

## **EMERGENCY SERVICES MEDAL (ESM)**

### ***NEW SOUTH WALES***

**Mr Marc William COULTER**, 345 Kaolin Street, Broken Hill NSW 2880

Mr Coulter joined the NSW State Emergency Service (SES) in 1984 and, for the past 11 years, has been the Local Controller of the Broken Hill SES Unit. Since joining the service, he has participated in all rescue and operational training. His achievements since becoming Local Controller have been impressive, and the Broken Hill Unit received a Director General's Citation for its commitment to finding a lost person. Mr Coulter was also the Local Controller during storms in November and December 2005 when his excellent management resulted recovery from both events being completed within a week. His commitment to building relationships with other emergency services and support agencies in Broken Hill aided the coordinated response, with all agencies readily offering their support during both events. Mr Coulter has also been involved in other events such as the Sydney hailstorms and several floods within the Far West Region and interstate. He is an avid promoter of the SES and he ensures the Broken Hill Unit is represented at the Annual Show, the Annual St Patrick's Races, local school career days, the local speedway and on any local media where appropriate. He also ensures that the Unit participates at local events, such as Anzac Day and the Broken Hill Annual Street Parade, and at one-off events that promote the community of Broken Hill. Mr Coulter's dedication to the Broken Hill Unit, the Broken Hill community and the SES has been exemplary. In October 2008 he accepted the position of Deputy Region Controller for the Far West based in Cobar, covering an area one third the size of New South Wales; this position involves Operations and Planning.

**Mr Scott HANCKEL**, Casino NSW 2470

Mr Hanckel joined the NSW State Emergency Service (SES) in 1998 as the Division Controller at Lachlan Division in Parkes, after extensive service with the Australian Army. When he joined the SES, the position of Division Controller had previously been a volunteer position and the transfer of this role to paid employment was in its infancy. Due to budget constraints the role was initially established on a part-time basis. Nevertheless, Mr Hanckel set about establishing himself into the position and forging its vital role in the leadership and development of the SES Volunteer Controllers and their units. His performance as Division Controller was both pivotal to the development of the SES's capability in the Lachlan Division and, more strategically, for the ongoing development of the Division Controller program. In 2000 he transferred to the Richmond-Tweed Region and, over the past 8 years, his knowledge, skills and experience as a leader and emergency manager have been integral to the SES's capacity to manage many large scale natural disasters that have impacted on the north coast communities. Aside from his exemplary leadership and management, Mr Hanckel has contributed greatly to many SES programs, most notably its Exercise Management Capacity, Flood Rescue capability and the development of Doctrinal Foundations.

## **EMERGENCY SERVICES MEDAL (ESM)**

### **Mr Glenn William McMAHON, Condell Park NSW 2200**

Mr McMahon has been a stalwart of the Australian Volunteer Coast Guard Association (AVCGA) for over 20 years, having held elected positions at Flotilla level in the capacity of Commander and Deputy Commander, and continues to serve the Sydney Squadron and AVCGA NSW in the capacity of Squadron Training Commodore. He has always gone about AVCGA business in a quiet manner, never seeking recognition or awards; however, his personal commitment and dedication to Volunteer Marine Rescue and the education of the public towards safer boating has been exceptional. He continues to conduct member training, public education courses, development of course content as applicable to New South Wales and formal training in marine operations for other NSW Statutory colleagues such as Hazardous Materials personnel. His effect on the quality of education for both marine rescue volunteers and professionals and the boating public in the Sydney metropolitan and regional areas is incalculable. In 2006 the AVCGA nationally recognised Mr McMahon's contribution to the organisation with the award of the Distinguished Service Medal for Training. In addition to his Squadron duties, Mr McMahon remains an active skipper and team leader of the AVCGA Rescue Vessel CG 021 and a duty Officer-in-Charge for marine radio at Coast Guard Solander radio base.

### **Mr Kenneth Eric McMANUS, Killara NSW 2071**

Mr McManus joined the Royal Volunteer Coastal Patrol in 2000 and is currently the Patrol's Public Relations and Marketing Officer. In addition, he has held numerous operational and administrative positions, providing considerable business skill as a member of the Board of Directors. Mr McManus has business expertise within the advertising and marketing industry, and his contribution has resulted in a considerably improved safety message being conveyed to the boating public through the print and video media. He was also a key member of the working group that looked into the future of marine rescue in New South Wales, and his dedication towards a single marine rescue agency has enabled outstanding analysis and forward projections to be applied to the project. This should provide the boating community and the government with considerable benefits from a new marine rescue agency. Mr McManus epitomises the skill, the dedication and the generosity of the emergency service volunteer in both time and effort.

