PUBLIC SERVICE MEDAL (PSM)

Federal

Mr David John BRAGGETT, 69 Macalister Crescent, Curtin ACT 2605 For outstanding public service in the area of aged care reform.

Mr Braggett has been the key policy architect of once-in-a-generation reform of Australia's in-home care and support services. The reforms are already having a very significant and positive impact on the options available to older Australians to help them to remain in their own homes as long as possible, with further improvements commencing in early 2017. The reforms also modernise the funding and regulatory arrangements for aged care providers, moving the sector towards a consumer-driven market model to ensure relevance and viability into the future.

His skills were first demonstrated in the development of the Home Care Packages Program, including the successful negotiation of the Consumer Directed Care arrangements in 2013. He played a key role in the design of the Commonwealth Home Support Program, which was implemented in 2015, bringing together all of the existing entry level aged care services into a single program.

Early in 2015 Mr Braggett moved onto the longer term policy reform area and, in this role, developed the next wave of home care reform. As a result, the *Aged Care Legislation Amendment (Increasing Consumer Choice) Act 2016* was implemented to amend aged care legislation to allocate Home Care Packages directly to consumers, create a national system for prioritising consumer access to Packages and reduce regulation of the approval process for all aged care providers.

Ms Rhana Sheila CRAGO, 82 Learmonth Drive, Kambah ACT 2902

For outstanding public service in the role of Executive Assistant in the Health and Finance portfolios.

Ms Crago has served governments of both persuasions with distinction throughout her public service career. She provides exceptional service and consistently adds value. Whether supporting the Executive, supporting officers within the department, or managing stakeholders across government, the non-profit sector, and the broader public, she has always made a difference and has produced positive outcomes in both the Health and Finance portfolios.

She has been a great mentor to many staff, including many executive assistants across the Australian Public Service. She takes time to share her knowledge and experience with executive assistants at all levels, building leadership capability and having a sustained impact on this cohort.

She makes everyone she deals with feel important and valued, improving working lives every day, through her generous, good humoured manner and thoughtful, professional approach. Furthermore, the advice she provides is timely and appropriate - honed on the basis of a superior and applied understanding of the nuances of her role and the inner workings of government.

Ms Crago is highly respected, and her contribution acknowledged by senior members of current and former governments and stakeholders outside of government.

Federal (continued)

Ms Maria FERNANDEZ, Canberra ACT 2600 For outstanding public service in advancing Australia's interests.

As Deputy Secretary Intelligence and Capability, Ms Fernandez is currently leading her group at the Department of Immigration and Border Protection through multiple reviews and the implementation of review outcomes to improve the delivery of Intelligence Services and ICT Capability across the Department and it's operational arm, the Australian Border Force. She is developing an outstanding workforce who respects her demands for high quality, timely and accurate products. She empowers her staff to 'own' their decisions and encourages them to be proud of their work and to realise that they all play a vital part in achieving the end result.

In her previous role as the Deputy Director Intelligence at the Australian Signals Directorate, she led substantial change through the introduction of two Mission Governance arrangements that delivered enhanced national intelligence outcomes for Defence and the wider intelligence community. These new arrangements were significant for intelligence collection within the Directorate, and are still in use today.

In her role as Director at the Australian Geospatial-Intelligence Organisation (AGO), she led the agency through a review of organisations that collected, analysed, maintained and distributed single domain foundation geospatial information. This review saw geospatial information functions of the Army, Navy and Airforce being consolidated into AGO, resulting in more effective geospatial intelligence support for Australian Defence Force operations overseas. Of significance during her leadership of the AGO were the numerous world crises that occurred. The disappearance of MH370, the downing of MH17 and the Lindt caf siege were dealt with in a calm and composed manner by Ms Fernandez despite the extreme tempo of these operations.

Ms Katrina Anne HARRY, Kogarah Bay NSW 2217 For outstanding public service in the area of veteran's entitlements.

During her time as National Registrar of the Veterans' Review Board, Ms Harry has made an outstanding contribution to the running of the Board, in particular, to the policy formulation and successful implementation of an alternate dispute resolution (ADR) process that has been innovative, achieved excellent customer service and significantly reduced the time taken to process appeals to the Board at a decreased cost to the Commonwealth.

Her policy work commenced with providing significant input into amendments to the *Veterans' Entitlement Act 1986* to underpin an ADR framework within the Board. This work was difficult because it involved engagement with multiple stakeholders. Once the legislation passed, policy work commenced on the appropriate model of ADR to introduce into the Board. She drew from local and international examples and constructed a model that introduced a unique step in the process known as outreach'. This involved a Board conference registrar discussing the case with an advocate and providing assistance on how the matter might be successfully resolved. This proposal was innovative and uniquely tailored to the Board's user needs.

Having developed the proposal Ms Harry successfully engaged with users to gain their input into the proposed system and then set about identifying staff members who would lead the ADR trial. She successfully trained them and created a culture within the team that supported the desired outcomes.

Federal (continued)

Ms Nicola Allison HINDER, Bungendore NSW 2621 For outstanding public service in the area of biosecurity management.

Ms Hinder is held in high regard in the Australian Public Service, and by members of the agricultural community, due to the significant contribution she has made to Australian biosecurity. She is a key leader in the Department of Agriculture and Water Resources in developing strategies to manage pest and disease risks offshore, and at our border, by preventing their entry. Her work has contributed to continued international trade and a competitive and profitable Australian agricultural sector in the world market.

She has managed the biosecurity aspects of a number of events including Malaysia Airlines Flight 17 (MH17); the detection of exotic timber borers imported from China; multiple detections of Brown marmorated stink bugs; multiple detections of Dengue mosquitoes; and the Australian Government's response to the threat of the Ebola virus.

She has displayed superior stakeholder management, resourcefulness and a propensity for decisive action and her personal commitment has inspired in her staff a passion for quality outputs. She has shown that even as a regulator clients can be treated compassionately, services can be responsive, and issues can be addressed pragmatically.

Through Ms Hinder's efforts, the Department has managed complex biosecurity threats swiftly and effectively, often under the glare of public expectation. In doing so, Australia's biosecurity integrity has been protected and the department's reputation for employing a high-performing, professional and capable workforce is intact along with its objective of being a best-practice regulator achieved.

Ms Roxanne Louise KELLEY, Harrison ACT 2914

For outstanding public service in the areas of public sector reform and governance, particularly in the Defence portfolio.

Ms Kelley has made a substantial contribution to the reform efforts that are underway to improve the efficiency and effectiveness of the Department of Defence.

She has been instrumental in providing clear and concise advice to the Chief of the Defence Force and the Secretary of Defence regarding progress of the First Principles Review, and on the implementation of the Government agreed recommendations. This was an extremely difficult task and she showed her experience in managing relationships and her clear judgement in dealing with issues and leadership in managing expectations during this time. She was pivotal to the First Principles Review and, without her support and leadership, the Review would not have been as successful as it has been.

With the Government agreeing to 75 out of the 76 recommendations, the Defence portfolio had the responsibility of implementing the First Principles Review. Ms Kelley has been an essential driver in delivering the implementation outcomes. She has established a governance framework that informs senior defence leaders and has also established a regular routine of engagement to ensure the tempo of reform is maintained. She has been steadfast in ensuring that the intent of the Review is delivered and has provided honest, frank and unbiased advice.

Ms Kelley's vision and dedication to public duty will have a significant impact on changing Defence into a higher performing organisation in the future.

Federal (continued)

Mr Matthew John KOVAL, Aranda ACT 2614 For outstanding public service to the advancement of Australian agriculture.

Mr Koval is held in high regard by members of the Australian Public Service and of the agricultural community due to the significant contributions he has made to Australian agriculture.

His contribution to drought policy reform, and the reform of access to agriculture and veterinary chemicals, has been of substantial benefit to the Australian agricultural industry. He is sought out by the Department and Ministers to work on the most difficult and intractable issues in agriculture due to his skill and ability in being able to move them forward.

His efforts on broader policy issues, namely drought responses and research and development policies, have generated substantial value for the Australian economy and community. His personal efforts in the design and implementation of a new Government program to support rural research and development has meant that, for the first time, collaborative, cross commodity research projects, with the potential for significant benefits, are able to be funded. These reforms underpin the long term productivity of the farming sector in Australia, which is a substantial contributor to regional incomes and employment.

Mr Koval's work in maintaining effective relationships with the European Union and the Australian Beef industry have resulted in the rapid development of a proposal for supplying high quality grain fed beef to the European Union under an otherwise inaccessible quota arrangement. This has provided a market worth more than \$150 million per annum for Australian beef exporters since 2010 and Mr Koval has made a significant contribution to sustaining this important industry.

Federal (continued)

Mr Paul Gregory LANG RFD, Camberwell Vic 3124 For outstanding public service through the provision of legal advice to the Commonwealth.

Mr Lang, during his career, has provided invaluable legal advice to a number of the largest Commonwealth commercial transactions.

During the 1990s, when the Australian Government was engaged in a large scale privatisation program, he was one the Commonwealth's foremost legal experts on asset sales and privatisations, working as a key member of the legal teams for transactions including Qantas Airways Limited, Australian Airlines and the long term leasing of federally owned airports. These projects broke new ground in Australia and involved billions of dollars in sales proceeds. His contributions in managing large due-diligence undertakings was integral to ensuring the successful outcomes of these projects.

In the early 2000s he provided advice on a series of significant Commonwealth industry funding projects, including automotive industry programs and low emissions technology. In 2004, he was a key adviser on the Commonwealth's strategy to address the collapse of the Australian Magnesium Corporation in which the Commonwealth was a significant creditor.

His contributions over the past 15 years on major Defence projects has covered a wide range of areas including housing and accommodation, logistics, major capital acquisitions and through life support. Most recently, he has contributed to the success of the Future Submarine Program Competitive Evaluation Process.

A common characteristic of his projects is that they are high value and transformative and, as a result, raise novel and complex legal issues. His work has been invaluable in ensuring the successful outcome of individual projects and, in many cases, he has provided a template for the conduct of future projects. Mr Lang is recognised as a leading probity and process adviser to Defence and the Commonwealth.

Federal (continued)

Dr Ralph LATTIMORE, Yarralumla ACT 2600 For outstanding public service in the area of economic and social policy reform.

Dr Lattimore has been the exceptional policy reform leader of his generation at the Productivity Commission since its inception in 1997. He has provided successive governments with original thinking in policy design supported by rigorous analysis and evidence, and he has shaped policy implementation and public understanding across many areas of economic and social policy.

He has been crucial to the establishment of the Commission's reputation as a trusted and innovative inquirer in sensitive social policy fields, as well as traditional areas of economic thought, such as trade and industry policy.

His team that is assigned by the Productivity Commission to each Inquiry have produced the following path-breaking pieces of work from which exceptionally valuable original thinking in policy design and the evidence to support them were provided to the Commonwealth. These include Workplace Relations (2015); Public Infrastructure (2014); National Disability Insurance (2011); Gambling (2010); Paid Parental Leave (2009); and, Men Not at Work (2007).

Dr Lattimore embodies the concept of evidence-based policy. He has very high quality modelling and analytical skills, publishing privately in peer-reviewed academic publications, and is a wellrespected interlocutor with the Australian Bureau of Statistics, the Australian Institute of Family Studies, the Australia and New Zealand School of Government, the Melbourne Institute of Applied Economic and Social Research (holders of the HILDA data set) and various Australian National University economic and social policy research entities.

Mr Michael Robert PENNELL, Willoughby East NSW 2068

For outstanding public service in the development of the terrorism insurance scheme.

Since 2003 Mr Pennell has dedicated himself to ensuring the scheme operated by Australian Reinsurance Pool Corporation (ARPC) is a thought leader in the area of terrorism insurance scheme arrangements. During this time he has focused on creating a vibrant terrorism insurance market in Australia, and reducing the threat to the economy that was created by the withdrawal of terrorism insurance after the attacks in New York on 11 September 2001.

In his previous role as Client Service Manager, he has built an extensive portfolio of business for ARPC, ensuring it conveys an extremely professional image when introducing the corporation to global insurers and reinsurers.

In the role of Chief Underwriting Officer since July 2014 he has influenced a key policy of ARPC by identifying retrocession as an invaluable tool to strengthen the scheme, protect Australia's economy, and engage the commercial insurance industry. Based on his recommendations the 2006 Review of the *Terrorism Insurance Act 2003* recommended that ARPC should use its discretion to continue to build premiums or purchase reinsurance for the scheme. This has resulted in a \$3,000 million retrocession program that is reviewed and renegotiated annually.

Mr Pennell has also influenced industry policy through his work as an Advisory Board member for ANZIIF (the industry education body) and as a past Advisory Board Member of Macquarie University's Natural Hazards Research Centre (Risk Frontiers). This contribution demonstrates his commitment to industry education, and to the expansion of the market's technological capabilities.

New South Wales

Ms Stephanie Susan BROWN, Bathurst NSW 2795 For outstanding public service to education in New South Wales as a teacher and administrator.

Ms Brown has had a 37 year career as a public educator in the roles of teacher, head teacher and deputy principal in New South Wales. Her outstanding commitment to improving the educational outcomes and life opportunities for students is demonstrated in her day to day work. She has initiated and implemented many programs, particularly for those students who don't have ideal home lives, teaching them the importance of self-esteem and self-reliance.

She has been recognised on numerous occasions for her service in public education and, amongst other awards, in 2002 she received a Director-General's Award for The Machismo Program, which equips boys with healthy tools to encourage achievement, recognition, motivation and positive self-image.

Since 2004 she has led the highly acclaimed school-based circus program, 'Cirkus Surreal' for students at Kelso High School. Devoting extra hours to her week, her vision for this program is to encourage students to build resilience and develop life-long learning skills for a healthy and productive life. The remarkable success of the 'Cirkus Surreal' program has enabled members to perform for a range of organisations and community groups, as well as tour the United States and Canada, empowering students to broaden their horizons to a world outside their own neighbourhood.

Ms Brown is acknowledged for her many years of service and the lives she has enriched. She is widely recognised for the ongoing support of students in life and educational skills as well as for her leadership and mentoring skills and her outstanding commitment to the community of New South Wales.

Mrs Mira HARAMIS, Bexley NSW 2207

For outstanding public service to education and training in the health sector in New South Wales.

Ms Haramis is a state-wide education and training leader in the public health workforce and is a well-respected member of the Sydney Local Health District (SLHD) Executive team. She has worked at a senior level in education and training within the public health system for more than 30 years. Ms Haramis has successfully pioneered the development and implementation of numerous innovative and large scale programs across the health workforce including professional development of health care interpreters, bridging programs for overseas trained medical graduates, vocational education and training, management and leadership development and post graduate education. As the Director of the Centre for Education and Workforce Development (CEWD) for over 10 years she has been committed to implementing both clinical and non-clinical education and training programs.

Under her leadership, each year there are over 300 different courses offered to SLHD employees making the CEWD one of the most progressive and innovative health education and training services in NSW Health. By the end of 2015, there were over 23,000 individual face to face training sessions delivered by CEWD staff. Committed to improving opportunities to increase the number of Indigenous people employed by SLHD, Ms Haramis works with Indigenous employment agencies to develop traineeship programs to support improved education and employment outcomes. Furthermore, she was instrumental in assisting to secure funds to construct and operate a mobile simulation centre for health staff in rural and remote areas of NSW.

Ms Haramis is to be commended for dedicating her professional career to enabling health professionals the access to the best education and training opportunities, and ensuring that patient and family care is provided at the highest standard to the community.

New South Wales (continued)

Dr Pedro Thomas HARRIS, Cronulla NSW 2230

For outstanding public service in New South Wales through the design and delivery of information technology solutions.

Dr Harris has worked for a number of New South Wales government agencies over the last 25 years. Throughout his career he has led the development, implementation and management of a number of highly complex and large ICT systems that have transformed the way government operates. These systems have provided the foundations for the daily operation of many key service delivery agencies.

He is highly commended for his work in overseeing the implementation and management of the government's contract for the delivery of two state-of-the-art data services. To ensure a successful outcome he worked with a private sector partner to supervise the migration of 130 agency data centres into the two GovDC facilities, establish the GovDC market place, upgrade the OneGov licensing platform, and establish the New South Wales Government Identity Management System. Working collaboratively across the sector he has gained the support and respect of the ICT community for delivering complex and interconnected projects.

A trusted adviser to other government agencies, Dr Harris has also made major contributions to ensuring best value ICT investment for government through his involvement in the delivery of major programs in the transport, planning and education sectors.

Mr Gregorie George McTAGGART, Yarrawarrah NSW 2233

For outstanding public service to the maintenance and conservation of the Sydney Opera House.

Mr McTaggart has led the planning and delivery of all major building projects at the Sydney Opera House since 2003. As a member of the Building Committee and the Conservation Council, he has been responsible for the maintenance and conservation of Sydney Opera House - one of the world's busiest performing arts centres.

Highly regarded by his peers he led the establishment of the Eminent Architect Panel (EAP) in 2011, which provided expert advice to the Sydney Opera House Trust on the conservation of the site and building and the interpretation of the Utzon Design Principles. Other outstanding achievements include the oversight of the funding submission and subsequent construction of the vehicle access and pedestrian safety project from 2010-2015. This project involved the excavation of approximately 50,000 cubic metres of sandstone to enable the building of a new \$152M underground loading dock on-site.

He is a passionate advocate for sustainability and in 2009 created the role of Manager, Energy and Sustainability to establish the Sydney Opera House as a leader in environmental sustainability. With the concert hall lights requiring an upgrade in 2014, a highly innovative and award winning project was delivered to ensure there were significant energy savings as well as improving the venue's technical capacity and the experience for artists and audiences. This initiative as well as others led to the Sydney Opera House being awarded a 4 green star performance rating by the Green Building Council of Australia - one of the few world heritage buildings to achieve this.

Mr McTaggart is considered by the Sydney Opera House as one of the most important guardians of the building and he has provided over 40 years of tireless dedication to the New South Wales public service.

New South Wales (continued)

Mr Peter Joseph RIORDAN, Caringbah South NSW 2229

For outstanding public service to industrial relations and education in New South Wales.

Mr Riordan has held the role of Deputy Secretary, Corporate Services, Department of Education since 2012 and has worked tirelessly in various roles within the Department of Education since 2003.

His expertise while working in the Department of Industrial Relations, prior to his move to education, has enabled him to significantly change the face of industrial relations within the New South Wales public education system. Building a strong rapport with key stakeholders, including relevant unions and principal representative associations, has enabled him to transform the industrial relations environment within education, and dispel the occasions of wide scale and repetitive industrial action. This change to the industrial relations environment enabled the incoming Government in 2011 to pursue significant educational reforms.

One of his most significant accomplishments was the development and implementation of a government commitment to introduce standards based pay for all New South Wales Government school teachers. Utilising his outstanding stakeholder management skills he was able to facilitate the delivery of the first comprehensive standards based pay system in Australia for public school teachers.

As a well-respected and highly regarded public servant, Mr Riordan continues to provide outstanding service to the Department of Education and to the government and people of New South Wales.

Mr Graham Patrick TOBIN, Thirroul NSW 2515 For outstanding public service to the roads and maritime sector in New South Wales.

Mr Tobin has provided significant contributions to the people of New South Wales during his 42 years of service.

He has dedicated many years of service to the Roads and Traffic Authority (RTA), now known as the Roads and Maritime Services (RMS). During this time he assisted in the development of traffic control plans and principles for vehicle regulation inspectors on all work sites, ensuring improved safety systems for staff.

He was a key advocate and collaborator in the creation of Service NSW, first as a partner and then as a senior and valued leader of Service NSW. While working for the RMS he was instrumental in leading the transition of RMS customer service into Service NSW, which is now 80% of Service NSW business. This required extensive assessment of the business impact and risk, as well as the development of an operational transition strategy and change management plan. Demonstrating his commitment to the success of Service NSW he rolled out the successful startup of Service NSW's first three service centres, which included recruitment, on-boarding, mentoring and operational deployment. He also oversaw the deployment of the next 15 service centres within an 11 month period and to date has overseen the deployment of 51 service delivery points for Service NSW with an expected further 30 sites to be opened by December 2016.

Recognised by his peers as a strong ambassador for Service NSW, Mr Tobin always keeps the public of New South Wales at the forefront of every process and solution.

New South Wales (continued)

Mr Mark Phillip WILSON, Dundas Valley NSW 2117 For outstanding public service to the correctional sector in New South Wales.

Since 1983 Mr Wilson has provided exemplary and outstanding public service and leadership in the area of correctional security and intelligence in New South Wales. He has developed specialised expertise in emergency management, operational survival training, and correctional centre management.

Appointed as Assistant Commissioner, Security and Intelligence, in 2012, he has led complex reform agendas resulting in improvements in correctional centre management of critical incidents, intelligence sharing methods in high risk offender management, and anti-radicalisation intervention. He has also been instrumental in instilling capacity across the correctional workforce through the development and implementation of new training initiatives.

He led and directed the Mobile Telecommunication Jamming Trial at Lithgow Correctional Centre on behalf of the Australian Correctional jurisdictions. The purpose of the trial was to prevent high risk offenders from continuing to run sophisticated criminal operations while incarcerated. The trial effectively interrupted significant criminal operations from continuing while in custody. The success of the trial has proven that the Correctional Services NSW is an innovative lead agency, both nationally and internationally.

Well respected by his peers both nationally and internationally, Mr Wilson has brought significant results across the corrections industry through his leadership skills and high level performance.

Victoria

Professor Michael John ACKLAND, 11 Hardwicke Street, Deepdene Vic 3103 For outstanding public service through contributions to the health and wellbeing of people in <u>Victoria.</u>

Professor Ackland has made a broad and significant contribution to public health during his distinguished 35 year career in the public service in Victoria.

He has led major innovations and policy development in chronic diseases, risk factor surveillance and prevention.

As Acting Chief Health Officer, Professor Ackland worked to protect the health of Victorians through the provision of strategic advice to government, and by leading several successful large scale public health investigations.

Victoria (continued)

Ms Maree Amanda CAMERON, PO Box 1263, Fitzroy North Vic 3068

For outstanding public service to residential aged care standards and improved quality of life for older persons in Victoria.

Ms Cameron has been a leader in the field of quality improvement and risk management in the aged care sector for many years.

Her development of new quality initiatives and indicators for Victorian public sector residential aged care services was an Australian first that is now being implemented nationally.

Ms Cameron's work has benefited older Australians through her significant impact on national policy.

Dr Robin Anthony HIRST, Melbourne Vic 3004

For outstanding public service through the development of community engagement with the museum and galleries sector in Victoria.

Dr Hirst is recognised for outstanding service through excellence and innovation in developing and managing collections, exhibitions and planetarium shows that have greatly enhanced museum experiences enjoyed by millions of Victorians and visitors to the state.

In particular, he has managed the highly successful Scienceworks programs and orchestrated the world's largest gathering for Halley's Comet.

Dr Hirst's partnerships and research initiatives have ensured the continued improvement of long-term conservation and access to Victoria's museum collections.

Mr David <u>Graham</u> **PARKES AFSM**, 14-16 Tandara Road, Halls Gap Vic 3381 For outstanding public service to park management and environmental conservation in Victoria.

Mr Parkes, during his long career, made a significant and dedicated contribution to parks and communities in Victoria.

He was instrumental in developing fire and emergency management, tourism and regional development programs and procedures as well as natural environment conservation and partnerships with Traditional Owners. His leadership and expertise has helped create liveable and sustainable regional communities, particularly across South West Victoria.

Mr Parkes was also pivotal to the development of the Grampians Peaks Trail which has led to secure the region's popularity with both domestic and international visitors.

Victoria (continued)

Professor German Carlos SPANGENBERG,

AgriBio, Centre for AgriBioscience, Bundoora Vic 3083

For outstanding public service through scientific research programs in the agricultural sector in Victoria.

Professor Spangenberg has contributed greatly to the development of Victoria's world-leading agricultural biotechnology research infrastructure and capability.

He has also secured major innovation agreements, established successful strategic partnerships with industry stakeholders, and built a high performing team of scientists and support staff with a passion for excellence.

Professor Spangenberg and his team deliver transformational scientific research that improves the wealth and wellbeing of farmers and regional communities and boosts the state and national economies.

Mrs Gemma Cecilia VARLEY, Glen Waverley Vic 3150 For outstanding public service through the drafting of legislation in Victoria.

Mrs Varley is recognised for outstanding leadership and technical expertise in legislative drafting in Victoria over several decades.

She has ensured and protected the integrity, independence and quality of the legislative drafting process and the Victorian statute book as a whole.

Through her own work and the high standards she has set for her Office, Mrs Varley continued to ensure, until her retirement in July 2016, that Victoria's legislation truly reflects the will of the Parliament and successive governments.

