

## **PUBLIC SERVICE MEDAL (PSM)**

### ***Australian Public Service***

**Ms Jane Elizabeth (Liz) ATKINS, Stanmore NSW 2048**

For outstanding public service in the development and implementation of anti-money laundering and counter-terrorism financing legislation and regulation.

Ms Atkins is an Executive General Manager in the Australian Transaction Reports and Analysis Centre and led the development and implementation of anti-money laundering and counter-terrorism financing (AMLCTF) legislation and regulation, and the rule making process that is essential in supporting the legislation and ensuring its effectiveness. The overhaul of this legislation required, and gained, significant input from private sector reporting entities and their representative organisations, and it was Ms Atkins' highly developed communication skills that ensured an extremely effective partnership between all parties. She led the debate on many issues and used her strong strategic capacity to drive the regulatory development process and achieve a workable regime. As a direct consequence of her leadership, the overhaul of Australia's AMLCTF has been a major success. It has now progressed a long way to meeting global standards and enhancing the credibility of Australia and its role in the global fight against AMLCTF, much to the benefit of the Australian Government, business and the community.

**Dr Brian John BOYLE, 7 Apollo Avenue, West Pymble NSW 2073**

For outstanding public service to Australian astronomy and for leadership of the Australian team bidding to host the international Square Kilometre Array facility.

Dr Boyle initiated the design and construction of the Australian Square Kilometre Array Pathfinder (ASKAP), a new \$200m radio astronomy survey telescope now in its commissioning phase at the Murchison Radioastronomy Observatory in Western Australia. ASKAP is Australia's new premier radio telescope. It has been designed to capture vast quantities of radio astronomy data in order to make new discoveries about the universe. It will also form part of the global Square Kilometre Array (SKA) program to build the world's largest radio telescope, to be co-hosted by Australia and South Africa. Dr Boyle led the Australian bid to host the SKA that secured a large part of this international project in Australia. The construction of ASKAP and the successful outcome of the SKA bid process are directly attributable to the vision, energy and drive of Dr Boyle.

Awards/recognition include:  
Centenary Medal, 2001.

## **PUBLIC SERVICE MEDAL (PSM)**

**Ms Marianne CULLEN**, Ainslie ACT 2602

For outstanding public service and contribution to the Australian community through the development and implementation of the National Broadband Network.

Ms Cullen has been with the National Broadband Network (NBN) project since its inception and, through her work, developed the option for the Government's next steps once the first broadband initiative did not deliver an outcome. With her team, she led the provision of advice on a wide range of unique policy issues related to the establishment of NBN Co and the implementation of the NBN initiative. Her capacity to handle intense pressure while delivering sound project management through difficult negotiations and circumstances has been remarkable. The highly detailed level of planning for how the NBN will deliver fibre-to-the-home to over 93 per cent of Australian homes is substantially due to her skill and outstanding commitment.

**Mr Simon Matthew DALEY**, Bondi NSW 2026

For outstanding public service to the Commonwealth through leadership of the Australian Government Solicitor's National Dispute Resolution practice, and for outstanding service to the Australian community through contribution to the development of the law and legal practice in Australia.

Mr Daley is Chief Solicitor of the National Dispute Resolution practice for the Australian Government Solicitor (AGS). His role includes managing the most complex dispute matters for the Commonwealth and giving complex and sensitive advice to agencies, as well as providing the AGS's dispute resolution lawyers with professional guidance, particularly in relation to unusual or controversial matters. He also provides strategic input into the management and development of the AGS's National Dispute Resolution practice. As Chief Solicitor Dispute Resolution Mr Daley is a role model for the quality, client service and teamwork required of the AGS's dispute resolution lawyers and embodies the AGS's values of integrity, professionalism, collegiality and commitment to the public good.

## **PUBLIC SERVICE MEDAL (PSM)**

**Mr Patrick John DAVOREN**, O'Connor ACT 2602

For outstanding public service through the development of policies in radioactive waste management, nuclear safeguards and rehabilitation of the former nuclear test sites at Maralinga.

Mr Davoren is Australia's lead policy officer in radiation safety and radioactive waste management. He has had a distinguished Australian Public Service career over the past 37 years, primarily in the industry, science and resources policy areas. As Secretary to the Maralinga Technical Advisory Committee and Head of the Test Site Management Section, he played a pivotal role in the assessment and rehabilitation of the former nuclear test sites at Maralinga. He coordinated negotiations with the United Kingdom government to obtain a settlement of Australia's financial claims in relation to the British nuclear test program in Australia. At various times Mr Davoren also worked in four former Science and Resources Ministers' offices providing advice on nuclear, resources, energy and science policy. Mr Davoren possesses the unique combination of scientific expertise, political nous and practical experience that has placed Australia's radioactive waste policy in excellent standing with the international community.

**Mr Alan John FROUD**, 11 Maxwell Street, Yarralumla ACT 2600

For outstanding public service through leadership in arts administration in leading public institutions.

Mr Froud has demonstrated outstanding public service through his leadership in arts administration in leading public institutions over the past 30 years in both state and federal sectors. As Deputy Director at the National Gallery of Australia, Mr Froud is responsible for the management of the Administration Program which is focussed on facilitating the Gallery's operations and providing corporate services. The Administration Program includes responsibility for functions relating to Council secretariat, financial administration, planning and investment, human resource and occupational health and safety management, building and facilities management and security, governance and business support. Importantly, Mr Froud was responsible for overseeing the complex delivery of the Gallery's new south entrance and world class galleries of Aboriginal and Torres Strait Islander art. Mr Froud was responsible for the revamping and relaunching of the Gallery's Foundation which seeks to supplement federally funded activities. He has overall responsibility for the management and investment of Gallery funds and has been highly successful in obtaining sponsorship for the Gallery. His effort has ensured the efficient and effective management of one of Australia's national treasures.

## **PUBLIC SERVICE MEDAL (PSM)**

**Mr Peter Andrew JENNINGS**, Canberra ACT 2600

For outstanding public service through the development of Australia's strategic and defence policy, particularly in the areas of Australian Defence Force operations in East Timor, Iraq and Afghanistan.

Mr Jennings has led innovative policy development in support of Australia's bilateral defence relationships with Papua New Guinea, New Zealand and Singapore. He has also made a major contribution to the development of the Australia-United States alliance in cyber and space policy and development of Australia's response to the US Global Force Posture Review. His approach to the development of the 2000 Defence Review was particularly effective, with his process being replicated for the 2009 White Paper, and by other Government agencies seeking best practice policy development.

**Ms Sheryl Robyn LEWIN**, ACT

For outstanding public service to the Australian Public Service, especially to the welfare and social inclusion aims of government.

Ms Lewin exemplifies the highest ideals of the Australian Public Service. Her passion for quality service and improving performance has enabled the Department of Human Services to earn a reputation for world class call centre capability, and her contributions to Emergency Management operations have benefited thousands of Australian citizens. Under her leadership, the Department has strengthened the Government's capability to assist the community during times of crisis, the most recent example being the 2012 floods in Queensland, New South Wales and Victoria. Ms Lewin also provided understanding, guidance and support to the Department's Social Work Service throughout a range of onshore and offshore disaster responses, including the New Zealand Pike River Mine disaster in November 2010, the Brisbane floods in December 2010, Cyclone Yasi in February 2011 and the Christchurch earthquake in February 2011. Most notable was Ms Lewin's support throughout the deployment of Social Work staff in Japan as a result of the earthquake, tsunami and nuclear threat in 2011.

