

AMBULANCE SERVICE MEDAL (ASM)

NEW SOUTH WALES

Mr Jeffrey Lindsay GILCHRIST, 16 Hammersley Road, Grays Point NSW 2232

Mr Gilchrist has provided over 36 years of dedication to ambulance service. He joined the Ambulance Service of NSW in 1972 stationed at Lane Cove. He enhanced his clinical skills by qualifying as an Intensive Care Paramedic in 1976 and was instrumental in setting up the Special Casualty Access Team. Mr Gilchrist was responsible for the planning of the ambulance involvement at the APEC 2007 forum in Sydney and counter disaster at the highest level. Mr Gilchrist responded to Banda Aceh as part of Australia's first medical team in the aftermath of the 2004 Indian Ocean tsunami, and was also sent to Bali following the terrorist bombings of 2002 and 2005 to repatriate injured victims. Mr Gilchrist was the innovator of a number of initiatives within the Ambulance Service, including 4 x 4 rosters and motorcycle paramedics. In 2008 he was promoted to the position of Assistant Divisional Manager, Sydney.

Mr Hendrik KRUIT, 299 Botany Street, Kingsford NSW 2032

Mr Kruit joined the Ambulance Service of NSW in 1976 as a registered nurse. He has served with distinction in many positions, from Station Officer at Randwick and Maroubra to District Officer in South East Sydney. In recent years he was the Sector Manager, Western Sydney. In 2003 Mr Kruit was seconded to be Manager of the Health Access Coordinator Unit and was subsequently appointed permanently to the position. He has also acted as Manager of the Sydney Operations Centre. In 2001 Mr Kruit was the Project Manager for the introduction of a Rapid Response program into Sydney Division and, 12 months later, he initiated a pilot project of hospital liaison at Westmead Hospital in collaboration with the Western Sydney Area Health Service. The project was awarded a special commendation at the NSW Health Awards.

Mr Norm SPALDING, Castle Hill NSW 2154

Mr Spalding has provided over 32 years of dedicated and diligent duty to the Ambulance Service of NSW, serving predominately in the greater Sydney area. He has occupied several positions, including Station Officer at Colyton and Castle Hill. Mr Spalding has been, and continues to be, active in projects that improve the Ambulance Service's service delivery. In 2001, he was specifically requested by the General Manager, Operations, to prepare and deliver information on how to improve response times in a practical manner to ambulance officers within the Sydney metropolitan area; his response led to the establishment of the Rapid Responders Unit. Throughout his commendable career Mr Spalding has contributed significantly to achieving the vision and mission of the Ambulance Service and he continues to display strength in knowledge and experience and in loyalty, fairness and integrity.

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Mrs Jennifer VAN CLEEF, Epping NSW 2121

Mrs Van Cleef commenced her ambulance career in 1992 and was stationed at Lane Cove. She worked within the Sydney metropolitan area before transferring to the Sydney Operations Centre where she was promoted to Station Manager. In 1996 Mrs Van Cleef was appointed District Superintendent of the Centre. Mrs Van Cleef's talent in project work was recognised in 2004 when she was promoted to Superintendent and made responsible for the project management of the development, implementation and ongoing management of the Patient Clinical Allocation Matrix 2004–2007 and Ambulance Status Board. The project represented a significant change to work practice and required extensive consultation, negotiation and coordination of a large, diverse group of stakeholders and resources.

Mr Garry Ross VINCENT, 5 Kallatina Close, Wallsend NSW 2287

Mr Vincent commenced his ambulance career in Canberra developing the clinical aspects of the service, including the introduction of the paramedic system. He was also instrumental in the development and ongoing support of the media and public relations unit. In 1993 he transferred to the Ambulance Service of NSW. Mr Vincent has been seconded on numerous occasions to undertake research, planning and development of a number of key clinical projects. As a member of various clinical committees he has actively been involved in the continuing development and implementation of the service's protocols, pharmacologies and skills. He has also completed hundreds of missions and over 1,000 flying hours in the role of flight paramedic and helicopter air crewman. Mr Vincent has recently been appointed as senior lecturer with the Royal Australian College of General Practitioners, specialising in educating doctors around Australia in pre-hospital emergency care.

