

PUBLIC SERVICE MEDAL (PSM)

AUSTRALIAN PUBLIC SERVICE

Dr Fadwa Musa AL-YAMAN, 40 Bambridge Street, Weetangera ACT 2614

For outstanding public service in improving the accuracy and reliability of the data on Indigenous Australians contained in information collections for health, housing and community services.

Dr Al-Yaman is Head of the Aboriginal and Torres Strait Islander Health and Welfare Unit at the Australian Institute of Health and Welfare (AIHW), and she has led the development, collection, analysis and dissemination of high quality statistics and information on the health and well-being of Aboriginal and Torres Strait Islander peoples. This work is critical for the development of effective, evidence-based policies, programs and other interventions to improve health and well-being. Dr Al-Yaman has been an outstanding leader and role model in the AIHW and, more broadly, within the statistical community. She has trained and inspired a growing number of younger statisticians and, through her publications, contributed to the important body of work measuring the health and well-being of Indigenous Australians and guiding others on how best to measure and interpret the measurement. Her work has significantly improved the accuracy of data and policy and practice for Indigenous health and well-being.

Mrs Rebecca Jane ALLNUTT, 10 The Links, Alice Springs NT 0870

For outstanding public service in the delivery of improved hearing health in the Northern Territory, particularly amongst Indigenous communities.

For the past 7 years, Mrs Allnut has been the District Manager at Australian Hearing in Alice Springs and she is committed to improving hearing health in the Northern Territory, particularly amongst Indigenous communities. Although based at Alice Springs, Mrs Allnut takes hearing services into the community and has initiated regular visits to remote communities to provide hearing health education and services. She has developed excellent networks with key government and non-government stakeholders and organised a system whereby other stakeholders from these organisations travel with her to remote areas, promoting the link between education and health. Mrs Allnut also established close relationships with the elders in the communities and her innovative approach to building relationships across the Northern Territory has resulted in an effective, widespread strategy to improve Indigenous health and in improved service delivery. Mrs Allnut's work has impacted many hundreds of lives, particularly in Indigenous communities where she has championed health, education and the basic message to keep ears clean and healthy.

PUBLIC SERVICE MEDAL (PSM)

Mr Robert Ian CAMPBELL, 12 Shirra Close, Monash ACT 2904

For outstanding public service in the administration of electoral processes in Australia and in the development and implementation of improved entitlements for Australia's veteran community.

Mr Campbell joined the Australian Public Service in 1972 as a cadet in the Department of Treasury and worked in a number of government departments prior to his appointment as Australian Electoral Commissioner in July 2005. He is a dynamic and innovative leader who has made a significant contribution to modernising public administration and electoral processes in Australia. He has led the implementation of major government initiatives in the area of electoral reform, including the requirement for ballots to be held before industrial action can be taken. Mr Campbell has also developed some innovative models to target younger eligible voters such as the 'Rock Enrol' collaboration with Radio *Triple J* which is designed to reach a youth audience of 180,000 across Australia and the national 'Enrol to Vote Week' which encourages secondary schools to hold an event or activity to get their students aged 17 and 18 onto the electoral roll. Prior to his appointment as Electoral Commissioner, Mr Campbell was responsible for the conduct, conclusion and government response to the Clark Review of Veterans' Affairs which resulted in significant improvements to entitlements for veterans

Mr Dermot David CASEY, 28 Wisdom Street, Hughes ACT 2605

For outstanding public service in improving medical and psychological health services for people in immigration detention.

Since joining the Department of Immigration and Citizenship in 2005, Mr Casey has been responsible for developing a new health policy, health standards and an innovative approach to health services delivery to address identified shortcomings in detention health and to improve medical and psychological health services for people in immigration detention. He has excelled in his work, both as a leader in terms of his broad role in defining, managing and implementing health initiatives and in the application of his knowledge and expertise to the practical service aspects of immigration detention health. Mr Casey's personal input has also contributed substantially to changing external perceptions about the Department generally and specifically regarding its duty of care in relation to the health and well-being of people in immigration detention. As a result of his work, such people now have greater access to necessary psychological and medical services at a similar standard to that received by the Australian general community.

PUBLIC SERVICE MEDAL (PSM)

Mr Andrew Frank CLOSE, 16 Munro Street, Curtin ACT 2605

For outstanding public service in the development and use of computer based systems to model water quality and water supply management within the Murray Darling Basin.

Since 1975, Mr Close has held a range of positions in both the Australian and the South Australian Governments and his work has, almost exclusively, been directed at developing and using computer-based systems to model water quality and water supply management within the Murray-Darling Basin. He is currently the Manager of the Water Resources Group in the Murray-Darling Basin Commission and has been directly involved in each of the major land, water and environmental management initiatives implemented by the Murray-Darling Ministerial Commission in recent times. Some of his key achievements include the development of a detailed analysis and salt flow models for a major salinity and drainage strategy for the River Murray, the technical and conceptual base underlying the 'cap' on the diversions of water for consumptive use throughout the Murray-Darling Basin, and the water sharing and water management models for interstate water trade. Mr Close has largely been responsible for the integrity of analysis of a comprehensive database within a detailed framework of water sharing and management regime, and his work has had a profound impact on the social, economic and environmental outcomes in the Murray-Darling Basin.

Ms Judith Elizabeth FLANAGAN, 30 French Street, Hackett ACT 2602

For outstanding public service in the development and implementation of the Active After School Communities Program.

Ms Flanagan is the Director of Community Sport at the Australian Sports Commission and, since 2004, has been responsible for the development and implementation of the Active After School Communities (AASC) Program, an initiative designed to engage traditionally inactive and obese children in structured physical activities and to build links with community-based organisations to create opportunities for ongoing participation. In delivering this program, Ms Flanagan has demonstrated exceptional leadership in successfully engaging key stakeholders across a range of sectors at the national, state and local levels. Her capacity for innovation has been a hallmark of her achievement in establishing the AASC as a decentralised national program and she has developed educational resources, including the Community Coach Training program, new policies for travel, finance, information technology and human resources, as well as evaluating and monitoring the program. Since the introduction of the AASC, over 150,000 children have participated in the program, 200 staff have been recruited and over 19,000 community members have been trained to deliver it. The program has been such a success that it has now been extended until 2010 and much of this can be attributed to Ms Flanagan's outstanding leadership and management skills.