Mr Michael Lawrence WELLS, Mount Waverley Vic 3149

For outstanding public service through the protection of rights for disadvantaged and vulnerable people in Victoria.

Mr Wells has provided outstanding service over a career spanning approximately 25 years in the area of advocacy and guardianship and he has been committed to improving the lives of vulnerable people.

In particular, his work in developing an intake and response team and hospital liaison program to support the discharge from hospital of represented persons, under the guardianship of the Public Advocate, has ensured the rights and interests of people with a disability remain central to decision-making.

Mr Wells' contributions in the public sector have resulted in significant benefits for the people of Victoria.

Queensland

Mr Randall Burton COX, 4 Welland Street, The Gap Qld 4061 For outstanding public service to the natural resources sector in Queensland.

Mr Cox's 45 year career in the Queensland Government has been one of integrity, advocacy and exemplary service to rural communities and the industries that underpin those communities.

He has applied an intellectually and scientifically rigorous approach to policy reform and implementation in the water sector and has been a driving force in the progression of Queensland's water reforms in the late 1990s and 2000s. He has made significant contributions in the areas of the water entitlement system, water trading, and water resource planning in Queensland and also on interjurisdictional resources including the Great Artesian Basin (GAB).

He has guided and evolved groundwater management arrangements in the GAB to meet emerging challenges, from uncontrolled bores and bore drains in the early 1990s, to contemporary challenges presented by coal seam gas (CSG) extraction. This includes negotiations with other jurisdictions, the Australian government, and the rural community. He is recognised within all of these forums for his hydrogeological, policy and water law expertise.

His leadership in developing and implementing innovative policy to improve and more equitably manage the state's natural resources is renowned. Mr Cox's ability to understand and effectively communicate complex issues, both upwards into the political process and downwards to the community, is a key reason he engenders a high degree of trust and respect from Ministers, colleagues and the community.

The state of Queensland has been fortunate to have been served over such a long period by an independent thinker, whose ability to combine technical and operational experience with innovation has resulted in lasting beneficial reform and improvements to the management of Queensland's natural resources.

Dr Philip William MOODY, Nathan Qld 4111 For outstanding public service to the environmental sector in Queensland.

For more than 40 years Dr Moody has dedicated his life to making purposeful and innovative contributions to public value science in Queensland and internationally. Through this dedication and passion he has had a profound impact on soil science understanding, enabling his team and the Queensland Government the means to tackle some of the state's biggest challenges in sustaining the precious soil resource.

His contributions are outstanding and long lasting. His legacy includes improved soil and water quality management, nutrient use efficiency, standards in soil testing and sustainable agricultural productivity. His knowledge and applied skills in soil processes and water quality have improved the evidence-base for policy making, influenced the design of government policies, improved sustainability and profitability of landholders and importantly, inspired a new generation of scientists and students. He is regarded as the intellectual leader in nutrient and soil management by government and non government stakeholders, and his dedication and commitment ensures that the future of agriculture and soil are enduring.

Australia's contemporary understanding of tropical soils, nutrient management and the ecosystem services provided by soil for water quality, food security and mitigation of greenhouse gases owes much to Dr Moody's scientific excellence, innovation and leadership. His dedication and personal commitment to the sustainability of Queensland's precious natural resource assets are both outstanding in their benefit to government and the community, as well as sustained at a high level of performance over decades of service.

Queensland (continued)

Mr Gerald Marian MURPHY, Everton Park Qld 4053 For outstanding public service to the transport and main roads sector.

Mr Murphy has been a driving force within the Queensland Department of Transport and Main Roads (TMR) for over 44 years. His service to the public during his notable career has been exemplary and inspirational, as he is driven by a sense of satisfaction from achieving positive outcomes for the community.

As Project Director his most noteworthy skill is his ability to bring people together to work collaboratively toward a common goal. His leadership ability builds confidence in teams and those tendering on projects. His expert project management skills saw the formation of the Western Corridor Guiding Coalition, a leadership group overseeing a \$5 billion intensive program of works that required members to solve complex problems collaboratively achieving group objectives rather than individual company goals.

His efforts have improved the relationship between the Queensland Government's Department of Transport and Main Roads, and the Civil Construction Contracting Industry. He has given the industry someone who they can trust, believe in, and rely upon. This has led to keen tendering, productive delivery, profit for private organisations, job security for workers, and savings for the public.

Mr Murphy's personal inspiration and influence continues to generate benefits for the community of Queensland.

Mr Kevin James YEARBURY, Brisbane Qld 4000 For outstanding public service to the state of Queensland.

Mr Yearbury has devoted 27 years of service excellence to the State of Queensland. In Senior Executive and Chief Executive Officer roles within the Queensland Government he has led a number of government agencies in local government, planning, innovation and technology. He also established Queensland's first Major Sports Facility Authority (now known as Stadiums Queensland).

He is a highly regarded and respected apolitical advisor to the most senior levels of government including successive Premiers, Ministers and chief executives. His understanding of complex local government and planning policy is second to none, and it was this significant experience and knowledge that saw him chosen to lead pioneering work in the reform of the state's planning and development legislation and structural reform of local government in Queensland.

His esteemed reputation also saw him take on, and achieve success in, the delivery of complex and contentious projects, such as the redevelopment of Lang Park. In his role as Chief Executive of the Government's Major Sports Facility Authority, Lang Park, (now Suncorp Stadium), was delivered on time and on budget and has gained international recognition as a worldclass stadium.

Above and beyond the commercial operations of Stadiums Queensland, his vision and approach has ensured that the organisation continues to grow. He takes difficult negotiations in his stride and continues to maintain strong networks with private and public sector stakeholders. Today, Stadiums Queensland owns and operates more than \$1.2 billion worth of sporting and entertainment infrastructure, which is testament to Mr Yearbury's stewardship.

Mr Yearbury has an innate ability to provide frank and fearless advice to the Government of the day, and his dedication and achievements have significantly benefited the state and community of Queensland.

Western Australia

Mr Stuart JARDINE, PO Box 1533, Osborne Park WA 6916 For outstanding public service to local government in Western Australia.

Mr Jardine possesses significant international local government experience, with a career spanning over 35 years and he has played a key role in several local governments in Australia and the United Kingdom.

In recognition of his personal commitment, eminent service and contribution to local government, he was awarded an Eminent Service Award in 2012 by the Western Australian Local Government Association and also a Fellowship to the Local Government Managers Association of WA. He was further honoured in 2013 with the presentation of a Certificate of Appreciation by the Minister for Local Government.

Since 2007 he has been the Chief Executive Officer of the City of Stirling, Western Australia's largest local government area. Under his stewardship, the City of Stirling has consistently improved its customer satisfaction performance, achieving its highest ever rating of 93% in 2015. As CEO he has been directly responsible for leading major strategic projects including the Stirling Regional Centre, the Scarborough Foreshore Redevelopment and the Mirrabooka Region Centre Regeneration. He has developed and strengthened relationships with Stirling's Indigenous community through engagement programs and under his leadership the City of Stirling has achieved an outstanding sustainability record that is recognised nationally.

Prior to his appointment with the City of Stirling, Mr Jardine worked with the City of Gosnells for 10 years, initially as the Director Strategic Planning where he developed and oversaw the implementation of 3 strategic plans. He was promoted to Chief Executive Officer in 2001, holding that role for 6 years until moving to the City of Stirling. During his time at Gosnells, the City received local, national and international recognition for best practice and innovation.

South Australia

Ms Rosina ANTENUCCI, Mile End SA 5031

For outstanding public service to education and to the teaching of English as an additional language.

Ms Antenucci has made an extraordinary contribution to the teaching field, especially in the area of English as an additional language or dialect. She has worked tirelessly to support newly arrived students, including refugees, to join mainstream education in Australian schools through the learning of English as an additional language. Her supportive leadership, vision and collaboration with educators at state and national levels have had significant impact on the teaching profession.

Recognising the central role of languages in learning for students of non-English speaking backgrounds, some of whom have arrived in South Australia without any experience of education prior to arrival. She has worked in ways that appropriately and sensitively support the overall learning outcomes of diverse students.

Her expertise in delivering high quality professional learning to educators has had a direct impact on teachers, and has enhanced their capacity to provide teaching and learning programs that improve the learning outcomes for students studying English as an additional language or dialect. The consistency of the use of genre-based, functional grammar informed approach to programming, implementing and assessing across classrooms is a testimony to her advocacy.

Beyond her exemplary work within the 'English as an Additional Language or Dialect Program' in the Department for Education and Child Development, she has been strongly engaged in supporting diverse communities and her work with asylum seekers demonstrates her high degree of care, sense of responsibility, and desire to contribute to the successful integration of diverse communities into Australian society.

Ms Antenucci is an outstanding public servant whose dedication to the teaching of English as an additional language or dialect has had a significant impact across the community.

South Australia (continued)

Mr Robert Glen SCHWARZ, Everard Park SA 5035

For outstanding public service in the field of intergovernmental fiscal relations, taxation policy and economic policy.

Mr Schwarz has been an outstanding public servant throughout his long career and he has consistently performed at the highest level. He has demonstrated leadership and innovation across a diverse range of public finance policy issues, both at the state level and in the national arena. He combines an in depth understanding of both technical and policy aspects of issues with a strong commitment and passion for sound policy development and implementation.

Of particular note is his work in relation to Horizontal Fiscal Equalisation (HFE). His depth of knowledge and intellectual capacity have earned him the respect of his colleagues which was evidenced through his selection to work on the GST Distribution Review nationally. He was also highly influential in the policy and financial modelling work which supported the national tax reforms of the early 2000s that were associated with the introduction of the Goods and Services Tax and the related reforms to Commonwealth-State financial relations which have endured.

He has developed a deep understanding of financial asset and liability flows in the South Australian public sector and State financial institutions. He was the key to the development of critical financial policies and debt management strategies for the South Australian Government Financing Authority in its formative years, and was also responsible for designing and assembling the States inaugural submission to obtain an international credit rating.

Mr Schwarz continues to be influential in public policy development in South Australia in his role as a consultant to the Department of Premier and Cabinet, providing advice on tax reform, Commonwealth-State financial reforms and economic policy.

Ms Joyleen Joan THOMAS, Adelaide SA 5000

For outstanding public service in the area of employment, cultural inclusiveness and Indigenous events.

Ms Thomas has been a leader in Indigenous engagement and public sector employment for over 30 years. She has worked tirelessly during this time to improve the working lives of Indigenous public sector employees in South Australia as an Indigenous community leader.

She took the lead on the first Indigenous traineeship program within the department and was recognised as a leader and mentor for these young employees. She was pivotal in developing reconciliation strategies for government agencies and recently provided leadership in the development of the Indigenous 'Safe to be You' - a cultural safety (work health and safety issue) framework. The work on this idea was visionary and innovative in that the concept of feeling safe at work also incorporated the expectation that a person's cultural identity will not be demeaned or diminished by others. To date the framework has been distributed to over 50,000 employees and will help inform on the impact that practices, policies and behaviours have on others.

Within the Department of Planning, Training and Infrastructure (DPTI) Ms Thomas has been the champion for increasing awareness of Indigenous culture. She has remained focused on identifying and driving opportunity for Indigenous people through the development of a register of Indigenous people who have applied for positions and has developed a cadetship program and school based traineeships in the Far North of South Australia and APY Lands. Another achievement is her role as a fundamental leader in the development of the DPTI Reconciliation Action Plan and Reconciliation Statement of Commitment. These initiatives ensure the department continues to develop respectful and inclusive relationships with Indigenous people and promotes cultural inclusion.

Australian Capital Territory

Ms Kerryn Eileen ERNST, Page ACT 2614 For outstanding public service to community health in the Australian Capital Territory.

Ms Ernst qualified as a registered nurse in 1998 and since that time has completed a graduate certificate in Oncological Nursing, gained accreditation as a Breast Care Nurse with the Cancer Council of Victoria, and completed a Master of Nurse Practitioner and a Master in Palliative Care.

Since 2009 she has been a metastatic McGrath Breast Care Nurse employed by ACT Health providing support to more than 1,000 families who are faced with the devastating news that their breast cancer is metastatic.

In her role she provides education and support in relation to treatment options and translates medical language and specialist information for patients. She assist people to navigate the complex landscape of treatment, disease progression and prognosis and also recognises that care needs to be holistic and looks for ways to support people both physically and emotionally.

She is a staunch advocate for the importance of educating Australians about breast cancer and has shown a commitment to the education of other nursing professionals by presenting at conferences and workshops.

Ms Ernst consistently goes above and beyond to provide the best level of support and care to her patients and their families and has had a positive impact on the lives of many in the Canberra region.

Mr Ian David HILL, Narrabundah ACT 2604 For outstanding public service to the tourism sector in the Australian Capital Territory.

Mr Hill has made an outstanding contribution to the tourism industry in Canberra.

He has been instrumental in securing the first direct international flight services to the capital and he has ensured the business case presented to airlines was compelling and based on a strong foundation of research. His leadership, creativity and professionalism were crucial in achieving this opportunity for Canberra and the region.

Mr Hill's innovative approach to destination marketing also led the VisitCanberra team to deliver the award-winning *Human Brochure* destination marketing campaign, the *101 Local Humans* campaign, and the *One Good Thing After Another* marketing platform.

Australian Capital Territory (continued)

Mr Andrew James KEFFORD, Deakin ACT 2600

For outstanding public service to the community of the Australian Capital Territory through administrative roles.

Mr Kefford joined the ACT Public Service in 2008 and is currently the Head of the Asbestos Response Taskforce.

In this role he has been instrumental in leading the cross-government response to the complex issue of Mr Fluffy asbestos insulation in Canberra homes. He has been key to both the policy development and its implementation and has led a coordinated, comprehensive and compassionate approach to the removal of the Mr Fluffy asbestos insulation across 56 suburbs in Canberra. He continues to ensure that the program is delivered safely and efficiently to ensure that loose fill asbestos insulation is safely removed from the community.

Under great public scrutiny and in challenging circumstances he has shown exemplary leadership in leading the Taskforce team, ensuring that staff are well supported and have access to specialist assistance where required.

Prior to his role with the Taskforce, Mr Kefford was Deputy Director-General of the Chief Minister and Treasury Directorate where he played a pivotal role in developing both a new code of conduct and a co-produced set of employee values, as well as a new Learning and Development Framework to underpin change management.

Northern Territory

Mrs Teresa Mary HART, GPO Box 4204, Darwin NT 0801

For outstanding public service to governance, planning and administration in the Northern Territory.

Ms Hart has had a long and varied career in a range of roles in the Northern Territory Government extending over 36 years throughout which she has displayed strong leadership and a commitment to high standards of governance.

She has provided diligent and dedicated service with the NT Police Force, the Office of Women's Policy, Crime Prevention NT and in 2004 became Official Secretary at Government House Darwin. Between 2006 and 2016 she served in various executive positions in the Department of the Chief Minister, ranging over various policy, strategy and operations functions such as Community Engagement, Territory Growth Planning, Territory 2030, Corporate Services and Office of the Chief Executive.

She worked with the Executive team to lead a significant work program across the NT Public Sector to review and improve public service delivery, including modernisation, productivity and contestability assessments, which resulted in a multi-agency reform program, and the delivery of strategic priorities both within Department of the Chief Minister and across Government.

More recently she has provided invaluable assistance working directly to three Chief Executive Officers of the Department of the Chief Minister between 2008-2015 on complex issues in areas such as Commissions of Inquiry, corporate governance, communications, security and emergency recovery, protocol and Government House. Additionally she was the Northern Territory representative on the Order of Australia Council, a role which she undertook for 10 years.

Ms Hart is an inspirational leader and mentor for other staff within the Department of the Chief Minister and across government, particularly young women. She is an outstanding professional, with a deeply held interest in, and commitment to, quality public sector administration and community outcomes.

AUSTRALIAN POLICE MEDAL (APM)

Federal

Detective Sergeant Mark Bradley ELVIN

Sergeant Elvin began his policing career in the Australian Federal Police in June 1991. He was first posted to ACT Policing, where he worked in general duties until April 1996. During this time he received several letters of appreciation from the ACT community which highlighted his professionalism and dedication to duty.

In 1996 he was selected for transfer to the ACT Policing Drug Investigations team and soon after to the ACT Policing Regional Investigations team. In October 1997, he achieved the designation of Detective.

For the remainder of his tenure in ACT Policing he was involved in several complex investigations including assisting the FBI in a major drug trafficking investigation and also the murder of a Saudi Arabian diplomat in Canberra.

In 2001 he was seconded to assist in the preparation of a coronial brief for the deaths at sea of two female asylum seekers near Ashmore Reef.

In 2002 he left ACT Policing to take up a position in the People Smuggling team, Operation Piscine. A short time later he was selected to be part of the investigative team for Operation Dunedin, an investigation into a murder on Norfolk Island.

He undertook a role in Learning and Development, as part of the Management of Serious Crime team in 2005 and in August 2006 he was promoted to the rank of Sergeant.

From 2006 until 2010 he worked in the Counter Terrorism portfolio. He was then the project officer to Deputy Commissioner Close Operations Support from May 2010 to July 2012. From 2012 to 2014 he again worked at Learning and Development as part of the Investigations Training Team.

Sergeant Elvin was selected to participate in the newly formed Investigation Standards and Practices Team in April 2014.

Federal (continued)

Detective Sergeant Andrea HUMPHRYS

Detective Sergeant Humphrys graduated from police recruit training in 1981 before seeing early Australian Federal Police (AFP) service in ACT Policing general duties. She later transferred to the AFP's Melbourne office investigations section.

Throughout her career she has been involved in numerous serious, and long-term, criminal investigations and has worked in numerous areas of the AFP including Protection, Aviation and International Operations.

In 1998 she deployed as part of the AFP's 58th Contingent to the United Nations (UN) peacekeeping mission to Cyprus for which she received the award of the Police Overseas Service Medal with Cyprus clasp.

Returning to the Melbourne office in 1999 she continued to apply herself in the area of investigations for a further two years before deploying on her second UN peacekeeping mission to East Timor in 2001.

In 2003 she transferred to Airport Operations and in 2007 was appointed to the position of AFP Liaison Officer to the AFP's Washington DC office. As a Liaison Officer she worked tirelessly in the area of Child Protection reforms with US authorities and in 2012 she moved to take up the Liaison Officer position in Rangoon, Myanmar.

For her role in the investigation into the downing of the Malaysian Airline MH17 in the Ukraine in 2014 she was awarded a clasp to the Operations Medal and a Commissioner's Commendation for Conspicuous Conduct.

Since 2014 Detective Sergeant Humphrys has worked in the Crime Operations portfolio as Team Leader Investigations based in the Sydney Office. She has been a consistent high performer during her career with the AFP and has proven to be a highly effective investigator.

Federal (continued)

Assistant Commissioner David John SHARPE

Assistant Commissioner Sharpe joined the Australian Federal Police (AFP) in 1988 and embarked on a policing career in the Australian Capital Territory which included investigations into murder, armed robbery, illicit drugs and organised crime. During this time he acquired the designation of Detective and the rank of Sergeant.

His move to international policing came in 2003 when he was posted to Hanoi, Vietnam as Senior Liaison Officer and law enforcement adviser to the Vietnamese and Laos Governments. In recognition of this work in South East Asia he was awarded the Vietnamese Government's National Security Medal in 2009.

In 2005 he returned to Australia as National Coordinator of Counter-Terrorism at the rank of Superintendent, and with responsibility for the coordination of Joint Counter Terrorism Teams across Australia.

He was seconded to private industry in 2007 as Manager of the Canberra Raiders National Rugby League Team where he was responsible for the management of football operations as well as the design and implementation of education, development and welfare programs. He returned to the AFP in 2008 in the role of Commissioner's Adviser and Director of a change management program within the AFP. This program designed and implemented a corporate communications branch suitable for the entire AFP.

Appointed as Manager of the AFP Serious and Organised Crime portfolio in 2010, he was responsible for the management of the AFP commitment to a number of task forces, including national joint organised crime task forces and national waterfront task forces. He was also responsible for the design and implementation of national anti-gang task forces, industry engagement forums, and leading and directing multiple Commonwealth corruption investigations.

In 2014 he became the AFP's Manager of the Americas, Europe and Africa offices and was based in Washington DC where he was responsible for the AFP's strategic footprint in these regions.

In October 2015 he was promoted to the rank of Assistant Commissioner responsible for the Protection Operations portfolio which provides a range of high-level protection services to individuals, establishments, airports and events.

New South Wales

Detective Chief Inspector David Alfred ADNEY

Detective Chief Inspector Adney joined the NSW Police Force in 1986. He commenced duty on the Northern Beaches of Sydney then served as a Tactical Operative with the Tactical Response Group and State Protection Group Tactical Operations Unit. He then pursued a career in proactive investigations at Riverwood Patrol, Georges River Anti-Theft Squad and Bankstown Local Area Command before taking charge of Task Force Gain Target Action Group at his current rank in 2003, then the Middle Eastern Crime Squad Target Action Group and Gangs Squad Strike Force Raptor.

He has committed the majority of his policing career to investigating serious and organised crime, and has made a significant contribution to improving the NSW Police Force's pro-active investigative response to Middle Eastern Organised Crime and Outlaw Motorcycle Gangs (OMCGs).

Since it's commencement in 2009, he has been instrumental to the success of a range of serious and organised investigations of Strike Force Raptor, using a multi-agency approach to target the illegal activities of, and prevent violence between OMCGs and other associated criminal enterprises.

He was awarded the National Police Service Medal in 2014, the National Medal in 2003 and the NSW Police Medal in 2004. In 2007 he was awarded the Commissioner's Unit Citation.

Detective Chief Inspector Adney's dedicated police service to the people of New South Wales for over 30 years is exemplary.

Chief Inspector Tracy Maree CHAPMAN

Inspector Chapman joined the NSW Police Force in 1994. She was promoted to her current rank in 2006 and posted to her current command in 2010.

She was instrumental in the development of new systems and processes leading to operational efficiencies whilst performing duties at the Operational Information Agency. Additionally, she played an important role in information management after the Thailand Boxing Day tsunami in 2004 and in 2005 was integral to the planning and organising of the 90 Years of Women in Policing celebrations. In 2014 she was a member of the 100 Years Women in Policing Committee, where she expertly supported all committee members and project teams in advancing centenary celebrations in 2015.

She was awarded the National Police Service Medal in 2016, the National Medal in 2011 and the NSW Police Medal in 2005 with 1st Clasp in 2010 and in 2012 she received the Commissioner's Sesquicentenary Citation. In 2006 as a member of the 90 Years of Women in Policing committee she was jointly recognised with the Commissioner's Perpetual Award for the Advancement of Women in Policing and in 2016 she was awarded the Commissioners' Perpetual Award for the advancement of women in policing for significantly changing the policing landscape in the Northern Region through innovative leadership and best practice.

Inspector Chapman's dedicated police service to the people of New South Wales for over 22 years is exemplary.

New South Wales (continued)

Superintendent Anthony Paul CRANDELL

Superintendent Crandell joined the NSW Police Force in 1986. He was promoted to his current rank in 2005 and posted to his current command in 2011.

He has been instrumental in improving the relationship between the NSW Police Force and the Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) communities. He took on the LGBTI portfolio in 2013 and addressed issues with all stakeholders, initiating a formal community consultation committee which meets regularly to ensure that the Mardi Gras and associated events run smoothly and safely.

Additionally he has championed the Gay and Lesbian Liaison Officer (GLLO) program, raising awareness amongst managers and senior leaders and supporting LGBTI inclusion in internal policies and practices.

In 2014 he was given responsibility for the introduction of a new Search Warrant Execution model, including a new governance structure, review procedures, risk assessment tool and approval model. All of these reforms have been encapsulated under a new Search Warrant Toolkit for the undertaking of search warrant operations across the State of NSW.

As Commander of the Surry Hills Local Area Command, he has the responsibility for the safe conduct of major events held at the Sydney Cricket Ground (SCG), Allianz Stadium and Moore Park. He has built and maintained a strong relationship with the SCG Trust and Centennial Parklands Trust.

He was awarded the National Medal in 2003 and Clasp in 2015, the NSW Police Medal in 2006 and 3rd Clasp in 2016, and the Commissioner's Sesquicentenary Citation in 2012.

Superintendent Crandell's dedicated police service to the people of New South Wales for over 30 years is exemplary.

Chief Inspector David Ian FORBES

Chief Inspector Forbes joined the NSW Police Force in 1979. He was promoted to his current rank in 2004 and posted to his current command in 2013.

He has devoted over 33 years of his policing service to the forensic services field. He has provided forensic expertise for a range of incidents, from major crime investigations to major disasters, including being deployed overseas to assist with Disaster Victim Identification duties.

