



OFFICE *of the* OFFICIAL SECRETARY
TO THE GOVERNOR-GENERAL

Multi-Factor Authentication Fact Sheet

This fact sheet provides guidance about multi-factor authentication (MFA).

MFA will soon be a requirement for all users who access the Australian Honours and Awards Portal. MFA is being implemented to accord with Australian Government security requirements.

What is MFA and why is it being implemented in the Australian Honours and Awards Portal?

MFA is one of the most effective ways to protect your account and personal information from unauthorised access and use by adding an extra layer of security. MFA is a security tool that requires users to provide two or more factors of identity to grant access to an account or application.

You may be already using MFA to access other Australian Government resources or for other services such as online banking. MFA authentication being adopted by the Australian Honours and Awards Portal will be similar.

When will MFA be implemented?

Users accessing the Australian Honours and Awards Portal will need to enter their email address and password and then use MFA to gain access in May 2025. We will inform you of the exact implementation date shortly.

In the meantime, further information will be available on the Australian Honours and Awards Portal and through the [Governor-General's website](#). This information will guide you through the process and facilitate access to the Australian Honours and Awards Portal.

Where can I go for help with MFA?

Visit the Australian Cyber Security Centre's website: <https://www.cyber.gov.au/protect-yourself/securing-your-accounts/multi-factor-authentication>.

Additional information will follow soon. In the meantime, continue to monitor the [Governor-General's website](#) for updates and information.