PUBLIC SERVICE MEDAL (PSM)

Dr Martin Lee PARKINSON, 5/5 Kintore Crescent, Yarralumla ACT 2600

For outstanding public service as a key contributor to the 2007 Report of the Task Group on Emissions Trading and, more broadly, to Australia's economic and financial relations.

Dr Parkinson heads the Climate Change Group in the Department of the Prime Minister and Cabinet. Prior to this, he headed the Secretariat supporting the Prime Minister's Task Group on Emissions Trading established in December 2006. Dr Parkinson led the Secretariat with distinction, playing a key role in all areas of its work. He led the extensive public consultation process, working co-operatively with the Task Group, government agencies and external stakeholders. His drafting of the resultant report made a complex subject comprehensible to a wide readership. The government's rapid agreement to the report represents a significant policy outcome in which Dr Parkinson played a crucial part. Dr Parkinson has held a range of senior positions in Treasury, including as the senior official responsible in Australia's hosting in 2006 of the meeting of G-20 Finance Ministers and Central Bank Governors. He has been a leading contributor to policies addressing inflation and unemployment, the evolution of medium-term monetary and fiscal policy frameworks and their interface with the structural reform agenda, and the integration of the Australian economy into the Asian region and global markets.

Ms Susan Joy PIDGEON, 28 Euree Street, Reid ACT 2612

For outstanding public service in the development and implementation of a range of government funded services that assist families to build stronger relationships or those who are affected by family separation, particularly the establishment of Family Relationship Centres across Australia.

Ms Pidgeon is the Assistant Secretary of the Family Pathways Branch in the Attorney-General's Department with responsibility for policy and funding for a range of support services for separating and separated families under the Family Relationships Services Program. As part of this role, Ms Pidgeon led an effective team and worked across government and with the community sector to develop and implement the government's response to the parliamentary report *Every Picture Tells a Story*. This covered a range of initiatives, including the establishment of 65 Family Relationship Centres (FRC) across Australia and a Telephone Advice Line and website for families. Given the tight timeframes associated with the establishment of the FRCs, it is testament to Ms Pidgeon's leadership, commitment and dedication that 15 were opened on schedule in July 2006, a further 25 in July 2007, and 25 are on track to open in July 2008. Her personal input has had a significant impact on changing the way the family law system operates as the new system she established provides a clear and distinctive alternative to court litigation for separated families. The new centres and services have been very warmly welcomed by families and the broader community.

PUBLIC SERVICE MEDAL (PSM)

Mr Finn Axel PRATT, 17 Kathner Street, Chapman ACT 2611

For outstanding public service in the development and implementation of significant and innovative reforms to public employment services and workplace relations in Australia.

Mr Pratt is a Deputy Secretary in the Department of Employment and Workplace Relations and, for the past decade, he has played a major role in driving significant and innovative reforms to public employment services and workplace relations in Australia. His outstanding leadership and policy advising skills have been consistently demonstrated during this time, particularly through the creation, development, implementation and refinement of the Job Network and associated employment services in the Active Participation Model. He also displayed an exceptional ability to establish and maintain excellent relationships with a disparate group of providers which have contributed to the establishment of a stable employment services market. More recently, Mr Pratt has been responsible for advancing a number of significant workplace relations reforms which has involved the provision of high level strategic advice, legislative drafting, communications activities, implementation arrangements and negotiation of additional resources to enable effective implementation and development of the necessary administrative arrangements to support the changes. All of this work has been undertaken in an exceptionally tight timeframe and is testament to Mr Pratt's drive, energy and commitment.

Mr Peter Alan QUIGGIN, Cook ACT 2614

For outstanding public service in delivering the government's legislative agenda at a time of significant legislative change and in a number of critical areas.

Mr Quiggin has excelled as Second and then First Parliamentary Counsel in the Office of Parliamentary Counsel (OPC) since his appointment to the former position in 2001. He has made a major contribution to enhancing OPC's efficiency, particularly through the innovative use of information technology and positioning the agency to address the ongoing challenges of meeting the government's legislative program. Mr Quiggin has managed the development and introduction of several very large and complex legislative packages including taxation, anti-terrorism and workplace relations, and much of this legislation has been drafted in challenging circumstances and to tight deadlines. He has also improved the quality and accessibility of Commonwealth legislation by developing a consolidated database of existing and proposed legislation that allows drafters to work with an up-to-date, accurate and reliable version of the current law and to take proper and timely account of legislation that is already before the Parliament or currently being drafted. Mr Quiggin has also championed the use of plain language and greater consistency in legislation, and generously shared his knowledge and administrative prowess with others.

PUBLIC SERVICE MEDAL (PSM)

Mr John Anthony RYAN, 146 Allchin Circuit, Kambah ACT 2902

For outstanding public service as head of the Secretariat for the Prime Minister's Review of Uranium Mining, Processing and Nuclear Energy and in the development of policy in a range of critical areas, including energy reform, climate change and resources development.

Since 2001, Mr Ryan has been a Deputy Secretary in the Department of Industry, Tourism and Resources with responsibility for the Resources, Energy and Environment and Manufacturing Divisions as well as Invest Australia. During this time he has made a significant contribution to the development of policy in a range of critical areas including energy reform, climate change and resources development. In addition to these responsibilities, between June and December 2006 Mr Ryan headed the Secretariat for the Prime Minister's Review of Uranium Mining, Processing and Nuclear Energy (UMPNER) and played a key role throughout the Review including leading the definition of the Terms of Reference, recruiting the Secretariat team and providing identifiable input into all chapters. He also managed the sensitive and complex negotiations with key stakeholders and achieved broadly based support for the Review's outcomes. The UMPNER report continues to receive positive feedback and much of its success can be attributed to Mr Ryan's energy, experience and leadership.

Mrs Joan Beatrice SAVIC, 19 Kirkwood Crescent, Gordon ACT 2906

For outstanding public service in the promotion and facilitation of best practice in privacy and freedom of information in Centrelink and throughout the Australian Public Service.