Mr Jeffrey John WOODS, 68 Dalley Street, Goulburn NSW 2580

Mr Woods' career with the Ambulance Service of NSW commenced with his appointment as an ambulance officer at Bomaderry in 1975. In 1989 Mr Woods joined the education staff at the Royal North Shore Hospital as an Intensive Care Paramedic instructor and, 4 years later, was promoted to Deputy Superintendent Sydney. In 2000 he was again promoted to Sector Manager, Wentworth, Western and South West Sydney, and subsequently appointed State Rescue Manager 3 years later. He was once again promoted in 2005 as the Acting Fleet Manager. In 2006, he was appointed to his current position of Superintendent – Assistant Divisional Manager, Operations Support Southern Division. Mr Woods has been actively involved in fulfilling the role of Commander and Supervisor of major incidents such as the annual City to Surf running event, Sydney Mardi Gras, and the Sydney 2000 Olympic Games. Mr Woods' proven knowledge of the Ambulance Service clinical policies, practices and protocols through his daily interventions as an Intensive Care Paramedic is of the highest order.

AMBULANCE SERVICE MEDAL (ASM)

VICTORIA

Mr Alan Kenneth EADE, Richmond Vic 3121

Mr Eade has made an outstanding contribution to the development and provision of ambulance services in Victoria through his clinical expertise and knowledge in the area of pre-hospital treatment of party drug overdose and his through his outstanding leadership in the training area. Mr Eade is an ambulance paramedic Team Manager with Ambulance Victoria. As such he provides ample opportunities for his staff to enhance their skills and to develop their own capabilities and knowledge by providing a range of educational opportunities. He is recognised as a leading expert in the area of pre-hospital treatment of party drug overdose and has made a significant contribution to the understanding and treatment of these patients by ambulance services in Victoria and interstate. He also provides, on a voluntary basis in his own time education, sessions/lectures for paramedics, the general public and health professionals about party drugs. He has also participated in related forums with Victoria Police and participates in research with Turning Point Drug and Alcohol Epicentre. He has also contributed significantly to the current paramedic clinical practice guidelines for the treatment/management of patients affected by amphetamines and other party drugs.

Mr Austin Richard GAPPER, 2 Mountbatten Court, Traralgon Vic 3844

Mr Gapper's distinguished career with the Ambulance Victoria began in 1980. Since then he has fulfilled the roles of flight paramedic, station officer, senior communications officer, Senior Operations Officer-Logistics and his current position of Group Manager, Wellington District, Gippsland Region with distinction. He has made an outstanding contribution to the development and provision of ambulance services in the South Gippsland and Latrobe Valley area through team management/leadership, redesigning work procedures to improve work practices, development/implementation of training and professional development programs and commitment to community engagement, particularly through emergency preparedness.

Mr Hector McLeod STAGG, 'Glen Shira', Tambo Crossing Vic 3893

Mr Stagg has been involved with Ambulance Victoria for over 25 years as a casual officer at the Ensay/Tambo Valley Branch and, since 1993, as President of the Ensay/Tambo Ambulance Auxiliary. He has made an outstanding contribution to the development and provision of ambulance services in the Ensay/Tambo Valley and surrounding area, which has required the investment of significant personal time and effort on a voluntary basis and tireless commitment to community engagement and exceptional work as the Auxiliary President, including numerous fundraising activities to support the establishment of training facilities and the provision of lifesaving equipment such as defibrillators.

