

PUBLIC SERVICE MEDAL (PSM)

Australian Public Service

Ms Gillian Elizabeth BIRD, 5/2 Howitt Street, Kingston ACT 2604

For outstanding public service in the field of international relations, particularly for major contributions to the provision of consular services and to Australia's engagement with the South East Asian region.

Ms Bird is a Deputy Secretary of the Department of Foreign Affairs and Trade and has, over a sustained period, contributed significantly to advancing key priorities of successive Australian Governments in the field of international relations and delivery of consular services. She has displayed outstanding service in the Department's consular response overseeing incidents ranging from major evacuations of Australians in conflict zones to high profile individual consular cases. Ms Bird has played key roles in advancing the bilateral relations with key Association of South East Asian Nations countries which is of fundamental importance to Australian national interests. Ms Bird is an exemplar of the best traditions of the Australian public service and has delivered outcomes of long-lasting importance for Australia.

Ms Lee CALE, Macgregor ACT 2615

For outstanding public service in working in partnership with industries to assist them to import and export animals safely.

Ms Cale has made a major contribution to the Australian community and enhanced Australia's agricultural productivity and export trade through consistent outstanding service in the provision of quarantine and export services. She has demonstrated outstanding leadership within the Department of Agriculture, Fisheries and Forestry and with industry, and provided excellence in service in achieving positive trade and biosecurity outcomes through working collaboratively with diverse groups of stakeholders. She has consistently performed a demanding job to the highest standards and, in so doing, has made a major contribution to Australian society.

Mr Anthony John (Tony) CORCORAN, Pearce ACT 2607

For outstanding public service in managing the Freedom of Information function for Defence.

As the Assistant Secretary Freedom of Information and Information Management within the Department of Defence, Mr Corcoran has achieved outstanding results and provided excellent service to Defence in contributing to the Government's commitment to restore trust and integrity in the use of Australian Government information, and to promote greater openness and transparency. In particular, Mr Corcoran's management of the Freedom of Information (FOI) function has exceeded management expectations, with Defence now 100 per cent FOI compliant, in part because of the very effective hands-on role of Mr Corcoran.

PUBLIC SERVICE MEDAL (PSM)

Mr Simon Brook COTTERELL, Cooma NSW 2630

For outstanding public service in developing and implementing tobacco reforms and in leading programs which resulted in Australia's reduction in smoking rates.

Mr Cotterell has worked tirelessly over a number of years to bring together a comprehensive set of tobacco control initiatives including the world first Tobacco Plain Packaging legislation, updated graphic health warnings, a sophisticated regulatory regime and new community-based smoking cessation programs focused on reducing smoking and chronic disease in Aboriginal and Torres Strait Islander peoples. Mr Cotterell's leadership role has been recognised for his focus and attention to policy and implementation detail, close collaboration with a range of stakeholders including other government departments, non-government and community organisations, and responsiveness to briefing and information requests. He has provided comprehensive advice to the Government on tobacco control policy, as well as its practical and technical applications. His advice and leadership are regularly sought internationally and he has fostered strong co-operative relationships overseas while representing the Australian Government's interests.

Mr Ian Rodney MANNIX, 19 Mozart Avenue, Ingle Farm SA 5098

For outstanding public service in establishing and managing the delivery of ABC's emergency broadcasting services.

Mr Mannix is ABC's Emergency Broadcasting and Community Development Manager and has demonstrated outstanding commitment, leadership and innovation in delivering local and national emergency information to communities Australia-wide via emergency broadcasting, ABC TV and ABC online. Mr Mannix has driven the development of the ABC's capability as an emergency newscaster and has pioneered partnerships with local authorities, developed strong processes and instilled training in preparation and learning from the consequences of emergency challenges. He manages the relationships with key stakeholders in various State and Territory emergency services. His determination and vision has been proven as ABC Local Radio is now on the front-foot to respond quickly in a time of crisis.

Mr Mark William PITT, Kensington Park SA 5068

For outstanding public service in leadership of, and contribution to, the development of Australia's countermeasures development and validation capability.

Mr Pitt is the Head of Electro Optic Countermeasures Group which has contributed to the development of Australia's Countermeasures Development and Validation capability. This is used to optimise and validate the defensive systems that protect aircraft against attack by enemy missiles. This capability has been used to provide increased protection to Australian Defence Force aircraft deployed to Iraq and Afghanistan throughout the last decade. It has directly led to the saving of Australian lives and those of coalition allies.

PUBLIC SERVICE MEDAL (PSM)

Ms Cathryn Gay (Kate) POPE, Murrumbateman NSW 2582

For outstanding public service in delivering the Government's commitments in relation to expanding community detention arrangements for asylum seekers.

