

PUBLIC SERVICE MEDAL (PSM)

Federal

Ms Nguyen Thi Thanh AN, Hanoi City, Vietnam 10000

For outstanding public service in fostering the Australia-Vietnam bilateral relationship in agricultural research.

Ms An has, since 2007, been responsible for stewarding an extensive program of research collaboration between Australia and Vietnam. Her leadership and innovation as a specialist in stakeholder management, building relationships with high levels of government has led to the development of a 10 year strategy of collaboration between Vietnam and the Australian Centre for International Agricultural Research (ACIAR).

Additionally, she has developed key relationships between Vietnam and other Australian Government agencies who together crafted the Australia in Vietnam Agricultural Strategy.

She has played a substantial role in cementing the Australia-Vietnam relationship by effective cross-cultural communication and brokering the sharing of information between the two countries. As a result, the Government of Vietnam better understands the ACIAR program and values its contribution to the country's agricultural development.

Ms An has also been instrumental in providing strategic advice to Australia's Ambassador to Vietnam, supporting an upgrade to the Australia-Vietnam bilateral relationship to a strategic partnership.

PUBLIC SERVICE MEDAL (PSM)

Ms Karen Jacqueline BINNEKAMP, Chifley ACT 2606

For outstanding public service to health, particularly through improvements to listings on the Pharmaceutical Benefits Scheme, and subsidy of breakthrough medical treatments.

Ms Binnekamp has been instrumental in having the latest innovative therapies subsidised by the Pharmaceutical Benefits Scheme (PBS), in particular the public listing of a key HIV prevention drug, and the public subsidy of a new therapy to fight blood related cancers.

She works closely with the Pharmaceutical Benefits Advisory Committee to ensure the PBS continues to provide a cost effective solution for Australians to access affordable options in medical treatment. In particular she has led complicated negotiations for the delivery of PBS medicines for conditions such as cystic fibrosis, spinal muscular atrophy and lung cancer.

She liaised with community advocates seeking to have the HIV preventative drug PrEP added to the PBS, and through effective negotiation with suppliers ensured the value for money requirement was achieved and the drug added to the PBS.

Ms Binnekamp also worked closely with the Medical Services Advisory Committee (MSAC) on the public funding of Car-T cell therapy. She led a team that developed a unique package of payment and risk sharing that reduced the upfront cost of this, an innovative cancer therapy for patients, and the first treatment of its kind in Australia. She presided over complicated negotiations with the manufacturer to convert the MSAC recommendations into a public subsidy deal, whilst ensuring the listing would deliver long term value for money. As a result of this work, the first patients accessed the publicly subsidised treatment in July 2019, only three months after the MSAC subsidy recommendation.

Ms Binnekamp is focused on the needs of the patient, driving her to provide strong quality evidence to health committees and, as a result, she has achieved positive outcomes for patients and optimum value for the Australian Government.

PUBLIC SERVICE MEDAL (PSM)

Mrs Penny DAMIANAKIS, NSW

For outstanding public service through leading the provision of Centrelink services to vulnerable customers and refugee communities.

Ms Damianakis is a leader and innovator in face-to-face customer service delivery in Centrelink and Medicare Centres, and she is strongly committed to leading and transforming the way services are delivered for individuals experiencing vulnerability.

Through a deep understanding of her customer base and the support available, she has been an advocate for culturally and linguistically diverse communities. She has successfully led targeted, piloted and implemented national programs including the 'Better Futures, Local Solutions' initiative.

By working with local service providers to provide support to jobseekers and families, she has implemented tailored approaches to boost engagement, capability and workforce participation. Her ability to develop strong community partnerships and manage service centres in complex urban locations, with high levels of demand, diversity and complexity, have been instrumental to the successful delivery of frontline services.

Her direct collaboration with refugee agencies resulted in the development and implementation of policy supporting the specific need of migrants and refugees, encouraging their independence and productive participation and social integration into the community.

Ms Damianakis' involvement over an extended period has contributed to long-term capacity building in the community, impacting the lives of many Australians by providing pathways to employment, education and independence.

PUBLIC SERVICE MEDAL (PSM)

Mr Michael James DRUCE, Cronulla NSW 2230

For outstanding public service to nuclear medicine production.

Mr Druce has led critical improvements to the large production of radioisotopes for medical imaging for over 40 years. The combination of his scientific skills, innovation and business management has transformed Australia's Nuclear Science and Technology Organisation's (ANSTO) ability to supply nuclear medicine products, resulting in Australia becoming one of the top four global distributors in the world.

His leadership, commitment to excellence, and tenacity in solving technical challenges is widely known and respected in the nuclear medicine production community and he is frequently asked to speak at international events.

He has played a key role in the growth and operation of ANSTO's nuclear health business, in particular the development of a radiopharmaceutical key to imaging of the heart, brain and cancers, referred to as Mo-99. Through his innovation, ANSTO is the global leader in the use of proliferation-resistant low enriched uranium for Mo-99 production.

He was also instrumental in the design of the new ANSTO nuclear medicine facility, which is licensed and capable of supplying up to 30% of the global patient needs for Mo-99. The production of Mo-99 has had a significant effect on the health of Australians and it is estimated that more than 110 million people worldwide have benefited from nuclear medicine production at ANSTO during his tenure.

Mr Druce, through his vision, tenacity, acumen and commercial drive has helped to deliver a global role for Australia in nuclear medicine.

PUBLIC SERVICE MEDAL (PSM)

Mr David Roland FREDERICKS, Narrabundah ACT 2604

For outstanding public service through supporting the Government in achieving fiscal and budget policy objectives, and significant reforms in the Attorney-General's Department.

Mr Fredericks has extensive experience in government and has developed a deep understanding of the fiscal environment and the challenges associated with managing the national economy.

He is highly respected for his judgement and well considered advice on complex policy areas. He regularly works with counterparts in other portfolios to assist them in identifying effective approaches to delivering the government's policy and service delivery agendas while also achieving its fiscal objectives.

He led a number of significant reforms during his service in the Attorney-General's Department, including reform of the National Partnership Agreement on Legal Services and important administrative reforms to the federal courts, Administrative Appeals Tribunal and Australian Government Solicitor. Despite the complex and sensitive nature of these reforms, he was key to achieving structural, institutional and cultural change.

During his service in the Department of Finance, he has been instrumental in the department's transformation program and drove enhancements to the framework for managing the Budget process, creating a more efficient and effective approach to decision-making, including through strong cross departmental collaboration and information management.

Mr Fredericks has also been a key collaborator as a member of the Defence Investment Committee, which has overseen the provision of Defence capabilities.

PUBLIC SERVICE MEDAL (PSM)

Associate Professor Matthew Roland HILL, Pascoe Vale South VIC 3044
For outstanding public service to materials development for industry and the Australian Defence Force.

Associate Professor Hill is an internationally recognised expert in design, synthesis and characterisation of nanomaterials. He leads a multi-disciplinary team which has been instrumental in both the discovery and development of materials known as Metal Organic Frameworks (MOFs).

He has collaborated with national and international stakeholders to build his research program at CSIRO and Monash University, delivering commercial, production scale materials for practical use. Specifically, he led a project developing MOFs to deliver broad spectrum protection for Defence personnel against toxic gases.

His research places Australia at the forefront of technologies for toxic industrial chemicals respiratory protection. To date he has attracted \$24.5M of investment across 43 separate projects, and has shared his research findings through 104 journal articles, 13 patents (with 2 licences granted), and 33 industry reports. He has also received a number of awards for innovation in science, including the Prime Minister's Prize for Science in 2014. His breakthrough scientific work is significant, collaborating with national and international stakeholders to share his knowledge and skills. His dedication to training others in STEM forms a pivotal aspect of his service.

Associate Professor Hill's service to the scientific community nationally and internationally, and to the improvement of Australia's Defence capability, is most noteworthy.

PUBLIC SERVICE MEDAL (PSM)

Dr Dale Austin LAMBERT, SA

For outstanding public service in the use of artificial intelligence in surveillance and reconnaissance, command and control, intelligence and autonomous platforms.

Dr Lambert is a world-leading scientist in high-level information fusion. His work has been instrumental in the formulation of the Cyber Influence and Data Analytics program as part of the Cyber 2020 Vision strategic document.

Information fusion is the process of integrating multiple data sources to produce more consistent, accurate, and useful information than can be provided by a single data source. He has successfully led research programs and made innovative contributions with his conceptual framework for high-level fusion processes and is credited with the design of the CONSENSUS artificial intelligence (AI) architecture, one of the world's most comprehensive AI frameworks.

His technical leadership and research contributions have resulted in him being sought to lead international teams in R&D requiring the superior technical innovation. He developed an Artificial Intelligence solution for one nation's product that was subsequently on-sold to several nations. Another achievement saw him conceptualise and implement a high-level information fusion capability, which was included in a collaborative research program supporting a \$100m United States initiative.

During his 27 year career in Defence science, he has been a visionary leader in driving AI and analysis capabilities. His in-depth contribution to information fusion has been extensive and innovative, with significant impact for Defence capability and Australia's national security. Additionally, he is currently the Chair of the Executive Chairs of the largest, five nation collaboration on Defence Science and Technology.

Dr Lambert's work continues to shape new science and technology programs and influence important international partners.

PUBLIC SERVICE MEDAL (PSM)

Dr Adam LEWIS, Higgins ACT 2615

For outstanding public service through the application of geospatial information.

Dr Lewis' vision and leadership over a sustained period has transformed the way spatial data is organised, prepared and analysed, leading to changes in the way images are recorded by satellites in Australia.

Since 2004 he has transformed Geoscience Australia's earth and marine observation function into a globally recognised capability. As a collaborative and influential leader he has continually focussed on matching earth observation data with the needs of evidence-based decision making.

He has been integrally involved in the design and development of data technology called Digital Earth Australia. It provides the Australian Government with the data to monitor the environment and increase productivity in the agricultural and mining industries. He was also instrumental in establishing the Open Data Cube, a global initiative which increases the value and use of satellite data, providing users with free access to technology and analysis platforms.

Through Dr Lewis's leadership and innovation Australia now leads the world in the analysis and delivery of modern satellite remote sensing data.

PUBLIC SERVICE MEDAL (PSM)

Ms Helen Maree McDEVITT, O'Connor ACT 2602

For outstanding public service through social policy innovation to improve the lives of disadvantaged Australians, particularly young persons and people with a disability.

Ms McDevitt has been key to the policy, design and implementation of the National Disability Insurance Scheme (NDIS). Specifically, she was critical to achieving the transitional and full scheme agreement between the Commonwealth and the states and territories. This agreement provides increased certainty for the scheme in supporting people with a disability, their families and carers.

Her extensive experience in dealing with complex, whole-of-government policy saw her progress the NDIS to full scheme realisation. She was key in the development and negotiation with states and territories on a core set of nationally consistent provisions that formed the basis for the full scheme NDIS.

She has a passion for improving the NDIS and the lives of people with a disability. She inspires those around her to deliver scheme policy, often under critical timeframes, and in a challenging political environment.

Throughout her public service career she has contributed to significant developments in health policy, including leading negotiations of early childhood, school education, vocational education and training, and health reforms with the states, as well as policy reforms to improve the lives of disadvantaged people and to support the social services sector.

Ms McDevitt's work has made a significant contribution to improving social inclusion and workforce participation for the disadvantaged in the community.

PUBLIC SERVICE MEDAL (PSM)

Mr Mark Patrick O'CONNELL, QLD

For outstanding public service through leading engagement with communities affected by PFAS contamination from legacy Defence firefighting activities.

Mr O'Connell has led the engagement with communities impacted by Per- and Poly-Fluoroalkyl Substances (PFAS) contamination emanating from Defence bases arising from legacy firefighting activities, including the contamination of ground water.

As Director of Investigation and Community Engagement, he has helped shape the whole-of-Government policy response to PFAS contamination concerns. He has been instrumental in the development of the Department of Defence's national PFAS Investigation and Management program, utilising his experience in community engagement and knowledge of PFAS contamination impacts.

He has been the human link between the community and Defence, advocating for the local community and assisting residents to access existing government support programs. His genuine interest and concern for the welfare of residents has been key to ensuring Defence's relationship with community members remained collaborative and constructive and maintained the reputation of Defence.

Notably he led the development of an inter-departmental support strategy that addressed the mental health and wellbeing needs of the affected communities.

Mr O'Connell's exceptional public service has helped to improve the outcomes for communities affected by PFAS contamination which has made a material difference to many lives.

PUBLIC SERVICE MEDAL (PSM)

Mr Nico PADOVAN, ACT

For outstanding public service in program and policy delivery, including supporting the recovery and reconstruction of the livestock industry in North Queensland.

Mr Padovan has served in the Australian Public Service for over 19 years following 16 years of military service. He has undertaken a range of roles, with a strong focus on policy development, business transformation and program delivery. His experience extends across a number of Australian government departments including the then Department of Agriculture and Water Resources, where most recently, he was responsible for national biosecurity and quarantine operations.

Currently as the Deputy CEO and COO of the North Queensland Livestock Industry Recovery Agency, he has played a pivotal role in the recovery and reconstruction of the area after the monsoonal rain event that devastated North Queensland in February 2019. He has provided exceptional leadership in the immediate aftermath of the flooding event, which saw the widespread destruction of livestock, agricultural operations and infrastructure across more than 15,000 square kilometres.

He has engaged with individuals, businesses and communities to ensure the coordinated and timely delivery of Government support measures, including overseeing the dispersal of over \$100 million in financial assistance to primary producers, small businesses and not for profit organisations in Special Disaster Assistance Recovery Grants. He has also worked closely with stakeholders to develop and coordinate the delivery of a plan for the longer-term recovery and reconstruction of these areas.

Mr Padovan's effective collaboration in bringing together a wide range of government agencies with primary producers, small businesses and local communities is helping build a strong recovery plan and strengthened resilience for those in the region in dealing with future events.

PUBLIC SERVICE MEDAL (PSM)

Ms Julie Anne ROBERTS, Giralang ACT 2617

For outstanding public service through exceptional delivery of executive support services to the national security community.

Ms Roberts has provided high quality executive support to senior public servants throughout her career of over 30 years. She is a consummate professional with personal integrity, drive and commitment of the highest standards.

Her extensive experience working to senior executives has resulted in the development of a unique skills set which enables her to understand, and be responsive to, the needs and pressures of her executive and to represent their interests. She has shown versatility, traversing different organisational cultures including foreign affairs, defence, intelligence and security, harnessing the National Intelligence Community to its best effect.

Her highly developed communication skills, and ability to prosecute her work with a deep understanding of its broader context, has ensured the business of the day, be it intelligence matters, foreign and diplomatic crises, or defence and security issues are resolved.

Her high-level support of the executive is paramount to the effective operation of a transparent and efficient Office of National Intelligence (ONI). She has been key in identifying best practice for scoping and implementing programs of work for the executive, developing more efficient processes, systems and protocols to make the ONI agile and productive in the delivery of key outcomes.

Ms Roberts, through her professionalism, composure and collaborative efforts, has worked with the intelligence community to successfully triage significant national issues, regardless of the complexity or sensitivity of the situation.

PUBLIC SERVICE MEDAL (PSM)

Dr Albin Frank SMRDEL, Hughes ACT 2605

For outstanding public service in reforming the corporate arrangements of the federal courts, and structural reform for the Australian family courts system.

Dr Smrdel has been deeply committed to the long term reform of the operation of the federal courts, including family courts, using his broad experience to create optimal policy options and collaborative partnerships with the courts.

He has been the key policy architect in the development of innovative approaches to structural reform aimed at improving court efficiency in the family law jurisdiction. His enduring relationships with members of the judiciary and the courts' administration have enabled him to identify the value in implementing significant changes to the corporate arrangements of the federal courts.

The changes to corporate arrangements have led to a reduction of duplication, improved long term financial sustainability and better delivery of court services for the Australian community. The reforms have delivered more efficient allocation of Commonwealth resources while maintaining the quality of the service provided by the federal courts. Importantly, the reforms are supported by the courts, government, legal practitioners and families.

Dr Smrdel brings expertise and sound political judgement to his work, materially contributing to meeting the government's priorities of the day, and enhancing the reputation of the Commonwealth Attorney-General's Department.

PUBLIC SERVICE MEDAL (PSM)

Mr Robert STURGISS, O'Connor ACT 2602

For outstanding public service through the development of a world class inventory for greenhouse gases, and to accurate measuring and reporting of emissions for Australian companies.

Mr Sturgiss has shown significant commitment to the development of systems that support the accurate measurement and reporting of greenhouse gases in Australia, and globally, through the creation of an inventory system.

The inventory he developed is foundational to the international transparency of efforts to track emissions, and support the global effort to address climate change. Programs he has developed have created a robust method to estimate greenhouse gas emissions for Australian companies, which are increasingly engaging in emission reduction planning.

He has personally driven sustained partnerships with other organisations, such as CSIRO and Geoscience Australia, to find faster, more accurate ways to process greenhouse gas data into useful information, resulting in technological gains and improvement in methodologies.

He is highly respected by domestic and international stakeholders for his extensive knowledge and expertise. An example of the respect with which he is held was his selection as a member of the Intergovernmental Panel on Climate Change (IPCC), the United Nations body for assessing the science related to climate change. His recommendations have been incorporated into IPCC guidelines for use by countries around the world.

For over 20 years he has directly contributed to domestic and international climate change issues, driving the development of geospatial tools to support industry to create proposals to reduce emissions under the government's Emissions Reduction Program.

Mr Sturgiss' establishment of the National Greenhouse Gas Inventory Program, and commitment to improving Greenhouse Gas accounting, has placed Australia well in meeting national reporting commitments under the Kyoto Protocol and the Paris Agreement.

PUBLIC SERVICE MEDAL (PSM)

Mr Damian John VOLTZ, Camp Hill QLD 4152

For outstanding public service through efforts to protect Australian sport from the threat of match-fixing, corruption and criminal exploitation.

Mr Voltz is an internationally recognised authority on the development of initiatives and capability to ensure sport is protected from the threat of match-fixing, corruption and criminal exploitation. He has been central to the creation of the Sports Betting Integrity Unit (SBIU) within the Australian Criminal Intelligence Commission (ACIC).

As a senior intelligence analyst he has provided key advice to the Wood's Review of Sports Integrity Arrangements which was instrumental in reshaping and enhancing Australia's sports integrity framework and capabilities. He was key to the development of an internationally recognised Sports Integrity Threat Assessment Matrix and he has used his in-depth knowledge to deliver sports integrity initiatives in developing countries.

He is highly respected in the international community for his expertise in the areas of match fixing, illegal betting and corruption. The international sports community regularly seeks his advice in relation to serious and organised crime infiltration, match fixing and sports wagering. His formative work to understand the threats to Australian sports by serious and organised crime have also resulted in numerous policy interventions.

Mr Voltz, through his dedication and commitment, has forged a unique connection between sports integrity policy and the application of law enforcement powers to detect and defeat sports corruption.

PUBLIC SERVICE MEDAL (PSM)

Ms Lesley WATSON, Isaacs ACT 2607

For outstanding public service through contributions to agency organisation and functioning, and to Australia's national security.

Ms Watson has made an instrumental contribution to improving the performance and functioning of organisations contributing to national security, and to advancing the safety and well-being of staff serving overseas.

In addition, her work developing related policy and guidelines has meaningfully improved agency integrity, and governance.

Throughout Ms Watson's career in the Foreign Affairs and Trade portfolio, she has displayed the highest levels of integrity, professionalism and dedication to the public interest.

New South Wales

Mr Christopher Mark BEATSON, Avoca Beach NSW 2251

For outstanding public service to the New South Wales Police Force.

Mr Beatson, in his role as Director of PoliceLink Command, has excelled in delivering high level service to the NSW Police Force. His strategic vision and business acumen, coupled with extensive call centre management experience, has led to the significant growth of the PoliceLink Command, and the expansion of the services it delivers.

Since joining PoliceLink Command in 2001, he has reformed the way NSW Police address emergency calls. His innovative approach saw the expansion of the Command from a single business unit taking 520,000 telephone reports of minor crime in 2000-2001, to 10 business units responding to 1.495 million telephone reports and digital contacts in 2018-2019.

With a strong focus towards continual improvement, he has encompassed a range of technologies to produce resource effectiveness in a 24/7 working environment, ensure a robust and reliable contact centre, and deliver multi-channel contact service to the community.

In addition, he has had direct involvement in the future direction of the provision of emergency service outcomes via his involvement in the National Emergency Communications Working Group. He has also implemented the NSW Police Force Community Portal, which has allowed the community to report incidents online.

Mr Beatson has harnessed technology to provide efficient and effective solutions, which has improved service delivery for the NSW Police Force and the community of New South Wales.

PUBLIC SERVICE MEDAL (PSM)

Mrs Wilma FALCONE, Cecil Hills NSW 2171

For outstanding public service to the social housing sector in New South Wales.

Since joining the NSW government in 1997, Mrs Falcone has dedicated her career to helping vulnerable groups and she has made significant contributions to NSW social housing programs with long lasting impacts for the community.

In 2016 she was appointed as the Director Social Housing Strategy Implementation Unit, and has been instrumental in the delivery of the Future Directions for Social Housing, a ten year program to drive better outcomes for social housing tenants. She leads a team tasked with the Social Housing Management Transfer and the Communities Plus relocations.

Within the last year she has successfully lead and completed the transfer of tenancy management of approximately 14,000 properties across seven locations, to nine community housing providers. Her focus on tenant outcomes, during and post transfer, ensured a seamless transfer of the management of these properties to the community housing sector.

She is also driving the tenant relocation program for multiple Communities Plus projects, enabling the delivery of up to 23,000 new and replacement social housing dwellings and up to 40,000 private dwellings. A challenging and sensitive project with intense media scrutiny, Mrs Falcone has emphasised the importance of transparent and honest communication combined with a truly collaborative approach to achieve positive outcomes for tenants and the government of New South Wales.

Mr Mark David GRANT, NSW

For outstanding public service to education in New South Wales.

Over a diverse career Mr Grant has displayed dedication and passion for improving outcomes for all members of New South Wales' school communities. Having served as a teacher, Principal, Executive Director, and the current Chief Executive Officer for the Australian Institute for Teaching and School Leadership, he has successfully implemented large scale and significant educational reforms to the benefit of NSW Department of Education and public schools across the state.

As Executive Director, Leadership and High Performance, Mr Grant was instrumental in leading the implementation of the Resource Allocation Model (RAM) for NSW public schools. The RAM was a new way of allocating \$9.1b of funds to schools, increasing transparency and flexibility in the way schools could use funding.

As Executive Director, Learning Management and Business Reform, Mr Grant transformed a high profile, state-wide change strategy to modernise student administration and finance systems. The success of the program under his leadership is a testament to his passion and commitment.

Mr Grant's leadership promotes trust in his teams and their stakeholder relationships and he consistently promotes and maintains high standards. His attention to detail in program planning, communication, governance, marketing, procurement and project management has greatly assisted the New South Wales Department of Education to meet its strategic goals.

PUBLIC SERVICE MEDAL (PSM)

Ms Pippinella Wheatcroft JOB, NSW

For outstanding public service to drought affected communities in New South Wales.

Ms Job has displayed extraordinary levels of commitment, service and compassion, to the rural sector of New South Wales in a career spanning over 20 years. A dedicated public servant, she continues to make meaningful impacts for communities across the state.

As the 2018 NSW Drought Coordinator, she was a critical conduit for the NSW Government to reach and support drought affected individuals and communities. She worked tirelessly, travelling thousands of miles, personally visiting hundreds of households and initiating community forums across some of the most remote parts of the state, all within a seven month period.

She provided a voice to those impacted by the drought and her work saw the NSW Government establish drought support programs and packages at unprecedented levels.

She has been an advocate for financial and mental health literacy, and has made significant contributions to developing and embedding programs that promote rural and community resilience. She has successfully led high performing teams to implement and support major programs such as the Rural Resilience Program; the Young Farmer Business Program; and the Rural Women's Network.

Ms Job is known for her innovative, empathetic and respectful leadership and for her care and concern for her colleagues and for the people of rural and regional New South Wales.

PUBLIC SERVICE MEDAL (PSM)

Mr Ronald Fredrick KEMSLEY, West Kempsey NSW 2440

For outstanding public service to environmental rehabilitation in the Kempsey Shire.

Mr Kemsley has displayed dedication and passion for environmental rehabilitation in his role as a Senior Natural Resources Officer at Kempsey Shire Council. Since joining the Council in 2000, he has worked in the restoration and enhancement of Kempsey Shire's aquatic ecosystems, and addressed environmental issues.

He is well respected amongst his peers for his diligence, expert knowledge, extensive skills, and endless determination that he brings to his varied projects.

He has been instrumental in implementing several significant and wide-ranging environmental rehabilitation projects including the Boyters Lane Wetland Rehabilitation Project. This project transformed a degraded dairy farm into a thriving coastal wetland, delivering ecological, social and economic benefits for the South West Rocks community.