Mrs Savic is the Business Manager of the Privacy and Information Access Section in Centrelink's National Support Office in Canberra, and has played a key leadership role in the promotion of consistent best practice in privacy and freedom of information in Centrelink and, more broadly, across the Australian Public Service. She was one of the main drivers of the preparation of a range of educational and reference material used regularly by Centrelink and drawn upon by many other agencies to help staff understand the merits of respecting clients and their personal information and adhere to laws such as the *Privacy Act*. In addition to her normal duties, Mrs Savic took on the additional task of assisting the Office of the Privacy Commissioner to organise and convene a Privacy Contact Officer network and was a member of the organising committee and, for a long time, network Chairman. In this role, she gained wide respect as a leader outside her agency and for mentoring and developing new and inexperienced Privacy Contact Officers. Mrs Savic's work has had a marked impact on Centrelink's ability to handle and protect the information it holds in a proper manner and to gain respect for excellence in this area.

PUBLIC SERVICE MEDAL (PSM)

Mr David Gordon SOUTHGATE, 23/5 Beasley Street, Torrens ACT 2607

For outstanding public service in the development and management of the Australian Government's aviation environment reform initiatives, in particular the Transparent Noise Information Package software.

Mr Southgate is head of the Aviation Environment Section in the Department of Transport and Regional Services and he is regarded as Australia's leading expert on community noise issues and the environmental impacts of aviation operations. He played a major role in developing the Long Term Operating Plan for Sydney Airport and is internationally recognised for his work in developing the Transparent Noise Information Package software which enables the community to have access to easily understood information on aircraft operations around Australia's major airports. This software is now being used at key airports in Europe and the United States, as are the approaches Mr Southgate developed in relation to improved community consultation and aviation operations information disclosure which more effectively allows for the assessment of aircraft noise impacts and the facilitation of community consultation. Mr Southgate's extraordinary dedication to his field of work has delivered many positive benefits for the Australian community and the environment.

Mr George Ernest VEITCH, 6 Barsdell Place, McKellar ACT 2617

For outstanding public service in the field of financial management and budgeting.

Mr Veitch has served as First Assistant Secretary, Budgets and Financial Planning in the Department of Defence for the past 5 years with primary responsibility for preparing Defence's annual budget proposals, including the strategic planning of the budget, translating this plan into detailed proposals and then negotiating them with other government agencies. Throughout this period, he has demonstrated outstanding leadership, greatly improved the Department's budget process and significantly enhanced its budget outcome. Mr Veitch personally led the development the first annual Defence Management and Financial Plan which is a highly detailed statement about how Defence will spend its budget allocation over a 10 years' period, and he has substantially improved the plan in subsequent years. At a time when the number of military operations has grown to unprecedented levels, Mr Veitch has developed mechanisms for estimating and monitoring the cost of these operations that have proved far more accurate than any used previously and his work will ensure that the Australian Defence Force's ability to deploy remains on a firm footing.

PUBLIC SERVICE MEDAL (PSM)

Mrs Ruth Evelyn WESTON, 48 Osborne Avenue, Glen Iris Vic 3146

For outstanding public service as a researcher and contributor to policy development, particularly in the areas of separation and divorce, family law, family relationships, fertility decision making and child support.

Mrs Weston has worked at the Australian Institute of Family Studies since 1982 and has excelled as a researcher. Her work has had a major impact on knowledge about Australian families and on the quality of family statistics collected in Australia. She has significantly advanced the understanding of long-term demographic trends in couple and family formation, dissolution and reformation, the emotional and financial consequences of divorce, and the factors that influence decisions about having children. Most recently, her research was central to the outcome of the Ministerial Task Force on Child Support, the recommendations of which were largely accepted by the government. Mrs Weston has worked with the Australian Bureau of Statistics and many other departments and agencies, and her active participation in major Australian surveys such as the Household, Income and Labour Dynamics in Australia Survey has enabled her to make groundbreaking contributions to family studies in Australia. Mrs Weston also played a key leadership role in the Institute's outreach to countries in the Asia/Pacific region, contributing to the development of research, coordinating and hosting visits to Australia by overseas delegations and representing Australia at major forums and meetings in the region.

NEW SOUTH WALES

Mr Noel Humphrey BOWDEN, PO Box 15, Mount Victoria NSW 2786

For outstanding public service in promoting the rights of people with an intellectual disability.

For the past 20 years, Mr Bowden has worked diligently to promote the rights of people with an intellectual disability. A direct service provider with the NSW Department of Ageing, Disability and Home Care, he has assisted clients to gain employment, link to social groups, and gain greater independence in their daily lives. In addition to providing case management, teaching and support services to people with a disability, Mr Bowden has played an integral role in the networking of local services. He pioneered a life skills education program to the Lithgow community and developed a range of individually tailored programs for clients. His innovative service delivery models have led to improved outcomes for clients. Held in high regard by colleagues, clients, families and service providers alike, Mr Bowden respects the individuality and capabilities of people. His perseverance and commitment to the community have increased the profile and enhanced the status and self-esteem of people with an intellectual disability. Creative and knowledgeable, he is a role model and mentor for new employees. His personal beliefs of human rights, respect, kindness and a professional manner have always benefited the families of Lithgow with whom he has engaged.

PUBLIC SERVICE MEDAL (PSM)

Ms Louise Anne BYE, NSW

For outstanding public service in enhancing the quality of education to Indigenous people in New South Wales.

Ms Bye has made a significant contribution to Aboriginal Education in New South Wales. As coordinator of the Murdi Paaki COAG Trial for the NSW Department of Education and Training, she led the development of Shared Responsibility Agreements which aim to progress key priorities of the Murdi Paaki region. Ms Bye represented the Department in negotiations with a number of agencies and has worked within diverse and challenging policy settings such as practical reconciliation, shared responsibility, self-determination and post-ATSIC arrangements. Having implemented a broad range of significant policies, programs and procedures, Ms Bye has a deep understanding of the current national and state policy context for improving outcomes for Aboriginal people. She has extensive experience in liaising with schools, regional offices, Aboriginal communities, Community Working Parties, government agencies and non-government agencies. Her professionalism and commitment to community priorities has earned her the trust, respect and support of the Aboriginal people of the Murdi Paaki region and the levels of government involved. Her leadership, monitoring, negotiation and reporting skills and her aptitude for future planning have led to many positive developments in Aboriginal education. Intelligent and articulate, Ms Bye is a captivating presenter and an excellent mentor.