Ms Pope has worked in many roles during her 25 years with the Department of Immigration and Citizenship (DIAC) and its predecessor departments. She has made major contributions in policy development in the areas of citizenship, settlement, multicultural affairs, children's policy, in service delivery both in Australia and overseas, and in corporate support for the organisation. Ms Pope blends her strategic skills with a practical approach and a high level of integrity, while keeping the needs of DIAC clients firmly in mind. She was instrumental in delivering the Government's commitment of expanding its existing residence determination program to move significant numbers of children and vulnerable family groups out of immigration detention facilities and into community-based accommodation while their asylum claims were being processed. This remarkable achievement is a direct result of her leadership, strategic direction, determination, negotiating and operational skills and strong commitment to implementing the Government's policy.

Ms Linda Patricia RICHARDSON, O'Connor ACT 2602

For outstanding public service in undertaking significant commercial law work and as leader of AGS Commercial.

Ms Richardson has, for more than 20 years, provided high quality commercial legal services to the Commonwealth. She is recognised as a pre-eminent legal expert on complex Defence acquisition projects and has been a key adviser on high profile Defence projects to acquire major capital equipment. She has also been a key adviser on significant high profile and often urgent matters, such as the Government's response to emergency situations including the evacuation of Australian citizens from Lebanon, the Government's response to the Global Financial Crisis and the negotiation of arrangements in relation to NBNC0.

Ms Rocío María TRÁPAGA-SAUL, Gladesville NSW 2111

For outstanding public service in the operational delivery of compliance and case resolution services for all relevant Department of Immigration and Citizenship clients in the east and north of the country.

Ms Trápaga-Saul manages the operational delivery of compliance and case resolution services for all relevant clients of the Department of Immigration and Citizenship (DIAC) in the east and north regions of Australia. This includes compliance clients in the community and in detention. She established this specific role when DIAC underwent a structural transformation in late 2009, but she has been instrumental in building up and entrenching a case management approach to immigration status resolution for a much longer period. Ms Trápaga-Saul is also instrumental in managing many DIAC operational roles which are often complex and difficult, involving highly sensitive cases and the most vulnerable clients.

PUBLIC SERVICE MEDAL (PSM)

Mr Paul Gerard WHITE, Googong NSW 2620

For outstanding public service through contributing to social policy reform, particularly on education and school funding policy development.

Mr White has, for almost 30 years, played a crucial role in the development and delivery of numerous high-profile public sector reforms. As Director of Research for the Review of Funding for Schooling Secretariat, Mr White led research and analysis for the Gonski Review of Funding for Schooling for its duration and, in 2008, he made a critical contribution through development of policy and review content as part of the Bradley Review of Australian Higher Education. Without Mr White's outstanding contribution to these reforms, delivery of such high-quality and effective results would not have been realised.

New South Wales

Dr Paul Felix ARTHUR, Harrington Park NSW 2567

For outstanding public service in the field of animal breeding and genetics.

Originally from Ghana, Dr Arthur is an expert in animal breeding and genetics with a strong national and international reputation and more than 20 years' experience serving the public of New South Wales through roles within the Department of Primary Industries. With more than 240 scientific publications to his name, Dr Arthur has made significant contributions to research with a strong focus on the efficiency of feed utilisation in beef cattle, with the added advantage of improving resource conservation and environmental sustainability. The majority of his papers have been published in journals ranked among the top 40 per cent of journals in his subject category, and one of his papers is ranked number 3 among the top 50 most frequently cited papers published by the prestigious *Journal of Animal Science*. He continually attracts substantial funding for his research and currently has research funded by the Beef Co-operative Research Centre, Meat and Livestock Australia and the Commonwealth Department of Agriculture, Fisheries and Forestry. Dr Arthur is highly regarded at an international level and has addressed audiences in Brazil, Canada, France, Japan, USA and The Netherlands. In his current roles as the Senior Principal Research Scientist and Director of the Elizabeth Macarthur Agricultural Institute, Dr Arthur has not only continued his prolific research output but also provided daily leadership and guidance to one of the largest groups of scientists working in agriculture in Australia. While managing both roles, he has maintained his reputation as Australia's foremost expert on the genetics of growth and feed efficiency from beef cattle. Dr Arthur also makes time to supervise university students and junior staff and has mentored 14 researchers under his direct supervision. His quiet determination, hard work and excellent communication abilities have strengthened his continued success and achievements.

PUBLIC SERVICE MEDAL (PSM)

Mrs Jane Elizabeth CAVANAGH, 6 Turnberry Terrace, Dubbo NSW 2830
For outstanding public service to education in western New South Wales.

