

PUBLIC SERVICE MEDAL (PSM)

AUSTRALIAN PUBLIC SERVICE

Ms Jan Elizabeth ADAMS, 15 Foskett Street, Fraser ACT 2615

For outstanding public service in pursuing Australia's international objectives on trade and the environment, particularly the Asia-Pacific Partnership on Clean Development and Climate.

Ms Adams is one of Australia's most skilled negotiators and played a key role in the negotiation and subsequent Congressional passage of the Australia-United States Free Trade Agreement. Ms Adams advocated successfully for Australia on a number of highly sensitive issues and, once negotiations were concluded, she led the advocacy campaign that delivered overwhelming Congressional support for the final agreement. In her role as Ambassador for the Environment, Ms Adams spearheaded the policy development underpinning the establishment of the six-nation Asia-Pacific Partnership on Clean Development and Climate (AP6). Under her leadership, Australia played a significant role in conceptualising the AP6, a ground-breaking initiative which has been critical in re-defining the international debate on climate change to focus on the need for practical action. Ms Adams' deep understanding of United States policy processes facilitated Australia's critical contribution to the establishment of AP6 and her efforts will benefit Australian business and the Australian people more broadly.

Mrs Julie BENNETT,

Department of Veterans' Affairs, PO Box 87A, Melbourne Vic 3001

For outstanding public service in the delivery of improved services to clients of the Department of Veterans' Affairs, particularly her role in establishing a consolidated telephone enquiry service in the Victorian office known as the Veterans' Enquiry Service.

Ms Bennett is the Manager of the Veterans' Enquiry Service (VES) in the Melbourne office of the Department of Veterans' Affairs (DVA) and she has built a team who are committed to high quality client service and who work in an environment and culture that encourages continuous improvement. Her strong leadership skills and outstanding personal qualities have been demonstrated on a number of occasions when she has been required to manage difficult situations. Ms Bennett came to DVA with experience in the operations of telephone service centres and quickly recognised that DVA could improve its client service by changing the way it handled its telephone call traffic. She was the driving force in establishing a consolidated telephone enquiry service in the Victorian office known as the VES. This service, which commenced in April 2004, has continued to grow and mature and is now acknowledged by many as the model upon which key elements of the national Veterans' Service Centre (VSC) project are based. In establishing and nurturing the VES in Victoria, Ms Bennett provided a focus on the delivery of high quality client service by telephone, and clients now receive a more efficient and consistent response to their enquiries and staff have more satisfying and rewarding jobs. The roll out to other states through the VSC project is scheduled to begin in mid 2007.

PUBLIC SERVICE MEDAL (PSM)

Mr Richard Anthony CATON, 185 Point Lonsdale Road, Point Lonsdale Vic 3225
For outstanding public service as Second Secretary at the Australian Embassy in Dili, particularly during the crisis period in East Timor in 2006.

Mr Caton served as Second Secretary at the Australian Embassy in Dili, East Timor for the period January 2005 to January 2007. Mr Caton displayed a tireless devotion to duty through the crisis period in East Timor beginning in April 2006. He made a significant contribution to Australia's response to the situation in East Timor, both in his embassy role and through the unique support he provided to Joint Taskforce 631. His achievements were central to the safety of Australians in East Timor and to Australia's overall effort to assist East Timor during the crisis.

Ms Helen Elizabeth DANIELS,
Attorney-General's Department, Robert Garran Offices, Barton ACT 2600
For outstanding public service in implementing the Australian Government's copyright reform agenda.

Ms Daniels is the Assistant Secretary, Copyright Law Branch in Attorney-General's Department and, for the past 3 years, she has played a pivotal role in the development and refinement of the policy and legislative amendments to implement the government's copyright reform agenda. Ms Daniels took a lead role in implementing the copyright aspects of the Australia-United States Free Trade Agreement. Some of these obligations were controversial amongst stakeholders and it was Ms Daniels' exceptional skills in stakeholder management that led to their successful implementation. Ms Daniels also led a small team in developing and implementing the government's initiatives to ensure that Australia's copyright law remains relevant in the digital age while also being fair to both copyright owners and users of copyright material. Throughout this process she demonstrated strong leadership and stakeholder management skills. Ms Daniels was closely involved in developing policy positions that sought to maintain an appropriate balance between all the various interests in providing options to the Government. This was a significant achievement and, together with her approach to managing relations with all the various stakeholders, contributed greatly to the general acceptance of the final reform package and resulting legislative amendments in 2006.

PUBLIC SERVICE MEDAL (PSM)

Mr Gerard Patrick EARLY, 5 Eve Place, Nicholls ACT 2913

For outstanding public service in the protection and conservation of Australia's natural environment and cultural heritage.

Mr Early's work in the environment portfolio has had a significant impact on Australia's legislative frameworks which protect the natural environment. Most recently, he played a key leadership role in improving the effectiveness and efficiency of the Australian Government's premier environment legislation through amendments passed by Parliament in December 2006. His analysis of the improvements that could be made to the *Environment Protection and Biodiversity Conservation Act 1999* and subsequent oversight of the legislative amendments through the relevant government approval processes, drafting and parliamentary passage were exemplary. He worked very successfully with other departments, key sectors subject to the regulatory regime and public interest groups to deliver a package that represents a more robust and streamlined environment protection regime that recognises the impact of timeliness and cost on business. Mr Early's achievements in implementing environmental legislation reforms add to an already distinguished career, including developing and implementing the Natural Heritage Trust, the government's flagship environmental program.

Dr Margaret Hilda FRIEDEL, PO Box 2436, Alice Springs NT 0871

For outstanding public service in the field of arid zone research.

