

PUBLIC SERVICE MEDAL (PSM)

Federal

Ms Barbara BENNETT, Forrest ACT 2603

For outstanding public service in the area of social services.

Since joining the Department of Social Services (DSS), Ms Bennett has been responsible for grant reforms, multicultural settlement, families, problem gambling and homelessness.

In 2016 she delivered the Third Action Plan of the National Plan to Reduce Violence against Women and their Children 2010-2022 at a time of grave community concern about this issue. This followed her work the year before to land the Third Action Plan of the National Framework for Protecting Australia's Children 2009-2020.

She has also been responsible for implementing critical elements of the Prime Minister's Women's Safety Package to assist women and children affected by domestic violence. She has worked tirelessly on the successful Cashless Debit Card trial, a revolutionary place-based reform achieved through extensive community engagement, and program changes to limit the proportion of welfare payments spent on drinking, gambling and drugs. The trial has seen strong results of reduced social harm and poverty in participating communities. She has also provided critical support during the tenure of the Royal Commission into Institutional Responses to Child Sexual Abuse.

In 2014 she was responsible for the change to strengthen how grants, services and supports are delivered, and continues to steer an ongoing process to improve how the Government works with the non-government sector. Following the successful results of the 2014 grants reform, as part of Government's Digital Transformation Agenda, DSS was chosen to design and implement a whole-of-Government streamlined approach to community grants administration with Ms Bennett leading this work.

Ms Bennett's experience in policy development and program delivery has been crucial in executing key government policies to improve the lives of vulnerable people.

Ms Teena Maree BLEWITT, Duffy ACT 2611

For outstanding public service in the area of budget sustainability, budget development, and financial management.

Ms Blewitt has made an outstanding contribution to the preparation of successive Federal budgets and economic updates, in particular, through her work to improve budget sustainability, modernise budget development processes and build capability across the public sector in the areas of public policy and financial management.

She has led and championed a program of reforms to modernise and improve the efficiency of the budget process by looking for opportunities to streamline and modernise business processes, improve the use of information management systems by automating processes and remove red tape. This program of work has included automating processes to produce a number of key documents for Ministers and the Expenditure Review Committee of Cabinet and streamlining the Budget Process Operational Rules (BPORS).

The changes to the BPORs maintain and improve transparency for government decision making, while improving the operational flexibility of entities through adjusting thresholds and delegations, appropriately classifying the BPORs to support wider distribution within entities, and streamlining administration where possible.

Ms Blewitt is widely respected for the difference she has made in the workplace, budget processes and in supporting effective government decision-making.

Public Service Medal (PSM) (continued)

Federal (continued)

Ms Frances FINNEY, Australian Capital Territory For outstanding public service in the area of Australian citizenship.

Ms Finney has overseen the delivery of thousands of citizenship ceremonies in every corner of Australia in a way that is professionally and sensitively administered and of profound importance to countless thousands of new citizens.

These ceremonies showcase Australia at its best - its diversity, tolerance and optimism are on display in a way that is rarely matched, and she has been the lynch-pin of the delivery of these ceremonies, for people of every age, background and nationality from around the world.

At the same time she has led important work to ensure that only those who should be granted citizenship are afforded that privilege, and this has included leading work to more rigorously test the identity and assess the character and background of applicants.

Under Ms Finney's leadership, Australia Day citizenship ceremonies, overseen by successive Prime Ministers, Governors-General, State Governors and countless town councils have become an important part of celebrating our national day. The Local Hero Award, sponsored by the Department of Immigration and Border Protection, has also taken on a significant part of Australian of the Year celebrations each year.

Ms Lisa HOSKIN, Queensland

For outstanding public service, particularly through senior administrative roles in customer focussed organisations.

Ms Hoskin is an exceptional Service Centre Manager of the Department of Human Services Woodridge Service Centre. Woodridge Service Centre is located within the Logan region in south Queensland, an area identified as having a range of significant social disadvantage issues.

The Woodridge Service Centre, one of the busiest and most diverse sites in Queensland, has previously experienced high instances of customer aggression and high volume foot traffic within the site, along with excessive customer waiting times. A Departmental business process improvement project was launched in September 2013 with the aim of addressing these issues and improving customer experience.

She worked tirelessly on this project with both Department stakeholders and external experts. The project was a huge success and customer aggression incidents and customer waiting times have been reduced by around 40 per cent. She has also actively embraced a number of initiatives designed to support the Department's business and digital transformation strategies and enhance the customer experience.

Her passion for combining technology with positive customer outcomes is also evident in her contribution to the development of digital sessions for refugees. The sessions were conducted with the support of local community organisations and conducted in a range of languages to provide information on the Department's services, as well as how to access the Department's online applications. Out servicing strategies were designed and implemented to supplement work with local service providers. These strategies develop and establish pathways with customers, without the need for them to attend the site in person.

Public Service Medal (PSM) (continued)

Federal (continued)

Ms Gail Frances JOHNSON, Braddon ACT 2612 For outstanding public service in the area of workplace diversity.

Ms Johnson's work has been pivotal in assisting the Department of Defence in becoming a more disability aware and capable organisation.

She has made an outstanding contribution to the Defence Diversity agenda through advocacy and her on-the-ground work. She has shown exemplary public service, innovation and committed leadership in establishing and managing programs to employ Australian Public Service employees and contractors with a disability.

She has developed a talented team to successfully plan and deliver a number of innovative policies and employment programs for people with a disability, including the Defence Administrative Assistance Program, where Defence and local Disability Employment Service providers partner to provide administrative and other support at Defence sites across Australia. This program has seen more than 100 people with an intellectual disability employed at eight sites across Australia since 2014. The program provides direct support to Defence to achieve its organisational objectives, and has significantly contributed to the department providing public value to local communities across Australia.

She has also pioneered a Defence program for people with an intellectual disability to join the APS in the Department of Defence and thus far 28 people with an intellectual disability have been successfully placed into ongoing APS positions.

Ms Johnson is committed to making Defence and the APS an inclusive and accessible workplace and her efforts have had a significant impact on cultural change more broadly.

Ms Katherine Ellen JONES, Yarralumla ACT 2600 For outstanding public service in the area of national security and emergency management.

Ms Jones has made an outstanding contribution in her leadership, dedication and excellence in driving national security and emergency management policy and delivery, nationally and internationally, while building organisational capability within the Attorney-General's Department and championing a flexible, inclusive and supportive workplace culture.

She has recently been at the helm of a number of important projects across the Department's responsibilities, spanning civil, criminal and national security spaces. Her particular achievements include improving the capacity of agencies to respond to the threat of terrorism through the passage of significant national security legislation, and strengthening the way national security risks are managed in critical government and industry sectors.

Ms Jones's leadership of the Commonwealth's Countering Violent Extremism Program is also an example of her commitment to excellence and innovation in a challenging policy environment.

Public Service Medal (PSM) (continued)

Federal (continued)

Mr Thanh Phan LE, Hawker ACT 2614

For outstanding public service in the area of humanitarian and emergency response.

Mr Le has twenty years of outstanding service to humanitarian and emergency response, and to international public health causes in the public and private sector and working with international organisations.

He has regularly been deployed overseas to disaster areas, in trying conditions and at very short notice, and has consistently led relief coordination efforts on the ground for both Australian whole-of-government and multinational/multilateral efforts. The qualities of his technical skills, leadership and coordination abilities have been consistently lauded by the Department of Foreign Affairs and Trade's (DFAT) Australian and international partners and have reflected enormously well on DFAT.

He has led Australian efforts with international partners to address priority public health emergencies, including his secondment to the Asian Development Bank as an adviser to the Asia Pacific Leaders Malaria Alliance (2013-14), and as Head of the DFAT Ebola Task Force (2014-15). In these roles he drew together international efforts to form targeted, practical and coordinated policy and program responses to national interest priorities for Australia, and in turn gave Australia an outstanding international reputation for its responsive, needs-based and strategic approach to these international public health emergencies.

The international humanitarian and emergency response work that Mr Le has overseen over the past decade has undoubtedly saved many lives, and allowed affected communities to recover much faster from disaster than would otherwise have been the case.

Ms Adriana Sorina PLATONA, Australian Capital Territory

For outstanding public service in the area of public health.

Ms Platona has assisted approximately 250,000 Hepatitis C sufferers in Australia to gain access to publicly-subsidised drugs that could eradicate the deadly and debilitating disease within a generation.

On 1 March 2016 four drugs to combat Hepatitis C were listed on the Australian Government's Pharmaceutical Benefits Scheme (PBS). Medicines for Hepatitis C are extremely costly and Ms Platona negotiated with international pharmaceutical companies to set an agreed price the Australian Government would pay for the drugs that was best value for the Government and the Australian public.

The success of the PBS listing relied on her intellectual rigour and highly skilful navigation of a range of complex issues around the listing. She applied her expertise, experience and understanding of the pharmaceutical industry to these negotiations to ensure maximum value to the Australian Government and patients.

Ms Platona pushed ahead with protracted negotiations in an uncompromising fashion with tact and diplomacy. Australia is now one of the first countries in the world to publicly subsidise the drugs. The listing of the Hepatitis C drugs on the PBS is a defining event in Australia's PBS history and the future health of the nation. Hepatitis C patients can now be cured.

Public Service Medal (PSM) (continued)

Federal (continued)

Mr Kevin Stuart SUMPTION, Newington NSW 2127

For outstanding public service as Director of the Australian National Maritime Museum.

Mr Sumption is widely considered as an outstanding Director of the Australian National Maritime Museum. Over the past five years he has introduced substantial reforms to maximise the Museum's sustainability, impact and relevance. He has value added to key areas, in particular revenue generation, increased visitation and expanded outreach, and has raised awareness of Australia's Indigenous maritime history.

He has been a major contributor to the museum sector in Australia, and the United Kingdom, and has taken a leading role in the areas of management, major infrastructure development and digital programming.

Mr Sumption has also been proactive in raising the profile of the sector through his membership of state, national and international committees, including Museums and the Web, Expert of International Standing Australian Research Council, Australian Representative on the Digital Cultural Content Forum, International Congress of Maritime Museums, Museums and Galleries NSW, and Advisory Committee Kingston and Arthur Vale Historic Area, Norfolk Island.

Mr Andrew John WOOD, Kambah ACT 2902

For outstanding public service as Chief Operating Officer of the Australian Federal Police.

Mr Wood joined the Australian Federal Police (AFP) in 2007 as Chief Operating Officer. Since that time he has provided dynamic and inspirational leadership in all areas of corporate governance, which has provided a solid foundation on which to base the AFP's operational success.

Additionally he has made a significant impact on the financial performance of the organisation, and led substantial capital projects, including the new purpose-built forensic facility at Majura and the redevelopment of the Australian Institute of Police Management at Manly. He has also implemented a greater focus on customer service to improve both internal and external engagement and communication.

Under Mr Wood's leadership, the (AFP) has been recognised with a variety of awards for its cultural diversity programs. In 2009, the AFP became a foundation member of the first national Pride in Diversity program and was recognised at the Australian Workplace Equity Index awards as the highest ranking public service employer for 2013-2015.

Public Service Medal (PSM) (continued)

New South Wales

Mr Stephen John BEAMAN, Crows Nest NSW 2065

For outstanding public service to the environment in New South Wales through waste reduction and recycling programs.

Mr Beaman over his public service career has been a leader in policy change and programs, enabling practical solutions to improve the quality of the NSW environment.

He has been the key deliverer of the \$800 million Waste Less Recycle More initiative, the largest waste and recycling program in Australian history. Under his leadership a comprehensive review took place to maximise the opportunities for NSW to improve on waste performance.

This review resulted in the development and subsequent adoption by the NSW Government of a \$465.7 million funding pool dedicated to improving recycling performance, reducing litter and tackling illegal dumping. The success of this program has now led to a \$337 million extension to continue the work of the program, and to deliver the targets of diverting 75% of all waste from landfill in NSW by 2021. With the support of industry, local and state government and the wider community, this initiative will change the way waste is managed and recycled in NSW.

Mr Beaman has excelled in policy development, public administration, stakeholder engagement and effective program delivery and has a wealth of knowledge in relation to waste and resource recovery. He is highly regarded and inspired by his peers, stakeholders and community groups.

Mr Beaman has been instrumental in delivering various programs and making a significant contribution to improving the environment and the quality of life for the people of New South Wales.

Ms Kerryn Anne BOLAND, Randwick NSW 2031

For outstanding public service to the protection of children in New South Wales.

Ms Boland has held the role of Children's Guardian at the Office of the Children's Guardian since 2005, and in this time has made a significant contribution to the protection of children in NSW through education programs, accreditation assessment and legislative amendments.

She has been instrumental in implementing a range of legislative amendments during her tenure as the Children's Guardian. A reflection of this commitment was her ability to quickly implement legislation to broaden the categories of people who need working with children checks, in response to recommendations made by the Royal Commission into Institutional Responses to Child Sex Abuse.

Under her leadership the Office of the Children's Guardian launched the new NSW Children's Guardian Child Safe Standards for permanent care of all out-of-home care providers and adoption services in NSW. The new standard ensures that a greater emphasis is placed on providing safe, permanent homes for children and young people. In addition, the Office has also introduced a new requirement for the training, assessment and authorisation of foster carers.

Her focus on the collective well-being and needs of children that require the care of the State is reflective of the progress that has been made over the last decade within the realm of child protection. By looking at the outcome to be attained for children and young people in out-of-home care she has established a viable systemic response to the needs of these children which in turn has led to measurable improvements in their safety and wellbeing. As a direct result of these systems it can be demonstrated that the rates of abuse of children in institutions in NSW has decreased and the education and health of children in the care of the State has significantly improved.

Ms Boland has also served as a role model, a mentor, supervisor and supporter for a generation of women in the NSW Public Service.

Public Service Medal (PSM) (continued)

New South Wales (continued)

Dr Paul Martin BYLEVELD, Northmead NSW 2152

For outstanding public service to the development of improved water quality and public health in New South Wales.

Dr Byleveld has made a remarkable contribution to NSW over the past 19 years, most notably through his ability to deal with a broad range of stakeholders and complex issues, and translate his expertise across diverse settings resulting in tangible water quality, and public health, improvements in NSW and around the world.

He has worked energetically to champion policy and regulatory reform, promote drinking water safety in NSW, and provided frequent out of hours crisis management - such as responding to water contamination in small rural areas, or the detection of Cryptosporidium in Sydney's water supply. Among his most notable achievements are the establishment of the Aboriginal Communities Water and Sewerage Program, setting up the NSW Health Drinking Water Monitoring Program, and the development of the NSW Drinking Water Database.

His dedication to public service is exemplified by his deployment to international crisis areas with the Australian Government and the Red Cross. His service includes responding to the tsunami in Banda Aceh, Indonesia in 2004 and the Yogyakarta earthquake in 2006, where, in both locations, he helped establish clean drinking water. He also deployed to the Solomon Islands, Pakistan, East Timor, Papua New Guinea, the Philippines, India and Lebanon where he has developed water recovery plans and delivered potable water to those communities.

Dr Byleveld is an exemplary leader within NSW Health, and sets a very high standard in professional and personal integrity. The experience he has obtained, the standard of work he has produced, his commitment and his respectful dealings with stakeholders, make him highly regarded throughout the national and international water industry.

Public Service Medal (PSM) (continued)

New South Wales (continued)

Ms Alaine Zoe DE SARAM, Camperdown NSW 2050

For outstanding public service through a range of ministerial support roles in New South Wales.

Ms de Saram has had a long and distinguished career in the NSW Public Service. Throughout this time she has displayed drive, dedication and adaptability in delivering on an array of key policy issues in various public sector agencies.

In her role as Executive Director, Ministerial and Correspondence Services Branch (MaCS), in the NSW Department of Premier and Cabinet, she has developed a reputation for excellence and dedication to customer service amongst Ministers, Ministers' staff, the Department of Premier and Cabinet, and across the broader NSW Government. Under her leadership the MaCS team has been instrumental in delivering the enabling systems and support services that have allowed the NSW Ministry to operate effectively and efficiently.

Her outstanding and lasting contributions include the restructured and digitised service delivery model for support services to Ministers' Offices; the introduction of the Members of Parliament (Staff) Act; improvements to work health and safety arrangements for Minister's drivers; and the physical relocation of the NSW Ministry and Department of Premier and Cabinet.

A true reflection of her dedication to customer service is reflected in a recent customer satisfaction survey amongst Ministers and Ministers' staff. Such was the quality of service, that her Branch received an average satisfaction rating of 92%, an extraordinary result given the client base, and the frequent need to make difficult choices in relation to resourcing.

The management and delivery of support services to the entire NSW Ministry and the Office of the Leader of the Opposition is a challenging role that has required her to manage stakeholder expectations under strict time pressures. Despite these challenges, Ms de Saram has successfully delivered in this role and maintained the respect and esteem of all Ministers and their staff.

Mr Gregory Ronald EVANS, Forest Lodge NSW 2037

For outstanding public service, particularly through improvements to employee safety in the roads and maritime sectors in New South Wales.

Mr Evans has worked diligently in pursuing safer workplaces and practices for Roads and Maritime employees, customers, contractors and industry partners. As a leader he has championed the evolving face of Roads and Maritime by steering it into becoming one of the State's most efficient and customer focused agencies. His expertise and knowledge is not only recognised by industry, but across many states in Australia.

As a tireless campaigner of safety he has led a number of highly successful procedures including the introduction of road closures to eliminate passing traffic while maintenance activities were carried out, a safety induction process for new maintenance projects, and the introduction of a new support process for staff injured at work. All these safety methods have led to a stronger safety culture within Roads and Maritime.

With a passion for innovation he fostered a partnership between Roads and Maritime and the University of Technology Sydney in developing robotic solutions to eliminate safety risks for workers. This partnership has created three separate technological innovations, namely the award winning Robotic Bridge Inspector, the Grit-blasting Assistive Device, and the Traffic Cone Dispensing Truck. Each of these innovations positively addresses the safety risks associated with routine maintenance work.

To his peers and industry colleagues, Mr Evans is the driving force behind many road service improvements in New South Wales.