He has contributed greatly to the development of forensic science within the NSW Police Force. He was instrumental in the formal accreditation of the Forensic Services Group through the National Association of Testing Authorities (NATA), and he also assisted in the implementation of the AFFSAB expertise into the field of Crime Scene Investigation which increased the professionalisation of the discipline to a national standard.

He was awarded the National Police Service Medal in 2013, National Medal in 1996 and 1st Clasp in 2008, and the NSW Police Medal in 2003 including 4th Clasp in 2010. In 2012, he received the Commissioner's Sesquicentenary Citation and in 2008 he was awarded the Australian Federal Police Operations Medal. Additionally he was awarded the Canterbury Earthquake Citation in 2013.

Chief Inspector Forbes' dedicated police service to the people of New South Wales for over 33 years is exemplary.

New South Wales (continued)

Senior Constable Paul Stephen JONES

Senior Constable Jones joined the NSW Police Force in 1979. He was promoted to his current rank in 1990 and posted to his current command in 1999.

In 1982, whilst off duty, he was involved in a motor cycle accident and sustained life threatening injuries. Some 15 months after the accident he returned to work, where he performed office related tasks and customer service for a period of 12 years. During this time he taught himself about major investigations management and developed an intimate knowledge of the Task Force Investigation Management System (TIMS).

In 1997 he transferred to the Berkeley Incident Centre as the Manager of the facility which was used to investigate serious crimes and carry out protracted investigations, including murder and armed robbery. He was an integral part of every investigation from 1997 to 2010, when the facility was transferred to the new Lake Illawarra Police Station, where he stills manages the incident room to this date.

He was awarded the National Police Service Medal in 2012, the National Medal in 1995 and 1st Clasp in 2004, and the NSW Police Medal in 2003 including 4th Clasp in 2009. In 1980, he was awarded the Commissioner's Commendation for Courage and in 2007 was awarded the Commissioner's Commendation for Service.

Senior Constable Jones' dedicated police service to the people of New South Wales for over 37 years is exemplary.

Detective Chief Inspector David LAIDLAW

Detective Chief Inspector Laidlaw joined the NSW Police Force in 1977. He was promoted to his current rank in 2000 and posted to his current command in 2009.

He has committed the majority of his 39 years of policing to the criminal investigation field. During his tenure at the Drug Trafficking Squad, he led Strike Force 'Buffier', the investigation into Italian organised crime involving the cultivation and distribution of significant amounts of cannabis in the Western Region between 2002 and 2004. In 2007, whilst at the Homicide Squad, he led the Coronial Investigation Team which fostered a cohesive working relationship between the State Coroners' Office and the NSW Police Force as a whole, along with other stakeholders.

Since 2007 he has been a member of the SIDS Advisory Committee with the State Coroner's Office and NSW Health. He regularly conducts presentations on the Mental Health Intervention Team Course, the Senior Critical Incident Workshop, the Senior Detective Course, the Local Area Command Investigators Course, and at Crime Managers Conferences.

He has established a well-deserved reputation as one of the most experienced and competent criminal investigators in the NSW Police Force, particularly in the area of Homicide and Drug investigation.

He was awarded the National Police Service Medal in 2012, the National Medal in 1993, 1st Clasp in 2003 and 2nd Clasp in 2016, and the NSW Police Medal in 2004 including 4th Clasp in 2011.

Detective Chief Inspector Laidlaw's dedicated police service to the people of New South Wales for over 39 years is exemplary.

New South Wales (continued)

Chief Inspector Christopher Andrew SMITH

Chief Inspector Smith joined the NSW Police Force in 1981. He was promoted to his current rank in 2003 and posted to his current command in 1991.

He has provided over 28 years of service to the very demanding and stressful environment of high risk tactical policing. He has led and provided effective direction to a large group of specialised and skilled officers within the Tactical Operations Unit, where he has performed the role of Tactical Commander at hundreds of 'high risk' incidents. He is responsible for co-ordinating and providing support to all policing matters involving high risk incidents and dangerous offenders in NSW.

He continues to present and instruct on command and control, and senior detective courses, in the field of tactical policing. As tactical commander he has been responsible for the coordination of major assets and personnel from, not only the NSW Police Force, but numerous internal, external, interstate and overseas agencies for operations undertaken by the Tactical Operations Unit.

He was awarded the National Police Service Medal in 2013, National Medal in 1997 and 1st Clasp in 2006, and the NSW Police Medal in 2003 and 4th Clasp in 2014. In 2013, he received the Commissioner's Sesquicentenary Citation.

Additionally, in 1985, he was awarded the Commissioner's Commendation for Courage for courage and devotion to duty and a 2nd Commissioner's Commendation for Courage in 1997. In 2003, he was awarded the Commissioner's Commendation for Service for meritorious service and dedication to duty and was awarded a 2nd Commissioner's Commendation for Service for professionalism and devotion to duty in 2013. In 2001, he was awarded a Commissioner's Unit Citation, a 2nd Commissioner's Unit Citation for outstanding service and devotion to duty in 2007, a 3rd Commissioner's Unit Citation for outstanding service and devotion to duty in 2008, and in 2012 he was awarded a 4th Commissioner's Unit Citation for outstanding bravery and devotion to duty.

Chief Inspector Smith's dedicated police service to the people of New South Wales for over 35 years is exemplary.

New South Wales (continued)

Chief Inspector Kim Rene SORENSEN

Chief Inspector Sorensen joined the NSW Police Force in 1986. He was promoted to his current rank in 2003 and posted to his current command in 2013.

He has spent the majority of his 30 years of policing in regional areas of NSW, where he has imparted his policing knowledge and experience to members of the NSW Police Force, especially its future leaders.

In 2007 he led a team of NSW Police Force officers to assist the Northern Territory Police with Taskforce 'Themis', a Federal Government intervention into Child Mistreatment.

Additionally, in 2011 he was part of the New South Wales contingent of Australian police deployed to New Zealand to assist in the aftermath of the Christchurch earthquake.

He was awarded the Humanitarian Overseas Service Medal in 2011, for service at the Christchurch earthquake response. He received the National Police Service Medal in 2014, the National Medal in 1996 including the 1st Clasp in 2007, and the NSW Police Medal in 2004 with 3rd Clasp in 2014. In 2012 he received the Commissioner's Sesquicentenary Citation and was awarded the NSW State Government Service Medal in 2007. In 2013 he was awarded the Canterbury Earthquake Citation.

Chief Inspector Sorensen's dedicated police service to the people of New South Wales for over 30 years is exemplary.

Superintendent Mark Andrew WRIGHT

Superintendent Wright joined the NSW Police Force in 1981. He was promoted to his current rank in 2003 and posted to his current command in 2014.

He has had a diverse career in his 35 years of policing including performing general duties and criminal investigation duties before specialising in covert policing. During his time at the State Surveillance Branch he was tasked with conducting a review of the NSW Police Force physical surveillance, which saw him deployed overseas to conduct extensive research of covert police operations with international policing agencies.

During his command at the Blacktown Local Area Command his innovative leadership and strategic organisational skills led to the founding and implementation of the Com4unity (Connecting our Minds for Unity) project which was aimed at engaging the local community and bringing together representatives from the 180 different cultural groups that reside within the Blacktown Local Area Command.

He was awarded the National Police Service Medal in 2013, National Medal in 1997 and 1st Clasp in 2006, and the NSW Police Medal in 2003 including 4th Clasp in 2009. In 2012, he received the Commissioner's Sesquicentenary Citation and in 2003 he was awarded the Commissioner's Unit Citation.

Superintendent Wright's dedicated police service to the people of New South Wales for over 35 years is exemplary.

Victoria

Assistant Commissioner Debra Joan ABBOTT

Assistant Commissioner Abbott entered the Victoria Police Academy on 21 December 1987 and graduated on 27 April 1988. Following graduation she performed general policing duties in what was then the "H" District (Caulfield), the "I" District Community Policing Squad and Prahran Police Station before transferring to the State Crime Squad as an Intelligence Analyst.

In 1998 she transferred to the Moorabbin Sexual Offence and Child Abuse Unit before being promoted to a Sergeant's position at the Force Response Unit. In 2002 she returned to a general policing role at Prahran Police Station.

In October 2004 she was promoted to a Senior Sergeant's position at the Region-One Business Development Division before later transferring to St Kilda Police Station. Her success there led to the Local Area Commander role for the Port Phillip Police Service Area (PSA) where she was instrumental in changing the focus of event management for large events such as the Grand Prix and St Kilda festival.

She was promoted to Inspector in 2008, and performed the Staff Officer role in the Business Management Division. From this role she was promoted to Superintendent at Corporate Governance and Strategy in 2011 and held senior roles in the Victoria Police Digital Evidence Capture Project and the frontline service efficiency based project titled "Upfront".

In 2011, she was appointed as the Victoria Police Program Manager for the Government's law and order initiative and in 2012 she was in charge of the General Duties Uniform project where she oversaw the roll out of the new uniform to all operational and non-front line sworn members of Victoria Police.

She was then appointed in 2013 to the People Development Command and her accountabilities included the training and development of intelligence practitioners, investigators and road policing practitioners.

In 2015 Assistant Commissioner Abbott performed the Commander role for the North West Metro Region including the Melbourne CBD area, and in November 2015 received promotion to her current rank of Assistant Commissioner responsible for the State Emergencies and Security Command.

Victoria (continued)

Commander Susan Mary CLIFFORD

Commander Clifford joined Victoria Police (VICPOL) in October 1985 and, after graduating in February 1986, performed duties at Force Reserve, the Melbourne District and Patrol Division before transferring to the "A" District Community Policing Squad (CPS) in 1988.

In 1997 she transferred to the Region 5 Division 2 Sexual Offence Child Abuse Unit (SOCAU) and during her time there was promoted to Sergeant. Both the CPS and SOCAU units were forerunners to the current Sexual Offence Child Abuse Investigation Team (SOCIT) model that responds to sexual assault and child abuse in Victoria.

In 2003 she was successful in gaining a promotion to a Senior Sergeant position at the Crime Department's SOCAU Coordination Unit and later upgraded to an Inspector at the Service Delivery Team before transferring to a full time Inspector's role at the SOCAU Coordination Unit in 2006. Through her leadership, innovation, initiative and skill in engaging and influencing, she built this unit from five staff to a dynamic multidisciplinary team of sixteen members.

She was instrumental in the conceptual development of operation-based policing, as well as the implementation of SOCIT. Her influence in this field also laid the ground work for the establishment of the Family Violence Command in 2015.

In 2010 she left VICPOL before returning in September 2013, taking on the role of Commander at the newly launched Priority Communities Division (PCD).

She has contributed to the development and implementation of a range of change management programs across VICPOL including the Victoria Police Code of Practice for Family Violence and Family Violence initiatives and the 'Equality is Not the Same' initiative, focussed on cultural reform.

External to Commander Clifford's service with VICPOL she has contributed to the development of the Australian Football League's Respect and Responsibility Policy which was designed to create a safe and inclusive environment for women at all levels in Australian Rules Football, and she has also played a significant role in developing the White Ribbon Foundation, from a mere concept into a well-recognised and important community organisation.

Victoria (continued)

Senior Sergeant Philip David EAGER

Senior Sergeant Eager has been a member of Victoria Police since 1972 and performed general duties at a number of metropolitan stations as well as with the then Motor Boating Squad and the Traffic Operations Group. He was promoted to Sergeant in 1981 at Police Communications (D24), additionally performing supervisory duties at Ferntree Gully. In 1987, he transferred to the Prosecutions Division.

In 1990 he was promoted to the rank of Senior Sergeant and was made Officer in Charge of Prahran Prosecutions. In 1996 he performed higher duties at the then Liquor Licensing Bureau (LLB) and was later assigned to the then Traffic and Operations Support Department where he conducted a series of significant reviews including the State Coroners Assistant's Office, the Police Air Wing, the Water Police, and the Search and Rescue and the Transit Safety Division.

He returned to the Liquor Licensing Unit (formerly the LLB) in 2001 as the Officer in Charge where he remains today. Some of his achievements include identifying deficiencies in liquor laws and proposing initiatives to advance the reduction of alcohol related harms in the community, and the provision of advice on liquor laws to government and non-government agencies. He has also participated in many government workgroups and advisory groups such as the Licensed Premises Advisory Group and the Ministerial Live Music Taskforce.

His dedication to the professional development of Victoria Police members has increased organisation capabilities, partly achieved by his authorship of the Victoria Police Liquor Licensing Reference Guide and his development and delivery of the Licensing Inspector Duties Course. He has largely shaped the organisation's strategies and responses to liquor licensing issues and is regarded as the 'go-to' person in such matters.

Senior Sergeant Eager is considered by many as a preeminent expert in liquor licensing matters. His skills and knowledge of liquor licensing issues, his advocacy skills and his ability to articulate complicated matters and devise resolution strategies has meant that his advice is often sought by a variety of forums, committees and other agencies.

Victoria (continued)

Superintendent Michael John SAYER

Superintendent Sayer joined Victoria Police in January 1980 and in February 1981 was appointed as a Constable and performed uniform policing duties in the inner city at Russell Street and City West Police Stations. In 1984 he transferred to Dandenong Police Station performing general policing duties, before subsequently being selected as a Detective Senior Constable at Doncaster Criminal Investigation Branch (C.I.B.).

In 1990, he was promoted to the rank of Sergeant and transferred to Police Communication D24, then the Collingwood Police Station and then transferred to the Dandenong Police Station. Whilst at these two stations he supervised and mentored junior members, paying special attention to developing policing and investigation skills. In 1996 he transferred to Melbourne City CIB as a Detective Sergeant before moving on to the Training Department in 2000 as an instructor at the Crime Courses Unit (CCU). Whilst in this position, he also instructed and mentored a large number of junior detectives to become investigators.

He was promoted to the rank of Senior Sergeant at the Strategy and Planning Unit of the Education Department in 2002, and in 2005 was promoted to the rank of Inspector before transferring to Southern Metro Region and holding positions including as Regional Traffic Advisor and Local Area Commander at Bayside Police Service Areas (PSA). He was then chosen to travel to Canada to study Operation 'PIPLINE', a highly successful criminal interdiction program for the seizure of contraband across Canada and the United States. On his return, he successfully implemented this program in Victoria under the name of the Crime and Traffic Connecting on Highways (C.A.T.C.H) Program. Since 2009 over \$60 million of contraband has been seized.

In 2011 he was promoted to the rank of Superintendent, Eastern Region Division 3 - an area which stretches from Shepparton to Wallan and Kinglake. As the divisional commander he has made significant contributions to the community including instigating and jointly developing an Aboriginal cultural program with the local respected elders.

Superintendent Sayer has further demonstrated his commitment to community engagement by developing relationships with stakeholders and partners through his effective emergency management roles. His engagement with emergency service agencies and Local Government Area representatives is unparalleled.

Victoria (continued)

Detective Senior Sergeant Adam John SHOESMITH

Detective Senior Sergeant Shoesmith joined Victoria Police in 1988 and following graduation he served at Dandenong, Caulfield, Springvale, Port/South Melbourne and St Kilda Police Stations and also with the Asian Squad before gaining a position as a Detective Senior Constable at the Caulfield CIB in 1995. He served at both Caulfield and St Kilda CIB for 5 years. During this time he also performed duties at the Regional 'Embona' Armed Robbery Taskforce. In 2000, he was promoted to Sergeant at the St Kilda Police Station. He then transferred to the Crime Department as a Detective Sergeant, initially commencing duties at the Tactical Response Squad (TRS) in 2003.

In 2004 he led an investigation codenamed Operation LOOPS, targeting an offender who was seeking to engage persons to undertake a contract killing of a Victoria Police employee. He then transferred in 2006 to the Clandestine Lab Squad (CLS). At the CLS he oversaw numerous drug manufacturing and trafficking investigations including-Operation FADING which resulted in several successful prosecutions.

In 2007 he was promoted to Detective Senior Sergeant within the Crime Department (now Crime Command) where he undertook a number of roles including as Officer in Charge of the Arson and Explosives Squad, as the Senior Investigation Officer for Operation WINSTON as part of the Phoenix Taskforce in response to the Black Saturday Bushfires in 2009, and later with the Purana Taskforce.

He was seconded to the then Australian Crime Commission (ACC) between 2010-2011 where he was the joint Senior Investigation Officer for the ACC/Victoria Police Corsair Taskforce. In 2012 he transferred to the Joint Organised Crime Taskforce at the Australian Federal Police before transferring to his current position at the Joint Counter Terrorism Team (JCTT) in 2014.

Throughout his career Detective Senior Sergeant Shoesmith has continually led by example and demonstrated dedication, decisiveness and tenacity to the investigations he has manage and demonstrated an ongoing commitment to Victoria Police and the community

Victoria (continued)

Detective Leading Senior Constable Katrina Sue THOMAS

Detective Leading Senior Constable Thomas was sworn into Victoria Police in 1989 and in August 1992 she attained a vacancy at the Sale Community Policing Squad (CPS). At this time, her role was to work with victims of sexual assault or child abuse, to support them, take their statements, and ensure their protection. This required working closely with the Department of Human Services, Child Protection teams, as well as assisting Victoria Police detectives in their investigations. She developed specialist interviewing skills whilst talking to victims and children, eventually becoming qualified to undertake VARE (Video and Audio Recorded Evidence).

In 1993 she moved to the Morwell office of the Community Policing Squad (CPS). The Latrobe Valley, where Morwell is located, is known as one of Victoria's lowest socio-economic communities family violence against and where there were high levels of women and children. The CPS became known as the Sexual Assault and Child Abuse Unit (SOCAU) to reflect the charter and nature of the work and in 2010 it transitioned to the Sexual Offence and Child Abuse Investigation Teams (SOCIT).

Having worked in the field of sexual assault and child protection for over 24 years she has had thousands of interactions with members of the community at a time when they are the most vulnerable and suffering a crisis. Her support of victims of sexual assault and physical abuse is considerable and she has provided them with a path to seek justice and move forward.

She is a role model across the Gippsland Region for other women wanting to pursue a career in sexual assault and child abuse investigations. During this time she has built extensive networks with the community and other agencies and has proven countless times that she is there to support, guide, coach and mentor other women who want to work in the field but struggle with the commitment to gain qualifications and balance family life and motherhood.

Detective Leading Constable Thomas is one of the longest serving Victoria Police officers to stay in the field of sexual assault and child abuse investigations. Through the changes from CPS, to SOCAU and then to SOCIT, and the personal commitment required, she has made a significant commitment and contribution to the community.

Victoria (continued)

Detective Senior Sergeant Troy Derek THOMSON

Detective Senior Sergeant Thomson joined Victoria Police (VICPOL) in 1991 and, after graduating in March 1992, he performed general policing duties at South Melbourne and Footscray police stations. Following his promotion to Senior Constable he was stationed at the Melbourne Sexual Offences and Child Abuse Unit (SOCAU) and also performed duties at the Oakleigh Criminal Investigation Branch (CIB). During this period he also worked with Sexual Crimes Squad, Collingwood Special Duties and the Melbourne District Response Unit and CIB.

In 2000 he served at the Intelligence and Covert Support Department Forensic Procedures Implementation Team (DNA Unit). He then went to the Organised Crime Squad and Homicide. He was promoted to Sergeant at the Nepean SOCAU in 2003 and in that role received the Rotary Club Vocational Excellency Award, before accepting a role at the Crime Department's SOCAU Coordination Unit in 2007.

In 2008 he was selected to work at the Crime Department's Sexual Offences Child Investigation Team (SOCIT) Project in 2009 that initiated state wide reform around family violence and sexual assault responses.

In 2012 he transferred to Crime Command's Drug Task Force and set about supporting and building a strategic vision for drug investigations. He was subsequently moved to the newly established Trident Taskforce in 2013, as Director, Strategic Support. The Trident Taskforce is a multi-agency effort responsible for addressing serious and organised crime activities in relation to the maritime environment.

He has played a vital role in having Commonwealth Agencies recognise a range of vulnerabilities within the maritime and logistics supply chain. He was the waterfront taskforce representative in submissions to a Joint Parliamentary Enquiry (ACLEI) in 2015 which resulted in some recommendation around reform. He is now part of a National Working Group which looks at treating criminal threats in the environment

Detective Senior Sergeant Thomson, through his involvement with the Maritime and Logistics Supply Chain environment has been able to influence and action transport security. As a result of his work in the Maritime and Logistics Supply Chain, in 2015 he was the first Australian Law Enforcement Officer to attend the European Police College.

Victoria (continued)

Inspector Gillian WILSON

Inspector Wilson joined Victoria Police in 1982, initially serving with the Community Policing Squad before becoming the Officer in Charge of a Divisional Intelligence Unit in 1997. In 2001 she was appointed to a management role within the State Intelligence Management Unit and made responsible for the auditing of intelligence sites and she assisted in developing policy for the storage, retrieval and dissemination of intelligence.

She was seconded to the role of Senior Sergeant at the Intelligence Management Review Project and she presented to the Victoria Police Executive on knowledge management and participated in initial project consultation regarding COMPSAT (Comparison of Statistics work evaluation and analysis system). In 2003 she became a member of the newly formed Development and Coordination Unit of the State Intelligence Division where she evaluated intelligence training force wide and provided high level advice to senior managers on intelligence issues, trends and patterns, and proactive measures to identify effective intelligence management in Victoria Police.

In 2005 she commenced work as part of the Project Nimbus Team which established the Victoria Police Intelligence Model (VPIM) as a standard process to manage intelligence within Victoria Police across the state and drive planning and operational decision making. She remained a part of this team until July 2007 before transferring to the Staff Officer position within the Intelligence and Covert Support Department. She performed duties in that role until October 2008 and then transferred to the Corporate Management and Review Division looking at the operational work practices with in Victoria Police leading to organisational improvements.

After the Victorian Bushfires of February 2009 she was chosen to manage the Intelligence and Information Management for that event and then the Legal Services Department Bushfire Royal Commission Liaison Office. As the work of the Victorian Bushfires Royal Commission came to a conclusion she was retained by the Victoria Police Legal Services Department to manage the litigation arising from these bushfires. She also managed a range of organisational changing projects during this time, including the Victoria Police response to the Victoria Floods Review and managing the Special Inquiry into the Senior Command of Victoria Police. In 2013 she returned to the Intelligence and Covert Support Command as the Staff Officer to the Assistant Commissioner.

Inspector Wilson has led some of Victoria Police's most significant projects in recent history and has demonstrated a dedication and consistent effort to create, develop and enhance Victoria Police's capability.

Queensland

Superintendent Amanda Jane BROWNHILL

Superintendent Brownhill has demonstrated outstanding dedication and commitment during her career with the Queensland Police Service.

She has served with distinction in a range of police appointments during her career. Her professionalism, expertise and leadership has been demonstrated in a diverse number of areas including operational policing functions and specialist legal roles.

She is acknowledged in particular for her project management role in the Westgate Project, a significant Government project, to create a new world class police academy at Wacol. Her excellent communication and negotiation skills have earned her the respect of a range of stakeholders across Government, the private sector, and her peers.

Her commitment to ongoing education, training and the development of police officers is similarly significant and she has mentored a number of officers and continues to take an active interest in the welfare of her fellow officers.

Superintendent Brownhill is acknowledged as a leader who can implement change and is seen as a role model for many officers within the Service. Her leadership abilities and professionalism are qualities that reflect the high standards which are expected of an officer of the Queensland Police Service.

Sergeant Paula Anne BYRNE

Sergeant Byrne has held the substantive position of Sergeant at Mareeba Education and Training Office since January 2003. During this time she has displayed exemplary conduct of leadership, management, empathy and acknowledgment of the Queensland Police Service (QPS) goals and expectations.

Her delivery of training material is creative and highlights her charismatic approach to theoretical explanations. She manages all the required aspects of training of QPS officers and staff members attached to the Tablelands Patrol Group, including the First Year Constables program.

Her willingness to assist other training units has been acknowledged beyond the Northern Region with solutions to local, regional and state-wide issues resolved. She provides an emotional link, importance, and sense of purpose to those she trains. She continues to be the voice for many and stands up for what is right or deserved. Her accomplished relationships echo valuable networks and the respect from peers and the wider community.

Sergeant Byrne reflects dedication and professionalism in all she undertakes as an officer of the Queensland Police Service.

Queensland (continued)

Inspector Peter Michael FLANDERS

Inspector Flanders has demonstrated outstanding dedication and commitment during his career within the Queensland Police Service (QPS). He has a distinguished uniformed policing career which has culminated in his present position as Operations Manager, Road Policing Command.

He is proficient in all aspects of uniform policing, however it is his contribution to road policing and, in particular, motor cycle policing and safety that he has excelled. In this area he is recognised for his contribution, leadership and excellence in organisational improvement, policy development and change management through the development and implementation of an enhanced motor cycle capability within the QPS that delivers road safety benefits.