Ms Colleen Dorn DREIS, 58 Marine Drive, Oatley NSW 2223

For outstanding public service to the Legal Service Branch of the NSW Department of Housing.

Ms Dreis is a dedicated and highly skilled professional. An outstanding legal practitioner with 30 years' experience, her leadership and management skills are exceptional. She is regarded as the NSW Department of Housing's expert on a wide variety of complex issues relating to housing provision, infrastructure and financing. Under her guidance since 1990, the Department's Legal Service Branch has received wide recognition for innovation and good practice. In 2001, the Branch became the first public legal office to be certified to the Best Practice Gateway Standard by the NSW Best Practice Board and, in 2006, achieved *Law 9000*, a legal specific quality certification program recognised both nationally and internationally. Also in 2006, the Branch was awarded an Excellence Award at the Annual Government Solicitors Dinner and became the joint winner of the 2006 NSW Law Society EEO Awards. These achievements would not have been possible without Ms Dreis' vision, leadership and direction. Through her commitment to excellence and her capacity to inspire and lead her colleagues, she has made a significant contribution to social housing in New South Wales.

PUBLIC SERVICE MEDAL (PSM)

Mr Brian Alexander GIVEN, 15 Garling Street, Lane Cove NSW 2066
For outstanding public service to the Office of Fair Trading within the NSW Department of Commerce.

During a public sector career spanning over 35 years, Mr Given has provided unparalleled service in monitoring and enforcing regulatory performance of consumer markets throughout Australia. Serving with both Commonwealth and State Government agencies, he has been at the forefront of efforts to ensure industry/trader compliance with Fair Trading laws and in seeking remedies for consumers who have been negatively impacted by the adverse conduct of traders in the marketplace. Mr Given has demonstrated outstanding leadership. He has represented New South Wales on a variety of inter-jurisdictional bodies responsible for coordinating nationally focused enforcement strategies and overseeing the regulation of key industry sectors in consumer markets. He has also pioneered a proactive approach to the enforcement activities of the Office of Fair Trading, increasing the agency's intelligence gathering capacity while actively engaging with industry in an effort to encourage a best practice culture to compliance with consumer protection laws. As architect of the Office of Fair Trading's highly successful consumer protection strategy for the Sydney 2000 Olympic and Paralympic Games, Mr Given oversaw innovative market place intervention strategies aimed at disrupting international fraud activity. He is held in high regard for his calm negotiating style and outstanding professionalism in managing public and politically sensitive issues.

Mrs Margaret Emily HUGHES, 'Mount Olive', Bunglegumbie Road, Dubbo NSW 2830
For outstanding public service to education in New South Wales, particularly to the Dubbo School of Distance Education.

Mrs Hughes has worked in the area of administration for New South Wales Government primary, secondary and central schools since 1974. Known for her excellent interpersonal skills and unquestionable integrity, Mrs Hughes was placed in charge of the administration and banking of donations received as a result of the Nyngan Floods in 1990. Her acknowledgement of donations, receipting, accounting and follow-up was prompt and appreciated by the donors, principal and education authorities. Her willingness to think outside the square and ability to focus on issues and solutions were greatly valued. In 1991 Mrs Hughes became the Dubbo School of Distance Education's first Senior School Administration Manager. In this role she has supported several principals in leading and managing the school, provided expertise in financial management, allocated ancillary staff duties and been responsible for the professional learning of administrative support staff. Mrs Hughes has constantly sought learning opportunities and encouraged all staff to advance their knowledge, skills and experience. Her outstanding performance in all areas of her work has contributed greatly to the success of the School. Held in high esteem by students, teachers and parents for her outstanding commitment to quality service, Mrs Hughes is a dedicated, caring and approachable staff member.

PUBLIC SERVICE MEDAL (PSM)

Mr Mark Kevin JOHNSTON, NSW

For outstanding public service to the National Parks and Wildlife Service of New South Wales, particularly on issues involving Indigenous communities.

Mr Johnston has demonstrated outstanding leadership in building relationships between Aboriginal communities and the National Parks and Wildlife Service of New South Wales. While in southern NSW in the late 1990s, he established a number of jobs for Aboriginal people and instigated many cultural activities on parks within his region. The relationships he built laid the foundation for the successful return of Gulaga and Biamanga National Parks to their traditional owners. In recent years, Mr Johnston has been instrumental in the development of Indigenous Land Use Agreements (ILUAs) with Aboriginal people in northern NSW. Most notably, he was pivotal in the successful conclusion and implementation of the ILUA with the Arakwal people at Byron Bay. This ILUA has been held up as a model of co-operation. Mr Johnston has provided significant leadership in other complementary areas of aboriginal cultural heritage in the Northern Rivers region. His initiatives include the facilitation of the annual Bundjalung Art Awards, support to local groups in developing business, and concept plans for increased cultural awareness. He is trusted for his straightforward, honest and respectful approach. Staff throughout New South Wales look to the work Mr Johnston has done as a model for how they can move forward in building connection with local communities.

Mr Colin Arthur JUDGE, 1 Windermere Crescent, Panania NSW 2213

For outstanding public service to Sydney Water, particularly in media relations.

Mr Judge has worked at Sydney Water for over 41 years, In that time he has demonstrated outstanding professionalism and dedication to the organisation. For the past 16 years he has excelled in the role of Media Manager. He has performed this demanding job with distinction. As Sydney Water's point of contact for media, Mr Judge has consistently demonstrated a commitment to truth and openness in liaising with the media. He is extremely well respected in media circles, having built a strong reputation for integrity and ethical portrayal of issues. His open and factual approach has led to sensible, balanced coverage on water issues, which has informed the community and improved awareness of Sydney Water's activities. He is genuinely focused on the interests of the customer and champions their needs within the organisation. Mr Judge's skills and hard work have also benefited the environment. He has played a key part in encouraging efficient water use by the community, and has been at the forefront of raising community awareness of water saving programs, restrictions, rebates and household suggestions. Mr Judge is a man of deep morality and integrity; an outstanding and true 'public servant'.

PUBLIC SERVICE MEDAL (PSM)

Ms Barbara Ann RICHARDSON, 10 Palomar Parade, Harbord NSW 2096
For outstanding public service to natural resource management and environment protection in New South Wales.