Dr Friedel has made a significant contribution in the field of arid zone research for the benefit of landholders and communities in the outback regions of Australia. She commenced with CSIRO in Alice Springs in 1974 and is currently the leader of the research group in Alice Springs and Officer-in-Charge of the laboratory. During this time, Dr Friedel has undertaken research into rangelands and assists pastoralists to understand the fragile nature of arid zone ecosystems to achieve a balance between production and economic goals and conservation of the resource base. She has represented her scientific community at the head of peak national bodies and Australia in the peak global scientific bodies in rangeland science. Dr Friedel has also developed important concepts around thresholds in ecosystems which are widely cited, both domestically and internationally. Her work has contributed to a greater understanding of the Australian rangelands covering in turn ecological, economic and social aspects and their interplay under use by humans.

PUBLIC SERVICE MEDAL (PSM)

Mr Peter John HAMBURGER, 11 Wylly Place, Hughes ACT 2605

For outstanding public service in building a strong relationship between the public services of Australia and Indonesia, particularly in the area of cabinet and policy coordination processes.

Since late 2005 when the opportunity arose through the Government Partnership Fund of the Australia-Indonesia Partnership administered by AusAID for the Australian Public Service to progress a co-operative working arrangement with the Indonesian Public Service, Mr Hamburger has developed an extensive program to encourage the exchange of information between officials from the Department of the Prime Minister and Cabinet (PM&C) and the Indonesian State Secretariat, the Indonesian Cabinet Secretariat and the Office of the President of Indonesia. Moreover, he has driven a program of PM&C involvement, devoting a great deal of his time to developing effective programs and participating in many elements. Mr Hamburger has led the way and inspired a high level of involvement from his PM&C colleagues in this initiative, arranged weekend activities for visiting delegations, and personally hosted many of these to ensure that our Indonesian visitors are given exposure to Australian culture and hospitality. Mr Hamburger's work has been received enthusiastically by high level Indonesian officials and warmly welcomed by all the Indonesian counterparts who have been involved. The benefits of the exchange program are evidenced by the increasing number of exchanges, which are now becoming more focused on the processes and involving more working level officials from Indonesia. The exposure of this large number of Indonesian officials is not only strengthening the relationship between the two countries but also greatly assisting senior Indonesian officials implementing the public sector reforms that the President of Indonesia is seeking to put in place.

Ms Yoshiko Kassmena HIRAKAWA, Thursday Island Qld 4875

For outstanding public service in the development of policy, project management and the coordination of secretariat services in the Torres Strait Regional Authority.

Ms Hirakawa has worked at the Torres Strait Regional Authority since 1995 and has excelled in her various roles, including as a policy development officer, acting manager of the Secretariat Section and coordinator of whole-of-agency functions and events. Her work in the policy development area has involved stakeholder management and consultation, partnership development with other agencies and project management, and she has produced timely briefs and reports of an exceptionally high standard in the secretariat section. Ms Hirakawa is highly dedicated to her work, especially in the areas of delivering outcomes at the community level and proactively informing governments of critical areas for development in a complex operating environment. Her work in this regard has contributed to the Authority's success in reaching its strategic objectives. She has also excelled in leadership and is an outstanding role model for other staff.

PUBLIC SERVICE MEDAL (PSM)

Mr Hank Leonard JONGEN, 20 Cowper Street, Ainslie ACT 2602

For outstanding public service as Centrelink's media spokesperson and in leading innovations in marketing and communications.

Mr Jongen is the General Manager of Communications in Centrelink and, for the past 10 years, he has been Centrelink's spokesperson for all media-related activities. His regular appearances on radio and television and his willingness to deal with the public and the media have made him a household name in Australia and have significantly enhanced the reputation of Centrelink and the Australian Public Service as a whole. Mr Jongen has facilitated a higher level of professionalism in Centrelink's Customer Service Centres across Australia, and was instrumental in the design of the Centrelink Logo and the refreshed customer-focused office layout. He was also the key driver in improving communications to customers through simplifying letters and forms, targeting publications to customer groups and in bringing innovation into the organisation's marketing processes. His client research programs have led to significant improvements in the tailoring of services to the individual and to his/her specific needs. Mr Jongen's outstanding leadership in the areas of marketing and communications has resulted in Centrelink becoming a more professional agency that engages with the public to improve its services and demonstrates best practice in service delivery.

Mr Simon Joseph LEWIS, 96 Gurrang Avenue, Ngunnawal ACT 2913

For outstanding public service in the achievement of asset management objectives, particularly the sale of the remaining government shareholding in Telstra (T3).

Over the past 5 years, Mr Lewis has been a major contributor to the Australian Government's asset sale program, particularly through his position as Head of the Secretariat for the Defence Procurement Review (the Kinnaird Review) from December 2002 to September 2003 and, more recently, as General Manager of the Telstra 3 (T3) Sale Task Force. With regard to the Kinnaird Review, Mr Lewis managed a difficult process involving sensitive stakeholders, and delivered a report on time which was fully implemented by the government. These changes in relation to Defence capital acquisitions should result in significant savings for the Australian taxpayer over time. From April 2005 until December 2006, Mr Lewis headed the T3 Sale Task Force with day-to-day responsibility for the second largest share sale in Australia's history and (in US dollar terms) one of the largest share offers internationally in 2006. Mr Lewis managed a diverse group of stakeholders, provided a major intellectual contribution to the sale and the resulting offer arrangements that contributed to an outcome that was well ahead of expectations, and led a team that ultimately grew to several hundred people. The success of the share offer was in large part due to the personal contribution, dedication and commitment of Mr Lewis.