Public Service Medal (PSM) (continued)

New South Wales (continued)

Mr Troy Daniel GREEN, Casuarina NSW 2487

For outstanding public service to local government in northern New South Wales.

In his first role at Tweed Shire Council, Mr Green, Director, Technology and Corporate Services successfully administered a digital modernisation program and customer service excellence initiative to improve the Council's operations as well as services to the public.

Since his appointment as General Manager, the Tweed Shire Council has become one of the most digitally progressive Councils in NSW in the area of ePlanning, a transformation from the traditional paper-based and face-to-face interactions to an online environment where people can access planning services from anywhere at any time. He has played a significant role in the governance of this program and was asked by the State Government to participate in a Steering Committee to implement the ePlanning pilot project.

To reduce the financial liability and risks associated with large amounts of unused long service leave, he has been instrumental in changing the NSW Award for unused long service leave. He collaborated with various stakeholders to seek a win-win outcome which would benefit the staff and Council. The Local Government (State) award was amended and is now benefitting local government employees across New South Wales.

In addition to his duties as the General Manager he has is also a passionate campaigner for the Tweed Kenya Mentoring Program, a run-water and sanitation program established by Tweed Shire Council. He supports and encourages staff and local businesses to sponsor the program which provides safe drinking water to at least 6000 residents in Western Kenya.

A recipient of a number of awards for excellence in the local government sector, Mr Green is a highly regarded and valuable contributor to the public sector and community life.

Ms Lynne IRVINE, Mortdale NSW 2223

For outstanding public service to education in New South Wales.

Ms Irvine has dedicated her working life to making a difference in the New South Wales education system and is recognised for her commitment to improving the performance of students, teachers, school leaders and schools.

In her current role as Director, Learning Management and Business Reform (LMBR) Systems Deployment, she has led the successful delivery of the 2016 model of deployment to over 800 public schools in New South Wales which remained within budget and to the set timeline. With a collaborative approach, she was quickly identified for her expertise in working with principals and school staff with a focus on the needs of schools, ensuring the deployment was tailored to each location, individual and category of staff member.

A strong leader who provides strategic advice and has the outstanding capacity to identify many complex and competing priorities, she has championed optimal business outcomes in a number of Director roles and achieved department and Government initiatives including overseeing the NSW secondary syllabuses, incorporating the Australian curriculum and implementing the Every Student Every School initiative. She has developed sound working relationships with local government agencies, councils, community groups, unions and professional associations to establish communication lines to discuss key initiatives and resolve potential issues.

Ms Irvine is an exceptional change manager, leader, role model and educator who has made a significant impact to those she has worked with her as a classroom teacher, school principal and senior officer of the NSW Department of Education.

Public Service Medal (PSM) (continued)

New South Wales (continued)

Dr Caralee McLIESH, New South Wales

For outstanding public service to social impact investment policy and reform in New South Wales.

Details not available at request of recipient.

Mr Brett John NEWMAN, Coogee NSW 2034

For outstanding public service to public sector property and asset management in New South Wales.

As the CEO of Property NSW since 2013, Mr Newman has consistently delivered exceptional services for the Government and people of NSW. Through his leadership, financial expertise, and desire to better the delivery methods of the NSW Public Service he has been able to implement major reform initiatives that have directly led to better social, economic and cultural outcomes.

During his at Property NSW he has been the lead in a number of reforms, including enhanced asset management, better utilisation of NSW Government owned property, improved transparency within the NSW Government, and a significant contribution to the NSW Government's recycling policy, all of which support wider NSW Government objectives to improve service delivery.

His efforts to bring significant benefits to NSW are reflected in his management of Property NSW's capital recycling program. Since 2013, he has increased the level of capital recycling from \$10 million per year to more than \$1 billion. This included the sale of the former Children's Court site at Glebe, the sale of the Parramatta Justice Precinct, and the sale of 13 surplus properties for the Department of Education. Funds from the sale of these sites have been reinvested in the NSW Government's commitment to new infrastructure and better services. He has also been involved in the decentralisation and relocation of the NSW Public Service to Western Sydney, the sale of Government housing at Millers Point, preserving State significant assets, and the roll-out of Service NSW.

Mr Newman's commitment to plan and deliver a detailed, complex and successful program of asset sales has led to significant benefits for the whole of New South Wales.

Public Service Medal (PSM) (continued)

New South Wales (continued)

Ms Lauren Gai OLIVER, Ourimbah NSW 2258

For outstanding public service to the criminal justice system in New South Wales.

Ms Oliver has worked in the criminal justice system for over 20 years and has been the driving force behind the Corrective Services NSW (CSNSW) Academy and Operational Training in the Department of Justice.

She is responsible for two separate training facilities, including all CSNSW inmate libraries within the correctional centres and the CNSW Museum. A review of one of these training facilities, Brush Farm Corrective Services Academy (BFCSA), took place to identify ways to enhance work of the Academy in supporting the provision of professional, effective and efficient correctional services within CSNSW. Under her leadership a change management plan was put into place and a restructure was implemented and throughout the process she ensured that all staff remained focused on the outcomes and were continually supported and valued around this challenging time.

Since commencing in her role with CSNSW she has increased the regional training delivery by over 300% as well as improved the delivery of face to face training.

Recognising the value of developing and maintaining excellent inter-agency relationships, she initiated a partnership with the CSNSW Academy and NSW Police, who regularly meet to ensure specific training benchmarks and targets are met through the sharing of training resources, strategies and processes. She continues to collaborate by initiating MOUs with a number of universities and TAFE institutes and has successfully developed a MOU with Sydney University and BFCSA staff to facilitate programs on a regular basis to various departments on a fee for service basis.

Ms Oliver is acknowledged for demonstrating extraordinary vision in ensuring the big picture of justice is respected.

Ms Margaret Joan PRENDERGAST, NSW

For outstanding public service to the integrated transport system in Sydney.

Ms Prendergast has worked diligently over the last 30 years to coordinate and manage the day to day integrated transportation system of Sydney.

Commencing in 1984 in State Rail, her experience has extended as far as coordinating activities in preparation for, and during, the Sydney Olympic Games for the Olympic Roads and Transport Authority; the delivery of rail safety projects such as the Pram Safety project and numerous station upgrades; leading the NSW Centre for Road Safety and managing the Transport Management Centre.

As the Coordinator General of the Sydney Coordination Office she has been the driver of a successful stakeholder and community engagement process which has ensured the members of the community are appropriately informed of the impacts that will be caused by the major road and rail infrastructure projects undertaken by the NSW Government. In particular her efforts coordinating and managing the transportation system associated with the construction phases of the Sydney Light Rail Project has been one of her stand out achievements. From the earliest stages of the project she liaised with key business groups and the local community to ensure minimal disruption was caused when closing key roads. She has continued this communication throughout the project, ensuring all key stakeholders are informed of the ever changing CBD environment. The fact that the city has continued to function as well as it has is in no small measure due to her leadership and commitment to transport operations.

Her extensive knowledge of transport, including road, rail and bus operations, along with pedestrian movements, crowd modelling, safety and traffic management, has ensured the success of many major events and projects.

Mrs Prendergast's focus on customer service, quality of work, leadership and passion for transport and road safety makes her a true asset to the community of New South Wales.

Public Service Medal (PSM) (continued)

New South Wales (continued)

Mr Peter Andrew REGAN, Greenwich NSW 2065

For outstanding public service to the transport infrastructure sector in New South Wales.

Mr Regan has materially advanced the interests of the people of NSW and established the State as a leader in the infrastructure sector. It is through his experience and dedication to the NSW Public Service that he has been able to implement structures and approaches that have been adopted by Treasuries around the country. His advice is sought by both Governments and representatives of industry, national and internationally.

Having worked as the Chief Executive Officer for the Sydney Motorway Corporation, the Chief Financial Officer of the WestConnex Delivery Authority, and the Head of Infrastructure Finance at NSW Treasury, he has implemented a number of innovative techniques since commencing at Transport for NSW in December 2015. These techniques have been instrumental in ensuring the NSW Government has secured the best possible design and delivery price of major projects resulting in significant cost savings for the State. Most notably was the State under-writing sufficient risk to ensure that the company delivering the Waratah Train remained afloat and able to complete delivery of the project whilst retaining risk transfer to the private sector. On the NorthConnex project he built in an open book competition to secure the best possible design and construction price; and on the WestConnex project he utilised the NSW Government's low costs of borrowing to develop individual sections of road, before selling the operation of the roads to the private sector.

He has also demonstrated significant foresight with the development of the NSW Public Private Partnership Guidelines that have proven to be a foundation of strength for private sector partnerships in NSW.

Mr Regan is an extraordinary example and role model of the positive influence that public servants can have in shaping the policy and delivery outcomes for the Government and the people of NSW.

Public Service Medal (PSM) (continued)

New South Wales (continued)

Mr David Robert RICHES, Lindfield NSW 2070

For outstanding public service to the built infrastructure sector in New South Wales.

Mr Riches joined Infrastructure NSW in July 2013 to manage and oversee the redevelopment of the \$3.4 billion Darling Harbour Precinct Redevelopment. With a very small team and minimal contingency, he has skilfully managed this project ensuring the relationship between Infrastructure NSW (Delivery Authority) and Lend Lease (Head Contractor) is always positive and achieving the best possible outcomes for NSW.

One of his greatest achievements has been the on-time, and on-budget, delivery of the \$1.6 billion International Convention Centre (ICC), a stage in the Darling Harbour Precinct Redevelopment. Successful completion of a project of this scale is a reflection of his highly professional and skilled project management, his rigorous attention to detail, coupled with his leadership, negotiation and communication skills. The ICC project demanded the highest attention from him as a project manager and as a result of his application Sydney is now home to a world class facility.

His ability to deliver large scale construction projects on time and to budget has resulted in Infrastructure NSW entrusting him with the management and oversight of high profile and high risk projects for the NSW Government, with an estimated value of \$5.7 billion. These projects include the New Grafton Correctional Centre, the Western Sydney Stadium, the Anzac Memorial Project, and the ANZ stadium redevelopment.

As the Executive Director for Infrastructure NSW he has led his team to deliver projects on time and on budget, and in the process has brought new and collaborative ways of conducting business.

Mr Riches is highly regarded by his peers and those within the construction industry and he has played a pivotal part in NSW being home to some of the world's best event delivery facilities.

Public Service Medal (PSM) (continued)

New South Wales (continued)

Ms Samantha Jane TAYLOR, New South Wales For outstanding public service to the disability sector in New South Wales.

Ms Taylor is a leader of major reform in the disability sector. She has played an active role in the development, design and delivery of policies in response to the reform agenda.

Highly regarded for her significant involvement in the planning, introduction and implementation of the National Disability Insurance Scheme (NDIS) in NSW she is valued for her input in leading negotiations with the Commonwealth to develop the Bilateral Agreement that sets out the responsibilities and parameters for the roll-out in NSW. Once NDIS is fully operational, around 140,000 people in NSW will be able to access support through the national scheme. In the planning process of NDIS her commitment to the development and implementation of the NSW NDIS transition program was proven very successful as shown through the early roll-out scheme in Nepean/Blue Mountains as well as a NDIS trial in the Hunter.

She has a strong commitment to working strategically in partnership with non-government organisations (NGOs) and disability service providers particularly with the transition to NDIS. She has transformed the Department's relationship with NGOs, introducing new ways of managing funding relationships, improving quality and standards and working together to achieve best results. She has led a range of innovative and effective policies and programs including the NSW Government's Stronger Together and Ready Together strategies and the Ability Links program.

Her drive for greater outcomes coupled with her dedication and support to the NSW disability sector has successfully shifted to a system that provides choice and control, empowering people with a disability to achieve the life they want. Ms Taylor's important contribution has been influential in changing how disability services are delivered to people living with a disability in NSW.

Victoria

Mr Christopher Lyle HUMPHREYS, Brunswick Vic 3056 For outstanding public service to innovative policy development and civil law reforms in Victoria.

Mr Humphreys is recognised for his outstanding service in leading and delivering innovative law reform for the people of Victoria for over 15 years.

His dedication to providing a better civil justice system and human rights and equal opportunity for all people has significantly benefited the Victorian community, particularly those who are disadvantaged and marginalised.

Public Service Medal (PSM) (continued)

Queensland

Mr Peter Hamilton FRANKS, Kuranda Qld 4881

For outstanding public service to local government in Queensland.

Mr Franks' public service career has seen countless residents benefit from his innovative and courageous approach, particularly in the reshaping of local government organisations resulting from amalgamations and de-amalgamations. With a focus on sustainability, both economic and social, he has been credited with the success of establishing solid businesses, capable of withstanding future shocks.

Since commencing his employment within the local government industry in November 2000, he has encountered significant professional challenges including financially distressed organisations, inefficient processes, staff cultural barriers, and poor community awareness.

He has been the leader of change in a number of councils throughout Australia, particularly Delatite Shire Council (Victoria), Livingstone Shire Council (Queensland), Mackay Regional Council (Queensland), Noosa Shire Council (Queensland) and Mareeba Shire Council (Queensland). His approach in every case has been consistent. He develops a strategic direction unique to the organisation, shares his vision with elected members, management, staff; and the community, introduces innovative programs and thorough reviews to improve efficiencies and bottom line financial results, and always places staff and the community first.

By way of example, the Queensland Treasury Corporation's projected financial outlook for Mareeba Shire Council prior to De-amalgamation was 'very weak with a negative outlook', after 18 months of operations they changed the Council's rating to 'moderate with neutral outlook.' This resounding turnaround was only achieved by good fiscal management and a strong desire to remove the financial burden from the community and was achieved without having to introduce the anticipated de-amalgamation levy of over \$800 per ratepayer. This was only made possible through his strong leadership, a dedicated council, responsive management team, and passionate staff, all working together towards a single objective.

Mr Frank's forward-looking approach, his desire to constantly challenge status quo, and continually provide opportunities for staff, are his standout strengths.

Public Service Medal (PSM) (continued)

Queensland (continued)

Mr Donald Graham HEWITT, Qld

For outstanding public service to the infrastructure sector in Queensland.

Mr Hewitt commenced work with the Department of Public Works in 1972 and has spent over 25 years as an architect and 20 years as a project manager, project director and construction principal's representative.

He has expertise in all phases of the building procurement process, and an unrivalled knowledge of project constraints, ensuring the best possible outcomes for not only the project, stakeholders and clients, but also the State and its people.

Responsible for the delivery of all 16 sports venues required for the Gold Coast 2018 Commonwealth Games costing \$320 million, his expertise and capacity to harness both professionalism and enthusiasm from his committed team is ensuring these facilities are both on time and budget.

He is also project director on the \$250 million North Queensland Stadium and the \$40 million State Netball Centre. On both projects he is utilising his knowledge of dynamic stadium design and his construction and multifaceted stakeholder management skills. Other significant landmark government capital works projects he has worked on include the Queensland State Velodrome; the Gold Coast Sports and Leisure Centre; the Coomera Sports Centre; the Gold Coast Aquatic Centre; Metricon Stadium Carrara; Cbus Stadium Robina; the Brisbane Cricket Ground redevelopment Gabba Stage 6; the Queensland Performing Arts Complex refurbishment; the Cairns Convention Centre; Brisbane Magistrates Courts; 75 William Street Government Offices; and the Queensland Conservatorium of Music.

Mr Hewitt has a proven reputation for creating infrastructure that leaves a legacy for the people of Queensland over and above his clients' highest expectations and within project constraints.

Mr Paul Martin KRAUTZ, Norman Park Qld 4170

For outstanding public service to the infrastructure sector in Queensland.

Mr Krautz's career with the Queensland public service dates to 1999. As an architect and project manager he has worked within the Department of Housing and Public Works to deliver a number of iconic buildings for the State, including the Boggo Road Gaol precinct, the Kangaroo Point Park redevelopment, the new GOMA building, the Queensland Art Gallery and State Library extension, and the multi-award winning Kelvin Grove Urban Village redevelopment. He has also managed Queensland's delivery of the \$4 billion National Building Economic Stimulus Plan.

Most recently, he has worked as the Project Director for 1 William Street (1WS) - a transformational workplace project to accommodate around 5000 public servants in a landmark commercial building. He has led the 1WS project from the beginning and during the 4+ year project he has demonstrated outstanding professionalism, commitment, leadership, enthusiasm and perseverance to procure and deliver the project, in the environment of considerable political and project change.

Throughout the project he has demonstrated a high level of executive leadership consistent with the public sector values and has demonstrated exemplary stakeholder, project and change management in the delivery of 1WS.

Through Mr Krautz's leadership the State will benefit from a more collaborative and cooperative approach to governance enabled by this modern building. Brisbane will benefit as this under-developed area of the CBD is invigorated, and the city-changing Queen's Wharf project gets underway.

Public Service Medal (PSM) (continued)

Queensland (continued)

Mr Robert Anthony LAWRENCE, Mount Sheridan Qld 4868 For outstanding public service to environmental protection in Queensland.

Mr Lawrence commenced his Queensland Public Service career in 1988 in the area of local government, later moving into State Government. His public service continues today within the Department of Environment and Heritage Protection (DEHP).

His environmental content knowledge, in combination with nearly thirty years of applied experience in a public service regulatory setting, provides him with the familiarity and practice required to provide outstanding leadership within government. His exceptional corporate and environmental regulation knowledge has been the foundation for his leadership across many significant DEHP responses to environmental incidents, disaster management and regulatory reform.

In a contemporary context he conceptualised the new Queensland Government legislative reform known as the Environment Protection (Chain of Responsibility) Amendment Bill. As a consequence of a downturn in the mining sector he has been negotiating the difficult path of ensuring members of sites complied with their environmental obligations. His lateral thinking proposed an approach that was subsequently cultivated into legislative reform whereby entities related to an insolvent company could be obligated to prevent or clean up environmental harm.

Over the years Mr Lawrence has demonstrated his commitment and passion for serving the public and seeing the environment protected in extremely demanding situations, such as a number of significant natural disasters that have occurred during his time as a senior public sector leader in Queensland.