## **EMERGENCY SERVICES MEDAL (ESM)**

### **Mr Gregory John SNAPE, Ashfield NSW 2131**

Mr Snape has been a member of the NSW State Emergency Service (SES) for 28 years, having joined the Ashfield SES Headquarters in 1980. During his distinguished service he has been Deputy Controller of the Ashfield Unit, Controller of the Leichhardt Unit and Deputy Controller of the combined unit that became the Ashfield-Leichhardt Headquarters. Mr Snape has always shown outstanding leadership within the organisation and a keenness to excel and in 1980 he became a Rescue Team Member, a Team Leader in 1982 and Rescue Team Leader in 1984. Following more than a decade as a Team Leader, Rescue Officer and Deputy Controller, he was appointed Local Controller of the Leichhardt Headquarters in 1993. Despite limited accommodation and a restricted budget, the Leichhardt Headquarters managed to function successfully until 1999 when it amalgamated with its Ashfield partner to form the Ashfield-Leichhardt Unit. Since the amalgamation (and with concerted lobbying by Mr Snape) the combined SES Unit has been able to obtain premises from Leichhardt Council at Blackmore Oval, providing much needed additional accommodation. Since the amalgamation Mr Snape has been Deputy Controller of the combined Headquarters, also representing it on the Local Emergency Management Committee. He has continued to set an example of dedication and excellence that encourages others in their various SES roles. His service and dedication to the local community and to the SES has been of the highest order, and the Ashfield Council named Mr Snape its Citizen of the Year on Australia Day 2004.

### **Mr Barry Gordon SWAN RFD ED, Tewinga NSW 2449**

Mr Swan joined the NSW State Emergency Service (SES) in 1978 and is an active member of the Nambucca Unit where he has held the position of Local Controller for his entire volunteer service. The role of Local Controller is arduous and requires a high level of dedication to meet the demands of the members, the community and the SES. Mr Swan has demonstrated his capacity to fulfil this role with dedication and distinction on many occasions. Mr Swan has been involved in many flood operations in the Clarence Nambucca Region as well as numerous storm operations. He has also been very active in supporting other emergency services, including the NSW Police and the NSW Rural Fire Service. In addition to his involvement in operational events, he has dedicated much time to training, particularly training Clarence Nambucca and Oxley Region members in the Work in Operations Centre course. His involvement has been solid, performing many roles and tasks such as activity coordinator and manager, demonstrating incredible flexibility and dedication to training and operations management. Mr Swan's dedication to supporting the community has also extended to an additional arm of the SES as Coordinator to the Driver Reviver site in Macksville - something he has been involved in since 1988. He has been the driving force behind setting up a very impressive service to travellers who pass through the Nambucca Shire. His efforts have secured major funding allocations to provide permanent electricity, amenities storage and covered parking to the site. He still arranges all the rosters with 13 other volunteer agencies in the area to ensure the operations of the site run consistently during significant holiday periods.

## **EMERGENCY SERVICES MEDAL (ESM)**

### **Mr Stacey TANNOS, Illawong NSW 2234**

Mr Tannos has been an integral member of the NSW Government's emergency services personnel for the past 23 years. During this time, Mr Tannos has held positions in which he has provided policy advice across those areas involved in the coordination of emergency services and assistance to the community in times of natural disaster and other emergencies. Mr Tannos initially joined the Ministry for Police and Emergency Services in 1985, before moving to the NSW Rural Fire Service 3 years later. He has served as a Senior Policy Adviser in the Office for Emergency Services since 1995, being responsible for providing high-level policy advice and assistance to the Minister for Emergency Services. In this capacity, he works closely with the NSW Fire Brigades, NSW Rural Fire Service, State Emergency Service, Volunteer Rescue Association, Royal Volunteer Coastal Patrol and the Australian Volunteer Coast Guard, along with other essential services and welfare and community agencies. Mr Tannos has contributed to the management of a number of natural disasters and emergencies throughout New South Wales including the North Coast floods of 2001 and many other significant flood events, the Thredbo landslide, the Sydney hailstorm of 1999, and the severe bushfire seasons of 1997, 2001/2002 and 2002/2003. In the wake of these bushfires, he played a key role in helping to develop significant legislative reforms to improve the planning and development in bushfire-prone areas. Most recently, Mr Tannos was instrumental in assisting the residents of Blacktown and surrounding areas whose homes had suffered considerable damage from a severe hailstorm in December 2007. As well as helping to coordinate the immediate emergency response and longer-term community recovery processes, Mr Tannos took a personal interest in the welfare and safety of many individual residents to ensure that they received the necessary assistance to get their homes repaired and their lives back to normal as quickly as possible. Mr Tannos serves the community of New South Wales with distinction and commitment. His advice has always been well-considered, practical and based on his extensive knowledge of each of the emergency services agencies, their roles and responsibilities, requirements and resources.