Ms Richardson has made a significant contribution to natural resource management and environment protection in New South Wales, particularly in the field of water quality and aquatic ecosystems protection. Working with a number of NSW Government agencies, including the Environment Protection Agency, NSW Fisheries and the Department of Environment and Climate Change, Ms Richardson has provided intellectual leadership and crucial policy advice on the management of rivers for over 31 years. Her sound scientific knowledge and excellent understanding of the legislative and governance arrangements within Australian and NSW Government frameworks enable her to develop practical solutions. A champion for coordination of water policy in New South Wales for over 15 years, Ms Richardson is an authoritative negotiator. She has represented her Department with great integrity and understanding while, at the same time, commanding respect. She has a way with people; whether they are the staff she mentors and leads or stakeholders, Ms Richardson is able to build the confidence and the relationships required to deliver sustainable outcomes. She is highly regarded by her colleagues and staff who consider her a role model for honesty, strong scientific credibility, professionalism and commitment to the public sector.

Mr Peter Gregory ROWLEY, 12 Slessor Place, Heathcote NSW 2233
For outstanding public service to the State Transit Authority in New South Wales.

During more than 30 years working in transport in the NSW Government, Mr Rowley has contributed to gains in productivity, improved customer services and growth in patronage of the State Transit Authority (STA). As STA's Olympic Service Planner, Mr Rowley coordinated bus services for the Sydney 2000 Olympic Games. This involved many stages of planning and work placements with external agencies. In his liaison with the Road Transport Authority, Olympic authorities and other agencies, Mr Rowley was highly respected for his immediate and reliable response. Considered to be an expert in scheduling, rostering and operations, he has set the highest benchmarks for event management and planning. In his current position as the General Manager, Eastern Region, Mr Rowley has been a key player in launching the 333 Bondi Bendy Pre-pay Service. This program aims to reduce the network-wide cash transaction rate in preparation for the T-Card. An excellent negotiator with an eye for pragmatic solutions, Mr Rowley has acted in the role of Chief Executive Officer and has stepped into other senior roles at short notice to keep business functioning efficiently. His ability to simplify conflict down to its critical components has led to the successful resolution of several highly complex issues with multiple stakeholders.

PUBLIC SERVICE MEDAL (PSM)

Mr David SPITERI, 5 Lonach Close, Baulkham Hills NSW 2153

For outstanding public service to rail transport in New South Wales, particularly to safety and consumer service.

Mr Spiteri has provided outstanding leadership and delivered significant improvements in safety, customer service and productivity to the rail system of New South Wales. Promoted in 2001 to his present position as Manager, Asset Planning and Programming, Mr Spiteri successfully established and introduced major reforms to the planning and execution of vital engineering works on the Sydney Metropolitan Rail Network. He championed the introduction of a single, regular schedule of maintenance and capital works, and personally brokered the successful implementation of a Master Schedule with every rail agency and interested party. His thorough knowledge of both engineering work and alternative arrangements to minimise disrupting customers provided a sound basis for innovation in both areas. Mr Spiteri was not only able to increase the volume of necessary work conducted on the Network but also achieved this at the same time as reducing the occasions and time when services are unavailable to passengers. His open and pragmatic style has made him well respected within RailCorp, across other rail organisations and with commuter representatives. Knowledgeable and professional, Mr Spiteri is highly respected for his planning ability and his 'can do' approach to dealing with complex issues.

Ms Judith Anne WALKER,

Legal Aid Commission of NSW, 323 Castlereagh Street, Sydney NSW 2000

For outstanding public service to the development of family law in Australia.

Ms Walker has made an outstanding contribution to the development of family law in Australia. As head of the Family Litigation practice and Director Family Law, Legal Aid Commission of NSW, she was instrumental in developing and enhancing national child representation training as a joint project with other Commissions, the Family Court and the Family Law Section of the Law Council of Australia. Ms Walker has been personally responsible for the expanded in-house outreach services provided in child support and family law generally, the impressive number of Family Law accredited specialists at Legal Aid, a rigorous and accepted file review process for in-house solicitors, and an enhanced role for Alternative Disputer Resolution. In more recent times, Ms Walker has made substantial contributions to the establishment of the Children's Cases Program which became the model for the present less-adversarial approach to the *2006 Family Law Act* amendments. Actively involved for many years in the National Legal Aid Family Law Committee and the Law Society of NSW Family Law Committee, Ms Walker has made numerous submissions to parliamentary enquiries and given evidence before parliamentary committees. Ms Walker is held in high regard for her knowledge and ability as a family lawyer. Her commitment and professionalism are exceptional.

PUBLIC SERVICE MEDAL (PSM)

VICTORIA

Mr John Herbert EDDY, 2/15 Kenmare Street, Watsonia Vic 3087

For outstanding public service to education in Victoria, particularly in mentoring of staff and classroom teaching.

Mr Eddy has undertaken a mentoring role for teachers, principals, and students, and assisted many parents at the Meadow Glen Primary School. His ability to garner the best possible outcome for every student has been exemplary. He was actively involved in the development of the Early Years Literacy Program and has written numerous professional articles on literacy in journals such as *Practically Primary*. He has directed many school productions and run a number of spelling bees. Mr Eddy is also a highly sought speaker by the Australian Literacy Foundation because of his knowledge and experience in phonics levels from Preparatory to Grade 4.

Mrs Annette Maree GODFREY-MAGEE, Vic

For outstanding public service in the education of students with vision impairments.

Mrs Godfrey-Magee's dedication, enthusiasm and leadership in her role of Education Officer for the Educational Vision Assessment Clinic and the Statewide Vision Resource Centre are exemplary. Mrs Godfrey-Magee has established a thriving Parent Support Group that is attended by parents and children, and draws on excellent speakers from the field. Mrs Godfrey-Magee has responded to the changing educational environment for students with vision impairments by pioneering *Skill Power*, - a new service delivery model in which students from regional settings are brought together to learn Braille, computer skills, daily living skills, orientation and mobility. Her keen understanding of the issues and diligent commitment to this field mean that she is able to obtain the best outcomes for every student. Mrs Godfrey-Magee inspires families, schools, health professionals and her fellow educators to work together towards positive outcomes in education and in life for people with vision impairments.