## **PUBLIC SERVICE MEDAL (PSM)**

**Mr John Alexander LITCHFIELD**, 11 Davenport Street, Ainslie ACT 2602  
For outstanding public service in the area of Indigenous land policy.

Mr Litchfield has been involved in national land rights policy for over 15 years. During this time he has had a major role in relation to every significant decision by the Commonwealth in this field, particularly in relation to the *Aboriginal Land Rights (Northern Territory) Act 1976*, which is Commonwealth legislation. He has been instrumental in the ongoing development of Indigenous land policy and his contributions have helped to shape the current framework. This underpins much of the business the Commonwealth, states and Territories now have with Indigenous people in relation to land, including ensuring a sound basis for recent significant investments in housing in the Northern Territory. These have been transformational changes and underpin the future social and economic opportunities of thousands of Indigenous people across remote Australia.

**Ms Carmel Majella McGREGOR**, Hughes ACT 2605  
For outstanding public service through administrative reforms including a crucial role in leading '*The Review of Employment Pathways for APS Women in the Department of Defence*' and significant contribution in the development of the Reform of Australian Government Administration '*The Blueprint*'.

As the Deputy Public Service Commissioner, Ms McGregor developed a repositioning agenda for the Commission which was accepted by Government to lead the Australian Public Service (APS) reform. This entailed a commitment to an APS wide human capital strategy, organisational capability reviews, citizen survey, talent management centre and enhanced workforce planning. Ms McGregor has also led a number of high profile reviews into the Senior Executive Service, the APS wide Enterprise Bargaining Implementation and, at the request of the Minister and Secretary for the Department of Defence, a review into the performance and treatment of women in the Defence organisation, resulting in the publication of *The Review of Employment Pathways for APS Women in the Department of Defence*. Since joining the Department of Defence as Deputy Secretary Defence People Group in March 2012, Ms McGregor has made significant inroads into the development and implementation of programs to address the representation and progression of women in the Defence APS.

## **PUBLIC SERVICE MEDAL (PSM)**

**Mr David John MASON**, Marrickville NSW 2204

For outstanding public service in developing policy and pursuing strategic goals in relation to non-discrimination and broader human rights agendas.

Mr Mason has extensive knowledge of human rights legislation and policies, both here and overseas, which has meant that he has become the font of knowledge for the Australian Human Rights Commission's broader legislative-policy activities. He has applied his significant policy intellect to issues ranging from the input by the Australian Government to the Convention on the Rights of the Child to, in more recent times, the participation by the Commission in the Australian Government's human rights framework and the recent scrutiny of Bills legislation. He has also played the pivotal role during the last two years to the Commission's contribution to work on an equality law for Australia.

**Ms Rachel NOBLE**, Kingston ACT 2604

For outstanding public service as Australia's National Security Chief Information Officer.

Ms Noble was appointed as Australia's first National Security Chief Information Officer (NSCIO) in the Department of the Prime Minister and Cabinet (PM&C) in April 2009. The position was created as an outcome of the Government's Review of Homeland and Border Security, with a mandate to break down legislative, technical and cultural barriers to information sharing within and between governments and the private sector. Ms Noble was subsequently given the added responsibility of coordinating cyber policy across the Australian Government. From September 2011 to her departure from PM&C in April 2012, Ms Noble acted as the Deputy National Security Adviser while also retaining close oversight of the NSCIO and cyber policy coordination work.

## **PUBLIC SERVICE MEDAL (PSM)**

**Ms Judith Elsie ROBINSON**, Narrabundah ACT 2604

For outstanding public service to the development and delivery of Australia's foreign aid program.

Ms Robinson was posted to Suva, Fiji in February 2008 to April 2012. During this time she was required to assume the role of acting High Commissioner from July 2010 to April 2012 as a result of the unexpected expulsion of the High Commissioner in late 2009 and the subsequent expulsion of the (then) acting High Commissioner in 2010 by the military regime of Fiji. As acting High Commissioner, Ms Robinson stepped into the key frontline position for the Australian Government at a time of great tension between Australia and Fiji. Ms Robinson was required to make strategic decisions in a difficult and fragile political environment. She provided high quality advice to the Australian Government on Fiji and the Pacific region and demonstrated exceptional leadership of the High Commission. Ms Robinson also acted as the High Commissioner to Tuvalu from 2010 to 2012 and made a number of trips to the islands to oversee the implementation of the aid program and to represent the Australian Government.

**Mrs Vicki Denise RUNDLE**, 46 Curlewis Crescent, Garran ACT 2605

For outstanding public service in improving the quality of early childhood education and care for Australia's children.

Mrs Rundle has exemplified outstanding public service through her leadership, personal drive and ability to work collaboratively with a wide range of stakeholders to achieve such a significant national landmark for early childhood in Australia. Following the 2007 Election, Mrs Rundle worked tirelessly with the states and Territories and other key stakeholders to develop and implement the first national quality framework for early childhood education and care and the National Early Childhood Development Strategy. She has played a nationally significant role in ensuring the success of major early childhood education and care reforms in Australia. Her commitment, perseverance and dedication to improving the outcomes of all young children in Australia have been inspirational.

## **PUBLIC SERVICE MEDAL (PSM)**

**Ms Pip SPENCE**, Ainslie ACT 2602

For outstanding public service and contribution to the Australian community through the telecommunications regulations reform associated with the implementation of the National Broadband Network.

Ms Spence has taken personal ownership of the major legislative reform packages actively negotiated by the Department of Broadband, Communications, and the Digital Economy and the telecommunications industry. She successfully managed the multiple regulatory reform packages needed for the National Broadband Network and her work has resulted in significant productivity boost. She has led the group responsible for regulatory reforms with the primary objective of achieving effective separation from Telstra. Ms Spence is dedicated to this role and her persistence and commitment are outstanding. She displays the best qualities that could be expected to assist development of these reforms for the nation.

### ***New South Wales***

**Mr Ralph Edward BOTT**, Redfern NSW 2016

For outstanding public service through the planning and management of visits and events at the Sydney Opera House.

Mr Bott has been a valuable and dedicated employee of the Sydney Opera House since his being appointed as an Assistant Theatre Manager in 1987, producing, creating and developing a variety of performances over many years, including the famous *Crowded House Farewell Concert* and the *New Year's Eve Gala*. In 2007, he was appointed Visitor Protocol and Development Officer, managing all protocol aspects of visits by dignitaries to the venue. Mr Bott has been involved in many high profile events. The smooth coordination of these events has meant that Mr Bott is held in very high regard by both the Australian Federal Police and the NSW Police for the sensitive work he conducts with both organisations. His careful attention to detail and professionalism in providing outstanding service to visitors of the Sydney Opera House have made a significant impact on the experience. His extensive historical knowledge of the Sydney Opera House is a great asset, and he has contributed to the improvement of the tour information, product delivery and presentation of the venue over many years. He has received extensive praise for his commitment to going above and beyond for his guests.