Mr Bernard Anthony McCARTHY, Parramatta Park Qld 4870 For outstanding public service to local government in Queensland.

Mr McCarthy has served in the local government sector for over 47 years. This service has spanned the states of Queensland, New South Wales, Victoria and the Northern Territory.

The most recent critical projects he has delivered include the reconstruction of the airport in the Torres Shire, the re-establishment of a Training Centre facility, refurbishment of the Indigenous Knowledge Centre, Road Network Strategy, and assessment of business opportunities for accommodation and acquisition of an office building in Cairns for the Finance Department. He took a lead role in the successful implementation of these projects as the Chief Executive Officer.

Any project or initiative that can demonstrate positive aspects of community life and work are encouraged and promoted and he has ensured that positive messages are communicated with the community and external stakeholders. This communication has been via elected members and their decisions, media releases, a Facebook page, a website, video and teleconferencing, email networks and also public notices and posters.

He recently oversaw a community safety strategy that included an audit of all street lighting, employee housing improvements and Shire CCTV system upgrades. The CCTV system required significant negotiation with the community and Memorandum of Understanding with the Queensland Police Service (QPS). The new system superseded the existing system to be more robust and provide wider coverage and 24/7 monitoring by QPS. An instant messaging service also alerts staff to any potential unrest as part of the safety strategy.

Mr McCarthy has been the key leader of this communication strategy and he always promotes a positive work ethic to employees.

Public Service Medal (PSM) (continued)

Queensland (continued)

Mrs Patrea Ursula WALTON, Wishart Qld 4122 For outstanding public service to education in Queensland.

Mrs Walton is a career educator who has served Queensland state education proudly as a teacher, principal, district/regional executive, Head of the Queensland Curriculum and Assessment Authority, and through her current role as Deputy Director-General, State Schooling.

She has been a passionate advocate for advancing Queensland educational standards and has been widely recognised as a strong public service leader. She is committed, dedicated, strategic and retains as her focus improved learning outcomes for schools.

She has been a strong advocate for equity and social justice and has been a passionate leader of improved service delivery and education support for students with disabilities. She has also led major reforms in Queensland education and is currently leading a disability review to enhance the delivery of services to students. She has an outstanding track record as a leader, educator, and influencer of education policy and programs in the Queensland state schooling sector.

Mrs Walton is recognised by her peers and stakeholders as a key contributor to Queensland's education system and epitomises what public sector leadership can create and influence.

Western Australia

Mr Geoffrey Alexander HAY, Shenton Park WA 6008 For outstanding public service in Western Australia, particularly in the areas of executive governance and community safety.

Mr Hay has worked tirelessly with other jurisdictions and the Commonwealth Government in a collegial manner to enhance the capabilities in order to better protect the community of Western Australia, and the built environment, in the event of a large scale emergency, including countering terrorism.

He commenced service with the Western Australian government in 1980 as a Treasury Department Graduate Officer and was appointed to various senior roles, including Director Corporate Services, Department of Corrective Services and Fremantle Ports before returning to the Treasury Department in 1996 to take up the position of Assistant Under Treasurer. In that role he was responsible for economic policy development, revenue policy, strategic management of the Department and the direction of corporate systems.

He was appointed Assistant Director General, Department of the Premier and Cabinet with the role comprising three distinct areas of responsibility, namely State Administration, incorporating executive government; Public Sector Management, including machinery of government and as executive officer for the Premier's Strategic Management Council; and the third area of responsibility encompassing State security and emergency coordination. This has involved incorporating responsibilities on the National (now Australia-New Zealand) Counter-Terrorism Committee, the National (now Australia-New Zealand) Emergency Management Committee, and on the State Emergency Management Committee. From 2009-2011 he also played a major role in the coordination of the State's involvement in the Commonwealth Heads of Government Meeting (CHOGM) convened in Perth in 2011.

Having the lead for Western Australia in countering terrorism and emergency management coordination over the past 15 years has been most demanding and Mr Hay has fulfilled this role with vision, commitment and integrity. He has left an enduring legacy for the safety of Western Australia.

Public Service Medal (PSM) (continued)

Western Australia (continued)

Dr Prudence Mary STONE, Claremont WA 6010

For outstanding public service in the area of mental health services in Western Australia.

Dr Stone has supported several governments and tirelessly worked throughout her 50 year career to improve the health of children, including in the last 8 years as Clinical Director for Western Australia Country Health Service (WACHS) / Child and Adolescent Mental Health Services (CAMHS). She pioneered the use of Telemental Health to deliver clinical care and training to the most remote and disadvantaged parts of the State.

She has worked in a range of areas including at the King Edward Memorial Hospital, the Princess Margaret Hospital, Stubbs Terrace, at Next Step and Youth Link, and also at for the Mental Health Review Board.

She served for 11 years as the visiting CAMHS psychiatrist for the Wheatbelt Mental Health Service in rural Western Australia. As videoconferencing was being newly established in Western Australia she was an early adopter of this communication tool which was vital in connecting clinicians to patients and in supporting colleagues in remote areas of the state. She ensured that this new service included training and education to increase the skills and capacity of rural clinicians.

Since 2009 she has conducted a 4 month training program for rural and remote CAMHS clinicians, The dual aim of direct clinical care and service development exemplifies her visionary thinking and leadership, and represents her remarkable contribution to the development of Western Australia's mental health services.

Additionally she has supported the Royal Australian and New Zealand College Of Psychiatrists in her memberships of the Committee for Continuing Medical Education, the bi-national CAMHS Faculty Executive, the WA Branch Committee and has been active in the Medical Association for the Prevention of War.

Dr Stone is an outstanding health professional who has continuously worked for the betterment of patients, for her colleagues in mental and general health, and for the community of Western Australia.

Tasmania

Mrs Karen Ann GEE, TAS

For outstanding public service to education in Tasmania.

Mrs Gee is a dually-qualified professional who has combined her skills in primary school teaching, special education and psychology to provide a unique insight into the school system and ways of supporting young people, families and school communities. She has provided expertise at state, national and international levels.

She has demonstrated superb leadership for her colleagues and every current school psychologist in the Department of Education has benefitted from her guidance and the generous sharing of her skills.

In particular, her work in the area of Autism has been exceptional. She has been a Tasmanian and Australian ambassador in the use, and related training, of the Griffiths Scales of Child Development (Griffiths III) - an invaluable tool for both psychologists and paediatricians in their assessments for child development in Tasmania and Australia. Her work has been pivotal in ensuring the quality and continuity of the training.

During her career of almost 50 years Mrs Gee has been a model of diligent, professional and dedicated service. She has gone above and beyond the call of duty in every aspect of her work. Her contributions have resulted in significant outcomes of empowerment for young people to support each other and to positively contribute to their mental, social and emotional well-being.

Public Service Medal (PSM) (continued)

Tasmania (continued)

Ms Lynne Melita McDOUGALL, Tranmere Tas 7018
For outstanding public service to education in Tasmania.

Ms McDougall is an outstanding, compassionate and influential leader in the area of Special Education and Student Disability at both the state and national levels.

At the state level, she has worked across government with both parent groups and non-government organisations to have holistic support provided to students with disabilities and their families. Her endeavours have led to significant changes in approaches, understanding and culture. Her work has been exceptional and she has been a trailblazer in her own right.

Her leadership, strong advocacy and success in achieving an inclusive Australian curriculum is now having an impact on thousands of students around the nation. She has been instrumental in leading the push to ensure that the Australian curriculum is an accessible curriculum available to all students.

Ms McDougall's public service has been exemplary and her achievements are demonstrated by improved outcomes and futures for students with a disability, as well as an enhanced understanding and realising truly inclusive learning environments.

AUSTRALIAN POLICE MEDAL (APM)

For contact information on the recipients please go to the relevant state jurisdiction's media sections.

Federal

Commander Grant Stephen EDWARDS

Commander Edwards began his policing career in the Australian Federal Police (AFP) in August 1985. He was first posted to the Sydney Office and worked in investigations and organised crime. In August 1990, he achieved the designation of Detective. Further postings in both Canberra and Sydney followed.

In 1998 he was selected as the AFP Liaison Officer based in Los Angeles, USA, and was responsible for law enforcement liaison in North and Central America. He represented the AFP at key international meetings where he managed and supported transnational investigations on behalf of AFP and all Australian law enforcement within the region.

He was promoted to the rank of Sergeant in December 2001 and then to the rank of Superintendent in April 2004 with promotion to Commander following in May 2006, where he contributed at a strategic level to a number of intelligence, operational and international portfolios to inform policy and legislative change. From 2008 to 2010, he was the Commander of the Timor Leste Police Development Program which included the role of Security Advisor to the Secretary of State for Security within the Timor-Leste Government.

From 2012 to 2013 he made outstanding contributions to international law enforcement capacity development while serving as Commander Afghanistan Mission. He was responsible for all AFP personnel in Afghanistan and also served as Deputy Head of the International Police Coordination Board Secretariat. After serving as Aviation Commander Queensland, he assumed his current role of AFP Manager Americas, based in Washington DC in August 2015.

Commander Edwards is highly regarded for his service to communities locally, nationally and internationally, and his exceptional talent for building enduring strategic partnerships. He is well recognised for his dedication to capacity development for international policing services and the AFP, and for exemplary integrity and principled focused leadership, management, coaching and mentoring of law enforcement officers.

Detective Superintendent Kirsty Ann SCHOFIELD

Detective Superintendent Schofield began her policing career in the Australian Federal Police (AFP) in 1990. Following recruit training, she commenced working in AFP Sydney Office and worked in a range of investigative and intelligence teams, and achieved her detective's designation in 1993.

She has performed a variety of leadership roles across all investigative areas of the AFP and in 2012; she commenced in the Joint Counter Terrorism Team (JCTT) and was soon promoted to the role of Investigations Manager where she was responsible for leading and managing complex counter terrorism investigations in a multi-jurisdictional taskforce.

In 2014, she was appointed to the role of Senior Investigator Officer for Operation Appleby, the largest counter terrorism investigation conducted in Australia. She drove strategic change and creative solutions, enhancing capability and the strategic position of the AFP with domestic and foreign partner agencies. She provided reform of interagency information exchange between policing and national security agencies, increasing interoperability between agencies with different legislative restrictions. In 2015, she was awarded 'Most Outstanding Female Investigator' at the Australasian Council of Women in Policing for her role in Counter Terrorism Investigations.

Detective Superintendent Schofield was promoted to her current rank in 2017, and is acknowledged as a high quality leader and mentor, especially to female investigators within the

AFP. She has contributed significantly to the progression of women into investigative roles of greater prominence.

Australian Police Medal (APM) (continued)

New South Wales

Chief Superintendent Donna Elizabeth ADNEY

Chief Superintendent Adney joined the NSW Police Force in 1986. She was promoted to Superintendent in 2003 and Chief Superintendent in 2011 as Commander Communications Group.

She has held geographic Commander roles at Gladesville, Ashfield and Surry Hills Local Area Commands and Specialist Commander roles at Communications Group, SPG Dog Unit and her current role as Commander Public Order and Riot Squad. In her career she has worked in general duties, as an Aerial Observer at the Police Air Wing and as a Close Personal Protection Officer at Special Branch.

While posted as the Commander of the Communications Group she was instrumental in the realignment of the group and its functions, paving way for great efficiencies and a better team environment for staff. She delivered significant reform within the Command which has yielded greater results for the NSW Police Force Radio Communications Group.

From 2008 - 2011 she was the NSW Police Force Corporate Spokesperson charged with developing relationships to build awareness, understanding and acceptance across the NSW Police Force and Gay, Lesbian, Bisexual, Transgender and Intersex Communities. She led the development of the 2011 - 2014 NSW Police Force policy on Sexuality and Gender Diversity and featured in public campaigns alongside GLBTI community members thereby increasing Police Force and broader community awareness of those programs.

Chief Superintendent Adney's dedicated police service to the people of New South Wales for 30 years is exemplary.

Sergeant Paul Gerard DILLEY

Sergeant Dilley joined the NSW Police Force in 1982. He was confirmed as a Constable in 1983, whilst performing General Duties at Central. He has served at Traffic Signals and in 1987, he commenced Highway Patrol duties serving at Sydney District, Dee Why District, Kempsey, where in 1997, he was promoted to the rank of Sergeant, as Team Leader, Mid North Coast Highway Patrol, his current position.

He has performed traffic operations for over 30 years and has a strong dedication to road safety and the promotion of safety standards across the Mid North Coast Command. He has been a Police Negotiator since 1993 and has conducted many successful operations through high-level negotiations with numerous at-risk persons. He has coordinated the police traffic response to the Australian Ironman event which has been held at Port Macquarie for the past 10 years. In addition to his duties, he has been a NSW Police Force Protocol officer for over 10 years, ensuring that appropriate traditions are conducted at ceremonies and events.

Additionally, he has been a strong contributor to the New South Wales Cricket community, predominately through his high profile role with the Mid North Coast Cricket Umpires Association. He has previously undertaken service as an Army Reservist and continues to support other returned servicemen and women through his involvement in the Returned and Service's League, Port Macquarie Sub-Branch.

Sergeant Dilley's dedicated police service to the people of New South Wales for over 34 years is exemplary.

Australian Police Medal (APM) (continued)

New South Wales (continued)

Inspector Donna-Marie FAUL

Inspector Faul joined the NSW Police Force in 1986. As a Probationary Constable in 1987 and then Constable in 1988 she was stationed at Fairfield and performed General Duties. After performing 28 years of front line policing duties, in 2014, she was promoted to the rank of Inspector (Duty Operations Inspector) at Sydney Radio Operations. In 2016, she was appointed as Commander, Protocol and Awards Unit, the first female commander to hold the position.

She has overseen the restructure of the Protocol and Awards Unit, including significant enhancements in the delivery of services, both within the NSW Police Force and to external stakeholders. These enhancements included: the accelerated implementation of the Medal and Awards System, an electronic based awards processing tool, including training of field personnel; the implementation of streamlined processes for Medal and Awards Review, clearing a significant backlog in this area; a complete review of standard operating procedures of the Protocol and Awards Unit, resulting in the development and implementation of new operating methods; significant service delivery at the funerals of NSW Police Force personnel, including a closer liaison with family members, Police Commands and Victims Support Groups; and her unwavering commitment to raising the esteem of Awards Presentation Ceremonies and Commemoration Services conducted within the NSW Police Force.

Additionally, she has fostered increased co-operation with other government departments and external agencies, enhancing and streamlining the delivery of services provided by the Protocol and Awards Unit and other NSW Police units.

Inspector Faul's dedicated police service to the people of New South Wales for over 30 years is exemplary.

Detective Chief Inspector Wayne David HUMPHREY

Chief Inspector Humphrey joined the NSW Police Force in 1980. He was promoted to his current rank in 2003, and posted to his current command in 2014.

He was confirmed as a Constable in 1982, whilst performing General Duties at Penrith, he has served at Newcastle, Raymond Terrace and Nelson Bay. He entered the Criminal Investigation field serving Nelson Bay, where he was designated as a Detective in 1991, and later served at Lower Hunter, Dungog, Lake Macquarie, Hunter Target Action Group and Newcastle, where in 2002 he was promoted to the rank of Inspector (Duty Officer) at Newcastle Local Area Command. He later served at the Lower Hunter Local Area Command, Lake Macquarie Local Area Command, Northern Operations, Newcastle City Local Area Command, where in 2014, he was appointed as Staff Officer to Commander, Northern Region.

Additionally, he has served in both the Sydney metropolitan and regional areas of New South Wales. He has been an active member of the Operational Support Group, continuing as a tactical advisor, and is also a member of Northern Region State Protection Support Unit, where he has been involved in many high risk incidents. His knowledge, skills and contribution to Emergency Management has been demonstrated through his involvement in the Hunter/Central Coast Storms in 2007 and his deployment to New Zealand in 2011, as part of the NSW Police Force contingent, following the devastating earthquakes.

He was instrumental in the Newcastle Local Area Command program of reducing Alcohol Related Crime and was a member of the Northern Region team responsible for the planning of the police response to potential large scale public order and protest activities in the Northern Rivers relating to Coal Seam Gas exploration.

Chief Inspector Humphrey's dedicated police service to the people of New South Wales for over 36 years is exemplary.

Australian Police Medal (APM) (continued)

New South Wales (continued)

Detective Chief Inspector Kevin Anthony McNEIL

Detective Chief Inspector McNeil joined the NSW Police Force in 1985. He was promoted to his current rank in 2015 and posted to his current command in 2010.

In 1986 he was confirmed as a Constable whilst performing General Duties at Bass Hill and has performed duties at the Sydney District Prisoner Escort Unit and general duties at Bankstown. In 1991, he entered the Criminal Investigation field serving at North West Region Crime Squad, where he was designated as a Detective. He later served North West Region Major Crime Squad - Drugs, St. Marys, Penrith, Cabramatta, where in 2002 he was promoted to the rank of Senior Sergeant. In 2005, he commenced duties in the Shoalhaven Local Area Command, where he was promoted to the rank of Inspector (Duty Officer). In 2010, he took up the role of Crime Manager at the Far South Coast Local Area Command.

He has performed criminal investigation duties for the majority of his career where he has led and been involved in a number of high profile criminal investigations. He has earned the trust, respect and support of his subordinates and peers.

Detective Chief Inspector McNeil's dedicated police service to the people of New South Wales for over 35 years is exemplary.

Superintendent Gregory Michael MARTIN

Superintendent Martin joined the NSW Police Force in 1984. He was promoted to his current rank in 2004 and posted to his current command in 2010.

In 1985 he was confirmed as a Constable whilst performing General Duties at Central Coast District and he then served with the Vehicle Examination Unit of the State Physical Evidence Branch. While serving in the Criminal Investigation, Traffic and Physical Evidence section at Lismore in 1999 he was promoted to the rank of Senior Sergeant, as Section Commander at the Forensic Engineering Investigation Unit. In 2001, he was promoted to the rank of Inspector (Duty Officer) at the Chifley Local Area Command and later served at Richmond Local Area Command. In 2004, he was promoted to the rank of Superintendent as Commander of the Mudgee Local Area Command and then served as Commander at the New England Local Area Command, where in 2010 he was appointed Commander of Richmond Local Area Command.