PUBLIC SERVICE MEDAL (PSM)

Dr Judith Maureen PEARCE, 28 Andrews Street, Watson ACT 2602

For outstanding public service in the development and delivery of online library services.

Dr Pearce is the Director of Standards and Feasibility at the National Library of Australia. She is an original and innovative thinker whose ideas and concepts have made a significant impact on the Library, particularly its online services. Her influence and reputation have extended outside the Library to embrace the wider Australian and global library community. Dr Pearce has personally been responsible for developing new models for the online delivery of library services and has been an active participant in the international development of technical standards supporting these models. She led the development and maintenance of the Library's web site which is now used as the primary means of gaining access to the Library's collections and which is now recognised by other libraries as an outstanding exemplar of how to support online collection delivery. Dr Pearce also developed the service architecture which described how the Library would manage and deliver its digital collections, and formulated and published a set of coherent frameworks for the discovery and delivery of library collections on the web.

Mr Garry John WALL, 6 Donnan Street, Nicholls ACT 2913

For outstanding public service to Australian industry, particularly his significant contribution to the 2006 Review of Uranium Mining, Processing and Nuclear Energy.

Between June and December 2006, Mr Wall led the secretariat which supported the task force established for the Prime Minister's Uranium Mining, Processing and Nuclear Energy Review (UMPNER) in the Department of Prime Minister and Cabinet. During this time, he played a key leadership role in the design and conduct of the study which involved the establishment of a task force of business, service and academic representatives to analyse and report on issues relating to uranium mining and nuclear energy. The task force process involved significant public consultation and submissions which Mr Wall handled with a high level of professionalism. His leadership and contribution ensured that the task force report was of a very high quality and was delivered on time and under budget. These achievements have been acknowledged as exemplary within the public sector and the conduct of the UMPNER task force has provided a template for future task forces. Mr Wall's achievements in this area follow on from earlier outstanding contributions in the Department of Industry, Tourism and Resources, particularly his key role in the establishment of automotive industry policies, the Automobile Competitiveness and Investment Scheme and the development of the automotive trade strategy.

PUBLIC SERVICE MEDAL (PSM)

Mrs Bernadette Tracy WELCH, 26 MacRobertson Street, Mawson ACT 2607

For outstanding public service in leading the restructure of the HIH Claims Support Scheme and the logistical arrangements for the Meeting of G-20 Finance Ministers and Central Bank Governors held in Melbourne in November 2006.

Mrs Welch is the Manager of the Operations and Logistics Unit within the Department of the Treasury and she has recently made an outstanding contribution to the welfare of vulnerable Australians and to Australia's key economic goals. She led and managed the team in the Treasury which implemented and administered the support scheme to assist Australians suffering financial hardship as a result of the collapse of the HIH Insurance group of companies. Establishment of the scheme was complex, urgent and sensitive, and Mrs Welch's role required her to undertake extensive interaction with peak insurance sector bodies and intensive monitoring of private sector counterparts, and to formulate robust administrative and accountability frameworks to prevent fraud. The scheme implemented by Ms Welch has proven to be a robust financial arrangement with more than 12,000 claims processed and an estimated total funding requirement in excess of \$860 million. Mrs Welch also played a key leadership role in the logistical arrangements for the Meeting of G-20 Finance Ministers and Central Bank Governors held in Melbourne in November 2006. This involved a total budget of \$14.6 million, negotiation and management of more than a dozen major external contractors and, at peak, management responsibility for several hundred staff. The meeting is widely acknowledged as the best G-20 meeting ever and this is in no small part due to the efforts of Mrs Welch.

Dr Ian Sidney WILLIAMS, 92 Longmore Crescent, Wanniasa ACT 2903

For outstanding public service in the implementation of the Kinnaird reforms for defence procurement and the establishment of the Defence Materiel Organisation as a prescribed agency.

Dr Williams was the Chief Financial Officer in the Defence Materiel Organisation (DMO) prior to his appointment as Inspector-General of Defence in October 2006. From 2004 to 2006 he played a critical and key leadership role in the implementation of the Kinnaird reforms on defence procurement and for the on-time separation from Defence of the DMO as a prescribed agency. He worked with extreme diligence and dedication to complete this extraordinarily complex task that required separation of financial systems, organisational structures and daily operations. DMO manages some \$60 billion of new projects in the Defence Capability Plan and a 10 year sustainment obligation worth \$40 billion. The work undertaken by Dr Williams in implementing the Kinnaird reforms has significantly improved defence procurement processes in terms of accountability and transparency. Dr Williams made an outstanding contribution to one of the largest demergers in Australian history and to the improvement in the DMO's procurement performance.

PUBLIC SERVICE MEDAL (PSM)

Mr Paul Stephen WILLIAMS, 2 Jevons Place, Page ACT 2614

For outstanding public service through leadership of the 2006 Census of Population and Housing and to census data collection, nationally and internationally.

Mr Williams is the Assistant Statistician, Census and Geography in the Australian Bureau of Statistics. In this role he was the lead coordinator of the 2006 Census of Population and Housing responsible for all aspects of the census project, including: printing and distribution of 13.9 million household and personal census forms; 12.6 million census guides and 40,000 census maps; recruitment and training of over 100 divisional managers, 3,300 area supervisors and 26,000 census collectors; and a commissioned data processing centre comprising over 800 staff to handle the census form administration. Mr Williams engaged with stakeholders across the states and territories to ensure that the census questions would meet the needs of the community, resulting in the inclusion of new questions on disability and unpaid work. Important innovations in the 2006 Census were introduced under the leadership of Mr Williams, including the introduction of *eCensus*, enabling completion of census forms over the internet, and meshblocks (small geographic units comprising approximately 20 dwellings) which allow production of information for specific geographic areas. His dedication to the 2006 Census has produced considerable benefits, both nationally and internationally as his expertise is being used for United Nations-related census and electronic data reporting.