## **PUBLIC SERVICE MEDAL (PSM)**

**Dr Lee Clifford BOWLING**, 3 Shrike Place, Ingleburn NSW 2565  
For outstanding public service to water quality and management.

Over 24 years' distinguished service, Dr Bowling has become one of the finest advisers to New South Wales agencies and Government on water quality issues, particularly in the identification and management of toxic freshwater algae. His dedication and hard work has greatly influenced the management of algae blooms in Australia and has informed international practice. He has authored or co-authored 37 scientific papers and book chapters and numerous other departmental reports, and his work is highly regarded in the field of water management. Dr Bowling is a professional worker and his attention to detail and commitment to clear scientific communication has made him a highly respected employee. His extensive breadth of knowledge in the field of water quality and algal management makes him particularly valuable in the work environment. In collaboration with staff and students at the University of New South Wales, Dr Bowling contributed (in a minor role) to the world's first survey of the molecular basis for toxin production in many water bodies of New South Wales, with two peer-reviewed manuscripts on these issues being published in international journals. Dr Bowling has been an excellent ambassador for the Australian scientific community, visiting China and Canada to offer advice and conduct research on water and algal management. He has performed with outstanding determination and innovation throughout his career to improve algal management, and he developed the cutting edge in-situ flurometry as a cyanobacterial bloom management tool, using remote probe networks in New South Wales rivers.

## **PUBLIC SERVICE MEDAL (PSM)**

**Mr Kevin COOPER AFSM, Ambarvale NSW 2560**

For outstanding public service to agricultural technology and research.

Mr Cooper joined the public service in 1973 with the Department of Agriculture where he contributed significantly to veterinary science, project management, structural reform and emergency management in both a professional and volunteer capacity. After 15 years, he was appointed Chief Technologist at the Elizabeth Macquarie Agriculture Institute at Menangle, responsible for the design and construction of Australia's largest agricultural research and diagnostic laboratory complex, worth an estimated \$21 million. Under his guidance the Institute was later recognised as the prime laboratory in Australia for preparedness of exotic animal diseases. The capability of this facility has successfully led to eradication of diseases such as the Equine Influenza, which subsequently saved hundreds of millions of dollars in lost production and market access. Following this success, Mr Cooper was appointed the NSW Chief Technologist for all state veterinary laboratories and became responsible for state-wide coordination of staff resources, systems and budgets for laboratories located in places such as Menangle, Wollongbar, Armidale, Orange and Wagga Wagga. Mr Cooper has represented New South Wales on national taskforces, developed and delivered emergency management training across Australia and is currently responsible for the management and coordination of emergency prevention preparedness, response and recovery relating to the Department's emergency management responsibilities. Some of his greatest achievements have been within the field of emergency management and his experience as a senior volunteer firefighter has further improved his expertise. Mr Cooper has had operational control in a variety of major disease outbreaks including the Foot and Mouth Disease outbreak in the United Kingdom in 2011, being deployed there for 11 weeks to support operations as an Emergency Manager, and the Equine Influenza outbreak in New South Wales in 2007 and 2008.

Awards/recognition include:

Australian Fire Service Medal, 2010.

## **PUBLIC SERVICE MEDAL (PSM)**

**Mr Robert GEYER**, 6 Canberra Street, East Lindfield NSW 2070

For outstanding public service to the development of the Chemical Analysis Branch, TestSafe Australia.

Mr Geyer has driven the development of the Chemical Analysis Branch, TestSafe Australia (a subdivision of WorkCover Authority) from its humble beginnings in the 1980s to the world class laboratory it is today. The laboratory is a specialised occupational health analytical service focusing on the presence of hazardous substances in the workplace. Mr Geyer researched and managed the relocation of the former Lidcombe laboratory to the current site at Thornleigh in 1991, and supervised the move of delicate instrumentation worth millions of dollars. To offer its services on a commercial basis the laboratory needed to obtain accreditation from the National Association of Testing Authorities (NATA) of which Mr Geyer initially instigated. The laboratory acquired NATA accreditation for two staff members. Today, the laboratory has nine NATA signatories amongst its staff for analysis of hundreds of hazardous substances. Mr Geyer was the driving force behind the innovation and development of new analytical methods in the WorkCover laboratory to increase the capability of testing from 29 substances in 1994 to over 350 substances today. He also has over 16 years' experience as Chairperson of the WorkCover Authority's NSW Biological Occupational Exposure Limits Committee and has co-authored over 40 publications in the scientific literature. Along with his staff, Mr Geyer developed the *Laboratory Services Handbook* which lists the sampling requirements for biological and workplace monitoring, giving field workers a detailed guide on how to collect samples. He then initiated the development of the *Inspector's Sampling Kit* which was given to inspectors upon their graduation to ensure that the samples were more accurately collected and standardised. Mr Geyer is seen as an active role model to his staff, constantly leading by example and encouraging his staff to further educate themselves through training and development opportunities.

## **PUBLIC SERVICE MEDAL (PSM)**

**Ms Glynis Ann INGRAM**, Junee NSW 2663

For outstanding public service as the Regional Director for Community Services Western Region, New South Wales.

Ms Ingram has worked tirelessly to protect children and young people who are most at risk of abuse, and to deliver community and human services in some of the most remote and isolated areas of New South Wales. The Western Region encompasses more than 70 per cent of the state and has limited infrastructure and transport and high Aboriginal populations and unemployment rates making it a challenging environment to work. However, by working alongside communities and Aboriginal elders, being visible across the region and improving child protective services she has tailored services and policies to suit diverse communities with differing needs. Ms Ingram was the first Regional Director in a NSW Public Agency to deliver agency specific *Service Level Agreements* with Aboriginal Community Working Parties to determine priorities and strengthen community partnerships. She has developed a strong relationship with many Aboriginal communities by demonstrating her knowledge about Aboriginal protocol and culture and by being respectful in her demeanour. Ms Ingram endeavours to ensure that social justice and social inclusion are considered, and her broad knowledge and experience of the region is valued by New South Wales and Commonwealth Government agencies. As a result of her outstanding leadership, the region developed a tool that was useful for diagnostic purposes in assessing the levels of service required in relation to Out of Home Care Services. A separate tool was developed to assess the needs of the community, and both tools led to better targeted funding to ensure transparency and equality between communities. Ms Ingram is a fierce advocate for the region and is proactive in anticipating the impact of major infrastructure changes on communities, such as the impact of drought and the issues related to water security in the Murray Darling catchment area. Ms Ingram is held in the highest regard by the human service sector, and her passion and commitment to children and young people at risk of abuse and neglect is unwavering.

## **PUBLIC SERVICE MEDAL (PSM)**

**Ms Patricia Mary KELLY**, 18 Dakara Drive, Frenchs Forest NSW 2086  
For outstanding public service as the General Manager, Human Resources, in the NSW Department of Education and Communities.