He is acknowledged both within and external to the QPS as a leading police and public authority on motor cycle safety and riding instruction and continues to ride a police motor cycle in the course of his duties.

Inspector Flanders' professionalism, expertise and leadership have earned the respect of his peers and the support of his subordinates. His leadership abilities model the qualities that reflect the high standards which are expected of an officer of the QPS. The Road Policing Command, through Inspector Flanders' leadership contributes to the Government's commitment to reduce road trauma.

Detective Inspector Christopher Glenn JORY

Detective Inspector Jory is recognised for his outstanding dedication and commitment within the Queensland Police Service (QPS) during his 32 year policing career. He is highly regarded for his leadership and excellence in organisational improvement, change management and operational planning, particularly as they apply to the field of criminal investigations. He has displayed commitment, skill and excellence in developing and fostering innovation in policing practice.

As a senior officer in the State Crime Operations Command, Child Safety and Sexual Crimes Group, he led the development and implementation of improved practices in the QPS, and with partner child protection agencies. His commitment and dedication to child protection enhanced service delivery to children who had been harmed, or who were at risk of harm, throughout Queensland. He demonstrated outstanding leadership of child protection investigators, promoting a culture of continuous improvement which resulted in improved prevention, assessment, investigation and prosecution of child harm.

Detective Inspector Jory is acknowledged as a leader who can guide others through change and is seen as a role model for many officers within the Service. His leadership abilities and professionalism are qualities that reflect the high standards expected of an officer of the Queensland Police Service.

Queensland (continued)

Inspector Trevor William KIDD

Inspector Kidd has demonstrated outstanding dedication, professionalism and integrity during a policing career of more than forty years with the Queensland Police Service (QPS). His commitment to the community is clearly evident in his leadership and development of officers serving in rural, remote and isolated locations.

He has provided outstanding support to remote communities and he is well regarded for his competence and approach. His performance of duties in Mount Isa has been in excess of ten years and he is, by far, the longest serving Commissioned police officer in the district.

He is renowned for his ability to lead and manage the police and community response to major incidents, investigations and events and he has been instrumental in ensuring the safety of the community during times of natural disaster, and the safe recovery of countless missing persons in remote areas.

In addition to his management of major policing operations he has provided outstanding leadership to remote and isolated communities, including the communities of Doomadgee and Mornington Island. His honest, genuine, and sincere approach has earned him the respect of elders and community leaders which has resulted in building partnerships and strengthening the relationships in these communities.

Inspector Kidd exemplifies the QPS's commitment to courage, fairness, pride, and service with honour.

Superintendent Michelle Francis STENNER

Superintendent Stenner has demonstrated outstanding dedication and commitment during her career with the Queensland Police Service (QPS). She is recognised for her leadership and excellence in organisational improvement, change management, and operational planning.

She has displayed commitment, skill and excellence in developing and fostering innovation in policing practice and has served with distinction in a range of police appointments during her career. Her professionalism, expertise and leadership in the roles of Acting District Officer, Superintendent Crime and Support Services, and Patrol Group Inspector have earned the respect of her peers and the support of her subordinates.

Additionally she is recognised for her commitment to change management during the Organisational Restructure of the QPS and her contribution to the development of policy, procedures and red tape reduction post the restructure.

Her approach to her own professional development, and the encouragement of police officers to seek out higher education and development opportunities, are indicative of her commitment to continuous improvement. She has completed a Graduate Certificate of Applied Management in 2015, Master of Business Administration in 2005 and an Associate Diploma of Business in 1996.

Superintendent Stenner is acknowledged as a leader who can implement change and is seen as a role model for many officers within the Service. Her leadership abilities and professionalism are qualities that reflect the high standards which are expected of an officer of the Queensland Police Service.

Western Australia

Detective Superintendent Francis John BRANDHAM

Detective Superintendent Brandham has been a member of the Western Australia Police (WAPOL) for over 40 years, commencing his career as a cadet in January 1976 and graduating as a Police Officer in July 1977. From 1977 to 1992 he served in various policing roles as both a detective and uniformed officer including at Victoria Park Police Station, 79 Division, Drug Squad and Fremantle CIB.

As a Detective Sergeant and supervisor he occupied positions with the Motor Squad, Child Abuse Investigation, Homicide/Major Crime and was seconded to the Macro Taskforce as the Second in Charge from 1996 to 1997. During that time he undertook numerous murder and major crime investigations in the role of Senior Investigating Officer or Taskforce Commander.

He was promoted through the ranks to Senior Sergeant in March 1999, Inspector in September 2000, and Superintendent in August 2004. Since promotion to Superintendent he has worked predominantly in Detective areas including Security Operations, Intelligence Operations, Business Solutions, State Control and Internal Affairs.

He has a significant and diverse range of operational and investigative backgrounds and he played an active role in the Kennedy Royal Commission investigations, and was the Second In Charge of Operation Zircon during 2001-2002, investigating the bombing and murder of a former retired police officer that resulted in prosecutions being made.

In 2011 he oversaw all operational planning for the Commonwealth Heads of Government Meeting (CHOGM 2011) and was also the Royal Tour Commander. In 2012 he received the Commissioner's Medal for Excellence for his involvement and planning and delivery of Operational Demille (CHOGM 2011) and additionally he has been the Western Australia Police representative on the National Counter Terrorism Committee, Investigation Support Sub-Committee and Countering Violent Extremism Sub Committee.

As a highly experienced and respected officer, Detective Superintendent Brandham has displayed effective leadership in the field of investigations and is known for his exemplary personal values and professionalism.

Western Australia (continued)

Detective Senior Sergeant Thomas Eric MILLS

Detective Senior Sergeant Mills joined the Western Australia Police in July 1982 and after serving in a number of metropolitan locations became a Detective. From 1987 until 2005 he served at both metropolitan and regional detectives offices. In 2005 he was promoted to Senior Sergeant and took up the position of Officer in Charge of the Prison Unit, before transferring to the Child Abuse Squad (CAS) as the Officer in Charge in July 2006.

During 2007 Operation Barnam was conducted involving the Child Abuse Squad investigating allegations of systemic child abuse in Halls Creek and as the Officer in Charge he organised the CAS response to the allegations. Teams were organised to attend Halls Creek to conduct investigations. Detective Senior Sergeant Mills was advised of difficulties the teams were experiencing in dealing with the local community and travelled to the area where he conducted a series of meetings. This interaction gained the trust of the community and resulted in the teams being able to investigate and provide community support.

In 2008 he transferred to the Resource Management Unit as the Officer in Charge, and whilst in this role was pivotal in the enactment of the Criminal Investigation (Covert Powers) Act. He assisted in forming the legislation, providing advice on its effects, and he briefed Members of Parliament on the proposed legislation.

In 2016 he was appointed Senior Investigating Officer for Operation Ionize, investigating a high profile incident involving the death of a youth and he was instrumental in conducting a solid investigation and counteracting any adverse reactions from community groups.

Over his career he has gained a reputation of being one of the most knowledgeable and experienced detectives in the Western Australia Police and is currently attached to the Major Crime Squad. Detective Senior Sergeant Mills has demonstrated strong leadership skills, tenacious dedication, knowledge and distinguished service to the community of Western Australia.

Western Australia (continued)

Superintendent Susan YOUNG

Detective Superintendent Young commenced her career with the Western Australia Police in 1985 and has served in a number of metropolitan and regional police stations/districts undertaking a variety of roles as both a uniformed officer and detective, trainer and project manager.

She was promoted to Sergeant and appointed to the position of Research and Legislation Officer in the Legal Services Unit in 1998 and acted in both the Senior Sergeant and Inspector roles. In July 2001she transferred to the Police Academy as a Senior Trainer which was followed by service at the Peel District Office as Brief Manager and acting Inspector.

In 2001 she was an inaugural member of a working group established to develop and implement the Western Australia Police Women's Advisory Network (WAN). In 2003 she took on the role of Chair of the WAN for a 12 month period. Throughout this time she demonstrated a strategic vision evident in her professional participation at various meetings, conferences and workshop sessions and was a positive role model for women in policing and ambassador for the Western Australia Police. She was promoted to Senior Sergeant in 2004 and in 2005 was appointed Coordinator WAN.

She was promoted to Inspector in 2005 and appointed to the position of Assistant District Officer, South East Metropolitan District Office and she then transferred to the South West District Office in 2007. For a 12 month period between 2009 and 2010 she represented Western Australia Police as a visiting fellow at the Australian Institute of Police Management. From 2010 she was the Project Leader for Frontline Business Improvement to develop whole of agency initiatives and projects to improve the frontline service delivery of Western Australia Police.

She transferred to the Youth Policing Division in 2011 where she managed the service delivery of police officers and staff across the State incorporating Police and Community Youth Centres (PCYC), Juvenile Justice Officers and delivery of the School Leavers event. In 2014 she was transferred to the Sex Crime Division and is currently the Divisional Detective Superintendent of the Crime Investigative Standards and Family Violence Division.

Detective Superintendent Young has a diverse work history within Western Australia Police with a reputation for integrity, drive and personal courage and she is a passionate advocate for victims of family violence in Western Australia and is highly regarded by all who work in this area.

South Australia

Senior Sergeant Trudy Jean ANDRESEN

Senior Sergeant Andresen joined South Australia Police (SAPOL) in 1981 serving in general duties postings until 1995, Victim Section until 1999, Holden Hill Community Programs until 2005 and then the Academy as a Supervisory and Principal Trainer until 2014. During this time she also worked in the Drug Action Team and on the Custody Management Project. She is currently the Training Manager for Program Shield, providing leadership and direction in the delivery of training for the Shield operational police records system.

She was responsible for the development, facilitation and delivery of promotional programs including the Senior Constable, Sergeant and Inspector course. Her strong work ethic and significant training background was invaluable in being a role model to course participants and supervisory trainers as Principal Trainer at the Centre for Leader Development. As an Equity Contact Officer from 2008 - 2010 she provided advice to managers and supervisors as well as personal support to employees in the effective management of equity and diversity.

In 2014 she managed the initial delivery of Shield training to more than 4,000 members state-wide. This training covered the Shield application basics plus specific functionality in the release, such as Custody Management and Criminal Intelligence. In September 2015 she was responsible for delivering training on new functionality to manage Missing Person investigations.

She has been the driving force behind the development and management of Shield online help which provides members with comprehensive and accurate information on specific topics and offers workplace coaching in response to requests from workplaces or for issues identified after a new release. These support systems have continued to develop over the last two years and now provide members with a diverse and robust support structure.

Senior Sergeant Andresen has consistently employed problem solving tactics to meet member and organisational needs. Her excellent communication skills, engaging personality and admirable willingness to contribute in a team environment have earned her the respect of peers and managers.

South Australia (continued)

Detective Senior Sergeant First Class Grant Andrew GARRITTY

Detective Senior Sergeant First Class Garritty has served South Australia Police (SAPOL) since March 1977. He was promoted to Detective Sergeant in May 2000, Detective Senior Sergeant in October 2005 and Detective Senior Sergeant First Class in July 2016.

His career has predominantly focused on combatting serious organised crime offenders as an investigator, and since 2000 as supervisor in specialist crime branches aligned to drug investigations, human source management and operations intelligence.

His experience and knowledge is unique in SAPOL, with a continuous investigation history of 33 years. As Officer in Charge, Human Source Management Section from 2005 - 2011, he not only commanded a highly sensitive section within SAPOL but also indirectly those Source Officers working within Local Service Areas across SAPOL. He was a key driver of organisational reform addressing the responsible and ethical management of criminal informers, and also researched and wrote the current General Orders relating to Human Sources and Rewards.

As Officer in Charge, Operations Intelligence Section from 2011 - 2016 he has supported local and national strategic initiatives, including co-authoring the 2015 National Law Enforcement Methamphetamine Strategy which has been adopted by the national Serious Organised Crime Coordination Committee. He authored and managed Operation Post, applying a joint agency response to the importation of illicit drugs and precursors across Australia's international border via post. The successful operation received national acclaim and has been adopted by other jurisdictions. He also managed the drug and chemical diversion desks within State Intelligence Branch.

Detective Senior Sergeant First Class Garritty has also been committed to fostering and maintaining strong liaison, both internally and with partner agencies including the Australian Criminal Intelligence Commission, the Australian Federal Police, Austrac and Border Force.

South Australia (continued)

Senior Sergeant First Class Manfred Helmut WOJTASIK

Senior Sergeant First Class Wojtasik joined South Australia Police (SAPOL) in January 1975 and served on general patrols before commencing a career in police prosecutions in 1980.

His distinguished prosecutions career has spanned 36 years, rising from a trainee prosecutor to supervising senior prosecutor and criminal justice manager responsible for police prosecutions in Adelaide. His specialist focus and enduring commitment to SAPOL's professional prosecution capability is unparalleled.

He has managed external stakeholder relationships within the justice system and has also improved the delivery of juvenile justice within the state. He is renowned amongst peers and court room adversaries for his professionalism and capability. He possesses excellent decision making skills and communicates effectively and fairly with lawyers, courts staff and Magistrates. He is regularly called upon by the Officer in Charge, Prosecution Services to prosecute matters which are either very complex or involve a level of notoriety.

He has provided leadership and guidance for his subordinates and continuously demonstrated excellence in his prosecutorial function in a complex and challenging environment. His commitment to achieving a high standard of service delivery has inspired countless police prosecutors, with his legacy to benefit both SAPOL and the South Australian community well into the future. He is also the current Assistant Secretary General of the International Police Association (Australia).

Senior Sergeant First Class Wojtasik has provided distinguished and dedicated service to SAPOL and his enduring commitment to the development and delivery of a high quality prosecutorial capability has ensured SAPOL is highly regarded for service to the administration of justice.

Tasmania

Senior Sergeant Danny Hilton RUSSELL

Senior Sergeant Russell was appointed as a Cadet with Tasmania Police in March 1980 and achieved his current rank in 1996. He has worked in various areas of policing throughout his career, including uniform, criminal investigation, drug investigation, search and rescue, administration, traffic services, victim safety, youth services and forensic services.

He is highly motivated and possesses a very strong work ethic. He has consistently displayed outstanding enthusiasm in the performance of his duties and throughout his career he has also facilitated the mentoring and development of his peers and junior officers.

He has displayed integrity and leadership and has been awarded the Tasmania Police Commissioner's Medal, the National Medal and the National Police Service Medal. He was particularly commended for his review of family violence arrangements within Tasmania Police displaying strong analytical skills and in depth knowledge and understanding of the subject matter.

Professional development is another facet that has remained to the fore of his career and he has regularly participated in courses to advance his skills and has a long association with the Tasmanian Association of Police and Community Youth Clubs, which reflects his commitment to strengthening positive relationships between young people, the community and police.

During a career spanning some 35 years Senior Sergeant Russell has given outstanding and distinguished service.

Sergeant Lee-Anne Maree WALTERS

Sergeant Walters was appointed as a Cadet in Tasmania Police in 1985 and was promoted to her current rank in 1998. She has served with distinction in various areas of policing throughout her career, including uniform, criminal investigation, drug investigation, gaming and search and rescue. She is recognised for her dedication to rural and regional policing, and for her success and effectiveness in working in partnership with the community to achieve positive outcomes.

Since 1999 she has been Officer-in-Charge at Smithton Station where she has been actively involved in strengthening community partnerships by engaging with key stakeholders throughout the district. She has forged strong ties within the Circular Head community, joining various boards including Chairperson of the Stanley Primary School Board, Circular Head CORES (Suicide Prevention) organisation and Rural Health, Tasmania.

She is a most capable leader who has displayed commitment, skill and excellence in working with communities and she is widely respected throughout the community, its leaders, and by her police colleagues as a person who displays the highest commitment to both the community and police employees. Through her leadership, innovation and dedication, she has ensured that Tasmania Police is highly regarded at all levels within the community.

She is also renowned for acting in the best interests of his community and Tasmania Police, and through her professional and approachable leadership style, community confidence has been enhanced.

Sergeant Walters' devotion to duty, her leadership, and her community engagement has been recognised throughout her career.

Northern Territory

Superintendent Charles Robert FARMER

Superintendent Farmer began his policing career with the Victoria Police in 1977 and joined the Northern Territory Police Force (NTPF) in 1982. Since joining the NTPF he has worked in locations throughout the Territory including Alice Springs, Yuendumu, Nhulunbuy, Katherine, and in specialist areas including Criminal Investigations, Intelligence, Police College and Professional Standards.

He was promoted to the position of Superintendent in 2004 and since that time has demonstrated strong adaptive leadership which has delivered significant operational results through innovative strategies focussed on the needs of the local community. He continues to be a mentor and confidante for many of his peers and subordinates and espouses the values of trust, respect, and integrity which is reflected in the high regard he is held by his colleagues and members of the broader community.

He has demonstrated exemplary leadership within the Professional Standards Command, monitoring and maintaining the highest ethical standards. He is viewed as a proponent of 'best practice' policing and within his current role has undertaken reform in the area of Complaints against Police management through modification to practices and processes. This has built relationships of trust with the community which has directly contributed to enhancements in perceptions of, and satisfaction with, policing. It has also seen a reduction in complaints, greater efficiency and the enhancement of the working relationship of the Office of the Ombudsman.

Superintendent Farmer is the author of numerous reference materials, standard operating procedures and policy documents within the agency which has shaped policing operations and our current practices and is highly regarded for having the ability to transfer legislation into workable business practices. He has the ability to shape strategic thinking, achieve results, communicate with influence and he possesses exemplary personal drive and integrity.

Northern Territory (continued)

Senior Aboriginal Community Police Officer Betty HERBERT

Senior Aboriginal Community Police Officer Herbert joined the Northern Territory (NT) Police Force in 2003 and has worked continuously since that time at Alyangula Police Station servicing the Alyangula Township as well as the Angurugu and Umbakumba communities.

She is a strong community leader and participates on several boards within the Groote Eylandt region, dealing with many community issues. She is a police representative for Community Safety Action Plans at Umbakumba and Angurugu, as well as being heavily involved with stakeholder meetings representing police and community concerns. Her strong family connections and senior position in the community provide a solid base for knowledgeable input into all of these areas.

Additionally she is involved with the Groote Eylandt and Milyakburra Youth Diversion Unit (GEMYDU) providing advice and counselling to youth. She is involved in holiday programs with GEMYDU taking young people to outstations for cultural awareness and informal interventions to at risk youth.

She has been involved in several high risk incidents at Angurugu and Umbakumba, and at all times provides a calming influence on community members who are at risk of becoming involved. During riots in May 2015 she was physically engaged within the large groups of combatants, preventing further escalation from within the riot. Her courage and honesty is invaluable to first-responders as well as investigating members. She supports the wellbeing of all members of her community and as a result of her courage in this regard she is respected, both in the community and at work, as an officer who will do what is right rather than what is popular, and she exemplifies the values of the 2020 Vision.

Since joining the NT Police Force she has been at the forefront of personal safety and public order issues on Groote Eylandt and her dedication to the role is recognised by all community members and her leadership is an example to all youth, particularly females in a male dominated culture.

Senior Aboriginal Community Police Officer Herbert assists police and community stakeholders to identify strong people to take on leadership roles and assist in forging greater relationships in the community. When issues have arisen in the community she is there to assist police and to talk to community members in resolving matters in a respectful way.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

New South Wales

Mr Harvey Alan BAILEY, Horsley NSW 2530

Mr Bailey joined the Dapto Bush Fire Brigade in September 1974 and became involved in all aspects of the Brigade right from the start. He was elected as Equipment Officer and then Senior Deputy Captain before being elected Captain in July 1979, a position he still holds today. He has undertaken a wide range of training in the Rural Fire Service, including as Crew Leader, Group Leader, BA Operator, Chainsaw, Rural Fire Driver and Rural Fire Instructor and BA Instructor.

He has attended a large variety of fires and other incidents both locally and across NSW including fires around Grafton, Coonabarabran, Burrinjuck Dam and Canberra as well as assisting with the clean up following several hail storms around Sydney and the 1998 floods in Wollongong. He has also acted as a Sector and Divisional Commander at several fires.

He has been the driving force behind many projects undertaken by the Dapto Brigade in particular the various extensions and renovations to the Fire Station. He has also managed other projects including the design and fit out of the District Aviation Trailer, and refurbishment of other District vehicles.

He is extremely dedicated to the Rural Fire Service in general, not just the Dapto Brigade, over his 37 year career as Brigade Captain.

Mr Bailey has been instrumental in assisting others, not only within the Dapto Brigade, but many Brigades across the Illawarra and other Districts, passing on his knowledge in firefighting and also assisting and mentoring other Brigade Officers and Captains to fulfil their potential.

New South Wales (continued)

Mr Graham Charles BENNETT, 1 Albert Avenue, Thirlmere NSW 2572

Mr Bennett joined the New South Wales Rural Fire Service in November 1983 and has been a life member of Thirlmere Brigade since 2009. He has attained all qualifications up to and including Group Leader as well as a qualified Trainer and Assessor and he is also a qualified Rural Fire Driver.

He assists with the training and assessing of the district's training courses and is a valuable mentor for up and coming brigade members. He provides and promotes leadership and recognises the strengths of individuals in the Brigade for the future. He has attended a range of incidents including local fires, motor vehicle accidents, structure fires and hazard reductions as well as outof-area and out-of-state incidents.

He has been an active member of the Thirlmere Brigade, serving as Captain for 11 years, Senior Deputy Captain for eight years, Deputy Captain for nine years, Deputy Group Captain for over one year as well as Training Officer for two years. He has also held the positions of President and Vice President.

He is very involved with Community Engagement programs and conducts demonstrations and information sessions at the local school, clubs, field days and retirement villages and he has encouraged the local community to have their Bush Fire Survival Plan completed and ready to enact.

He also assists with fundraising for the Red Cross and was instrumental in the setting up and running of the original Thirlmere Steam Festival as well as the introduction of the original Thirlmere Carols in the Park.

In 2013 Mr Bennett joined Milton Brigade as his secondary brigade and in 2014 attained the position of Deputy Captain.

New South Wales (continued)

Mr Brian Kevin CLARKE, 80 Ferry Street, Forbes NSW 2871

Mr Clarke has provided outstanding service to Fire and Rescue NSW (FRNSW), and to the community of Forbes, as a firefighter attached to Forbes FRNSW Station since 1978, a period of some 38 years.

He is extremely well respected, not only by his peers within FRNSW, but also by officers within other local emergency service agencies within the area. During his career, he has responded to many incidents, predominately as the Officer-in-Charge, as well as assisting other communities within the Forbes region.

As Captain he has demonstrated strong leadership and management skills within the Forbes Fire Station, which are reflected in a dedicated, committed and skilled team of retained firefighters. His insistence on professionalism and high standards are typified by their exceptional performance at operational incidents.

He has also played an integral role in mentoring his firefighters with a number progressing to professional careers within FRNSW, and has personally enhanced the firefighting skills of countless volunteer and retained firefighters. He contributes to community safety activities with school children, and the elderly, and participation of the Brigade in community focused events and activities.

It is well acknowledged within FRNSW, other emergency services, and the local Forbes community that he has performed his duties far in excess of what would normally be expected over such a long period of service

Mr Clarke has also gained a reputation of being an active, ethical and reliable community member who is always willing to lend a hand when needed.

New South Wales (continued)

Mr John CULLEN, 178 Brown Pearson Road, Bemboka NSW 2550

Mr Cullen commenced his career in bushfire fighting in 1977 as a Local Council Brigade Member. In November 1993 he joined the Department of Bushfire Services as Deputy Fire Control Officer, later becoming the Fire Control Officer for the Bega Valley in 2002. In 2009 he became the Far South Coast District Manager, a position he still holds today.

As Executive Officer of the Far South Coast Bushfire Management Committees he has developed a very strong, cooperative working relationship with all agencies involved. He has supported external agencies through major organisational restructures, while ensuring responsibilities under the Rural Fires Act 1997 have always been achieved. He strives to develop better cross border relationships and has been instrumental in developing the committed Cross Border Working Group .

He also has a passion for developing members of the Rural Fire Service, working locally, regionally and across the State as a Trainer and Assessor for all aspects of Chainsaw Operations. He has always encouraged and challenged his volunteers and staff to develop their skills and continues to lead by example completing the ICMI Program in 2015 and currently completing his Advanced Diploma.

He has provided over 39 years of dedicated service and particularly during the 1990's he worked on a large number of notable fires at Nowra, Wagga Wagga, Coonabarabran, Armidale and the Snowy Mountains. More recently he undertook the role of Incident Controller at the Brogo, Millingandi and Corn Trail Fires and in 2002 he received a Commissioner's Commendation for his work at the Nowra fires.