PUBLIC SERVICE MEDAL (PSM)

Mr Robert Bruce READ, PO Box 297, Boronia Vic 3155

For outstanding public service in assisting victims of crime, particularly for providing a direct and supportive environment at the time of crisis and in the long term.

Mr Read has made an extraordinary contribution to the treatment of victims of crime across Victoria. From his being the sole Victoria Police Victim Liaison Officer, there is now a significant support structure for victims of crime. Mr Read is readily identified across the sector as a pioneer in this field in Victoria. His contribution is incalculable in terms of the number of victims and families he has assisted. His reputation with victims, police and the support services is of an exceptional person who has done an extraordinary job for the benefit of the community. He was appointed as the first Victim Liaison Officer for Victoria Police in 1988 and Manager of the Victims Advisory Unit when it was established in 1992. Mr Read's work has also changed the way Victoria Police understand and work with victims of crime. He has established the benchmarks for police/victim liaison nationally, and his approach has encouraged police to work respectfully with victims to listen to their concerns and to reinforce their personal safety, and to make sure that they do not feel blamed as victims. This method of working has now become an accepted and recognised practice for police dealing with victims and has been enshrined in recent state legislation.

Mr William Kenneth WOONTON, 42 Monds Avenue, Benalla Vic 3672

For outstanding public service to Victoria's livestock industries and animal health.

As the Principal Animal Health Officer within Victoria's Department of Primary Industries, Mr Woonton is responsible for developing, implementing and evaluating programs designed to benefit Victoria's livestock industries. Throughout Victoria, Mr Woonton ensures consistency of technical, legislative and scientific standards of service delivery and effective communication of Animal Health and Welfare programs to key internal and external stakeholders. He also represents the Department in state and national forums for specific projects. Mr Woonton has contributed to the development of national plans (AUSVETPLAN) for emergency animal disease response and has assumed a senior leadership and management role in exotic animal disease and livestock emergencies. He has shown outstanding leadership in numerous emergency animal disease incidents, including anthrax, avian influenza, Newcastle disease and equine influenza outbreaks. He has also been directly involved in numerous natural disasters, such as bushfires, floods and droughts involving livestock, and in all incidents he has managed extremely challenging situations involving animal welfare issues. His opinions and advice are valued and he is highly respected by animal health staff, industry leaders and livestock producers.

PUBLIC SERVICE MEDAL (PSM)

QUEENSLAND

Mr Barry James BLANEY, 19 Wahroonga Road, Ashgrove Qld 4060

For outstanding public service in the research and the development of enhanced production processes in primary industries.

Through his outstanding service to Queensland's primary industries, Mr Blaney has excelled in his role as a research chemist. He has undertaken innovative research which has improved the quality and productivity of the grain and animal produce industries, shown leadership in the research team he leads and in the broader Department of Primary Industries and Fisheries, and has been instrumental in developing and maintaining leading-edge science capabilities. Mr Blaney is nationally and internationally renowned as a specialist in the study of fungal mycotoxins and their impacts on agricultural produce. For the past 40 years, he has led research projects aimed at determining and managing the risk of mycotoxin residues in Australian crops. Such residues present not only a human and animal health risk but also a potential barrier to international trade. Mr Blaney's research activities have led to a better understanding of mycotoxins in human and animal feedstuffs and to the subsequent legislation of safe inclusion levels. His research has protected major agricultural industries, particularly wheat, sorghum, peanut and maize, thereby ensuring both quality and market access are maintained. This has enhanced production efficiency of the Australian grain and animal industries and ensured a greater level of food safety.

Mr Denis Arthur BYRNES, 7 The Boulevard, Albany Creek Qld 4035

For outstanding public service to local government.

During his long and distinguished career in local government, Mr Byrnes was recognised by his peers throughout Queensland and nationally for his knowledge of local government matters and his financial acumen. Mr Byrnes was visionary in his approach to Council governance and introduced contemporary processes and technological advances to deliver improved council services to the community. He expected the high standards he set for himself to be maintained by all staff who worked with him, and treated everyone with respect. His ability to train staff was outstanding. His financial management capabilities have led to his recent appointment, in retirement, as Chairman of the Local Government Grants Commission. Mr Byrnes is an excellent role model. He has always been highly respected, set extremely high work standards and treated councillors and staff with dignity.

PUBLIC SERVICE MEDAL (PSM)

Ms Sophie Mary DWYER, 15 Boyne Street, Alderley Qld 4051
For outstanding public service in the field of environmental health.

As a Senior Director of Environmental Health within Queensland Health, (Adjunct Associate Professor) Ms Dwyer has achieved a reputation for achieving change and outcomes in the area of environmental health. Under her leadership, services that protect and promote health in such areas as food safety, quality drinking water, skin cancer prevention, and health promoting environments have been developed through collaborative relationships with other agencies. Ms Dwyer was responsible for the enhancement and rollout of the Environmental Health worker program and the development of the Animal Management program. These programs seek to deliver improved standards of public health to Aboriginal and Torres Strait Islander communities. Ms Dwyer has also served on numerous national committees that highlight the importance of public health.

Mr Geoffrey Graham ROWBOTHAM, Lot 112 Bayliss Road, Ripley Qld 4306
For outstanding public service to the development of adult education initiatives within Training and Further Education.

Following 37 years teaching with Education Queensland, Mr Rowbotham transferred to the Queensland Department of Employment, Training and Industrial Relations as a leading Vocational Teacher at the Bremer Institute of Training and Further Education (TAFE). Mr Rowbotham has developed the Adult Tertiary Preparation Program which has been highly successful for the Institute and now meets the needs of many students from the wider Ipswich community. As Adult Tertiary Preparation Course Coordinator and leading Vocational Teacher, Mr Rowbotham coordinates a team of teachers who deliver several subjects to meet the diverse needs of over 200 students enrolled in the Certificate IV Adult Tertiary Preparation Program. This program is designed to provide access to tertiary institutions for adult learners, independent of the senior secondary school system. Mr Rowbotham has played a key role in the business of the Bremer Institute of TAFE and a leadership role in achieving one of the Institute's key objectives, being the delivery of courses at the new University of Southern Queensland Springfield Campus. Mr Rowbotham has contributed his many talents to education in Queensland for over 51 years with distinction, and continues to seek and achieve excellence in his teaching, peer leadership, and the

PUBLIC SERVICE MEDAL (PSM)

Emeritus Professor Michael WARD, 281 Bielby Road, Chapel Hill Qld 4069
For outstanding public service to health services in Queensland.