Mrs Cavanagh has made an outstanding contribution to education in western New South Wales. For over 12 years she has provided strong and stable leadership as the School Education Director for Bourke School Education Group (SEG), as well as Chief Education Officer, School Improvement Officer and Principal of Tottenham Central School. As School Education Director, Mrs Cavanagh has led and managed the *Reading to Learn* pilot program within Murdi Paaki which has showed a significant growth in the Bourke SEG, reaching national benchmarks for year 3, 5 and 7 for both writing and reading. Mrs Cavanagh led the development of the first *Western Region Aboriginal Education Plan*, and her outstanding leadership across the region resulted in the introduction of other highly successful programs such as the *What Works Western* project. This was an expansive regional program based on identified needs within the region, resulting in improved learning outcomes, attendance and retention of students. Aboriginal participation in the *What Works Western* Conference has increased since 2007, with more than 50 per cent of workshops represented by Aboriginal community groups. Additionally, during this project, principals in the Bourke SEG chose to extend their stays, rather than apply for transfers, in order to deliver the improved outcomes for students. In 2010, Mrs Cavanagh led the *Stage 6 Curriculum Review*, chairing the Consultative and Operational Committees. Recommendations from the review are being implemented across the western region by the Regional Director and the leadership team. Mrs Cavanagh's lifelong commitment to improving services to Aboriginal students and to the youth of rural and remote settings is widely recognised.

Mrs Kathleen Mary COMPTON, 8 Mudgee Street, South Bowenfels NSW 2790
For outstanding public service to education in New South Wales.

Mrs Compton has been a leader in public schools in New South Wales for over 30 years, holding positions at Lithgow High School, Sydney Distance Education High School and Denison College of Secondary Education in Bathurst. Denison College is an innovative educational structure which evolved from the integration of the Kelso and Bathurst High Schools. From the beginning of her time as the College's foundation Principal in 2007 Mrs Compton demonstrated her ability to express sensitivity yet firmness of conviction when dealing with the various stakeholders involved in the cohesion of the two separate entities. Mrs Compton was instrumental in changing the delivery of distance education and oversaw the development and implementation of *weCONNECTonline* to deliver dynamic learning experiences to students and teachers in western New South Wales. This concept enables students' access to print, video and audio media to support learning and to encourage interaction with teachers through the email and blog facilities. She developed strong working relationships with the Western Institute of TAFE and Charles Sturt University, ensuring opportunities for students to access courses offered by these institutions and, as a result, enabling them to determine their own tailored patterns of study. Upon her retirement, Mrs Compton was recognised for her outstanding professionalism and commitment to promoting education excellence for students studying through distance education models throughout New South Wales. Her enthusiasm and commitment to education excellence is widely admired and, by sharing her knowledge and expertise with others, she continues to deliver excellent service to the public education system.

PUBLIC SERVICE MEDAL (PSM)

Ms Karen Janne CRAWSHAW, Chatswood NSW 2067

For outstanding public service as the Deputy Director General, Governance Workforce and Corporate within NSW Health.

Ms Crawshaw has served the community of New South Wales for over 30 years and is held in extremely high esteem across the public sector, particularly for her honesty and professionalism. As a senior executive within NSW Health, Ms Crawshaw has helped to shape NSW Health and its legislative framework to the benefit of both patients and the community in general. Ms Crawshaw joined the NSW Public Service as a lawyer in 1980 and her contribution to health-related legislation and legal matters is not only evident but also outstanding. She has been responsible for drafting and implementing pieces of legislation such as the *Cancer Institute (NSW) Act*, the *Public Health (Tobacco Control) Act* and the *Tobacco Advertising Prohibition Act* which was the first legislation to introduce bans on tobacco advertising and sponsorship. Her management of the industrial landscape has seen NSW Health enjoy a period free from major disruptive industrial action. Her involvement in the creation of new awards for nurses, medical officers and staff specialists has provided structural reforms and workplace efficiencies with improved working conditions for health professionals. Ms Crawshaw was instrumental in leading the various tort reforms and market regulation in the medical indemnity area, resulting in the creation of the *Health Care Liability Act*. Her contribution to these legal reforms created practical solutions which minimised the human and financial costs associated with health care litigation and provided greater security for consumers and service providers across New South Wales. Her undisputed work ethic and her fearless approach to providing high level counsel to the Government has held her in high regard among Ministers and government executives alike.

Mr Graeme Leslie FLEMING, 1 Collins Way, Orange NSW 2800

For outstanding public service as the General Manager of the Cabonne Council in New South Wales.