He has dedicated most of his policing career to the forensic field, where he has been recognised in the Supreme Court of NSW (Criminal Division), as an 'expert' forensic investigator. During the period of 1993 to 1998, he investigated 175 deaths. As an accredited bomb technician he was responsible for resolving many Improvised Explosive Device high risk incidents. While stationed at the Richmond Local Area Command, he was also involved with the Community Drug Action Team (CDAT). Additionally, he has controlled and managed many and varying emergency management situations across the state.

He has extensive experience in commanding areas with high Aboriginal and Torres Strait Islander Communities (ATSI), and has devoted considerable efforts and resources developing trust and working relationships with community leaders. He has been an active sponsor and contributor to the IPROWD program since its inception, and in doing so has played a role in many ATSI persons gaining TAFE qualification and professional employment, including in the New South Police Force.

Superintendent Martin's dedicated police service to the people of New South Wales for over 32 years is exemplary.

Australian Police Medal (APM) (continued)

New South Wales (continued)

Chief Inspector Anthony Mark RENEKER

Chief Inspector Reneker joined the NSW Police Force in 1982. He was promoted to his current rank in 2016 and posted to the Griffith Local Area Command in 2006, his current position.

He was confirmed as a Constable in 1983 whilst performing General Duties at No. 30 Division (Gosford). He has served at Berowra, Prosecuting, Legal Services, Corowa, Kings Cross, Pilliga, Walcha, Brewarrina, and Griffith Local Area Command where in 2000 he was promoted to the rank of Inspector (Duty Officer) before later serving at the Albury Local Area Command.

Additionally, he has spent a major part of his policing service in rural and regional NSW where he has developed relationships with disaffected members of these communities and has been involved in many early interventions within Aboriginal communities that saw better outcomes for both police and the community. He has been involved in the successful introduction of the Community Engagement Program in Griffith, which increases the level of trust between those communities and police. He is involved in strategies to curb graffiti and anti-social behaviour for which he has received recognition from various community groups and local government.

Chief Inspector Reneker's dedicated police service to the people of New South Wales for over 34 years is exemplary.

Detective Superintendent Peter Glenn THURTELL

Detective Superintendent Thurtell joined the NSW Police Force in 1985. He was promoted to his current rank in 2005 and posted to his current command in 2012.

In 1988, he commenced Criminal Investigation duties serving at the State Surveillance Section, later serving at the Drug Enforcement Agency - Task Force 3 and Fraud Enforcement Agency, where in 1994 he was designated as a Detective and in 1996 was promoted to rank of Detective Sergeant, where he later served at the Commercial Crime Agency and Chifley Anti Theft. In 2000, he was promoted to the rank of Inspector (Crime Manager) at the Chifley Local Area Command and later served at Manning Great Lakes Local Area Command. In 2005, he was promoted to the rank of Superintendent, and was later appointed as Commander of the Mid North Coast Local Area Command. In 2012 he returned as Commander of Manning Great Lakes Local Area Command, his current position and was promoted to his current rank in 2005.

As the Commander of the Mid North Coast Local Area Command he instigated his Command's participation in a domestic violence program known as the 'Community Partnerships against Domestic and Family Violence' program, a partnership between the local community and the NSW Police Force which assisted victims of domestic violence to access support. Additionally he is the Northern Region sponsor for Mental Health and active member of the Hunter/New England Regional Interdepartmental Committee for Mental Health.

He is a nationally accredited Counter Terrorism Forward Commander, and has been the Local Emergency Operations Controller (LEOCON) for 8 Local Government Areas and, in this capacity, led the emergency response to the 2009 and 2011 Macleay River floods at Kempsey, the 2015 flooding of the Hunter River, Maitland and the 2013 Manning Valley bush fires. In 2011, he was one of two Forward Commanders for Strike Force 'Durkin' searching for Australia's most wanted fugitive. This high risk search operation involved over 500 specialist police and civilian personnel over a four month period and ultimately led to the arrest of the offender.

Detective Superintendent Thurtell's dedicated police service to the people of New South Wales for over 31 years is exemplary.

Australian Police Medal (APM) (continued)

Victoria

Detective Leading Senior Constable Trevor John COLLINS

Leading Senior Constable Collins joined Victoria Police in January 1988 and went on to perform general duties policing at Epping, Reservoir, West Heidelberg and Mill Park Police Stations. In 1996 he joined the Major Collision Investigation Group (MCIG) and since then has been involved in numerous protracted and complex investigations.

He has spent the majority of his career at the forefront of collision investigation and has experienced road trauma at its worst and everything else that goes with attending those types of incidents. He deals directly with those affected by the loss of, or serious injury to, their loved ones.

He has become a subject matter expert in the field of collision investigation and is often called upon by members and management of the MCIG and regional members for guidance and advice in crash investigations. Within the MCIG, his knowledge and experience in investigations and legislation is often sought by supervisors on matters of legislation and relevant case law references relating to culpable driving charges. He is well respected within the legal profession and has had extensive dealings with Senior Counsel and Barristers within the Office of Public Prosecutions.

He has worked diligently in trying to reduce the amount of lives lost on Victorian roads by engaging the community through education and Road Safety forums and programs including Cool Heads in Shepparton and Latrobe University's Forensic Science Courses.

Leading Senior Constable Collins maintains a strong focus on supporting and developing police members, particularly those new to road crime investigations, proving to be an outstanding leader and positive role model and is an excellent ambassador for not only road safety, but also for Victoria Police.

Australian Police Medal (APM) (continued)

Victoria (Continued)

Commander Brett John CURRAN

Commander Curran joined Victoria Police in June 1981 and following graduation worked as a Constable at Footscray Police Station before transferring to Kingsville Police Station. In 1986 he was promoted to Senior Constable. In 1987, he successfully gained a position within the Prosecution Division where he was promoted to the rank of Sergeant. From 1991 he transferred to the Crime Department working as an investigator on a number of high profile serious crime matters. He was subsequently promoted to Senior Sergeant in 1998, to Inspector in 2004. After a brief hiatus he rejoined Victoria Police in 2014 as Superintendent.

From 2004 he worked with Office of the Chief Commissioner as the Government Liaison Officer. In this role he managed the relationships between Victoria Police, the Department of Justice, the Minister for Police and Emergency Services, as well as with other government departments. He often performed the duties of the Staff Officer to the Chief Commissioner where he was required to respond to a range of highly sensitive and complex issues including large scale events such as the Commonwealth Games and the G20 conference and related protests during 2006.

He later worked as a Divisional Superintendent at Moreland (Region 3) and from 2009 he was seconded to work as the Chief of Staff for Police and Emergency Services. He left Victoria Police in 2011 to work as the Chief of Staff for the Minister for Police, Emergency Services and Corrections and the Leader of the State Parliamentary Opposition.

He re-joined Victoria Police in June 2014 as Superintendent of the Licencing and Regulation Division and for over 18 months was responsible for the regulation of firearms, private security and the weapons industries. He led the renegotiation of the National Firearms Agreement between Australian States and Territories at a time of great angst in the community around firearm ownership.

Commander Curran was promoted to his current rank in February 2016 and currently serves as Chief-of-Staff in the Office of the Chief Commissioner where his skills and influence continue to lead to a wide range of significant outcomes for Victoria Police and the Victorian community.

Australian Police Medal (APM) (continued)

Victoria (continued)

Superintendent Therese Kathy FITZGERALD

Superintendent Fitzgerald joined Victoria Police on 4 October 1993 and has performed frontline operational police roles at a range of locations before pursuing specialised skills in the Drug Squad, Dandenong Prosecutions, Melbourne Prosecutions, the State Coroner's Assistants Unit, the Centre for Investigator Training, the Prosecutions Division Research and Training Unit and the Victoria Police Media Unit.

From 2004 to 2006 she was seconded to the Australian Federal Police's International Deployment Group where she was integral in developing the capacity of police in Papua New Guinea and then the Solomon Islands as part of the Regional Assistance Mission to the Solomon Islands (RAMSI).

Whilst attached to the Coroner's Court she played a vital role liaising with Coroner's Court staff, Disaster Victim Identification Teams police investigation teams and families of deceased persons in the days and months following the 2009 Black Saturday bushfires. She was subsequently promoted to Inspector in 2013 as the Knox Local Area Commander, where she worked with key internal and community partners to implement crime prevention initiatives to ensure community safety.

In October 2015 she commenced her role at the Victorian Equal Opportunity and Human Rights Commission (VEOHRC) Review Response, Partnerships and Innovation office (VRRPI), as Inspector and Staff Officer.

The VRRPI is responsible for leading Victoria Police's response to the VEOHRC Review into sex discrimination, sexual harassment and predatory behaviour by Victoria Police employees. The program of work represents the most significant organisational cultural reform program undertaken in Victoria Police history, with the object of creating a workplace which is respectful, inclusive and safe for all Victoria Police employees, irrespective of their gender or sexual orientation.

She was promoted to the rank of Superintendent in North West Metro Region in November 2016.

Superintendent Fitzgerald was also appointed as Chair of Women in Policing Advisory Group (WIPAG) where she influences initiatives for women in the work force and advises Executive Command on issues impacting women in the policing environment.

Australian Police Medal (APM) (continued)

Victoria (continued)

Detective Superintendent Michael John HERMANS

Detective Superintendent Hermans joined Victoria Police in 1987 performing general duties at Force Reserve and Moonee Ponds until 1988. In 1990, he moved to Heidelberg and later that year, was seconded to the Australian Bureau of Criminal Intelligence. In 1992 he joined the ranks of detectives with his tenure at the Fitzroy Criminal Investigation Branch (CIB). In 1993, he moved into the Crime Squads, firstly within the Special Response Squad and then in 1996, joined the ranks of the elite Homicide Squad where he worked on significant serious crimes. In 1997, he was promoted to the rank of Sergeant at Melbourne City and in 2000 moved back to investigative duties as a Detective Sergeant at Melbourne CIB.

He was subsequently promoted to the rank of Senior Sergeant as Divisional reliever in 2003, in 2004 moved to St Kilda Police Station as the Officer in Charge, and then in 2005 to the Melbourne West Station. In 2006, he was promoted to the rank of Inspector at the Continuous Improvement Unit and in 2007 moved to Emergency Management Inspector - Region 1. In 2012 he was promoted to Superintendent at North West Metro Division 4 and was responsible for overseeing policing in an area from Moonee Ponds to Sunbury and Craigieburn. He moved to his current role in 2016 at the State Surveillance Division.

He has had numerous career highlights and has played key roles in the introduction of major initiatives, such as the Incident Command and Control System and the Centre for Incident and Emergency Management. The manner in which he has acquitted himself to achieve such significant results around emergency management clearly demonstrates his unwavering professionalism and commitment.

As a self-trained subject matter expert, he continues to be approached to develop and implement much needed change across the organisation in the emergency management space. He is a highly respected and highly regarded senior member of this organisation with an unparalleled depth of operational and management experience, coupled with a high level of integrity and commitment to serve.

Detective Superintendent Hermans' legacies and achievements are substantial.

Assistant Commissioner Dean Anthony McWHIRTER

Since joining Victoria Police in 1979, Assistant Commissioner McWhirter has worked across a diverse number of police portfolios during his exemplary career.

After working at various police stations he performed multi-jurisdictional duties with the newly formed National Crime Authority. As an investigator, he worked in divisional criminal investigation branches, the Homicide Squad and Spectrum Taskforce.

After supervisory roles at Ethical Standards and the Yarra Police Service Area he moved to Road Policing where he implemented BlueNet, the integrated Automated Number Plate Recognition and In Car Video and Mobile Data Terminals.

In 2015 he was chosen to lead Australia's first police Family Violence Command. Under his oversight the Command is delivering innovative and creative solutions to policing and service demands associated with the complexities that surround the investigation of family violence, sexual assault and child abuse offences.

Assistant Commissioner McWhirter's professionalism and understanding has ensured that Victoria Police is highly regarded by the community and other service agencies and organisations. He provides strong and sincere leadership and mentors, supports and provides guidance to all others.

Australian Police Medal (APM) (continued)

Victoria (continued)

Detective Inspector Christopher Andrew MURRAY

Detective Inspector Murray has provided exceptional service to Victoria Police over his 30 year career, ranging from general police to the more specialised areas of criminal investigation, education and technical support.

He has managed complex investigations into the organised criminal activities of Outlaw Motor Cycle Gang's (OMCGs) and established strategies to deal and disrupt those activities, some of which are currently used to manage OMCGs in Victoria.

He played an important role as a member of Operation 'Pendennis', a Joint Counter Terrorism Team that arrested 21 suspects for a range of serious terrorism related offences in Victoria and New South Wales in 2005. At the time this was the largest counter terrorism investigation conducted in Australia, and resulted in the first Australian convictions for terrorist related offences.

His recent work in reforming the Centre for Investigator Training Course has led Victoria Police employees being better prepared with the requisite skills required to undertake the role of investigators.

Detective Inspector Murray is well known as an excellent investigator and investigative manager, and has a proven ability to lead and manage others through complex investigations and significant periods of reform and is an outstanding ambassador for Victoria Police.

Assistant Commissioner Neil John PATERSON

Assistant Commissioner Paterson joined Victoria Police in 1988 and after graduating performed general police duties at Collingwood and Northcote Police Stations. In 1994 he took up a Detective's role at Sunshine Criminal Investigation Unit (CIU) and then at the Crime Department. He successfully gained a promotion to Sergeant in 1999 and in 2005 was promoted to Senior Sergeant, followed by a promotion to the rank of Inspector in 2006 and later to Superintendent in 2009 and to his current rank in 2015.

Throughout his career has consistently demonstrated and applied a broad range of leadership, operational policing and technical skills in his diverse career and is a high performer who strategically manages his area of command. He has established and cemented effective internal and external relationships, both nationally and internationally, in his efforts to identify and develop opportunities for improving Victoria Police, He is collegiate in his approach and engages others to seek their vision, as well as providing his own views and being an effective decision maker and change manager.

His contribution to the development and future of Victoria Police has been evidenced through his extensive involvement with legislative enhancements and growth in the operation of the Sex Offenders Registry, Sporting Integrity Intelligence Unit, and Witness Protection Unit. He has demonstrated drive and determination to develop the intelligence profession nationally through the management of capability initiatives within Victoria Police.

Assistant Commissioner Paterson has been a leader in embracing diversity in Victoria Police and also a strong advocate for addressing unfair treatment and harassment. He is a highly intelligent and professional individual with a strong focus on people management.

Australian Police Medal (APM) (continued)

Victoria (continued)

Detective Sergeant Solon SOLOMON

Detective Sergeant Solomon joined Victoria Police on 21 August 1978. Having performed duties at the Homicide Squad for 25 years he is one of Victoria's most experienced and respected homicide investigators. He has investigated several hundred suspicious deaths and murders. He has also conducted investigations on behalf of the State Coroner, including an investigation into an explosion in Derrinallum in April 2014 that killed one person and seriously injured two members of the Victoria Police Special Operations Group.

Additionally he has completed numerous assignments in East Timor, where he investigated crimes against humanity, performed peace keeping duties and trained East Timorese police and prosecutors. He also assisted the Timor-Leste Governance Project by providing high level advice on the establishment of an anti-corruption commission.

Detective Sergeant Solomon has provided outstanding police service to the community in a highly ethical, thorough and compassionate manner. His experience, communication and investigative skills are admired by his colleagues and have contributed to the success and development of Victoria's homicide investigators.

Queensland

Sergeant Narelle Gaylene COLLINS

Sergeant Collins was sworn in to the Queensland Police Service (QPS) on 29 May 1992 and has demonstrated outstanding dedication and commitment throughout her career. She is recognised for her leadership abilities, professionalism and hard work in the field of forensic science.

She undertook general duties policing at Brisbane City and Fortitude Valley Station and in 1995 she commenced at Crime Stoppers. In June 1996 she was promoted to the position of Senior Constable, Crime Operations Branch (Crime Stoppers) where she consistently performed her duty diligently and to a high standard.

She commenced duty in the Forensic and Technical Services Branch (Fingerprint Bureau) in 1998 and where she demonstrated her skills in forensic fingerprint examination techniques. In 2003, she attained the status of Fingerprint Expert in the QPS.

In 2014, she commenced a critical role within the QPS as a regional Fingerprint Expert in the Townsville District. Regional work in Townsville has allowed her to develop into a tenacious examiner of crime scenes, achieving outstanding results. She has also earned the respect of her peers with her passion and enthusiasm in the field of forensic science.

Sergeant Collins is a highly competent and dedicated officer who has displayed a continued commitment to her duty and the community as a forensic officer within the Queensland Police Service.

Australian Police Medal (APM) (continued)

Queensland (continued)

Inspector Sharee Tracey CUMMING

Inspector Cumming has demonstrated outstanding dedication and commitment during her career with the Queensland Police Service (QPS) and was sworn in on 12 December 1991. She is recognised for her leadership and excellence in organisational improvement, change management and mentoring of fellow officers, particularly females. She has displayed commitment, skill and excellence in developing and contributing to innovative programs to improve the working environment for women in the QPS. These programs include SWIRL (Supporting Women in Rural Locations) and the Senior Women's Collective

She has served with distinction in a range of police appointments throughout Queensland during her career. She performed her first year constable duties at Mt Isa and subsequently served in Cloncurry, Boulia and Normanton over the next few years before transferring to the Mackay District, serving at several locations including Whitsunday, Mackay Watch House and Mackay Juvenile Aid Bureau.

More recently, her professionalism, expertise, organisational skills and leadership were recognised and resulted in her appointed to projects including Westgate, QPS Renewal, QP150, G20 and the FBINAA Conference. These have earned her the respect of her peers and the support of her subordinates.

Inspector Cumming is acknowledged as a leader who can implement change and is seen as a role model for many officers within the Service. She epitomises the QPS values of courage, fairness and pride. Her leadership abilities and professionalism are qualities that reflect the high standards that are expected of an officer of the QPS.