Since the extensive rehabilitation more than 230 species of bird have been detected in the area, including endangered species. Such was the success of the project, the approach toward the Boyters Lane Site is now being applied in other Council managed environmental rehabilitation projects.

Mr Kemsley's experience and expertise, and his enthusiasm for work and willingness to share his extensive knowledge has been highly valued by the community he serves.

PUBLIC SERVICE MEDAL (PSM)

Mrs Annette Elizabeth MOEHEAD OAM, Wollongbar NSW 2477

For outstanding public service to mental health care of aged persons in New South Wales.

Ms Moehead has provided exceptional service to NSW Health since 1973. Specialising in the nursing of dementia and psychogeriatrics for over 30 years she is regarded by nurses and health professionals, locally and nationally, as a leader, mentor and expert in dementia and delirium care.

An outstanding and innovative influence in the psychogeriatrics sector, she has placed great emphasis on the recognition, assessment and management of cognitive disorders at a state and national level. She established the first dementia day care service outside the metropolitan area; setting up and delivering one of the early dementia pilot programs in order to establish a coordinated approach to delivering community mental health services to older persons.

She has also been a major influencer in the development of the NSW Dementia Action Plan and has been instrumental in the development and implementation of delirium care as a National Standard.

Currently as Nurse Practitioner Psychogeriatrics, Northern New South Wales Local Health District, Ms Moehead's dedication and commitment to influencing the knowledge and skill of the healthcare workforce in delivering quality clinical care has earned her the respect and acknowledgement from her patients, peers and the community of New South Wales.

PUBLIC SERVICE MEDAL (PSM)

Dr Victor Hutton ODDY, Armidale NSW 2350

For outstanding public service to the primary industry sector, and to science, in New South Wales.

Dr Oddy has dedicated his career to research and development in nutrition, animal physiology and mitigation of greenhouse gases by livestock throughout a career spanning over 40 years with the Government of New South Wales, in particular with the Department of Primary Industries.

He continues to make real impacts for the livestock industry, particularly in the areas of animal growth, efficiency, nutrition and methane production. He has authored more than 100 peer reviewed scientific journal papers, including invited reviews and a book chapter, and well over 100 conference papers and industry reports regularly cited by scientists all over the world.

Notably, he introduced the system for calculating feed requirements now used for drought feeding of livestock throughout Australia. More recently he co-authored a paper in the Animal Production Science journal providing the scientific evidence for revising methodology used by the National Greenhouse Gas Inventory, which had incorrectly attributed higher emissions to Australian cattle.

In 2015 he was promoted to Senior Principal Research Scientist, a senior and distinguished academic ranking within Australia reserved for those who demonstrate a sustained and outstanding contribution across a broad range of criteria. He has supervised postgraduate students facilitated by the University of New England and has been a mentor to a number of colleagues throughout his career.

Dr Oddy has provided superior dedication and commitment to the community of New South Wales, particularly to primary industry.

PUBLIC SERVICE MEDAL (PSM)

Mrs Donna OSLAND, Malabar NSW 2036

For outstanding public service to public programs at the Royal Botanic Gardens, Sydney.

Mrs Osland has displayed exemplary leadership and customer service as an Education Officer and then Manager of Volunteer Programs at the Royal Botanic Gardens, Sydney for over 23 years. Known for her excellent organisation, effective mentoring and leadership, she has developed and managed the significant growth of the volunteer programs at the Sydney, Mount Annan and Mount Tomah botanic gardens and at Centennial Parklands. The programs now involve the work of over 700 volunteers across the four sites.

Additionally she has ensured that the Royal Botanic Garden's high professional standards are achieved and maintained by all the volunteers, especially the volunteer guides, all of whom undergo rigorous training and evaluation before they are accredited to lead guided walks.

She has also been responsible for the development and delivery of educational and public programs at each of the Gardens, along with the professional development of staff and volunteers. Notably, she coordinated the activities for the 30 Year Anniversary of the Royal Botanic Garden's Volunteer Guides in 2011, and in 2016, the development and publication with the volunteer guides, a book of guided walks for the 200th Anniversary of the Gardens.

She has also initiated and developed joint programs between the Royal Botanic Gardens and other cultural institutions such as the Art Gallery of NSW; the State Library; and the Museum of Sydney.

Highly respected amongst colleagues, peers and visitors, Mrs Osland has made a substantial contribution to the Royal Botanic Gardens and to the community of New South Wales.

PUBLIC SERVICE MEDAL (PSM)

Mr Raymond John SMITH, West Wyalong NSW 2671

For outstanding public service to local government in New South Wales.

Mr Smith has served communities in New South Wales through the local government sector for over 48 years. Commencing his service at Baulkham Hills Council in 1971, he developed a passion for local government which saw him contribute to the Councils of Hornsby Shire, Penrith City, Waverley, Grafton City, and Cobar Shire.

In 2010, he commenced as General Manager at Bland Shire Council and during his tenure has developed and led multidisciplinary teams to ensure a renewed focus on strategic planning and budgeting trends to secure the future stability of the Council. His drive, determination and leadership, coupled with his passion and creativity, has made him an outstanding public servant and General Manager.

His achievements include the implementation of the Fit for the Future program; the attraction, retention and expansion of service and facilities for local hospitals, medical and drought relief; implementation of the tourism campaigns; and facilitation of over \$1 million in operational savings.

During his long career he has demonstrated a broader focus and sense of duty, taking on positions in the NSW Country Mayor's Association, the Further Inland Development Organisation, and the Riverina Eastern Regional Organisation of Councils Board.

Mr Smith is a conscientious and professional General Manager, committed to excellence in local government, and an unwavering dedication to the community of New South Wales.

PUBLIC SERVICE MEDAL (PSM)

Ms Vicki TELFER, Darwin NT 0800

For outstanding public service to industrial relations policy and reform in New South Wales.

Ms Telfer has been instrumental in the evolution and sustainability of industrial relations policy and reform across New South Wales for over 20 years. She played a critical role navigating some of NSW's most public industrial matters, ensuring mutually beneficial arrangements were achieved. At NSW Treasury she drove the establishment of a flexible working environment across NSW Treasury.

Ms Telfer's innovation, leadership and dedication has helped to ensure New South Wales is equipped with productive and desirable workplaces.

Ms Katherine Ruth TOLLNER, Orange NSW 2800

For the outstanding public service to people with a disability in New South Wales.

Ms Tollner was instrumental in shaping and implementing an innovative partnership with National Disability Services in 2014 whilst working for the Department of Industry. Since that time she has contributed to the provision of ongoing, meaningful employment in regional New South Wales for more than 200 workers with a disability.

Following the closure of one of Orange's largest employers, many of the local disability community were facing the possibility of unemployment. Displaying exceptional initiative and stewardship, she established a partnership between the National Disability Service's 'BuyAbility' program and the Department of Industry. This involved the Department contracting services to disability enterprises, registered under the BuyAbility program, to provide commercial office cleaning, data entry, printing and business stationary, scanning, secure document destruction and grounds maintenance.

The highly successful agreement is now valued at approximately \$12 million, and employs more than 200 workers and additional support staff across the state. It has created meaningful, long-term employment opportunities and has set the benchmark for future commercial models. The program's innovative approach to increasing work participation for people with a disability, and capacity to provide disability enterprises with sustainable long-term revenue streams, is most notable.

Ms Tollner is a highly respected public servant whose work has positively impacted the lives of people with disabilities in New South Wales.

PUBLIC SERVICE MEDAL (PSM)

Victoria

Professor Stephen Moile CORDNER AM, Caulfield VIC 3162

For outstanding public service to forensic medical and scientific services, training and research in Victoria.

As inaugural Director of the Victorian Institute of Forensic Medicine (VIFM), Professor Cordner has been instrumental in the establishment and development of the Institute's form and functions.

Under his leadership the VIFM managed Australia's largest Disaster Victim Identification (DVI) response following the devastating Victorian bushfires in 2009. VIFM staff and expert medical volunteers undertook the difficult process of forensic medical identification of the fire victims.

Additionally he has overseen the deployment of VIFM teams to the Netherlands for the DVI response to the crash of MH17 in Ukraine, and to other events in New Guinea, Indonesia, Congo and various Pacific countries. He has himself undertaken multiple missions in the aftermath of conflict and disaster across the globe, including to the former Yugoslavia, Iraq, Afghanistan, Myanmar, the Philippines and Liberia.

Professor Cordner's outstanding public service to local, national and international communities, and his dedication and commitment to forensic medicine, has earned him high respect.

Ms Shelagh Elizabeth DONEGAN-BRAGG, Woodside VIC 3874

For outstanding public service to education, and to people with a disability, in Victoria.

Ms Donegan-Bragg has shown significant leadership over the past 15 years as Principal of the Sale and District Specialist School in Victoria.

Her vision, and now legacy of creating a purpose-built educational facility for students with a disability has created an environment for all students to achieve better outcomes and has strengthened the sense of pride and inclusion within the community.

Ms Donegan-Bragg's outstanding public service to education, and to the community of Victoria, has been exemplary.

PUBLIC SERVICE MEDAL (PSM)

Ms Noelene DUFF, South Yarra VIC 3141

For outstanding public service to local government in Victoria.

Ms Duff has made a long and distinguished contribution to local government in Victoria and her extensive experience and policy influence has been regularly called upon, including as Vice President of the International City Managers Association.

She has also been a strong and influential advocate of gender equality in local government and is a mentor and coach to many emerging women leaders.

Ms Duff's outstanding public service to local government, and to the community of Victoria, is most noteworthy.

Mrs Christine Michelle FERGUSON, Ballarat Vic 3350

For outstanding public service to policy and program delivery in Victoria.

Ms Ferguson has made a significant contribution to the public sector across a range of portfolios in regional Victoria during a career spanning more than 20 years.

She is recognised for her ability to cut through complex cross portfolio issues and deliver outcomes for communities, particularly in the Grampians region.

Ms Ferguson's outstanding public service, particularly to policy and program delivery in Victoria, is highly commendable.

Miss Reegan Odette KEY, Ferny Creek VIC 3786

For outstanding public service to emergency management systems in Victoria.

Miss Key has initiated and led improvements in emergency management within the Victorian community particularly in the aftermath of the devastating 2009 Black Saturday bushfires.

She was instrumental in the development and implementation of the VicEmergency channels, a world-leading initiative that has had a significant positive impact on the way the community receives emergency information.

Miss Key's outstanding public service to ensuring the safety of people in Victoria during public emergency situations brings great credit upon herself and on the Department of Justice and Community Safety.

PUBLIC SERVICE MEDAL (PSM)

Ms Gabrielle Hedwig LEVINE, VIC

For outstanding public service to community safety projects in Victoria.

Ms Levine has been instrumental in leading a number of high profile projects on behalf of the Victorian Department of Justice and Community Safety.

This has included leading the implementation of the first Youth Justice Multi-Agency Panel which has resulted in increased collaboration in managing young people at risk of re-offending.

Her strong leadership and engagement has led to many positive outcomes for adults and young people who have had dealings with the justice system.

Ms Levine's outstanding public service to the delivery of justice services, particularly to the community in regional areas in Victoria, is most commendable.

Dr James Richard PEARSON, VIC

For outstanding public service to forensic science, particularly to chemistry, in Victoria.

Dr Pearson has led research, development and innovation across a variety of forensic disciplines in order to optimise forensic support to Victoria Police.

At a national level he has raised the capability of forensic laboratories in all jurisdictions, training others in a range of techniques and methods.

He has also been a role model and mentor to emerging forensic scientists and has dedicated his skills and experience to a range of professional organisations including the Chemical Warfare Agent Laboratory network and the Australian and New Zealand Forensic Science Society.

Dr Pearson's outstanding public service to Victoria Police, and to the community of Victoria, in the field of forensic science is most noteworthy.

PUBLIC SERVICE MEDAL (PSM)

Ms Janine Louise TOOMEY, Kensington VIC 3031

For outstanding public service to policy design and service delivery in Victoria.

Ms Toomey has dedicated her career to supporting and facilitating self-determination for people with disability most recently in her role as Executive Director, Community Services Operations in the Victorian Department of Health and Human Services.

She has been instrumental in leading the co-design of individualised support approaches within Victoria, as well as the transition of services to the National Disability Insurance Scheme (NDIS) and the transfer of government services to community service providers.

Ms Toomey's outstanding public service through the efficient delivery of health and human services demonstrates her significant dedication and commitment to Victorians with disability.

PUBLIC SERVICE MEDAL (PSM)

Queensland

Mr Colin Brian CASSIDY, Brighton QLD 4017

For outstanding public service to economic development, corporate services and town planning in Queensland.

Mr Cassidy commenced his town planning career with local government in Queensland in 1981. He refined his skills rising to Deputy Shire Planner for the then Moreton Shire Council where he undertook statutory land use planning functions, including engagement with the community and key stakeholders to ensure appropriate outcomes.

After almost 10 years in the local government sector he moved to the Queensland State Government, continuing his planning focus. By 2008, he was serving as Executive Director of the Policy and Planning Division, augmenting his town planning experience with broader policy and legislative responsibilities. During this time, he led the development and implementation of the Sustainable Planning Act 2009 (QLD), a significant contribution to change in the practice of town planning in the state.

In 2011 he became Deputy Director-General of the Strategy and Governance group and later the Chief Operating Officer for the newly formed Department of State Development, Infrastructure and Planning. In this role he was responsible for a team of 180 staff, leading the Department's corporate and business systems and professional services. He was also responsible for leading the machinery of government changes, and a major reform agenda and renewal program, following the State Government election.

In 2015 he became Deputy Director-General of Economic and Industry Development and led the development and implementation of 10 year strategies to support the development of a number of priority industry sectors including advanced manufacturing, defence industries, aerospace, mining equipment, technology and services, and biomedical and bioindustrial technology. He has successfully engaged with industry representatives with regard to these strategies, supported the Minister of the day with challenging industry issues, and identified opportunities to grow these sectors in Queensland.

Mr Cassidy's dedication to effective public administration, and to achieving significant outcomes for the community of Queensland, has been exemplary.

PUBLIC SERVICE MEDAL (PSM)

Ms Clare Frances DOUGLAS, Cairns QLD 4870

For outstanding public service to health administration in Queensland.

Ms Douglas was appointed Chief Executive of the Cairns and Hinterland Hospital and Health Service (CHHHS) in June 2016 during a significant period of change.

Since that time she has built strong relationships across the CHHHS area. She has strengthened and improved service delivery in regional and rural communities, introduced new services, and continued to improve the financial position of the CHHHS.

Ms Douglas' commitment and dedication to public health administration in Far North Queensland has been exemplary.

Ms Maureen Elaine ERVINE, QLD

For outstanding public service to Indigenous families and communities in Queensland.

Ms Ervine has had a lifelong career in public administration roles across New South Wales and Queensland spanning more than 40 years, commencing her service in regional positions in NSW in the 1980s. Since that time she has demonstrated exceptional service to child protection, and passionate advocacy for vulnerable families, particularly Aboriginal families and communities.

She is highly regarded for her exemplary practice wisdom which embodies decades of compassion, strength, resilience and expertise, working to support families.

She rose to positions of leadership due to her diligence, hard work and integrity, holding District Manager (NSW) and Regional Practice Leader (QLD) positions. As a Gooneroi (aka Kamileroi) woman she keeps culture at the centre of practice, extending support to her colleagues and building cultural capacity. She applies a high degree of compassion and understanding to the complex child protection system.

She has been instrumental in Central Queensland through extending the Framework for Practice and addressing inherent racism through Working With and Across Difference. She holds a valued position on the Department's First Nations Council and Workforce Subcommittee where she provides consultation, analysis and advice on a range of matters affecting Aboriginal and Torres Strait Islander families and staff.

Ms Ervine's commitment and dedication to Aboriginal and Torres Strait Islander children and families, particularly in Queensland, for over 40 years has been outstanding.

PUBLIC SERVICE MEDAL (PSM)

Ms Julie ETCHELLS, Ipswich QLD 4305

For outstanding public service to children and families in Queensland.

Ms Etchells has delivered 20 years of public service to the Queensland community. Her focus has been on supporting positive outcomes for children and families across multiple areas of the state, including overseeing service delivery in rural and remote areas, and with Aboriginal and Torres Strait Islander communities.

She has undertaken multiple service delivery and leadership roles, including as Child Safety Officer, Senior Practitioner, Child Safety Service Centre Court Coordinator, Court Services Court Advisor, Project Officer, Child Safety Service Centre Manager, Regional Operations Manager, Assistant Regional Director, and Regional Director.

Since 1999 she has been involved with assisting severely abused and neglected children, victims and perpetrators of domestic and family violence, children with a disability, and families in need. In her current role she is responsible for broader regional placement systems, investment and procurement of services to provide targeted secondary intervention services, working with local elders and community groups, and leading, supporting and supervising operational service centre managers across the West Moreton District of the South West Region.

Ms Etchell's commitment and dedication to Queensland's children and families throughout her long career has been exemplary.

PUBLIC SERVICE MEDAL (PSM)

Ms Helen Francis FERGUSON, QLD

For outstanding public service to social policy development and implementation in Queensland.

Ms Ferguson's enthusiasm for social policy in all its forms, along with achieving outcomes for people through human and social services, has been honed through significant opportunities in the non-government and public sectors, and informed through customer service at the regional level.

She has worked in policy and program development for over 24 years, commencing in 1994 as Policy Coordinator, Youth Section, in the Queensland Department of Family Services and Aboriginal and Islander Affairs. This has culminated in her undertaking the role of Assistant Director-General, Strategic Policy and Legislation, Queensland Department of Communities, Disability Services and Seniors.

Since 2015 she has worked tirelessly in ensuring the success of the National Disability Insurance Scheme (NDIS) for the Department's clients living with a disability. She has been involved with the NDIS Policy Design where she entered into negotiations with the Commonwealth Government to resolve mainstream interface issues such as transport, personal care in schools, child protection, justice and corrections, community visitors, health and mental health and housing and specialist disability accommodation.

She has also contributed at the national level on the NDIS Quality and Safeguarding Framework and the NDIS Act and Rule amendments and the National Disability Strategy.

Ms Ferguson's achievements in social policy development have resulted in significant improvements in the lives of many in the Queensland community.

PUBLIC SERVICE MEDAL (PSM)

Mr Michael Dermot PARKER, QLD

For outstanding public service to local government administration in Queensland.

Mr Parker has a long and respected history working in public service from various roles in the State Government through to Chief Executive Officer (CEO) roles in various small remote councils across Queensland.

Given the characteristics of the communities he has worked with, and the substantial challenges they face, he has, over many years, progressed a range of initiatives including critical infrastructure upgrades and much needed community development programs. Often these outcomes have been achieved with minimal support.

He has consistently delivered over and above what is reasonably expected of a council CEO and through his active participation in many regional bodies and collaborative arrangements, his influence has resulted in positive outcomes that transcend council boundaries.

His commitment to empowering his teams and developing their potential, especially for Indigenous staff members is well known and highly regarded and he has always sought to provide service excellence in every aspect of council business. His knowledge and experience has equipped many rural councils to achieve cost savings on their infrastructure works programs and redirect these savings back into the local community.

His leadership qualities are also most evident in the transformation of Barcoo Shire Council, where he led, developed and challenged the council workforce to re-design more efficient processes across many of council's operations.

Mr Parker's commitment and dedication to public administration, and to the development of regional and remote Queensland, is exemplary.

PUBLIC SERVICE MEDAL (PSM)

Mrs Janelle Sue THURLBY, McDowall QLD 4053

For outstanding public service to financial management and planning in Queensland.

Mrs Thurlby has been a member of the Queensland Public Service since 1978 when she commenced her career with the State Works Department. For over 20 years she has been a dedicated officer of Queensland Treasury and in that time has worked across a range of areas, most recently as Assistant Under Treasurer, Agency Performance.

Throughout her career she has been a strong advocate for sound public policy coupled with best use of public monies and fiscal responsibility. In many roles including as Director in Social Services Reform, and both as a Director and an Assistant Under Treasurer in Fiscal Projects, she has led whole-of-government programs focused on service innovation and reform, working across the public sector and with the non-government sector to deliver on government priorities.

As Assistant Under Treasurer her responsibilities span a wide range of portfolios including health, education and justice. Funding to these portfolios constitutes around 70 percent of Queensland's budget. She possesses an exhaustive knowledge of policy, program and service delivery in these areas, and her advice to the Treasurer and Cabinet is second to none.

Her briefings to government are always balanced, evidence-based and outcomes focused. An excellent example of this was her briefing of the Treasurer in the last two State Government Budgets, which covered issues as diverse as health funding arrangements and reform of the criminal justice system.

Mrs Thurlby's commitment and dedication to public financial planning and administration in Queensland has been exemplary.

PUBLIC SERVICE MEDAL (PSM)

Western Australia

Ms Pauline BAGDONAVICIUS, WA

For outstanding public service, particularly through advocacy roles in Western Australia.

Ms Bagdonavicius has served in the Western Australia public sector for over 40 years, particularly in social welfare areas. She initially trained as a nurse and social worker, and subsequently has held a number of senior roles in the former Departments for Child Protection, Community Development, Family and Children's Services, and the Attorney General. In her current position as the Public Advocate, she is the guardian of last resort for more than 2200 Western Australian adults.

Since her appointment as Public Advocate in 2008, she has managed ongoing and significant increases in the care of this client group, which is also now presenting with more complex needs. She has a lead role in policy development in the guardianship and related fields in Western Australia. Her leadership has led to important changes in legislation and policy to enhance the way vulnerable members of society are cared for and protected.

She has moved beyond simply fulfilling the statutory requirements of her role as Public Advocate and is now a strong voice for ensuring the rights of adults with decision-making disability are acknowledged and represented in the development of legislation, policy and services. In particular, she is recognised for her leadership in addressing the issues of elder abuse, both in Western Australia and nationally.

Ms Bagdonavicius has also been a key Western Australia respondent for the Royal Commission for Aged Care Quality and Safety, and the submission to the Western Australian Parliamentary Joint Select Committee on End of Life Choices.

PUBLIC SERVICE MEDAL (PSM)

Mrs Noelene Rae JENNINGS, Glen Forrest WA 6071

For outstanding public service, particularly to local government in Western Australia.

Ms Jennings has been committed to serving communities through her various roles in both state and local government for over 35 years. She has continually nurtured links between both sectors while holding senior roles at the former Department for Planning and Infrastructure, State Emergency Management Committee, and Cities of Perth and Wanneroo. In her current role as Director, Corporate Strategy and Performance at the City of Wanneroo, she is recognised for maintaining high levels of personal and organisational integrity.

She takes every opportunity to promote best practice across the local government sector and her work in business excellence and continuous improvement has inspired colleagues and peers to look for new ways to improve service delivery to the community. She is a champion for performance improvement, and has been a member of the evaluator panel for the Australian Business Excellence Awards for 17 years.

Above and beyond her position at the City of Wanneroo, she invests in building the capacity of colleagues. Her encouragement, mentoring and coaching of young and emerging leaders have guided many to achieve their full potential in public service.

Ms Jennings also directly supports communities throughout Western Australia as a board member for Relationships Australia WA and the Lord Mayor's Distress Relief Fund.

Mrs Lee MUSUMECI, Armadale WA 6112

For outstanding public service to early childhood education in Western Australia.

Ms Musumeci has provided dedicated service to improving education opportunities for children in Western Australia, especially for students of disadvantage in her community. Starting her career as a teacher, she found her calling working with children with a disability. As Principal of Challis Community Primary School since 2003, she has been recognised for her visionary leadership in early childhood education and the innovative programs she has established.

She has established programs at Challis Community school that have gone on to be rolled out in 21 vulnerable communities across the state to support young children and their families before they start school. She has also established an Aboriginal girls' program and has gained funding from a range of public and private sources to expand the work of the school into the community. She is recognised in Western Australia, and nationally, as a leader in early childhood education.

Always looking at new ways of engaging students, she secured the opportunity for her students to be part of a program to bring music education into the school. The highly successful program was broadcast by ABC TV as part of the national documentary Don't Stop the Music.

Ms Musumeci's committed service to children and their families through educational initiatives in Western Australia is most notable.

PUBLIC SERVICE MEDAL (PSM)

South Australia

Mrs Jan Marie CORNISH, Flinders Park SA 5025

For outstanding public service to asset management in local government in South Australia.

Ms Cornish has made a significant contribution to the City of Charles Sturt in her 21 years of service, leading her division and the greater organisation through times of political adversity, both internal and external cultural change and increasingly complex and escalating community expectations.

She has led the development of one of South Australia's most vital Local Government Asset Planning programs which has provided the City of Charles Sturt with a fit-for-purpose, core infrastructure, and state of the art community-based sporting facilities. Under her leadership, the City has transformed itself in terms of flood protection and broader water treatment and reuse.