Mr Cullen has dedicated himself to the protection of property and the community, while promoting the work of the NSW Rural Fire Service. He has earned the respect and support of his staff and approximately 2000 volunteers and the wider Far South Coast community. He is a quiet achiever, an effective mentor, and the epitome of a NSW Rural Fire Service member.

New South Wales (continued)

Mr James Robert FAHEY, 7 Cassinia Way, Thornleigh NSW 2120

Mr Fahey has been a key member of the Hornsby Ku-ring-gai District of the New South Wales Rural Fire Service for 45 years and has held many positions ranging from Brigade member to Captain of Headquarters (later Hornsby) Brigade and for the past 26 years as a District Group Captain. In all of these roles he has displayed dedication, enthusiasm and leadership well beyond that normally expected.

He originally joined the Elouera Bush Fire Brigade in 1971 and was soon appointed Deputy Captain. Along with a small group of colleagues he revitalised the District's Headquarters Brigade through attracting new members, advocating for and receiving fire-fighting vehicles and a brigade station, and by setting high standards in training and participation by its members.

He has always been forthright in his support for the District's brigades and volunteers including advocating for improved maintenance and reporting systems, organising and conducting annual equipment inspections, streamlining hazard reduction planning, and ensuring the best utilisation of resources.

He also possesses excellent fire and operational skills and is respected in the District for his knowledge of fire behaviour, resourcefulness, energy and ability to lead multiple crews in what are often stressful circumstances. His leadership is best exemplified in the major campaign fires experienced across the state in 1994 and 2003 where he led strike teams, sectors and divisions under conditions of incredible danger and over prolonged periods. In doing so, many lives and homes were saved. He was also involved in operations associated with the 1991 Northern suburbs storm and the 1998 hailstorm in the Eastern suburbs of Sydney.

Additionally he has had responsibility for the community safety portfolio amongst the District's Group Officers and in this role has assisted with the District's hazard reduction program as well as ensuring its preparedness to meet future operational challenges.

For over 45 years Mr Fahey has served the communities of Hornsby Ku-ring-gai and New South Wales with a high level of dedication and distinction.

New South Wales (continued)

Mr David Frederick FELTON, West Ryde NSW 2114

Mr Felton joined the NSW Fire Brigades (NSWFB) in January 1986 and progressed through all promotional examinations and selection interviews with distinction and now holds the rank of Chief Superintendent and the position of Area Commander Metropolitan North.

He has a service history with the NSWFB and now Fire and Rescue NSW (FRNSW) spanning 30 years, with the last 7 years as a senior officer. He initially served as the Duty Commander in far south west NSW based at Leeton from December 2003 to February 2007, then as the Zone Commander for far western NSW based at Dubbo from February 2007 to October 2010, and in 2013 he was promoted to the rank of Chief Superintendent and the position of Area Commander Metropolitan North, based at Newcastle.

On his appointment as Duty Commander at Leeton, and subsequently as a Zone Commander at Dubbo, he built mutually beneficial relationships with local communities, which still remains passionately strong today. At the conclusion of his tenure in these far western commands in 2010, his leadership, understanding of local community needs and the ability to empower the local communities and firefighters was most evident.

Between 2010 and 2013 he held the position of Manager Fire Investigation and Research Unit, and then as Staff Officer to the Deputy Commissioner, where he demonstrated his ability to undertake significant corporate projects. Since 2013 as Chief Superintendent and Area Commander Metropolitan North he is currently responsible for leading and managing 52 fire stations, with a diverse firefighting workforce of approximately 1000 permanent and retained firefighters, dispersed over the large geographic area of the Central Coast, Newcastle, Lower Hunter and Port Stephens areas.

He has established integrated and collaborative relationships with other emergency service agencies within this area to ensure a coordinated and effective response to emergency incidents and events. He has achieved this through his ability to build rapport with all stakeholders, his strategic vision, and his exceptional interpersonal skills.

Mr Felton continually mentors the senior officers in his command, leading by example with strong ethics, values and professionalism. He regularly coaches and presents on senior officer professional development programs identifying leadership and management traits that are essential for leaders required by Fire and Rescue NSW.

New South Wales (continued)

Mr Ian Lindsay GRIMWOOD, Lennox Head NSW 2478

Mr Grimwood joined Fire and Rescue NSW (FRNSW) in October 1992 and has served the people of NSW for over 24 years.

He has gained wide operational experience within FRNSW firstly through many years service at Darlinghurst Fire Station which is responsible for high density and diverse population in the inner Sydney environment. Subsequent to that posting, he transferred to regional NSW and was appointed to the post of Station Officer at Goonellabah Fire Station where he worked closely with local firefighters providing advice and response in the highly complex areas of hazardous materials response and recovery.

Currently he is posted as Station Officer at Lismore Fire Station in the state's Northern Rivers region and, for the past ten years, has dedicated his time to serving the local communities in that area, providing prevention, education, response and recovery to a wide community. He received a Commissioner's Unit Commendation for his actions in the support of the Repco Rally Australia Championships held in the Northern Rivers in 2009.

He has also developed a keen interest in military history and its relevance to FRNSW. He has produced a number of booklets listing the achievements of firefighters during WWI and he received a Commissioner's Individual Commendation for this important work in 2008. Since 2002 he has been an Army Reservist and has served in a variety of roles including as an archivist at the Royal Australian Artillery National Museum in Manly, with the Emergency Response Squadron RAE from 2002-2006 and currently with the 41 RNSWR since 2009.

Mr Grimwood is highly regarded as an exemplary Station Commander in the Northern Rivers Command, both in serving his community, in leading, coaching and mentoring his firefighters, and in actively preserving important FRNSW history displaying distinguished service of the highest order.

New South Wales (continued)

Mr John KJOLLER, 'Coradgee', Clergate NSW 2800

Mr Kjoller has been a dedicated member of the NSW Rural Fire Service (NSWRFS) since joining the Mullion Brigade as a teenager under the guidance of other family members. He transferred to the March Brigade in 1994.

He has attended numerous fires over his 50 years with the NSWRFS and has been involved with every major fire in the Canobolas District. He has gathered a wealth of skills and experience during his service and willingly imparts his extensive knowledge to all members through training and at incidents. He was instrumental in securing a new Brigade Station for the March Brigade which was officially opened in 2014.

He held the role of Deputy Group Captain for the Cabonne and Orange Districts for many years until the zoning of the Orange, Cabonne and Blayney LGA's. He was elected as Group Captain for the Canobolas Zone in 2005, a role which he still holds today. He also held the role of Senior Deputy Captain for the March Brigade for several years before taking on the Captain's role in 1998 and also remains in that position to date.

He has also been a long time representative member for the Canobolas Zone volunteers on the local Liaison Committee and Senior Management Team and is a passionate advocate for the Canobolas Zone and represents its members at both a regional and state level.

Mr Kjoller is very tenacious in ensuring operational capability and especially so when it comes to the welfare and safety of all NSWRFS members and is a highly respected officer of the NSWRFS.

Mr Trevor Richard PENFOLD, 'Katunga', Trungley Hall Road, Temora NSW 2666

Mr Penfold joined the NSW Bush Fire Service (now NSWRFS) in 1978 and has been an active member of the Trungley Hall and Pinnacle Brigades for more than 38 years. On 10 March 2013 he was presented a 30 year Long Service medal by the Commissioner.

During his long career he has held the positions of Brigade President, Permit Issuing Officer, Deputy Captain and Brigade Captain and in 2013 was nominated, and accepted, the Group Captain position to represent Narraburra, Morangarell and Pinnacle Brigades.

As one of the ten Group Captains within the Zone he takes every opportunity to attend all the Senior Management Team and Liaison Committee meetings to ensure he has the opportunity to contribute in the strategic planning of the Zone. He is also the volunteer representative and elected Chairperson for the Bland Temora Zone Bush Fire Management Committee.

He is well known and respected within NSWRFS and has a sound appreciation of NSWRFS' goals and values.

Mr Penfold's volunteer work is over and above that expected of him. He has a solid understanding of operational readiness and on many occasions has lost a significant amount of income in providing endless hours of his time assisting other volunteers and the wider community in times of adverse weather conditions and during dangerous incidents.

Victoria

Mr Anthony Reginald ARCHER, Kilmore Vic 3764

Mr Archer has been an active volunteer firefighter within the Kilmore Fire Brigade of the Country Fire Authority (CFA) since 1985. He has served diligently as an officer of the brigade for 25 years, including 4 years as Captain. He has undertaken fire-ground leadership roles including Strike Team Leader, Sector Commander, and Field Plant Supervisor. His commitment and dedication is best demonstrated by the fact that of all members he attends the highest percentage of the yearly average of 250 fire calls.

In his previous role as Captain, and since then as 1st Lieutenant, he has been proactive in fire prevention planning. He worked hard to establish and maintain an excellent relationship with local government to ensure cost-effective fire prevention works that took account of the vagaries of the Kilmore and district climate.

He actively represents the brigade on a wide variety of committees and meetings. He is heavily involved in fire station maintenance, fundraising, fire prevention, and he was instrumental in the design and commissioning of a structure fire training facility at the Kilmore fire station that is also used by neighbouring brigades.

In 2006 he was deployed as part of the multi-agency Australian contingent to the fires in north western USA. This deployment provided valuable experience in wildfire and urban-rural interface fires, and cross-agency tasking of firefighters. He has shared his experiences through the development of several scenario-based training exercises that rapidly develop a student's knowledge, competency and confidence in their ability to take on leadership roles. These sessions also develop an appreciation of the importance of team-building to the effectiveness of fire management.

His passion, attention to detail, innovative training style, interpersonal skills, and dedication to CFA and Kilmore fire brigade have resulted in retention of new recruits, progression of established members to step up to leadership roles, and enhanced the reputation of CFA volunteer firefighters.

Mr Archer additionally has used his role as the local Area Coordinator for the Royal Children's Hospital Good Friday Appeal for more than 10 years and the Brigade's involvement as collectors as one means of raising the profile of the brigade and the CFA to his local community.

Victoria (continued)

Mr Henry Charles BARTON, Nullawarre Vic 3268

Mr Barton has served the community, State of Victoria and Country Fire Authority (CFA) since 1971, initially as a volunteer in both the junior and senior ranks at Montrose and then Tatura, before commencing as a career firefighter in 1976. During his career with the CFA, spanning four decades, he has served in a number of locations and roles. He has been a staff member at Warrnambool since 1985, and the Officer in Charge of the Brigade since 2004. He is recognised as a true leader of the brigade, gaining respect from both staff and volunteers at this integrated fire station.

With an increased population in Warrnambool a new fire station was constructed and he played an integral part in the building of the station, ensuring that the standards required by both CFA and the United Firefighters Union (UFU) were met. Once final approval was given, he coordinated the relocation from the old station to the new.

Over the past 25 years he has also been a driving force in the development of Technical Rescue Response. He identified a need for trained confined space rescue personnel in the area and began this process by undertaking his own training and qualifications. This then expanded into a technical rescue skill set, including low, high and steep angle rope rescue, confined space and trench rescue. He extended this training to staff and volunteers from a selection of District 4 and District 5 brigades, forming a technical rescue response team, and using a standard cache of equipment centrally located to both Districts in the event of an emergency.

He was also one of the first qualified Juvenile Fire Awareness Intervention Program (JFAIP) practitioners in the State for CFA and has shown outstanding dedication to ensuring personnel are fully prepared and trained with particular emphasis on Incident Management. His commitment to the training of both staff and volunteers is beyond reproach, helping ensure Incident Management capacity not only within the District, but for support across the state.

Since his accreditation as a Level 3 Incident Controller, he has displayed excellent leadership and direction during a large number of significant emergency events including roles on Black Saturday and the Hazelwood Coalmine Fire as well as various interstate campaign fires. He was instrumental in establishing the CFA operated Incident Control Centre at Warrnambool with its footprint covering three municipalities.

Mr Barton has given exemplary service, his outstanding dedication and commitment being above and beyond what would normally be expected, showing the true spirit of what it is to be a CFA member serving their community.

Victoria (continued)

Mr William BOWERY, 12 Timbarra Drive, Golden Square Vic 3555

Mr Bowery joined the Country Fire Authority (CFA) on 14 February 1949 and has been a stalwart of the organisation for over 67 years. He has served in a variety of roles over this time including as Captain of the Kangaroo Flat Fire Brigade between 1961 and 1979 and as an Executive Member of the then Victorian Urban Fire Brigades Association (VUFBA) between 1972 and 1980. He continues to be an active member of the award winning CFA North West Region Community Education Group since its formation in 1999. He was awarded life membership of the Kangaroo Flat Fire Brigade in 1982.

He is widely known and respected for his outstanding leadership and his dedication to the organisation and its objectives and his incident management reputation was established through his command at several significant incidents including fires at the Kangaroo Flat Bus Depot, Bradmill Woollen Mills, Kangaroo Flat Shopping Centre, Kangaroo Flat Technical School and the Ravenswood Hotel.

Additionally he has a long involvement and commitment to Prevention and Preparedness as key activities in improving the safety of the community. This includes a 20 year period as a member of the Shire of Marong Advisory Committee and he has continued this interest through his very active participation in the Community Education Facilitators Group and Fire Safe Kids program. He is a trained presenter in the Fire Safe Kids program meaning he is one of the members attending schools and delivering educational lessons to children from childcare and kindergarten right through to Grade 6.

He was one of the drivers behind the "Mobile Smoke House" which saw the group undertake a project to have a smoke house built on a caravan chassis enabling members to take education directly to schools and the wider community. The Mobile Smoke House reinforces learning of messages relating to home fire safety such as 'Only Working Smoke Alarms Save Lives', Crawl Low in Smoke' and 'Where Is Your Safe Meeting Place'.

He has also earned the respect and appreciation of members for his commitment to representing them at the Victorian Urban Fire Brigades Association Regional Council for a number of years including a period as President. He was a member of the committee that formulated the boundaries for the 10 original Regional Councils of the Association in 1953. He served as an Executive member of the Victorian Urban Fire Brigades Association from September 1972 to August 1980.

Mr Bowery continues to provide exceptional service to his local community and this was acknowledged when he was awarded the Australia Day Citizen of the Year for Kangaroo Flat in 2012.

Victoria (continued)

Mr Adam Edward DALRYMPLE, Melbourne Vic 3000

Mr Dalrymple is a proven leader in the strategic built environment discipline at local, state and national levels. In a career spanning four decades he has shown an ability to integrate fire brigade objectives with those of other stakeholders to achieve positive results. He has dedicated 17 years' service to the technical field of Structural Fire Safety.

He has an acute awareness of the culture of the Emergency Services Sector and how that interfaces in relationships with industry and its associations and has repeatedly shown his capacity to utilise that understanding in ensuring positive outcomes in relation to structural fire safety. He is a recognised expert in his field and utilises that knowledge to advance both firefighter and community safety.

Over the past two years he has led the Metropolitan Fire and Emergency Services Board (MFB) policy response following the Lacrosse fire in the Docklands precinct. Following the Lacrosse fire there were significant fire safety issues identified. He has led the development of an extensive, well-reasoned and authoritative prescription for change to the regulatory environment. This provided a series of sound solutions that would ensure safety for the broader community and firefighters alike and has attracted widespread support and comment.

He was directly responsible for the MFB submissions to both the Senate Economic Reference Committee inquiry into non-conforming building products and the Senate Legal and Constitutional affairs committee inquiry into the use of smoke alarms.

He has had a leading national role in the built environment space, working with both the Institute of Fire Engineers (IFE), with whom he is a current Board member and National Vic-President, and the Australasian Fire and Emergency Service Authorities Council (AFAC). He was the lead AFAC representative on Australian Standard 4825 -2011 Tunnel Fire Safety for a critical 12 month period during the development of the new standard.

Due to his expertise in tunnel fire safety he held the key Victorian emergency services strategic role for the development of Melbourne's Eastlink tunnel and also led the development of the fire safety strategies for the East-West Road tunnel project and Melbourne Metro Rail tunnel.

Mr Dalrymple has also had major input into the development of the Victorian Department of Health and Human Service's "Series Seven Guidelines" for the fire safety of the Department's residential properties.

Victoria (continued)

Ms Kendra Leigh-Ann DEAN, PO Box 208, East Melbourne Vic 3002

Ms Dean is recognised for her outstanding and continued contribution to fire and emergency planning and response in Victoria, and in the development of others for more than 30 years within the Department of Environment, Land, Water and Planning and its predecessor agencies. Since commencing her career in 1981 with the Forests Commission in Bruthen, she has been actively involved in the evolution of fire management in Victoria, particularly in the period following Black Saturday in 2009.

From 1990 to 2000 she held a number of senior forest management roles in the Department across East Gippsland and played a lead role in the operational planning and delivery of forest and fire management programs on public land ensuring burning was conducted safely to minimise the impacts on local communities and the environment whilst meeting the operational objectives.

She has also performed the role of State Agency Commander since 2008 and is the first female within the Department currently undertaking this role, which is the highest fire command role representing the Chief Fire Officer in the State Control Centre. The role is responsible for ensuring that the Department's regional and state readiness arrangements are in place in accordance with the bushfire risk profile.

Following Black Saturday in 2009 she led the team involved in the Department's response to the Victorian Bushfire Royal Commission. This involved managing a team of lawyers and liaising with external senior legal counsel involved in the preparation of the Department's evidence to the Commission. Her role in preparing and supporting Departmental witnesses to the Commission, which for many was a very stressful and worrying experience, was made easier by her thorough and thoughtful approach to ensuring that individuals were well supported.

She has also made a significant contribution to through the delivery and implementation of an increased planned burning program for Victoria, and through the sharing of her extensive knowledge, to the continual improvement of policy, standards and practices. She is a strong role model for other women in fire and emergency management roles, and has demonstrated leadership at the district, regional, state and national level in a variety of fire management roles.

Ms Dean's commitment to interoperability for fire and emergency management at both state and national levels continues to be outstanding.

Victoria (continued)

Mr Paul Leslie KING, Wodonga Vic 3689

Mr King has been a volunteer and staff member of the Country Fire Authority (CFA) in Victoria for in excess of 35 years. He has held numerous positions around the state, and is currently the Operations Manager (Officer in Charge) of CFA District 24, a position he has occupied since 2007. Throughout his career he has recognised that facilitating the personal development of staff and volunteers is critical to maintaining the future viability of CFA. District 24 has been a beneficiary of his efforts in this regard.

He is an accredited Level 3 Incident Controller and has displayed exceptional incident management abilities during several major fire events, including the 2003, 2006 and the 2009 Black Saturday fires. Most recently, he made a significant contribution to the control of the Indigo Valley fire in Jan 2016. He has also been dedicated to the development and refinement of cross border relationships between agencies and communities in Victoria and New South Wales.

His service has been distinguished in particular by his contribution to the greater understanding of the specialist risks posed by the Alpine structural fire environment. He has had a profound impact on the development and implementation of planning, procedures, standards, training and protocols within the alpine structural fire environment.

As Operations Manager District 24, he is now responsible for ensuring that CFA is able to meet its legislative obligations with regard to fire safety at the two largest Alpine Resorts in Victoria, namely Falls Creek and Mt Hotham. He has developed annual work plans for the Operations Officers (Alpine) that have mitigated risk by ensuring all buildings have in place approved fire and evacuation plans, that the Brigade capability and capacity is able to respond to and effectively deal with a broad range of emergencies including rescues from ski lift infrastructure and that, as the control authority, there are good working relationships with partner organisations.

Maintaining volunteer leadership and numbers in the brigades is an ongoing issue due to limited available resources, particularly during the peak periods in the resorts.

Mr King's passion for cross border liaison and leadership is significant and CFA Command regularly dispatches him as the initial CFA officer to incident management or liaison officer roles in NSW for major fire management. Because of his established reputation he is able to gain acceptance in this critical role.

Victoria (continued)

Mr Graham PETRIE, Vic

Mr Petrie has shown outstanding commitment and provided exceptional leadership and service to the Country Fire Authority (CFA) over 57 years. He has served the community in times of emergency and natural disaster, facing hazardous circumstances to assist in the direct protection of life and property.

He joined the Beazley's Bridge Fire Brigade as a volunteer fire fighter in 1959 and he rose through the ranks to become Captain in 1977. A few years later he was unanimously elected to the position of Group Officer for the Kara Kara Group. This was the commencement of his exceptional 24 year period in this position. He retired from the Group Officers position in 2005 and now continues to serve the CFA as a highly respected member and mentor of the Beazley's Bridge fire brigade and the St Arnaud Group.

Additionally, he served as Incident Controller for many significant fires and took organised the St Arnaud Group's strike teams for support to major fires such as Ash Wednesday and the Maryborough/ Avoca fire in 1985.

He sees volunteer fire fighters as the backbone of the CFA and consequently has always tried to bring their welfare to the forefront of any future plans. He recognised the need for, and promoted the inclusion of, women as members of CFA and he strongly supported junior membership and their participation in championships as a strategy to engage young people and convert them into future senior members of CFA.

He is an outstanding volunteer member by any measure and has been an influential member of many committees and through his work has left his stamp on the organisation. He has shown outstanding leadership and strongly believes the future of CFA is in the youth of today.

Mr Petrie is a much respected and influential leader who has dedicated many years to the protection and safety of the community.

Victoria (continued)

Mr Philip Scott PRINGUER, Fairfield Vic 3078

Mr Pringuer joined the predecessor department of the now Victorian Department of Environment, Land, Water and Planning in 1999 and is regarded in the Victorian Fire and Emergency Management sector as a leader in information management and information technology.

He has been continuously involved in the design, development and maintenance of FireWeb and the Incident Resource Information System (IRIS) which have been essential in the management of fire prevention and suppression on public land in Victoria and crucial in fire and emergency events. These robust information support systems contain all fire-related information that many hundreds of users across the fire agencies in Victoria access. IRIS has also been adopted by a number of fire agencies across Australia.

His commitment to ensuring the data from varied sources is collated, stored efficiently, accurately and in a consistent format within FireWeb and IRIS has enhanced its usability across the emergency management sector at State, Regional and District/Incident levels. The ability for systems such as FireWeb and IRIS to sustain effective and timely performance throughout peak demand periods such as Black Saturday (February 2009) and the Alpine fires of 2003 and 2006 is testament to the value these systems provide to the Victorian fire services.

Mr Pringuer's continual improvement and management of these systems ensures that fire agencies can confidently access information on fire incidents and planned burning activity across the state and to assist in the decision making process of managing resources effectively and efficiently which ensures the safety of personnel, consistent messaging and advice to the community of Victoria.

Victoria (continued)

Mr James Donald ROBERTSON, PO Box 403, Hamilton Vic 3300

Mr Robertson has provided a sustained high level of distinguished service to the Country Fire Authority (CFA) for over 35 years. This distinguished service has not been confined to a single area, but throughout the range of roles and activities he has been involved with from when he first became a fire brigade member through to his role as a government appointed member of the Board of the Country Fire Authority.

He was nominated by his peers in Volunteer Fire Brigades (VFBV) and selected by government to be one of only two members that represent the interests of CFA members from rural or farming communities. He has distinguished his service to the District 5 Planning Committee through his long contribution as a member since 1997, and particularly his outstanding leadership during his period as Chairman of this peak District Committee. As Group Officer and Delegate to the VFBV he provided leadership, encouraged development and innovation by members, and influenced the acceptance of significant organisational changes, all in the interests of improved service delivery to the community and for the overall betterment of volunteers in District 5.

He has a reputation for exceptional performance in leading change in the District which has resulted in him developing proposals for new systems and innovative ideas. Examples are his contribution to the development of District planning strategies, in particular the development of the District 5 Vehicle Typology Plan.

Additionally he has been a leading advocate for improved training in the District, especially during the introduction of minimum skills firefighter training in 2000. He has participated in the Municipal Fire Management Planning Committee (MFMPC) and its predecessor for many years either as the Dundas Group representative or Chairman.

Mr Robertson has responded to numerous local fires and emergencies as well as the Ash Wednesday fires and the Grampians fires. He has taken fire brigade strike teams throughout Victoria and New South Wales on several occasions.

In his role as Dundas Deputy Group Officer (Communications) he coordinated the initial response and then the support and relief crewing to fill District 5 requests for resources during the 2009 Black Saturday bush fires for a continuous duration of 37 days from 28th Jan to 5th March 2009. He remains an active member of the Incident Management Team.

In addition to his distinguished service to CFA Mr Robertson has provided outstanding service to the people of the Southern Grampians municipality as a Councillor from 2002 to 2012 and as Mayor from 2003 to 2005.

Queensland

Mr Stephen Ross CHRISTIE, 5 Cayman Place, Parrearra Qld 4575

Mr Christie has been recognised for his exceptional dedication and commitment to the vocational education and development of the auxiliary firefighter workforce across the North Coast Region of Queensland and in the wider Queensland Fire and Emergency Services (QFES).