AMBULANCE SERVICE MEDAL (ASM)

QUEENSLAND

Mr Christopher Mark BROOMFIELD, Yeppoon Qld 4703

Mr Broomfield joined the (then) Queensland Ambulance Transport Brigade as an ambulance officer in 1981, and his outstanding leadership qualities have been demonstrated at many levels throughout his career. More recently, Mr Broomfield and his team were the first in Queensland to implement the sensitive roster reform and workforce modelling initiative for the Queensland Ambulance Service (QAS). As acting Assistant Commissioner, he has successfully introduced further operational initiatives such as the introduction of Operation Supervisors and Clinical Deployment Supervisors in the Brisbane Region, further enhancing ambulance service delivery. Mr Broomfield was selected to lead the QAS's international recruitment team that travelled to the United Kingdom in late 2007 to identify qualified paramedics to migrate to Queensland and join the QAS. It was incumbent on Mr Broomfield to analyse and evaluate the clinical standards of the various services in the United Kingdom and the subsequent paramedic levels to ensure that the applicants met the necessary QAS requirements.

Mr Terry Franz ZILLMANN, Biloela Qld 4715

Mr Zillmann has demonstrated exceptional service through his professional dedication to patient care, ongoing support for training, and his enthusiasm for community health education. Medical staff at the Biloela Hospital applaud his willingness to assist in the hospital and have commended his high level of clinical expertise. He maintains a consistently high level of emergency pre-hospital care delivery, and hospital nursing staff have also praised his leadership qualities, professionalism and the exceptional standard of care that he provides to patients. Mr Zillmann's ability to quickly assess an incident and coordinate retrievals for emergency patients has resulted in improved outcomes on numerous occasions. He is a passionate supporter of continuing education for all Queensland Ambulance Service staff and makes himself available to fellow officers at all times. His professionalism and personal qualities, especially his ability to remain calm during a crisis, are highly regarded and have made him a well respected member of the local community.

AMBULANCE SERVICE MEDAL (ASM)

Mr Stephen ZSOMBOK, Qld

Mr Zsombok commenced his career with the Queensland Ambulance Service (QAS) in 1993, and has served with distinction in a broad range of locations and appointments throughout north and north-west Queensland, including rural and remote locations, single officer response, Indigenous communities, mine response (above and below ground) and urban areas. Mr Zsombok has developed and continues to maintain a high level of quality clinical proficiency and understanding of contemporary patient care practices. His experience is evidenced throughout his career through his on-scene management of a number of major incidents, including the successful management of an underground multi-casualty mine incident. His ability to shape his team through the provision of clear, decisive and innovative decisions while energising, inspiring and motivating, has enabled him to effect significant outcomes in the Mackay Whitsunday area, the broader Central region and across the QAS. Mr Zsombok is a committed and dedicated ambassador for the QAS. He strives for excellence and innovation in the leadership and management of ambulance operations and has demonstrated a proven ability to enhance the business performance of the QAS, ensuring the continued delivery of high-level emergency medical services to the Queensland community.

WESTERN AUSTRALIA

Mrs Evelyn Ronaldine BRADY, PO Box 394, Capel WA 6271

Mrs Brady joined the St John Ambulance in Capel in 1999. At that time, Capel was a Sub-Branch of the Busselton St John Ambulance Sub-Centre. From the beginning of her role as a volunteer ambulance officer, Mrs Brady has been highly committed and always been prepared to put the community first. In 2005, following the introduction of career paramedics into Busselton, the Capel Sub-Branch was elevated to full Sub-Centre status and Mrs Brady played a pivotal role in the implementation of this transition. Her outstanding commitment and enthusiasm have fostered the development of the dedicated group of volunteers in Capel, and she contributed over 5,300 voluntary hours during the 2007-2008 financial year. It is not just the quantity of her contribution that sets her apart but also her absolute determination to ensure Capel has a volunteer ambulance service available 24 hours each day. Since 2005, through her tireless efforts, St John Ambulance in Capel has raised sufficient funds for a new Sub-Centre building. In addition, Mrs Brady has involved the wider community with significant donations of materials, equipment and labour with the construction of the new building. Her leadership and determination have not only provided an ambulance service for the Capel community but also provided one that is both vibrant and very active in providing a significant level of back up service to the larger communities in Bunbury and Busselton. Mrs Brady has been the backbone of the Capel Sub-Centre and has been instrumental in its development to a level that it is today providing ambulance and first aid training services of the highest order to the community.