Since her appointment to her current role in 2011, she has delivered over \$360m of capital asset projects across the City. This has included iconic projects such as Waterproofing the West, the Port Road Drainage Project, the redevelopment of Henley Square, reinventing Point Malcolm Reserve, revitalising the St Clair Recreation Centre and Precinct, Grange Precinct and Coast Park.

She has provided guidance, direction and advice to peers, managers and Council Members and has mentored other staff members.

Ms Cornish's extensive knowledge of asset management and local government has resulted in an overwhelming benefit to the City of Charles Sturt and the community.

PUBLIC SERVICE MEDAL (PSM)

Professor Edward Tuckseng (Ted) MAH, Medindie SA 5081
For outstanding public service to public health in South Australia.

Professor Mah has worked tirelessly in the medical specialty of orthopaedics to improve health outcomes for the community of South Australia during a career spanning more than 25 years. He currently serves as Head of Orthopaedics at North Adelaide Local Health Network for the South Australian Department of Health.

He has demonstrated exemplary leadership and devotion to orthopaedic education, training and patient services. He served as Director of Orthopaedics and Trauma Service at the Lyell McEwin Hospital from 1997-2010 and as Director of the Hand and Upper Limb Service at The Queen Elizabeth Hospital from 1997-2014.

He played a leading role in the establishment of orthopaedic service in what is now known as the Northern Adelaide Local Health Network. After this period he took leave for four years to fulfil his role as the international President of Asia Pacific Orthopaedic Association.

He also founded the Clinical Hand and Upper Limb Fellowship program in Adelaide in 2001, which is accredited by the Australian Orthopaedic Association and Royal Australasian College of Surgeons.

Under his leadership and collaborative approach, the orthopaedic service at North Adelaide Local Health Network has continued to improve and outperform other health networks, and now performs the largest number of joint replacements (arthroplasty) in South Australia.

Professor Mah has demonstrated unwavering commitment to the delivery of health care for South Australians.

PUBLIC SERVICE MEDAL (PSM)

Ms Deborah Ann PEARCE, Woodcroft SA 5162

For outstanding public service to people with a disability, and to South Australia Police.

Ms Pearce has worked tirelessly targeting employment opportunities for people with a disability in the law enforcement sector in South Australia. She is responsible for the Business Support Unit in the Southern District of the SA Police, a role she has held since 1999. In this role, she manages the buildings, facilities, infrastructure and staffing of administrative support across four major Police patrol bases.

She has consistently developed and managed effective administrative policy development, efficiency dividends, and information and communications technology to support workforce capability in SAPOL and across government. In addition to her substantive role she has provided training and employment opportunities to in excess of 160 people with disabilities from marginalised and Indigenous communities, as well as those who are long term unemployed or have mental health issues.

It is estimated that over 100 of these people have gained employment as a result of the training, experience, mentoring and professional leadership she has provided since 2009. She was also heavily involved in writing and developing the South Australia Police Disability and Inclusion Plan (DAIP) in 2018. The DAIP addresses the overall strategic and practical application of diversity and inclusion. She consistently goes above and beyond her roles and responsibilities to improve systems and processes, to enhance efficiencies and provide opportunities.

Ms Pearce's assistance to people with a disability through employment opportunities has positively impacted their lives, and provided ongoing benefit to SA Police and the community of South Australia.

PUBLIC SERVICE MEDAL (PSM)

Australian Capital Territory

Mr George Abram CILLIERS, ACT

For outstanding public service to planning and development in the Australian Capital Territory.

Mr Cilliers is a planning professional with more than thirty years experience. He has led a major modernisation reform to the way development assessments are undertaken, driven by a desire to lift the quality of planning outcomes, and the integrity of the decision-making process.

Reforms he has played a major role in include the introduction of a module approach to assessment, which includes initial triaging, allocation of the right resources to the task, and consideration of feedback from citizens and proponents.

His approach to these reforms has been commended by both industry and community stakeholders. Additionally, he is well respected by his staff, the development community, and the people of Canberra.

Mr Cilliers has a focus on delivering high quality buildings and spaces, and works with industry to promote, create and approve high quality buildings within the Australian Capital Territory.

PUBLIC SERVICE MEDAL (PSM)

Mr John Desmond PURCELL, Kambah ACT 2902

For outstanding public service to federal financial relations, and to the development of self-government in the Australian Capital Territory.

Mr Purcell was involved in realising self-government for the Australian Capital Territory in 1988, and has since dedicated his career to ensuring the continued success of the self-government model through his involvement in the Territory's funding arrangements.

Since 1997 he has led the Federal Financial Relations team within the Chief Minister, Treasury and Economic Development Directorate, proactively pursuing the ACT's interest in intergovernmental fora. He has been a strong advocate for Australia's system of horizontal fiscal equalisation, which ensures each State and Territory government has the fiscal capacity to provide the same standard of services and infrastructure to its citizens.

He has also made a significant contribution to wider policy development at the national level, within the federal financial relations framework. He has a reputation for building trust and engaging with colleagues and stakeholders, from those within the ACT, as well as jurisdictions across Australia. He is a strong leader and mentor, who has shaped the careers of many professionals who have worked with him.

Mr Purcell has applied his federal financial relations expertise over many years to advance the interests of the ACT community and, more generally, of all Australians.

PUBLIC SERVICE MEDAL (PSM)

Northern Territory

Mr Kenneth Lindsay DAVIES, Fannie Bay NT 0820

For outstanding public service to children and families in the Northern Territory.

Mr Davies began his public service career as a teacher in the Northern Territory in 1978. He served as a school principal in remote communities as well as in Alice Springs and Katherine, and then as a regional superintendent in Tennant Creek. In 1999 he moved to Darwin to take up a position with the Department of the Chief Minister and was later appointed as General Manager of Indigenous Education in the Northern Territory Department of Education.

Since 2009, he has held a range of Chief Executive positions including with the Department of the Chief Minister, the Department of Housing, Local Government and Regional Services, the Department of Lands, Planning and Environment, and the Department of Education. He was appointed as the Chief Executive Officer of Territory Families in September 2016, and continues in this role.

He has led with distinction a highly complex and challenging agency. One of his achievements has been leading the Northern Territory Governments response to the Royal Commission into the Protection and Detention of Children in the Northern Territory. This has included the establishment of the Reform Management Office, formed to implement the recommendations following the Royal Commission into the detention and protection of children in the Northern Territory.

Additionally, he has led the Children and Families Standing Committee of COORD, established to provide advice to Cabinet and the Children's Sub-committee of Cabinet on policies and projects aimed at improving the child protection and youth justice facilities in Darwin and Alice Springs.

He has worked tirelessly to partner with stakeholders, particularly Aboriginal organisations, to reform old systems and approaches with the objective of improving long term child, family and community outcomes. In 2018 he oversaw the introduction of a new NT Concession Scheme and NT Seniors Recognition Scheme. He has overseen an increase in the number of Aboriginal and Kinship carers across the Territory.

Mr Davies has demonstrated a deep commitment to the delivery of positive outcomes for the people of the Northern Territory.

PUBLIC SERVICE MEDAL (PSM)

Mr Gregory John SHANAHAN, Parap NT 0820

For outstanding public service to the justice system in the Northern Territory.

Mr Shanahan has been an officer in the Northern Territory Public Service since 1989, and commenced his career in the Northern Territory Attorney-General's Department in 1996. Subsequently he was appointed as Registrar-General in 1998 and Public Trustee in 1999. He assumed the role as Deputy Chief Executive of the Attorney-General's Department in 2002 and was appointed Chief Executive Officer of the Department of Justice in 2006. He continues in that role and is the longest serving Chief Executive in the Northern Territory Public Service.

During his tenure he has been instrumental in delivering the New Era in Corrections initiative including the construction of a new, fit-for-purpose prison. He has delivered a range of Government legislative reforms and led the development of a Whole of Government Domestic and Family Violence Reduction Strategy.

He launched the Justice Matters Strategic Plan 2017-2020 which includes support for the Royal Commission into the Protection and Detention of Children in the Northern Territory. He championed the development of the Aboriginal Justice Agreement in conjunction with Aboriginal communities. He led Project Veritas which supports information associated with the prosecution, courts, correctional services and fines recovery.

His other achievements include alcohol harm minimisation programs, cross-border justice initiatives, and the introduction of technical and non-technical systems to maximise efficiency and outcomes.

Mr Shanahan's advocacy for the recognition of the interests of victims in the justice system in the Northern Territory is also most notable.

AUSTRALIAN POLICE MEDAL (APM)

Federal

Assistant Commissioner Lesa Jane GALE

Assistant Commissioner Gale joined the Australian Federal Police (AFP) in 1987, undertaking training at the AFP College, graduating as a Constable and commencing in General Duties with Australian Capital Territory (ACT) Policing.

The majority of her career has been dedicated to roles within Child Protection and Victim Based Crime where she oversaw significant reform in combating the exploitation of children and people smuggling. She has pioneered pathways for International Law Enforcement Organisations to adopt a collaborative, whole-of-government approach to child exploitation, human trafficking and slavery-related matters in the South-East Asia region.

She has also held senior roles in ACT Policing South District, ACT Policing Criminal Investigations, Learning and Development, High Tech and Cyber Crime Operations and Victims of Crime Liaison, and is currently the Assistant Commissioner of Protection Operations. She attained the designation of Detective in 2001 and was promoted to Detective Sergeant in 2005. In 2009 she was promoted to Detective Superintendent, then to Commander in 2016 and to her current rank in 2019.

Assistant Commissioner Gale has served the AFP and the community with distinction for over 32 years.

Superintendent Jared Gordon TAGGART

Superintendent Taggart joined the Australian Federal Police (AFP) in 1999. After graduation from the AFP College he was posted to Eastern Region Response and then Intelligence, Sydney.

In 2002, he was deployed to assist in the AFP response to the Bali Bombings. In 2003 he assisted in the bushfires which affected the ACT region. Since 2004 he has completed numerous overseas postings throughout the South-East Asia region as a Liaison Officer including in Suva, Manila, Yangon and Coordinator of the Pacific Region. Throughout his time in the region he has worked with local authorities and policing agencies to intercept and disrupt large scale illegal narcotic operations and enhance cooperative partnerships to combat drug trafficking.

He has also worked as part of the Serious and Organised Crime Assets Confiscation taskforce and is currently the Senior Officer to Myanmar, Laos and Bangladesh.

Superintendent Taggart has served the AFP, and the local and international community, with distinction for over 20 years.

AUSTRALIAN POLICE MEDAL (APM)

Detective Superintendent Danielle Anne WOODWARD OAM

Detective Superintendent Woodward joined the Australian Federal Police (AFP) in 1986, commencing in Sydney. She later transferred to Melbourne where she undertook diverse operational duties in specialist capabilities including organised crime, crime operations, complex fraud and human trafficking. She is trained in Surveillance Operations, a qualified Operational Safety Instructor, and a Family Investigation Liaison Officer.

During her career, she has made a significant contribution to overseas policing operations including the response to the downing of MH17 over Ukraine, and in East Timor where she was the first female commander of the volatile northern border district of Bobonaro. She was also part of the flag party that welcomed Timor-Leste as an independent nation in May 2002.

She is currently seconded as a visiting Fellow to the Royal New Zealand Police College where she is providing advice and working to identify opportunities for continuous improvement, new and emerging innovations, and different approaches for the Royal New Zealand Police College to consider.

Detective Superintendent Woodward has served the AFP, and the local and international community, with distinction for over 33 years.

New South Wales

Detective Chief Inspector Robert Mark ALLISON

Detective Chief Inspector Allison joined the New South Wales Police Force in 1984 and was confirmed as a Constable at the Darlinghurst Police Station. In 1987 he commenced his career in criminal investigation at Kings Cross Police Station. In 1991, he was selected to perform duty at the Arson Unit, South Region Major Crime Squad.

In 1994, he was selected and transferred to the Homicide Unit Major Crime Squad South where he quickly established himself as one of the most outstanding homicide investigators in the state. He investigated and solved some of the state's most difficult murders, including the murders of Police Officers Peter Forsyth, Senior Constable Jim Affleck and Constable Glenn McEnally.

In 2008 he returned to Kings Cross Police Station where he was promoted to Sergeant and in 2011 he was recruited to establish the Unsolved Homicide Unit where he implemented practices and procedures that are still current to this day.

He was later promoted to the rank of Inspector at Kings Cross Police Station where he initially performed the role of Duty Officer, before moving into the Crime Manager role and later to his current position as the Crime Manager, St George Police Area Command.

Detective Chief Inspector Allison has provided dedicated police service to the people of New South Wales for over 35 years.

AUSTRALIAN POLICE MEDAL (APM)

Detective Superintendent Anthony John COOKE

Detective Superintendent Cooke joined the New South Wales Police Force in 1986. He entered plain clothes duties in 1990 and in 1995 transferred to the Major Crime Squad North and then later to Homicide and Serial Violent Crime Agency in 1998. He was promoted to Chief Inspector in 2000 and later returned to investigative duties in 2005, in command of the Metropolitan Robbery Unit.

In 2006 he transferred to the Auburn Local Area Command as Crime Manager, and in 2007 he commenced relieving as the Commander at Auburn continuing in that role until 2008 at which time he was seconded to the World Youth Day Security Command. He was promoted substantively to the rank of Superintendent in 2009 as Commander, Drug and Alcohol Coordination (DAC) taking command of the then combined Alcohol Licensing Enforcement Command and DAC.

In 2010 he was transferred to the role of Operations Manager, Central Metropolitan Region and in 2014 returned to specialist investigative Duty at the Drug Squad, State Crime Command. In 2018 he transferred to the Organised Crime Squad.

At DAC he was instrumental in the development and implementation of initiatives dealing with the Violent Venues Scheme. While at the drug squad he was instrumental in Strike Force Okesi (2014-2016) which resulted in the seizure of over 500 kilograms of cocaine imported from South America. It also identified several other ventures by the syndicate to import a further 600 kilograms of cocaine, all seized, and for which the principals have received sentences ranging to 30 years.

Detective Superintendent Cooke is an accomplished Police Commander and has served the people of New South Wales for over 33 years.

AUSTRALIAN POLICE MEDAL (APM)

Detective Superintendent David Caldwell DARCY

Detective Superintendent Darcy joined the New South Wales Police Force in 1983 and performed General Duties until 1985 when he transferred into criminal investigation roles on the Central Coast of NSW until 1993. He then transferred into the Policy Program Unit and was promoted to the rank of Sergeant in 1995 at the Kings Cross Police Station in General Duties

In 1996 he was transferred into an executive support role during the NSW Royal Commission into Police Corruption and then later to the Commissioner's Executive Support Group. In 1999 he was promoted to the rank of Inspector as Commander, City East Region Target Action Group & Anti-theft Unit.

He was promoted to his current rank of Superintendent in 2002 and has been an operational superintendent for 18 years as Commander of Kings Cross in 2002, Bankstown in 2005, and Manly in 2008. He is currently the Commander of the Northern Beaches Police Area Command.

An example of his service was his successful coordination of a multi-agency approach to the sink hole emergency at Collaroy in 2016 that included evacuation of residents and the security of dwellings to prevent collapsing into the ocean. He has also contributed to the local community's response to suicide prevention, mental health, community safety and crime prevention.

Detective Superintendent is an accomplished Police Commander who has served the community of New South Wales for over 36 years.

Detective Superintendent Kerrie Anne LEWIS

Detective Superintendent Lewis joined the NSW Police Force (NSWPF) in 1984 and performed General Duties until 1988 when she commenced a successful career in major criminal investigation in the North West Major Crime Squad. She was commended for her involvement in leading several high-profile murder investigations between 1991 and 1995, including Commanders Commendations.

Between 1996 and 2009, she transferred through several stations in regional New South Wales performing predominantly criminal investigation duties relating to child protection. She was promoted to Detective Sergeant in 2002 and from then until 2016 she performed the role of Team Leader at the rank of Detective Sergeant in the township of Wagga Wagga investigating Child Abuse offences. During the period 1996 - 2006. Detective Superintendent Lewis was also a NSWPF Negotiator and assisted during many high risk incidents and suicide interventions.

She was promoted to the rank of Inspector in 2006, whilst at Wagga Wagga Police Station performing the role of Duty Officer until 2009 when she transferred as Manager to the Professional Standards Command (PSC) Investigations and Field Services. She was promoted to her current rank in 2014 to the role of Commander, PSC Investigations. In 2018 she transferred to her current role as Commander, Campsie Police Area Command.

Detective Superintendent Lewis is an accomplished Police Commander who has provided dedicated service to the people of New South Wales for over 35 years.

AUSTRALIAN POLICE MEDAL (APM)

Detective Superintendent Peter James McKENNA

Detective Superintendent Mckenna joined the New South Wales Police Force in 1990 and confirmed as a Constable at Castle Hill Police Station. In 1992 he served at the Parramatta District Anti-Theft Unit prior to transferring to Lismore Police Station in 1994 performing beat policing and anti-theft squad duties.

In 1996 he commenced working in criminal investigations in the Northern Region of NSW, transferring to Crime Agencies in 2001 and in 2002 was promoted to Detective Sergeant at Forster Police Station. In 2006 he was promoted to the rank of Inspector, Crime Manager in the Manning/Great Lakes area. In 2017 he was promoted to his current rank and position at Orana Mid Western Police District.

He has gained significant operational experience across Metropolitan, Regional NSW and the Major Crime Squad and has implemented positive change in the areas of Crime Management and other positions he has held. His list of achievements include Strike Force Durkin, the hunt for Malcolm Naden, coal seam mining protests in the Gloucester community, Operation Gawri which dismantled the Rebels OMCG Mid North Coast chapter, and Operation Twigg which targeted Child Protection Registered offenders.

Superintendent Mckenna is an accomplished Police Commander who has served the people of New South Wales for over 29 years.

Sergeant John Francis RAYMENT

Sergeant Rayment joined the New South Wales Police Force in 1979 and he performed General Duties until 1985 before successfully transferring into the District Anti-Theft team and Special Operation Group around the Sydney Central Business District. During this time he trained and mentored countless junior officers. During this time he was commended for outstanding performance including the arrests in 1990 of 200 offenders and the preferment of 343 charges.

He attained the rank of Sergeant in 2001 at the Surry Hills Local Area Command before transferring to the Ashfield Local Area Command in 2006 where he served as a front-line supervisor, inspiring and mentoring officers in the field, and often having higher proactive statistics than the junior officers he supervised. This level of performance continued in the Ashfield and Burwood Police Commands.

He received a Commissioner's Commendation for Courage in 1985 and again in 1993. In 1994 he was commended for his performance and initiative in the arrest of an armed offender who was subsequently charged with numerous armed robbery offences in the Petersham area in 1994.

Sergeant Rayment is an accomplished Police Officer who has served the people of New South Wales for over 40 years.

AUSTRALIAN POLICE MEDAL (APM)

Superintendent Daniel Edward SULLIVAN

Superintendent Sullivan joined the New South Wales Police Force in 1989 and was confirmed as a Constable at the Waverly Police Station. He transferred to the South Region Prosecution Command in 1993 and remained as a Prosecutor performing the role at North Region Prosecutor's Office until 2000 when he was transferred to the Hunter Target Action Group as Team Leader. He served in the Hunter Valley performing the role of Sergeant in General Duties until 2003 when he was promoted to the rank of Inspector at the Police Assistance Line at Tuggerah.

He continued his career in Communications and Technical related Commands being promoted in 2007 as General Manager of the Business Technical Services Client Services Command and then as Commander of the Radio Operations Unit at the Sydney Police Centre. In 2012 he transferred to Brisbane Waters Local Area Command as Commander and then in 2017 to Lake Macquarie Police District as the Police District Commander.

He has gained wide experience in leadership roles across Field Operations, Specialist and Corporate Services. He has successfully developed and implemented strategic reform for numerous Commands, leading to significant improvements. The NSW Police Force Executive have repeatedly called upon his leadership and advocacy skills on key steering committees and boards including the Emergency Services CAD Steering committee, the mobile technology steering committee, and the CrimTrac National Police Reference System Board.

Superintendent Sullivan is an accomplished Police Commander who has served the people of New South Wales for over 30 years.

AUSTRALIAN POLICE MEDAL (APM)

Detective Superintendent Gavin Kendall WOOD

Detective Superintendent Wood joined the New South Wales Police Force in 1989 and confirmed as a Constable at the Darling Harbour Police Station. He continued in General Duties until 1992 when transferred to the Kings Cross Police Station and commenced his criminal investigation career. In 2000 he was promoted to the rank of Detective Sergeant at the Eastern Suburbs Local Area Command where he was involved in the supervision of criminal investigations until 2003 and he was promoted to the rank of Inspector/Duty Officer.

In 2007 he undertook the role of Commander (Inspector rank) at the Surry Hills Regional Enforcement Squad and was later transferred to become the Staff Officer for Assistant Commissioner Fuller at the Southern Region Command Office. In 2012 he transferred to the State Crime Command Gangs Squad as Investigations Co-ordinator. He was promoted to the rank of Superintendent in 2017 and has performed the role of Commander, Surry Hills Police Area Command since that time.

He received recognition for his investigative skills in Strike Force Massat in 1998-1999 which investigated an international credit card fraud syndicate resulting in 35 persons arrested. In 2012 he was commended for his involvement in Strike Force Kinnara and in 2015 he was awarded the Robert Faulkner Memorial Award for outstanding International investigation in Nevada USA.

In 2012 he was awarded a Commissioner's Commendation for Community Service for his involvement as a member of the Central Metropolitan and Southern Region Police and Community Charity Event Organising Committee, raising significant funds for children in special needs schools.

Superintendent Wood is an accomplished Police Commander who has served the people of New South Wales for over 30 years.

AUSTRALIAN POLICE MEDAL (APM)

Victoria

Detective Superintendent Peter John BRIGHAM

Detective Superintendent Brigham is a career police officer with 38 years of consistent and demonstrated distinguished service to the community and to Victoria Police.

He has consistently demonstrated his capability, determination, skill and capacity to manage complex investigations, and was a leader in the team which investigated serious criminal and corrupt behaviour by police. He showed the highest levels of integrity and ethical behaviour even when subjected to threats, intimidation and antagonism.

His recent efforts in managing a legal matter on behalf of Victoria Police saw him responsible for an enormous workload for over two years, an expectation that was well above and beyond the norm. His instructions to legal counsel on behalf of Victoria Police were always well considered and mindful of the consequences of his decisions.

He chose to supplement his learnings in Victoria Police through undertaking a Masters of Business Administration and becoming an accredited executive coach in his own time. He has championed diversity and gender equality in the workplace, and has recently been nominated as a Male Champion of Change by his colleagues.

Detective Superintendent Brigham always makes the time in an exceptionally busy role to provide coaching and mentoring to individuals as he works to develop the future leaders of Victoria Police.

Detective Senior Sergeant Mark William CHRYSTIE

Since joining Victoria Police in 1976 as a Cadet, Detective Senior Sergeant Chrystie has shown outstanding service to the community and to law enforcement which has greatly contributed to the development and future of Victoria Police.

He has been recognised for his efforts over the past 44 years by receiving many community awards that have recognised his engagement within the community that he serves.

He is known for his dedication to crime investigation as a frontline investigator who has assisted in apprehending some of Victoria's most dangerous offenders, and he has been vital in shaping the way in which serious crime is investigated in Victoria.

He has clearly established himself as a well-respected and genuine leader, both amongst peers and community members and his reputation with Victoria Police as a manager, investigator and mentor is second to none. He is also highly respected for the values and standards such as honesty, integrity, respect and compassion.

Detective Senior Sergeant Chrystie's ability to influence those around him to create a positive work environment which fosters innovation, creativity and a strong work ethic that enhances the reputation of Victoria Police, and the safety of the community is most notable.

AUSTRALIAN POLICE MEDAL (APM)

Leading Senior Constable Andrew Neil DOWNES

Leading Senior Constable Downes has served Victoria Police since 1986 and is a well-respected police officer who has specialised in youth/community roles in Swan Hill since 2011. Andrew possesses a high level of emotional intelligence, one of his strongest aptitudes is his ability to form productive relationships built on trust and mutual respect. He has a highly demonstrated history of working with youth, both indigenous and non-indigenous, in the community. He has on many occasions demonstrated the courage to address difficult situations and people.

He quietly and diligently undertakes the biggest assignments with a minimum of fuss and he does not seek personal recognition or awards, often to his own detriment. His advice is continually sought by senior officers, management and he represents Victoria Police at various conferences in respect of youth, community and Indigenous issues.

Leading Senior Constable Downes is a well-respected police officer who lives and works within his local area and his level of engagement with the community, to achieve positive results, is most noteworthy.

Superintendent David Owen JONES

Superintendent Jones has been a member of Victoria Police for 34 years, commencing his policing career in 1985. During that time he has gained extensive experience in a range of areas encompassing general policing, corporate strategy highlighting governance, and Special Projects (OHS, Training and Audit). He has also served in several Investigation Units including the Homicide Squad, Drug Taskforce and Purana Taskforce.