Since 1987, Mr Fleming has been the General Manager of Cabonne Council where his commitment to sound financial management, community consultation and sustainability has seen the Cabonne Council area grow, develop and prosper. The Cabonne Council is now considered to be one of the most progressive councils in New South Wales. Mr Fleming was a driving force behind the establishment of the region's Business Enterprise Centre, a community-based not-for-profit organisation established to foster the growth of business throughout the central west New South Wales. Mr Fleming was also the architect of the WBC Strategic Alliance, which aimed to collaborate between local councils to benefit the lifestyle, range and quality of services for residents in western New South Wales as well as to reduce costs of these services for ratepayers wherever possible. Mr Fleming has recently been appointed as Chairman and one of three trustees for the prestigious A R Bluett Memorial Trust and is only the fourth local government manager in the past 65 years to become a Bluett Trustee. Mr Fleming has a particular interest in the growth and development of young professionals and is one of the longest serving Local Government Managers Australia (LGMA) Board Members. In this capacity, he drove the first leadership forums for the association and coordinated the formation of the LGMA Golden Oldies network to assist members in the transition to retirement. Mr Fleming is an inspiring and tireless leader and an active community member, regularly participating in fundraising for charities.

PUBLIC SERVICE MEDAL (PSM)

Mr Frank Richard HOWARTH, Clovelly NSW 2031

For outstanding public service to the Australian Museum in Sydney.

As Director of the Australian Museum, Mr Howarth has made a significant impact on transforming the public face of the museum and making it more relevant for the Australian community. He has played a key role in encouraging the Museum to move beyond its traditional role of collection management and taxonomic research and embrace new ways to be innovative. Under his leadership, the Museum has introduced new and permanent exhibitions including *Dinosaurs* and *Surviving Australia*, and the heritage galleries have been substantially refurbished. Other public initiatives include *Museum Morning Teas*, a social inclusion project with The Salvation Army for disadvantaged families with young children, and the *Connected Classrooms* project with the Department of Education which is now one of Australia's leading cultural institutions for delivering video conferencing content to schoolchildren in remote areas. Mr Howarth has prioritised improving the access of the Museum's research and collections to the public through the use of internet technology. By publishing 35,000 pages of the Museum's research (since 1851) online, as well as developing various iPhone apps based on scientific collections data, his contribution to modernising the Museum is clearly evident. Since Mr Howarth commenced as Director of the Australian Museum in 2004, visitation and participation numbers both physically and online have almost doubled. Mr Howarth is recognised as an outstanding leader in the museum sector, both nationally and internationally, and he currently serves as Chair of the International Council of Museums Australia.

Dr Philip Walker LAMBERT, 13 Aubrey Street, Stanmore NSW 2048

For outstanding public service to education in New South Wales.

Dr Lambert is an outstanding educator and leader. In 2004, he was appointed as Regional Director, Sydney with the Department of Education and Communities. The Sydney region is a large and complex environment and covers 228 schools, 90,000 students and 7,000 staff. Dr Lambert has achieved great success in this role and has recorded significant increases in student enrolments and retention, record performances in external examinations, and outstanding achievement in the arts and sport. Always pivotal to the various initiatives he is involved with is his desire for equity for students and their families in public schools across the region. His aim to achieve better outcomes for minority groups such as the *White Ribbon Project* for violence against women and the *Deadly Kids: Doing Well at School Awards* for Aboriginal and Torres Strait Islanders is commendable. In 2010, Dr Lambert was chosen to represent the then Department of Education and Training as its representative to the World Expo in Shanghai, China. As a result of the strong links he established with China, he initiated the *Expanding Horizons with China* and *Tasting China* projects, involving over 50 secondary and primary schools. Dr Lambert's outstanding leadership qualities are also evident in the establishment of popular trade training centres and trade schools in partnership with TAFE NSW. He has also built strong and positive relationships with Vice-Chancellors and Deans of a number of universities both in Australia and overseas. Dr Lambert is a caring, compassionate and strong leader with a clear vision for public education.

PUBLIC SERVICE MEDAL (PSM)

Mr Brad William MULLARD, Rutherford NSW 2320

For outstanding public service to policy development, assessment and allocation of the energy and mineral resources in New South Wales.