In her public service career spanning more than 30 years, Ms Kelly has held various senior management positions, always demonstrating excellent leadership. As the General Manager, Human Resources, in the NSW Department of Education and Communities, Ms Kelly is responsible for setting the strategic direction and leading the implementation of human resource strategies, policies and programs for the Department's workforce of over 96,000 FTE (full-time equivalent) staff. She has been innovative in her vision of policy or project development including a comprehensive teacher workforce plan with 7 years' projections, a Strategic Human Resources Plan, an Aboriginal Teacher Leadership Program and other programs to support women aspiring to leadership positions. Under her leadership, the Department has been able to increase considerably the proportion of Aboriginal people employed within the organisation since 2006. She is the patron of the Department's *Women in Educational Leadership Network*, and a sponsor of the *Young Professionals Network*. She has developed strong partnerships with universities, primary and secondary principal groups, and parent groups, and has the respect of the relevant unions in negotiations regarding staffing and employment issues. Ms Kelly is known for her can-do approach, problem solving and communication skills, and her ability to handle complex change management projects with professionalism and integrity. She places great priority on her team being visible in the field by encouraging them to visit schools and other workplaces. Ms Kelly is a compassionate leader and is dedicated to supporting the education of students and contributing to a more efficient, transparent and functional unit within the Department.

## **PUBLIC SERVICE MEDAL (PSM)**

**Ms Ethel McALPINE**, Barrack Heights NSW 2528

For outstanding public service to people with a disability in New South Wales.

Ms McAlpine has more than 20 years' continuous service working with people with a disability in the New South Wales and Victorian public sectors. While always maintaining a focus on the needs of people with a disability, their carers and their families, she consistently provides strong and strategic leadership for Ageing, Disability and Home Care within the Department of Family and Community Services. As Deputy-Director General, Accommodation and Direct Services, Ms McAlpine is responsible for a number of policy and reform areas such as service for Aboriginal people in the community care and disability sectors, therapy and clinical services, and accommodation options for people with a disability. Her management of four service delivery regions (Metropolitan Sydney, Hunter, Illawarra and the South Coast) enables Ms McAlpine to ensure the rights and interests of people with a disability, their families and carers are at the heart of everything that Ageing, Disability and Home Care does as a human services organisation. One of Ms McAlpine's greatest contributions is the establishment of *Services Our Way* which is a packaged program that offers practical, emotional and cultural support and assists Aboriginal people with a disability and their carers to plan and prepare living and care arrangements. She is well known for her fairness and integrity in consistently improving the outcomes and upholding the rights of people with a disability. *A Moment to Shine* is a song and dance production which enables cast members to be involved in the performing arts community and to showcase their abilities. Ms McAlpine's support of *A Moment to Shine* provided the platform for the program to grow into a huge success. Ms McAlpine is highly respected and acknowledged for her commitment towards a better system of support for people with a disability.

## **PUBLIC SERVICE MEDAL (PSM)**

**Mrs Julie Anne NEWMAN**, Belrose NSW 2085

For outstanding public service through the implementation of a range of organisational and financial reforms in New South Wales, and as a contributor to the establishment of the Safety, Return to Work and Support Division.

Starting her career in the NSW Health Service in frontline nursing positions, Mrs Newman developed her skills and expertise in the health sector before undertaking a number of financial management positions. Mrs Newman was pivotal in the development of a patient classification system based upon standardised costing methodologies. In 2000, she was appointed Director, Finance and Data Services for the Ambulance Service of NSW and undertook a major role in the review of Ambulance Service fees conducted by the Independent Pricing and Regulatory Tribunal. Her development of a model of equitable fees for ambulance services in metropolitan, regional and rural communities is still used by the Ambulance Service of NSW. After eight successful years, Mrs Newman was appointed Chief Financial Officer for the WorkCover Authority of NSW. She worked tirelessly to reform WorkCover, focusing on organisational direction, financial sustainability and service delivery. Her leadership of the *Strategic Performance Review* as part of the *Better Services Value Plan* saw her identify a budget reduction of \$20 million. In addition, she took a pivotal role in the establishment of the (now) Safety, Return to Work and Support Division, bringing together the Motor Accidents Authority, Lifetime Care and Support Agency, Workers Compensation Commission, Dust Diseases Board and the WorkCover Authority. She engaged the Heads of these agencies to bring about a change management strategy of greater financial management. Currently, as the Division's Chief Executive Officer, Mrs Newman leads the agency with transparency and open communication. Her success can be attributed to her ability to adapt quickly to challenging situations and to connect with individuals at all levels of the Division, engaging them in working towards a common goal of service and accountability for the people of New South Wales. Mrs Newman continues to be courageous in her decision making and delivery of ethical outcomes for the community.

## **PUBLIC SERVICE MEDAL (PSM)**

**Mr Ivan NOVAK, Paddington NSW 2021**

For outstanding public service to teaching in the hospitality industry.

For more than 20 years, Mr Novak has worked at Ryde College of TAFE as a part-time teacher of Hospitality (Food and Beverage) courses. Mr Novak undertakes many hours of training for students outside his teaching role to prepare them for participation in WorldSkills competitions. WorldSkills Australia is a national not-for-profit organisation which enables Australians aged under 23 to compete against their peers and to fast track their skills and career development. Mr Novak demonstrates exceptional industry standards in his work and passionately motivates and inspires his students. For 10 years, he has successfully trained five WorldSkills Australia national gold medal winners in the Restaurant Service category, four of whom have gone on to succeed at international level including one gold medal, two silver medals and a bronze medal. He undertakes these duties with passion and has a commitment to training the next generation of hospitality students to the highest possible industry standards. Mr Novak is a highly sought after trainer in TAFE classrooms as well as in customised training programs in the industry, such as training the Australian Defence Force's Restaurant Team in preparation for the Culinary Challenge at Fine Food Australia. The success of his students in both Australian and international competitions demonstrates the quality of skills training in the TAFE system and highlights Australian industry standards comparably with international counterparts. Mr Novak is always willing to give up his time to ensure young apprentices and trainees are provided with the best opportunities to succeed and to improve their skills. Through his voluntary involvement in WorldSkills Australia and various other festivals, events and training opportunities, he has made a significant impact on his students and on the hospitality industry as a whole.

**Mr Saravanamutthu (Shan) SHANMUGAMANY, West Ryde NSW 2114**

For outstanding public service to Housing NSW.

Beginning his 34 years' public service career with the Australian Bureau of Statistics, Mr Shanmugamany joined WorkCover NSW in 1991, before taking up a role at Housing NSW where he has provided outstanding statistical service to the organisation, ensuring that major social and affordable housing policy proposals have been supported by robust data analysis and research. Mr Shanmugamany works with the utmost humility and is modest about the impact his role plays, always extending accolades to his team rather than accepting acknowledgment for his individual effort. As Manager, Statistical Services, Mr Shanmugamany leads by example, instilling in his team the importance of providing clients with the best possible product. His ability to communicate the most complex statistical concept in simple terms for others to understand is a great skill, and his open and warm style has assisted him in forging excellent working relationships with external data agencies. Mr Shanmugamany has a determination to understand trends and data at a depth that is greater than would normally be expected, and this wealth of knowledge has enabled senior managers to plan for future service delivery with some certainty. He works tirelessly to deliver his work to an exceptional standard. Mr Shanmugamany is approachable, helpful and responsive to requests for information and his expert advice supports Government decision making to improve the outcomes for people in need of public housing in New South Wales. He is innovative in his use of a range of data and analytical techniques, and his forecasts have underpinned several major social housing reforms.

## **PUBLIC SERVICE MEDAL (PSM)**

**Mr John William WILLING**, 'Vermont', 339 Tallwood Road, Millthorpe NSW 2798  
For outstanding public service to education in western New South Wales.