NEW SOUTH WALES

Ms Margaret Mary BRAZEL, 11 Innes Road, Greenwich NSW 2065

For outstanding public service, particularly to rail transport within New South Wales.

Ms Brazel has had a long and distinguished career in the public sector. During her 36 years' dedicated service, she has focused on improving customer service, diversity of recruitment; and empowering staff through improved training and fostering of initiative. As a key member of the RailCorp management team, Ms Brazel uses her extensive knowledge of both the network and organisation to provide a more coherent response to issues. Her work preparing StateRail (now Railcorp) for the Sydney 2000 Olympic and Paralympic Games undoubtedly contributed to the smooth running of the transport system during those events. To cope with the extra demand placed on Sydney's transport infrastructure, Ms Brazel introduced the concept of the volunteer task force, *Rovers*, which facilitated passenger movement and left visitors with such a friendly and positive impression of the city. Ms Brazel's professionalism and ability to work co-operatively has led her to develop strong and lasting relationships with community groups and a number of key external bodies, from the Ministry of Transport to the Commuter Council. Ever visible on the front line, working towards high levels of customer service, Ms Brazel is approachable and known for her diligence and determination.

PUBLIC SERVICE MEDAL (PSM)

Mr David Andrew HARRISS, 359 East Street, Albury NSW 2640
For outstanding public service, particularly in the field of water management.

Mr Harriss has made an outstanding contribution to the development and implementation of processes that have enabled industry, conservation and community groups to work co-operatively to develop solutions to natural resource issues. Involved at State, interstate and national levels for more than two decades, Mr Harriss is highly regarded for his ability to draw together people from all walks of life to advise and determine planning processes. A passionate advocate for the policies and practices of the NSW Government, in many forums he is often a sole voice in promoting and advocating the significant achievements of New South Wales in water management. In the last few years, Mr Harriss has implemented and overseen many significant changes in water management in the NSW Murray Valley, including introduction of the Murray Darling Basin Cap and provision for environmental flows. His guidance and support has led to the formation of community driven programs that are recognised as models of sustainable use, both financially and ecologically. Mr Harriss' ability to communicate with clarity and his willingness to travel to see and understand firsthand the water issues confronting water users and interest groups reflect his long-term commitment to effective environmental management.

Mr Stuart James HENDERSON, 218 Burge Road, Woy Woy NSW 2256
For outstanding public service in the field of industrial relations within the NSW Fire Brigades.

Mr Henderson has served the NSW Public Service in the field of industrial relations for more than 40 years. Known widely as a principled negotiator, his expert and fearless advice is sought and valued by both his colleagues and superiors. Mr Henderson is an expert in the interpretation of conditions of employment, and has successfully managed to maintain and promote harmonious industrial relations throughout his career within the complex field of industrial relations. His advice has been crucial in the NSW Fire Brigades' response to its employees and to the NSW Fire Brigades Employees Union. Mr Henderson was instrumental in managing the industrial implications and issues associated with the introduction of RescueEd program, which is designed to reduce the occurrence of youth-related motor vehicle accident fatalities. Without his involvement in this most important project there may have been significant delays in its implementation. Mr Henderson's significant role in successive NSW Fire Brigades awards negotiations since 1994 has placed him in a unique position to provide valuable advice on complex matters. The NSW Fire Brigades has benefited enormously from his excellent analytical and strategic skills.

PUBLIC SERVICE MEDAL (PSM)

Mrs Josephine Lily HOWSE,

Apartment 3 'Park View', 14 Park Avenue, Mosman NSW 2088

For outstanding public service in the strategic implementation of several new techniques and technologies in Braille and large print production.

Mrs Howse is one of the nation's most respected authorities in all areas of Braille. She has overseen the strategic implementation of several new techniques and technologies in Braille and large print production, including the progressive introduction of improved Braille transcription software as soon as it became available, and the development of a web-based system for sharing materials. Mrs Howse's strong leadership and extensive expertise in Braille transcription have enhanced the ability of the State Braille and Large Print Service to meet its responsibilities to students across New South Wales. Her contribution to the world of Braille has reached well beyond her work in the NSW Government school system to an international arena. She is currently the international representative for the Australian Braille Authority and played a pivotal role in the development of the Unified English Braille code. In particular, her contribution by writing *Unified English Braille Primer: Australia Edition* has been extremely valuable for educators and transcribers, both in Australia and overseas. Mrs Howse is an indefatigable advocate and teacher who gives freely of her time and energy. She embraces the principles of equality, dignity and diversity in every aspect of her life, and is highly respected in every related sphere.

Mr Terence John KORN, 11 Belmore Street, Dubbo NSW 2830

For outstanding public service within the NSW Department of Environment and Conservation.