Inspector Robert John McCALL

Inspector McCall joined the Queensland Police Service (QPS) as a probationary recruit in 1980. He was appointed to Constable in 1981 with his first deployment to Fortitude Valley Station. He was promoted to his present rank in 1999. He is acknowledged for his commitment to the QPS and Queensland Public Service values, evidenced particularly by his actions and efforts in support of other members. He is recognised for his longstanding dedication to the welfare, peer support and professional development of officers and staff members.

He has served with distinction in a range of police appointments. During his tenure at State Traffic Support Branch, he was instrumental in the negotiation and implementation of a number of complex road safety initiatives. These achievements, alongside his adept management of day-to-day operations, earned him the respect of his superiors, his peers and the support and regard of those he managed.

In 2015, he was appointed to the role of Organisational Wellbeing Manager before moving the following year to his current position of Manager, Operational Improvement Unit. In addition to his usual duties he has been actively involved in supporting QPS personnel through his long-term voluntary involvement in various QPS clubs and associations, including as President of the QPS Health and Recreation Association, President of the QPS Christian Fellowship, and Committee Member of the QPS Commissioned Officers' Mess.

Inspector McCall's two recurring themes of his distinguished 35 year career are the welfare and professional development of others. He is highly regarded by those he works with and possesses all of the attributes expected of an officer of the QPS.

Australian Police Medal (APM) (continued)

Queensland (continued)

Senior Sergeant Bradyn Michael MURPHY

Senior Sergeant Murphy commenced training at the Oxley Police Academy in November 1985. He was appointed as a Constable of the Queensland Police Service (QPS) in June 1986. His first year of policing was conducted at Brisbane Traffic Branch, Fortitude Valley, City Juvenile Aid Bureau, and Rockhampton.

He has had a distinguished uniformed policing career, culminating in his current position as Officer in Charge, Gold Coast Road Policing Unit. He also served at Ipswich, Emerald and Wynnum Traffic Branches. It is his commitment to road safety and departmental motorcycle training in which he has excelled. In these areas he is recognised for his leadership, building internal and external relationships, policy development and standards improvement. Through his dedication to duty and commitment, he contributes directly to the government's goal of reducing road trauma. His abilities model the high standards expected of the QPS and are highlighted by the stead in which he is widely held.

He has also served with honour on the national stage as the Chairperson and Vice Chairperson for the National Police Federation Wall to Wall Ride Committee. The Wall to Wall Ride for Remembrance, which is held annually, remembers and honours those police officers who have fallen in the line of duty and promotes safe and lawful motorcycling, while raising awareness and money for Police Legacies. In this role, Senior Sergeant Murphy has demonstrated high levels of leadership, community engagement and humility.

Inspector Virginia Anne NELSON

Inspector Nelson is recognised for her leadership abilities and professionalism displayed over the past 26 years, in particular her mentoring and development of programs for women in the Queensland Police Service (QPS) while stationed at Rockhampton in the Central Region. She graduated from the Queensland Police Academy in August 1990 and her first appointment as a police officer was to Maryborough Police Station.

She has served the community in a range of appointments during her career including at Gladstone, Gympie, Brisbane and Rockhampton. She is currently the City Patrol Group Inspector in the Capricornia District. Her skills as a prosecutor, and her role in the State Coroner's Office in 2004, has earned her the respect of her peers and the support of the community.

She is acknowledged for her service and commitment to women in the QPS having been recognised at the Australasian Council of Women and Policing Awards (ACWAP). She received their highest honour of the Bev Lawson Memorial Award for her development, implementation and delivery of multiple first programs for women, including mentoring and development of programs for emerging women leaders at all ranks. She was also awarded the prestigious National Public Sector and Academia Award at the 2016 Telstra Business Women's Awards for her contribution to significantly developing the capability of women in policing and growing women in leadership within the QPS.

Inspector Nelson is acknowledged as a champion for women in policing and has demonstrated outstanding dedication and commitment during her career with the Queensland Police Service.

Western Australia

Sergeant George Ross ADAM

Sergeant Adam began his career with the Western Australia Police (WAPOL) in January 1980 and has 36 years of extensive policing experience in a number of frontline roles, both in regional Western Australia and in the Metropolitan Police region. He was promoted to Sergeant in June 1998 at Mandurah Police Station.

In 2012 he was appointed Officer in Charge (OIC) of the Yarloop Police Station, a small, close knit rural community south of Perth. As the OIC he developed a close working relationship with his community, immersing himself in providing excellent policing services, but also supporting a variety of events and persons within Yarloop outside of his working hours.

In 2015 he rescued an abandoned sick and injured dog and fundraised for her veterinary treatment. As a result a young child with brain cancer contacted him to help raise money for the dog. Wanting to assist the sick child and her family he created a fundraising event where he walked with the dog from Yarloop to the Princess Margaret Hospital in Subiaco, a distance of 123 kilometres. The event raised a significant sum and clearly portrayed WAPOL in a very positive light.

In January 2016, a bushfire devastated the Yarloop town site, resulting in the loss of over 100 family homes and the loss of two lives. He lost his house and possessions in the fire. Although on extended leave and away from Yarloop at the time of the fire, he immediately returned to the town to assist. Over the next week he lived in his own caravan at the local oval and interacted with those from his community who had lost everything in the fire. With no regard for his own welfare and loss of his own personal effects, he played a crucial role in the coordination of logistics into the devastated town. He worked excessive hours in a highly emotionally charged environment and provided mentoring and support to his community in a time of crisis and high need.

Sergeant Adam is very well respected in his community and his service as a member of the Western Australia Police is exemplary.

Senior Constable Anthony John COOLS

Senior Constable Cools began his career with the Western Australia Police (WAPOL) as a Cadet in 1981 and commenced at the Police Academy as a recruit in November 1982. He was stationed at a number of metropolitan locations before heading to the Goldfields in November 1989. Since then he has served the majority of his career in regional Western Australia including postings to Wyndham, Leinster, Mandurah, Pinjarra, Dwellingup and Waroona. He was transferred to Yarloop Police Station in November 2010 and has been part of the police and local community ever since.

He is currently the Acting Officer in Charge of the Yarloop Police Station. In January 2016 an out-of-control bushfire threatened the small community of Waroona and Yarloop. The fire virtually destroyed the town of Yarloop, resulting in the loss of 100 homes and the loss of two lives. The fire emergency continued for 17 days. During the incident as acting Sergeant and the Officer in Charge and the Local Emergency Coordinator, he showed strong, dedicated leadership to the Community of Yarloop and in the time of crisis played a pivotal role in keeping the community safe. He displayed little regard for his own personal circumstances working long hours to assist his community.

During the fires that destroyed the town of Yarloop he became the point for contact for all local inquiries by the Yarloop community. He maintained a strong police presence in the town at the time of the fire and only left when ordered to evacuate as it was no longer safe. He provided personal and emotional support to many residents affected by the fire.

Senior Constable Cools has used the recovery period for Yarloop to engage the community to be the eyes and ears of police to reduce the number of thefts and provide a safe an environment as possible for the residents who remain and for those who intend to return. His strong leadership, empathy and dedication to his community and the Western Australia Police is exemplary.

Australian Police Medal (APM) (continued)

Western Australia (continued)

Detective Inspector Mark Wayne FYFE

Detective Inspector Fyfe commenced his career with the Western Australia Police (WAPOL) in September 1979 and was stationed at numerous Police Stations and Detective Offices, before resigning in 1990 and then re-engaging in 1993. He was promoted through the ranks to Senior Sergeant before being promoted to the Commissioned Officer rank of Inspector in December 2012.

From 2004 to 2008 he was the Detective Senior Sergeant of Regional Investigations Unit and during this period was seconded to the Australian Federal Police - International Police Timor Leste. There he led a team of international police officers to investigate homicide offences and other serious crimes committed in Timor Leste while maintaining peace and preventing further acts of violence. He was responsible for the provision of effective and efficient policing services under the United Nations charter and ensured a cohesive working environment for police officers from different nations.

From 2008 to 2011 he was in charge of the Major Crime Squad overseeing and investigating high profile homicides. In 2010, he was the Senior Investigation Officer for Operation 'Amiet' which necessitated the formation of strategic partnerships with the Chinese community, Western Australian OPP, Federal and Interstate Law Enforcement Agencies, the Department of Foreign Affairs and Trade and most importantly the Ministry of Public Security in the Peoples Republic of China. As a result, the offender was arrested in China, prosecuted and charged.

In 2010 he was part of the leading team of Operation 'Pallarenda'. He then served at the State Intelligence Portfolio in Charge of the Covert Surveillance Unit. In January 2014 he was transferred to the position of OIC Sex Offender Management Squad responsible for the coordination and management of national and international sex offenders.

In 2014 he led a taskforce in rebuilding public confidence in the Department of Corrective Services, conducting operations of alleged corruption within prison staff and developing a greater interagency capability. He subsequently led a team of detectives in conducting a review of a homicide investigation subject to judicial criticism and provided a comprehensive report to the Commissioner of Police.

Detective Inspector Fyfe has had a distinguished career, particularly within the investigative field of complex investigations, undertaking many differing roles with a high level of personal commitment and he has performed at an outstanding level.

Australian Police Medal (APM) (continued)

Western Australia (continued)

Sergeant Jeffrey Bevan TAYLOR

Sergeant Taylor began his career with Western Australia Police (WAPOL) in 1994 as a cadet and commenced at the Police Academy as a recruit in 1996. He was stationed at a number of metropolitan locations before heading to Nannup Police Station in May 2004. He was promoted to the position of Officer in Charge (OIC) of Nannup Police Station in 2006 before he transferred to the OIC of Waroona Police Station in 2010. He now serves as the OIC of Mundaring Police Station.

In this role he worked tirelessly to lessen the impact of crime on the Waroona community. The crime rate is the lowest it has been in six years which reflects his dedication and work ethic. He leads by example and demonstrated high expectations both in criminal investigations and traffic enforcement. He has engaged the Waroona community through his regular monthly e-watch newsletter as well as Twitter and Facebook posts which has resulted in a large following and acknowledgement from Police Media.

He was responsible for the initial response of a hostage situation and the safe resolution of an incident in Bunbury in December 2015. Appointed as the Police Forward Commander he committed himself to the dangerous and volatile situation, helping coordinate a large scale response resulting in the offender being apprehended and the safe release of the hostage.

In January 2016 a bushfire threatened the small community of Waroona and Yarloop. The fire virtually destroyed the town of Yarloop and burnt for 17 days. As the Local Emergency Coordinator, he showed strong, leadership to the community in the time of crisis and played a pivotal role in keeping it safe.

Sergeant Taylor has set high standards during his tenure at Waroona and he has gained the upmost respect from all concerned. His exemplary dedication and leadership in times of crisis to his community brings great credit upon himself and the Western Australia Police.

Australian Police Medal (APM) (continued)

Western Australia (continued)

Superintendent Kathryn Laura TAYLOR

Superintendent Taylor commenced her career with the Western Australia Police (WAPOL) in 1986, and worked in a number of metropolitan and regional police stations and Detective offices, and spent five years investigating serious sexual assault offences committed against children. She was promoted to Sergeant in 2005 and Senior Sergeant in 2008.

In 2009, she was appointed to the position of Officer in Charge of Infringement Management & Operations (IMO) State Traffic, responsible for the coordination and management of red light and speed camera operations throughout the State. Her leadership was integral to the successful reforms at IMO, including the introduction of red light speed camera technology, a reduction in processing times, and a significant contribution to the reduction of fatal and serious crashes related to speed in 2009 and 2010.

In 2011 she was promoted to Inspector and appointed to the role of Duty Patrol Commander at the Police Operations Centre, and in January 2012 transferred to the position of Divisional Inspector State Intelligence. During a five month secondment as a Project Director to the Service Delivery Resource Model (SDRM) project (a major WA Police reform program) she successfully drove a change agenda across 10 WA Police business units. These business units had a combined staff of 420 and a financial profile of \$49m.

Appointed to the rank of Superintendent in 2015, Superintendent Taylor has responsibility for the management of all areas within the covert domain of the WA Police. These units are highly sensitive and require high levels of governance. She has made a significant contribution by implementing a management framework which has improved legislative compliance and decreased corporate risk. She influenced her workforce for the positive to deliver a series of successful outcomes.

Superintendent Taylor is a role model and mentor for female officers working within the Intelligence Operations Division, and across the Agency. She has provided her female colleagues with a great deal of confidence and resilience within the workplace, and in 2015 she was a nominee for the most outstanding female leader award at the Australasian Council of Women and Policing (ACWAP) Excellence Awards.

Her ability to influence others in a positive way cannot be underestimated as she has truly made a difference at many levels of an agency which is large and complex. For the past 15 months she has acted at the rank of Commander, responsible for the management of all Intelligence resources statewide, and continues to dedicate herself to WAPOL and to the community of Western Australia.

Australian Police Medal (APM) (continued)

South Australia

Senior Sergeant First Class Peter David BROWN

Senior Sergeant Brown has been a dedicated and highly efficient officer since joining the South Australia Police (SAPOL) in 1976. He has served with distinction as a general duties patrol Sergeant at Victor Harbor, Murray Bridge and Naracoorte, and in postings at Mount Gambier and Peterborough. He is currently the Officer in Charge of Millicent Police Station and has responsibility for the management of five outstations.

He has remained committed to SAPOL at a continuously high level, with particular regard to his management of staff members. He engenders a high degree of respect and admiration from all staff that work with him due to his intellect, sound judgment and dedication to duty. His knowledge of law and procedures makes him a highly valued source of information and professional guidance, and is relied upon by management.

He has maintained a strong commitment to the community, especially in the area of road safety. He has established and supported various road safety committees and support groups and continues to engage with these groups and attend meetings, usually in his own time, after more than 20 years of involvement. In recent years he has continued to play a pivotal role in the community by developing the concept and coordinating the delivery of methamphetamine (Ice) forums across the Limestone Coast.

Additionally, he is renowned for his ability to assist SAPOL employees in times of personal stress or tragedy.

Senior Sergeant Brown's ongoing dedication to SAPOL, its members and the community he serves has been exemplary.

Chief Superintendent Robert John FAUSER

Chief Superintendent Fauser has demonstrated his dedication to policing since joining South Australia Police (SAPOL) in 1980. He is recognised for his leadership and excellence in operational policing, organisational development and community engagement.

Currently leading SAPOL's Organisational Reform Team he is responsible for implementing SAPOL's new policing model. This is a major change management project designed to reposition SAPOL to deliver enhanced services to the community through to, and beyond, 2020. He was chosen for this task as he has consistently displayed outstanding leadership with impeccable integrity across a variety of postings in Adelaide and country locations earning him the respect of his staff, peers and executive managers.

In 2003, having demonstrated his highly developed analytical and research skills as an Intelligence Officer, he was seconded to the Department of Premier and Cabinet where he made significant contributions to South Australia's counterterrorism arrangements in the areas of preparedness and prevention. In 2006 he was appointed Officer in Charge, Security Intelligence Section, with responsibility for the provision of counterterrorism intelligence and the coordination of dignitary protection.

More recently as Officer in Charge, Traffic Support Branch he has been instrumental in reducing South Australia's road toll and serious injury crashes. In that role he represented SAPOL on a variety of state and Commonwealth committees regarding road safety. From a media perspective he was the 'face of SAPOL' in terms of discussing the road toll. He is highly skilled in this area, always delivering the appropriate message no-matter the gravity of the situation. He is well respected by all stakeholders giving him the ability to positively influence the national approach to road safety. Chief Superintendent Fauser's dedicated police service to the people of South Australia for over 36 years is exemplary.

Australian Police Medal (APM) (continued)

South Australia (continued)

Detective Sergeant Tania Narelle SHELDON

Detective Sergeant Sheldon joined South Australia Police (SAPOL) in 1998 and has provided distinguished service, in particular to criminal investigations specialising in coronial, sexual based crimes, including family and domestic violence.

She was appointed as an Investigations Sergeant at Elizabeth Criminal Investigation Branch in 2012 after having extensive service as a criminal investigator in a variety of positions including specialist, regional and metropolitan investigative roles.

In 2014 she was selected as one of the first Sergeant's seconded to the Multi Agency Protection Service (MAPS), a service established as a result of SAPOL's significant review into their policing responses regarding domestic violence. She has been fundamental to the success of MAPS in forging partnerships and collaborative responses developed in the service's initial stages. MAPS is now seen as best practice around Australia and is being adopted by other jurisdictions.

Additionally, she has played a pivotal role in policing domestic violence, enhancing SAPOL's reputation in managing this complex and damaging community issue which attracts a high level of scrutiny.

She has earned a strong reputation for her distinguished service due to her professional manner and commitment to the higher purpose of her work. She has demonstrated her leadership within SAPOL, but more importantly she has been able to use her leadership across other agencies within the MAPS environment.

Detective Sergeant Sheldon has made a positive and direct impact on SAPOL's overall reputation, especially in the area of family and domestic violence. Her outstanding manner in which she leads her staff in a consistently complex and traumatic policing environment brings great credit upon herself and the South Australia Police Force.

Australian Police Medal (APM) (continued)

Northern Territory

Assistant Commissioner Lance Anthony GODWIN

Assistant Commissioner Godwin joined the Northern Territory (NT) Police Force as a Cadet in 1987 and has worked in various locations including Alice Springs, Papunya, Hermansburg and in specialist areas including Criminal Investigations, Police College and Professional Standards.

He was promoted to his current position in June 2015 and has since demonstrated strong adaptive leadership, which has delivered a significant focus on community engagement in Darwin and the Northern Command.

He recognises the role of the community in delivering policing outcomes and is a strong advocate for crime prevention and victim support activities being delivered by Police in partnership with other agencies. He is the Police representative on both the Crime Victims Advisory Committee and Minister's Advisory Council on Multicultural Affairs.

He is held in high regard by his colleagues and the community and has demonstrated an exemplary commitment to his community by his ongoing involvement in the sport of basketball where he remains connected as a coach and board member of Basketball Northern Territory. Through this association he has both initiated, identified and encouraged Police involvement with youth through sport as a vehicle to tackle broader social issues.