Mr Willing has been an employee of the NSW Department of Education for over 38 years, and has worked in a variety of primary and central schools. The breadth of experience he has gained as a Teacher, Assistant Principal and Principal at schools in Grenfell, Forbes, Blayney, Ivanhoe and Bletchington has enabled him to impact significantly on the students, teachers, parents and the community. Throughout his distinguished career, he has been a representative of numerous bodies such as the Western Region Technology Reference Group, the NSW Teachers Federation and the NSW Disadvantaged Schools Program. Mr Willing has managed a wide variety of initiatives, including overseeing the major capital works at Bletchington Public School to the value of \$8.5 million and the establishment of the Forbes Special Education Unit for students with emotional, physical and academic disabilities. Recently, he has successfully initiated and facilitated a technology program at Bletchington Public School that enables each Year 5 student to have access to a personal laptop computer to enhance learning experiences in the classroom. His passion for ensuring equality in education for all students is not only admirable but also evident in his school policies. Mr Willing displays integrity and reliability and is a dedicated practitioner, achieving success in all his endeavours whether it be for his students, school or the community. His willingness to lead change is inspirational and he has guided his staff and students to greater heights of achievement. Mr Willing's exemplary service to the community in western New South Wales is exceptional.

Awards/recognition include:

'Excellence in the Integration of Information and Communication Technologies' Award, NSW Department of Education and Training, 2006.

Australia Day Award, Weddin Shire Council, 2001; for his outstanding contribution to Primary Education.

Director General's Award for Achievement in Assessment and Reporting, NSW Department of Education and Training, 1997.

### ***Victoria***

**Mr Wayne John CRAIG**, 91 South Valley Road, Park Orchards Vic 3114  
For outstanding public service to education in the Northern Metropolitan Region of Victoria.

Mr Craig's leadership has benefited every school in the Northern Region. He has inspired and supported principals and teachers to take responsibility for student learning, basing their teaching on high quality data and best practices. Mr Craig has sought exemplary ideas and innovations from throughout the world, recognising and valuing the need to enhance the skills of teachers and school leaders. He has instigated comprehensive professional learning on a region-wide scale, and improved the accountability of teachers and the professional dialogue of school educators, thereby creating a sustainable improvement.

Awards/recognition include:

Australian Sports Medal, 2000.

## **PUBLIC SERVICE MEDAL (PSM)**

**Ms Margaret Mary DOBSON**, Croydon Vic 3136

For outstanding public service to the Primary School Nursing Program.

Ms Dobson has been instrumental in developing the primary school nursing service in the Eastern Region of Melbourne by being a strong advocate for children and child health as part of an inter-disciplinary team. Her professionalism, dedication and passion in dealing with complex, vulnerable and disadvantaged clients are widely commended. She has provided outstanding support for her colleagues, especially new staff, and for the teachers in the school in which she works. Ms Dobson has had a significant impact locally, being prepared to work in a way that is over and above the usual expectations of primary school nurses, including her involvement outside regular working hours. Ms Dobson has a strong passion and interest in refugee and migrant health and has been instrumental in establishing the service at the Blackburn English Language School and its Maroondah Annex.

**Mr Malcolm Allan MILLAR**, PO Box 1323, Horsham Vic 3400

For outstanding public service to education in the Grampians Region of Victoria.

Mr Millar has excelled in leadership in the Grampians Region, where he has initiated and led outstanding examples of cross sector and school/community partnerships. Focusing on the principles of equity, inclusion and well-being, Mr Millar has instigated and led the development of regional and statewide policy, including funding policies, related to re-engagement to improve educational access and outcomes for young people in regional and rural areas.

## **PUBLIC SERVICE MEDAL (PSM)**

**Dr Clive Leslie NOBLE**, Hurstbridge Vic 3099

For outstanding public service and leadership in science policy, innovation, collaboration and governance at state and national levels.

As Chief of Science and Technology, Dr Noble has played a key role in ensuring that Victoria's research and development are of the highest quality and aligned to state and national priorities. He has played a leading role in the development and implementation of the national dairy strategy 'Dairy Moving Forward' in partnership with the dairy industry, managed emergency responses relating to anthrax disease outbreaks and floods, and was instrumental in the development of the National Climate Change Research Strategy for Primary Industries. Dr Noble's deep understanding of national agriculture research development and extension, combined with his leadership and understanding of innovative systems, has resulted in a significant and sustained list of achievements. His exceptional leadership skills have been recognised and utilised outside of his core area of expertise, in emergency management and as a member and chairman of various boards of management.

**Mr Lenard Alan NORMAN**, HM Prison Barwon, Lara Vic 3212

For outstanding public service within Corrections Victoria.

Mr Norman has demonstrated outstanding leadership, courage and commitment in his work in the prison system, bringing honesty, compassion, fairness and optimism to his interactions with all those within the system, never losing sight of the needs and aspirations of people at every level of the organisation. Mr Norman has shown strong leadership through adversity, managing risk, community perceptions and expectations, and demonstrating outstanding commitment to the values of the Public Service in Victoria at all times.

## **PUBLIC SERVICE MEDAL (PSM)**

### ***Queensland***

**Mr Paul John BROWN**, Brisbane Qld 4000

For outstanding public service to the Queensland Police Service.

Mr Brown has made an outstanding contribution to the strategic management of resources, including financial management, resulting in enhanced service delivery for the Queensland Police Service. He has delivered significant benefits for the Government through strategic guidance and management of key activities and programs including QPRIME, the police computer system of the Policelink contact centre, and the proposed Westgate Police Academy. Following the Fitzgerald Inquiry, Mr Brown was instrumental in implementing recommendations such as the establishment of regional structures and the decentralisation of corporate functions within the Service.

**Mr Guillermo CAPATI**, Tennyson Qld 4105

For outstanding public service to the sustainable water future of the Gold Coast and broader South East Queensland region.

Mr Capati is a Civil and Environmental Engineer with over 18 years' experience in the Public Service. He has demonstrated excellence in public administration and management by advocating community change, incorporating sustainability best practice and contributing to securing the water future of the Gold Coast City and broader South East Queensland region. This level of commitment has been replicated at all levels throughout his professional and personal affiliations. Mr Capati's commitment to deliver innovative and sustainable water management solutions for the Gold Coast community is evident in the development and implementation of a number of ground breaking long-term water strategies, known as the *Waterfuture Strategies*. In addition to pioneering innovative approaches to securing the Gold Coast City's water future, Mr Capati has a strong commitment to industry applicable research and development. The Broadwater Assimilative Capacity Study and Seaway Smartrelease project which he was involved in has provided a new benchmark for the sustainable operation and optimisation of ebb-staged recycled water release systems. Mr Capati is also an outstanding community service volunteer who provides inspiration within his local community. His distinguished career embodies everything that is best practice in public service and sustainable water planning.

## **PUBLIC SERVICE MEDAL (PSM)**

**Dr Mark Stewart ELCOCK, Qld**

For outstanding public service in the development and delivery of integrated patient transport and retrieval services across Queensland.