Mr Korn has had an illustrious career involving community consultation, stakeholder liaison and management of contentious issues across a number of NSW Government Departments. Before his recent retirement, Mr Korn worked tirelessly to implement the Government's conservation policies in western New South Wales. He was a particularly strong advocate of the policy to expand the previously neglected national parks system. In particular, his exceptional leadership enabled the Department of Environment and Conservation to include Yanga Station, an 80,000 hectare property in the Riverina and the largest privately owned Red Gum forest in Australia, into the Western Reserve system. Mr Korn has an unwavering commitment to caring for country, culture and Aboriginal communities. He worked proactively with Aboriginal communities to assist the Department of Environment and Conservation in engaging Aboriginal communities in co-management arrangements. He is highly regarded by local Aboriginal communities, landholder groups and other agencies. Internationally, his commitment to Australian and international conservation was demonstrated through his ongoing support and commitment to the establishment of reserves in East Timor. By personal example, he engendered high levels of motivation and professionalism amongst his staff. His management and interpersonal skills, as well as his appreciation of the practicalities of public sector functioning and ministerial liaison, are outstanding

PUBLIC SERVICE MEDAL (PSM)

Mrs Frances Mary McPHERSON, 19 Rowley Street, Brighton-le-Sands NSW 2216
For outstanding public service in delivering significant improvements to the functioning of several public sector agencies.

Mrs McPherson has an unparalleled ability to simplify conflict down to its critical components has led to the resolution of several highly complex issues involving multiple stakeholders. Holding various senior executive positions since 1992, Mrs McPherson has used her strong leadership skills, courage and tenacity to deliver vast improvements to the functioning of numerous public sector agencies. For the Roads and Traffic Authority (RTA), Mrs McPherson coordinated and lead major restructuring programs which resulted in annual corporate efficiency gains of approximately \$33 million. Through the introduction of innovative staffing arrangements, she greatly improved the delivery of vehicle registration and licensing services. She was also involved in the planning and implementing of all public and private transport arrangements for the duration of the Sydney 2000 Olympic and Paralympic Games. By establishing shared services facilities, Mrs McPherson was able to achieve a reduction in corporate overheads and a realignment of corporate support functions that improved front line core service delivery, not only in the RTA but also in the State Rail Authority and the NSW Police. Mrs McPherson provides outstanding service and commitment to the community of New South Wales.

Ms Catherine Maree MARDELL, 22 Blackbutt Road, Port Macquarie NSW 2444
For outstanding public service in increasing community awareness, knowledge and appreciation of nature conservation and environmental management issues.

Ms Mardell's efforts to increase community awareness, knowledge and appreciation of nature conservation and environmental management issues exceed the normal requirements expected of her position. Her commitment is passionate and shines through in her day-to-day duties. As well as excelling in her work as a ranger, Ms Mardell has researched and presented more than 400 wildlife and conservation talks on ABC Radio Mid North Coast. She has done so in her own time and without payment. These broadcasts reach a wide and varied audience of approximately 30,000 listeners from as south as Port Stephens to as north as Coffs Harbour. Her talks cover issues ranging from local firefighting operations to stopping the migration of the cane toad. Now in her ninth year of broadcasting on Saturday mornings, Ms Mardell enjoys a warm rapport with her listeners. She displays sensitivity that accurately portrays the good work that the NSW National Parks and Wildlife Service has achieved in the local community. Whether in the field or travelling overseas on holiday, Ms Mardell is extremely committed to providing this regular source of information, and always follows up listener enquiries. Informative, positive and engaging, Ms Mardell has also appeared on other local programs and provides updates on local issues to the radio news service.

PUBLIC SERVICE MEDAL (PSM)

Mr Gregory John (Greg) ROCHFORD, Allambie NSW 2100

For outstanding public service in the management of the NSW Ambulance Service.

Mr Rochford has made an outstanding contribution to the development of more efficient emergency services in New South Wales. While Chief Executive Officer of the former Far West Area Health Service, Mr Rochford showed strong leadership in addressing the health needs of a sparsely distributed population. His key achievements included the introduction of a primary health care model as a fundamental shift from the traditional structure of service delivery, and the establishment of a working partnership with Aboriginal communities. As Chief Executive of the NSW Ambulance Service since 1999, Mr Rochford has had a central role in reforming and reshaping the Service. A man of vision dedicated to sensible change to meet the challenges of the future, he has steadily improved organisational capacity, performance and patient care. His extraordinary ability to drive change and to navigate a direction for the Service has produced benefits for the many stakeholders. His extensive experience and analytical approach have been invaluable in the development of humanitarian disaster response, influenza pandemic planning, and planning to deal with the consequences of terrorist attack. A true professional, Mr Rochford is highly regarded for his wise counsel and strong leadership.

Mr Murali Jagannadha SAGI, 9 Tristania Way, Beecroft NSW 2119

For outstanding public service to the Judicial Commission of New South Wales, particularly in the provision of information technology.

Since commencing employment in 1992, Mr Sagi has excelled in every area of his work for the Judicial Commission of New South Wales. Largely due to his outstanding technical ability and leadership, the Commission was able to establish a computerised judicial support system, described by Lord Auld as “probably the world leader” in its field. Known as JIRS, this ground-breaking system was developed and implemented entirely by the Commission’s in-house staff, under Mr Sagi’s guidance. He is an able administrator and has excellent personal relations with his colleagues at all levels. In the area of information technology, Mr Sagi has had a huge impact, not only in relation to the work of the Judicial Commission and its judicial officers but also in relation to the legal system in New South Wales and other Australian jurisdictions generally. As a direct result of his contribution, the consistency of approach to sentencing has been promoted to all New South Wales judicial officers. Mr Sagi has provided technical assistance to many organisations including AusAID, UNDP, and capacity building projects in Indonesia. He is recognised both nationally and internationally for his high level expertise, innovative ideas and diligence.

PUBLIC SERVICE MEDAL (PSM)

Mr Emanuel SKLAVOUNOS, Sydney NSW 2000

For outstanding public service within New South Wales, particularly to state administration, parliamentary and ministerial support, and statutory remuneration policy.