His association with, and leadership of, Queensland Firefighter Competitions for almost 30 years exemplifies his extraordinary commitment to operational excellence and community education.

His extensive knowledge of core operational firefighting techniques, advocacy for teamwork, and high degree of resource and passion for fair, honest and diligent outcomes has afforded him a well-deserved reputation as a highly respected trainer, Captain of Kawana Fire Station, Chief Judge of QFES and Chief Judge Australasian Championships.

Mr Christie's outstanding persistence, creativity and enterprise in mentoring and supporting his crew is widely acknowledged as the cornerstone of many successful firefighting careers.

Mr Alexander Charles MORONEY, 671 Oak Hills Road, Mount Fox Qld 4850

First Officer Moroney has demonstrated tireless determination and commitment as a volunteer. His commitment to the transformation of the operational capability and capacity of Mount Fox Rural Fire Brigade is most noteworthy.

His exceptional communication and innovative leadership skills have united and strengthened the relationships between land holders, community leaders and volunteer members and have assisted in the building of resilience of the isolated Mount Fox community. This effort has earned him the sincere respect, trust and admiration of his peers and the broader community.

First Officer Moroney's extraordinary dedication, aptitude and passion has laid an excellent foundation for future risk mitigation in the Mount Fox and surrounding areas.

Mr Joseph Gerard RYAN, Woody Point, Redcliffe Qld 4019

Mr Ryan is an exemplary role model for firefighters and officers, not just through his words, but by his actions. His sustained willingness, dedication and commitment to champion organisational change and business improvement initiatives have earned him the respect of his peers and leaders alike.

As a strong and rational union advocate, he has facilitated critical workforce engagement pivotal to fair and effective resolution of complex matters across Queensland Fire and Emergency Services (QFES), including the implementation of the Operations Management System and Reserve Roster initiatives.

His natural leadership and open and honest approach fosters support at all levels.

Mr Ryan consistently displays a high degree of resourcefulness, passion and conspicuous merit, exercising integrity and diligence above and beyond expectations to drive change across QFES.

Western Australia

Mr Paul Edward BARKER, Glen Forrest WA 6071

Mr Barker has been a Station Officer for 30 years and a Driving Instructor for 19 years with the Department of Fire and Emergency Services (DFES) in Western Australia.

In that time he has shown a level of dedication and commitment to emergency driving education within the fire services that is second to none. His leadership and passion for emergency driver education has been outstanding, and he has seen many challenges over a very long career, which includes 28 firefighter schools and many hundreds of volunteers.

It is worthy of note that he developed into the Lead Instructor role very early in his tenure as a Driving Instructor, and has held that title for 15 of the past 19 years. The majority of DFES' Driving Instructors have been qualified by him or, at the very least, had instruction or guidance provided from him.

When considering the volume of vehicle movements that occur by DFES vehicles throughout the state of Western Australia, either in normal operation or under emergency conditions, it is worth considering that there has been very few accidents with DFES vehicles that can be attributed to bad driving techniques from either DFES employees or volunteers. This is an exemplary statistic and one that can be attributed to the level of professionalism and standards of the driver training system which includes all of the Driving Instructors that have been led and mentored by Mr Barker.

Mr Barker has been an exceptional leader and mentor in the driver training area, working with career and volunteer firefighters over a long period of time. He has dedicated half of his fire service career to driver training education and safe driving practices, and he is known as a driver training subject matter expert by his colleagues and peers. He is greatly admired for his expertise and well respected by DFES employees and volunteers alike.

Western Australia (continued)

Mr John Charles TILLMAN, PO Box 881, Bridgetown WA 6255

Mr Tillman joined the Department of Conservation and Land Management in December 1988 successfully completing a forest field officer cadetship at Dwellingup and commenced work in January 1989 as a Forest Ranger. Following a transfer to Walpole District in March 1991, he became the District Fire Coordinator in 1994. In 1998 he became the Blackwood District Fire Coordinator and continued in the role and then in 2002 he became the South West Regional Fire Coordinator.

As Regional Fire Coordinator he supervised successful planning and completion of prescribed burning and bushfire control, construction and maintenance of strategic access roads, annual fire training and development programs for over 150 personnel, whilst forging positive relationships with the Department of Fire and Emergency Services (DFES), local government, the community and significantly, the Margaret River wine industry.

He became a leader in fire management and many of Parks and Wildlife's fire management procedures and practical systems are based on the processes he developed for the South West Region. Under his guidance the Parks and Wildlife South West Region was often showcased to visiting interstate and international fire practitioners as an example of how fire management can be achieved successfully. In addition to regional duties he was involved in a number of Parks and Wildlife programs.

He was Incident Controller for over 10 shifts in the 2005 Perth Hills fire, four shifts in the 2007 Dwellingup/Waroona fire and five shifts in the 2009 Lewana and Cornwall fires, and as Operations Officer over multiple shifts at the 2003 and 2009 Bridgetown fires. He also filled the Incident Controller role as a Level 3 Incident Controller at the 2010 Lake Clifton fire and the 2011 Margaret River fire.

In 2010 he became the DFES Superintendent for the newly established Lower South West Region. He has built the region from the ground up and has been responsible for acquiring buildings, establishing new operational boundaries, employing staff and developing excellent working relationships with key stakeholders across the region.

Additionally, Mr Tillman has been a volunteer Bush Fire Service member at his local brigade in Wandillup since 2002.

South Australia

Mr Glenn Paul BENHAM, Wynn Vale SA 5127

Assistant Chief Fire Officer Benham joined the South Australian Metropolitan Fire Service (SAMFS) in January 1982 as a firefighter and progressed to the rank of Assistant Chief Fire Officer. He has served in several metropolitan stations and within the Training Department thereby gaining knowledge, skills and experience needed to progress through the ranks.

During his career he has been a mentor to his subordinates which has allowed these personnel to follow the same standards that he has set. His fairness, equity and decision making have ensured that not only has the SAMFS Executive benefited from his service, but also fellow firefighters of all ranks.

In his senior management role he is currently out posted to the South Australian Fire and Emergency Commission (SAFECOM) to deliver support to the front line operations sector through the functional portfolio of capability. Here his role involves the service delivery to the sector plans for Harmonisation, Modernisation and Alignment.

A major part of his contribution has been arranging for Tongan Fire and Emergency Service Officers to travel to South Australia and train with the SAMFS. He has built strong relationship with the Tongan Community in South Australia, whose members billet the visiting Tongan Fire Officers. Of significance, in 2007 he travelled to Tonga to provide training and support to the Tonga Fire and Emergency Service to help them recover and rebuild, following major civil unrest in Tonga in 2006, where 80% of the downtown area of the capital Nuku'alofa was destroyed by arson fires.

He has also represented the SAMFS on the Pacific Island Fire and Emergency Services Association (PIFESA) which encompasses the member nations who are affiliated with the Australasian Fire and Emergency Services Authorities Council (AFAC). Through PIFESA he has provided "in kind" support and coordinated donated equipment to Pacific Islands and represents the SAMFS on the AFAC Strategy Group for the Pacific Islands Liaison Officers.

He is also an accomplished firefighter who throughout a 34 year career has demonstrated a steadfast commitment to teamwork, organisational development and professionalism and has displayed considerable dedication to the Sustainable Development Program between the SAMFS and the Tonga Fire and Emergency Service.

Mr Benham is an extremely valuable member of the SAMFS and the standards that he has set in the carriage of his duties have always been of the highest level.

South Australia (continued)

Mr Robert George DAVIS, OB Flat SA 5291

Mr Davis commenced his involvement with the predecessor organisation of the South Australia Country Fire Service (SACFS) in June 1965 at the O.B. Flat Brigade.

From his early days as a firefighter his peers advanced his leadership to become the then Zone Supervisor for the Mount Gambier Firefighting Association. Through his leadership he was able to develop and be a role model for the members of the 13 brigades under his command.

He was the Fire Group Officer for MT Gambier at the time of "Ash Wednesday 1983" bushfires. He continues to serve as Captain of the Mount Gambier Operations Brigade and responds operationally on a very frequent basis. He is also the Incident Control Centre Manager for the Mount Gambier Level 3 ICC and has been instrumental in ensuring it is continuously maintained at a high standard of operational preparedness.

He has displayed an unequivocal commitment to the service, working with the Regional Management Committee, as well as providing invaluable support to the State Communications Committee for many years. During his time with that committee he has saved the state of South Australia a substantial sum of money through identification of issues with paging and radios.

His steadfast determination in ensuring a high level of inter-border operability has helped ensure a radio system, held up as best-practice, is in place. He has been at the fore-front of testing and appraisal of radio communications over many years and provides his time willingly and with attention to detail. He has provided valuable knowledge of communications and organisational skills both at local and board level and is a staunch advocate who continues to lobby for the provision of reliable equipment and communications systems for fire fighters thereby increasing their effectiveness and assisting with their safety when dealing with incidents.

Aside from his involvement with the SACFS he is also a supporter of local events and functions and is always willing to assist his community.

Mr Davis has earned the respect of not only his peers, but also the members of local law and emergency service organisations, for his ability to bring out the best in the various teams that collectively are tasked with fighting fires and also assisting with other emergencies across regional South Australia.

South Australia (continued)

Mr Corey Robert DUNN, Tea Tree Gully SA 5091

Mr Dunn joined the South Australian Country Fire Service (SACFS) as a brigade firefighter with the Salisbury Brigade in December 1993 as a volunteer and subsequently transferred to the Tea Tree Gully Brigade in 2002 until 2016. He is also a current employee of the SACFS organisation.

He participated in the development, and was co-writer of the curriculum for the leadership course of 'Strike Team Leader and Sector Commander'. In 2011 he was solely responsible for the curriculum development of Defensive Fire Suppression, incorporating nationally recognised components of 'Respond to Isolated/Remote Structure Fire'. This course addressed a capability and training gap for frontline services which respond to urban fires in rural and isolated areas of South Australia.

Further, as the Senior Curriculum Development Officer he was instrumental in the development of, and continues to be engaged with, the implementation of the National Training Package 'Work Safely around Aircraft' for aviation operational personnel. Again, impetus across the continuum of this course, and other training packages he has developed is maintenance and focus on firefighter safety as an integral component.

He has personally facilitated in excess of 30 Tactical Command and Leadership courses across the state and has also provided education to other Lead Assessors which has allowed for wide scale delivery courses across the SACFS. The first-hand knowledge and expertise he was able to provide participants during course delivery was highly beneficial and provided context to the training curriculum.

Additionally he has held, and continues to be a significant contributor to, the operations functions of the SACFS performing the role of Air Attack Supervisor from 2001, performing this highly demanding role during the Wangary Bushfire in 2005, the Kangaroo Island Fires of 2007, Proper Bay in 2009, Bangor in 2013, Sampson Flat in 2015, and Pinery in 2016 as well as other significant incidents.

Mr Dunn has displayed distinguished service and commitment to the encouragement of ongoing personal and professional development of others through exceptional service to training and curriculum development within the SACFS.

South Australia (continued)

Mr Allan Malcolm VOIGT, 1 Laffer Street, Loxton SA 5333

Retained Station Officer Voigt provided exemplary service and dedication to the South Australian Metropolitan Fire Service (SAMFS), and to the broader regional community, throughout his 38 year career. More recently he has been tireless in his dedication to managing the South Australian Metropolitan Fire Service Retained Fire Station of Loxton.

He is highly respected for his firefighting knowledge and management skills. Additionally he has been an effective trainer in the 45 Recruit Breathing Apparatus courses since completing his trainer qualifications. His pride in the Loxton Station and its ability to meet the objectives of the SAMFS has been demonstrated by the station winning the SAMFS Proficiency and Audit Assessments Chief Officer's Shield on six occasions since 1997 and a total of 12 awards over 19 years.

He was awarded a SAMFS Special Mention for his bravery and actions in the line of duty in assisting with his crew in the rescue of a person from a burning vehicle which placed him at great risk. As a Retained Officer he has lead operations for other significant structure and bush fires around the Riverland area earning much gratitude from other emergency services in the community.

In addition to the numerous hours he has applied to the position as the Retained Station Officer, he has also committed time and energy to assist local charities with the "Shake the Boot" annual fundraiser providing support to the Loxton Hospital.

Further he has built a strong relationship with the Loxton and Waikerie Council in his support of the local Mardi Gras, the Loxton Yearly Family Day event, the local Christmas pageant "Loxton Lights Up", and to the annual New Year's Eve Fireworks, all of which have not only raised the profile of the SAMFS within the region but provided support to local initiatives and community projects.

Mr Voigt has demonstrated enthusiasm and passion for his work, for the welfare of firefighters, and for the safety and well-being of the greater community of Loxton.

Tasmania

Mr Leo Thomas BERECHREE, Irishtown Tas 7330

Mr Berechree commenced service with the Tasmania Fire Service (TFS) as a volunteer firefighter with the Irishtown Fire Brigade and Circular Head Country Fire Brigade in 1980. He was an active and committed member from the outset and soon took on leadership roles.

He played a critical role in the integration and merging of the Circular Head Country Fire Brigade and the Smithton Urban Fire Brigade, to develop relationships between members, and establish a strong community focused Smithton Fire Brigade. That Brigade has evolved into an organisation that deals with a range of emergencies in the Smithton township and provides backup and support to outlying areas across the Circular Head Municipality.

His commitment to fire protection and suppression across the entire Circular Head municipality saw him continue to strive for a collaborative approach of all brigades in the area. He became the Group Officer for Circular Head in 1995, fulfilling the role for 21 years, developing interoperability and capability in the region.

As a self-employed business operator he imported one of the first 4WD Hino trucks into Australia. From his experience, he became a strong advocate for, and provided advice to, the Tasmania Fire Service Fleet Manager in progressing the purchase and introduction of Hino heavy tankers for bush firefighting in Tasmania.

He was identified as an appropriate TFS volunteer to be trained and take on responsibilities in the early phases of the introduction of the Incident Control System in the early 1990s as part of the Australian Interagency Incident Management System, and has served in command and control roles during large scale fires in Tasmania.

Involved as a Volunteer Training Instructor, Mr Berechree developed the early theory and practical training packages for off-road driver training and delivered off-road driving courses for many years to firefighters across the North West region.

Tasmania (continued)

Mr David Russell BONNEY, Gunns Plains Tas 7315

Mr Bonney joined the Gunns Plains Brigade in September 1984 and he was later elected Brigade Chief and served in this position until October 2010. During this time, his leadership and credibility in the community was instrumental in attracting new and enthusiastic recruits to the Tasmania Fire Service. His infectious enthusiasm and dedication remains to this day.

His leadership was instrumental in achieving the amalgamation of Gunns Plains and Preston Brigades which saw the establishment of a new functional fire station at Gunns Plains.

He has also been a member of the Leven Fire Management Area Committee, and the Brigade contact for occupational health and safety issues, and a Permit Officer for the Gunns Plains area.

He played a pivotal role in ensuring the Brigade members maintained their training schedules, and he proved to be an invaluable mentor to Brigade members when preparing to respond to a wide variety of incidents.

Like many volunteers he is self-employed but is always prepared and willing to cease his farming duties when he is alerted to attend incidents in his own brigade area or support his neighbouring brigades.

Mr Bonney is dedicated to his brigade, its members, the community and the Tasmania Fire Service. His leadership qualities, skills and abilities continue to leave an indelible mark.

Tasmania (continued)

Mr Jeremy Jeffrey SMITH, Hobart Tas 7000

Mr Smith joined the Tasmania Fire Service (TFS) in February 1987 as a recruit firefighter. During more than 29 years with the TFS he has progressed through the firefighting and leadership ranks and quickly reached his current position of Regional Chief for Southern Tasmania.

Due to his extensive operational experience in urban and bush firefighting he was pivotal in the development of the TFS remote area firefighting capability which has been fundamental to the ability of TFS to respond quickly and effectively to fires in remote areas of the state. He has also made an invaluable contribution to the development of Tasmania's Urban Fire and Rescue Capability through operational training, command and leadership as Hobart Fire Brigade Chief.

He is currently a state-endorsed level III Incident Controller and a certified NIMS type IV and V Blue Card Incident Commander. He has been deployed to bush fire operations interstate and internationally, including deployments in Victoria, New South Wales and, in 2008, Northern California. He undertook a bush fire research tour of the US and Canada in 2012.

His natural leadership ability, and the capacity to command the respect of his peers, has seen him act in the position of Deputy Chief Officer on numerous occasions and assume the position of State Fire Controller during the protracted 2015-16 fire season.

Mr Smith represents TFS on the State Multi-Agency Fire Coordination (MAC) group, the AFAC Rural and Land Management Group, and is the Pacific Islands Liaison Officer for Nauru. He has made a significant contribution to Bushfire Interoperability in Tasmania through his leadership of the Multi-Agency Coordination Group which has increased Tasmania's capacity, not only to respond to fires effectively across all tenures, but also to maximise the level of preparedness across agencies.

Mr Smith contributes extensively to the industry on a National and International basis through his participation and leadership in a range of forums and for his lengthy, committed and dedicated service he was awarded the National Medal in 2002 and the first clasp in 2012.

Australian Capital Territory

Mr Richard Francis MALONEY, Queanbeyan NSW 2620

Mr Maloney joined the ACT Fire Brigade (now ACT Fire and Rescue (ACTF&R)) in December 1991 and following graduation from the recruit college was assigned to B platoon where he served until August 2002. He was promoted to Station Officer and transferred to Operations D platoon as a relieving officer. In 2006 he transferred to the Firefighter Development Section in 2006 and was promoted to his current rank of Commander in 2009.

He has led a number of significant projects as a Commander with ACT Fire and Rescue over the past seven years, including the development of specifications, and the procurement and introduction into service of ACTF&R's Bronto 44 metre aerial appliance during the period of 2008-2009.

He also led a team who undertook a Competency Based Training alignment project from mid 2009, where the skills and qualifications needed by firefighters within ACTF&R were mapped to the National Qualifications Framework allowing members of ACTF&R to gain recognised certification.

Most recently Mr Maloney has also been instrumental in the delivery of a recruitment campaign as part of the Emergency Service Agency's Women in Emergency Services (ESAWIES) Strategy which aimed to increase the diversity of the Service by firstly attracting more, and subsequently employing a greater number of, female firefighters. Working in close partnership with ESA's WIES team he played a leadership role in the recruitment of a significantly increased number of female applicants and then oversaw all facets of the selection process.

Northern Territory

Mr Mark Anthony SPAIN, NT

Deputy Director and Chief Fire Officer Spain joined the Northern Territory Fire and Rescue Service (NTFRS) in 1986. After completing his recruit program with the Western Australian Fire Brigade he was allocated to Darwin Operations D Watch. He was promoted to Station Officer in 1994 and transferred to Darwin Operations B Watch before taking a two year posting as the Officer-in-Charge within the Jabiru Emergency Response Area.

In 1997, he returned to Darwin Operations A Watch and, in late 1997, transferred to Training and Development until 1999. During this time he undertook overseas training in Kupang, Indonesia and East Timor and delivered two recruit programs and training on the Bronto 37m Aerial Appliance. He was also responsible for introducing new Draeger PA94plus breathing apparatus and the new Freightliners FL80 and Telesquirt aerial/pumpers programme into the NTFRS during that period.

In early 2001 he transferred to the Australian Capital Territory Fire Brigade experiencing the 2001 and 2003 Canberra fires. In February 2004 he delivered training as a structural instructor to one of the largest volunteer organisations in the southern hemisphere being the Country Fire Authority in Victoria. He returned to the NTFRS in 2005 as a Senior Station Officer within Training and Development and was promoted to District Officer in 2008. He has a Graduate Certificate in Applied Management (AIPM), and has completed the Australasian Fire and Emergency Service Authorities Council Strategic Command Program.

In 2003 he was presented with the 15 Year National Service Medal, the 10 Year NT Fire Service Medal in 2006, and both the 20 Year Clasp to the NT Fire Service Medal and the 25 Year Clasp to the National Service Medal in 2015.

He has demonstrated exemplary leadership within the NTFRS, monitoring and maintaining the highest accountability and responsibility. He has empowered, guided and supported those under his control and engages and encourages identified potential future leaders in the early stage of their careers by providing coaching and mentoring support.

Chief Fire Officer Spain's contribution to firefighter welfare over the course of his career is outstanding and an inspiration for others to follow. His achievements and conspicuous conduct over a long and distinguished career, coupled with his dedicated service to the safety of the Northern Territory community, is most noteworthy.

AMBULANCE SERVICE MEDAL (ASM)

New South Wales

Ms Rosemary Joyce HEGNER, Denistone East NSW 2112

Ms Hegner has a 31 year notable and extensive career during which she has demonstrated outstanding service to NSW Ambulance.

She has excelled in all of her roles with NSW Ambulance and has developed a well-deserved reputation for strategic thinking and tenacity for quality results. She is an influential leader possessing integrity, honesty and professionalism.

She involves herself in matters within the NSW Ambulance community, even outside of her portfolio, as well as community affairs external to the organisation.

She has held diverse roles within the organisation and has executed all of them with absolute distinction and merit and has implemented systems that have instilled improvements across Health. The positions she has held include as Work Force Planning Coordinator, Manager of Clinical Education and Manager of Redesign for NSW Health as well as roles with the Counter Disaster Unit, Health Emergency and Aeromedical Service and as Director of the Health Emergency Management Unit.

In her existing role as Director of the Health Emergency Management Unit she has led a team to establish NSW Health Emergency Management as a national leader in the field.

She chairs the national committee for Australian Medical Assistance Teams (AUSMAT) and advises on the provision of health emergency management; prevention, preparation, response and recovery. The achievements in this field are a testament to her abilities and fortitude.

Ms Hegner has impressively contributed to ensuring the resilience of NSW health structures and the protection of the NSW community.

New South Wales (continued)

Mr Allan Ross LOUDFOOT, Eleebana NSW 2282

Mr Loudfoot has an international ambulance career spanning over 35 years. Since joining NSW Ambulance in 2002 he has made a considerable contribution to the delivery of out-of-hospital health care.

He has displayed outstanding leadership, particularly in the mentoring and development of other staff. His work within NSW Ambulance has resulted in the successful design, development and implementation of internationally recognised clinical programs with significant improved health outcomes for several acute categories of patients.

He continues to sponsor change and innovation to achieve improved health outcomes for patients. His work has supported the tiering of the emergency and nonemergency transport service and significant advances in evidence- based clinical practice, paramedic education, and new models of care including cardiac, stroke, paediatric, palliative, mental health and non-ambulance transport associated care pathways.

He has been actively involved in Research as both a co-investigator and implementer of a number of projects including the Rural and Metro Pre-Hospital Acute Stroke Triage; the Pre-Hospital Cardiac Thrombolysis project and Patient Safety Charts. Additionally he has implemented a range of programs including the Extended Care Paramedics, Cardiac and Stroke. He was a main contributor to "Between the Flags" and Clinical Handover patient safety programs and Development of Integrated Care Strategy.

Mr Loudfoot's commitment and sustained focus as a clinician has informed noteworthy values and standards for NSW Ambulance and NSW Health.

New South Wales (continued)

Ms Desiree Jane O'BRIEN, Denistone East NSW 2112

Ms O'Brien has a 31 year distinguished career with NSW Ambulance where she has demonstrated outstanding service and has taken on numerous pivotal roles.

She has excelled in many areas of NSW Ambulance operations and most recently developed and implemented the Forward Commanders Course. The course covers a wide range of operational and front line supervisory functions and duties and provides a concise and comprehensive educational and training road map for future leaders. It is considered a standard qualification for front line managers.

Additionally she was the driving force behind the implementation of Smart Tags, an innovation that will have significant benefit for NSW Ambulance, the wider health system and patients. The use of electronic tracking of patients and associated benefits has positioned NSW Ambulance's services at the forefront of mass casualty management and indicates the organisation's willingness and enthusiasm to embrace next generation technology for the well-being of the patient.

As the Service's Recruitment Coordinator for a period of seven years she received the NSW Premier's Gold Award for increasing diversity of the operational workforce. Similarly as Manager, Bio preparedness she was responsible for ensuring that pandemic action plans were developed, regularly updated and published. She also supported the Infectious Disease Emergency Advisory Group to advise on health service preparedness for pandemic and other emergencies.

Ms O'Brien, over many years, has displayed a willingness to undertake a range of roles and responsibilities in a variety of positions at leadership level. At all times she displays professionalism and diligence and her enthusiasm to influence strategic direction is a hall mark of her recent career. The above examples highlight her aspiration for service wide change and improvement.

New South Wales (continued)

Mrs Susan Onlea WEBSTER, 38 Alcheringa Road, Kelso NSW 2795

Ms Webster has provided 30 years of dedicated service to NSW Ambulance. In this time she has undertaken numerous roles and responsibilities that have been fundamental to her impeccable career.