## **VICTORIA**

### **Mr Clive Anthony REDDECLIFFE, Mount Martha Vic 3934**

Mr Reddecliffe joined the Mornington Community Bay Rescue Service (MCBRS) in 1980 and has been an active member and skipper. As well as his active service, Mr Reddecliffe was appointed as Radio Officer by the first Committee of Management in 1981 and has held various positions on the committee for most of the past 28 years. He has been a driving force and dedicated committee member, Radio Officer and Treasurer and currently holds the position of Training Coordinator. Mr Reddecliffe has helped guide the MCBRS in its transformation to be one of Victoria's leading Volunteer Marine Rescue services. Mr Reddecliffe, with his attention to detail, has been instrumental in securing the best possible outcomes with equipment and training for the MCBRS and its members. His exceptional performance and tireless dedication in the management and standards of training have contributed greatly to the success of this very dedicated group of volunteers in operating a much needed local rescue service.

## **EMERGENCY SERVICES MEDAL (ESM)**

### **QUEENSLAND**

**Mr Warren George BRIDSON**, 15 Crestbrook Drive, Mount Louisa Qld 4814

Mr Bridson commenced his service in disaster management in Queensland as a State Emergency Service (SES) volunteer over 20 years ago. His distinguished career in emergency and disaster management has progressed and he now serves as Regional Director, Northern Region, Emergency Management Queensland. Mr Bridson has used his disaster risk reduction and disaster management experience and expertise to benefit not only Queensland but also Australia and Pacific nations. In partnership with Emergency Management Australia, he developed a training package on responding to the threat of cyclones and storm surges. His contribution to official guidelines for risk management has been adopted by a number of countries in the region and should assist with the successful implementation of the United Nations International Strategy for Disaster Reduction. His extensive disaster management experience also assisted him in being selected to participate in a study tour to the United States to study emergency management arrangements. Mr Bridson has extensive operational experience and he was involved in the operational response to Cyclone Larry in 2006, the Equine Influenza crisis in 2007, and the 2008 central and western Queensland floods. In each of these events he provided strategic advice, guidance, and coordination for the whole-of-government response.

**Mr Terence John RYAN**, 32 McGregor Court, Mooloolah Qld 4553

Mr Ryan joined the Yeppoon Flotilla in 1980 and, in 1990, the Caloundra Flotilla of the Australian Volunteer Coast Guard and has given distinguished voluntary service to the community and Coast Guard in many varied and challenging roles. He has been involved in many risky rescues that have resulted in the saving of lives, and he has always been willing to respond to calls for assistance at any time of the day or night in any kind of weather. Mr Ryan's role as Squadron Administration Commodore from 1993 to 2001 saw him administer and provide managerial assistance to the 5 operational flotillas in the Sunshine Coast region. He has managed an enormous workload voluntarily, and also served as the Special Projects Officer for the Queensland State Council. In the training area, he has qualified as an instructor and assessor and has given freely of his own time to train members at both operational and administrative levels. He continues to enthusiastically be involved with the training team and has encouraged and assisted many volunteers to re-enter the study field. Mr Ryan has served the Australian Volunteer Coast Guard and the Queensland community with distinction.

## **EMERGENCY SERVICES MEDAL (ESM)**

### ***WESTERN AUSTRALIA***

**Mr Bernard Allan McNAMARA**, 3 Wilts Place, Leeming WA 6149

Mr McNamara has been a volunteer with the State Emergency Service (SES) in Western Australia for many years. By nature, he is a persistent, quite achiever with a patient demeanour and dry sense of humour and has dedicated many hours of his own time to training search and rescue teams, operations centre and communications centre teams, and river wardens for warning residents near the river. He has a wide variety of skills and has attended numerous Emergency Management courses. He is now also an instructor on many of these courses. He is very community-focused and, while in the Gascoyne/Murchison Region of Western Australia, served as a Carnarvon Shire councillor, Lions Club president, an ambulance officer and, of particular note, as the leader of volunteer emergency services. Mr McNamara is also a team leader on the SES Peer Support Group assisting volunteers affected by trauma, as well as an active member of the SES Volunteers Association, advising the parent organisation on issues affecting volunteers. In 1990 Mr McNamara was awarded a Commandery Commendation for service assisting the St John Ambulance