Dr Elcock has 22 years' experience developing significant expertise in emergency and retrieval medicine in Queensland Health. Since 2004, he has led the establishment and development of the state-wide Queensland Emergency Medical System Coordination Centres in Brisbane and Townsville. In 2010/2011, this system was responsible for the clinical and operational governance of over 20,000 retrievals/transport. Dr Elcock was appointed to the position of Medical Director, Retrieval Services Queensland (RSQ) in 2008, responsible for the integration of all adult, paediatric, neonatal and high risk obstetric retrieval services in Queensland. During the 2010/2011 summer of natural disasters, Dr Elcock's outstanding Leadership of RSQ ensured ongoing aeromedical support to communities across Queensland and was pivotal to Queensland Health's emergency response. As Health Incident Controller of Aeromedical Assets for Queensland Health, Dr Elcock played a critical role in the evacuation of the Cairns Base Hospital when the facility was under threat from Cyclone Yasi. This was the largest civilian hospital evacuation in Australian history and involved complex planning, negotiation, communication and logistical support to relocate 202 patients to hospitals in Brisbane and to repatriate these patients once the threat had passed. During his distinguished career, Dr Elcock has developed a state-wide Emergency Telemedicine system linking 109 regional, rural and remote health facility resuscitation rooms providing instantaneous specialist level advice for sick and injured patients, enhanced patient care, increased rural and remote clinician support, improved staff and patient safety, and enhanced clinical coordination decision making and system efficiency. Dr Elcock is a key advocate for the enhancement and success of retrieval services, tele-health and emergency preparedness and response within Queensland Health. His leadership and support of colleagues, and commitment to service development encourage a culture of excellence within the Department, helping to improve health outcomes.

## **PUBLIC SERVICE MEDAL (PSM)**

**Ms Kathryn Mary (Kathy) FRANKLAND**, 36 Margaret Street, Camp Hill Qld 4152  
For outstanding public service to the development and research of historical family records for Indigenous people of Queensland.

Ms Frankland has worked in the Community and Personal Histories Unit (Department of Aboriginal and Torres Strait Islander and Multicultural Affairs) since 1995, and has managed the team since 2005. Over these two decades, and under her leadership, the Unit has developed an extensive database and is now considered nationally as the leading family history research centre for Indigenous Australians. Ms Frankland is widely regarded as an expert in Queensland Aboriginal and Torres Strait Island histories. Prior to 1945, information on births, marriages, deaths and civil registration was not compulsory for Indigenous Australians. In response to this, the Community and Personal Histories Unit (CPHU) has provided essential support for more than 20 years to Aboriginal and Torres Strait Islanders, helping them to find connection to family and traditional country. The CPHU helps to provide Indigenous peoples with access to government records about themselves, their families and communities. Information is often extremely personal and culturally sensitive, and clients are assisted in any way possible to ensure they can comprehend the information in a safe environment. Each year the CPHU receives between 800 and 1,000 requests for information from individuals and families, clients of Link-Up and Stolen Generation counsellors, Aboriginal and Torres Strait Islander communities who are reclaiming their history and Native Title claimants. Ms Frankland and staff have received positive public recognition for their work in establishing processes and maximising the amount of information that can be provided without breaching privacy requirements. Ms Frankland's commitment and work on the development of culturally appropriate access protocols and procedures have been central to the continued success of the CPHU. Her expertise and innovative approaches have been acknowledged at state and national levels, and her principles have been mirrored in the establishment of similar services and service documentation across Australia. Her determination and unwavering commitment have had a profound effect on Queensland's approach to the provision of personal history information and the lives of thousands of Aboriginal and Torres Strait Islander people who have accessed this information.

## **PUBLIC SERVICE MEDAL (PSM)**

**Dr Neil Richard WIGG**, 16/140 Sydney Street, New Farm Qld 4005  
For outstanding public service to paediatrics and child health in Australia.

Dr Wigg has made a substantial contribution to the health of children through his work for the Queensland, South Australian and Commonwealth Governments. He is a community paediatrician, a senior service director, Adjunct Associate Professor and an active member of the professional community. Dr Wigg's commitment to population health and his understanding of the social, as well as medical determinants of health, have added a body of knowledge to health services. Dr Wigg has made an active contribution to Indigenous health, providing strong leadership to health services, especially in the area of ear health. His leadership and guidance was instrumental during the establishment of the Deadly Ears Program. Since expanding to a state-wide service in 2006, the program has assessed, repaired damage and restored hearing to more than 3,500 children, and has included surgery for more than 450 children in rural and remote areas. Dr Wigg is one of the country's experts on the effect of lead in children, and his research has impacted on policy regarding the management of environmental lead levels. His work as part of a research team was influential in changing WHO guidelines regarding lead and human health and the subsequent decision to remove lead from petrol. Dr Wigg has also been a leader in contributing to the enhancement of child protection systems through clinical advice and participation in the Queensland Child Death Case Review committee for many years.

### ***Western Australia***

**Mr Allen Ronald COOPER**, Newman WA 6753  
For outstanding public service to the Shire of East Pilbara.

As Chief Executive Officer, Shire of East Pilbara, Mr Cooper has dedicated over 15 years to the benefit and well-being of the East Pilbara community. The Shire of East Pilbara is the largest shire in the southern hemisphere and the third largest in the world. Notwithstanding the billions of dollars being made in the mining industry, Mr Cooper's priority is ensuring that the people maintain their status as prosperous and cohesive communities, offering a safe, healthy and sustainable environment for all. He is especially passionate about creating a sustainable future for the young people so that they can visualise a solid future in their community without feeling pressure to leave for economic and social reasons. His outstanding commitment and loyalty have resulted in marvellous opportunities and benefits for the people who live and work in the region. He is always available to assist on various matters concerning local residents, and his involvement with a number of community groups, both locally and Pilbara-wide, is testimony to his outstanding dedication. Mr Cooper believes that to lead a community one must also take an active and visible role as a member of that community. He has been the Director of the Board of Management, Local Government Managers Australia, Western Australia Division, since 2003. He was a member of the Pilbara Area Consultative Committee from 2002 until 2009, and was Acting Chair when the committee was disbanded by the Federal Government. He was previously the Chief Executive Officer of the Pilbara Regional Council. He was also the Past President of the (then) North Branch of the Institute of Municipal Management.

## **PUBLIC SERVICE MEDAL (PSM)**

**Ms Geraldine Monica ENNIS**, 9/386 Hay Street, Kalgoorlie WA 6430

For outstanding public service in the provision of health services in rural and remote regions of Western Australia.

Ms Ennis has displayed outstanding commitment to improving the health services and the welfare of people living in rural and remote regions in Western Australia. Ms Ennis has been working within WA Country Health Service for over 30 years, and has undertaken various nursing and management roles at Katanning Health Service before relieving in other regions including the Kimberley, Pilbara and, most recently since 2005, the Goldfields as the Regional Director. As Regional Director, Ms Ennis is responsible for the delivery of health services in the Goldfields region, comprising approximately 61,000 people, five hospitals, three health centres, nursing posts and various aged care, community, public health and mental health services. Her service and experience in rural and remote regions of Western Australia have provided her with knowledge and expertise to inform future health service planning, demonstrated by her service to the WA Health Clinical Senate of which she is a founding and dedicated member. Ms Ennis continues to champion the needs of rural and remote communities and individuals in all Senate debates. The Senate is a forum held three or four times per annum for medical practitioners, nurses and allied health professional to provide advice for clinical and system-wide health reform. Ms Ennis is recognised as a valuable contributor from her experience, commitment and passion for nursing and rural and remote communities. Ms Ennis' passion for her local community is also evident through her long-standing membership and involvement in Rotary International.