He is dedicated to community service and played an integral part in the HEAT (Hospitality, Employment And Training) program, run by St Kilda Youth Service. This program provides employment opportunities and training for young persons disengaged from mainstream education.

He has achieved excellence in his field of work and made significant, observable changes to the Victoria Police landscape. He has broken many barriers and touched and enriched the lives of many generations of Victoria Police members by serving as an articulate role model and mentor. The scope of his work has extended beyond the province and influenced his peers and the community at large.

Superintendent Jones is a valued and hardworking leader of the Victoria Police community and is known for his dedication to serve and protect the people of Victoria.

AUSTRALIAN POLICE MEDAL (APM)

Commander Elizabeth Anne MURPHY

Commander Murphy's excellent leadership and management skills have been recognised throughout her career which includes numerous commendations, along with being recognised by the Institute of Public Administration Australia (IPAA) as being one of the Top 50 Public Sector Women (Victoria) in 2019.

She commenced her policing career in 1989, serving in general duties, criminal investigation, sexual offence and child abuse investigation, family violence investigations, prosecutions and policy areas.

As the Superintendent at Family Violence Command, and resulting from the 2016 Royal Commission into Family Violence, she was pivotal in the development and allocation of, and providing direction to, 415 Family Violence specialist investigators deployed into 28 Family Investigation Units. This was a major catalyst of change through the Family Violence Response Model project, which changed Victoria Police's response to family violence. It resulted in a significant and positive impact on the safety and welfare of victims of family violence and the accountability and rehabilitation of perpetrators.

She has a strong background in emergency management, and critical incident response management, including leading and rehabilitating affected communities.

Commander Murphy's combined experience as an investigator, supervisor, manager and leader across rural and metropolitan locations provides subject matter expertise in all areas of policing leadership and management that benefits both Victoria Police and the community she serves.

Leading Senior Constable Patrick Joseph STORER

Leading Senior Constable Storer has been an operational police officer for approximately 40 years, commencing his policing career in 1978. The majority of his service has been in country Victoria, including 16 years at Kyabram and for the past 11 years he has been the one member officer at the Violet Town station in state's north east.

He has developed very strong interpersonal relationships and networks through his role as the community's police officer, as well as through his involvement with the Lions Club, and as a Councillor with the Strathbogie Shire Council.

As a police officer he has consistently represented Victoria Police to a high standard, and in his service to local government and the Lions Club he has played a leadership role in the development and implementation of a number of significant community projects. He is an excellent example of how a police officer at a one member station serves a small community.

Leading Senior Constable Storer's leadership and ability to forge strong lasting working relationships through an honest, forthright and engaging approach which is based on reliability, fairness, compassion and inclusiveness make him the epitome of a one member station police officer, and a credit to Victoria Police.

AUSTRALIAN POLICE MEDAL (APM)

Queensland

Inspector Corey Mathew ALLEN

Inspector Allen has demonstrated outstanding dedication and commitment throughout his career with the Queensland Police Service (QPS). He is recognised for his leadership and excellence in organisational improvement, change management, and operational planning. He has developed and fostered innovation in policing practice.

During his QPS career he has served in a range of police appointments. His professionalism, expertise and leadership in varied roles culminated when he became the Officer in Charge of Brisbane City Station. This was a role that earned him the respect of his peers and the support of his subordinates.

He is a proponent of change management, driving the implementation of significant projects within his area of responsibility for the betterment of the community and for the QPS. His contribution to the development of these programs, the leadership he has displayed and the partnerships with community, government and non-government agencies has seen him forge positive change in the approach police take in their interactions with vulnerable persons within the community.

Inspector Allen's service to the QPS, and to community safety, reflect the high standards which are expected of an officer of the Queensland Police Service.

Detective Senior Sergeant Michelle Therese CLARK

Detective Senior Sergeant Clark is recognised for her dedication to adult and juvenile investigations in the Queensland Police Service (QPS), particularly in regional areas, and for her effectiveness in working in partnership with community groups to achieve positive outcomes.

She has displayed commitment, skill and excellence in working in the investigative field, and with the broader community and she has served with distinction in a range of policing appointments during her QPS career. Her leadership in the role of Officer in Charge of Mount Isa Child Protection Investigation Unit has earned her the respect of her peers and the support of the community.

She has been dedicated to criminal investigations, rural policing and community engagement, and has been instrumental in developing innovative and effective investigative practices and in breaking down barriers between police and local Indigenous communities.

She has also been actively engaged in Problem Oriented Policing Programs which have contributed to quality outcomes both for the community and the QPS. She has made significant improvements to policing strategies and has sought to enhance service delivery based, among other policing priorities, on community needs and expectations.

Detective Senior Sergeant Clark has served with distinction during her career with the Queensland Police Service.

AUSTRALIAN POLICE MEDAL (APM)

Detective Senior Sergeant Sasha Naomi FINNEY

Detective Senior Sergeant Finney is recognised for her dedication to policing and for her success and effectiveness in working in partnership with community groups to achieve positive outcomes during her career with the Queensland Police Service (QPS).

She has displayed unwavering commitment, skill and excellence in working with community groups and partner agencies including non-government and government agencies. She has undertaken a range of police appointments during her career, most recently as Officer in Charge of the Synthetic Drug Operations Unit.

Her strategic planning skills and commitment to training and development of police officers epitomise her pursuit of excellence and has contributed to the enhancement of ethical standards, discipline and professional practice of the QPS.

She has been a trailblazer and mentor in her tireless work across the LGBTIQ+ community, and she promotes inclusion and diversity ensuring our valued members have a positive workplace experience whilst engaging the community with confidence.

She also works with local government and community members in relation to chemical contamination of structures and buildings used for the storage and manufacture of illicit drugs.

Detective Senior Sergeant Finney service to the QPS, and the community of Queensland, is most noteworthy.

Superintendent Craig Andrew HANLON

Superintendent Hanlon has demonstrated outstanding dedication and commitment during his career with the Queensland Police Service (QPS).

He is recognised for his excellence in organisational improvement, change management and operational planning and consistently displays his skills in developing and fostering innovation in policing practices.

He has served in a range of police appointments during his career, including in the roles of Assistant District Officer and Acting District Officer. He is acknowledged for his commitment to change management during the restructure of the QPS and his significant contribution to the development of the Road Policing Command.

Superintendent Hanlon is seen as a role model for other officers and his leadership abilities and professionalism are qualities that reflect the high standards expected of an officer of the Queensland Police Service.

AUSTRALIAN POLICE MEDAL (APM)

Chief Superintendent Mark Patrick WHEELER

Chief Superintendent Wheeler has demonstrated outstanding commitment to the Queensland Police Service (QPS) throughout his career. He has served the community of Queensland with distinction in appointments and roles in remote, rural and metropolitan areas throughout the state. These have included Divisional Officer in Charge, Patrol Group Inspector, the QPS Chief of Staff under two Commissioners and currently as the District Officer, Gold Coast District.

He is recognised as a leader and a promoter of change. His leadership capabilities were pivotal as Operations Commander during the QPS response to the Lockyer Valley flood disaster where 25 lives were tragically lost and his commitment to change management and innovation saw him appointed to the QPS Implementation Team for significant structural and cultural reform during the QPS Renewal Program.

His communication and negotiation skills enable effective engagement with departmental, government and media stakeholders. As Chief of Staff, he enhanced the relationships between the QPS Executive, Government departments and the Minister's office to ensure matters were addressed in an appropriate, sensitive and efficient manner.

Chief Superintendent Wheeler is seen as a role model for other officers and staff members, and his leadership abilities and professionalism are qualities that reflect the high standards expected of an officer of the Queensland Police Service.

Inspector Nyree Lona WHELAN

Inspector Whelan has demonstrated outstanding dedication, integrity and commitment during her policing career of more than 27 years with the Queensland Police Service (QPS).

She has served in a range of policing appointments in a diverse number of areas including rural and remote operational policing, education and training, and corporate roles and she is committed to mentoring fellow officers and staff members.

Additionally, she is recognised for her leadership and excellence in organisational improvement, change management, and her commitment to the ongoing higher education, training and development of police officers and staff members.

She has earned the respect of a range of stakeholders across Government, the private sector and her peers for her expertise in corporate management and negotiation skills.

Inspector Whelan is seen as a role model for other officers and staff members and her leadership abilities and professionalism are qualities that reflect the high standards expected of an officer of the Queensland Police Service.

AUSTRALIAN POLICE MEDAL (APM)

Western Australia

Deputy Commissioner Colin John BLANCH

Deputy Commissioner Blanch commenced his policing career with Victoria Police serving in both Uniform and Detective specialist areas. In 2005 he was seconded from Victoria Police to the role of Senior Investigator with the Australian Crime Commission (ACC) in Melbourne. He was subsequently appointed Investigations Manager for High Risk Crime Groups and held this position from 2006 - 2014. During this time he served as head of Taskforce Galilee and worked closely with Thai authorities to close down one of the principal offending groups who were defrauding thousands of Australians.

In 2014 he was appointed Victorian State Manager of the ACC, directly reporting to the Executive Director of Operations, and in 2015 he was appointed as Executive Director of Intelligence at the ACC (now known as the Australian Criminal Intelligence Commission). Between 2012 and 2015 he was the head of Taskforce Eligo, a national crime prevention taskforce set up to combat the threat posed by international 'super facilitators' of money laundering. Taskforce Eligo led to the arrest of one of the world's largest money launderer and also seized \$80 million in cash and over a billion dollars' worth of illicit drugs. He solidified Australia's reputation as a global leader in managing high-end covert money laundering investigations, leading to his nomination as Chair of the International Drug Enforcement Conference (Far East) in 2018.

In 2018 he was successful in being appointed Assistant Commissioner, Intelligence and Command with the Western Australia Police Force. He was responsible for the coordination of a number of key business units comprising 800 staff. He transformed the State Operations Command Centre into a multi-agency tactical intelligence unit that delivers enhanced Officer Safety and a quality response to crime in the community.

In 2019 he was appointed to the position of Deputy Commissioner and one of his many achievements has been the design and implementation of the Western Australia Priority Organisation Target List to disrupt organised crime. He has also secured government support to expand Western Australia's electronic monitoring capability to include a wide range of offenders who cause harm to the community. He has enhanced the response to online child exploitation material and developed direct relationships with US Drug Enforcement Administration, and the United Kingdom's National Crime Agency, to implement new programs that coordinate law enforcement intelligence leads from countries where global organised crime originates.

Deputy Commissioner Blanch's exemplary leadership, passion and significant drive throughout his law enforcement career has provided significant results in reducing harm to all Australians.

AUSTRALIAN POLICE MEDAL (APM)

Superintendent Dario Adriano BOLZONELLA

Superintendent Bolzonella commenced his career with the Western Australia Police Force as a Cadet in 1988, graduating and serving in a number of metropolitan and regional stations. He was promoted to Sergeant in December 2005, to Senior Sergeant in 2009, to Inspector in April 2011, and to Superintendent in November 2015. In 2000 and 2003 whilst at the Serious and Organised Crime Squad he worked on a number of high profile organised crime cases. Between 2003 and 2006 he was the Senior Investigator attached to the Joint Counter Terrorism Team with the Australian Federal Police. He initiated and resourced this multi-agency business unit responsible for the management of terrorism investigations under Federal and State Criminal laws and the facilitation of intelligence exchange between a range of law enforcement and Australian intelligence agencies.

He was deployed to the Philippines to assist the Philippine National Police providing high level advice on crime scene investigation techniques, and from 2006-2009 he served as Operations Manager of State Security Investigation Group, Counter Terrorism and State Protection and in this role provided investigative liaison to the Premier of Western Australia, State Cabinet and state public office holders.

Between 2009 and 2011 he was the Officer in Charge of the Regional Investigations Unit, responsible for investigations into commercial armed robberies, apprehension of cross district offenders and prison escapees, state-wide coordination of all return to prison warrants, and provided assistance to districts with prolific offenders. He was the WA Police Force representative on the Australian Bankers Association and worked to reduce crime against financial institutions.

Upon promotion to Inspector, in 2011 he was appointed to the role of Assistant Divisional Officer of the Serious and Organised Crime Division, responsible for the coordination and management of investigations into upper echelon organised crime affecting Western Australia. In 2013-2014 he was appointed as the Senior Investigating Officer within the Office of Deputy Commissioner (Operations) and from 2014-2015 he served as a Project Manager within the Continuous Improvement Team. He was promoted to the rank of Superintendent in 2015 and appointed Program Director of the Inventory Transformation Program.

In 2017 he served as the Project Manager of the Perth Stadium Project, successfully lobbying Government, industry and union bodies to enact Policing Major Events (User Pays) legislation, positioning the agency to appropriately resource major sporting and entertainment events whilst significantly reducing the impacts on service delivery. In December 2017 he was appointed as the WA Police Academy Principal where he continues to contribute to the restructure of the Professional Development Portfolio. He has also increased awareness and acknowledgement of Indigenous culture and facilitated the first Indigenous flag raising ceremony at the Academy.

Superintendent Bolzonella's exemplary achievements in a number of areas over his policing career demonstrate his personal drive and commitment to the community of Western Australia.

AUSTRALIAN POLICE MEDAL (APM)

Senior Constable Michelle Deborah JESNEY

Senior Constable Jesney commenced her career with the Western Australia Police Force in November 1995 and served in a number of metropolitan and the Geraldton Police Station before transferring to the Tactical Response Group (TRG) in 2002 as the Operations Support Officer. She has been a long-standing member of the TRG and is currently the Unit's Tactical Intelligence Officer/Administrative Support as well as the Physical Training Instructor. She is highly regarded across jurisdictions for her role as a Tactical Intelligence Officer and was one of a team nationally to rewrite the National Police Tactical Group (PTG) Manual for Tactical Intelligence.

She has instructed on both local and national courses and was instrumental in writing the first WA Police Force Tier 2 PTG Tactical Intelligence Course, which provided the TRG with additional trained staff to be called upon during a terrorist related or prolonged serious incident. She also provided training to other units within the Western Australia Police Force such as the Joint Investigations Group, Regional Operations Group, the State Operations Centre and the Criminal Intelligence Development Program to enable PTG Intelligence awareness.

Her extensive knowledge of the roles within the TRG and her wide ranging understanding of the need for strong dynamic intelligence, equipped her to design and develop the current standard operating procedures for the PTG Tactical Command Post.

In addition to her Intelligence role she contributes to the TRG's overall fitness and general wellbeing in her role as the TRG Physical Training Instructor (PTI). This is underpinned by her strong commitment to physical fitness which she brings her role as the PTI and over the last 5 years she has developed and facilitated weekly physical training awareness sessions for aspiring applicants who wish to move into the TRG.

Senior Constable Jesney's exemplary dedication, high standards and leadership within the TRG, her involvement at a state and national level, is most noteworthy is evidence of her dedicated service to the community of Western Australia

AUSTRALIAN POLICE MEDAL (APM)

Sergeant David John JOHNSON

Sergeant Johnson joined the Western Australia Police Force in June 1997, and after graduating from the Academy he worked at several metropolitan stations before transferring in 1998 to the Boddington Police Station. In January 2002 he returned to the metropolitan area working at Gosnells Police Station where he remained until July 2006 when he joined the Forensic Branch as a Forensic Investigator. In 2009 he was promoted to the rank of Sergeant to the Youth Policing role in the Police and Community Youth Clubs, as a Zone Manager and Program Coordinator and often acted in the Senior Sergeant role of Youth Policing Operations Manager.

In 2015 he commenced duties as the Officer in Charge of Kellerberrin Police Station. At that time the Indigenous community in Kellerberrin was experiencing high levels of social dysfunction, alcohol abuse and domestic violence as well as suffering from a lack of available support services. As a result, demand for policing services was high and relationships with the Indigenous community were strained. He quickly established networks within the Indigenous community and, in consultation with them, successfully submitted an application for Plate Funding to establish an Indigenous cultural centre in Kellerberrin. He secured the use of an abandoned building in town which was renovated with the assistance of inmates from the Dowerin Work Camp. The Nyoongar Centre opened in November 2016 and now provides a place where local Indigenous people can go that is safe, culturally sensitive and meaningful. The establishment of the Centre has been a primary influence in the improved relationships with the Indigenous community and the reduction in crime.

In December 2018, he was appointed Officer In Charge of the Mount Barker Police Station, quickly establishing relationships with local government and the local Indigenous community. He identified the local Aboriginal Community Centre had fallen into disrepair and community members were no longer attending. He set about a similar mission to the Kellerberrin experience, obtaining help from the Pardelup Prison Farm Superintendent with the allocation of prisoners to assist in the renovation of the building. In addition he sought local sponsorship from businesses who willingly donated to the renovation needs. Through his efforts he has achieved a reduction in overall crime in the community and increased the Road Policing effort by over 50%.

Sergeant Johnson is an energetic leader, outstanding communicator and represents the highest traditions of the Western Australia Police Force and service to the community.

AUSTRALIAN POLICE MEDAL (APM)

South Australia

Detective Sergeant Bernard Joseph FARRINGTON

Detective Sergeant Farrington joined South Australia Police (SAPOL) in 1985 and initially undertook duties in general patrols at Para Hills, Elizabeth and Port Adelaide before becoming an investigator at Port Adelaide Criminal Investigation Branch in 1992.

In 2000 he joined the Port Adelaide Child and Family Investigation Section, and commenced what was to become an 18 year commitment specialising in child exploitation and sexual assault investigation. He has worked in areas including the Child Exploitation Investigation Section and the Paedophile Task Force and was promoted to the rank of Detective Sergeant in 2005 within the (then) Sexual Crime Investigation Branch.

He has made significant contributions to the development of the Internet Child Exploitation Team (ICET), which has become the Joint Agency Child Exploitation Team (JACET) in conjunction with the Australian Federal Police, and to the Australian National Child Offender Register (ANCOR) Section. As supervisor of the ANCOR Section, he became an expert in the legislative complexities of the Child Sex Offender Registration Act 2006. He has represented SAPOL nationally, providing high-level advice to SAPOL management and the respective Assistant Commissioner.

Detective Sergeant Farrington has been a strong mentor and supervisor to investigators of sexual offences and has provided high level leadership which has strengthened the areas of victim management, investigation and the justice process, leading to improved service to victims.

Senior Sergeant First Class Tracy McLeod GENTGALL

Senior Sergeant First Class Gentgall joined South Australia Police (SAPOL) in 1982 and has served in areas including General Duties Patrols, Sothern Command Response, Major Crash Investigation Section and Internal Investigation Section. Since December 2008 she has been manager of SAPOL's Freedom of Information Unit.

She leads a high-volume workplace and her work approach is informed by her former volunteer chairperson role with the Road Trauma Support Team (RTST) of South Australia and her previous 13-year posting in Major Crash Investigation Section. The RTST provides free counselling and support for people who have been affected by road trauma, whether directly or indirectly.

She has on many occasions conducted extensive searches of historical police documents and attended the South Australian Police Historical Society to seek information of assistance to FOI applicants in relation to their involvement as victims of sexual or other offending, when others have failed to find official police records. Her commitment and ability to make balanced determinations in response to FOI applications, while empathising with applicants and considering business interests, has enhanced SAPOL's reputation as a fair decision-maker.

Senior Sergeant First Class Gentgall's expertise and understanding of the Freedom of Information Act is widely respected and reflects great credit upon both her and SAPOL.

AUSTRALIAN POLICE MEDAL (APM)

Detective Sergeant David Paul HUNT

Detective Sergeant Hunt has served South Australia Police (SAPOL) since 1977, with his career predominantly focused on investigating and combating serious organised crime. Since 1995 he has continuously served within specialist crime branches aligned to illicit drug investigations including the Organised Crime Task Force, Drug Investigation Branch and Serious Organised Crime Branch.

His experience and knowledge regarding illicit drugs is unique within SAPOL, with a continuous investigation history spanning 35 years. He is regarded as SAPOL's pre-eminent expert on illicit drugs and for the last 16 years has given expert evidence in state and federal courts. He is highly regarded by senior members of the justice system for his ability to provide impartial and accurate delivery of specialist evidence and currently reviews all SAPOL expert declarations concerning illicit drugs prepared by SAPOL members for court submission.

His expertise sees him in high demand to provide training in both SAPOL and the wider community where he has delivered sessions to university students, elite sports players and professionals and provided valuable input at several community ice forums. Since 2006 he has also assisted in the preparation and facilitation of SAPOL's Clandestine Drug Laboratory Investigation and Safety Course designed to provide SAPOL investigators with the skillset to safely handle highly dangerous and toxic clandestine laboratories.

In 2012 he was a driving force in initiating and managing SAPOL's investigative response to Operation Post, established to address the emerging issue of internet-based trafficking of illicit drugs and new psychoactive substances in Australia's postal stream.

Detective Sergeant Hunt's development of creative investigational strategies was instrumental in the success of Operation Post, which led to the Joint Agency Ice Strike Team being established in South Australia in 2019.

AUSTRALIAN POLICE MEDAL (APM)

Tasmania

Detective Senior Constable Sharee Simone MAKSIMOVIC

Detective Senior Constable Maksimovic began her career with Tasmania Police in 1984 and has served the agency for more than 35 years. She has served in a range of areas including Hobart Uniform; Bellerive Uniform; Drug Bureau Hobart; Glenorchy CIB; Port Arthur Task Force; Early Intervention and Youth Action Unit; Telephone Interception Services, Operations Support and since 2013 with Hobart Criminal Investigation Branch.

She is held in extremely high regard by her peers and senior officers specifically for her integrity, her commitment to her work and supporting both fellow officers and victims of crime. She is a mentor within Hobart Criminal Investigation Branch and a role model for young female officers.

She understands the potential impact of being exposed to stressful incidents and has elected to assist other Emergency Service Workers as a Critical Incident Stress Management (CISM) volunteer. Noted for her meticulous approach to her duties, and her outstanding service to the Tasmanian community, her significant contributions include crime and drug investigations, Victim Crime Unit investigations and the response to the Port Arthur massacre and subsequent taskforce.

Detective Senior Constable Maksimovic continues to serve Tasmania Police and the community of Tasmania with distinction.

Commander Ian John WHISH-WILSON

Commander Whish-Wilson joined Tasmania Police Constable in 1986 and has completed in excess of 30 years of service. During his career, he has developed a strategic leadership approach which contributes to the delivery of quality policing services and builds and supports effective working relationships.

He has served in a range of areas as a Constable and Sergeant including Hobart Uniform, Hobart Drug Bureau, Hobart Criminal Investigation Branch (CIB), Launceston CIB, Ulverstone Police Station, Devonport CIB, Launceston Uniform, Glenorchy Uniform, and Bellerive Uniform. He served as Inspector at the Business Improvement Unit, Officer in Charge of Hobart CIB, and since 2017 as Commander, Strategy and Support. He was a member and former State Coordinator of the Tasmania Police Negotiation Unit and was also coordinator of the police response to the visit of the Chinese President in 2014.

In his role as Commander he is responsible for providing high-level support and advice to the Department's executive and the Minister, through legislative development and review, policy development and research, corporate reporting and media and communication services business units.

He has a demonstrated breadth of experience across operational and policy roles and strong skills in strategic leadership, high-level liaison, consultation and conflict resolution. He provides an exceptional level of credibility amongst the community, subordinates and peers.

Commander Whish-Wilson continues to make a vital contribution to Tasmania Police and to community safety in Tasmania.

AUSTRALIAN POLICE MEDAL (APM)

Northern Territory

Superintendent Antony Stuart DEUTROM,

Superintendent Deutrom joined the Northern Territory (NT) Police Force (NTPF) in 1994. After the completion of recruit training he was transferred to the Alice Springs Police Station in 1995, where he served in General Duties in Alice Springs and Ntaria. He later undertook relieving as a sergeant at a number of remote police stations, including Ti Tree, Yuendumu and Harts Range. He was promoted to sergeant in 2002, transferred to Darwin, and was attached to the Palmerston Police Station.

He relieved at the NT Police, Fire and Emergency Services College as an instructor. He was later transferred to the Domestic and Personal Violence Protection Unit and whilst there he relieved as the officer in charge (OIC) of the Nhulunbuy Police Station.

He deployed internationally to Phuket, Thailand after the Boxing Day Tsunami in 2004 and volunteered to be a member of the Disaster Victim Identification Team, working alongside Thai and International agency officials in response to the crisis. From 2007 to 2009 he was seconded to the Australian Federal Police Airport Operations before being transferred back to the Darwin Police Station where he undertook the role of OIC of the station and was promoted to senior sergeant in 2009 as a Northern Watch Commander. He also relieved within the Ethical and Professional Standards Command.