He places the wellbeing of his staff above all else and has built relationships of trust, which has enhanced his positive influence across his portfolio. He recognises the challenges associated with policing and advocates for the need to always do more to support members.

Assistant Commissioner Godwin has the ability to shape strategic thinking, achieve results, communicate with influence and he possesses personal drive and integrity. His dedicated police service to the people of the Northern Territory for over 30 years is exemplary.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

New South Wales

Mr Robert Derek AVARD, Nyngan NSW 2825

Mr Avard joined Fire and Rescue NSW (FRNSW) in November 1980 and has achieved over 36 years of continuous service to the Murrurundi and Nyngan communities as a firefighter, and in leadership roles, responding to emergency events.

He has demonstrated great commitment and responsibility through his leadership roles as Deputy Captain at both Murrurundi Fire Station and Nyngan Fire Station, and as Captain at Nyngan, a role he has held for over 12 years.

Notwithstanding his commitment to FRNSW, he also held the position of Captain within the Volunteer Rescue Association at Murrurundi from 1978 - 1980, and has shown great commitment to the preparation, planning, mitigation and recovery of his community from the effects of emergency incidents.

Mr Avard has also spread his influence to other areas whilst travelling for his primary employment. His demonstrated commitment to building better communities within the Murrurundi and Nyngan areas brings great credit upon himself and the FRNSW.

Mr Peter Micheal BROUGHAM, Valla NSW 2448

Mr Brougham joined the Valla Rural Fire Brigade in January 1971 and during 40 years of active service has shown exceptional dedication to the NSW Rural Fire Service (NSW RFS), his brigade, and the community where he currently serves as Captain. He has developed a brigade culture of sound practical knowledge, cooperation and dedication to a variety of tasks.

His detailed knowledge of the local area is invaluable when locating and fighting fires in remote bushland areas of the Nambucca Valley and he has shown an untiring devotion to the protection of people, property and the environment, both locally and interstate. His experience, knowledge and exceptional willingness have proved invaluable when assisting NSW State Emergency Service and Fire and Rescue NSW at a range of incidents.

Under his leadership, the Valla Brigade is highly regarded by other brigades and the Valla community also has been loud in its praise for the work he performs, particularly as he has attended many devastating motor vehicle accidents on the busy Mid North Coast Pacific Highway.

For his wealth of experience, enduring commitment to the NSW RFS, concern for the welfare and safety of his community, and ongoing selfless dedication to a difficult and responsible duty, Mr Brougham brings great credit upon the fire service community.

Australian Fire Service Medal (AFSM) (continued)

New South Wales (continued)

Ms Kelly Therese BROWNE, Sutherland NSW 2232

Ms Browne joined the Waterfall Rural Fire Brigade in February 1989 and was appointed Group Captain in the Sutherland District in 2014. Her distinguished service and admirable career has spanned over 27 years.

Within the brigade structure she has held numerous leadership positions for more than 20 years culminating in the role of Group Captain. Her promotion within the volunteer ranks demonstrates her energy and drive for the organisation and the communities of NSW.

She has been involved in fighting many types of fires and has gained the respect and friendship of many members of the Service across the State during her appointments to various field command roles, both locally and out-of-area bush fire emergencies. In 2004 she was commended for her actions, contributions and leadership at the Waterfall Train Accident.

She is also the NSW RFS's Chief Information Officer where she undertakes operational support activities within the State Operations Centre. In these roles, she interacts with various incident controllers and agency coordinators with a common goal of delivering service to the Service's volunteer workforce. She also serves in the role of President of the Women and Firefighting Australasia (WAFA) organisation and takes an active leadership role in promoting the abilities and capabilities of women, regardless of the task at hand.

Ms Browne also established and regularly participates in the women's networking group in the Sutherland area fostering and promoting an increased understanding and awareness of the contribution and capabilities that women bring.

Mr Craig Scott BURLEY, Colo NSW 2756

Mr Burley joined the Wilberforce Rural Fire Brigade in 1988 where he rose to the rank of Captain. In 1993, he was appointed Group Captain before moving to the Colo Heights area in 2010 where in 2010 he joined the local Brigade.

Additionally he has served on the Senior Management Team Committee for many years and previously served the Hawkesbury District on the Bush Fire Management Committee and was elected Chairman in May 2013.

Whilst providing dedicated service to the Hawkesbury community, he has also obtained qualifications through the NSW Rural Fire Service as a Crew Leader, Group Leader, Rural Fire Driver, Prescribed Burning Supervisor, Conduct Briefing and Debriefing, Chainsaw Operator Intermediate, Tree Falling RFS instructor and RFS training facilitator.

He is also a qualified Air Attack Supervisor and has been deployed to many parts of the State to undertake this role. He has gained several qualifications in the aviation sector that includes Helicopter Winch Skills, Incendiary Operations Supervisor, Helicopter Insertion Techniques, Aviation Radio Operator, Air Observer and Remote Area Firefighter. He has also been on deployment to the United States, Botswana and Indonesia.

Mr Burley has also assisted with all aspects on the fire-ground, where colleagues actively seek his knowledge and guidance of fire fighting, which is greatly appreciated.

Australian Fire Service Medal (AFSM) (continued)

New South Wales (continued)

Mr Robert John COX, Corindi Beach NSW 2456

Mr Cox commenced his firefighting career as a volunteer in a Western Sydney Brigade around 1989. In 1991 he moved to the Clarence Valley and joined the Corindi/Red Rock Bush Fire Brigade, which transferred to the Mid North Coast district in 2004. He has shown extraordinary dedication in his role as Deputy Group Captain at the Mid North Coast district of the New South Wales Rural Fire Service (NSW RFS).

As a leader and trainer in the Clarence Valley for many years, his dedication has continued following his transfer to Coffs Harbour. He has trained other firefighters for more than 22 years and has generously shared his time, knowledge and experience. He inspires and motivates members in their roles in the NSW Rural Fire Service.

He has held a number of leadership roles with the NSW RFS including Deputy Group Captain in the Mid North Coast District since 2014, and previously in the Clarence Valley District from 2004 to 2007. He served as the Corindi/Red Rock Brigade Captain and Deputy Captain for 11 years, and had other key roles including Brigade President, Permit Officer, Training Officer, Vice President, Community Engagement Officer and Brigade Mitigation Officer.

He has shown his strength as a Divisional Commander and Captain leading crews to fires and motor vehicle accidents for more than 24 years. He has also been Divisional Commander in numerous campaigns, including the 1994 Halfway Creek area fires, and the 2001 Dirty Creek Range area fires, where crews protected 20 houses with extremely limited tanker resources.

Mr Cox is tireless in his support for his colleagues which is reciprocated by his teams who highly respect his judgement and leadership.

Mr Rex Guskett FUGE, Forbes NSW 2871

Mr Fuge joined the Carrawandool Rural Fire Brigade in 1950 and transferred to Lake Rural Fire Brigade in 2006. As a long serving and active member of the NSW Rural Fire Service (NSW RFS) he continues to provide a wealth of knowledge to the local area and is a current member of the Mid Lachlan Valley Team Bush Fire Management Committee.

He has a passion for the creation of firebreaks by landholders in the area and at every opportunity pushes for their establishment. Fire breaks constructed by landholders run south of Forbes adjacent to the Newell Highway for over 50 kilometres. He was instrumental in getting these fire breaks completed and the maintenance of these remains common practice every year. These breaks have been responsible for controlling or slowing numerous fires over the years allowing brigades to successfully fight them.

Through his involvement over 67 years he has seen many changes in the NSW RFS and has always embraced new technology. .

He has been a long serving Captain of the West Plains Rural Fire Brigade, now amalgamated, and a current member of the Lake Brigade in the Forbes local government area. As a keen aviator who owns his own plane, during a fire at Wirrinya he flew the Fire Control Officer around the area so he could get a big picture view to better inform his tactical decision making. This occurred well before the common use of aircraft as we know it today and was done at his own expense.

Mr Fuge has always been supportive of the NSW RFS and his involvement and ongoing contribution makes him a highly respected member of his Brigade.

Australian Fire Service Medal (AFSM) (continued)

New South Wales (continued)

Mr Kernin Sidney LAMBERT, Wattle Grove NSW 2173

Mr Lambert was appointed to the NSW Fire Brigades on 16 August 1996 and he has served the community for over 20 years, providing dedicated service with Fire and Rescue NSW (FRNSW), culminating in his current rank of Inspector.

He shaped his career with FRNSW through his dedication to the recording and analysis of emergency events. He is also recognised by his peers, as well as leaders in other emergency services, for his professionalism and commitment to improving fire service operations through the publication of papers and journals designed to better inform emergency responders to the behaviour and actions at those events.

At major incidents, such as the Canberra Bushfires in 2003, the Black Saturday fires in Victoria in 2009, and the many Blue Mountains bushfires, he investigated and reported on literally hundreds of structures burned in these fires, including investigating over 500 structure fires in Canberra in 2003.

He has dedicated a considerable amount of his own time to attend and produce comprehensive reports into the Glenbrook and Waterfall train crashes, high rise firefighting operations, trapped firefighter rescue operations, bushfire behaviour, the Word Trade Centre emergency, and the London underground railway bombings, for the reference and use of firefighters. These publications are highly sought after by firefighters as a source of knowledge and experience so that they can refine their own actions and deliver better outcomes to members of the community.

Mr Lambert has demonstrated exemplary leadership and commitment to the people of NSW. His ongoing professionalism has contributed significantly to the development of FRNSW's emergency services to the community and he is widely respected within and outside FRNSW for his distinguished service.

Mr Paul Edward LANGLEY, Tuncurry NSW 2428

Mr Langley joined Fire and Rescue NSW (FRNSW) Leura in 1981, resigning in 1989 due to his relocation to Forster. He re-joined FRNSW in July 1993 and has achieved over 23 years continuous service to the community of Forster. He was promoted to the position of Deputy captain in 1996 and then Captain in 2002, and has provided dedicated service in this leadership role for over 15 years.

He has maintained high standards of training, developing the skills of his firefighters, as demonstrated in the achievements in the Australasian Road Rescue Organisation (ARRO) road crash rescue extrication competition.

He dedicated many hours to the support and education of community safety and is highly regarded by other emergency services as a leader in the field.

Mr Langley's demonstrated commitment, dedication, leadership and professionalism have cemented FRNSW as an integral part of the Forster community.

Australian Fire Service Medal (AFSM) (continued)

New South Wales (continued)

Mr David George LOFT, Queanbeyan NSW 2620

Mr Loft has been a volunteer with the New South Wales Rural Fire Service (NSW RFS) since 1996 and has undertaken a range of roles including firefighter, Deputy Captain, Captain and is currently a Group Captain.

For many years he has provided leadership to local brigades operationally, through training and volunteer administration and has worked tirelessly to represent volunteers and the NSW RFS in local committees including the local Bush Fire Management Committee and various liaison committees. He has generously provided his expertise in construction and project management to assist with local brigade station improvements, and with managing the local fire fighting fleet.

He is a Wildfire Investigator and has attended numerous fires to determine their likely cause and operationally he has undertaken the role of Incident Controller at numerous local fires in the Queanbeyan/Palerang local government areas, and has led fire fighters as a strike team leader within the local area, across NSW and interstate, notably in 2006 and 2009 in Victoria. He has also provided leadership within incident management teams where he has fulfilled the roles of operations, planning and safety officer.

Mr Loft mentors local volunteers aspiring to leadership roles within the NSW RFS and provides specialist training locally in rural fire driving and across the State. He is well known and respected by his peers and has served the NSW RFS with distinction.

Mr Kenneth Andrew MURPHY, Kellyville NSW 2155

Mr Murphy was appointed to the NSW Fire Brigades on 30 March 1984 and has served the community for over 33 years, providing dedicated service with Fire and Rescue NSW (FRNSW), culminating in his current rank of Chief Superintendent and position as Chief Superintendent Education and Training Directorate.

He has served FRNSW in a range of key positions, including many Sydney stations, as a Communications Centre operator answering emergency calls, a Zone Commander within the Metropolitan East Command, supporting the Executive as Staff Officer to the Deputy Commissioner and as Regional Commander South within the Regional Operations Directorate. He is also recognised by his peers, as well as leaders within other emergency services for his professionalism and commitment to improving fire service operations through leadership educational programs facilitation and development, as well as his deployment to Christchurch, New Zealand following the devastating earthquake in February 2011. His membership of the Board of Museum of Fire demonstrates his interest in preserving the heritage and traditions of fire services.

Mr Murphy has demonstrated exemplary leadership and commitment to the people of NSW. His professional approach has contributed significantly to the development of FRNSW's emergency services to the community and he is also widely respected within and outside FRNSW for his distinguished service.

Australian Fire Service Medal (AFSM) (continued)

New South Wales (continued)

Mr Alan George TUCKER, Grafton NSW 2460

Mr Tucker joined the Southampton Rural Fire Brigade in April 1976. Over the course of a 40 year career as a volunteer member of the New South Wales Rural Fire Service he has served with dedication and distinction as a frontline firefighter and senior field officer. More recently Mr Tucker served for thirteen years as a Group Captain for the Clarence Valley Zone.

As a leader he sets the example for others to follow. During a major bush fire in 1986, which threatened the densely populated Waterview Heights area west of Grafton, his leadership was invaluable when he assisted with the overall co-ordination of the firefighting effort. With a relative shortage of firefighting resources at the time, he voluntarily deployed earthmoving equipment owned by his company to establish critical fire breaks and back-burning of containment lines. His contribution was considered a major factor which ensured there were no significant injuries or asset losses.

He has donated his time and business resources to his local brigade on numerous occasions incurring significant personal cost with no thought of seeking or accepting any form of compensation. He has also established a Rural Fire Driver Training facility on his company's gravel quarry to allow the Zone's volunteers to be fully trained in off road driving.

When the Clarence Valley Zone was established in 2001 he applied his leadership capability and influence to assist in consolidating the Zone restructure. His energetic participation was significant in establishing the Zone's volunteer Senior Management Team which continues to successfully operate today.

Since retiring from the role of Group Captain in 2010 he has continued to remain a highly respected and invaluable operational member of the Southampton Brigade.

Victoria

Mr Allan David CRACKNELL, Bairnsdale Vic 3875

Mr Cracknell joined the Nullawil Brigade (near Wycheproof) in 1973 and has dedicated 44 years of service to the Victoria Country Fire Authority (CFA) as both a volunteer and a staff member. He has been involved in several aspects of the CFA and, in particular, has distinguished himself through his exceptional contribution and concern to the welfare of members and citizens as the Coordinator of Peer Support in East Gippsland.

His outstanding contribution during major emergencies can go unnoticed due to the confidential nature of welfare work when compared to the more visible CFA operational activity during incidents.

His excellent communication skills and personal attributes have established him as an exceptional role model for all those he has contact with. His calm and capable manner have enabled him to be a most effective leader and mentor to others in Peer Support, Fire Safety Education and Prevention, and a range of other important CFA community education programs.

Mr Cracknell has consistently been a very effective 'quiet achiever' who has earned the greatest respect of his peers and of the broader community through his professional approach, his selfless commitment, and his exceptional contribution to their safety and welfare.

Australian Fire Service Medal (AFSM) (continued)

Victoria (continued)

Mr Warren William CURRY, Port Albert Vic 3971

Mr Curry originally joined the Yarram Urban Fire Brigade in September 1964 and in the 1970's he moved to London to study art and paint overseas before he returned home and provided outstanding service to the Victoria Country Fire Authority (CFA) and the greater Yarram area community for over 44 years.

For much of this time he has occupied senior brigade management positions at both Yarram and Port Albert Brigades. He has also held positions of Group Delegate, Deputy Group Officer and Group Officer in the Tarra Group. He has also been a community leader and held positions on numerous community organisations and committees.

He has distinguished himself as an innovator and a leader with an outstanding capacity to develop and encourage members, particularly junior members through the establishment of Junior Brigades.

He has earned the respect and confidence of his peers for his outstanding operational knowledge, skills and leadership as a Strike Team Leader, Sector Commander and as Incident Controller and through his competence demonstrated in these roles at numerous local fires and when attending larger regional and interstate fires/incidents.

Mr Curry is also well known and respected by the broader community for his contribution to their general welfare, and the enhanced level of service delivery and safety that they enjoy as a consequence of his efforts.

Mr Peter John DRISCOLL, Barwon Downs Vic 3243

Mr Driscoll has provided exceptional operational fire-line leadership throughout his 28 year career which began in 1988. As a member of Forest Fire Management Victoria (Department of Environment, Land, Water and Planning) he has extensive experience as Division Commander and Operations Officer for all significant Victorian fires including Great Divide 2003, Great Alpine 2007, Black Saturday fires 2009, Grampians 2006 and 2014, and East Gippsland 2014. He has served on two international deployments of Australian and NZ firefighters to the Cascade Mountains in Oregon, USA in 2006, and to British Columbia, Canada in 2014.

He is an experienced fire ground commander who demonstrates a strong safety first culture in all that he does. As frontline Division Commander at the Wye River fire on Christmas Day 2015, his leadership ensured that many houses were saved without injury to fire personnel or community members.

He has excelled in training and skill development of operational firefighters from new starters to sector command level and has played a significant role in planned burn operations in parks and forests across Victoria, particularly in the Otways, reducing risk to coastal communities. Throughout his career, he has had a particular focus on firefighter and community safety and wellbeing.

Mr Driscoll is an exceptional operational commander, with great leadership presence, who remains calm under pressure, has a clear focus on the mission, and ensures safety of all team members that he leads.

Australian Fire Service Medal (AFSM) (continued)

Victoria (continued)

Mr Lance Phillip KING, Yallourn North Vic 3825

Mr King officially joined the Victoria Country Fire Service (CFA) in January 1977 after previously being a junior member. He is a current serving CFA volunteer Life Member with over 40 years service. He has earned the respect of his peers for his outstanding operational expertise and for his tireless advocacy on their behalf. Through his Emergency Coordinator role at Latrobe City, he has demonstrated superior leadership and innovative solutions within the municipal emergency management sector where he has been able to leverage his CFA knowledge and experience to the benefit of the greater community.