AMBULANCE SERVICE MEDAL (ASM)

Mr Michael James JACK, Geraldton WA 6530

Mr Jack is a Country Regional Manager with St John Ambulance in Western Australia having joined the service in 1988. Prior to his employment, he was a volunteer ambulance officer in Geraldton. After becoming a full-time officer he spent a number of years working in the metropolitan area always trying to find ways of improving patient care. In 1992 Mr Jack returned to Geraldton to continue his paramedic career in the country. Over the following 12 years he served as the Station Manager in an acting capacity on a number of occasions before being appointed permanently in the position and also filled a number of positions at mine sites as an industrial paramedic. One of his major strengths is his ability to build and sustain a strong team culture with both career paramedics and volunteers and, throughout his career, he has regularly submitted ideas and suggestions to the organisation for ways in which patient care might be improved. In 2007, Mr Jack was appointed to a Regional Manager position. This was the organisation's first regionally based manager position and coincided with the introduction of a regional trainer based in the same area. Mr Jack has played a pivotal role in the development of a new approach to the management of ambulance services in regional centres. He has not only ensured a significant improvement in the efficiency with which the region is managed but has also shown strong leadership and initiative in developing an extremely proactive approach to the management of his area of responsibility. His initiative, enthusiasm, and leadership coupled with his professionalism and paramedic skills, have positively motivated those around him. Largely due to his contribution, a new approach to the appointment and placement of country managers has also been developed which should lead to enhanced management and support of country centres throughout Western Australia.

Mr Brian McLUCKIE, 49 Gladstone Road, Leeming WA 6149

Mr McLuckie joined the St John Ambulance in Western Australia in 1983 as a paramedic following service with the Scottish Ambulance Service, and has since served at many metropolitan locations as well as in various relief positions and postings in country centres. In 1998 he was promoted to Station Manager. Since the early days, Mr McLuckie has taken a special interest in contributing to the development of the paramedic profession. He has been very much involved with the ambulance officers union and has managed to maintain a balanced approach to issues, always with the objective of trying to improve the profession. In constantly seeking to enhance the role of the ambulance paramedic and the level of patient care provided, Mr McLuckie's most outstanding contribution has been in the development of ambulance vehicles and equipment. He played a significant role in research into ambulance warning devices and the subsequent implementation of improved warning devices on Western Australian ambulances. Since this initial work with warning devices, Mr McLuckie has made significant contributions to the development of various pieces of ambulance equipment as well as operational procedures. Most recently, he played a lead role in the development of the current ambulance configuration in Western Australia, including the patient compartment design, the warning devices and the improved visibility of the new ambulance livery. Mr McLuckie has also played a key role in his involvement with the Ambulance Service Medical Review panel in terms of clinical practice, and was instrumental in helping introduce the use of Naloxone by paramedics treating overdose patients. Mr McLuckie's outstanding contribution has resulted in improved safety, a better working environment for paramedics and improvements in patient care.

AMBULANCE SERVICE MEDAL (ASM)

SOUTH AUSTRALIA

Mr Robert Keith MILLER, 26 Evans Road North, Wallaroo SA 5556

Mr Miller has been a volunteer with the SA Ambulance Service (SAAS) for over 30 years, including as volunteer team leader at Wallaroo for the past 17 years. He has diligently carried out his voluntary role throughout the years, continuing to dedicate his time to service the community. His passion for the SAAS and volunteers has seen him dedicate much time and effort into special projects and in representing the volunteer sector at various key forums. He has served with distinction as the Local Branch Committee Member and Local Branch Yorke Zone delegate for 26 years, the Yorke Zone Chairman for 5 years, and the Yorke Zone Country Ambulance Service Advisory Committee (now known as the SAAS Volunteer Health Advisory Council) Delegate for the past 8 years. Mr Miller's outstanding leadership, innovative thinking and willingness to challenge the norm has seen him play an important part in making the volunteer sector within SAAS a more professional and efficient group. He is an extremely active participant in all activities and is particularly focused on ensuring volunteers are represented and appropriately consulted on all key projects. He has helped break down barriers between career and volunteer staff, and continues to seek out ways to improve the service delivery by volunteers. Mr Miller was responsible for the concept and proposal for a 'Volunteer Charter' which, in turn, led to the inclusion of reference to volunteers within SAAS policies and procedures.