**Dr Andrew Geoffrey ROBERTSON CSC**, Perth WA 6000

For outstanding public service as Director, Disaster Management and Preparedness within WA Health.

Dr Robertson has served with distinction as Director, Disaster Management and Preparedness, since 2003. During this time he had held other senior Executive level roles on a temporary basis including Acting Deputy Director General (Health Care), Acting Executive Director, Public Health and Clinical Services Division and Acting Chief Medical Officer. Dr Robertson work is multidisciplinary forming close working relationships with other jurisdictions including WA Police, the WA Department of Premier and Cabinet, Australian Federal Police and the Department of Defence. He has successfully led and built up the Disaster Management Directorate to ensure health services in Western Australia are adequately prepared and supported in times of disaster; this includes disaster operations and logistics, risk management, event management, and training and development. Dr Robertson has also led the development of the State Health Incident Coordination Centre, established in 2011 to house the latest technology for emergency planning and response. The centre is a central communication point where Department of Health staff can work with key stakeholders including St John Ambulance and the Royal Flying Doctor Service of Australia. Dr Robertson's commitment and passion for managing disasters have resulted in his being widely respected as an expert in this field. In addition to his outstanding leadership and innovation, he led two international humanitarian medical teams following the Indian Ocean tsunami in 2004 and the Indonesian earthquake of 2006.

Awards/recognition include:

Conspicuous Service Cross, 1999; awarded while serving in the Royal Australian Navy.

## **PUBLIC SERVICE MEDAL (PSM)**

**Mr Mark Gregory WEBB**, Fraser Avenue, West Perth WA 6005

For outstanding public service to the Botanic Gardens and Parks Authority in Perth, Western Australia.

Mr Webb was appointed Chief Executive Officer of the Botanic Gardens and Parks Authority (BGPA) in 2004 after his joining the Authority in 1998 as Director, Living Collections. He has extensive experience in horticultural research, public and private sector management and business. He is also a member of the International Society for Horticultural Science and sits on a number of local, national and international committees and boards. As Chief Executive Officer of the BGPA, Mr Webb has overseen the planning, funding, construction and commissioning of an unprecedented number of capital works projects within both Kings Park and Bold Park. These capital projects house and support numerous scientific, cultural, tourism, heritage and commercial outcomes for the public of Western Australia. The delivery of these outcomes would not have been possible without Mr Webb's outstanding management skills, dedication and professional acumen, together with his team at the BGPA and the wonderful support of volunteers, sponsors and the WA Government. Mr Webb has excelled in his role of CEO in delivering world class outcomes to the community.

### ***South Australia***

**Mr Darren Robert RENSHAW**, 2 Wingfield Street, Clovelly Park SA 5042

For outstanding public service to the Repatriation General Hospital and to the wider veteran community.

For over 20 years Mr Renshaw has held the position of Veteran and Community Adviser at the Repatriation General Hospital in a role requiring sensitivity, deep empathy and understanding of the issues involving ex-service personnel. He is responsible for the provision of information and advice to war veterans and their dependants as well as maintaining professional liaison with a diverse range of over 70 ex-service organisations and the Department of Veterans' Affairs. He is an excellent ambassador for the Repatriation General Hospital and is valued and respected by veterans for his willingness to assist in providing wise advice and leadership while always seeking ways to provide improved service delivery. Mr Renshaw's preparedness to serve the veteran community is further illustrated by his voluntary work for a number of related organisations, such as the Friends of the Repatriation General Hospital, the Veterans' Health Advisory Council, the Deputy Commissioner's Advisory Forum and the Consultative Council of Ex-Service Organisations. In addition, Mr Renshaw volunteers to edit the *Repat News* and coordinates all veteran and ex-service events at the Repatriation General Hospital and the many personal functions that families seek to hold at the Repat Chapel. Mr Renshaw has provided outstanding service, involving much voluntary work and bringing much peace of mind to many vulnerable veterans and their families.

## **PUBLIC SERVICE MEDAL (PSM)**

**Mrs Valerie Ann SMYTH**, Dernancourt SA 5075

For outstanding public service in the area of health and emergency management.

Mrs Smyth has provided outstanding public service with distinction, particularly in the acute area of nursing since her migration to Australia in 1989. Mrs Smyth, an experienced paediatric nurse was employed at the Women's and Children's Hospital in Adelaide for ten years, much of that time as Nursing Unit Head of the Paediatric Emergency Department. She is currently the Director of the Emergency Management Unit at SA Health, and through her leadership, insight and tireless work has been responsible for improving the systems and plans required by health to cope with major events and disasters in South Australia and, in association with her colleagues around Australia, she has made a significant contribution to improve National Medical Disaster Management arrangements. She was integral in providing systems and support to the South Australian team members of the Australian Medical Assistance Team during deployments to the Kangaroo Island bushfires in 2007, in Samoa following the earthquake/tsunami of 2009, and the floods in Pakistan in 2010. She is active on more than a dozen councils, committees and working groups in the Emergency Management Sector at state and national levels, and coordinated and managed the SA Health emergency management response to the Swine Flu Outbreak in 2009 and the Extreme Heat Health Response Plan in 2010. Beyond her role in SA Health, Mrs Smyth is an active voluntary member of the St John Ambulance in South Australia.

**Ms Lynne SYMONS**, Woodville SA 5011

For outstanding public service in the area of public education in disadvantaged areas.

In a teaching and educational leadership career spanning 32 years, Ms Symons has displayed a courageous determination to enhance public education in disadvantaged areas. She has continued to embrace challenging opportunities in her roles as State Manager of the Disadvantaged Schools Program and Principal of the Combined Youth Education Centres, an outreach service for students in residential care and a flexi-centre development for young offenders with limited access to mainstream educational options. She has also achieved exceptional outcomes with disengaged communities, students and teachers as Principal of Bowden Brompton Community School, Ocean View College, Gepps Cross Girls' School and, currently, Mark Oliphant College. Her outstanding leadership has transformed the culture and quality of service delivery at each school. Her passionate sense of social justice has driven her commitment to levelling the playing field for disenfranchised youth. At Mark Oliphant College she has initiated partnerships with the University of Adelaide to enrich learning environments and to provide scientific opportunities for students, while offering a tangible connection to the experience of tertiary education.

## **PUBLIC SERVICE MEDAL (PSM)**

### ***Tasmania***

**Mr Peter Graeme BROWNSCOMBE**, deceased, late of Sandy Bay Tas 7005

For outstanding public service to the Tasmanian community in several Government agencies, particularly for initiatives and innovation that have resulted in outcomes that have greatly benefited Tasmania and its economy.