Mr Sklavounos' contribution to state administration, parliamentary and ministerial support, and statutory remuneration policy in New South Wales is outstanding. For almost 30 years, Mr Sklavounos has excelled in all of the positions he has occupied. Working with the NSW Fisheries in 1989, he established the corporate policies of the new agency, including creating a new corporate services structure and implementing the human resource, financial administration and information technology platforms. While working with the Department of Industrial Relations, Employment and Further Education, Mr Sklavounos was instrumental in developing and implementing systems which improved the delivery of advice to the Minister, the government and its clients. As Director, Parliamentary Entitlements and Remuneration in the Premier's Department, Mr Sklavounos was responsible for leading and directing special and annual remuneration reviews. Since 2004 as Director, Parliamentary Services, he has been the State's primary source of advice and has coordinated the State Government responses to orders for papers by the Legislative Council of the NSW Parliament. It has been due to his outstanding skills and efforts that full compliance has been achieved, despite significant policy and administrative challenges. Mr Sklavounos' understanding of state administration, strategic approach and highly developed consultation skills make him a key resource to the public sector in New South Wales.

Mr John Stuart WATSON, Mount Colah NSW 2079

For outstanding public service in the field of workplace safety.

Mr Watson is one of Australia's leading Occupational Health and Safety administrators. Since being elected by his peers in 1987 to lead organisational change within the (then) conservative, largely trade-based safety inspectorate, Mr Watson has distinguished himself in a number of managerial roles. Under his leadership, industries that had previously gained scant assistance and attention from the inspectorate are now provided with a wide range of services. A member of important State and national committees, he is highly regarded by his peers both nationally and internationally. His dedication and outstanding leadership ability have enabled him to develop valuable business relationships with industry and employee association groups. As General Manager of the Occupational Health and Safety Division, Mr Watson has introduced initiatives aimed at better service delivery. He uses his sound knowledge, experience and skills to ensure that the delivery of safe work practices are paramount to stakeholders and government. His current focus as Chair of the Heads of Workplace Safety Authorities Committee is to develop harmonisation of safety standards and systems across State boundaries. In all his dealings, especially in his handling of politically sensitive issues, Mr Watson has displayed a strong sense of morality, professionalism and diplomacy.

PUBLIC SERVICE MEDAL (PSM)

VICTORIA

Dr Peter Thomas DOYLE, 7 Azalea Court, Kyabram Vic 3620

For outstanding public service and leadership within Australia and internationally in the field of animal science and in the effective transfer of his knowledge to a broad range of beneficiaries.

As Principal Scientist, Department of Primary Industries, Dr Doyle has made a significant contribution in many areas of scientific research and ensured that his knowledge has been broadly communicated. From giving guidance to young scientists just beginning their careers through to managing large research facilities, his dedication has had significant impact. Beyond the laboratory, he has worked with individual dairy farmers in Victoria through to emerging industries in developing countries to deliver important on-the-ground outcomes. Recent projects that emphasise water use efficiency in irrigated dairying and the production of milk with improved nutritional qualities are essential to the sustainability of the Victorian dairy industry. Dr Doyle's international work through agencies such as the Australian Centre for International Agricultural Research has achieved a far wider impact than would be normally expected of his role as Principal Scientist. Dr Doyle's inspiring leadership has brought together disparate groups to work toward common goals.

Ms Valerie Joan GILL, 9 Montague Street, Yarraville Vic 3013

For outstanding public service in the field of Autism Spectrum Disorder and Asperger Syndrome.

Ms Gill is the Principal of the Western Autistic School within the Department of Education and, under her leadership, the School is now recognised as a worldwide centre of excellence, has many international visitors and provides a resource/outreach program for over 200 mainstream and specialist schools. Initiatives that Ms Gill has pioneered include Saturday Social Skills Club, Respite Day for secondary-aged students, and an interdepartmental school based support program. She also co-actively established a holiday program with the City of Moonee Valley for students with Autism Spectrum Disorder. In 2005, she established the inaugural Vocational Graduate Diploma and Certificate in Teaching Students with Autism Spectrum Disorder in Australia. Ms Gill has also contributed significantly to written curriculum and behaviour and communication publications, and made presentations at national and international conference level.

PUBLIC SERVICE MEDAL (PSM)

Mr John LEATHERLAND, 47 Patrick Avenue, Croydon Vic 3136

For outstanding public service, particularly to vulnerable families and children, and to people with disabilities.

As the Regional Director, Eastern Metropolitan Region, Department of Human Services, Mr Leatherland has made a major and lasting impact on the development of client-focused services within the Department, particularly in the areas of Child Protection, Juvenile Justice, Family Services and Disability Services. He has created an innovative and forward looking culture, pioneering many new service models at a local level that have subsequently been implemented in other areas of Victoria. Mr Leatherland has gained the confidence of the community sector and local government, and developed partnerships that have had tangible and measurable improvements for clients. This focus on clients and their children, people with disability, and disadvantaged groups has never wavered. His leadership of the closure of Kew Residential services and the placement of disability clients within the community has been inspirational. He has fostered a strong culture of inclusion and quality of life for people with disabilities that is a standout in this field.

Ms Karen Jane OWEN, 19-21 Argyle Place South, Carlton Vic 3053

For outstanding public service in the development of policy and the management, treatment and rehabilitation of sex offenders.