He was subsequently transferred to OIC of Alyangula Police Station in 2012. In 2014 he returned to Darwin Police Station as the OIC until promotion to superintendent in 2016. He then transferred to the Palmerston and Rural Division where he remains as the divisional officer for the Palmerston Division, attached to the Darwin Command.

Superintendent Deutrom is highly regarded by his peers and members who he has managed and supported across the NTPF, and he continues to be passionate about policing, and strives to protect the community of the Northern Territory.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Federal

Mr Christopher Charles GOFF, Liverpool NSW 2170

Mr Goff joined the Department of Civil Aviation (a precursor organisation to the Aviation Rescue Fire Fighting Services (ARFFS) a division of Airservices Australia) in 1974. He has maintained a continuous service with ARFFS for the past 45 years. He has served as a Station Officer since 1982 and during this time has seen duty at many ARFFS locations including Bankstown, Canberra, Camden, Dubbo, Norfolk Island and at his current location Sydney where he has been stationed since 1989.

During his time with ARFFS Sydney he has actively contributed to the shaping of the station's growth and culture. He has excellent leadership skills and is well respected by his supervisors, colleagues and peers. He has also held the role of Training Officer since 1982 and has delivered both theory and practical firefighting skills and specialist aviation firefighting training courses. This includes the development of staff undertaking Certificate III through to Diploma level training.

He has attended over 2300 operational responses as the ARFFS officer-in-charge, and it is estimated that he has attended over 5000 operational incidents during his service period.

Mr Goff has shown exemplary service and professional leadership over his 45 year career and his commitment and dedication to the development and support of staff throughout ARFFS combined with his sustained and ongoing operational leadership is of great credit to him and Airservices Australia.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

New South Wales

Mr John William BEVAN, Lightning Ridge NSW 2834

Mr Bevan joined Fire and Rescue New South Wales (FRNSW) in 1987, and for the past 32 years has provided dedicated service to the organisation and to the people of New South Wales, specifically in Lightning Ridge in the far north west of the state.

Throughout his career with FRNSW he has served in a range of roles including as a firefighter, Deputy Captain and Captain of Lightning Ridge Fire Station. The Lightning Ridge Fire Station is one of the most remote fire stations in New South Wales and firefighters face environmental challenges, including extremely hot weather conditions and lack of water.

During his time at Lightning Ridge he has gained wide operational experience, including successfully leading crews at major campaign events such as the 1999 Sydney Hail Storms, the 2001 and 2013 Blue Mountains bushfires, and the Warrumbungle bush fire in 2013.

He has been a proponent of diversity at the station with his team comprising equal male and female firefighters from Indigenous, non-Indigenous and mixed cultural backgrounds. His ability to attract and maintain a retained workforce in a remote part of the state is widely admired. He also supports the community through participation in a number of local events and through education initiatives at schools.

Mr Bevan's commitment and dedication to FRNSW and to the people of far north west New South Wales is exemplary.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Mr Brett DAVIES, Green Point NSW 2251

Mr Davies was appointed to Fire and Rescue NSW (FRNSW) in 1980 as a Recruit Permanent Firefighter and has since given over 38 years of exemplary service. He now holds the rank of Chief Superintendent and the position of Area Commander Metropolitan North, where since 2012 he has led firefighters and Zone and Area Command teams from Newcastle, Central Coast and the lower Hunter regions of New South Wales.

Throughout his career he has demonstrated a passion to help others, utilising expert knowledge, and exemplary leadership. His dedication to service has seen him lead numerous firefighters through many campaign bushfires, large building fires, and significant flood events that have impacted the communities he serves.

Additionally, in 2017 he deployed as part of the Australian Wildfire Task Force to Canada to assist with devastating wildfires. He was a key leader of the multi-state, multi-agency 48 member Australian contingent that helped to battle fires that had been burning for several weeks.

He has also acquired considerable knowledge and experience of Emergency Incident Management techniques that have enabled him to perform to a very high level in the resolution of incidents as an Operational Commander. He has been involved in the development of Standard Operating Guidelines and other training materials to help with firefighter and community safety.

He is held in high regard within FRNSW as well as by members of other emergency service organisations with which he has developed strong professional networks. His selfless attitude and demeanour sees him continually investing in others, providing mentorship and guidance in a friendly and open manner.

Mr Davies outstanding and distinguished service in the field of emergency incident management and leadership over many years has contributed significantly to the ongoing performance of FRNSW, and to the safety of firefighters and the community of New South Wales.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Mr Robert James GRAHAM, Lismore NSW 2480

Mr Graham joined the New South Wales Rural Fire Service's (NSWRFS) Goolmangar Brigade in the Lismore District in 1969. He became Captain in 1983 and also took on the role of Secretary. Brigade meetings were held at the Goolmangar Hall until the Brigade shed was built in 1984. He was Captain of the Brigade until the amalgamation with the Coffee Camp Brigade.

During his long service with NSWRFS he has held the positions of Captain, Deputy Captain, Brigade Training Officer, Brigade Callout Officer, Treasurer, Secretary, President, Permit Officer, Deputy Group Captain and Group Captain. He still currently holds the positions of Permit Officer and Group Captain. He is also a member of the District Training Team and was awarded Life Membership of Goolmangar Brigade in 2009.

He has deployed to numerous out of area S44's including Tumbarumba/Tumut, Kyogle, Woodburn, Yorklea, Evans Head, Clarence, Narrabri, Coonabarabran and Mt Kosciusko, Victoria, Blue Mountains and South Australia. He has also attended over 200 local incidents. Other major disaster incidents he has assisted with are the Lismore City Hailstorm, Lismore Floods and Queensland Floods. He has also been involved in 44's in Tabulum, Long Gulley, Ellangowan and Rappville.

He is a very well respected leader and his knowledge and experience on the fireground instils confidence and determination in the members who work with him. He is actively involved with all Brigades, not only within his Group, but across the Northern Rivers Zone. He is also Chair of the Zone's Bush Fire Management Committee and sits on the Zone Liaison Committee. He is the instigator and driving force behind the Zone Exercise, drawing together Brigades from within the Zone and neighbouring Zones to participate in a skill-honing day of exercises.

Mr Graham's dedication to the NSWRFS and the community of New Sales Wales over the past 50 years is exemplary.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Mr Raymond Randolph HILL, Curlwaa NSW 2648

Mr Hill has been a volunteer with the NSW Rural Fire Service (NSWRFS) since joining the Curlwaa Brigade in 1989. His leadership skills and ability can be illustrated by his continued election to the Group Captain position from 2003 until the present day. He has led a number of strike teams locally, out of area, and interstate, and is well respected by Brigade members within the Lower Western Zone.

He is committed to his volunteerism with the NSWRFS, and this is demonstrated by his time spent in encouraging, not only his own Brigade, but in his service to the Wentworth area. He has served in the positions of Deputy Captain, Senior Deputy, Captain, Brigade Treasurer and Secretary with the Curlwaa Brigade. He is also involved with the Wentworth Fire Fighting League.

He continues to provide invaluable support and leadership to a number of community events and organisations, including the Wentworth Show, Pooncarie Field Days, Ted Hurley Classic Ski Race, Mildura 100 Ski Race, Wentworth District Race Club, Sunraysia Safari Cross Country Rally. His communications support enables the events to be run safely in line with community expectations.

Mr Hill has always been passionate about the NSWRFS and the needs of the community for fire protection.

Ms Dawn Caroline MAYNARD, Port Macquarie NSW 2444

Ms Maynard was appointed to Fire and Rescue NSW (FRNSW) in 1985 and has performed in a wide range of operational roles in both metropolitan and regional locations.

During her service as a Firefighter, she developed expertise in motor driving and pump operations and went on to share this knowledge as an instructor at the Appliance Training Unit. Throughout her service she has had an ongoing focus on the development of her staff, providing guidance and mentoring that has assisted their own progression.

She has played a very significant role in Fire and Rescue NSW's evolution as an organisation, being amongst the first female firefighters to join the organisation and to progress to Station Officer, making her both a trailblazer and role model for others. The example she has set, together with the mentoring she provided, have been an important contribution to enabling other women to progress to senior officer ranks.

Ms Maynard has since given 34 years of exemplary service to FRNSW, and to the people of New South Wales.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Mr John Wayne STUCKINGS, Coleambally NSW 2707

Mr Stuckings joined the Gidgell Brigade of the New South Wales Rural Fire Service (NSWRFS) in 1980, and in 2005 took up the role as Brigade Captain. He is very active within the Brigade, not only as a firefighter, but also providing administrative support through having held the positions of Permit Officer, OH&S Officer, President, Training Officer and Vice President over the past 38 years.

In 2003 he became a Deputy Group Captain, a position he held until 2007 when he stepped up into the Group Captain's role. He has led several Strike Teams to out of area incidents, including the Black Saturday fires in Victoria in 2009 where he led his team into the Kilmore and Seymour areas. Other out of area incidents he has attended including Colinroobie in 1994, Moruya 2001, the Canberra fires in 2003, and Tumbarumba in 2014.

He was also involved in supporting the State Emergency Service (SES) in the floods of March 2012 in the MIA area where he undertook the role of forward command, and liaised with the community, the SES and the local council.

He actively mentors younger volunteers within the district, particularly in the Coleambally area, often helping neighbouring brigades with local training. He is an active member of the Murrumbidgee Irrigation Area (MIA) District Training Group and continues to assist with the Basic Firefighter, Village Firefighter, Crew Leader and Rural Fire Driving courses. He has also organised district exercises in Coleambally in 2007, 2008, 2010 and 2019.

Mr Stuckings' dedication and commitment to the NSWRFS, and to the safety of his community, is commendable.

Ms Michelle Janine THORNLEY, St Georges Basin NSW 2540

Ms Thornley first joined the New South Wales Rural Fire Service (NSWRFS) at the St Georges Basin Brigade as a Junior Member in 1984. Since that time, she has fulfilled many roles within the Brigade, and currently holds the position of Captain, which she has held for many years.

Her dedication to the younger members of the Brigade has been consistent and the Brigade now has an active Junior Brigade that has represented the Shoalhaven District at Field Day Events, gaining valuable skills towards becoming highly skilled fire fighters.

She has also held positions of Brigade President, Permit Officer, Call Out Officer, Training Officer, and is a Fire Investigator, in addition to a fully trained Structural Fire Fighter. She has always demonstrated strong leadership qualities and fostered strong ties within the local community and has been awarded Life Membership of her Brigade.

She has been involved with a number of major fire events and incidents, and has been on countless out of area deployments. Her firefighting skills are exemplary and she has put in hundreds of hours training her members and juniors over her 35 years of service.

Ms Thornley demonstrates the service and values of a committed NSWRFS volunteer and her achievements are most noteworthy.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Mr Owen Leonard TYDD, Gunnedah NSW 2380

Mr Tydd has been a member of the NSW Rural Fire Service (NSWRFS) since joining in January 1961. He has successfully held the positions of Captain through to Group Captain and continues to prove himself an effective member of the Liverpool Range District Senior Management Team, and the District Training Team.

During his service he has proven to be a highly capable leader, both on and off the fireground. He has demonstrated leadership attributes vital to the NSWRFS, and is an example to both new and seasoned field officers for what it means to be a leader within the Service.

He is dedicated and committed to encouraging new and potential female Field Officers in stepping up and taking on additional responsibilities. His ongoing actions ensure that the Liverpool Range District, and the NSWRFS, are well placed for the future. He has earned the respect of his peers and has become a role model in his field.

Mr Tydd has devoted himself to sustained and selfless voluntary service for almost 60 years to the NSWRFS and to the community.

Mr Graham Clifford WILLIAMS, Sussex Inlet NSW 2540

Mr Williams has been active member of the New South Wales Rural Fire Service (NSWRFS) for 55 years since joining the Sussex Inlet Brigade in 1964.

As an active member of the Brigade, he served as Deputy Captain from 1970 to 1977, and as Captain from 1977 to 1989. He was subsequently elected Group Captain and undertook that role from 1989 to 1995. From 2008 until the present time serving as Deputy Captain.

Over many years he has served in a number of response teams to major fires and emergencies, of note 1994 at North Grafton, 2003 Canberra and surrounds, 2009 Victoria Fires and number of others in NSW.

He was heavily involved in the planning and construction of the Sussex Inlet Brigade station and has also been a mentor to a succession of brigade officers over many years. Additionally he has worked in many incident management teams where he takes on the role Safety Advisor. On the administrative side, he has been involved in many committees.

Mr Williams' commitment to the NSWRFS, and to the safety of his community, over many years is commendable.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Victoria

Mr Gregory Francis HITCH, Cairnlea VIC 3023

Mr Hitch has been involved in fire and emergency management in Victoria for 32 years. He holds numerous competencies and capabilities, and is currently accredited as Regional Controller - North West Metro.

In his substantive position as Ranger in Charge - Fire and Emergencies, he has carried out many roles such as Incident Controller, Operations Officer, and Taskforce Leader. He has been actively involved in many emergency management initiatives such as night time firebombing trials and the establishment of the Melbourne Bushfire Program.

He has served on multiple deployments, both interstate and internationally, including assisting and leading crews in Canada and the United States during some of their most devastating fires.

He is also an advocate and champion of diversity within the workplace and has provided knowledge, skills and coaching to many young members of the community.

Mr Hitch is well respected and a high achiever, with a long and proven record of distinguished service in supporting communities within Victoria.

Mr George Ernest O'DWYER, Barongarook VIC 3249

Mr O' Dwyer has been a Victorian Country Fire Authority (CFA) volunteer firefighter with Barongarook West brigade since 1995. He has also provided 14 years of distinguished emergency service with the Department of Environment, Land, Water & Planning (DELWP).

He has undertaken the role of Public Information Officer (PIO) in incident management teams since the roles were established post the 2009 Victorian Bushfires Royal Commission and was the first Victorian officer to achieve the Incident Management Team (IMT) level 3 PIO status. Since 2005 he has been at the forefront of leading change in Victoria and has actively provided support across the CFA, DELWP and Victoria State Emergency Service to build capability in community engagement, warnings and advice and public information.

He has played significant roles in community fire recovery including after the 2005 Mt Lubra fire, and the 2009 Victorian bushfires. He demonstrated outstanding leadership working with community members in Wye River on Christmas Day 2015, supporting evacuation, relief and early recovery. He continues to work with communities about the importance of fuel management across the Victorian landscape, particularly the Otway Ranges and Surf Coast.

Mr O'Dwyer's contribution to communities in south west Victoria, and performance during emergencies, is a benchmark for others to aspire to.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Mr Graeme John SAUNDER, Alfredton VIC 3350

Mr Saunder commenced his forest fire fighting career with the Victorian Forests Commission in 1980, after attending the School of Forestry in Creswick from 1977. For over 42 years he has worked across Victoria in district, regional and state forestry and fire roles, and is a highly respected practitioner with both operational and incident management experience.

He is currently Project Leader Emergency Management, and also regularly performs the role of Regional Controller for the Grampians Region. The development of a fully automated 'Fireweb Regional Readiness Forward Planner' was his brainchild.

He is actively committed to the 'all communities, all agencies' view of emergency management and has worked diligently to develop strong and enduring relationships with key partner agencies. Since joining the Department of Environment, Land, Water and Planning he has also been involved in many significant fire events across Victoria, performing a variety of roles.

Mr Saunder's ability to engage with regional staff from across emergency management agencies is widely valued, along with his vast technical knowledge, skills, thoroughness, attention to detail and exceptional performance in ensuring the safety of the community of Victoria.

Mr Peter John SHAW, The Basin VIC 3154

Mr Shaw has served the Victorian Country Fire Authority (CFA) with integrity and commitment as a volunteer for over 45 years. He has distinguished himself by demonstrating exceptional leadership and outstanding operational ability as an Incident Controller.

His Level 3 accreditation is evidence of his outstanding operational knowledge and experience distinguishing him as one of the State's elite fire and emergency managers. He has been the architect of a number of innovative changes and solutions that have improved efficiencies including operational capabilities, increased readiness, and shortened response time.

His appointment to the CFA board in 2016 is a further indication of his exceptional standing amongst volunteers. As a board member he strives to contribute to a more effective and cohesive emergency management sector and his exceptional record of service and achievement inspires others to strive to achieve better performance.

Mr Shaw's lengthy service is evidence of his dedication to creating a safer Victorian community, and a stronger and more effective Country Fire Authority.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Queensland

Mr Steven John BARBER, Townsville QLD 4810

Mr Barber is a dedicated fire officer with over 35 years of distinguished service to the communities of both Queensland and Tasmania. His exemplary leadership, operational excellence and commitment to the values of the fire service are second to none.

Utilising his diverse skills in special operations and disaster management response and recovery, he has led many state, interstate and international responses to emergencies and disasters.

He has driven significant cultural change across Queensland Fire and Emergency Services (QFES). He has challenged poor behaviour, confronted workplace bullying, and strived to rebuild a positive workforce culture.

Most recently he led Central Region through Queensland's most significant fire season with unprecedented conditions and catastrophic fire danger levels. He commanded staff, volunteers and resources, responding to multiple fire incidents and he continues to be responsible for operational functions and incident control where appropriate including serving in the role of State Commander for significant weather events.

Mr Barber has earned the utmost respect from the QFES workforce, and his commitment and dedication to community safety in Queensland is most noteworthy.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Mr Gregory Raymond DUNCAN, Stafford QLD 4053

Mr Duncan has served the community of Queensland for over 36 years, his expertise spanning across multiple disciplines including as a Station Officer within Queensland Fire and Emergency Services (QFES). As an operational officer he responds to emergency incidents as part of his day to day duties.

However, his most notable contribution to the QFES has been in the field of Technical Rescue, including the development of curriculum and capability for Swiftwater Floodwater Rescue and Urban Search and Rescue (USAR). Since 1998 he has continually volunteered for extra duties in the Technical Rescue stream, serving as the first Technical Rescue Coordinator for Central Region.

As a founding member of the QFES USAR senior instructor group he was key to the delivery of the inaugural QFES Category II USAR Technician program in Queensland, including the development of the wider QFES capability which is now considered to be world class.

His dedication to continuous improvement across curriculum, equipment, systems and processes to support effective and safe operations in high risk and time critical environments has contributed to saving the lives of many Queenslanders during severe weather events.

Mr Duncan has actively deployed to events all over Queensland, responding to communities experiencing the adverse impact of severe weather events, and through his commitment has ensured the future effectiveness of many capabilities in QFES.

Mr Patrick Ross KRAUT, Toogoolawah QLD 4313

Mr Kraut has served the communities of Toogoolawah and the Esk Shire for over 52 years,. He has held the position of First Officer of the Toogoolawah Rural Fire Brigade for 38 years, and is renowned for being the stalwart of fire management within the area.

He is passionate about educating the community on best practice with a strong focus on the skills and techniques required for bushfire and risk management ensuring Toogoolawah and the wider Somerset Region are protected.

He has worked tirelessly to promote a community wide cooperative effort in fire management and, through his leadership and planning, has ensured that each area within the community had a reduced bushfire risk. Being one of the founding members of the Toogoolawah Bush Fire Brigade, he has been a supporter of training for volunteers, combining practical experience and technical knowledge to ensure fellow volunteers and brigades could encourage, support and assist in the protection of the wider community in joint operations. Throughout his volunteering career he has travelled extensively throughout North Coast Region imparting his wisdom.

Mr Kraut's dedication and service goes well beyond what is expected of a volunteer, and he is held in the highest regard by his fellow volunteers and the wider community for his unwavering commitment to community safety and frontline service delivery.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Mr Bevan James LOVE, QLD

Mr Love has served the Pimpama and Ormeau communities of South Eastern Queensland for almost 50 years, most notably as First Officer of the Ormeau Rural Fire Brigade which he relinquished in 2017.

He is an inspirational leader and mentor who has consistently navigated his brigade and fellow volunteers through significant and ongoing change, and has advocated for volunteering and enhanced training outcomes to better protect his community against ever-changing risk.

He has a passion for modernisation, and was an influential driver for the introduction of the Rural Fire Levy and the development of formalised hazard mitigation planning for bushfire prone areas within the Gold Coast region.

Mr Love's service to the community and its people is held in the highest regard while his enthusiasm for volunteerism exemplifies the standards of the Rural Fire Service and Queensland Fire and Emergency Services.

Mr Rodger John SAMBROOKS, Palmwoods QLD 4555

Mr Sambrooks has provided an extensive and distinguished period of service to the community spanning 59 years with the Country Fire Authority, Victoria and both the Fire and Rescue Service and Rural Fire Service in Queensland.

He began his firefighting career with the Kerang Urban Brigade and shortly after as a Volunteer Firefighter with the Kerang Rural Fire Brigade in Victoria. He held positions on various training committees for prolonged periods and his dedication and mentoring played a pivotal part in the direction of volunteer firefighter training across Victoria.

Since moving to Queensland, he has worked tirelessly as an Auxiliary Firefighter and was promoted through the ranks to the position of Captain of the Buderim Fire and Rescue Station. As well as being a founding member, he has served as the President of the Queensland Auxiliary Firefighters Association for over 17 years where he provides support and guidance to Auxiliary Firefighters, whilst advocating for their safety and encouraging fulfilling, rewarding careers. He continues to serve as a Volunteer Firefighter with the Palmwoods Rural Fire Brigade.

Mr Sambrooks' commitment and dedication to community safety over a prolonged period, most recently in Queensland, is highly commendable.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Western Australia

Mr Mark David BOWEN, WA

Mr Bowen has, for 33 years, committed himself to identifying and improving the way Western Australia manages bushfires. He has been an active volunteer since 1986, dedicating his time to the Parkerville Bush Fire Brigade, Mt Helena Bush Fire Brigade, Mundaring Volunteer Fire and Rescue Service and the Gosnells Bush Fire Brigade.

He gained a wealth of experience and knowledge as a volunteer and his skills in fire management were harnessed by the City of Gosnells where he became Fire Control Officer in 1999 before being promoted to Chief Bushfire Control Officer in 2000. In 2003 he joined the Fire and Emergency Services Authority as a Fire Services Manager and promotions to Area Officer and then District Officer saw him excel in Incident Management. He is currently the Superintendent of the Bushfire Risk Management branch within the Rural Fire Division.

His decision-making and leadership skills have proved him one of the most experienced officers on the fire ground and he is one of only a small number of Level 3 Incident Controllers (IC) in Western Australia. He has overseen the bushfire management at many incidents including Toodyay (2009), Lower Hotham (2015), and most recently at the Lewana fires in the South West in 2019. He played a key role during catastrophic bushfires in Esperance and Norseman in 2015 where his understanding of fuel loading in the area and skillset as an experienced IC enabled him to plan and execute a safe evacuation of all residents through the fire area.

As a District Officer in the Goldfields Midlands he undertook the planning and implementation of mitigation works in collaboration with remote Aboriginal communities in the region to help protect them during bushfires.

As the Bushfire Risk Management Superintendent he has had a major role implementing the way the state addresses rural fire management. He has facilitated the understanding of a shared responsibility to bushfire risk management and he continues to advise Local Governments on how to improve and manage their bushfire risks. He has been instrumental in progressing the development of Bushfire Risk Management (BRM) Plans across the state and one of his greatest achievements is the creation of the Avon Valley Response Plan that encompasses three Local Governments and various departmental stakeholders.

Mr Bowen is an outstanding contributor to emergency services in, and to building a safer state for the community of, Western Australia.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Dr Neil Douglas BURROWS, Rossmoyne WA 6148

Dr Burrows has had a distinguished career spanning 42 years in bushfire science and land management. After starting his career as an Assistant Divisional Forest Officer with the Western Australia Forest Department in 1977 he has built on his skills and expertise over the years to help improve bushfire management. He is now a Research Associate with the Department of Biodiversity, Conservation and Attractions (DBCA) in Western Australia.

He initially undertook firefighting duties on the fireground at bushfires and prescribed burns with fire crews and in a field officer capacity. For the bulk of his career he has also worked as part of regionally deployed Incident Management Teams, and in this role has attended a number of major fire incidents throughout the southwest of the state.

His practical experience enabled him to recognise the need for better understanding and predictive capability for bushfires burning in WA's dry summer conditions. He met the need by initiating and supervising field based experiments in parts of WA's jarrah forest. The findings from the experiments produced an extensive dataset that instigated a revision of the WA Forest Fire Behaviour Tables. These tables continue to be widely used as a decision support tool for prescribed burning. He also developed the first operational fire behaviour prediction system for spinifex grasslands for use in prescribed burning and wildfire suppression in central and northern Australia. Another of his notable achievements is the establishment and ongoing management of two long term field experiments that compare the response of jarrah forest vegetation to varying combinations of fire frequency and seasonality.

He has also developed effective partnerships with Aboriginal communities in the deserts of WA to understand the use of traditional burning methods. This work has combined conventional experiments in fire behaviour, early adoption of mitigation through aerial ignition, innovative use of early aerial photography, and contemporary point-cloud imagery. These approaches have been brought together in an adaptive management program implemented at Matuwa in the Goldfields. He has also led a project to help reduce carbon dioxide in areas through active management of fire in the arid zone and the project has improved fire management and employment opportunities for remote communities in the interior of the state.