### ***SOUTH AUSTRALIA***

**Mr William Stuart LAMBERT**, Barmera SA 5345

Mr Lambert joined the South Australian State Emergency Service (SASES) in 1978 as a Founding Member of the Barmera Unit, serving 3 years as Deputy Controller and the past 27 years as Controller / Unit Manager. He has taken the lead role at more than 2,000 incidents, the majority of which were road crash rescues, and has earned the respect of all the Barmera Unit members for his outstanding leadership qualities and his dedication to the training and welfare of the Unit. In 2002, his service and commitment as a SASES volunteer was recognised by his local community when he was named Barmera's Citizen of the Year. Mr Lambert was also a Founding Member of the SASES Volunteers' Association, and represented the volunteers in his region for 3 years. At State level, he is an active member of several Advisory Groups for Road Crash Rescue (RCR), Inland Marine Rescue, Assets and Infrastructure, and Operations. As an accredited trainer and assessor in RCR, he has travelled all over South Australia to deliver training courses. His dedication to mitigating community risk from road crashes has included working to assist in the planning, development and implementation of the new RCR Training Resource Kit and instigating and conducting a review of the RCR operational capability of SASES Units in East Region. He received a Ministerial Commendation for his ongoing dedication and commitment to RCR in 2005, and was a recipient of the 2007 SASES Volunteers' Association's Keith Lane Memorial Award for outstanding contribution by an individual member.

## **EMERGENCY SERVICES MEDAL (ESM)**

### **TASMANIA**

#### **Ms Toni McIntyre BROWN, 9 Frederick Street, Hawley Beach Tas 7307**

Ms Brown has been an active member of the City of Devonport Emergency Management Planning Committee for over 10 years. She is an enthusiastic contributor, and has also chaired and organised the North West Regional Recovery Committee and wrote the first regional recovery plan annex for the Regional Emergency Management Plan. Ms Brown has worked with permanent State Emergency Service SES personnel to arrange a series of workshops for the aged care sector, providing advice and assistance in preparing risk assessments for their facilities and ongoing emergency planning work, as well as assisting with the Municipal and Regional planning for responding to a possible pandemic outbreak. This is a new area of work and Ms Brown has been an inspirational in taking this challenging area of planning forward. Much of the output from the pandemic outbreak planning in the North West Region has become a model for such planning at a local level for the rest of Tasmania. Ms Brown is a highly professional person who has taken her responsibilities concerning to emergency management very seriously and has, individually and as part of a team, produced quality outcomes for the betterment of the North West community. Her contribution to emergency management is highly valued, and she is greatly respected by her colleagues in the Department of Health and Human Services.

#### **Mr Paul James SHIPP, Legana Tas 7277**

Mr Shipp has been a dedicated State Emergency Service (SES) volunteer since 1996 when he joined the SES Rosebery Unit in the North West Region of Tasmania. In 2000 he assumed the role of Unit Manager. The Rosebery Unit is a Road Crash Rescue Unit, operating on a particularly dangerous section of the West Coast highway which traverses harsh and mountainous terrain, and he provided years of high quality leadership to the Rosebery team before moving to the newly-formed West Tamar Unit in the SES Northern Region. Mr Shipp participates fully in SES activities. He is a valued contributor to the regional management structure and his professional qualifications and practical knowledge make him a much sought after adviser by other unit managers. He is an unassuming person who has a great capacity and intellect and has been a model SES volunteer. He has a particular interest in search and rescue. In June 2006, while on a private trip to the remote Granite Creek area on the rugged west coast of Tasmania, Mr Shipp became aware of an accident involving 5 people who had been washed over a waterfall. He rendered assistance to the severely injured victims and alerted authorities to the accident, for which he was subsequently acknowledged.

## **EMERGENCY SERVICES MEDAL (ESM)**

### ***NORTHERN TERRITORY***

**Mr Selwyn Robert KLOEDEN**, Lot 105, Hermannsburg NT 0872

Mr Kloeden has been a volunteer with the Northern Territory Emergency Service (NTES) since 2003 and has served continuously with the Hermannsburg Volunteer Unit. He has held unit appointments as equipment officer, rescue leader and training officer and, in February 2006, he was appointed Unit Officer Hermannsburg. Through excellent leadership and the application of his extensive knowledge and experience, Mr Kloeden has developed a cohesive, well-trained and responsive Unit that supports the Ntaria community. His respect and involvement in all aspects of the community have been influential in maintaining the Unit's high profile throughout the area. In addition, Mr Kloeden and his Unit have the responsibility for providing emergency services to a very popular tourist area of the Northern Territory where they are called upon to respond to the many vehicle accidents that occur each year. Mr Kloeden's tireless commitment to improving his Unit and the NTES is evident through his gaining a land allotment from the community and successfully being awarded a federal government grant to construct a dedicated headquarters building on the allotment. His dedication and sense of community service have significantly contributed to enhancing the capability and professional reputation of the NTES throughout the Northern Territory. Mr Kloeden is an exemplary volunteer with enormous passion and drive who gives his time to provide an emergency service to a remote area of the Northern Territory.