He is an exceptional leader who is able to engage and motivate those around him to achieve superior results. His calm and methodical approach to dealing with challenges and generating solutions has benefitted his Brigade, the CFA, and the community through projects that have produced significant improvements to community safety, public warning systems and information management by municipalities during emergency events and the subsequent recovery periods.

In 2009 he was working with the Municipal Association of Victoria (MAV) where he played a key role in supporting the recovery efforts of the twenty seven affected Victorian councils, particularly the Murrindindi Shire. A significant achievement during his tenure at MAV was the design and implementation of a single, cost-effective incident management system now used by seventy five Victorian councils. This has improved the flow of information between state and local governments during, and following, emergencies.

Mr King has distinguished himself by his exemplary contribution to the field of emergency management and community safety.

Mr Steven Mark WARRINGTON, Chirnside Park Vic 3116

Mr Warrington joined the Victoria Country Fire Authority (CFA) in 1978 and has provided distinguished service and exceptional leadership to the CFA for over 38 years, both as a volunteer and as a full time permanent member of the organisation. He has served at a number of integrated fire stations through Victoria, particularly at Dandenong, Frankston and Mildura. His outstanding contribution and ability is clearly demonstrated by his appointment as Chief Officer.

Throughout his career, his enthusiasm and passion have been the driving force behind his leadership of the implementation of several innovative projects and changes in CFA including Community Engagement State Forums, Emergency Medical Response (EMR) and Brigade Classification alignment. Pivotal to each of these major initiatives has been his desire to achieve a safer and more resilient community both within CFA and across the broader Victorian community.

His strong leadership and exceptional communication skills during challenging times such as the 2009 February Black Saturday Fires, the subsequent Royal Commission and, more recently, the Hazelwood Mine fire of 2014, highlights his ability to provide a constructive and positive influence towards improved community safety outcomes for the Victorian community.

Mr Warrington is a highly competent and capable person who through his achievements has demonstrated exemplary leadership, dedication, and commitment throughout his voluntary and professional career with the CFA.

Australian Fire Service Medal (AFSM) (continued)

Victoria (continued)

Mr David YOUSSEF, Strathmore Vic 3041

Mr Youssef joined the Victoria Metropolitan Fire Brigade (MFB) in January 1985 and served with distinction in many roles including as Deputy Chief Officer. From 1998 to 1999 he served on secondment to the Brampton Fire Department in Ontario, Canada. As a senior MFB officer he has provided outstanding leadership, championing firefighter safety through the application of best practice standards and the enhancement of operational training and service delivery, particularly in the area of Hostile Act response.

He demonstrated significant foresight in the area of preparing the Victorian Fire Services to deal with an unfolding mass casualty event which was caused by a hostile act being committed in Victoria. This has been achieved by championing the need to change existing response protocols for all Victorian emergency response agencies which resulted in a far greater collaborative approach being developed.

His leadership at a strategic level over many years enabled the development of new systems specifically designed to enhance operational efficiency and the safety of Firefighters responding to emergency events. These include an Automatic Vehicle Location of the Metropolitan Fire Brigade fleet of Operational appliances as well as an electronic crew accountability system which enables Command staff to know the crew details of every responding appliance in real time.

Mr Youssef is highly respected within the MFB, the Victoria Police and by other external stakeholders.

Queensland

Mr Raymond Clinton BOTT, Woody Point Qld 4019

Mr Bott has provided extensive and prolonged service to Queensland Fire and Emergency Services' (QFES) specialist response, and mitigation of hazardous environments, at international, national and intrastate emergencies, disasters and special events.

His exceptional dedication, passion and commitment to the development and enhanced capabilities of scientific operations across QFES, through the volunteer Scientific Advisor network, is exemplary and widely acknowledged across industry.

Mr Bott's critical knowledge and field experience have been instrumental in the development of analytical techniques and resources for managing hazardous response services, significantly increasing the safety, capability and capacity of responding staff and volunteers, as well as facilitating efficient recovery activities for Queensland communities.

Australian Fire Service Medal (AFSM) (continued)

Queensland (continued)

Mr Adam Philip GWIN, Redlynch QLD 4870

Mr Gwin is recognised for his passion as a Fire and Rescue Service Officer, as demonstrated by his commitment to community and exemplary dedication and drive for each and every role he has performed across Queensland Fire and Emergency Services (QFES).

His extensive firefighting expertise, coupled with his knowledge, creativity and enterprise, has been instrumental in leading many campaigns to drive organisational change and champion business improvement.

He is proactive in building community resilience through critical engagement with landholders, accommodation providers and the broader community.

Additionally, he was instrumental in the development of the North Burnett Emergency Coordination Centre, and the reinvigoration of the Western Challenge. He has a demonstrated ability to navigate complex scenarios, unify workforces, and lead enhanced service delivery for Queensland communities.

Committed to excellence and professionalism, Mr Gwin is a role model for current and future firefighters.

Mr Ian Denis SHEPHERD, Moffat Beach Qld 4551

Mr Shepherd is recognised for his exemplary and unrelenting commitment to lead the progression of key community safety priorities as part of his role with Queensland Fire and Emergency Services (QFES) including the Unwanted Alarms Project; the Building Fire Safety Regulation Implementation Project; and the implementation of the Community Safety Operations System, reshaping community safety operations across QFES, improving customer service and providing QFES with systems and processes to manage the built environment within a complex legislative framework.

He has established a strong network of professional relationships across all facets of the fire industry and his extensive knowledge of building fire safety issues and robust project management, negotiation and conciliation skills have been instrumental in a comprehensive portfolio of accomplishments toward the built environment.

Additionally, he has facilitated critical engagement across key government and industry stakeholders, representing QFES on state and national bodies, including the Australian Standards Committee, driving the development of essential building fire safety legislation, codes and standards.

Mr Shepherd consistently displays a high degree of resource, passion and conspicuous merit to deliver outstanding results for the safety of all Queenslanders.

Australian Fire Service Medal (AFSM) (continued)

Western Australia

Mr Stephen Robert TREEBY, Wandi WA 6167

Mr Treeby joined the Mandogalup Volunteer Bush Fire Brigade, formerly Mandogalup-Hope Valley, in 1971 and became involved in all aspects of the Brigade. He has served as an active fire fighter, officer, 22 years as Captain, Fire Control Officer, and Deputy Chief Fire Control Officer. He marked his 45th year as an active volunteer in 2016.

The area of Kwinana has been impacted by a number of large, multi-agency, protracted bush fire incidents over the years. His many years of experience with bush fires and resource management has allowed him to take on the roles of Incident Controller, Operations Officer, or Task Force Commander at many of these large incidents.

He has been instrumental in the recruiting, developing and implementing gender equality and has significantly increased female fire fighter participation within the Mandogalup Brigade . He has mentored new volunteers and encouraged learning through experience and practical exercises. His focus on fire ground safety has gained the brigade an enviable record, winning numerous awards in regional Bush Fire Games.

He was also a driving force for the construction of a replacement fire station and he lobbied intensively through various agencies and levels of government to achieve the current Mandogalup Fire Station and Incident Control Centre, which opened in 1998.

He has provided fire safety advice to local residents on their properties in the rural area and has played an active part on the Local Emergency Management Committee, District Emergency Management Committee, Bush Fire Advisory Committee and the District Operations Advisory Committee. He has also attended regional meetings in a voluntary capacity as Deputy Chief Bush Fire Control Officer.

Mr Treeby is a highly regarded member of the Mandogalup Bush Fire Brigade for serving his community, and leading, coaching and mentoring his fire fighters with distinction throughout his long career.

Australian Fire Service Medal (AFSM) (continued)

South Australia

Mr Dennis Philip TURNER, Stirling SA 5152

Mr Turner joined the South Australia Country Fire Service (SACFS) in January 1967 and has provided 50 years distinguished commitment to the community of South Australia. He currently serves as a Captain with the Region 1 Operations Support Brigade.

He has been instrumental in providing leadership within the CFS organisation through his positions as Lieutenant and Group Officer and continues to perform key Incident Management roles at both regional and state level incidents. Whilst attached to the Mount Barker Brigade, he was instrumental in the design and construction of the current Mount Barker CFS station, a project undertaken solely in a volunteer capacity.

During his long membership of the Mount Barker Country Fire Service he was responsible for identifying and introducing Road Crash Rescue capability. He was responsible for the enhancement of Road Crash Rescue training through the use of the South Australian Police Rescue Service. He is currently undertaking a pilot role in up-skilling regional members in Incident Management capacities and assisting in the redefining of the Region 1 Operations Support Brigade role and functions.

Over the past 20 years he has also provided work place support to the employees of his businesses to enable them to engage in CFS activities.

Mr Turner has provided unselfish commitment to the Country Fire Service and to the South Australia Community.

Mr Jeffrey Shane WISEMAN, Salisbury SA 5108

Mr Wiseman began his career as a Ranger with the Woods and Forests Department in 1975. In 2004 he performed the role of Senior Fire Operations Officer with the Department of Environment Water and Natural Resources and was later promoted to the Manager of the state-wide Fire Management Program in 2007.

While working with Woods and Forests Department he was instrumental in pioneering many forest firefighting, training, and hoselay techniques. He contributed to the design and construction of the fire detection tower at Mt Crawford Forest.

On 16 February 1983, he was on the front line leading fire crews during the devastating Ash Wednesday bushfires and he safely led suppression activities during the fire in some of the most challenging terrain at Cudlee Creek.

As Manager of the DEWNR Fire Management Program, he has made a significant contribution to the leadership of fire management strategies, policies and procedures, including the adoption of 18 comprehensive Fire Management Plans, the development of the Department's Prescribed Burn Program, and increased the capacity to deliver the program up to one hundred Project Firefighters in 2016. He has actively supported the development of aerial ignition equipment and techniques, and the adoption of the fire spread modelling tool "Phoenix Rapid Fire", which was used during the recent Pinery Fire to precisely predict the spread and impact of the fire.

On several occasions he has represented Australia in Canada and the United States of America on behalf of the Australian and New Zealand Forest Fire Management Group.

Mr Wiseman has worked tirelessly at establishing and maintaining strong relationships within the Emergency Services sector including mentoring fire services members and he has ensured the effective and efficient delivery of key services to the community.

Australian Fire Service Medal (AFSM) (continued)

Australian Capital Territory

Mr Brian John TALBOT, Mawson ACT 2607

Mr Talbot joined the (then) ACT Fire Brigade on 7 May 1987 following a career in the building industry. He qualified for promotion to the rank of Station Officer in 1994 and in that role he played a key role in the introduction of the first computer aided dispatch system in the ACT. He was a trainer for all ACT fire service operators in the system and assisted in the development and introduction of appropriate business rules and procedures for operational responses to fire and emergency incidents.

He was promoted to the rank of Station Officer in 2002 and then Commander in 2011, where he commenced work in ACT Fire and Rescue's fire safety section. Since that time, he has enhanced the capability of that section and has developed it into being one of the most respected sections of its type in Australia.

A key achievement was his leadership and collaboration with industry stakeholders in increasing the levels of fire safety as part of the upgrade to buildings within the Canberra Hospital precinct. He also represents the ACT on a number of national committees, including the Australasian Fire and Emergency Service Authority's built environment and unwanted false alarms technical groups.

Mr Talbot has an impressive understanding of the building code and relevant Australian Standards in relation to fire safety and he has served the community of the ACT with distinction.

Northern Territory

Mr Simon John BURT, Northern Territory

Mr Burt commenced his career with the Northern Territory Fire and Rescue Service (NTFRS) in 2000. He was promoted to Leading Firefighter in Territory Operations in 2008 and acted as Station Officer (A/SO) on all permanent Darwin fire stations. He has continued to develop his skills and currently performs the role of Territory Duty Officer, with responsibility for all out of hours major incidents occurring across the Territory.

In 2012 he moved to the NTFRS Community Fire Safety Command and filled the temporary position of A/SO Compliance with subsequent promotion to the same position in March 2013. Working in the Community Fire Safety Command enabled him to expand his knowledge of building fire safety systems and issues affecting the community while continuing to engage with Territory Operations during the project managing and administering of the NTFRS Building Fire Safety Inspection Program.

In 2014 he was promoted to Senior Station Officer, Community Resilience and oversaw building fire safety compliance, community engagement (education) and bushfire mitigation (Hazard Abatement).

He has demonstrated a significant commitment to Community Fire Safety Command for the last 4 years as SO Compliance, SSO Community Resilience and 16 months as Acting District Officer, and now District Officer. He is able to communicate well with all levels of the NTFRES, the general public, business, industry and public service stakeholders especially in relation to community safety issues.

Mr Burt effectively manages a diverse workforce that covers varying roles, both uniformed and non-uniformed, ensuring that service delivery for stakeholders meets operational requirements.

Australian Fire Service Medal (AFSM) (continued)

Northern Territory (continued)

Mr Ryan Austin CLAY, Jingili NT 0812

Mr Clay joined the Northern Territory Fire and Rescue Service (NTFRS) in July 2004 and became involved in all aspects of the Brigade, where he currently serves as Acting District Officer.

In 2014, he was recognised as Firefighter of the Year by the Rotary Club of Darwin North. This prestigious award recognised his outstanding service and commitment to the Training and Development Command in the up-skilling of its firefighters through seven recruitment programs. He then transferred to the Capability and Development Command and continued to provide advice and project work on fleet replacement, confined space, special operations, the Drone Project and Specialised Hazmat Response Team and support to Operational Commands in order to maintain operational readiness in line with the Northern Territory Fire and Emergency Act.

He has served on international secondments for both operational and support arrangements aligned to the National Critical Care Trauma Response Centre.

He brings to the NTFRS, and more broadly the Northern Territory Police, Fire and Emergency Services, an exceptional capability and consistently provides high level service during and after business hours to ensure the fleet is operational. Through his management, the rapid response capability for remote deployment utilising Western Shelters and modern communication technology was developed to establish Incident Control Capabilities at an incident.

Mr Clay remains an incredible asset because of his long standing leadership, vision and commitment to advancing the future of the NTFRS, its programs and support to our people and the communities of the NT.

AMBULANCE SERVICE MEDAL (ASM)

Queensland

Mr Colin Wayne ALLEN, Cashmere Qld 4500

Mr Allen commenced his career with the former Queensland Ambulance Transport Brigade in May 1988 as an Ambulance Officer at Roma. He has worked in various roles within the Queensland Ambulance Service, (QAS), including Ambulance Officer, Paramedic, Operation Centre Supervisor, Communications Quality Assurance Officer, Senior Operation Supervisor, and Operation Centre Manager.

He is currently fulfilling the role of Director, Brisbane Operations Centre and in this role he manages and leads a large and diverse team providing emergency call taking, and coordination and dispatch of ambulances across the greater Brisbane area. He was instrumental in a project management role coordinating and guiding the development and commissioning of the Brisbane Operations Centre from a greenfields site.

His passion for the ambulance service extends beyond the QAS, and he has competed in national and international paramedic competitions. In 2013 as part of Team Australia Emergency Management Services, he returned home having won the internationally prestigious Rallye Rejvis in Prague, competing against representatives from twenty two other countries.

Mr Allen is also the Chair of the Queensland Chapter of Paramedics Australasia, the peak body representing paramedics in Australia which, under his stewardship, was instrumental in advocating for national registration of paramedics.

Mrs Catherine Leigh DUNSTAN, Joyner QLD 4500

Mrs Dunstan commenced her career with the Queensland Ambulance Service, (QAS), in August 1995 as a Communications Operator at Spring Hill. Since then she has worked in various roles within the QAS including Communications Operator; Communications Officer; Professional Development Officer; Manager, Queensland Emergency Medical System Coordination Centre; Staff Officer; Emergency Medical Dispatcher; Director Communications; Senior Policy Officer; Manager, Operations Centre; Executive Officer and Executive Manager, Operations.

She has demonstrated her abilities and developed her skills across a range of educational, supervisory and management roles and in her current role with QAS State Operation Centres she has brought her passion, commitment and eye for detail to supporting operational service delivery for Queenslanders.

Her dedication is further demonstrated by her ensuring that all tasks are completed to an extremely high standard. As a key member of the State Operations Centre management team she has been instrumental with implementing a revised Business Continuity Process to ensure continued governance and robustness of service delivery across all operations centres.

Mrs Dunstan is currently completing a business management degree to support her strong background in the operations centre environment and is also a highly regarded and valued member of the State Operations Centre team.

Ambulance Service Medal (ASM) (continued)

Queensland (continued)

Mr Peter Charles FIECHTNER, McDowall Qld 4053

Mr Fiechtner commenced his career with the former Queensland Ambulance Transport Brigade in February 1973 as an Honorary Ambulance Officer at Coolangatta. In January 1974, he was appointed as a Driver Bearer at Mitchell.

He has worked in various roles within the Queensland Ambulance Service, (QAS), including Ambulance Officer; Paramedic; Training Officer, System Support Officer and, more recently, as the Senior Operations Supervisor, e-Timesheet Program Assurance.

He has been instrumental in the ongoing development and support of the QAS e-Timesheet system and is a dedicated officer who is passionate about his role in providing support to the QAS Local Ambulance Service Networks (LASN's).

Mr Fiechtner contributes positively to the QAS State LASN Operations team and ensures the support he provides is both strategic in nature and dynamic where required. He is a trusted employee who often works independently, however, provides authoritative advice in relation to risks and opportunities for the QAS.

Mr Robert John MEDLIN, Townsville Qld 4810

Mr Medlin commenced his career with the former Queensland Ambulance Transport Brigade on 20 August 1985 as an Honorary Ambulance Officer. He was appointed as a permanent Ambulance Officer on 24 April 1989 and took up duties as a Communications Operator at Rockhampton.

Since commencing his career he has worked in a variety of roles including Communications Operator; Communications Centre Supervisor; Communications Manager; Manager, Community Education; Regional Public Education Coordinator; Area Director and Local Ambulance Service Network (LASN) Executive Manager. In these roles he has always displayed superior levels of commitment and diligence to both the organisation, and the staff under his supervision, and to the broader community.