Mr Mullard has provided over 30 years to the NSW Public Service and is a senior authority on coal, mineral and petroleum related matters. As Executive Director, Mineral Resources within the Department of Trade and Investment, Regional Infrastructure and Services, he has made notable contributions to policy development, assessment and allocation of the state's energy and mineral resources as well as advice to government to inform key decision making for the people of New South Wales. Mr Mullard played a primary role in drafting the *Clean Coal Administration Act 2008* to establish the NSW Clean Coal Council now known as Coal Innovation NSW. He has been integral to the development of the *Strategic Regional Land Use Policy* - one of the NSW Government's most important election commitments. Over the past 5 years, Mr Mullard has been a member of the Advisory Board of the Priority Research Centre for Energy at the University of Newcastle where his guidance, direction and significant time investment have resulted in great success for the Centre. His depth of technical knowledge, as well as commitment to the sustainable development of the NSW minerals industry, is highly regarded and respected by government, industry stakeholders and the community. Mr Mullard has represented Australia on numerous international conferences promoting the opportunities offered by New South Wales in the mineral sector. Mr Mullard's integrity, diplomacy and dedication to achieving the best outcomes in resource development are outstanding.

Mr John Sidney ROACH, 4 Lark Place, Ingleburn NSW 2565

For outstanding public service to public sector financial management and accountability in New South Wales.

For almost 35 years, Mr Roach has gathered outstanding expertise in public sector financial management and accountability. From 1996 to 2000, he was employed as the Director Financial Strategy and Coordination to assist and support the successful delivery of the Sydney 2000 Olympic Games. He developed and managed a consolidated budget and management reporting system which enabled the NSW Government, NSW Treasury and individual agencies to manage the total Olympic budget on a daily basis, and the Games were universally recognised for delivering an on-budget outcome. In his current role as Chief Financial Officer for NSW Health, Mr Roach manages the \$16 billion expenditure budget in a highly challenging and complex environment. In an environment of escalating financial pressures and significant structural and financial reform, Mr Roach led his team to achieve an on-budget result within NSW Health in 2009-2010 and 2010-2011. Mr Roach's significant achievements include the establishment of clearer budget allocation processes to support the delivery of front line clinical services and the amalgamation of two entities within NSW Health to establish a single shared service provider now known as *HealthShare*. Mr Roach's notable qualities include his ability to translate technical and financial concepts into clear and simple terminology. He is a highly respected employee and a leader in public administration who has played an integral part in the financial stability of the NSW health system and has developed strong working relationships within government. As a senior public servant, he exemplifies the highest standards of professionalism and conduct.

PUBLIC SERVICE MEDAL (PSM)

Mr Barry Raymond SIMPSON, Blackheath NSW 2785

For outstanding public service to the National Parks and Wildlife Services in New South Wales.

Mr Simpson has worked as a Field Officer with the National Parks and Wildlife Services for over 33 years and is an excellent example of a dedicated public servant. He consistently maintains a sense of vigour and meticulous desire to perform at his best at all times. His significant achievements include the construction of the Heritage Centre and workshop at Blackheath, a major track upgrade from Govett's Leap to Evans Lookout, and upgrades at Pulpit Rock, Honeymoon Bridge and the Three Sisters lookouts. Mr Simpson maintains lawns, collects rubbish and services various facilities, continually delivering outstanding results. His maintenance of the Greater Blue Mountains World Heritage Area walking tracks, lookouts, bridges, elevated walkways and steps is seen by over 3 million visitors annually. He has also been involved in various large fire suppression operations and storm damage response where life and property have been directly threatened, and he has performed these tasks with a sense of civic duty to protect the community. He is a co-operative and enthusiastic person who leads by example. He is always punctual and highly regarded among his work colleagues. Mr Simpson is the longest serving staff member within the Blue Mountains National Parks team and is an exceptional example of high standard, performance and vision in maintaining the heritage of the Blue Mountains region.

Awards/recognition include:

Premier's Community Service Award, 1992.

Mrs Leilani Roseanne WATSON, 6 Suffolk Place, Tahmoor NSW 2573

For outstanding public service to the development of employment opportunities for Indigenous people in New South Wales.

Mrs Watson has demonstrated a strong commitment to her Aboriginal heritage throughout her career within the public sector, designing and delivering various training programs across a number of NSW Government agencies. In 2009, she was employed as the HR Specialist Officer for NSW Businesslink's *Aboriginal Employment Strategy (2012-2013)* and has continued to bring the strategy alive with remarkable success, especially from a local community perspective. Mrs Watson explored ways to increase the representation of Aboriginal and Torres Strait Islander people within NSW Businesslink, and in 2011 she began to develop an entry level recruitment program specifically targeting disadvantaged Aboriginal people in south western Sydney. She worked tirelessly to create the program and to secure support across senior management within the agency. She carried out significant groundwork in establishing partnerships with the Gandangara Local Aboriginal Land Council to provide more opportunities for Aboriginal students, as well as TAFE NSW to enable trainees to undertake a Certificate 3 in Business Administration. Mrs Watson has been involved in all aspects from building awareness of the program, to coordinating study leave for the trainees, to encouraging involvement from Gandangara with the selection of potential candidates. Through her tireless commitment and dedication, NSW Businesslink is leading by example across the sector with numerous agencies enquiring about the program and how it is managed. Mrs Watson is a natural leader and without her support and direction the program would not have achieved the exceptional success it celebrates today.