He has led teams in several projects researching fire and its impacts on the environment, including collaborating with CSIRO on Project Aquarius, which investigated the behaviour of summer bushfires, the effectiveness of aerial suppression (water bombers), and the physiological stress on firefighters on the fireline. In addition he has undertaken case studies and investigations of significant bushfires to ensure important lessons were learned and unexpected fire phenomena was investigated to explain weather, fuels and fire interaction.

Dr Burrows continues to make a valuable contribution to fire behaviour research that helps reduce the risk of bushfire in Western Australia.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Mr Richard Dennis LAWREY, Mundaring WA 6073

Mr Lawrey has been a volunteer firefighter with Volunteer Fire and Rescue Services in Western Australia for over 45 years. He has spent the majority of his time in Mundaring with the volunteer fire and rescue service. His experience on the fire ground has seen him take on many roles over the years, including as Secretary, President, Lieutenant, Captain and Fire Control Officer.

He was also involved in forming a Structural Fire Fighting Group for the Shire of Mundaring and designed a 3,000 litre, four-wheel drive Structural Fire Fighting appliance which increased the capability to fight structural fires in the Shire. When a need to offer more services to the community was identified he joined other members to become a founding member of the Mundaring Volunteer Fire and Rescue Service. The service joined the Mundaring Bush Fire Service as a dual-registered brigade in 1995.

Now known as the Mundaring Volunteer Bush Fire Brigade, he was elected as the founding Captain of the Brigade and set to work establishing its new home and the processes to ensure all volunteers were trained on the new equipment. This included HAZMAT, Road Crash Rescue, breathing apparatus and pump operations. After 11 years the Mundaring Bush Fire Brigade was disbanded but he maintains his service as an active firefighter with the Mundaring Volunteer Fire and Rescue Service where he is also Treasurer.

In 2008 he became an endorsed DFES Trainer and Assessor, delivering bushfire training to not only bushfire brigade members but also to fellow volunteers in the State Emergency Service.

Mr Lawrey's outstanding contribution to emergency services in, and to the community of, Western Australia is most noteworthy.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

South Australia

Mr Kenneth CAMPBELL, Mannanarie SA 5422

Mr Campbell joined the South Australian Country Fire Service (CFS) in 1978 as a firefighter with the Yongala CFS Brigade. Between 2003 and 2012, he held the elected position of Captain of the Brigade and provided leadership to the Brigade in their response capabilities to the community, including Self Contained Breathing Apparatus, Hazard Materials support, and rural firefighting.

He was subsequently elected as Group Officer for the CFS Black Rock Group in 2012 and also fulfils the role of Chair of the Region 4 Regional Volunteer Management Committee, as well as representative on the Chief Officers' Advisory Council.

During operational service he has undertaken numerous intrastate and interstate deployments as a Crew Leader, including to Victoria in 2009 and 2019 and to local fire incidents at Wangary, Kangaroo Island, Sampson Flat, Pinery and Bangor.

For over 40 years he has dedicated his volunteer career to the welfare and competency training of volunteers. He is an outstanding instructor for both operational and leadership training, assisting in the establishment, maintenance and validation of standards. He willingly travels extensively to pass on his skills and knowledge to others.

He provides exemplary leadership within the CFS and to the community where he is involved in a number of groups and undertakes activities to educate and inform the communities of Yongala and Jamestown. His commitment and willingness to share his time, skills and knowledge as well as participate in a wide range of forums is exceptional.

Mr Campbell epitomises the best of a CFS volunteer and his contributions to the safety of the South Australian community are most valuable.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Mr Shane Mark HEFFERNAN, Mawson Lakes SA 5095

Mr Heffernan commenced service with the South Australian Metropolitan Fire Service (MFS) as a Recruit Firefighter in 1983, rising through the ranks until being promoted to Station Officer in 2004.

In 2013, he was appointed to the role of Regional Operations Coordinator - Far North and Eyre where he coordinates and manages the logistical challenge of running Regional Operations Recruit Courses.

His commitment to specialist and recruit training over the last decade has resulted in hundreds of dedicated and enthusiastic firefighters coming through the ranks. His extensive experience and knowledge has been shared throughout metropolitan and recently regional commands. In addition to his training efforts, he has been instrumental in creating the Regional Breathing Apparatus (BA) Pod, which for the past two years has travelled across the state assisting in maintaining a high standard of skills for regional staff.

Additionally he has almost completed the creation of a Regional Technical Rescue Pod, which is to be based in Port Pirie. This pod as well as the BA Pod, being costed and designed entirely by himself. Collectively these achievements are well beyond the expectations of the MFS and reflect the highest level of outstanding service.

Mr Heffernan's commitment and dedication to the MFS, and to the wider community of South Australia, are most noteworthy.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Mr Samuel John SANDERSON, Bridgewater SA 5155

Mr Sanderson has had a career in managing fire in the Australian landscape spanning 25 years, with four land and fire management agencies across three different states, being the Conservation Commission of the Northern Territory, Parks and Wildlife Service, Tasmania, Forestry South Australia and more recently the National Parks and Wildlife Service, South Australia.

Mr Sanderson joined the National Parks and Wildlife Service South Australian (NPWSSA) (Department for Environment and Water) in 2005 as a Fire Management Officer. He then successfully progressed into his current role as Manager of Fire Operations. He has demonstrated exceptional service in delivering prescribed burning and fuel reduction programs across the state.

During his 14 years of service with NPWSSA, he has been instrumental in developing and building NPWSSA's fire management capability and the standards and practice of prescribed burning at a state and national level. In particular he played a leading role in the introduction and implementation of aerial operations in NPWSSA's prescribed burning practice.

His ongoing commitment as a member of the Fire Equipment and Design Officers Group (FEDOG) for the Forest Fire Management Group (under COAG arrangements) has seen him nominated to take on the role of FEDOG Chair from late 2019.

His dedication to fire service is evident in his leadership as Manager of Fire Operations for NPWSSA, and also taking on active roles as a NPWSSA State Duty Officer, and as a member of the inter-agency State Incident Management Team. He has also delivered specialist training courses to staff and volunteers, and through mentoring roles for prescribed burning and aerial operations.

Mr Sanderson has demonstrated exemplary service throughout his career and he continues to make a significant contribution to fire management and community safety in South Australia.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Mr Dennis Robert TAYLOR, Mawson Lakes SA 5095

Mr Taylor joined the South Australian Metropolitan Fire Service (MFS) in 2008 initially serving at Oakden in Adelaide. Prior to this he served with the South Australian Police Force. Since commencing with the MFS he has progressed through to the rank of Senior Firefighter.

In 2017 he was appointed as the MFS Employee Support Coordinator; a role responsible for the effective provision of a holistic approach to developing and implementing wellness programs which actively support MFS personnel, in line with the MFS Organisational Doctrine.

His work ethic, compassion and empathy for his fellow peers and their families has been consistently demonstrated to be extraordinary and well beyond the professional requirements of his role as the MFS Employee Support Coordinator. He has also been integral to the success of the MFS Mental Health First Aid Course, helping deliver accredited training to MFS staff.

He exemplifies loyalty, respect and integrity and his rare ability to bring people together during difficult times have been well demonstrated.

Mr Taylor's outstanding commitment to colleagues, to the MFS, and to the wider community of South Australia, has been exemplary.

Tasmania

Mr Mark Henry McDERMOTT, Strahan TAS 7468

Mr McDermott joined the Tasmania Fire Service (TFS) with the Strahan Fire Brigade as a Volunteer Firefighter in 1975. Over the many years as a volunteer, he has progressed through the ranks and is currently Brigade Chief of the Strahan Fire Brigade.

His commitment is also demonstrated through his volunteer service with Ambulance Tasmania where he undertakes vital emergency service roles within, and around, the West Coast area.

He is a well-respected member of both emergency services and shows his commitment to the broader community and engages with other agencies.

In 2013 he took on the role as a Group Officer for the West Coast and in this role he assisted the Direct Officer to support all 5 brigades on the West Coast. This support was evident during the 2018-2019 bushfire season which saw fires burning uncontrollably for over 50 days. During this time he worked diligently to provide protection to the communities of Zeehan and Rosebery.

Mr McDermott is a highly respected member of the Tasmania Fire Service, and has served the community of the West Coast of Tasmania with distinction.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Australian Capital Territory

Mr Stephen James ANGUS, Tharwa ACT 2620

Mr Angus has been an active firefighter for the ACT Rural Fire Service (ACTRFS) since joining the Southern Districts Brigade in 1986. He has held a range of operational and administrative positions during his 33 year career, including as Brigade Captain. In 2016 he took on the position of Brigade President which he has held since that time, both of these are important leadership roles within the ACTRFS and the Southern Brigade.

The Southern Districts Brigade, acknowledging his connection to other landholders, have also appointed him as their rural liaison officer. As a landholder he knows first-hand the important and respected role the volunteer fire brigade plays within the local community, and he is always willing to educate fellow landholders on fire prevention and preparation. Through his links with the ACT Rural Landholders Association (ACTRLA) he is an advocate for building relationships with ACT fire agencies and land managers. One of his notable achievements for the ACTRLA was his tireless work lobbying the ACT Government to supply 'slip-on' firefighting units to allow farmers to respond to fires on their properties and surrounding areas.

He has been heavily involved in two major fire events that affected the ACT, namely the 2001 Christmas fires and the January 2003 Canberra fires, during which he and his family were personally impacted. His leadership and knowledge was pivotal for the duration of the incident in 2003. He provided advice to ACT Emergency Services that the approaching fire was potentially going to impact houses in the Tharwa area and possibly the Canberra suburbs. He has been a strong voice for local landholders and has represented them on the ACT Bushfire Council since 2014.

Mr Angus is always seeking the best outcome for his fellow firefighters, the local landholders, and the wider community of the Australian Capital Territory.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Mr Russell Edward GOODALL, ACT

Mr Goodall joined the then Australian Capital Territory Fire Brigade in 1976. After graduating from the recruit training program he served at various fire stations across Canberra as a front-line firefighter attending emergency incidents. He currently holds the rank of Senior Firefighter.

During his career he has attained a number of specialist qualifications, including as an operator in the ACT Emergency Services Agency's Communications Centre (ComCen), where his role is to receive Triple Zero emergency calls from the public and dispatch Fire & Rescue, Rural Fire Service and State Emergency Service resources to emergency incidents across the ACT.

As a ComCen operator he always displays extensive operational knowledge in order to ensure that the public gets the appropriate assistance as quickly as possible and the on-scene firefighters and other ACT emergency services personnel are provided with effective support.

He continues to maintain his skills as a firefighter, and assists other staff in coaching and mentoring roles. He is an excellent role model in terms of his ongoing support to current and retired firefighters who are suffering illness, injury or who are experiencing life difficulties, and he is well respected by his peers.

Mr Goodall has demonstrated a high level of commitment throughout his 42 year career with ACT Fire & Rescue, where he has worked tirelessly to protect the ACT community.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Northern Territory

Mr Craig Andrew SLACK, Bees Creek NT 0820

Mr Slack commenced with the NT Fire and Rescue Service (NTFRS) in 2000 and since that time has been a proactive dedicated member within operations Darwin Command, managing incidents across a number of fields including structure fires, wild fires, hazardous material, road crash rescues and general rescues.

He has acted in the roles of senior station officer, Northern Command (managing volunteers and their requirements), and as the senior station officer, Darwin Command (managing a number of career stations and personnel across Darwin and Palmerston emergency response areas).

He has been nominated for and participated in several Australasian Road Rescue Organisation (ARRO) Road Crash Rescue (RCR) competitions as a team leader at the national level. Due to this dedication and commitment he has been approached by the ARRO to participate as an adjudicator for the national competition.

In his own time he has designed and developed the RCR training package which is currently being delivered by the NTFRS training command to recruit and auxiliary firefighters. He continues to be the primary instructor for the RCR component of the recruit program and has done so for the past 10 years.

Mr Slack has the respect of both his peers and supervisors alike, and has continued to contribute to the NTFRS at the highest standards of professionalism as well as to the safety of the NT community.

AMBULANCE SERVICE MEDAL (ASM)

New South Wales

Ms Clare Louise BEECH, NSW

Ms Beech commenced her paramedic career with Rural Ambulance Victoria in 2002 and in 2007 she joined NSW Ambulance and subsequently obtained Intensive Care, Extended Care and frontline management qualifications.

Currently as Director Sector Operations she oversees the day-to-day operations of almost 4,000 paramedic staff at over 260 locations across metropolitan Sydney and rural and regional NSW. In this role, she manages the clinical, safety, human resources, and operational governance of NSW Ambulance day-to-day frontline operations, union negotiations, high profile special events and emergency and crisis events. As an operational paramedic she continues to respond to patients in the community in times of emergency or disaster.

In 2015, she was appointed to the role of Director, Paramedic Response Network (PRN) where she oversaw the implementation of a new operational model for NSW Ambulance in metropolitan Sydney. Under her leadership, a new network of Superstations supported by smaller standby stations called Paramedic Response Points was developed and implemented. She successfully led this project, consulting with a wide range of NSW Ambulance, Ministry of Health and community stakeholders to build understanding and acceptance of the project.

Subsequently moving into the role of Executive Director, Business Innovation and Planning, she supported NSW Ambulance in a strategic capacity, successfully securing funding for a number of initiatives, and overseeing key business functions including Service Planning, Redesign and Innovation, Project Management Office and key capital investment programs including the Rural Ambulance Infrastructure Reform Project (RAIR).

As a representative for NSW Ambulance she displays a strong dedication to the professionalism of the industry and the development of females. She has been a mentor for Western Sydney's Women in Engineering and Science Program, and is an ongoing mentor for female undergraduates and paramedics. As a National Director of the Australian New Zealand College of Paramedicine Board, she has promoted diversity as a key strategic priority. In 2017, she was appointed to the inaugural Paramedicine Board of Australia in recognition of her experience and leadership within the industry.

Ms Beech is the first female to be appointed to an Assistant Commissioner role within NSW Ambulance and her commitment to the community of New South Wales is of the highest calibre.

AMBULANCE SERVICE MEDAL (ASM)

Mr Michael John BRAY, Croydon NSW 2132

Mr Bray has excelled as a leader and mentor during his tenure at NSW Ambulance, both in his clinical practice and in his current role as the Manager of the State Planning Unit. Whilst currently performing managerial roles within the Service, he continues to respond as an operational paramedic to patients in the community during times of emergency or disaster.

During his career, he performed duties as Staff Officer to the Executive Director, Clinical Operations where he established robust relationships across other emergency service organisations, government departments and within the Ministry of Health. These relationships have allowed NSW Ambulance to shape the planning and operation of major events across the state.

He is an expert in event planning and preparedness and his professionalism has positioned the NSW Ambulance State Planning Unit as a highly regarded unit that constantly delivers best practice. His experience and guidance has been of particular use in regard to music festivals and to the successful management of high profile events such as Sydney's New Year's Eve and City to Surf.

He also has extensive experience in critical incidents, having previously held the position of Deputy Director, Operations, providing support during crises such as bush fires and the Lindt Cafe siege.

Mr Bray's dedication to providing excellence in care is commensurate with the vision and core values of NSW Ambulance and goes above and beyond the expectations of the Service.

Victoria

Mr William Allan BRIGGS, Mooroolbark VIC 3138

Mr Briggs has served Ambulance Victoria with distinction over a career spanning more than 28 years. He has been instrumental in the research and development of the Single Responder platform, including the implementation of the Mobile Intensive Care Ambulance (MICA) Single Responder Program.

As a MICA paramedic, he continues to design and evaluate equipment for Ambulance Victoria's Single Responder platform. He has also made a significant contribution to the promotion of occupational health and safety. He played a pivotal role in the development and implementation of the Back-To-Basics training and manual handling programs.

Furthermore, he has provided vital support and direction to paramedics in performing dynamic risk assessments at both high acuity medical and mental health cases, ensuring the safety and welfare of the workforce.

Mr Briggs has provided dedicated and committed service to Ambulance Victoria, and to the community of Victoria, and his efforts are most noteworthy.

AMBULANCE SERVICE MEDAL (ASM)

Ms Rain HISTEN, Bayside VIC 3188

Ms Histen has served Ambulance Victoria with distinction over a number of years, including as an Advanced Life Support Paramedic. During this time she has demonstrated leadership in the encouragement and development of others through her commitment to advocating for improved awareness of paramedic physical and mental health.

She has promoted the wellbeing of Ambulance Victoria staff through prolonged and consistent efforts and has been instrumental in establishing networks across the organisation in both metropolitan Melbourne and regional Victoria, to improve the physical fitness of staff, enabling them to undertake service at major events such as the Eureka Stair Climb and the MCG Stadium Stomp.

She has also been responsible for the participation of other emergency services, including Victoria Police, Metropolitan Fire Brigade, Country Fire Authority, and Lifesaving Victoria in these events, with the mental health and wellbeing of first responders always at the forefront.

Her significant leadership at these events has led to further improvement in multi-agency relationships in the emergency services arena. She has also been a strong advocate within the workforce regarding the use of the Victorian Ambulance Counselling Service, often undertaking talks about the psychological trauma paramedics are exposed to, and the links to poor mental health that can result.

Ms Histen has also been pivotal in the establishment of Ambulance Victoria's on-line workplace platform for a fitness and wellbeing group, allowing people to share valuable health content including the benefits of diet, mental health awareness and group training.

Mr Terrence Patrick MARSHALL, Leopold VIC 3224

Mr Marshall has served Ambulance Victoria with distinction during a career spanning more than 32 years. He has developed and implemented training in rapid sequence intubation for Mobile Intensive Care Ambulance (MICA) paramedics and has completed a Fellowship with the National Institute of Clinical Studies with a focus on pain management.

His contribution has been significant in introducing a new, lifesaving skill to the ambulance industry. The ability for paramedics to perform rapid sequence intubation for a particular cohort of patients has saved and improved the quality of life for many patients.

He has also been a mentor for a significant number of next generation leaders who have developed under his guidance. These paramedics are now taking on senior operational leadership roles within Ambulance Victoria, delivering positive, value-based leadership with the focus on better outcomes for patients, staff and volunteers.

Another of his achievements has been the development and implementation of the Leading in Operations Fundamentals training program as part of the Operational Frontline Management Training Program for team managers across the organisation.

Mr Marshall has provided outstanding leadership in demonstrating, educating and embedding the values of Ambulance Victoria, which his contributions have also helped improve community safety in Victoria.

AMBULANCE SERVICE MEDAL (ASM)

Mrs Gail SHARP, VIC

Mrs Sharp has provided outstanding service to Ambulance Victoria, and to her community of Birchip, a small town in the Mallee region of Victoria, in her capacity as a volunteer for more than 15 years.

As an inaugural member of the Birchip Community Emergency Response Team she has not only provided emergency care to her local community, she has also been instrumental in recruiting and training volunteers. She has also provided a pivotal link between volunteers and the paramedic workforce at all levels.

Strongly encouraging and supportive of team members, she is always ready to step up and fill in shift vacancies, ensuring the township of Birchip has volunteer ambulance coverage, whilst showing exemplary care in her support of families, long after she has attended a case.

Mrs Sharp is a committed volunteer who willingly goes above and beyond expectations in providing exemplary service to Ambulance Victoria and to her community.

Mr Lance Francis SIMMONS, Bairnsdale VIC 3875

Mr Simmons has made an outstanding contribution to Ambulance Victoria through the development and implementation of innovative change during his 45 years of service, particularly as an Advanced Life Support paramedic.

He was instrumental in initiating the commencement of a welfare fund for paramedics, following the drowning death of a colleague in 1975 and after the 1984 Ash Wednesday Bushfires in Victoria, he advocated strongly for the need for peer support for emergency services personnel.

He made a significant contribution to the design and introduction of Ambulance Victoria's Peer Support Program which recognises that paramedics can experience times of emotional distress, workplace or personal stress, and sometimes need the support of a peer. Peers can provide early intervention by taking away the stigma of seeking help and refer people on to other internal or external support processes.

Mr Simmons was pivotal in establishing this program which has proven to be of significant benefit to the mental health and well-being of Ambulance Victoria's workforce.

AMBULANCE SERVICE MEDAL (ASM)

Ms Susan Jane WALSH, Strathfieldsaye VIC 3551

Ms Walsh has demonstrated exceptional service in the provision of training, leadership and the encouragement and development of others during her 22 years of service at Ambulance Victoria.

Her service has also been filled with a desire to support her community through the provision of clinical care. Amidst ground-breaking challenges for women in ambulance services, she has continued to support, develop and mentor many others who have followed in her footsteps.

As clinical instructor and leader she has successfully managed the upgrade of volunteers to a paid and higher-skilled workforce in the community of Wedderburn. This has included the provision of training, mentoring and relationship management with local services in the health sector. Her encouragement of new and emerging paramedics has seen them go on to teach, mentor and influence education amongst Ambulance Victoria's workforce.

Ms Walsh is a true professional with a genuine commitment and dedication to paramedic education and development in Ambulance Victoria.

Mr Kenneth John WHITTLE, Kew VIC 3101

Mr Whittle has demonstrated exceptional service in the provision of innovative change at Ambulance Victoria.

As part of the organisation's Mental Health and Wellbeing Strategy 2016-2019, he was the driving force behind the success of the first Peer Support Dog Pilot Program in an ambulance service in Australia.

Together with his dog, a six-year-old specially-trained Labrador, he has consistently gone above and beyond the requirements of the pilot program and he has also been pivotal in the promotion of the program within Ambulance Victoria and across the broader community.

He has also been instrumental in ensuring the integrated program has raised awareness of mental health support, and reduced the stigma attached to seeking help. He has encouraged paramedics to 'open up' and talk to their peers, and the program has now been incorporated into the organisation as a permanent feature.

Mr Whittle's commitment and dedication to the Peer Support Dog Program and to colleagues in Ambulance Victoria, has been exemplary.

AMBULANCE SERVICE MEDAL (ASM)

Queensland

Ms Tracey Anne EASTWICK, Mackay QLD 4740

Ms Eastwick commenced her operational career with the Queensland Ambulance Service (QAS), in 1994 as an Honorary Ambulance Officer at Kingaroy. Between 1994 and 1997 she completed the Associate Diploma of Applied Science ambulance and was then appointed as a permanent Ambulance Officer in 1997.

In 2002 she qualified as a Critical Care Paramedic and Flight Paramedic and has diligently served the community of Queensland and Mackay in the Local Ambulance Service Network (LASN) for more than 25 years. During her career with the QAS she has held several senior positions including Officer-in-Charge, Manager of Operations and Resources Readiness and, on several occasions, she has acted as Director of the Mackay LASN.

She is a valuable member of the leadership team, and has coordinated and led staff through several weather events and tragic incidents that have occurred in the Mackay area over the years she has been with the QAS.

Ms Eastwick is a well respected and experienced officer, and her commitment and dedication to community safety reflects highly on herself and the Queensland Ambulance Service.

Mr Wayne William SACHS, The Dawn, Gympie QLD 4570

Mr Sachs commenced his operational career with the former Queensland Ambulance Transport Brigade, now the Queensland Ambulance Service (QAS), in 1974 as a Honorary Bearer at Gympie and progressed to a permanent Driver Bearer position in 1978.

During his career of more than 45 years he has worked at stations across the state and the communities he has served have benefited from his clinical ability and leadership capability. He is a well-respected Officer-in-Charge in the Gympie community, and works with his staff to ensure excellence in patient care to the people of Gympie and surrounding area.

He is very active with the Local Ambulance Committee where he works on community awareness projects.

Mr Sachs also serves his community in a number of volunteer roles and his commitment reflects highly on himself and the Queensland Ambulance Service.

AMBULANCE SERVICE MEDAL (ASM)

Mr Cary STRONG, Ormeau QLD 4208

Mr Strong commenced his operational career with the former Queensland Ambulance Transport Brigade, now the Queensland Ambulance Service (QAS), in 1986 as an Honorary Ambulance Officer at Southport. He was appointed as a permanent Ambulance Officer in 1988. He has diligently served the community at locations in Brisbane and the Gold Coast for more than 31 years.

During his career with the QAS, and in addition to being a fully qualified paramedic, he has provided a high level of leadership across several management roles including Officer-in-Charge, Regional Operations Coordinator, Senior Operations Supervisor Event Planning, Manager Workforce Planning, Executive Manager of Operations, Executive Manager Southport Operations Centre and Senior Operations Supervisor.

He is a well respected and experienced officer within the QAS and is known for his depth of knowledge of ambulance operations and management of large scale events and incidents. An example of his commitment to the community was demonstrated with the sudden closure of a Gold Coast nursing home in 2019. He coordinated and supervised the evacuation of 70 aged care residents in a safe and orderly manner to numerous other aged care homes.