His career with the Queensland Ambulance Service has seen him serve in a number of rural locations, bringing enhanced service delivery and community resilience to those communities. These have included locations in central, central west and north Queensland.

In December 2015 he was appointed as Assistant Commissioner, Townsville LASN and in this role Mr Medlin has developed strong and effective relationships with key stakeholders and has provided sound leadership in order to provide the best services to the community serviced by the Townsville LASN.

Ambulance Service Medal (ASM) (continued)

South Australia

Ms Maryanne Frances ELSBY, Littlehampton SA 5250

Ms Elsby has provided outstanding leadership throughout her career especially in the field of clinical excellence and mentoring within the South Australia Ambulance Service (SAAS). She is recognised as a respected Extended Care Paramedic and mentor, and her passion and commitment to the Ambulance profession is exceptional. She has served St John/SAAS for some 36 years, initially as a volunteer before commencing her professional career in 1984.

Ms Elsby has worked as a Station Officer, Clinical Team Leader, educator and mentor and as a front line Intensive Care Paramedic. She has spent several years involved with The Ambulance Employees Association SA on the Executive team, including the role of Treasurer and President.

As an educator involved with Diploma, Degree and Intensive Care Paramedic training she has influenced many of the current workforce assisting them to improve Paramedic knowledge, skills and their professional development. The support, compassion and advice given to numerous staff over the years has been invaluable. Her professionalism and desire to assist others has been exemplary and has earned her great respect.

She has spent over 20 years as an Intensive Care Paramedic mentor working with ICP interns. Her passion for clinical excellence and supporting developing colleagues to succeed is highly valued. More recently her energies have focused on Emergency Department avoidance through new and innovative strategies.

Ms Elsby now works as part of the specialist Extended Care Paramedic team and within that role provides clinical leadership across South Australia as the State Clinician in the Emergency Operations Centre.

Mr David Robert LONG, Wellington East SA 5259

Mr Long has served the community of South Australia for over 40 years in various positions with the South Australia Ambulance Service (SAAS), and he has provided exceptional service and leadership. Following 12 years as Regional Team leader Coorong his most recent position has been Regional Team Leader South Coast (Goolwa and Yankalilla).

His dedication, professionalism and commitment has contributed and impacted on successful programs to enhance services to rural communities.

He excelled with the formation of the metro based volunteer team. This team impacts on people who live or visit the state, ensuring quality service delivery to remote and rural areas. He is also a highly respected clinician and manager who leads by example, he has gained a high degree of respect from colleagues and the communities he serves.

Whilst a career paramedic, Mr Long continues to serve rural communities as a volunteer, teach first aid, support staff as part of an Employer Assistance Program (Peer Support) and has served on local ambulance committees. His commitment and support to SAAS, staff and the community is exceptional.

Ambulance Service Medal (ASM) (continued)

South Australia (continued)

Mr Gary John WYLD, Millicent SA 5280

Mr Wyld has been involved with ambulance services since the age of 10. He has progressed to become a career paramedic within the South Australia Ambulance Service, (SAAS), and has excelled in leadership and mentoring and, given the length of his career, has held various positions including dispatch support officer taking triple zero (000) calls. He has given 47 years of service to St John/SAAS and to the community.

He has been a strong advocate for, and invested many hours in, the education of volunteers to enhance, support and develop their skills. He assisted with the establishment of the rural Community Responders Program to improve the response time and clinical outcomes to patients and this program has since been implemented across the state with proven benefits for rural communities.

Additional to his normal duties, he travels to regional areas to conduct training programs. He is also the region's disaster management coordinator and holds numerous positions on local community organisations.

Mr Wyld is a much respected leader and community member and displays the qualities expected of the SAAS.

Australian Capital Territory

Mr Michael Jon ABIGAIL, Jerrabomberra NSW 2619

In 1987 Mr Abigail commenced work as a Registered Nurse at the Woden Valley Hospital in Canberra. He later moved to Wagga Wagga and then to Sydney serving as an Ambulance Officer with the Ambulance Service of NSW.

On returning to the ACT Ambulance Service in 1994, as an Intensive Care Paramedic, he was selected as part of the inaugural crew of the SouthCare Rescue Helicopter service. He has subsequently been a mentor new flight paramedics, taking on the role of Training and Development Officer for Flight Operations. He saw service at major incidents including the 1997 Thredbo landslide and with the 1998 and 2006 Sydney to Hobart Yacht Race search and rescue missions.

He has also been Chair of the ACT/NSW cross-border committee, worked in the ACT Ambulance Communications Centre, and was part of multiple Special Operations including as a member of medical contingents for the Australian visits by the President of the United States of America in 2011, Her Majesty Queen in 2014 and the President of France in 2014.

More recently he has completed training to become a Duty Operations Officer, and frequently acts as a front line manager for the paramedics of the ACT Ambulance Service.

Mr Abigail is a respected colleague and peer, and a dedicated Intensive Care Flight Paramedic, who has worked tirelessly for the past 28 years protecting the communities of the ACT and NSW.

EMERGENCY SERVICES MEDAL (ESM)

New South Wales

Mr Stephen John CLIFFE, Fairy Meadow NSW 2519

Mr Cliffe has dedicated his 26 year emergency service career to enriching the lives of volunteers, improving the safety and resilience of the community, and bettering the NSW State Emergency Service (NSWSES).

He has made significant contributions to the operational capability of the NSW SES by using his technical expertise to guide capability development and review through the: Vertical Rescue Capability Development Group, Incident Management Team Working Group, Height Safety Working Group, Operational Management System Scoping Project, Corporate Website Working Group, Vertical Rescue Subject Matter Advisory Group, Vertical Rescue Training Advisory Group, and the Volunteer Experience Advisory Group.

He has also delivered training to Units throughout the state through successful events and training courses. He is one of a few vertical rescue instructors and assessors and has overseen the training of a significant number of the NSW SES' vertical rescue operators.

As a Local Controller he coordinates the SES' resources of one of the busiest local government areas in NSW where he has developed service-leading SES units with his forward thinking management. Concurrent to his non-operational contributions to the NSWSES he has routinely responded to natural disasters and rescues.

Mr Cliffe has also been deployed in highly specialised Incident Management Team roles including as an Operations Officer, Incident Controller, Task Force Commander, Strike Team Leader, and in flood and vertical rescue capabilities, mostly notably at the 2011 Carrington Falls vertical rescue, for which he was awarded a Unit Citation.

Mr Keven Graham MARSHALL, Burrill Lake NSW 2539

Mr Marshall joined the Royal Volunteer Coastal Patrol in February 1998, (now Marine Rescue New South Wales). He has served the Ulladulla Unit as a Deputy Unit Commander for over 12 years and also been the Unit Searchmaster for a number of years, displaying both the technical knowledge and the problem-solving skills required.

He holds a Master 5 qualification and was a skipper of a Customs vessel and has used his skills, especially in vessel maintenance and repair of electrical faults, to ensure operational viability of the Unit's rescue vessel. He freely gives crew members advice and assistance and senior officers frequently seek his counsel.

He has been actively involved in training as an instructor and assessor, imparting his knowledge to members wishing to advance to Coxswain/Master rank, and he has made himself available to instruct at other units when required. He also undertakes radio shifts each month, and is always one of the first to step forward when volunteers are needed for community based events, or if a skipper is required to assist at other bases.

In the very important area of fundraising, and in PR activities, he is always actively involved, being acutely aware of the need to keep a strong cash inflow and maintain good public relations with the community.

Mr Marshall has made very significant contributions to the development of members, and to the image of both the Unit and Marine Rescue New South Wales.

Emergency Services Medal (ESM) (continued)

New South Wales (continued)

Mr John James MURRAY, Woolgoolga NSW 2456

Mr Murray joined the Volunteer Rescue Association - Marine (VRA) in 2002 as a volunteer. In 2009, the VRA, Australian Volunteer Coast Guard Association (AVCGA) and Royal Volunteer Coastal Patrol (RVCP) merged to form the new Marine Rescue NSW (MRNSW). As both a senior volunteer, and an operational member of MRNSW staff, for more than 15 years he has provided support to the highest levels of volunteer marine rescue in NSW.

He has a strong operational background in marine rescue service delivery. As Unit Commander of Marine Rescue Woolgoolga, he provided leadership and guidance to the Unit's volunteers, as well as taking part in numerous rescue operations. As a full-time employee, he continues to serve as a Skipper on board the Unit's rescue vessel.

He has also been instrumental in both capacity building and governance, taking the lead in creating key policy documents such as Standard Operating Procedures, local operational guidelines, operational risk assessments, State Rescue Board inspection processes, honours and awards reviews and fatigue management guidelines, all of which have assisted the service to meet its current obligations as an Emergency Service Organisation.

His sustained contribution to the development of a professional training program, both as a volunteer and then as a member of staff, has enhanced the skill, capability and safety of MRNSW crew members.

Mr Murray is committed to building the skill, competence and professionalism of volunteer crews and he has served Marine Rescue NSW, and the people of NSW, with dedication and distinction.

Emergency Services Medal (ESM) (continued)

New South Wales (continued)

Ms Nichole Anne RICHARDSON, Parkes NSW 2870

Ms Richardson joined the NSW State Emergency Service (NSWSES) Botany Unit in November 1988 and transferred to the Waverley-Woollahra Unit in 1994 where she served until her appointment as the NSW SES Lachlan Deputy Region Controller in July 2007.

In the Waverley-Woollahra Unit she filled a number of roles including the position of Local Controller, most critically throughout the time of the 1999 Sydney Hailstorm. During that period she led her Unit with distinction, providing invaluable support to the community in her own local government area, as well as lending support to surrounding communities. In this role she managed the coordination of the many hundreds of NSWSES volunteers, and she worked with other agencies and local government bodies to effectively ensure the needs of the Waverley-Woollahra Community were met.

Between July 2007 and early 2015 she provided exemplary service as the Deputy Region Controller for the NSWSES Lachlan Region and since 2015 she has acted in the position of Region Controller for that Region.

Her incident management skills were highlighted in 2016 during a major flood event which impacted the majority of the river systems in Western NSW. During this period there were significant storm and rain events throughout New South Wales resulting in most rivers, creeks, dams and lakes across the Lachlan Region being filled to capacity. With the water catchments at capacity, a further series of significant rainfall events from June to the end of September 2016 meant that the Lachlan Region was impacted by major flooding.

Throughout this period she demonstrated exemplary service in leading the response to the flooding. Her capacity to work collaboratively with both local and state government officials, community leaders, and volunteers were key in the successful response to the event.

In the past 29 years, Ms Richardson has provided distinguished and exemplary service to the NSW State Emergency Service and the NSW community, both as a volunteer and staff member.

Emergency Services Medal (ESM) (continued)

New South Wales (continued)

Mr John Robert STEELE, Millingandi NSW 2549

Mr Steele joined the Royal Volunteer Coastal Patrol (RVCP) Eden Unit in 2007, bringing extensive experience as a member of the Royal Australian Navy. In 2009 the Volunteer Rescue Association - Marine (VRA), Australian Volunteer Coastguard Association (AVCGA) and Royal Volunteer Coastal Patrol (RVCP) merged to form the new Marine Rescue New South Wales (MRNSW).

For more than ten years he has provided sustained support to the volunteer marine rescue sector in the Monaro Region, both in his former role of Unit Commander, Marine Rescue (MR) Eden and, more recently, in the roll of MRNSW Search and Rescue Support Officer. His skill and professionalism enables him at short notice, to take a leading role in such operations, working in support of the Monaro Regional Operations Manager to assist in the coordination of a multi-agency response and leading the communications centre team to work to resolve life threatening emergency situations on the water.

As the Marine Rescue Eden Unit's current Training Officer and Training Systems Officer, he is integral to developing the organisation's future operational crew in the State's southern-most region, ensuring that valuable hard-learned lessons are instilled in the next generation of volunteers. He generously mentors his fellow volunteers to ensure that their technical competence is second nature. As former Unit Commander, and ongoing senior Unit member, he has played a core role in the enhancement of the operational communications capabilities of MR Eden. The Unit's location close to the Victorian border and Bass Strait means that it plays a crucial role in supporting competitors in the annual Sydney to Hobart yacht race fleet, as well as the large recreational boating population.

Mr Steele has given skilled, professional and committed service to the volunteer marine rescue sector in NSW, both as a pivotal member of a critical operational team, and through his guidance and leadership. He has served Marine Rescue NSW and the people of NSW with commitment and distinction.

Victoria

Mr Glenn William O'DONNELL, Greensborough Vic 3088

Mr O'Donnell has tirelessly supported and contributed to the Victorian State Emergency Service (VICSES), and the wider community, for over 27 years as a volunteer. He has always placed VICSES as a high priority in his life. At times he has put not only his work, but also his family commitments second, to ensure his local SES Unit is ready to respond to emergencies 24 hours a day, 7 days a week.

He was the key leader and driver in moving, and then renovating, the Unit from a two bay garage and vehicle shed with a port-a-loo in the backyard, to a large local facility with a new purpose built garage and workshop which was completed in 2015.

As continuously demonstrated during large scale events, operational or otherwise, he exemplifies leadership, direction, emotional guidance, a passion for his volunteer work and continual support to others. His relationship building skills have benefited the community and the Unit through greater support during emergencies as well as successful projects.

His dedication and commitment towards his chosen field of assisting the community shows the passion that is well respected amongst his peers and staff.

Mr O'Donnell's continual sacrifice of personal time over an extended period is over and above what is expected of a volunteer.

Emergency Services Medal (ESM) (continued)

Queensland

Mrs Janet May SCOTT, Currimundi Qld 4551

Ms Scott's high level of commitment to the service of her community, supporting local events, education, and response to emergencies in her local area is widely respected and acknowledged.

Her extensive knowledge and expertise enable her to be a proactive and engaging educator and significantly assist in boosting the capability and capacity of the eight SES groups across the Sunshine Coast. Her comprehensive delivery of storm and cyclone preparedness sessions to community groups and schools across the region has also been invaluable and greatly aided the resilience of local communities and to their recovery in times of disaster.

Her interaction as Incident Controller at many large-scale operations with other emergency response agencies has established admirable networks and most assuredly enabled seamless response and recovery assistance.

Ms Scott is a compassionate and experienced role model for younger and new members of the State Emergency Service in Queensland.

Mrs Elizabeth Frances SUHR, Sadliers Crossing Qld 4305

Over the past 33 years, Mrs Suhr has demonstrated committed leadership, encouraging and developing others and implementing innovative changes to make a significant contribution to the Ipswich State Emergency Service (SES) Unit, Marburg Group and to Emergency Services Cadets.

She undertakes her executive role of Administration Officer with great passion, ensuring all members are equipped with the correct protective equipment. She is a well-respected trainer, holding extensive knowledge and experience. She will not shy from a challenge, taking the lead in response and recovery activities in addition to her Welfare Officer responsibilities when the need arises.

She is an outstanding volunteer. Evacuated herself during the 2011 floods, she continued to volunteer her time to ensure community recovery.

Additionally, Ms Suhr was the local Emergency Services Cadet Coordinator from 1999 to 2012 and has authored a series of booklets to create resilience in children during storm events, or when separated from their family.

Emergency Services Medal (ESM) (continued)

South Australia

Mr Christopher James SHAW, Flagstaff Hill SA 5159

Mr Shaw joined the South Australian State Emergency Service (SASES) as a cadet with the Sturt Unit in November 1995. Over the years, his peers have recognised his leadership potential, which has seen him promoted to the rank of Deputy Team Leader and then Team Leader. Furthermore, as a highly respected member of the Sturt Unit he has held positions including Unit Training Coordinator, Unit Communications Coordinator and Operations Response Manager.

Currently he is the Unit Manager of the Sturt Unit, a role in which he has excelled. The leadership, guidance and mentoring he provides has steered the Unit successfully through its busiest response period on record.

He has been a highly skilled and dedicated first responder for over 20 years. He has also been a significant contributor to some of South Australia's biggest incidents including the Glenelg flooding in 2003; the Karoonda storm in 2005; the Pirie St explosion in 2006; the Sampson Flat fire in 2015; the Pinery fire in 2016; and the Extreme Weather Event that impacted South Australia in September and October 2016.

Additionally he has been a leader in the area of training and development and has participated in the development of the 'Advanced Rescue Shoring' course, which has addressed a skills gap for the response of SASES to structural collapse. He has travelled to regional centres to assist in the delivery and assessment of this course. Such is his passion for training and developing people he has become a trainer in a number of courses including Rescue Operations and Drive Vehicles Operationally.

Mr Shaw has displayed distinguished service and commitment to personal and professional development of others through exceptional service to operations and training within the SASES.

Emergency Services Medal (ESM) (continued)

Australian Capital Territory

Mr Matthew David BUTTERS, Macgregor ACT 2615

Mr Butters has been a volunteer member of the ACT State Emergency Service (ACTSES) since 2002. During this time he has filled a number of appointments including Team Leader, Deputy Commander and Commander.

He is a highly skilled trainer and assessor and was one of the original volunteers endorsed to introduce Competency Based Training (CBT) with ACTSES in 2004. He played a key role in establishing national training for storm and flood response, rescue and land search across the Service.

He has been deployed on multiple occasions to large incidents interstate including the Brisbane floods, Tropical Cyclone Yasi in 2011, the Newcastle floods in 2007, and the WA fires of 2015. Locally he has been involved in hundreds of storm, flood, fire and search incidents during his time in ACTSES.

He has also represented the ACTSES at National Rescue challenges on four occasions, three of those as Team Leader, and his level of skill, knowledge and commitment has seen the ACT place high each year.

Recently he undertook the role of Operations Support Officer, a new role within the ACTSES, which involves senior volunteers taking on a strategic leadership role in operations and training, along with planning and conducting large scale exercises and mentoring of Unit leaders.

Mr Butters has continuously demonstrated his ability to collaborate widely with the volunteers, staff, other Emergency Services, and members of the ACT Community and is held in high regard across the membership of the ACTSES.