PUBLIC SERVICE MEDAL (PSM)

Victoria

Mr Paul Laurence BUCKLEY, PO Box 95, Yinnar Vic 3869

For outstanding public service and sustained leadership to the local community.

Mr Buckley played a key role in the development of *Latrobe 2021 — The Vision for Latrobe Valley*, a document that captured the aspirations of the community and continues to be (in the form of *Latrobe 2026*) a shared responsibility for Government, industry, agencies and the community for future outcomes. Mr Buckley was a strong advocate for Latrobe City being recognised as one of the four regional cities of Victoria to help build on the strengths of the Gippsland region. Mr Buckley has been visionary in facilitating the development of *Positioning Latrobe City for a Low Carbon Emission Future Policy* and identification of transitional opportunities to assist the Latrobe Valley community to prepare for a low carbon emission future. Mr Buckley's leadership, advocacy and partnership with all spheres of Government and industry leaders have resulted in a collective and collaborative approach to transition to a low carbon future for the Latrobe Valley. He has also provided an excellent model for innovation and best practice in local government.

Ms Valerie Joy CALLISTER, Traralgon Vic 3844

For outstanding public service to the Gippsland region, especially in the areas of relief and recovery following natural disasters.

Ms Callister has held positions in a professional or voluntary capacity that have advanced the public good in an amazing breadth of sectors; in particular as Teacher, Traralgon Technical School; State Member of the Legislative Assembly for Morwell; and Regional Director, Gippsland Region, Department of Human Services. Since 2002, Gippsland has been subject to major fires and flooding. Ms Callister has provided exceptional service in establishing very strong relief and recovery networks and processes for community support across the region. The effectiveness of this work and her outstanding leadership in the recovery efforts were demonstrated during the devastating Black Saturday fires in Gippsland where large parts of the region were burnt, lives were lost and homes destroyed. She has demonstrated great service and loyalty to a range of corporate and community organisations and activities which are beyond her employment responsibilities. This has enabled Ms Callister to have greater professional influence than expected from her position. Ms Callister's legacy is embedded in the many community and response networks she has helped shape and influence that are now an enduring part of the region's community infrastructure.

Awards/recognition include:
Centenary Medal, 2001.

PUBLIC SERVICE MEDAL (PSM)

Mr Bruce Andrew GARDNER, Parkdale Vic 3195

For outstanding public service to criminal law reform.

Mr Gardner's career with the Office of Public Prosecutions has spanned over more than 30 years and has included the preparation of trials in the County Court, acting as Assistant to the Solicitor for Public Prosecutions for 10 years, and managing the Policy, Advising and Court of Appeal Section for 14 years and the Policy and Advice Directorate since 2008. Successive DPPs, Crown Prosecutors, and Solicitors for Public Prosecution have used Mr Gardner's extensive knowledge and policy insight to great advantage. Mr Gardner's knowledge of the criminal justice system is so extensive that the office has officially named its legal database *BruceBase* in recognition of his leadership role in creating and maintaining this comprehensive legal resource. His reference work has been relied upon by those seeking advice in regard to prosecution matters, in particular the judiciary and Victoria Police.

Mr Peter John GREENHAM, Ivanhoe East Vic 3079

For outstanding public service to the transport portfolio and broader community in delivering property services.

In the context of undertaking compulsory acquisition of properties and businesses, Mr Greenham has combined his extensive technical skills with an outstanding personal approach, balancing formal consultation, negotiation and settlement processes required by law with the need to show empathy and compassion to all those affected. Mr Greenham recognised the personal impact that land acquisition was having on the people in Irving Street, Footscray, and he committed himself to doing everything possible to support them during a difficult process. This extended to attending meetings with each person at all times of the week including nights and weekends and physically assisting with relocation efforts, over an extended period of three years. His approach to the Footscray project was typical of his approach to all of his projects.

Mr Ronald Wright HARRIS, Kialla Vic 3631

For outstanding public service in transforming the lamb industry into a vibrant and export oriented industry, and in leading the development and delivery of innovative services for farmers and rural communities.

Mr Harris has demonstrated exceptional public service in making a major contribution to the transformation of the lamb industry in Victoria and Australia from a cottage industry in the 1980s to a high value export-oriented industry, and in leading the development and delivery of innovative, effective and efficient practice change/extension services for farmers and rural communities.

