this Working Group produced is still having a significant impact in shaping the future of local government in Western Australia.

South Australia

Dr Terence George DONALD, Hawthorn SA 5062

For outstanding public service in the area of child protection services.

In 1988 Dr Donald was appointed Unit Head of the Child Protection Services (CPS) at the Women's and Children's Hospital in Adelaide and has since been a pioneer and leader in assessment, management and protection of children who have been victims of abuse. He has provided outstanding leadership and management to a multidisciplinary team providing specialised forensic assessment and therapy services to children experiencing abuse or neglect. As a result of his influence, the CPS is now a nationally recognised centre of excellence in the assessment and management of children who have been victims of abuse. Dr Donald has been a tireless advocate for change. He has been instrumental in ensuring children receive properly conducted medical examinations by well-trained specialist doctors, has encouraged community involvement in the responsibility for child protection and the introduction of a whole-of-government systems management approach to child protection. He has also been influential in the development of child protection policy within the South Australian Government through his involvement in committees such as the Interagency Code of Practice (Child Protection), Interagency Committee for establishing protocols for the management of Sudden, Unexpected Deaths in Infants and Young Children, and various task groups in relation to the South Australian Child Protection Review (Interventions, Justice and Therapy). Many have benefited from Dr Donald's level of expertise, high ethical standards, sound judgement, compassion and respectful approach to vulnerable children and their parents. He has devoted his career to the public service and continues to work as a Senior Consultant, Paediatric Forensic Physician in the Child Protection Unit at the Women's and Children's Hospital.

PUBLIC SERVICE MEDAL (PSM)

Ms Margot Jean FOSTER, Adelaide SA 5000

For outstanding public service in the area of education.

In a career spanning over 30 years, Ms Foster has provided outstanding service to South Australian education through her tireless efforts to build quality teaching and learning environments in government schools and children's services. She has influenced the learning experiences of both educators and young people throughout the public education system and beyond. Ms Foster has always been an advocate for the voice of children and young people in education. This has been the case in her role as a highly effective teacher and school leader in disadvantaged communities and through broader district leadership roles and positions she has held as a senior public servant. Ms Foster devotes many hours of her time, both personal and professional, in meeting with educators and engaging with stakeholders. She has worked tirelessly through direct engagement at all levels of the education sector, and is renowned for her presentation skills and current knowledge of research and learning processes. Ms Foster is held in high esteem by national and international colleagues and is often acknowledged in published literature and research. As a result of her work on the 'Teaching for Effective Learning' project, the South Australian Department of Education and Children's Services has been invited to become a partner in an international coalition of researchers and educators to progress the focus on pedagogic change for 21st Century learning. Ms Foster's commitment to quality learning and teaching for all students, particularly those from disadvantaged communities, has been exceptional. Her inspirational leadership, vision and exceptional level of service to public education have made a significant difference to the South Australian teaching profession and the learning experience of children and young people.

Mr Andrew William JOHNSON, Urrbrae SA 5064

For outstanding public service in the area of environment and natural resource management.

Mr Johnson has made a significant contribution to the reform of natural resource management in South Australia. Initially, he played a leading role in the Soil Conservation program and the establishment of the National Landcare Program in South Australia during the 1990s. Mr Johnson was also a leader in the negotiations between the Commonwealth and states for the successful delivery of the Natural Heritage Trust and the National Action Plan for Salinity and Water Quality in South Australia. He also established the Centre for Natural Resource Management to increase the research effort to better understand policy issues. Mr Johnson has represented South Australia on a number of national committees and, consequently developed strong inter-governmental relations in natural resource management, Lake Eyre Basin, Murray Darling Basin policy arrangements, broader climate change, Aboriginal affairs and legislative and legal policy development. He has dedicated many years to the Upper South East Dryland Salinity and Flood Management Program, resulting in increased agricultural productivity while protecting significant environmental assets. Successful delivery of this high profile project was due to his work ethic, outstanding leadership and ability to build consensus across broad community interests. Mr Johnson has also been a key player in policy issues such as native vegetation management, cost recovery for water planning and management, cultural access to water, irrigation reform and state-wide water conservation issues. His ability to think strategically, his passion, innovation and insight in developing major projects to successful outcomes has established him as a leader who has made a significant impact on communities and the environment in South Australia.

PUBLIC SERVICE MEDAL (PSM)

Australia Capital Territory

Mr Anthony Seamus (Tony) GILL, 24 Eddy Crescent, Florey ACT 2615

For outstanding public service to road safety within the Australian Capital Territory.

As the Director of Roads ACT since 2001, Mr Gill has ensured that the roads, bridges, footpaths and cycleways within the Australian Capital Territory are amongst the safest in Australia. He has demonstrated exemplary leadership and maintained the highest level of road standards and road safety. Mr Gill has led innovation in different technical treatments of roads and cycleways, and has delivered a strategic approach to asset management that represents best practice.

Northern Territory

Mr Brendan Joseph LAWSON, Marrara NT 0812

For outstanding public service to the Northern Territory, particularly in the successful management of major infrastructure projects.

Mr Lawson has worked with the Northern Territory Government since 1996 in both Tennant Creek and Darwin for the Department of Transport and Works, Department of Lands and Planning and the Department of the Chief Minister. A professional engineer, Mr Lawson is renowned as a 'can-do' man through the valuable and significant contribution he has made as Executive Director and Principal Engineer on various land, road and rail infrastructure developments of major importance to the Northern Territory's economic development, including the Darwin to Alice Springs Railway; the Darwin Waterfront Redevelopment Project; development of the Territory's newest city of Weddell from a Greenfield site; expansion of the Port of Darwin, including the development of a Marine Supply Base; and the Ichthys Gas Project. These significant Territory infrastructure projects have benefited from Mr Lawson's exceptional skills in reaching successful conclusions to complex negotiations using both speed and tenacity. His calm demeanour, tireless work ethic and ability to divert unexpected 'curve balls', along with his excellent engineering skills and valuable knowledge of the local construction industry, are all outstanding qualities for which he is held in high regard. Mr Lawson has played an integral role in the successful economic development of the Northern Territory.