Professor Ward has provided exemplary service in developing health services in Queensland. He has played a significant leadership role in establishing gastroenterology services through his role at the Royal Brisbane and Women's Hospital and has had a significant influence on medical education and improvement in the quality of health care. Following his early leadership, the Department of Gastroenterology has now become a nationally recognised centre of excellence. In addition to his clinical contribution, Professor Ward has excelled in reshaping and reprioritising medical services in Queensland through a very sophisticated strategy of engaging clinicians in quality improvement activities and processes. Professor Ward has contributed enormously to public health care in Queensland and has mentored many young doctors.

Captain John Richard WATKINSON, 3 Jancy Court, Samford Qld 4520
For outstanding public service to the maritime industry and maritime safety.

Captain Watkinson is a Master Mariner with over 40 years' experience in the maritime industry. For the past 23 years, he has utilised his considerable professional knowledge and expertise within the Queensland Government. Captain Watkinson's commitment to furthering the development of the maritime industry in Australia, particularly in Queensland, along with his dedication to improving safety for the industry and the general boating community, is outstanding. Captain Watkinson is acknowledged across all governments and maritime jurisdictions of Australia as being the leading adviser on nautical and maritime matters. His experience has helped guide government decision making on strategic maritime issues at all levels. His advice and opinion is highly sought after, particularly for complex maritime issues. Captain Watkinson has made an outstanding contribution in achieving safer ships and cleaner waters.

PUBLIC SERVICE MEDAL (PSM)

WESTERN AUSTRALIA

Mr Gregory Stuart MARTIN, 22 Mahonia Place, Duncraig WA 6023

For outstanding public service in Western Australia, particularly in the areas of planning and road infrastructure.

Mr Martin served as Director General of Western Australia's Department for Planning and Infrastructure between 2002 and 2007. Mr Martin's public sector career has spanned from a cadetship with the Commonwealth Government in the 1960s through engineering specialist positions to resource, project and corporate management positions in Western Australia, South Australia and Victoria. He was appointed Commissioner of Main Roads Western Australia in 1999 and transformed Main Roads from a road-building organisation to a road asset and network manager. Mr Martin was responsible for enhancing technical and management practices and overall service delivery performance in line with the Government's requirement for Main Roads to be the principal agency responsible for building, maintaining and managing Western Australia's road network. He placed particular importance on the relationship between Main Roads and Local Government with respect to technical assistance and local government funding arrangements. As Director General of the Department for Planning and Infrastructure, Mr Martin consolidated the services provided previously by separate agencies responsible for policy, planning, regulation and administration of land use, transport and infrastructure, and Crown land. This, together with collaboration across the portfolio's service agencies, now achieves an integrated approach to creating better communities through improved services. Mr Martin was appointed as the Executive Director of Planning and Transport Research Centre and Professor in the Chair of Planning and Transport Studies at the Curtin University of Technology in 2007; he is also on the Board of Advisers of the Graduate School of Business at the university.

Ms Deirdre Anne O'DONNELL, 2/47 Munro Street, Kew East Vic 3102

For outstanding public service as the State Ombudsman for Western Australia.

As State Ombudsman for Western Australia between 2002 and 2007, Ms O'Donnell initiated an organisational change process to improve overall organisational efficiency and effectiveness, and to re-establish the Office's credibility by implementing an appropriate governance framework. In terms of external stakeholders, Ms O'Donnell also implemented an outreach program to raise awareness of the Office and the services it offers to a range of community groups. Ms O'Donnell targeted those agencies generating the highest numbers of complaints to improve channels of communication and to actively assist these agencies improve their complaint handling. As Ombudsman Ms O'Donnell held an ex-officio position of State Records Commissioner, responsible for improving the standard of record keeping across the whole government sector, and was Chair of the Commission. In May 2004 she took on the additional role of Gas Industry Ombudsman, offering this service to the industry under a service delivery arrangement with a private company, funded by the industry. From September 2005 this role became the Energy Ombudsman, with the addition of electricity. The Energy Ombudsman offers an alternative dispute resolution service, guided by the principles which govern all industry ombudsmen schemes, namely: accessibility, accountability, efficiency, effectiveness, fairness and independence. Ms O'Donnell was also a member of the Western Australian Integrity Coordinating Group, and chaired this Group in 2006. The focus of the Group is on ensuring that the agencies involved apply common standards and co-operate to promote integrity in the operations of government agencies.

PUBLIC SERVICE MEDAL (PSM)

SOUTH AUSTRALIA

Dr David Roy FILBY, 8 Invergowrie Avenue, Highgate SA 5063
For outstanding public service to the Australian health care system.

Dr Filby has influenced the direction of health care in Australia in a number of ways since 1980. His outstanding leadership and contribution to the reform of legislation have provided a regulatory framework for health care professions, with a particular focus on patient safety. The reform has led to positive outcomes for healthcare consumers and has been used as a model for other jurisdictions. It was particularly notable that his contribution to the design of the Australian healthcare legislative agreements in 1998 and 2003 provided a basis upon which the Commonwealth, states and Territories could work together co-operatively to produce improved health care and outcomes for all Australians. Dr Filby's expertise, personal style and outstanding commitment to the Australian health care system have combined to make a lasting impression on the smooth running and good governance in this field.

Ms Joslene MAZEL, 33 Balham Avenue, Kingswood SA 5062
For outstanding public service to Indigenous communities in South Australia.

Ms Mazel's dedication, expertise and guidance have helped drive improved whole-of-government services for Aboriginal people in South Australia, particularly those on the Anangu Pitjantjatjara Yankunytjatjara Lands (APY Lands). Her perseverance in negotiations with stakeholders and her courage in making tough decisions in one of the most challenging areas of Government have been instrumental in achieving a significant reduction in petrol sniffing on the APY Lands in 2005-2006 and negotiating arrangements for resources to improve safety. In addition, several infrastructure initiatives have improved the health and well-being of Aboriginal people, particularly those in remote communities such as the APY Lands, including power, housing, health, education and recreational facilities. Ms Mazel's outstanding management and understanding of the issues affecting Aboriginal people have created hopeful futures for many Aboriginal people and communities across South Australia.