Since joining the (then) Department of Primary Industry and Fisheries, Mr Brownscombe provided outstanding service to the Tasmanian public sector. This followed excellent service to the community of New South Wales in the Departments of Agriculture, Health, Premier's and Public Works, Ports and Roads prior to his move to Tasmania in 1992. One of Mr Brownscombe's real strengths was his ability to see where reform and improved systems were needed and then take action to implement improvements. His endeavours ranged from initial policy development through to final legislation being enacted. He had a strong work ethic and personal application that contributed greatly to the development and successful delivery of a number of Tasmanian initiatives. His ability to think in strategic terms at both the macro and micro scale was a considerable asset, especially as his analysis was based on sound economic and social fundamentals. Specific examples of his work are advocacy of the road tunnel under Sydney Harbour and a total redevelopment of Sydney's derelict Darling Harbour, an overhaul of Tasmania's fisheries legislation, development of a marine water planning regime, reform of electricity and water industries and coordination of the reconstruction of the historic Abt Railway on Tasmania's west coast.

**Mr Geoffrey Stephen COLES**, Forth Tas 7310

For outstanding public service to the management of conservation outcomes, land management and visitor experiences across national parks and other reserved lands in Tasmania.

Mr Coles has provided outstanding service to the Tasmanian public sector for almost three decades. His passionate and dedicated approach to improve conservation results, land management and visitor experiences has led to the implementation of a number of innovative and sustainable outcomes. As Regional Manager, Northwest Region, Parks and Wildlife Service within the Department of Primary Industries, Parks, Water and Environment, he was involved in the development of a model for sustainable off-road vehicle management in the Arthur-Pieman area that enhanced visitor experiences while protecting Aboriginal sites and coastal areas. This led to the successful implementation of a fee-paying on-line permit system, a first for a reserve in Tasmania. At Cradle Mountain he was involved with planning changes, and the subsequent work carried out resulted in reduced traffic congestion and improved public safety, both adding to visitor experiences. Mr Coles was also involved with the implementation of a sustainable business model for the Overland Track, including an on-line booking system. He was also instrumental in the introduction of an innovative Fuel Stoves Only policy for the Freycinet National Park as well as a major extension to the park to include the Friendly Beaches. Mr Coles possesses substantial expertise and experience in the suppression and management of wildfires and critical incidents. His positive leadership in this area has led him to be highly regarded by those who work with him directly, as well as by personnel from other emergency agencies.

## **PUBLIC SERVICE MEDAL (PSM)**

### ***Australian Capital Territory***

#### **Ms Pamela Ruth DAVOREN, ACT**

For outstanding public service in the leadership of coordinated and integrated policy development and service delivery across the ACT Public Service.

Ms Davoren is the Deputy Director-General, Chief Minister and Treasury Directorate and has made a valuable and significant contribution in progressing a one-service approach to ensure alignment of effort across the ACT Public Service. Her leadership and ability to work through complex policy and coordination issues in the spheres of social, economic, environmental, regional, and spatial planning policy are outstanding and are highly regarded across the breadth of the service. She is also highly regarded by officers in other jurisdictions for her work representing the ACT at intergovernmental forums as well as a range of local government forums. Additionally, her organisational and people management skills are of the highest order, backed by a track record in building and sustaining highly motivated teams, leading teams through change and, importantly, mentoring and assisting in the development of future leaders. Ms Davoren's commitment to public sector integrity principles and the provision of high level counsel to the ACT Government has held her in high regard among government executives and members of the Legislative Assembly.

#### **Ms Lois Mary FORD, 8 King Edward Avenue, Epsom, Auckland, New Zealand**

For outstanding public service in the leadership of social justice for persons with a disability and the most fundamental shift in service reform and community attitude change in the Australian Capital Territory over the last 10 years.

Ms Ford has provided exemplary service and leadership in the ACT Public Service. She is recognised as a true leader whose passion for justice for persons with a disability and whose advocacy on their behalf has led to significant and lasting change to their lives. She has overseen and guided the most fundamental shift in service reform and community attitude change in the ACT over the last 10 years. Through her work with Business Leader Innovative Thoughts and Solutions she has been able to promote a much more positive image of people with disabilities in the community, particularly in the business community, and has shown the benefits of social inclusion. Ms Ford has created policy frameworks to guide and drive the government strategy 'Future Directions' to enhance the lives of people with a disability and has been instrumental in establishing the Strategic Governance Group which comprises people with lived experience reporting to the Director General on progress regarding Future Directions.

## **PUBLIC SERVICE MEDAL (PSM)**

### ***Northern Territory***

#### **Ms Patricia Gweneth ANGUS, NT**

For outstanding public service to health and housing policy, and programs and services to Indigenous people in the Northern Territory.

Ms Angus was the most senior Indigenous executive in the Department of Housing, Local Government and Regional Services (and its predecessors) from 1998 until her retirement in 2012. During her years with the Department, Ms Angus held a range of senior executive positions in operational and policy roles, including Assistant Secretary. Most recently she was Executive Director, Strategic Policy Development and Coordination. She was a truly professional public servant; she shaped strategic thinking, cultivated productive working relationships, exemplified personal drive and integrity, communicated influentially and achieved results for successive governments and, most importantly, for clients. Ms Angus embodies 'living in two worlds'. She was equally at home in the bush in remote areas as she was in high level cross-jurisdictional forums negotiating on behalf of the Northern Territory Government. Her experience and advice significantly improved the capacity of the Department to design and implement programs and policies that benefited all Territorians. She demonstrated a strong commitment to improving service delivery to the Aboriginal community and to improving the capacity and systems for Indigenous people to participate actively in society. Ms Angus was a role model for Indigenous public servants, and was always willing to mentor and assist others. She believed that the Public Service can lead the way in translating effective education systems into real job opportunities for Indigenous people, and was a strong supporter of diversity in the workforce.

## **PUBLIC SERVICE MEDAL (PSM)**

**Mrs Jennifer Gail PRINCE**, GPO Box 842, Darwin NT 0801

For outstanding public service and leadership, particularly as Under Treasurer for the Northern Territory.

Mrs Prince joined the Northern Territory Public Service in 1979 with the Department of Health and Community Services as the Director of Administrative Services for the Royal Darwin Hospital, and then moved to the intergovernmental area, responsible for negotiating health funding with the Commonwealth. In this role Mrs Prince was involved in many policy initiatives and reforms including aged care developments, the development of the first Northern Territory Private Hospital, improved arrangements for allied health professionals and the development of private sector health providers. In 1984 she was seconded to the Chief Minister's Office to undertake a number of reviews, including superannuation arrangements, and in 1985 moved to the Northern Territory Treasury to take up a role in the intergovernmental area as Director Public Finance. She was in this role until 1989, at which time she left Darwin. Mrs Prince returned to Darwin in 1997 to take up the Deputy Under Treasurer position, maintaining her responsibility not only for the Public Finance area but also taking on the whole-of-Government fiscal responsibilities, including the development of the Territory's Budget and the financial management and reporting for the Northern Territory. Over the same period, the Northern Territory was looking to find substantial savings across government and to rationalise services. Mrs Prince formed part of a senior strategic team that developed the guidelines for the review and was involved in the development and assessment of proposals to improve service delivery across the Northern Territory public sector. Mrs Prince also developed an improved process of assessing agency funding bids by Budget Cabinet. This process was successful in focusing both agencies' and Cabinet's attention on issues of importance and is a process that has continued to be built on and refined since 1999. In 2002, Mrs Prince was appointed to her current position as Under Treasurer. As Under Treasurer she has shown exceptional leadership and has ensured that Treasury has grown and developed as an organisation that is highly respected by both the Northern Territory Government and other agencies within the Northern Territory Public Service.