She served for over 25 years as an Intensive Care Paramedic in metropolitan and rural NSW and, during this time, she coordinated the induction of intensive care education with a focus on midwifery.

She was involved in the development of new management practices for major incidents and events in Sydney and introduced an integrated approach between event organisers and emergency service agencies that ensured minimisation of incidents for patrons and spectators. This resulted in the formation of new Major Event templates and principles.

She has also been involved in the development of specialist paramedic response units for Police operations and Dignitary Protection for VIPs, establishment of Paramedic Bomb Response unit, state management and coordination of the NSW Ambulance Volunteer and First Responder units. Her roles have included as Manager of Planning and Logistics for Sydney Olympics and Paralympic Games, as Acting Manager for Tactical Support during September 11 incident, and as Project Manager of NSW Ambulance Critical Infrastructure Project.

Ms Webster has excelled in many areas of NSW Ambulance operations, particularly as a forerunner of risk management and formulating best practices for major incidents and events, and was influential in the establishment of paramedic specialist response units.

Victoria

Mr Henry Ernest (Harry) BRINDLEY, Ambulance Station, High Street, Charlton Vic 3525

Mr Brindley has provided over 34 years of service with Ambulance Victoria and is highly regarded within the service and within his local community of Charlton and District, rural area located in North Central Victoria.

A dedicated frontline paramedic and team manager he was instrumental in establishing several volunteer Community Emergency Response Team groups for Ambulance Victoria. This has ensured remote and rural communities around Charlton have an ambulance system that provides the best possible service across the region.

He has also dedicated his time and efforts to assist and support the local ambulance auxiliary, including raising significant funds for automatic external defibrillators for schools and sporting clubs.

He focuses heavily on caring for everyone in the wider community, which was notably demonstrated by his efforts during the Charlton floods in January 2011 where he spent countless hours working to assist the community during this disaster, despite his own property being ruined by flood waters.

He played a pivotal role in evacuating the local hospital as well as carrying residents to safety through flood ravaged and impassable roads. His local knowledge of residents also saw him visit vulnerable members of the community to check on their welfare and ensure they were safe and had the medical and social support they required.

A dedicated paramedic, Mr Brindley has consistently demonstrated a selfless attitude and dedication to improving the lives and wellbeing of patients and residents of the Charlton and North Central Victorian communities.

Victoria (continued)

Mrs Glenys Marion CHAPMAN, Warragul Gazette, 97 Queen Street, Warragul Vic 3820

Mrs Chapman has provided outstanding service to Ambulance Victoria, and to her community of Neerim South, in her capacity as a volunteer. For more than 28 years she has served as an Ambulance Community Officer in Neerim South.

She has provided awareness, training, and education of ambulance services to many community groups, both locally and to surrounding districts. This has included attending local schools and educating children on how to call Triple Zero and provide first aid, and other community groups within the Neerim-Noojee District.

She is passionate about giving children the tools and confidence to call for an ambulance, especially in the stressful situation of being confronted with a medical emergency.

She played a pivotal role in the evacuation of the Neerim South Hospital during the February 2009 "Black Saturday" bushfires and she also rendered assistance to emergency services staff who were affected by smoke and fatigue. Her maturity, sense of calm, and leadership during this traumatic event ensured that other volunteers felt safe, reassured and supported. Mrs Chapman also assisted in the 2003 East Gippsland fires.

Mrs Chapman is a committed volunteer whose has willingly served above and beyond expectations and contributed significantly to the ambulance service and to her community.

Mr Colin JONES, Melbourne Vic 3000

Mr Jones has been an operational frontline paramedic with Ambulance Victoria for the past 25 years. As a qualified Mobile Intensive Care Ambulance and flight paramedic he has spent the past 10 years as a clinical leader in the role of Clinical Support Officer in metropolitan Melbourne.

Focusing on operational response, infield clinical education, and the support and delivery of high quality care to Victoria, he has been heavily involved in the development of clinical guidelines, clinical work instructions, educational and training materials, as well as clinical governance and quality audit processes to ensure safety and efficacy.

He has been instrumental in the implementation of new paramedic programs and procedures, and has contributed greatly to Ambulance Victoria's intensive care paramedics having the highest published success rates for pre-hospital airway management in the world.

In 2014 he was appointed to the State Government's Ambulance Performance and Policy Consultative Committee established to tackle the issues facing Victoria's ambulance service. In this role he provided expert operational input into the challenges and opportunities for organisational reform.

Mr Jones has displayed significant commitment, whilst continuing to initiate and drive change, that has delivered improved health outcomes for the Victorian community.

Victoria (continued)

Ms Lindley Rose JONES, 401 Nungurner Road, Nungurner Vic 3909

In a career spanning 18 years, Ms Jones has been an active paramedic, striving to support the isolated communities of East Gippsland in Victoria. Since joining Ambulance Victoria in 1997 she Jones has gone on to become a Mobile Intensive Care Ambulance paramedic, Paramedic Community Support Coordinator and Clinical Support Officer.

She is committed to the training of paramedics and has undertaken this with vigour as part of her Clinical Support Officer role. She has implemented an extensive volunteer Ambulance Community Officer promotion, recruitment and training campaign, and provided volunteers with innovative team training opportunities. Further, she has actively supported the Metung community, situated within the Gippsland Lakes, with the implementation of public access defibrillators, providing a key response capacity for an isolated location.

Her outstanding leadership has been particularly demonstrated through her development of Indigenous youth programs. She has developed strong relationships with the local Indigenous community that have allowed her to mentor a number of youth.

Ms Jones has played a key role in the development of educational programs specifically tailored to Indigenous people and their communities, ultimately supporting a number of significantly disadvantaged young people to become paramedics. As a consequence, Gippsland leads the way within Ambulance Victoria with the development and implementation of the organisation's Indigenous employment strategy.

Mrs Michelle Margaret MURPHY, Parkdale Vic 3195

Mrs Murphy has dedicated the past 20 years to providing contemporary patient care to the Victorian community. A qualified Mobile Intensive Care Ambulance paramedic, she was appointed to the role of Clinical Support Officer in 2013, where she demonstrates her commitment to pre-hospital and paramedic education, research and continuous improvement.

Amongst other notable accomplishments she has made significant contributions to a number of projects as part of advancing practice at Ambulance Victoria.

To support ongoing and continuous improvements in patient care, she has been involved in a range of endeavours including as a member of Ambulance Victoria's Cardiac Arrest Working Group, the EXACT (Reduction of oxygen after cardiac arrest) Trial and also the 'Restart a Heart' Day group.

Further, she was an important contributor to the redevelopment of the organisation's Clinical Practice Guidelines and also teaching and training delivery to improve paramedic understanding and management of cardiac arrest in Victoria.

A strong emerging leader at Ambulance Victoria, Mrs Murphy's contribution to the organisation, and to the Victorian community, demonstrates service beyond the norm, as she continues to strive for better patient outcomes.

Victoria (continued)

Mr Paul WILKINSON, 8 Lorraine Avenue, Warrandyte Vic 3113

Mr Wilkinson has been a paramedic with Ambulance Victoria for over 32 years and throughout his career has been focused on developing paramedics and improving workplace health and safety.

He has consistently demonstrated a selfless attitude and dedication to improving the lives and wellbeing of his colleagues. As a Clinical Instructor, he worked to mentor and instruct Graduate Paramedics to develop and build their clinical skills, and provide a strong ambulance service to the community.

His professionalism in his duties resulted in many student paramedics becoming qualified and going on to assist thousands of Victorians in their time of need.

Mr Wilkinson's commitment to Health and Safety in the Workplace is second to none. He has been instrumental in the development of ambulance vehicles and equipment that are 'designed for purpose', leading to significant improvements in workplace safety for paramedics and a reduction in the risk of injury. Further, an improved and safer pre-hospital vehicle platform, plus state-of-the-art equipment, has delivered improvements in clinical care and patient outcomes.

Queensland

Mr Craig EMERY, Buderim Qld 4556

Mr Emery commenced his career with the former Queensland Ambulance Transport Brigade, now the Queensland Ambulance Service (QAS), as an Honorary Ambulance Officer at Hervey Bay in January 1990.

He Emery has worked in a variety of roles with the QAS including as Ambulance Officer, Communications Centre Supervisor, Regional Manager Communications, Area Director, Manager Regional Liaison, Assistant Commissioner and, more recently, was appointed as the Deputy Commissioner, State LASN Operations.

He has led the implementation of a number of government policy initiatives, including the Metropolitan Emergency Department Access Initiative, and has designed and implemented a number of high level projects such as the QAS Absenteeism policy.

He is responsible for the state-wide development of operational policies and preparedness for disaster resilience and management, and has been the QAS Commander for a number of major weather events. He has also undertaken the lead negotiations officer role for QAS certified industrial agreements for a number of years.

Mr Emery has shown outstanding leadership in all his senior roles within the QAS and is committed to improved health service delivery for the people of Queensland.

Queensland (continued)

Mr Patrick Michael HOLDSWORTH, Runcorn Qld 4113

Mr Holdsworth commenced with the former Queensland Ambulance Transport Brigade, now the Queensland Ambulance Service (QAS) in March 1978 as an Ambulance Officer in Brisbane. He was subsequently appointed as a Paramedic in June 1999 and has undertaken a diverse range of roles in the Brisbane area since that time.

He is an excellent practitioner of patient care, delivering not only a high standard of clinical care, but he also supervises, motivates and quality controls student paramedics and junior staff.

As a paramedic in a busy metropolitan environment he consistently performs to a high level of excellence in a demanding dynamic service.

Mr Holdsworth is committed to an inclusive work environment and has supported officers through his pastoral care and his positive motivation skills. He has a good working knowledge of all support services available through the QAS and is an excellent role model for other members of the QAS.

Western Australia

Mr David Paul DAVIES, Gooseberry Hill WA 6076

Mr Davies joined St John Ambulance as a student ambulance officer in January 1994 and qualified as a paramedic in January 1997. In a distinguished career he has worked as a metropolitan paramedic, on-road tutor, country paramedic and for the last 11 years as a Critical Care Paramedic (CCP).

In August 2003, when the RAC Rescue Helicopter began its operations he was appointed as the first CCP, having undergone the specialist and advanced training required of such paramedics. He continues to serve on the helicopter and remains an integral part of the elite CCP team.

His role as a CCP ensures that patients who find themselves in difficult circumstances, and in environments that are difficult to access, are able to receive the highest levels of medical care and are then transported to the specialist centres in the shortest possible time to achieve the best possible outcomes.

He has always been a highly respected paramedic who has often been commended by St John's partner agencies in the health sector. He has worked closely and collegiately with hospitals, the Royal Flying Doctor Service, and the Department of Fire and Emergency Services. In every case, and with every agency, he acts as a true ambassador for the paramedic profession, and has been instrumental in developing the profession as skilled and recognised workforce.

In addition to direct patient care he has also led considerable work into advancing ambulance equipment and in trialling new initiatives and procedures. He was closely involved in the laying out and design of St John's now standard fleet of Mercedes Mk IV ambulances, spending many hours of his own time ensuring that those ambulances were well-designed and functional from both a patient and crew perspective. He served for many years on St John's Equipment Review Committee.

Mr Davies, through his long and outstanding service with St John Ambulance has significantly contributed to the community of Western Australia.

Western Australia (continued)

Mr Paul Henry GAUGHAN, Esperance WA 6450

Mr Gaughan commenced his career with St John Ambulance WA as a paid paramedic in 1994. His natural affinity with people and patients, coupled with his considerable clinical skill, saw him rise through the ranks of the profession to become Station Manager in 2011 and then Community Paramedic in Esperance that same year in which he still serves.

In his role as Community Paramedic he has been instrumental in the building of a robust and very active volunteer ambulance service operation in Esperance and regularly attends serious incidents in support of the volunteer ambulance crews. He supports in excess of 70 volunteers and his focus is on the recruitment of high quality volunteers, and supporting them to create a positive culture of respect.

He also provides support to the Salmon Gums, Condignup and Munglinup communities as well as providing training along the Eyre Highway to volunteers in Eucla.

His energy, dependability, passion, and skills are highly valued by the community, the sub centre, and the broader healthcare sectors in Esperance. He has also been accepted into the medical response team at Esperance Hospital, often being called in to assist as part of the team following major incidents to deal with complex patients.

In addition to his role of Community Paramedic in Esperance Mr Gaughan also makes himself available to the community to undertake presentations at various seminars on a range of topics including wellness, wellbeing, and community resilience, and he regularly appears on a local talk back radio segment where he provides First Aid advice to the community.

Western Australia (continued)

Mrs Denise Kathleen LANE, PO Box 442, Esperance WA 6450

Mrs Lane is a volunteer with the St John Ambulance Sub Centre at Esperance. She commenced her ambulance service with St John in 2004 and in the 11 years subsequently has undertaken a wide array of roles including volunteer ambulance officer, first aid trainer, Chairperson of the Sub Centre Committee, Treasurer and as a first aid trainer and mentor. The impact she has had in contributing to the availability of a high-quality volunteer ambulance service for the Esperance community has been significant.

Actively seeking out opportunities to serve the local community has been a defining characteristic of her time with St John Ambulance. Similarly, her ability as a leader has been demonstrated through her keenness to serve on sub centre committees where she provides valuable advice on volunteer recruitment, retention and training, financial management, and on increasing collaboration with other emergency services organisations and the local Council.

She possesses a sound knowledge of finance and business and an ability to think strategically when planning for the sub centre's future. Due in no small part to this planning Esperance is in very good shape financially and operationally, and was awarded the 2015 sub centre of the year, a testament to her success in the role of Chairperson.

She is also an active Level 2 ambulance officer and is regularly on roster. She is also a registered first responder in the farming community of Coomalbigup - a community serviced by the ambulance services of the Munglinup Sub Branch. When not attending to committee duties, or attending patients in the ambulance, she commits to training and upskilling other volunteers in her role as Volunteer Development Officer.

On top of her volunteer contribution she is employed as a First Aid Trainer in Esperance and she has also been active in delivering first aid training to Indigenous people through St John's Aboriginal Ambulance project.

Mrs Lane has displayed distinguished service and has significantly contributed to the community of Esperance.

South Australia

Mr Andrew John HILLIER, Hallet Cove SA 5158

Mr Hillier has been employed by South Australia Ambulance Service (SAAS) for 16 years and has provided exceptional service and leadership as a serving paramedic and driving instructor. He has championed the professional driving programs and standards across the ambulance service.

He has been a driving instructor for SAAS since 2003 and has instituted, developed and championed professional driving programs and improved driving standards across the ambulance service, His spirited determination has seen SAAS respond to the evolving needs of the public of SA, its laws and attitudes towards emergency driving.

Since 2010 he has been the manager of operational driving for SAAS, a role which has seen him take on significant responsibility and implement much needed cultural change across the organisation to ensure SAAS is engaging in optimal driving practices and achieving its goal of delivering effective care in a timely manner to patients it responds to.

He has worked tirelessly with all members of SAAS - managers, staff on road - both paid and volunteer, and outside agencies such as South Australia Police to ensure SAAS has the best and most up to date road safety information, driving policies and procedures and teaching techniques. He is an excellent mentor and teacher/instructor and he makes staff feel comfortable and supported.

He is a highly respected clinician and manager who leads by example. His commitment to the DRIVE program has seen a big reduction in all forms of driving accidents since the start of the program. His involvement with varied committees has led to higher standards of patient safety and programs that have been pivotal to ambulance service development in South Australia.

Mr Hiller upholds very high standards for himself and always models best practice and regularly mentors new students and provides advice across all levels in the organisation. He is an outstanding role model of who has made a significant contribution to the SAAS and the community.

South Australia (continued)

Mr Duncan Colin JOHNSTONE, Port Augusta SA 5700

Mr Johnstone has been with St John/South Australia Ambulance Service (SAAS) for 46 years, first as a cadet before starting his professional career in 1985. Over the years he moved into leadership positions of Station Officer and Clinical Team Leader.

He commenced as a St John cadet in the late 1970s volunteering many hours over the years. In 1985 he was offered employment with the then St John Ambulance Service and commenced as a Clinic Officer in Adelaide.

He was one of the first country Intensive Care Paramedics and it is his drive and enthusiasm for clinical excellence that has seen him widely respected by those who have worked with him. He sets high standards for himself and his team however ensures that in achieving those standards no one is left behind.

Over the years he has mentored and supported Regional Sponsored Degree Paramedics as well as numerous 'casual' ambulance officers who have gone on to be successful paramedics throughout SAAS, including in leadership roles.

He remains one of the longest serving Clinical Team Leaders in SAAS and is well respected within SAAS and the broader Port Augusta community. He is viewed by many as a 'wise head' in relation to clinical, operational and staff management and development and has been involved in numerous committees and workgroups over the years both within SAAS and externally.

In the Port Augusta community he is widely recognised and respected by other emergency service personnel and is often their first point of contact when an answer is needed.

Mr Johnstone has demonstrated an outstanding commitment to the ambulance profession, and to his community, throughout his long and distinguished career.

South Australia (continued)

Mrs Sheryl Annette LEWIS, Panaramitee Station, Yunta SA 5440

Mrs Lewis has been a volunteer in the mid North region of South Australia since 1991, initially in Yunta then Jamestown and back to Yunta and she is currently a Volunteer Team Leader at Yunta. She provides a crucial service in what is a resource poor environment. Her dedication, leadership and commitment have a significant impact on the region. She assists in the setting up and running of the flying doctor clinics in Yunta. She follows up local patients with routine checks and health monitoring. She demonstrates a strong community focus through the lateral application of ambulance practice principles.

Her length of service and dedication means she has been a very reliable volunteer in a very remote area. She works closely with other service providers to get the best outcome for people in the region.

She typifies the traditional Australian rural person, namely, quiet, tenacious, resourceful, courageous and always driven by service to others and to the community. Her active involvement in all aspects of life in the township and area around Yunta has made it a viable, safe environment for its inhabitants. And although most people in transit through the area would not be aware, they too are safer because of Sheryl's dedication to community service.

Her commitment to making sure the area is served by an ambulance is demonstrated by the fact that she is on almost constant call. This dedication underpins her care for her community and for those visitors who move through the district and is often the sole responder to incidents.

The community in Yunta is quite diversified and she provides a strong link between those people on stations in the area, and those in the township. She is the 'go-to' person for crisis management, is always inclusive, and relates well to all in the community.

Mrs Lewis is highly supportive of the South Australia Ambulance Service and its work, and she embraces the tenets of ambulance practice.

Tasmania

Mrs Monica Charlotte BAKER, Hobart Tas 7000

Mrs Baker began her ambulance career with Ambulance Tasmania in 1995 as a student technician.

During her 21 years of diligent service she has progressed through the organisation, undertaking a diverse number of positions including as Intensive Care Paramedic, Acting Branch Station Officer, Duty Manager, Acting Superintendent and Operations Manager.

She has always endeavoured to improve her skills and knowledge undertaking additional qualifications including an Advanced Diploma in Emergency Medicine, Graduate Certificate in Public Sector Management and is currently enrolled in the State Service Strategic Management Program.

Significantly, she has been at the forefront of representing and promoting women in management roles and she has achieved milestones by being the first woman to undertake roles of Duty Manager, Superintendent and Operations Manager.

She is well known for constantly promoting Ambulance Tasmania, and the emergency services industry in general, in all her pursuits.

Mrs Baker is admired and respected by staff for the time and energy she commits, and for the care and concern she displays for all those that work with her and for those in her community.

Mr John Leonard CAMPBELL ESM, 38 Clearwater Way, Singleton WA 6175

Mr Campbell is a Volunteer Ambulance Officer at Zeehan who has given over 24 years of service to the West Coast Community.

He has been the Zeehan Unit's training coordinator on multiple occasions throughout his career and has been very successful in encouraging training activities not only in Zeehan but across the West Coast of Tasmania. He has coordinated scenario based activities involving all the emergency services and these have been highly successful in not only improving skills and knowledge but in improving the understanding of each emergency service's role and in promoting cooperation and interoperability.

He was instrumental in organising and chairing a forum that brought together the coordinators from the various West Coast ambulance stations. This forum was recognised as having significant benefits in that it improved coordination, training and recruitment amongst the various units at a time when there were significant populations working and living on the West Coast.

He organised regular 'competitions' between the various West Coast volunteer ambulance units which assisted greatly in increasing skills and improving the interoperability of the West Coast ambulance units.

Additionally, he has been very active in recruiting new Volunteers to Ambulance Tasmania.

In 2008 Mr Campbell was instrumental in negotiating a mutual support arrangement between Ambulance Tasmania and a local mining company at Zeehan. This agreement saw the mine's emergency team available to respond in the community, in exchange for Ambulance Tasmania providing training and accrediting the mine emergency team members as Volunteers Ambulance Officers.

Australia Day 2017

Tasmania (continued)

Mrs Kaye Caroline FOX, 3 Brians Lane, Nubeena Tas 7184

Mrs Fox is a Volunteer Ambulance Officer at Nubeena who has given over 35 years of service to the remote community of the Tasman Peninsula.

She commenced as a volunteer when primary response services provided on the peninsula was only by volunteers. During this period she was on the first crew to attend to the Port Arthur massacre in 1996. Her efforts on the day were outstanding and contributed to dealing with the significant event.

In recent times services in the Nubeena area have been upgraded to have Paramedics and she assists the Paramedic whenever asked to do so.

She actively assists in the management of the Nubeena group to provide training, mentoring and guidance.

Mrs Fox continues to provide over 72 hours of shift coverage per week, a significant commitment. Her dedication and on-going contribution to the community is truly remarkable and the epitome of care and compassion.

EMERGENCY SERVICES MEDAL (ESM)

New South Wales

Mr Shannon Noel CROFTON, Jannali NSW 2226

Mr Crofton joined the New South Wales SES with the Sutherland Unit in 1989 later moving to the Sydney Southern Region Unit in 2009, where he is currently the Flood Rescue Officer. He is also a full-time firefighter with Fire and Rescue NSW.

His contributions to both agencies have seen him involved in a range of activities which have improved the services provided to communities of New South Wales during many natural disaster events. As an SES volunteer, his commitment to assist and collaborate with the volunteer population within the NSW SES has been instrumental in the Services' progress and provided benefit to volunteers in terms of peer support, guidance and personal development.

He has played an integral role in the development of Flood Rescue in the NSW SES over a number of years through his involvement in the NSW SES Flood Rescue Working Group. He developed and has continued to build the Flood Rescue capability in the Sydney Southern Region. His approach is holistic and inclusive and swift water technicians in the NSW SES have benefited from his experience and research as a result.

In 2011 he received a Churchill Fellowship and visited the USA and Canada to research current best practice in helicopter utilisation for flood rescues and he has presented at a number of International conferences. Following his return to Australia he shared his knowledge in a multi-agency workshop across a number of emergency service organisations. In 2012 he was awarded the Higgins and Langley Memorial Award for Outstanding Achievement in Swiftwater Rescue - the first time this prestigious award has been presented to someone outside the United States.

In early 2014 he co-organised and facilitated the NSW SES Volunteers Association and NSW SES Roadshow. This was undoubtedly the biggest undertaking to gather member feedback and input in the 60 year history of the NSW SES. He took 3 months off work to attend every one of the 21 Roadshows at locations throughout NSW covering 14,000kms in the process. Following the Roadshows he produced a 325 page report which was presented to the NSW SES Commissioner and distributed to all NSW SES Units.

Additionally, Mr Crofton's passion for SES volunteers and the work they do saw him take on a parttime role as Advocacy Officer with the NSW SES Volunteers Association in 2014. In 2015, Mr Crofton was recognised by Rotary as the Emergency Services Officer of the year.

New South Wales (continued)

Mr Garry Thomas SMITH APM, Seven Hills NSW 2147

Mr Smith joined the NSW Police Force in 1972 and later transferred to the Police Rescue Unit as an on-road rescue operator and shift supervisor. He was promoted to Sergeant in 1988 and was responsible for all Police Rescue training state-wide. This included the planning and scheduling and conduct of all courses conducted by Police Rescue Squad.

He was promoted to Commander of the Police Rescue Unit, later becoming the Police Rescue and Bomb Disposal Unit (PRBDU). In 1994 at the rank of Inspector, he was seconded to Olympic Security Command in 1999, as the Senior Bomb Management Coordinator. He returned to the PRBDU in 2001. In 2003 he was transferred to the Counter Terrorist Co-ordination Command as the Consequence Management Co-ordinator, before retiring from the NSW Police in 2005.