PUBLIC SERVICE MEDAL (PSM)

Mr David WATERFORD, PO Box 440, Torrensville SA 5031

For outstanding public service, particularly towards social issues affecting the community of South Australia.

Under Mr Waterford's outstanding leadership, the Social Inclusion Unit has supported the Commissioner for Social Inclusion and the Social Inclusion Board to deliver to the South Australian Government informed and innovative ways forward for addressing some of the most pressing social issues. Mr Waterford has been a key link in bringing together and supporting specialist staff to undertake and analyse research, convene cross-agency working groups, and lead consultations on mental health, homelessness, Aboriginal health and well-being, school retention and juvenile justice. This work has contributed to inroads now being made in several areas, including the reform of South Australia's mental health system based on *Stepping Up: A Social Inclusion Action Plan for Mental Health Reform 2007-2012*, a reduction in homelessness in South Australia (against the national trend), and improved school retention rates. Mr Waterford's leadership and knowledge have been critical to achieving better outcomes for disadvantaged members of the community and for those at risk.

AUSTRALIAN CAPITAL TERRITORY

Ms Nancye Margaret BURKEVICS, 2 Gray Place, Weston ACT 2611

For outstanding public service within the ACT Department of Education and Training.

Ms Burkevics has been providing exceptional service to the ACT Department of Education and Training for over 25 years. She has held numerous positions and has, without exception, performed her roles and responsibilities with due diligence and in an outstanding manner. She is also an excellent mentor and coach for less experienced staff and is a public servant of exemplary ethics, credibility and commitment. For several years, Ms Burkevics has managed the provision of quality support services for students with a disability and those students who are socio-economically disadvantaged, including administering transport services and the Bursary Scheme; providing liaison and support; and compiling documents, data and reports of exceptional quality.

PUBLIC SERVICE MEDAL (PSM)

Mr Andrew FORSTER, 10 Aroona Court, Ngunnawal ACT 2913

For outstanding public service in the provision of floral displays throughout Canberra, particularly the annual Floriade.

Mr Forster has been responsible for the establishment and management of Canberra's annual *Floriade* flower display, becoming the backbone and public face of this highly successful initiative. He has also been responsible for the design, construction and management of floral displays throughout Canberra, actively contributing to the look of the city and implementing innovative ideas for maintaining these displays while also being mindful of prevailing water restrictions. Mr Forster has a keen interest in training horticulturists and actively participates in recruitment and education programs. His passion and commitment to sharing his horticultural knowledge, educating our youth and showcasing *Floriade* to the rest of the nation has been exemplary.

Mr Graeme Allan MATTHEW, 2 Punch Place, Monash ACT 2904

For outstanding public service to teaching and student welfare, particularly at the Alfred Deakin High School.

Mr Matthew began teaching at the Alfred Deakin High School in 1976 and has consistently demonstrated a high level of commitment to teaching and student welfare. He has spent many unpaid hours supporting extracurricular activities and regularly organised camps and orientation programs for Year 7 students. He also initiated anti-bullying procedures at the school and was instrumental in the development of various mentoring, reading and leadership programs. He has contributed greatly to the positive climate of the school and has been a tireless advocate for the well-being of his students.

PUBLIC SERVICE MEDAL (PSM)

NORTHERN TERRITORY

Mr Robert Aubrey BRADSHAW, 14 Mary Street, Stuart Park NT 0820

For outstanding public service to the development of public sector administration in the Northern Territory.

Mr Bradshaw commenced work with the Commercial Attorney-General's Department in 1976, and then with the NT Department of Law on its creation in 1978. He held positions in the Legislative Drafting and Commercial sections and was instrumental in developing much of the early legal policy work associated with self-government. Also, he assumed increasing responsibility for training Articled Clerks and other junior staff, encouraging them to develop their legal skills. His enthusiasm for the law was contagious and many of those lawyers are now leading legal practitioners in private firms and government. Later in the 1980s, he simultaneously held a diverse range of positions in which he provided a broad range of services to the legal profession and public. In 1986, he was Registrar-General, Registrar of Land and Business Agents and Registrar of Births, Deaths and marriages, and was a driving force behind the computerisation of systems for the Office of Births, Deaths and Marriages and the Land Titles Office, resulting in a speedier and more efficient service to the public. In 1994, Mr Bradshaw became the Commissioner for Consumer Affairs and was involved for developing the uniform consumer credit legislation, which was implemented nationally, and also for making major amendments to the *Consumer Affairs and Fair Trading Act* aimed at improving consumer protection. In his current appointment as Director, Legal Policy within the Department of Justice, Mr Bradshaw has conducted many reviews of Northern Territory legislation and been a leader, in conjunction with his counterparts in other jurisdictions, in developing nationally consistent legislation, including a national review of legislation relating to wills, the national tort law reform program and, most recently, a thorough review of the legislation governing legal practitioners. His contribution to legislative reform and to the development of public sector administration has been enormous.

Ms Leonie STOKES, NT

For outstanding public service to Human Resource management within the Northern Territory Police, Fire and Emergency Services.

Ms Stokes commenced with the Northern Territory Public Sector in the Police Department in 1979. During the early 1980s the individual Police, Fire and Emergency Service departments were amalgamated to form the Northern Territory Police, Fire and Emergency Services. As a result, the scope of Ms Stokes' work experience and skills expanded to encompass the variance in employment conditions and legislative requirements for the three agencies, including the public sector staff component. Ms Stokes has always readily accepted and excelled at the complex challenges she has had responsibility for as Manager, Human Resource Operations. Ms Stokes manages and provides well-constructed advice to stakeholders including her Senior Executive and external parties. Personnel issues are often very sensitive and complex requiring expertise and specific knowledge, ranging from workplace industrial issues to operational issues of a critical nature. Ms Stokes uses her extensive experience and understanding to provide timely and appropriate advice to the Senior Executive arising from these issues, which often involve industrial, Occupational Health and Safety, workers' compensation, equity and diversity, and disciplinary aspects. She consistently displays exceptional skill in assessing issues and risks, and provides well-considered reports to ensure appropriate outcomes.