Mr Strong's dedication to the community of South East Queensland reflects highly on himself and the Queensland Ambulance Service.

AMBULANCE SERVICE MEDAL (ASM)

Western Australia

Mr Christopher Bradley OAKES, Two Rocks WA 6037

Mr Oakes joined St John Ambulance (SJA) WA as a paramedic in 1993. Since that time he has taken on a range of roles including Station Manager, Industrial Ambulance Paramedic, Industrial Response and Pre Hospital Care Trainer. He is a long term member of Western Australia's Helicopter Emergency Medical Service team where he commenced as a Critical Care Paramedic.

While working as a metropolitan paramedic he was seconded to the Ambulance Training Centre where he trained members of the public on Industrial Emergency Response and Industrial Paramedic Courses. In 2007, he was seconded to the role of Station Manager where he immediately employed his considerable knowledge for education and mentoring to this role.

In 2008 he became a Pre Hospital Care Trainer and taught many upcoming ambulance officers and paramedics and in 2009, he secured a position on the Helicopter Emergency Medical Service team. He continues to serve on the helicopter team and remains integral to the elite Critical Care Paramedic team, as he was over a decade ago.

He is a supportive and encouraging mentor to any new member of the program and the team. As would be expected as a part of this team, he is involved with perilous rescue operations and on a number of occasions he has put the welfare of others before his own to see them to safety.

He is as a true ambassador for the paramedic profession, and is instrumental in developing the profession as a skilled and recognised workforce.

Mr Oakes has significantly contributed to St John Ambulance and to the community of Western Australia during a long and dedicated career of caring for others.

AMBULANCE SERVICE MEDAL (ASM)

Mr David SAUNDERS, Collie WA 6225

Mr Saunders joined the Collie Sub Centre of St John Ambulance (SJA) in Western Australia as a volunteer in 1965 and since that time has demonstrated continued support for the Order of St John and St John Ambulance service. His willingness to lead and his involvement in training and teaching others is well respected. He supports new and existing volunteers and willingly imparts his knowledge and experience to assist fellow volunteers to develop as Ambulance Officers.

He was heavily involved in the planning, management and implementation of the refurbishment and renovations of the Collie Sub Centre. He was the chief liaison for the SJA property team, which involved visiting metro depots and holding on-site meetings with builders and planning personnel. His end goal of renovating the sub centre proved contagious, with volunteer numbers increasing by 72%, which was fundamental to boosting the moral of the whole sub centre.

He continues to make himself available for shifts and emergency cover as required and his leadership and presence in the Collie community played a large role in the sub centre being awarded Community Group of the Year for 2013 at the Australia Day community presentation. This award is presented by the Shire of Collie, in recognition of significant contributions to the quality of community life by a local group and to promote national pride and community responsibility. His participation and interaction at sub centre and regional levels has ensured that the sub centre remains a place where volunteers are engaged, and feel part of the SJA family.

He has, on more than one occasion, gone the extra mile with patient care and involvement in his local community, and his care of the sick and those in need is a small reflection of his strength of character.

Mr Saunders has significantly contributed St John Ambulance, and to the community of Western Australia during a long and dedicated career of caring for others.

AMBULANCE SERVICE MEDAL (ASM)

Mr Austin Shannon WHITESIDE, Mullaloo WA 6027

Mr Whiteside joined St John Ambulance in Western Australia in 1998 as a career paramedic working in several metropolitan depots where he gained great respect from his peers. This respect was reflected in 2002 when he was promoted to Station Manager and his influence had a most positive effect on the efficiency and morale of that division.

Since leaving the post of Station Manager he has undertaken leadership positions in the State Operations Centre (SOC) where he was heavily involved in the design, development and implementation of the current State Operations Centre when it moved from its former location in 2006.

To coincide with the relocation of the SOC, a new position of Manager State Ambulance Operations was created and he was the first person to undertake this new role. From 2009-2010, he was a key member of the State Operations Centre Review Working Group and in 2011, upon promotion to Operations Manager SOC, he was tasked with managing and leading transformation projects. These were the introduction and implementation of the Medical Priority Dispatch System; the development and implementation of an Ambulance Secondary Triage System (Via Health Direct); and the establishment of a stand-alone fully equipped back-up SOC with dedicated training facilities situated within the Wangara Hub location.

He has positioned the SOC as an invaluable and successful part of the organisation and a key contributor to St John in Western Australia's objective of the provision of world class and cost effective emergency ambulance services. He is an excellent role model to his peers and demonstrates persistent determination in ensuring the SOC continues to outperform expectations.

Mr Whiteside has provided distinguished service throughout a long career and he has significantly contributed to St John Ambulance and to the community of Western Australia.

AMBULANCE SERVICE MEDAL (ASM)

South Australia

Mr David Mark JAENSCH, Whyalla SA 5600

Mr Jaensch has served the South Australia Ambulance Service (SAAS) for over 38 years, starting as a volunteer and progressing through the organisation in the roles of Paramedic, Regional Communications Officer, Intensive Care Paramedic, Station Officer, Clinical Team Leader, Operations Manager and most recently Community Paramedic.

For the last 3 years he has taken on the newly developing role of Community Paramedic in Ceduna and it is in this role that he has utilised his many years of experience to significantly influence how this unique primary health service is being delivered to a very specific set of clients. He is widely respected across the organisation and has served as a general duties Paramedic and Intensive Care Paramedic in regional locations across the state.

After six years in Murray Bridge and Mt Barker, then four years in Port Lincoln, Mr Jaensch moved to Whyalla as a Station Officer and then Clinical Team Leader for 15 years. After this he took the opportunity to work as the Operations Manager for the West Coast for a few years and during that time influenced much of how that region functions today. During a period of time in the role as Operations Manager he missed his clinical role and opted to return to a clinical position at Whyalla where he invested his energies into the team, helping to develop and support paramedics whilst also working as a Commercial Diver and Dive Medical Technician. He also worked for Operation Flinders as a Team Leader and SAAS medic during this time.

Mr Jaensch was an inaugural member of the SAAS Remote team in the Northern Region, training in vertical rescue and difficult access to casualties, and he has become a passionate, well informed advocate for this program and its integration into daily operations around the region.

As a Community Paramedic he has been instrumental in developing the highly regarded and successful program in Ceduna that, among other things, is seeing ongoing and effective engagement of itinerant Indigenous Australians. By building strong trust relationships over time with this marginalised and vulnerable group they have increased their health literacy and medication compliance resulting in significantly improved health outcomes. He has become a well-regarded member across Eyre Peninsula communities where he has lived and worked for over 32 years.

Mr Jaensch's commitment and dedication to SAAS, to the development of paramedics, and service to the wider community of South Australia is commendable.

AMBULANCE SERVICE MEDAL (ASM)

Tasmania

Mrs Lorraine Joy GARDINER, Launceston TAS 7250

Mrs Gardiner commenced volunteering with Ambulance Tasmania at Beaconsfield in 1988 and during her 31 years of service as a volunteer she has provided invaluable support to the Branch Station Officers and the other volunteers. She has always been active in recruiting new volunteers and instils the attributes that make a Volunteer Ambulance Officer an integral role in a successful Branch Station.

She is also one of the founding members of the Volunteer Ambulance Officers Association of Tasmania which formed in 1996. This association represents volunteers across Tasmania.

She has demonstrated her dedication to the community, not only through her long service with Ambulance Tasmania providing clinical care to the community but through supporting roles during times of community need, including during the 2006 Beaconsfield mine collapse when she provided support to grieving families at the local recovery centre.

Mrs Gardner's dedicated and committed service to Ambulance Tasmania, and to the community of Beaconsfield, has been exemplary.

Mr Han-Wei LEE, West Hobart TAS 7000

Mr Lee commenced his service with Ambulance Victoria in 2003 and during this time he played a large role in the implementation and early development of the Triple Zero Referral Service. He commenced with Ambulance Tasmania as a Paramedic in 2011. Since that time he has been vital to a number of critical Responder and Public Safety projects. Of note these include improved radio duress capability and Project Manager of the In-Vehicle Information System. The latter involved extensive change management, integration with the existing computer aided dispatch system, contract variation process, and implementation of hardware into Ambulance Tasmania's fleet.

He has also undertaken high level manager positions within Ambulance Tasmania including acting Manager Technical Services and Manager of Capability and Development. During this period, he successfully ensured operability of an ageing Computer Aided Dispatch system whilst providing management oversight of the implementation of the new Emergency Services Computer Aided Dispatch (ESCAD). This project required extensive consultation with other Emergency Services project team members. Due to his diligence and consistent high-level skills Ambulance Tasmania successfully transitioned to the new system in 2019. In 2016 he was awarded the Tasmanian Project Management Student of the Year by the Australian Institute of Project Management (Tasmania).

He remains a proficient clinical practitioner with cave rescue skills and in 2018 he was awarded a professional commendation from the National Search and Rescue Council for extraordinary search and rescue efforts during a complex multi-agency cave rescue.

Mr Lee's dedicated and committed service to Ambulance Tasmania, and to the community, is most deserving of recognition.

EMERGENCY SERVICES MEDAL (ESM)

New South Wales

Ms Allison May FLAXMAN, Penrith NSW 2750

Ms Flaxman has served the New South Wales State Emergency Service (NSW SES) for over 20 years, joining the Service as an Administration Officer.

During this time she has undertaken a number of roles, including as Business Manager, Deputy Region Controller, Region Controller, Program Manager and presently as the Metro Deputy Zone Commander. Throughout her career, she has built a reputation for providing leadership based on trust, respect, collaboration, empowerment and inspiring confidence.

Her breadth of expertise is well known, as well as her capacity to provide insight and guidance for the betterment of the Service and the volunteer experience. As a result she has been highly sought after to lead or participate in numerous projects and working groups within the Service, including the NSWSES Equip Mentoring Program.

She has been involved as the Incident Controller or as Operations Controller major incidents including the Western Sydney hail storm, floods in western New South Wales, deployment to Western Australia following a hail storm event, the Hills Shire hail storm, storms in the Hunter regions and a combined metro storm and flood event in 2016.

Ms Flaxman has provided dedicated and committed service to the NSW SES and to the people of New South Wales throughout her career.

Mr Richard John ROOKE, Wagga Wagga NSW 2650

Mr Rooke joined the New South Wales Volunteer Rescue Association (VRA) in Wagga Wagga in 1981 and has served there since that time.

He undertook the role as Squad Captain from 1987 until 2001, and again in 2014 and 2015. He was Deputy Captain from 1982 until 1986, and is currently the Squad's Boating Captain, a role he has performed since 1982. He was also a member of the Management Committee from 1983 until 2017.

He provided significant assistance to Wagga Wagga and other squads in the NSW VRA in purchasing and maintaining boats through his family business. During the 1974 floods in Wagga Wagga he loaned boats and motors free of charge and carried out repairs on boats and motors to assist the squad undertaking rescues.

He is a very well liked and respected member of the Wagga Wagga VRA plus being a competent general land rescue operator. He is a great mentor to the young members and they respect him for his knowledge and ability in the rescue field.

Mr Rooke has provided dedicated and committed service to the NSW VRA, and to the people of New South Wales, throughout his volunteer career.

EMERGENCY SERVICES MEDAL (ESM)

Mr Warren Noel TURNER, Burradoo NSW 2576

Mr Turner has been an active member of the New South Wales State Emergency Service (NSW SES) for 15 years. During his tenure, he has served in a number of leadership and senior leadership positions, including as Team Leader, Rescue Officer, Training Coordinator, Incident Controller, Local Controller (Kiama and Wingecarribee) and Local Commander (The Southern Highlands Cluster).

Both of the SES Units he has led have been primary rescue units for Road Crash Rescue (RCR), General Land Rescue (GLR) and Vertical Rescue (VR), adding an extra degree of complexity to the leadership style required.

During his service with the SES he has been involved in multiple major storm and rescue events. In addition to field work he is also the Chair for a number of NSW SES Capability Development Groups, including GLR and Remote Area Search. He also initiated a working group for the introduction of overnight search capability for the Illawarra-South Region.

Mr Turner has earned three NSW SES Unit Citations and was awarded Citizen of the Year for service to the community in the Australia Day 2014 awards.

He is committed to equity, diversity and professionalism, and was the founder and grant fund raiser for the 'Get Ready Girls' community resilience campaign both for the Kiama and subsequently Wingecarribee units.

Mr Turner has provided dedicated and committed service to the NSW SES, and to the people of New South Wales throughout his career.

Victoria

Mr John William HOOPER, Stawell VIC 3380

Mr Hooper has over 40 years experience in emergency management. He commenced as a volunteer with the Stawell Unit at the Victoria State Emergency Service in 1978. He quickly rose to be the Deputy Controller and trainer, specialising in road crash rescue, and search and rescue.

He became qualified in Urban Search and Rescue (USAR) CAT 2 after an extensive training course with the Metropolitan Fire Brigade, and has used those skills during disasters in Australia and overseas to help communities in their time of need.

He undertook searches for people following the 2009 Victorian bushfires, the Grampians National Park landslides in 2011, and the 2018 fires in Greece where he was the only volunteer in a 12 member team from Australia.

In his own time, he has travelled the world to bring the latest rescue techniques back to Victoria to improve the survivability of people needing rescue.

Mr Hooper is an exceptional example of distinguished service to the Victoria State Emergency Service and to the community.

EMERGENCY SERVICES MEDAL (ESM)

Western Australia

Mr Ronald Francis McPHERSON, Swan View WA 6056

Mr McPherson has dedicated 22 years of service to emergency services in Western Australia through the State Emergency Services (SES). He began volunteering in 1998 with the Swan SES and since that time has also spent time with Bassendean SES and in the Geraldton Regional Headquarters.

He has held the roles of Local Manager and Training Manager and is now a Trainer and Assessor. He is a highly respected leader and has vast experience helping the community prepare for and recover from hundreds of incidents from missing person searches, floods, cyclones and severe weather to supporting other agencies at major bushfire incidents.

He has attended a number of missing person searches over the years, leading his teams with professionalism and respect for the impacted families. His experience is highly sought after and he has travelled often to assist at searches in metropolitan and regional areas. He is also known for his work in preparing communities for flooding and cyclone events and supporting them through the recovery including at Carnarvon in 2010 and 2015.

With great experience amassed throughout his length of service he now shares his knowledge through the SES Volunteer Training Advisory Group (TAG). He is the Perth Metropolitan representative on the TAG and assesses SES training at the strategic level to ensure consistency for volunteers across the board.

Mr McPherson's commitment to the Western Australian State Emergency Service, and to the community, is most noteworthy.

EMERGENCY SERVICES MEDAL (ESM)

South Australia

Mr Maxwell John COULSON, Port Lincoln SA 5606

Mr Coulson joined the South Australian State Emergency Service (SASES) in 1987 and has served as a volunteer of both metropolitan and country units for over 30 years. He has undertaken a range of roles and is currently Unit Manager at Port Lincoln. His service extends beyond the SASES as he has been a member of the South Australian Country Fire Service Region 6 Logistics and Support Unit since 2012.

His dedication has been felt across the SASES as he is one of the founding members of the SASES Volunteers Association (SASESVA) and was a key member in the installation of the SASESVA Magazine.

After a decline in membership in the Port Lincoln Unit in 2015, he worked assiduously to improve member numbers to an extremely high level the Unit had not seen before. He was also tasked with making a video showcasing Marine, Vertical Rescue, Drop Masters and Road Crash Rescue Capabilities and worked with members from around the state, both volunteer and paid, as well as with external agencies to compile the video. Most recently he has been working with a Victorian company to oversee the delivery of the Aqua Boat Lift after securing a grant through Bendigo Bank Port Lincoln.

Mr Coulson has been an essential part of the SASES and his commitment and dedication to the organisation and to the safety of South Australians is most notable.

Tasmania

Mr William James FOLDER, TAS

Mr Folder commenced as a volunteer member with the Tasmania State Emergency Service (SES) in 1977 joining the then Clarence SES Unit. He served as Unit Manager for 9 years and in 1998, when the Southern Search and Rescue Team formed, he also became an inaugural member of that team.

His experience and enthusiasm has held him in high regard with his peers. He has always been actively involved with SES operations and has provided exemplary support to managers, as well as training volunteers in all aspects of SES activities over the years. As a Clarence Unit volunteer he was an inaugural member of the newly formed Greater Hobart Unit, the Southern Regional Unit (SRU) that was established in 2005 supporting 5 Greater Hobart Councils. He joined SRU as a member of the Search and Rescue (SAR) Team.

He has given distinguished service and is frequently the most reliable member for availability and attendance to all unit operational activities. He has attended many Search and Rescue operations over the years, tirelessly working to save lives.

Mr Folder has provided dedicated service for over 42 years to the Tasmanian SES and to the community.

EMERGENCY SERVICES MEDAL (ESM)

Mr Vincent HOLTHOUSE, Currie TAS 7256

Mr Holthouse joined the Tasmanian State Emergency Service (SES) in 2000 as a volunteer member with the King Island Unit and has served as the Unit Manager for many years. The Unit is a critical element helping the community during times of need, and providing support to other emergency services.

His capacity to maintain a small supportive crew in an isolated community, with a great deal of personal sacrifice, is indicative of his genuine concern for the residents of King Island. His dedication has resulted in him coordinating physical and human resources as a Team Leader and Unit Manager to ensure that there is always an effective operational response to emergencies. He has been a key figure in the continued viability of the Unit.

Between balancing his time between SES responsibilities, business, family and his involvement with other community organisations, he has continued to make a full and distinguished commitment to the SES. He has also played an important part with the local emergency management committee, assisting with elements of King Island's planning and the development and conduct of exercises, particularly for the airport, on which the community is totally reliant.

With the added complications of life on a remote Island, Mr Holthouse's determination, commitment, loyalty and contribution to the SES and to the community of King Island are exemplary.

Mr Neil Gerard VAN VELDHUIZEN, TAS

Mr Van Veldhuizen has served Tasmania State Emergency Service since 2013 and is an integral volunteer member of SES North, playing a pivotal role as Deputy Unit Manager of the Incident Management Unit (IMU). He provides outstanding service to SES North particularly with training and development.

Initially joining as a member of the Northern General Response Unit he quickly proved himself to be a capable SES member, and in 2015, he was approached by staff to lead the development and implementation of a volunteer operational support team which now forms part of the Northern Incident Management Unit. This team is instrumental to SES in its provision of vital staging area management and support to SES, Tasmania Police and Tasmanian Fire Service.

In his capacity as Deputy Unit Manager IMU he can always be counted upon to assist SES both during times of operations, as well as non-operationally. Non-operationally, he is a regular feature on the SES compound, giving countless hours each week to ensuring operational readiness by undertaking much needed equipment maintenance. He also plays a key role in leading volunteer training and is dedicated to providing support to various community education efforts with the aim of raising disaster resilience in the region.

Mr Van Veldhuizen's commitment to the Tasmania State Emergency Service, and to the Tasmanian community, is most noteworthy.

EMERGENCY SERVICES MEDAL (ESM)

Australian Capital Territory

Mr Mubin Shareef KHOKHAR, Dunlop ACT 2615

Mr Khokhar has been an active member of the Australian Capital Territory State Emergency Service (SES) since 2014. During this time he has held a number of senior positions including as Team Leader and Deputy Commander of the Rivers Unit, and has provided training, mentoring and support to a large number of volunteers in the Unit as well as to the greater ACT SES community.

He is an integral driving force in the welfare of ACT SES volunteers through his tireless work in the development of an on-line tool to streamline hazard identification and risk management. This on-line tool has made the identification of hazards, and the implementation of mitigation measures, simpler and has automated the reporting of these risks back to SES headquarters. This has ensured that all members involved in the risk management process have visibility of the hazards faced by members in the course of their duties.

He has also used his IT knowledge to assist with the development of on-line training tools for recruits and current members alike. The time and effort he has devoted to the Rivers Unit has also benefited the greater ACT SES.

Mr Khokhar is a highly respected individual and his efforts have contributed significantly to the operation of the ACT SES, and to the safety of the Canberra community.

AUSTRALIAN CORRECTIONS MEDAL (ACM)

New South Wales

Ms Jean Elizabeth DALLY

Ms Dally commenced her service with Corrective Services New South Wales in 2004. Since that time she has directly provided, managed and supported a range of interventions for inmates.

She has been pivotal in ensuring the provision of custody based and community based programs and services that support behavioural change in offenders. She has been vital to the design and development of programs, particularly for young offenders, to ensure they are given access to, and provided with, specialist services, particularly for those offenders with medical or mental health issues.

She has participated in information sessions and recruiting drives in local communities and has selected appropriate applicants to become members of the Offender Services and Programs team. She has also established relationships with local agencies to deliver best practice programs and support services pre-release of inmates.

She was instrumental in the development and implementation of the integrated structured day routine to ensure offenders have daily access to programs, education and industries to reflect their case plans and dynamic risk needs.

Ms Dally's focus on listening to, and meeting the needs of, offenders involves her travelling to 15 Correctional Centres located in the south and west of the state, as well as to 25 community corrections offices. This commitment and dedication to assisting offenders with complex needs and offending histories is commendable.

AUSTRALIAN CORRECTIONS MEDAL (ACM)

Miss Rebecca Joy EDWARDS

Ms Edwards commenced duty with Corrective Services New South Wales (CSNSW) in 2005, and at the completion of her primary training at the Brush Farm Corrective Services Academy she was posted as a Correctional Officer to the Silverwater Women's Correctional Centre before transferring to the Dawn De Loas Correctional Centre when it first opened. She subsequently commenced duties with the Corrections Intelligence Group (CIG) and is currently on secondment as Manager of Governance and Compliance - Security and Intelligence.

Her work at CIG has involved the management of Outlaw Motorcycle Gang (OMCG) offenders who have, through their actions and behaviours, been identified as a significant risk to the security of Correctional Centres. Her efforts have contributed to reducing risks of incidents, not only in CSNSW locations, but also in the community.

She has provided intelligence advice and support to various bodies, within and external to CSNSW, for the management of OMCG offenders and has been heavily involved in the Individual Violent Offenders Intervention Program and the Security Threat Group Intervention Program, both of which are now managed under the Extreme Threat Inmate Policy. This has involved considerable case management through interviews with offenders, and close consultation with various staff members within CSNSW.

The management of OMCG members in custody and the community requires a unique knowledge, not only of a Correctional Environment, but also of the highly complex nature of an OMCG.

Ms Edwards through her work over many years has established and strengthened relationships with law enforcement bodies which have contributed to a safer environment, not only for offenders and staff in CSNSW locations, but also in the community.

AUSTRALIAN CORRECTIONS MEDAL (ACM)

Mr Amandeep SINGH

Mr Singh commenced his service with New South Wales Corrective Services in 2014 and currently holds the position of First Class Correctional Officer at the Metropolitan Special Programs Centre (MSPC), the high security area of the Long Bay Correctional Complex which houses approximately 500 high security inmates that are predominantly on remand. The MSPC also houses a Violent Offender Treatment Program and the Acute Crisis Management Unit which contains inmates who are at risk of self harm.

He performs primarily operational roles in relation to the management of inmates in full time custody at the MSPC and has daily contact with offenders. He also works at the reception desk at the internal visits centre and over the past 12 months he intercepted approximately 50 visitors attempting to smuggle contraband into the MSPC.

Additionally, during his own time he designed a user-friendly computer dashboard application which has a generic and individual component for staff across the state to utilise in performing their daily duties. He initially built a sample of the application which was presented to, and endorsed by, management attached to the MSPC. He subsequently built an operational model, in his own time, to capture direct links to current policy and procedures which accesses templates and readily used forms by custodial staff and MSPC business partners.

The dashboard application delivers efficient workplace practices allowing staff to focus on business-as-usual operations and perform their duties more effectively. Due to the success of the program at Long Bay Correctional Complex, the program is now being rolled out to other centres across the state.

Mr Singh continues to liaise with individual correctional centres within New South Wales Corrective Services to establish programs tailored to their specific needs and his efforts to improve outcomes for Corrective Services and improved management practices of offenders is most noteworthy.

AUSTRALIAN CORRECTIONS MEDAL (ACM)

Mr Albert William TORRENS

Mr Torrens commenced service with New South Wales Community Corrections as an Aboriginal Client Service Officer in 2000. He initially served at the Newtown Community Corrections Office and is currently based at the Leichhardt Community Corrections Office.

In his role he is in daily contact with offenders and their families, either through interviews or home visits, or in conjunction with meetings and contact with Aboriginal services in the Inner West area of Sydney, or when advising other Community Corrections Officers engaging with Koori clients.

He has been instrumental in developing Community Corrections engagement models with Koori offenders and their families. In 2002 he was involved in the implementation of the 'Walking Together Program' which was an intervention for Aboriginal offenders aimed at addressing their criminogenic needs within a culturally appropriate setting. The success of this program helped to foster the relationship between Community Corrections and the local Koori community. He has also built relationships with Aboriginal services and has played a pivotal role in shaping the profile of Community Corrections within the Aboriginal community.