TASMANIA

Mr Peter William BERRY, 128 Albert Road, Moonah Tas 7009

Mr Berry joined the Tasmanian Ambulance Service in 1978 following a nursing career at the Royal Hobart Hospital, and has given distinguished service in several different capacities. He has twice been the Branch Station Officer at New Norfolk, totalling over 12 years, responsible for recruiting, developing and training volunteer ambulance officers to respond effectively to emergencies in the Derwent Valley and Central Highlands. His leadership and development of the officers was outstanding and he is held in the highest of regard in the local communities. Mr Berry also worked for 10 years as a Clinical Instructor, developing and training operational ambulance personnel in their practical clinical skills and assessing their competence to practice independently. He carried out this role with considerable skill and demonstrated an ability to develop student ambulance officers and qualified officers progressing to paramedic level. He was also a driving instructor for 3 years, training and assessing ambulance personnel in low-risk driving skills in responding to emergencies. In addition, he has been involved in operational management and he has relieved as a Supervisor of Tactical Operations on numerous occasions over the past 8 years. Mr Berry's distinguished service is also characterised by his willingness to perform roles additional to his prescribed duties, and his contributions in the field of roster management, employee welfare and employee relations have been significant. He has served for 2 years as Chairman of the Tasmanian Branch of the Institute of Ambulance Officers (now known as the Australian College of Ambulance Professionals), and on the Executive of the Ambulance Employees Sub-Branch of the Health and Community Services Union for over 7 years including 3 terms as President.

AMBULANCE SERVICE MEDAL (ASM)

Mr Wayne Phillip DORAN, Bothwell Tas 7030

Mr Doran joined the Tasmanian Ambulance Service as a volunteer ambulance officer in 1993 following a public meeting convened in Bothwell to establish a new volunteer ambulance unit in the area. From the outset of its establishment Mr Doran took on the challenge of leading the Bothwell Volunteer Ambulance Unit and he has been its leader (Volunteer Coordinator) continuously for the past 15 years. His outstanding community leadership qualities and his positive attitude have been key factors in the Unit's success and he is very highly regarded in the local community. He has actively promoted the Tasmanian Ambulance Service and led local fundraising activities in support of medical and training equipment purchases to benefit the Central Highlands. Mr Doran has also made a significant contribution to volunteer ambulance issues at state level as member of the Volunteer Ambulance Officer's Association of Tasmania since its inception in 1995 and being a very active member of the Association's Executive, serving 5 years as Vice-President and 2 years as President.

Mr Paul Geoffrey TEMPLAR, 367 Cuprona Road, Heybridge Tas 7316

Mr Templar joined the Tasmanian Ambulance Service as a volunteer ambulance officer in 1975 in Burnie; in addition he worked as a volunteer radio operator and provided patient care, as well as pursuing a nursing career in the public sector at the North Western General Hospital. He was an Intensive Care nurse when he transferred to a full-time ambulance career in 1982. During his extensive career Mr Templar served with distinction in operational positions in Burnie and while working in rural branch stations such as Zeehan, Ulverstone and Smithton. Mr Templar has also worked as a Clinical Instructor mentoring, developing and training student ambulance officers and qualified officers progressing to paramedic level. He has also worked as a Regional Supervisor of Tactical Operations, managing the day-to-day deployment of ambulance resources across the North West region. He has been the Superintendent-in-charge of the North West region for the past 5 years and has contributed to the development of the Tasmanian Ambulance Service as a member of the senior management team. In addition, he has contributed to ambulance fleet development and design over an extended period. Mr Templar is highly regarded for his commitment to the welfare of ambulance staff and he served on the Executive of the Ambulance Employees Sub-Branch of the Health and Community Services Union for some 15 years, including a period as Vice-President and as acting President.