Ms Owen has made a significant and outstanding contribution to the development and implementation of policies in relation to sex offender management, treatment and rehabilitation, not only in Victoria but also in other jurisdictions throughout Australia. It has been acknowledged that the sex offender programs delivered in Victoria are the best in the country, and this is due largely to the outstanding clinical skills and leadership qualities she has displayed in her role as Manager, Sex Offender Programs, Corrections Victoria, within the Department of Justice. Ms Owen has been involved with the management and service delivery of sex offender programs since their inception into the Victorian justice system some 10 years ago. Her leadership and continued involvement in the field have fostered the recruitment and retention of staff, and have ensured the transfer of knowledge and the promotion of ongoing program development and enhancement. Ms Owen is an expert in her field, and her knowledge and expertise is acknowledged internationally. Her efforts have contributed significantly to community protection by ensuring that sex offender programs in Victoria are consistent with international best practice, and by educating the community in relation to the management, treatment and rehabilitation of these offenders.

PUBLIC SERVICE MEDAL (PSM)

Miss Mandy Maree SMITH, HMP Tarrengower, Private Bag 1, Maldon Vic 3463
For outstanding public service in the development, management and operation of the women's correctional system in Victoria.

Miss Smith has worked in the Victorian prison system for over 20 years and was one of the first female Operations Managers of a male prison in Victoria. She is also a founding member of the Senior Women's Corrections Group in Corrections Victoria, and continues to be an inspiration to female staff in the Prison Service. As Operations Manager, HM Prison Tarrengower, Corrections Victoria, within the Department of Justice, Miss Smith has demonstrated outstanding leadership and has provided an inclusive, accountable and relaxed environment for both prisoners and staff. She has also been instrumental in implementing an effective anti-bullying strategy for women prisoners, and in the implementation of a Peer Education Program for women prisoners. She has effectively managed several challenges at the prison, including the management of increasing prisoner numbers, issues involving prisoners with children in prison, and the need for infrastructure expansion. Miss Smith is a dedicated, committed officer whose outstanding leadership qualities are highly valued by her colleagues.

Ms Nicola Suzanne STUART, Moe Vic 3825
For outstanding public service and exemplary leadership in the fostering, implementation and nurturing of inter-agency relationships between the Department of Education and Department of Human Services.

As Deputy Regional Director, Programs and Accountability, Gippsland Region, within the Department of Education, Ms Stuart has provided exemplary leadership and liaison between Gippsland and the central Department of Education on the implementation of the *Schools of the Future* and *Blueprint for Government Schools* programs. In addition, she successfully implemented the new *Students with Disabilities* funding regime in Gippsland. Ms Stuart has been patient and supportive, providing advice to schools while listening to all their issues and working with her team to look for regional solutions to support schools in managing changes. Ms Stuart was also instrumental in the increase in the level of participation of small and remote school staff in professional development and school improvement activities. Her humanity, attention, grasp of detail and willingness to go to enormous lengths to help with each individual case have been exemplary. She has also gone beyond her normal duties in offering accommodation to colleagues to overcome geographical distances in Gippsland.

PUBLIC SERVICE MEDAL (PSM)

Mrs Teresa ZERELLA, 18 Bales Street, Ferntree Gully Vic 3156

For outstanding public service in the development and management of the Dispute Settlement Centre of Victoria.

Mrs Zerella has made a significant contribution to the development and ongoing management of the Dispute Settlement Centre of Victoria. The Centre provides a range of dispute settlement services to the Victorian community free of charge. Mrs Zerella has been involved in the Centre since its early days as a neighbourhood mediation centre. More recently, as the Centre's Manager, she has been instrumental in extending services to culturally and linguistically diverse communities as well as to rural and regional Victorians. Her approach is characterised by a strong focus on capacity building and a recognition of the importance of community partnerships and the benefits of achieving synergies with other government programs and services. Her achievement has been to create an organisation that provides services which are responsive to the needs of the community. Mrs Zerella has also demonstrated a commitment to the continual improvement and enhancement of the services provided by the Centre, working closely with a diverse range of stakeholders. Her work has resulted in the development of a highly acclaimed accredited training program. Mrs Zerella personifies the mediation ethos in all of her personal and professional interactions and she has shown a great capacity to think strategically about the future of the Centre in particular and alternative dispute resolution more broadly. Under her outstanding leadership the Centre continues to expand its range of services and enjoys credibility at both the local and national level.

QUEENSLAND

Dr John Peter BEUMER, 20 View Crescent, Arana Hills Qld 4054

For outstanding public service in the field of marine fish habitat protection and fisheries management.

Dr Beumer has provided exemplary service to the Queensland Department of Primary Industries and Fisheries since 1983 in the area of marine fish habitat protection and fisheries management. As an early career scientist, he developed a national reputation as a leader in freshwater fish research and became recognised internationally as Australia's foremost expert on eel biology and fisheries. During his career in fisheries management, he has made an immense contribution to sustaining Queensland's fisheries through promoting and ensuring the protection of essential fish habitats. He has achieved this protection through promoting recognition of the importance of fish habitats and by developing innovative policies, legislation and guidelines. He has successfully promoted the inclusion of fish habitat protection in legislation within Queensland as well as in other states of Australia. Dr Beumer's vision in the implementation of a wide range of innovations continues to have a positive impact across the fishing industry and has been instrumental in protecting essential fish habitats to ensure the long-term sustainability of fisheries.

PUBLIC SERVICE MEDAL (PSM)

Mr Stuart Patrick BOOKER, 27 Bergin Creek Road, Bunya Qld 4055

For outstanding public service in developing the economy and infrastructure of Queensland.