He also was pivotal in rebuilding relationships with the criminal justice community and the Aboriginal community following the Redfern Riots in 2004. Since this time he has continued to be a tireless advocate for Community Corrections engagement with Aboriginal clients and their families. He is an acknowledged subject matter expert on engaging Koori offenders, and their families, and his use of culturally appropriate methods is significant.

Mr Torrens has been a tireless advocate and champion of Community Corrections within the community and his dedication and commitment to reducing recidivism and improving outcomes for Aboriginal offenders in New South Wales is to be commended

AUSTRALIAN CORRECTIONS MEDAL (ACM)

Victoria

Mr Stephen CADMAN

Mr Cadman commenced in the Victorian Department of Justice and Community Safety (DJCS) in 2004 and since that time he has put a unique stamp on the offender community work portfolio. In his case management and community work roles he has gained extensive experience in managing and working with high risk, complex-needs offenders. He has been responsible for the development of countless sustainable community work programs with a focus on offender upskilling.

Some of the many programs he has been involved with are: the Children's Hospital Gown program; the Fix the Cycle program where he has helped young offenders learn bike mechanics thereby improving their post release employment prospects as well as keeping unwanted bikes out of landfill and providing them to disadvantaged young people; and the Recycle, Reuse, Donate Woodwork program in which pallets recycled from landfill are made into furniture items for disadvantaged community members and not-for-profit organisations by offenders.

He has maintained a firm stance on the availability of programs for both male and female offenders, thus affording them the same upskilling opportunities. This is reflected in his current focus on food programs, which see food rescue organisations donate produce to the community work team. The offenders, with the assistance of a chef, then prepare meals for community members struggling with food security issues. This has seen an estimated 100,000 meals delivered each year across these programs. He also encourages male and female offenders to participate in different programs that have traditionally been gender specific.

He has previously worked across a range of secondment roles within the organisation, including as an Operations Manager across Sunshine, Werribee, Melton, Broadmeadows, Carlton, Heidelberg and also Greensborough offices, Acting General Manager for Community Safety in the West Metro Region, and more recently, stints as the Acting General Manager in North and North East Community Correctional Service (CCS). In addition, he has also been seconded to work in Senior Project Officer roles, as well as the State-wide Community Work Manager role.

He was involved in obtaining a warehouse for the West Metro community work program to grow and develop, with the Derrimut warehouse opening in 2016. This warehouse program assists offenders in rehabilitation and training as part of the community work obligations. This was the first of its kind for Community Work in Victoria and is leading the way within CCS regarding the unique programs that it offers. This includes a training space for warehouse transport and logistics for offenders, which is a program that is only offered at Derrimut. He continues to be innovative in the area of community work and offender management, leading the way for change across the Statewide Community Work Program.

His experience in offender management, working within the organisation's frameworks on both small and large scale projects, and his ability to deliver outcomes for key stakeholders transfers into his current role of Manager, Community Work and Partnerships across the North West Metropolitan Area.

Mr Cadman continues to provide offenders with opportunities to make a change in their lives, which results in great benefit to the community of Victoria.

AUSTRALIAN CORRECTIONS MEDAL (ACM)

Mr Steven Douglas COMTE

Mr Comte has, throughout his career with Corrections Victoria, provided outstanding public service. Commencing in 1990 he has served in a range of positions at several prisons throughout the state and since 2014 has been instrumental in embedding the state wide Prison Industries self-sufficiency strategy by establishing HM Prison Middleton as the largest contributor site to this strategy.

Between 2018 and 2019, Middleton's revenue grew to \$3.27m and equated to 21.4% of total Industries revenue. In addition to the significant revenue growth via the self-sufficiency strategy, he has also delivered significant savings to the system. This was achieved whilst also improving the quality of products available to prisoners and prisons.

He has consistently driven innovation at Middleton, further evidenced by the implementation of a new industry that will focus on the provision of digitally printed registers for public prisons. He has also made a significant community contribution by partnering with Plastic Bag Free Castlemaine, where he has worked with prisoners who proudly assist in making Boomerang Bags for the local community.

He has further enhanced the prison's community connection through a partnership with Kiwanis that involves building Book Boxes for local schools, community houses and other public places. He has supervised prisoners to produce these boxes while simultaneously teaching them skills of empathy as part of their rehabilitation.

He has also been committed to supporting post release employment for prisoners and has been instrumental in assisting a number of prisoners gain employment upon their release. He continues to work with Corrections Victoria's Education Training and Employment Branch to ensure that Middleton is viewed as different, innovative and a leader in education and training delivery.

Mr Comte makes things happen by working collaboratively with staff, prisoners and other stakeholders and ensures that any initiative results in tangible benefits for prisoners, Corrections Victoria, and the wider community.

AUSTRALIAN CORRECTIONS MEDAL (ACM)

Ms Tina FILOPOULOS

Ms Filopoulos commenced her career with Corrections Victoria in 1995 at HM Prison Fairlea, the first Victorian all-female prison. Fairlea presented numerous challenges, with each day providing a level of unpredictability. However Ms Filopoulos always rose to the challenge, upholding and maintaining professional standards in fulfilling her role and providing a service to the women in her care.

Upon Fairlea's closure in 1996 she moved to the Metropolitan Women's Correctional Centre, now the Dame Phyllis Frost Centre (DPFC), the front end maximum security female prison, where she continues to work to this day. She has worked regularly within the protection unit at DPFC, a 31 bed unit for prisoners who cannot be housed in mainstream accommodation. She has also worked in every area of DPFC and has excelled in her case management skills.

She is highly respected by the DPFC Executive Team, her Supervisors, her peers and also within the wider prisoner group. This is evident by her ability to maintain good working relationships with prisoners who suffer mental health issues and who are vulnerable, and to defuse situations with a good balance of security awareness and emotional intelligence.

During her time at DPFC she has been involved in many significant incidents, where she has had to diffuse matters involving large numbers of non-compliant prisoners. She has been involved in incidents where she gained compliance from prisoners who were highly elevated and brought the incidents to a close much earlier with her effective verbal communication skills. Throughout all of these incidents, she maintained a high level of respect and dignity for the prisoners, as well as looking out for her fellow work colleagues.

Ms Filopoulos is an excellent role model, and her commitment to Corrections Victoria for over 24 years has been exceptional.

AUSTRALIAN CORRECTIONS MEDAL (ACM)

Mr Stephen Peter PAYNE

Mr Payne's career with Corrections Victoria commenced in 1995 as a trainee Prison Officer. Since that time he has held a number of roles including serving as an operational prison officer at Pentridge and Barwon Prisons, and at the Metropolitan Remand Centre and Melbourne Assessment Prison. As part of these roles he has had face to face management of prisoners.

He has performed the role of Operations Manager at several prisons, across multiple portfolios, including at minimum security Dhurringile Prison right through to the maximum security Metropolitan Remand Centre, leading staff and engaging with prisoners in relation to case management and prison discipline.

He has also been at the forefront of riot management in Victoria and was the tactical commander in the management of a riot at Port Phillip Prison. In another instance, he was the tactical commander during Victoria's largest prison riot at the Metropolitan Remand Centre, leading teams of staff over a period of some 18 hours, to ensure the effective resolution of the incident.

He also has held the management portfolio for Corrections Victoria's canine team, including building relationships with external stakeholders and other departments with regards to canine services. He represents Corrections Victoria as the tactical interface with other agencies including Victoria Police, Australian Border Force and interstate correctional jurisdictions on tactical and canine related matters.

Mr Payne has provided diligent service, often in extreme circumstances, and his professionalism and experience has helped promote the professionalism of Corrections Victoria.

AUSTRALIAN CORRECTIONS MEDAL (ACM)

Queensland

Ms Robyn Margaret ERNST

Ms Ernst commenced service with Queensland Corrective Services (QCS) in 1995 as a Correctional Counsellor at Brisbane Women's Correctional Centre. Throughout her 24 year career with QCS she has consistently demonstrated her commitment and dedication to improving outcomes for female prisoners.

She has undertaken a range of roles throughout her career including as a Correctional Counsellor, Manager, Offender Management, Correctional Manager and currently as the Manager, Helena Jones Centre (HJC), a position she has held since 2008. She continues to have daily contact with offenders at the HJC and is committed to strengthening the connections between female prisoners, their children, and their families. She has implemented a number of family programs at HJC, including the delivery of low security custody with female prisoners, integrating mothers and babies parenting programs; the Circle of Security program; SHINE for Kids; Children's Health and early development programs; and school holiday programs.

She is also committed to creating work programs and community service projects that offer female prisoners real-world opportunities to develop life and employment skills. Positive outcomes are being achieved on a daily basis for women prisoners participating in these programs.

Ms Ernst is recognised for her distinguished service to QCS, her dedication to community safety, and her commitment to the management, rehabilitation and successful reintegration of female offenders.

AUSTRALIAN CORRECTIONS MEDAL (ACM)

Ms Simone Elizabeth LOURIGAN

Ms Lourigan commenced service with Queensland Corrective Services (QCS) in 2005 as a Custodial Correctional Officer. Throughout her 14 year career with QCS she has worked in a number of roles including as a Custodial Correctional Officer, Administration Officer, Community Corrections Officer, Correctional Counsellor, Psychologist, Senior Psychologist, Manager and Director - Community Corrections Operations, and currently is the Manager, Offender Development at Woodford Correctional Centre, a position she has held since 2015.

As the Correctional Manager, Maximum Security, Woodford Correctional Centre, and in her substantive role as Manager, Offender Development, she is in daily contact with high and maximum security male prisoners undertaking primarily operational duties in the direct control and management of high risk, dangerous male prisoners.

She is recognised for her extensive experience in psychological and intervention services to draw on evidence-based approaches and strategies to develop and implement individualised treatment and management plans for high risk or 'at risk' prisoners; managing high levels of complexity; ensuring a holistically supportive environment; and pioneering and progressing better and innovative ways to ensure the humane containment of prisoners.

Woodford Correctional Centre is the largest prison in Queensland, and houses some of the State's highest risk prisoners in its Maximum Security Unit. The facility also manages a significant number of prisoners with mental health and self-harm concerns that require significant intervention and treatment to ensure their safety and wellbeing. She takes a leading role in the critical care approach to ensure tailored intervention and case management, sound clinical decision making processes, coordination of service delivery, and procedural compliance, to manage these offenders.

Ms Lourigan has distinguished herself for her service to QCS, her commitment to community safety, and to the rehabilitation of high risk prisoners.

AUSTRALIAN CORRECTIONS MEDAL (ACM)

Ms Jenny Lee LYNAS

Ms Lynas commenced service with Queensland Corrective Services (QCS) in 2000 as a Correctional Counsellor at Arthur Gorrie Correctional Centre. Throughout her distinguished 20 year career she has displayed the highest levels of commitment and dedication to protecting the community of Queensland. Her service at QCS has seen her fill a range of positions including as a Psychologist; Senior Psychologist; Project Officer; Senior Advisor, Sex Offenders and Dangerous Offenders Coordinator; Director, High Risk Offender Management Unit (HROMU); Regional Manager, Community Corrections; and Executive Director, Specialist Operations.

Since 2007 she has been the Director of the HROMU, and in this role she has daily contact with, and is responsible for, high risk sex offenders who are subject to indeterminate imprisonment for control, care and treatment, or through community based supervision. As part of her role at HROMU she is responsible, through her teams, for the direct control and management of 191 dangerous sex offenders across Queensland, with in excess of 125 under electronic monitoring and community supervision.

For the past 15 years she has been at the forefront of community safety as a preeminent authority in the management of high risk, dangerous sex offenders. She has distinguished herself in Queensland since the commencement of the Dangerous Prisoners (Sexual Offenders) Act 2003 (DPSOA) and nationally, through her work as the co-chair of the National Working Party for the Treatment and Management of Sexual Offenders. She is directly responsible for shaping the approach in Queensland for the management of high risk, dangerous sex offenders and their safe reintegration into the community under care, control and treatment in accordance with the DPSOA.

Ms Lynas works across boundaries, across government, the courts and judiciary, and with clinicians in the community to enhance the management of dangerous sex offenders for a safer community in Queensland.

AUSTRALIAN CORRECTIONS MEDAL (ACM)

Western Australia

Mr Samuel James DINAH

Mr Dinah commenced with the Western Australia Department of Justice in the Aboriginal Visitor role in 2004. For the past 15 years he has been pivotal in helping families concerned about a relative in custody, and also supporting Aboriginal offenders in custody. As an Aboriginal man he has an invaluable understanding of people, culture and community and this can be evidenced in his everyday work as an Aboriginal Visitor.

He is an approachable and positive person who can effectively communicate with colleagues and prisoners alike. His personality has contributed to his success in managing other Visitors and assisting many prisoners in times of trouble. The Aboriginal Visitors Scheme (AVS) provides culturally specific counselling services for Aboriginal people in custody. The AVS was established in 1988 and aims to reduce the number of incidents of self-harm and deaths among Aboriginal people in custody.

He works in a small team of Aboriginal staff who visit metropolitan and regional prisons, youth detention centres, police lock-ups and the Central Law Courts to talk with Aboriginal offenders. He helps Aboriginal people by providing support and advice and information to improve the circumstances of those in custody. During 2018 alone, he conducted more than 100 visits to help prisoners with a range of issues, including access to prison health services, grievances and complaints, and processes.

Mr Dinah is a valued member of the AVS team who provides a vital role to protect, to rehabilitate and to serve Indigenous offenders, and the wider community of Western Australia.

Ms Cassandra Lee GILBERT

Ms Gilbert joined the Western Australia Department of Justice in 1995 as a Prison Officer at Casuarina Prison. From there she moved to work as a Community Corrections Officer in 2004. Her corrections journey has seen her working across several positions and locations, such as at Mandurah, Victoria Park, Mt Lawley, Midland, Fremantle and Rockingham.

In 2010 she moved to the Pilbara to work as a Team Leader and this role saw her working in quite challenging conditions. She was subsequently appointed Team Leader/Manager looking after the Pilbara and Kimberley regions. As the Adult Community Corrections Manager she covers the area within the Kimberley region including Broome, Derby, Halls Creek and Kununurra and can travel up to 1,065kms per day.

Her work involves supporting staff working with offenders in the community, ensuring they are meeting with counsellors on reducing their reoffending, and liaising closely with community service providers. In her role of Manager she has a team of 34 staff who highly respect her for her skills and experience. She also has a broad knowledge of country and her cultural awareness which her clients appreciate and relate to and her direct relationships with local stakeholders enables the Department to work more effectively with offenders.

Ms Gilbert's dedication and commitment has significantly enhanced the Department's ability to work proactively with regional and Aboriginal offenders and communities in Western Australia.

AUSTRALIAN CORRECTIONS MEDAL (ACM)

Mr Benjamin Richard LEADBEATTER

Mr Leadbeatter commenced in the Western Australia Department of Justice in 2004 as a trainee Prison Officer. Since that time he has served at Greenough Regional Prison and the Special Operations Group (SOG). He subsequently became a Senior Officer Specialist Training in March 2011 and then acted Assistant Superintendent Emergency Response and Operations. In February 2019 he substantively became the Assistant Superintendent Security Support and Administration at the SOG.

In his capacity as an officer in the SOG, he has frequent close contact with offenders, usually when they are in an elevated emotional or threatening state. His interaction with offenders, both as a prison officer providing specialist capabilities in support of local prison staff, and as a leader of SOG teams, takes place in times of prison incidents and emergencies, during routine security operations such as offender search operations, and at other times when he may conduct tasks such as High Security Escorts of offenders in custody. It is at these times of acute vulnerability and risk that his skills and knowledge are required to effectively respond to the situation and manage the offenders in custody.

Currently as Assistant Superintendent Security Support and Administration in the SOG, he has also made a positive contribution to key policy development and to the delivery of specialist training. He has provided timely and sound advice to Prison Superintendents during a number of emergencies, notably during the major prison disturbance at Greenough Regional Prison in 2018, where he took control of tactical response operations in a calm and professional manner. He worked effectively with all personnel on the scene and provided strong leadership and specialist knowledge in a very complex environment, ultimately returning good order and security to the prison, with no significant injuries to staff or prisoners.

Mr Leadbeatter's commitment and dedication to Corrective Services in Western Australia, and to the safety of correctional employees and offenders, has brought great credit upon himself and the Department of Justice.

AUSTRALIAN CORRECTIONS MEDAL (ACM)

Mr Gregory Peter LITTLE

Mr Little is a highly respected Elder of Noongar Boodjar and for the past 19 years he has worked at the Bunbury Regional Prison in the Western Australia Department of Justice. At Sunbury he has played a major role in the management, leadership and mentoring of the prisoner peer support team.

He has also played a pivotal role in strengthening family relationships, building self-esteem and developing leaders amongst the Aboriginal and non-Aboriginal prisoner population. After commencing in 2000 as a Prisoner Support Officer, he now manages a group of 18 Aboriginal and non-Aboriginal prisoners who provide support and counselling to fellow prisoners. He assists prisoners to set goals for when they are released and prepares them to succeed.

He is also passionate about preventing suicide and self-harm among prisoners and has delivered gate keeper suicide prevention training in every prison in the State and has also provided cultural awareness guidance. He has been instrumental in introducing programs in prison that can help a prisoner once released so they continue to get the support they need.

Mr Little has always had a strong community focus and in his current role he has been able to make significant positive changes to the lives of inmates, and his dedication to prisoners, and to the community of Western Australia, has been exemplary.

AUSTRALIAN CORRECTIONS MEDAL (ACM)

Ms Leith THOMAS

Ms Thomas commenced her career with the Western Australia Department of Justice in 2007 as an enrolled nurse at Broome Regional Prison. Since then she has completed a degree in Addictions/Crime and Justice and has held several positions including as a team member for the prison addiction services, clinical specialist co-morbidity, and employment coordinator. She is currently Assistant Superintendent Offender Services at West Kimberley Regional Prison.

She has lived in Broome and Derby for 31 years and as a result, has developed a real connection to, and has excellent knowledge of, issues affecting the local Aboriginal community. She is passionate and enthusiastic about ensuring a safer community by liaising with Aboriginal locals to secure the best outcomes for offenders upon their release. Whilst working as the Employment Coordinator/Transitional Manager at the West Kimberley Regional Prison she would regularly visit the communities of Looma and Noonkanbah where she meets the Elders, community members and representatives of support services to discuss the options available to offenders and the employment opportunities that may be available, ensuring that offenders have something tangible to go to upon release. In her current position she is heavily involved with community projects throughout the Kimberley, covering issues such as Mental Health, Domestic Violence and Drug and Alcohol related issues. Ms Thomas believes the key to rehabilitation and a successful re-integration is targeting issues such as these however, it is important to 'think outside the box' to make the rehabilitation meaningful and relevant to the cohort of people being dealt with.

She believes it's important to build good relations with communities and gain an understanding of what skills may be required to enable offenders a greater chance of finding work upon their release. While she was Employment Coordinator at West Kimberly Regional Prison, she established the annual employment and support expo where 20 organisations including Centrelink, drug and alcohol support groups, and Aboriginal corporations which employ Aboriginal people, exhibited and answered questions from prisoners, staff, visitors and representatives of local authorities. The Expo has now been successfully running for the last five years.

Ms Thomas is culturally aware and innovative, she is an inspiration to her staff, and to the offenders she is involved with, and her commitment to the Western Australia Department of Justice and to the wider community is most noteworthy.

AUSTRALIAN CORRECTIONS MEDAL (ACM)

South Australia

Ms Susan Jane DIGHTON

Ms Dighton commenced her career with the South Australian Department for Correctional Services in 1995 and since that time she has performed in various roles within the Department, primarily in the northern country region.

She has served as a Probation and Parole Officer, a Community Corrections Officer at Port Pirie Community Corrections, and as a Case Manager at Northern Country Community Corrections, all of these roles have involved face to face contact with a range of offenders.

Currently she holds the position of Area Manager for Spencer Gulf, Northern Country Community Corrections, and she has also acted in the role of Regional Director, Northern Region on numerous occasions. She has extensive experience working in northern country community corrections and has led her team in achieving the best possible business and offender outcomes. She is highly respected by her colleagues and superiors.

She is a fully-qualified social worker and possesses a Bachelor of Arts in Social Work from the University of South Australia.

Ms Dighton has worked tirelessly for nearly 25 years to improve the outcomes for offenders in South Australia, and her service is most noteworthy.

Mr Bernard John GELSTON

Mr Gelston commenced service with the South Australian Department for Correctional Services in 1982. During his career he has served in a range of roles including as General Manager at Mobilong and Port Lincoln Prisons, Assistant General Manager, Security Manager, Project Manager and Offender Development Manager. He has also served in a number of correctional institutions including the old Adelaide Gaol and at the Cadell Training Centre before transferring to Mobilong Prison in 1990. All of his roles have involved daily and intensive frontline contact with prisoners at each location.

He is currently the Manager Accommodation at Mobilong Prison and he has worked tirelessly to instil the Department's values in staff. He has had a profound influence on many colleagues' careers within the Department for Correctional Services from Trainee Correctional Officers, to Supervisors and Managers, always conducting himself professionally and with strong commitment.

He goes above and beyond, on a daily basis, to ensure that prisoners, staff and the Department achieve the best outcomes. His innovation, communication and policy development has been a fundamental part of Mobilong's achievements and he is an integral part of the management team and is an active member in leading change.

Mr Gelston has provided dedicated service to the South Australian Department for Correctional Services, and to the community of South Australia, for over 37 years.

AUSTRALIAN CORRECTIONS MEDAL (ACM)

Tasmania

Ms Elizabeth MOORE

Ms Moore commenced her career with Community Corrections Tasmania in 1991 and her service included a placement at Risdon Prison where she subsequently became a Programs Officer during which time she worked closely with prisoners in coordinating and providing personal development, life skills and pre-release programs for low, medium and high risk offenders.

In 1994 she moved to Community Corrections, (the then Probation and Parole Service), and continued case managing offenders in the community and providing reports and advice to the Magistrates' Court. She remained in this role for many years, during which time she worked across all sections of the organisation. In 1996 she was involved with the establishment of the Risdon Prison Visitors Support Centre.

In 2012 she joined the Court Mandated Diversion Program (CMD) as a Court Diversion Officer, where she works intensively with drug addicted offenders in the community, engaging them in treatment to address the issues underlying their offending behaviours. In this role she has introduced reforms and innovations to the courts, and has continually advocated for best practice across the program, including by coordinating statewide training. She was instrumental in working over a five year period to establish the 'Just Desserts' Drug Court Incentives Reference Group, a community-based coalition to provide community education and practical support to the CMD Program around the state. This initiative has been in operation since February 2018 and is making a positive difference to the CMD Program and to clients accessing the service.

During 2017 and 2018 she acted as the Team Leader of the CMD Program team in the South of Tasmania, and in 2019 she acted in the Senior Practice and Policy Officer role for Community Corrections where she contributed to developing policy and procedures in relation to Home Detention/Electronic Monitoring. Recently, she has been working within the CMD Program team as a senior Court Diversion Officer, and has been assisting with program development initiatives, including providing support to 'Just Desserts', and strengthening Community Corrections' relationship with the University of Tasmania.

Ms Moore has worked in operational roles with offenders for the last 28 years within the Tasmania Prison Service and Community Corrections, and has dedicated her career to improving services and outcomes for offenders. She applies a problem-solving approach to addressing offending behaviour in order to assist people to turn their lives around, thereby contributing to community safety and a more just society.

AUSTRALIAN CORRECTIONS MEDAL (ACM)

Australian Capital Territory

Mr Jason Paul STOCKHEIM

Mr Stockheim has served with ACT Corrective Services (ACTCS) as a Correctional Officer for over 20 years, commencing as a Corrections Officer Grade 1 in 1999 and was promoted to the rank of Corrections Officer Grade 2 in 2012. He is currently the Admissions Supervisor and in this role deals with new receptions to the facility, with detainees being transferred to and returning from court, and with detainees having audio visual meetings with external agencies.

He also works in other parts of the Alexander Maconochie Centre which sees him undertaking shifts in accommodation units (cell blocks) where he has direct contact with detainees in each unit, and is responsible for managing requests from, and communicating with them regarding day to day issues/concerns.

During his service with ACTCS he has promoted a positive workplace culture by making fair decisions in both his day to day duties and during the management of incidents.

He has demonstrated commitment to the development of himself and others by formally training, mentoring and supporting new and existing officers. He was instrumental in developing and introducing the Situational Use of Force Model for ACTCS. As a supervisor he is relied upon to appropriately mentor all staff ensuring sound correctional practice, and he has managed a number of critical incidents at the Centre.

Mr Stockheim demonstrates sound supervision and effective management of detainees of all classifications, including those with mental health issues and Aboriginal and Torres Strait Islander detainees and through his commitment has provided distinguished service to ACTCS and to the community.