He has been involved with the NSW Volunteer Rescue Association (NSW VRA) for in excess of thirty years and is currently a member of the Narromine VRA Rescue Squad. He has spent many hours training NSW VRA volunteers well over a period of thirty years when he was a member of NSW Police Rescue Squad. He assisted in the establishment of training exercises and region exercises at local, state and national levels.

He is currently a member of the Professional Standards and Ethics Committee VRA and also a member of the VRA Audit Team. He is acknowledged for his ability to train members from all walks of life and abilities. Mr Smith has spent many hours working voluntarily for the NSW VRA and his work is greatly appreciated.

Victoria

Mr Shane John LAPWORTH, 154 West Street, Glenroy Vic 3046

Mr Lapworth commenced as a volunteer with Victoria State Emergency Service (VICSES) in 2001 and in 2002 was appointed to the position of Unit Officer. In 2006 he became Deputy Controller followed in 2008 with his appointment as Controller of the large Broadmeadows Unit.

He was approached by the Assistant Chief Officer and Regional Manager to assist with the establishment of a new SES Unit in Whittlesea due to the increasing demand of requests for assistance in the diverse and growing community. He attending meetings with executive members of the State Emergency Service discussing suitable potential location, facilities and equipment as well as establishing a strategy to attract suitable volunteers.

His leadership and ability to involve key stakeholders in the development of the Whittlesea SES were key in this process. This involved working with the CFA and holding community meetings together with the local Council he was heavily involved in the negotiation process on all levels and his professionalism and expert knowledge allowed for the successful outcome of a SES Unit being established.

In addition to fulfilling the role of Controller in his own Broadmeadows Unit, he simultaneously undertook the Controller role at the Whittlesea Unit for 18 months. The Whittlesea Unit is a strong and self-sustaining Unit that has been operating now since 2012. He has shown great leadership and continues to advise and counsel the Whittlesea Unit's Controller and management team as they tackle challenges that present themselves in volunteer organisations and he is one of the few Unit Controllers who mentor other newer Controllers about how to manage Unit based issues that arise.

He also made a significant contribution to the community through his involvement with the emergency services response to the February 2009 "Black Saturday" fires in Victoria. He was tasked with Coordination of the Staging Area and Logistic Support, and deployment of crews and lighting platforms to incident grounds as required by the fire services in the Whittlesea and Kinglake areas.

Mr Lapworth also provided significant support to the Kinglake community after the Black Saturday fires assisting people to clear their properties of burnt and downed trees through the 'Chaps and Chainsaws' program.

Victoria (continued)

Mr Garry William MONCRIEFF, 32 Clarke Street, Balnarring Vic 3926

Mr Moncrieff was a founding member of the Westernport Safety Council (WSC) in the early 1980's which then later become Westernport Marine Rescue (WMR). In 2006 Volunteer Marine Rescue (VMR) Mornington took control of Westernport Marine Rescue, and he stayed with the VMR Mornington. With his extensive knowledge of Westernport and Bass Straight, he was soon elevated to a Skipper and completed his commercial gualification as coxswain.

He has demonstrated prolonged service of 36 years, distinguished by exceptional performance, particularly in the areas of Training, Community Education, and Emergency Management. Throughout his career he has continuously sought to improve his knowledge and skills and has been keen to pass on this knowledge to new recruits and crew members, in addition he is always the first to put his hand up to assist in raising funds to enable VMR to continue its valuable service to the boating public.

He has undertaken call-outs in extremely challenging weather conditions and, on many occasions, spending up to 20 hours searching for mariners in distress, and has saved countless lives during his career.

Additionally, VMR has a policy of endeavouring, at every opportunity, to educate the community, particularly children, in regard to safety whilst on the water and Mr Moncrieff has been instrumental in reaching out to the community to spread this important message. He also mentors members of the VMR to provide them with the skills necessary to sustain important life safety practices.

By his passionate, hard-working approach to making a difference Mr Moncrieff, has consistently sought to identify opportunities to drive and promote change both within VMR and through partnerships with other emergency services and community agencies.

Victoria (continued)

Mr John Alan RETCHFORD, 15 Hillard Street, East Malvern Vic 3145

Mr Retchford joined Bush Search and Rescue (BSAR) Victoria in 1961 and since that time has participated in over 30 searches. He served as Field Organiser from 1973-2001 and was the lead Field Organiser on 18 searches. He was also the BSAR Convenor from 1976 to 1979 and Police Liaison Officer from 2001 to 2006. In 1993 he was lead author and working group coordinator for the first edition of the BSAR Operations Manual. He is currently the BSAR Peer Supporter serving in that role since 2013.

He displayed exemplary leadership as BSAR Field Organiser on the challenging and unsuccessful search for a young boy at Wilsons Promontory in 1987, working very closely with Police coordinators. This search was one of BSAR's longest, lasting 10 days, and conducted in difficult terrain with over 100 BSAR members involved. He was steadfast in his leadership of the BSAR team, and gave expert witness evidence at the subsequent coronial inquest.

Additionally he was Field Organiser leading a BSAR team that accompanied Victoria Police Search and Rescue to the 1999 interstate search for four missing snowboarders in Kosciuszko National Park. This first interstate deployment for BSAR was controversial with some NSW agencies at the time. He liaised with his counterparts in NSW agencies with his usual tact and diplomacy and led BSAR's significant contribution to this search.

He has been the Lead Training Organiser on over 15 BSAR intensive annual training weekends and was responsible for developing training programs, arranging logistics and providing briefings to instructors and participants. His professional example and leadership played a significant role in increasing the standing of BSAR with Victoria Police, other emergency services, and the wider community.

For over three decades Mr Retchford has also provided numerous presentations on search and rescue and outdoor safety to community groups, bushwalking clubs and Police Search and Rescue Squad trainees.

Queensland

Mr Paul Gregory KELLY, Camp Mountain Qld 4520

Mr Kelly is recognised for his integrity and drive in delivering a collaborative, multiagency approach to training, exercise management, and operational coordination within Queensland Fire and Emergency Services (QFES), as well as with public safety partners, the Queensland Police Service and the Queensland Ambulance Service.

Accepting many roles of significant responsibility, most notably as an Executive Member, he has demonstrated exceptional dedication and commitment to SES groups across the state for over 20 years.

As a founding member and the inaugural Secretary, he led the formation of the Queensland SES Volunteers Association, (QLDSESVA), which has greatly enhanced the profile of volunteerism across Queensland, and has guided the strategic direction of future SES operations.

Mr Kelly is a role model who is held in high esteem across the SES, and the broader community, for his distinguished and courageous contributions to major incidents and deployments, and through his leadership and passion for regional preparedness and operational excellence.

Queensland (continued)

Mr David Malcolm McLEAN, Marcoola Beach Qld 4564

Since joining the Marcoola Surf Life Saving Club in 1976, Mr McLean has demonstrated committed leadership and service throughout his 39 consecutive years as an active patrolling member and his 35 consecutive years as a Patrol Captain which he continues to undertake today.

He has performed numerous volunteer roles within the Surf Life Saving movement, not only at the local club level, but also with Surf Life Saving Queensland (SLSQ), and with other Emergency Services organisation during times of natural disasters. His commitment to public safety is unquestionable.

In 1991 he was involved, together with other Marcoola Club members, in instigating one of the first Queensland dedicated 24hour Emergency Response Groups, attending to after hours call-outs from Mudjimba to Noosa. Since implementation of this initiative he has remained a key coordinator of this group and has gone on to establish relationships with key external stakeholders including the Sunshine Coast Council, Australian Lifeguard Service, Queensland Police Service and the Queensland Ambulance Service on Surf life Saving Queensland's behalf.

Since then he has assisted and encouraged other lifesaving clubs on the Sunshine Coast to provide a similar service. Fifteen clubs are now involved in the program and all key areas on the Sunshine Coast from Redcliffe to Rainbow Beach are now covered.

He has also made a significant contribution to SLSQ's Operations Support. When Rescue Water Craft (RWC) were introduced to SLSQ's operations in 2001 he instrumental in setting up a service that operated from Marcoola SLSC. In 2005 he was appointed by SLSQ to the role of Sunshine Coast Operations Support Coordinator responsible for overseeing the operations of all Operations Support Services on the Sunshine Coast, including Rescue Water Craft, SurfCom, Jet Rescue Boat, Duty Officers and Emergency Response Groups.

Mr McLean has assisted SLSQ to build the profile of Operations Support to external agencies and key stakeholders thereby ensuring an improved level of rescue capability and water safety for the community of the Sunshine Coast. Mr McLean also performs a volunteer role for the Queensland Police Service.

Western Australia

Mr Phillip S BRESSER, 20 Oakover Turn, Mandurah WA 6210

Mr Bresser has dedicated 30 years frontline service to the State Emergency Service (SES) in Western Australia. His specific interest in training and development of members has seen him train over 500 SES volunteers in Western Australia. He is an expert in such areas as storm response, managing injuries, communications, navigation and search.

He is a leader and instructor in the Mandurah Emergency Service Cadet Program and has developed age-specific training programs focussing on core SES skills for new cadet volunteers. Since 1986 the success and growth of the Cadet Program can be attributed to his involvement and dedication. He has been instrumental in merging the Mandurah Saint John's Cadets into the Mandurah Program and linking their adult leadership group into the Mandurah rescue teams to provide medical training to SES volunteers as well as operational support.

He is an experienced Field Search Controller, including experience in all types of search and development and encouragement of search team members.

He was instrumental in the design and layout of the new SES facility recently constructed for the Mandurah SES. This design has included the layout of the building and functional workflow of the operational aspects of the facility.

His plans and design for the electronic fit-out were particularly outstanding and will further enhance the project making the new headquarters a state of the art facility and a blue print for others to follow. He also worked tirelessly to secure financial sponsorship for the new building project securing significant funds from the local Mandurah community.

Mr Bresser has consistently maintained a high workload and standard of professionalism in all that he has done and has gained the respect of SES members for the skills and values he possesses. He is also an excellent ambassador for the SES.

Western Australia (continued)

Mr Jeffery Philip HOWE, 17 Wentworth Street, Yanchep WA 6035

Mr Howe has had significant involvement with Volunteer Marine Rescue (VMR) in Western Australia for more than twenty years. He has been a very active member of the Two Rocks VMR group serving in the role of Commander.

On a state level, he has served as Commander of the VMR Association of Western Australia since 2012 and was previously Vice-Commander. Additionally he was a Marine Services Staff Member at the Western Australian Department of Fire and Emergency Services (DFES) for 10 years.

He was instrumental in the introduction of the current Marine VHR radio repeater network to VMR throughout the state. Utilising his 30 year background in the telecommunications industry he was the primary technical advisor for the project whilst employed as a staff member of DFES. This project delivered a radio repeater system that vastly improved the coverage of radio communications for recreational boaters along a majority of the Western Australian coast. In doing so the safety of the boating public, and for the marine industry in general, was greatly enhanced.

Additionally he has been the main representative for WA on the National Volunteer Marine Rescue Search and Rescue Committee (NVMRSARC). This committee has been representing all VMR Associations across Australia on issues related to VMR. His input to the national approach to regulation and training for VMR groups being developed in consultation with the Australian Maritime Safety Authority (AMSA), has again been significant.

He is a staunch supporter of all aspects of VMR and his main focus is on volunteers. His approach to his duties as Commander of the VMR Association of WA has always been with the agenda of recruiting, supporting and retaining volunteers.

Mr Howe's commitment and passion for VMR, particularly in Western Australia, is significant.

Western Australia (continued)

Mr Christopher Ian JOHNS, 72 Brewster Road, Albany WA 6330

Mr Johns has been a leading member of Albany Sea Rescue for 16 years, in which time he has coordinated the vast majority of all recovery and rescue missions on the South Coast of Western Australia. In this capacity he has acted as boat (Operations Co-ordinator) captain and he has provided safe passage to crew members through the Southern Ocean off Albany, often in extreme weather.

In January 2008 he recognised the need for shock mitigation seating and recommended its introduction on the Rescue 1 boat and this type of seating is now fitted as standard to all rescue boats in WA. It is believed that the shock mitigation seats improve the potential of fast rescue boats and have also reduced the risk to crew members.

He has also been directly involved in the introduction of the Naiad Fast Response vessels into the WA volunteer sea rescue service. Through his actions and experience Albany Sea Rescue became the first volunteer sea rescue group to receive a Naiad for their operations and he is currently involved in the construction of a new Naiad vessel which will replace the current Naiad vessel (Rescue 1) in Albany.

Coupled with this he developed a Fast Response Course designed to meet the quantum leap in infrastructure in terms of the Naiad vessels with regard to the methodology, operations and crew applications. He has trained approximately 15 sea rescue groups and over 200 volunteers and this has resulted in a reduction in response times in rescue and recovery operations.

He is often called on to provide advice to sort out issues of other Naiad vessels and provide guidance and support to volunteer sea rescue groups around the state. He is also often called upon by local media to be the spokesperson for recoveries and rescues as they unfold, and he carries out this task with due respect for any injured or deceased victims, whilst enforcing the need for coastal safety.

Mr Johns has had a very significant impact on Albany Sea Rescue, from the introduction of new boats, to training and organisation and management and is considered by his peers as being one of the most knowledgeable and competent fast response boat handlers in Western Australia.

South Australia

Mr John Russell BAKER, 2 Prospect Road, Fitzroy SA 5082

Mr Baker has had a significant impact on Surf Life Saving from the grass roots level through to the development of national strategy and policy. Over nearly 40 years he has been a patrolling member, competitor and office bearer at club, state and national levels. He has served on national boards for a total of 8 years, the Board of Surf Life Saving SA for 12 years, and his local Club's Senior and Junior Boards of Management for a combined total of 13 years.

As a volunteer lifesaver he has contributed nearly 2,000 patrol hours with the Brighton Surf Lifesaving Club and the Westpac Lifesaver Rescue Helicopter, where he has performed countless rescues, searches and first aid cases.

He joined the Westpac Lifesaver Rescue Helicopter Service in 1994 and is the 3rd longest serving crew member and over the past 23 years served over 1,000 operational hours. As a Senior Crewman and Training Officer, he has been responsible for training many of the new crew over the last three seasons. As a member of the Crew Executive he has also been involved in the development of training manuals and resources for helicopter rescue operations.

In 2011 he was awarded the South Australian Emergency Services Medal in recognition of distinguished and meritorious service. He has also been awarded the National Medal and his 30 year Patrol Service Award.

He is a former State Director of Lifesaving Services for South Australia, and is currently in his 6th year as State President. Under his leadership Surf Life Saving SA (SLSSA) has expanded as an emergency service and is now protecting more South Australians in more locations than ever before. He has developed a strong strategic plan with the Board, which will see SLSSA continue to innovate and expand as the state's peak water safety authority.

Additionally, he is currently a Director of Surf Life Saving Australia and has served on several boards and committees at the national level for a total of 8 years.

Mr Baker's commitment to the community has also included significant volunteer service to a range of other organisations including the Australian Red Cross, The Smith Family, Australian Army Cadets, the Returned and Services League of Australia (SA Branch) and International Life Saving.

South Australia (continued)

Mr Shane Michael DAW, 88 Brighton Road, Glenelg East SA 5045

Mr Daw has spent many years within Surf Life Saving South Australia and through his involvement has directly and indirectly contributed to the safety and welfare of the general public. Having joined the Glenelg Surf Life Saving Club (Glenelg SLSC) as a seven year old in 1970 he has provided over 46 years of service devoting thousands of volunteer hours to beach patrols.

He has also been involved with emergency service operations as a member of the RWC group (Jet Rescue Ski or Rescue Water Craft) and has served as a member of the Westpac Lifesaver Rescue Helicopter Crew since 1987 and is a key member of the Surf Life Saving SA Emergency Operations Group.

Over the years his expertise has been widely recognised and he has been sought out to undertake programs and initiatives overseas including developing a Water Safety Plan in Fiji, through to preparing reports for the Coroner as an expert within the Coastal environment.

Similarly he has developed relationships with media organisations and is often sought out to provide comment on major incidents and, on occasions, South Australia Police have asked that he also represent other agencies in relation to major incidents.

He has served on a range of committees and in executive roles with the Glenelg SLSC including as Club President on two occasions, as Deputy President for three years, and as Emergency Services Officer for 28 years. With the Westpac Lifesaver Rescue Helicopter Service he was appointed Helicopter Crew Chief in 1999 and served in this role until 2010 when he was appointed to the position of Aerial Services Officer, which he holds to this day.

He is a Facilitator with Surf Life Saving South Australia and conducts both the training and assessing elements to determine the competency of possible members of the organisation. He has also taken lead roles in the moderation and upskilling of Facilitators and Assessors within South Australia and nationally for a number of years.

Mr Daw has given outstanding service to water safety in South Australia over many years and he is a person who exemplifies the meaning of leadership, devotion and contribution.

South Australia (continued)

Mr Michael Wayne FIX, SA

Mr Fix joined the South Australian State Emergency Service (SASES) in 1994 as a volunteer cadet member with the Strathalbyn Unit and in 1999 became a general operations member of the Unit. He subsequently was appointed Unit Team Leader in 2006 and in 2011 he took on the role as the Unit Manager at Strathalbyn. He is also a current member of the South Australian Country Fire Service joining the Strathalbyn Brigade in 1992.

He has dedicated his volunteer career to contributing to, and improving, the rescue service delivery within his local community. He is focused on building inter-service relationships within the district through the promotion of multi-agency training which has vastly improved emergency standards within the community. He is a volunteer accredited trainer and assessor within the SASES for a number of SES disciplines, both operational and managerial, and regularly travels the state to pass on his skills and knowledge to other volunteers.

He was an actively involved member of the East Region Training Committee, helping to establish training standards across a very busy region within SASES. Additionally, he has served on Regional and State Committee's during his volunteer career including the State Road Crash SMAG (Subject Matter Advisory Group), the Road Crash TAG (Technical Advisory Group), Utility Terrain Vehicle (UTV) working party, and the Road Crash Rescue Capability Reference Group.

Until recently he served as the appointed Chair of the Hills Fleurieu Unit Managers Advisory Group and has also embraced the role of being a coach and mentor to volunteers within the Hills Fleurieu District. Most recently he has provided valuable leadership and guidance to a newly appointed Unit Manager.

Mr Fix has been a guiding force in a number of initiatives within the SES and the Emergency Services sector which is testament to his commitment to the organisation. His willingness to participate in a wide range of forums, beyond that which is expected of a volunteer further demonstrates his commitment to the SASES and the community of South Australia.

Tasmania

Mr Christopher Malcolm FAGG OAM, 48 Pollards Road, Rocky Cape Tas 7321

Mr Fagg commenced his dedicated contribution to the Tasmanian emergency management sector upon joining the State Emergency Service (SES) in 1989.

With previous service in both the Australian Defence Force and the Northern Territory Police Service, he brought to the SES a range of diverse skills including leadership and organisational capabilities. Commensurate with his volunteer appointment he also assumed the responsibilities of the Municipal Coordinator for the then Wynyard Council. His wide contribution to emergency management in the greater Wynyard / Waratah region has been significant.

As Municipal Coordinator he has driven a number of complex change management initiatives. In particular, with the amalgamation of the Wynyard and Waratah municipalities, he led the improvements to facilities for the Waratah unit, and worked closely with both municipal entities to ensure a collective emergency management capability.

Additionally, he has been instrumental in ensuring emergency management planning and contingencies have had a high priority for both the municipality, and the wider North West Region of Tasmania. He works tirelessly to ensure a level of understanding within local Government to ensure they meet statutory obligations, and displays commendable skill and experience in sharing his depth of knowledge.

He has been an active member of the Regional Emergency Management Committee for North West Tasmania for many years and he has provided highly valued input, particularly in the areas of preparedness and exercising.

Mr Fagg has been a key figure in the development of an emergency management capability for the North West of Tasmania.

Tasmania (continued)

Ms Mhairi Jane REVIE, Kings Meadows Tas 7249

Ms Revie is currently the Regional Manager - Northern Region for the Tasmanian State Emergency Service (SES), a position she has held since 2008. She has operational and daily supervisory/leadership functions for both career and volunteer staff. She is an operational employee and during the June 2016 flood events in northern Tasmania she attended the flood affected area.

She has a distinguished and committed history with the Tasmanian emergency management sector commencing with the Launceston City Council as a Community Development Officer in 2002. She later continued her contribution to the City of Launceston as the manager, Community Development and the Social Recovery Coordinator. During her time with the Council she was intricately involved in facilitating and leading emergency management preparedness and planning.

Since her appointment in 2008 to the role of Regional Manager-Northern Region for the SES she has worked tirelessly to establish a comprehensive emergency management network with key stakeholders across all hazards. She is a highly proficient and respected Executive Officer to the Regional Controller (North), and to the Northern Regional Emergency Management Committee. In this capacity she is the conduit for strategic management and operational response arrangements for specific hazards across the entirety of the Northern Region.

Her dedication and skill in this role was most recently demonstrated during the 2016 campaign fires and floods. Her high level of strategic emergency management knowledge, tactical planning, flood management and stakeholder engagement was exceptional. Her high exposure on broadcast news and radio to provide advice, reassurance and support to flood-affected communities has made her a familiar figure among Tasmanian communities.

Ms Revie is held in the highest regard by her peers, volunteers and emergency service partners for her dedication and distinguished contribution to the SES, and to the community of Tasmania.

Tasmania (continued)

Mr Andrew Charles TAYLOR AFSM, 168-170 Low Head Road, Low Head Tas 7253

Mr Taylor has had a long and distinguished involvement with the Tasmanian emergency services sector including roles as a volunteer with the State Emergency Service (SES), the Tasmania Fire Service (TFS), and the George Town Municipal Council. His engagement with the sector commenced in 1983, and for the past 31 years he has been a progressive and dedicated leader in the maintenance of the municipal emergency services capability, and the promotion of public safety.

He joined the SES in 1984 and was involved in building the Road Crash Rescue capability. He was duly certified as an operator in 1987 and has been continuously active in this specialisation since. Using the skills of his civilian occupation as a Workplace Health and Safety professional, he has contributed strongly to the culture of the George Town unit. This has included compiling standard operating procedures that have been adopted well beyond the municipality. He has also been an active volunteer on every front, including fundraising and supporting the community at large.

His leadership skills as an SES Unit Manager are proven and exemplary and the George Town SES unit which he leads is recognised as an excellent example of not only operational capability, but indeed volunteerism.

Additionally he has been involved with the George Town Municipal Emergency Management Team and has occupied the role of Deputy Municipal Coordinator since the mid-1990s. Furthermore, he contributes beyond this capacity as a member of the Tasmanian Northern Region Emergency Management Committee through his civilian occupation.

Mr Taylor continues to be a leader and association representative with the TFS and has previously held positions as a volunteer with Ambulance Tasmania. For his service across many portfolios he has been recognised with the Australian Fire Services Medal (2005), the SES Volunteer Medal and the TFS Volunteer Medal for 20 years' service and he holds the National Medal with 25 year clasp.

Northern Territory

Mr Keith W HUTTON, Alice Springs NT 0870

Mr Hutton joined the Northern Territory Emergency Service (NTES) as volunteer at the Darwin Volunteer Unit in 2005 and was the Unit Officer from 2007 up until his employment as an NTES Area Manager in 2008. He has since progressed to become a career Senior Fire Fighter in 2010 with the Northern Territory Fire Rescue and Emergency Services (NTFRES) and is based in Alice Springs. He has continued to volunteer with NTES and became the Volunteer Rescue Section Leader in early 2011 and was the Acting Unit Leader for a period of 6 months in 2014.

He was instrumental in the July 2015 vertical rescue off Uluru where an overseas tourist fell from the climb into a crevasse and required vertical rescue assistance to be retrieved. The casualty had significant life threatening injuries and their survival was directly attributable to the assistance provided by the rescue team.

As the Rescue Team Leader he provided valuable leadership and technical skills during this event which was recorded as being one of the most difficult rescues NTES, NT Parks and NT Police have performed due to the incline and duration of time spent on rope. His leadership qualities, including a calm attitude throughout this operation provided the rescue team with the confidence to successfully and safely complete this dangerous task.

In his role as Rescue Section Leader he is constantly looking for areas of improvement in rescue operations. He contributes many personal hours, extensively researching new techniques and equipment to improve the response and performance, and to lower the risk for all rescue operators. He is a mentor to other volunteers, in particular to current and upcoming leaders within local volunteer units. He tirelessly advocates for an increase of cross training between the internal agencies and his unique position as a fire fighter, as well as an emergency service volunteer, has allowed him to successfully bring these two groups together to improve and share knowledge of each Service's capabilities.

Mr Hutton is an outstanding leader who is well respected by his peers. His technical skills and resourcefulness have often been relied upon during numerous operations throughout his time as a volunteer and career fire fighter and his well-developed interpersonal skills allow him to communicate effectively with a diverse range of people.