Mr Booker is a dedicated and committed public servant who has applied his leadership qualities and skills to make a positive and long term impact on the Queensland Public Sector, the private sector and the Queensland community. He is recognised as a very effective commercial negotiator and project facilitator, and has been actively involved in developing the commercial arrangements for a wide range of major resource and infrastructure projects. He creates a high degree of confidence in his dealings with the private sector and other clients and has facilitated significant investment opportunities for Queensland. Through his outstanding professionalism and commitment Mr Booker has contributed to the long-term sustainability and development of Queensland's economy and business confidence.

Mr Peter James DENT, 52 Witty Road, Moggill Qld 4070

For outstanding public service and contribution to the high standards of mine safety in Queensland.

Mr Dent has made an outstanding contribution towards the world class safety and health standards in Queensland's mines. As a senior manager in organisations created to respond to major mining accidents, he has led significant contributions in the improvement of safety and health standards. He has been instrumental in the creation of a world class mine testing and research centre of excellence and one of the best mining inspectorates in the world. These achievements have placed Queensland at the forefront of mine health and safety. Through his energy, vision, commitment and leadership, Mr Dent has made a major and singular contribution to the current high standard of health and safety for mining workers.

Mr Alan William KEATES OAM, 8 Solander Street, Pelican Waters Qld 4551

For outstanding public service to local government and to the communities of the Wondai Shire.

Mr Keates has served the Shire of Wondai for over 40 years. His extraordinary achievements over this time are numerous. He has served the Council and also, more importantly, the communities of Wondai in a manner which would be above and beyond what would normally expected of his position, resulting in superior outcomes and service for the public. Mr Keates has also been innovative in his professional relationships with other Chief Executive Officers and Council staff throughout the South Burnett region. Through working in a co-operative manner, he has led a number of joint projects that have reduced the cost of delivering services and resulted in better services. Wondai Shire is a strong vibrant community because of his effectiveness.

PUBLIC SERVICE MEDAL (PSM)

WESTERN AUSTRALIA

Ms Ricky BURGES, 35 Honeyeater Circle, Wembley WA 6014

For outstanding public service, particularly as the Chief Executive Officer of the Western Australian Local Government Association.

As Chief Executive Officer of the Western Australian Local Government Association (WALGA), Ms Burges led the successful transformational change process necessary to achieve political support across the 144 Local Governments in Western Australia to amalgamate the (then) 3 existing Local Government organisations – the Local Government Association Inc, Country Shire Councils' Association and the Country Urban Country Association - into a single association for Local Government after more than 100 years of divided representation. The processes which underpinned the creation of WALGA involved extensive consultation, communication and negotiation. Ms Burges' visionary leadership in achieving the amalgamation against an extended history of division between rural, country urban and metropolitan interests and past failed attempts to unite the sector, was a monumental achievement. Her commitment to and capacity to articulate a vision which appealed to the aspirations of all stakeholders was at the centre of her success. She also engineered a comprehensive consultation and communication process which ensured that all stakeholders had adequate opportunity to consider and comment on the various representational models and to participate in the developmental process, and were kept informed on progress. Ms Burges was previously appointed as the Director General, Western Australian Ministry for Culture and the Arts, where she successfully facilitated funding for a major initiative to develop the film and television industry in Western Australia. She was also appointed as the Chief Executive Officer of the Perth Zoological Gardens between 1995 and 1998, during which time she was recognised as the Australian Institute of Management Western Australian Business Woman of the Year in 1997.

Mr Jeffery Craig GOODING, WA

For outstanding public service as a leader in regional development in the Kimberley region of Western Australia.

Details not available at the request of Mr Gooding.

PUBLIC SERVICE MEDAL (PSM)

SOUTH AUSTRALIA

Mr Andrew Ferguson McPHARLIN, 21 Canavan Road, Mount Gambier SA 5290
For outstanding public service in the field of water management.

Mr McPharlin is the Service Delivery Manager South East Region, South Australian Water Corporation. During a career spanning over 30 years he has filled many and various roles, including Services Engineer, Operations Engineer, Engineering Project Management and many other engineering and management positions. He has had input with the water supply and wastewater services in almost every area of the South Australia. Mr McPharlin has excelled in his leadership and is an example to peers and fellow employees. He has lead by example with his involvement in areas above and beyond his position. In addition to his ongoing duties, he is often the first to offer his services to the Region in pilot programs that will benefit the organisation as a whole. He is a keen supporter of personnel development and he supports and mentors participants in a range of courses. Mr McPharlin is also a key participant and driver of committees external to SA Water, utilising his expertise in Government and the water industry to the benefit of South Australia and to the local community. He is currently the Chairman of the Blue Lake Management Committee, Engineering Controller for the South East Zone Emergency Management Committee, Chairman of the Regional Facilitation Group and Inaugural Member of the South East Drought Action Group established in 2006.

Mr Jack Anthony NICOLAOU, 4 Elsie Street, Netley SA 5037
For outstanding public service in the administration and management of Crown lands.

The Minister for Environment and Conservation is, as holder of approximately 35,000 parcels of Crown land, the largest land owner (in terms of land parcels) in South Australia. Mr Nicolaou, in his role as Manager, Land Administration Branch, within the Department for Environment and Heritage, is effectively the program manager for these lands with the responsibility for authoritative advice and oversight of the management of the Crown's interest in these sites. Crown land is used by the community for valued purposes. There is a significant level of interaction with local government on a daily basis and with community groups, particularly advocacy groups. Many of those interactions occur in difficult circumstances. Mr Nicolaou is practiced in faithfully representing the interests of the Government of South Australia, having regard to broader State Government policy positions while endeavouring to produce an outcome which meets as many of the community's expectations as possible. Mr Nicolaou has demonstrated outstanding service to the public, the community, the Government and politicians on all sides of Parliament, often in complex environments.