PUBLIC SERVICE MEDAL (PSM)

Ms Jane Margaret HERINGTON, Clifton Hill Vic 3068

For outstanding public service to the Victorian aged care system, improving the lives of many older Victorians, people with disabilities and vulnerable client groups.

Ms Herington's leadership, innovation and sustained commitment have resulted in an integrated, effective system that is more focused on and responsive to the needs of older people and other service users. For older people in hospital and/or those wanting to remain at home, the service innovations that have been introduced or enhanced under Ms Herington's leadership have delivered real benefits, supporting them to return home sooner and/or stay home longer. Through the development of innovative policy and programs and a range of service developments and reforms, Ms Herington has overseen significant improvements in the areas of aged care, homelessness and services for vulnerable people living in supported accommodation.

Mr Ronald Francis (Ron) IRWIN, Mooroolbark Vic 3138

For outstanding public service to the detection, investigation and resolution of crime on the public transport system.

Through his work in public transport safety, Mr Irwin demonstrates and embodies the essence of public sector work and values. Mr Irwin's tireless efforts to serve the community, along with his dedication and commitment to his work and colleagues are complemented by his achievements through the quality of photographs and briefs provided for investigative matters and his collaboration with stakeholders. He has helped to make the Victorian public transport system a better and safer service for people to use in their everyday lives.

Mr Craig William LAPSLEY, Vermont South Vic 3133

For outstanding public service to the community through the improvement of the emergency management sector.

Mr Lapsley has made a significant difference across the community and the Government, from a grass roots level as a Country Fire Authority volunteer to a senior executive level of State Government, and as the Fire Services Commissioner. His work in emergency services and across Government proves his capacity to lead and deliver community and organisational benefit in any emergency services organisation. Mr Lapsley has provided excellent service to the community by ensuring coordination between emergency services and relevant authorities, and he has promoted exceptional leadership, accountability and integration within the fire and emergency management sector.

PUBLIC SERVICE MEDAL (PSM)

Mr Kerry Vincent SHADE, PO Box 355, Horsham Vic 3402

For outstanding public service to local government in the Wimmera region.

Mr Shade has been a strong advocate for proper, transparent and responsible governance; an informed and confident conduit to and from higher levels of Government; a defender and advocate for the interests of local communities; and a caring and considerate employer and manager, supporting of staff and respected by all. In particular, Mr Shade gave wise and professional counsel and advice to numerous Mayors, Councillors and community members. Above and beyond his local government roles as Shire Secretary and Chief Executive Officer, Mr Shade gave distinguished service in other capacities as Executive Officer of the Wimmera Regional Library Corporation, Secretary of the North Western Municipalities Association, Secretary of the Victorian Livestock Saleyards Association, past Secretary and President of the Institute of Municipal Management North Western Branch, Chairman of Karkana Support Services (Horsham-based disability support service), and a Justice of the Peace and Bail Justice. He has also given strong administrative and financial support to the Regional Art Gallery, the Wesley Performing Arts Centre and the Wimmera Health Care Group.

Mr Randall Lyn STRAW, Vic

For outstanding public service to the community as a leading advocate, strategist and practitioner of technology-based innovation, and for making a significant contribution to the development of Victoria's public sector, ICT industry and research base.

Mr Straw's thoughtful leadership and practical contributions through decades of profound technology, cultural and economic change have made a real difference to Victoria's public sector, industry and research sectors. Mr Straw was a pioneer in the development of Government services online, which has become a core element of current Government practice. He has consistently initiated more innovative and effective approaches to Government procurement and has led collaborative and creative partnerships between the public and private sectors to realise greater benefits for the Victorian economy and community.

PUBLIC SERVICE MEDAL (PSM)

Ms Pamela Dawn WHITE, Elsternwick Vic 3185

For outstanding public service to disadvantaged and vulnerable people; and policy roles in disability, community care, child protection, youth justice and housing, and for her expertise in emergency management responses.

Ms White is a strong and committed leader, always ready to take on a challenge, to offer her skills at times of crisis, and to respond in the moment. She will take on responsibilities beyond her role to ensure support and systems are in place for people who need them. Ms White has led with distinction and a pragmatic eye to the possible, operational and program development work in some of the most complex portfolios of public policy. Ms White led the Department of Human Services (DHS) recovery effort for those communities affected by the 2009 Black Saturday fires, and has overseen many of the structural and policy reforms that shape the current services delivered by DHS.

Awards/recognition include:
Centenary Medal, 2001.

South Australia

Dr Paul Sinclair HEITHERSAY, 483 Fullarton Road, Highgate SA 5063

For outstanding public service to the growth and development of the mineral resources in South Australia.

Dr Heithersay joined the South Australian Public Service in 2002 and has overseen the exploration and development of mineral resources as the architect of the PACE initiative (Plan for Accelerating Exploration). This program was seen as one of the most successful innovations in the history of Australian mineral exploration policy and was so successful that it has been emulated and copied by several other jurisdictions within Australia. Dr Heithersay has pioneered innovative and best practice regulation of the mineral, petroleum and geothermal industries through important amendments to the *Mining Act 1971* and the *Petroleum and Geothermal Energy Act 2000*. He is an active contributor to best practice regulation in the national arena, chairing the national working group on Land Access, which supports the Standing Council on Energy and Resources. In 2010 Dr Heithersay was appointed Chief Executive of the Olympic Dam Taskforce charged with overseeing and coordinating the South Australia Government's interaction in the expansion of the Olympic Dam mine. His exceptional leadership, guidance and delivery of the assessment and approvals process for Australia's largest open cut mining operation culminated in the passage through Parliament of the *Roxby Downs (Indenture Ratification) (Amendment of Indenture) Amendment Bill 2011*. Dr Heithersay concurrently holds the position of Deputy Chief Executive, Resources and Energy, in the Department for Manufacturing, Innovation, Trade, Resources and Energy, managing the mineral, gas, petroleum and energy sectors on behalf of the South Australian community. Dr Heithersay has also made a major contribution to a number of advisory committees at the University of Adelaide, University of South Australia and Macquarie University. Dr Heithersay is widely respected throughout the mining industry as a widely published and eminent geoscientist whose technical expertise and knowledge is globally recognised.

PUBLIC SERVICE MEDAL (PSM)

Ms Michele PATTERSON, Mitcham SA 5062

For outstanding public service in the area of occupational health and safety.

For over 25 years Ms Patterson has played a prominent role in occupational health and safety (OHS) at state, national and international levels. Ms Patterson was appointed in 1984 as the first female Inspector of Industrial Safety in South Australia in modern times, and since then has been at the forefront of developing and implementing health, safety and industrial relations reform. In December 2011 she retired after 9 years as the Executive Director of SafeWork SA, where she pioneered new forms of service delivery that have resulted in significant reductions in workplace injuries and fatalities. Her work in South Australia involved negotiating and establishing partnerships between government, business and the community sectors. She led the policy development required to implement the landmark *Occupational Health Safety and Welfare Act 1986* and the work required to review and modernise the *Occupational Health, Safety and Welfare Regulations and Codes of Practice* under this legislation. In addition to her work in South Australia, Ms Patterson also led the review and reform of the NSW Occupational Health and Safety regulations. Ms Patterson has worked in the national sphere for many years as a member of SafeWork Australia and was a driving force behind the establishment of the Heads of Workplace Safety Authorities to improve workplace safety outcomes and harmonise OHS laws and regulations across all Australian jurisdictions. Since 2005, as President of the International Association of Labour Inspection (IALI), she has built relationships and partnerships with colleagues around the world, and has been at the forefront in organising and running a variety of conferences globally and in negotiating regional co-operation agreements for effective international labour inspection systems.

Ms Michele Ann SUTHERLAND, Prospect SA 5082

For outstanding public service in the area of falls prevention.

Ms Sutherland trained as a physiotherapist and was employed in her early clinical career as a practitioner with Domiciliary Care where she developed a passion for preventing falls and harm from falls in older people. She has since devoted her professional and private life to managing projects around falls prevention, influencing regional approaches to the issue and ultimately assuming state-wide responsibility for falls prevention. Ms Sutherland took a leading role in initiating the first falls prevention clinic in South Australia and ensured that falls prevention was part of the core business of the Domiciliary Care service across the metropolitan area. In the early 2000s, Ms Sutherland was instrumental in securing funding for the Department of Health and Ageing 'Stay on Your Feet Project' that is now considered best practice in community-based fall prevention. She is now the State Falls Prevention Program Manager and leads comprehensive and diverse approaches to preventing falls and harm from falls across South Australia. She has led and published state-wide research into the use of personal alarm devices, been instrumental in developing a state-wide falls and injury prevention and management policy directive and was instrumental in the facilitation of the first university-based post graduate falls prevention course in South Australia. On a national level Ms Sutherland is a member of the National Injury Prevention Working Group and Active Ageing Australia and was a major player in the development of the SA Falls network and website managed by Active Ageing Australia. Ms Sutherland is also a member of the Australian and New Zealand Falls Prevention Society and is a Co-Convenor of the Society's conference being held in Adelaide in 2012.