

PUBLIC SERVICE MEDAL (PSM)

AUSTRALIAN PUBLIC SERVICE

Ms Maria AXARLIS-COULTER, 37 Napier Crescent, Montmorency Vic 3094
For outstanding public service in assisting the effective transition of migrants and refugees into the Australian community.

Ms Axarlis-Coulter is a Multicultural Services Manager with Centrelink in Victoria and is seen as a leader in multicultural servicing at both the national and state level. She has provided quality advice and innovative strategies to assist customers and has been instrumental in developing protocols for the servicing of refugees on arrival, including the establishment of specialist refugee servicing teams. Ms Axarlis-Coulter was a driving force behind Centrelink's participation in the organisation of the African Resettlement Conference held in Melbourne in 2007 which brought together key stakeholders including community leaders to communicate, share information and make recommendations to support the settlement, training and employment of the African Australian communities; her leadership and vision in collaboration with the African Think Tank contributed significantly to the success of the conference and the escalation of the recommendations. She has strengthened Centrelink's language services capability through the expansion of the agency's interpreter panel with a focus on new and emerging communities. Ms Axarlis-Coulter's representation on inter-agency bodies and her personal efforts have ensured that issues facing customers and communities from diverse cultural and language backgrounds are at the forefront of decision making in Centrelink, Victoria.

Mr Paul Geoffrey BURNARD, Hughes ACT 2605
For outstanding public service in advancing Australia's foreign relations in the strategic, economic and security policy fields.

Details not available at the request of Mr Burnard.

PUBLIC SERVICE MEDAL (PSM)

Mr Michael Joseph CALLAGHAN, Chapman ACT 2611

For outstanding public service in the reform of the financial and superannuation sectors in Australia.

Mr Callaghan has made an outstanding contribution to the reform of the financial and superannuation sectors in Australia. He has consistently displayed the capacity to lead and then implement major economic reforms in Australia which have been real stretches in terms of their imagination and complexity. Mr Callaghan's personal contributions to the Wallis inquiry into the Australian financial system, the former government's response to the Asian financial crisis, the enhancement of working arrangements between the International Monetary Fund and the World Bank, and reforms to superannuation are substantial achievements that identify Mr Callaghan as a role model for a future generation of Australian public servants. His work has undoubtedly contributed to the robustness of financial institutions in Australia and their ability to weather recent financial turmoil. Mr Callaghan has also provided high level strategic direction of the overall economic policy agenda and its interface with the realities of the political debate, particularly in his roles as Chief of Staff to the former Treasurer and as an Executive Director in the Treasury.

Mr Mark Ernest CUNLIFFE, Ainslie ACT 2602

For outstanding public service in the provision of high level legal advice in the Department of Defence, particularly in relation to Australian Defence Force deployments overseas and reform of the military justice system.

In July 2004, Mr Cunliffe was appointed Head of the Legal Division in the Department of Defence and he has taken the quality, usefulness and strategic awareness of the legal support provided by his team to a new level. He provides high level legal advice to ministers, the Chief of the Defence Force and the Department covering a broad spectrum of complex and sensitive issues, including international and humanitarian law on military and peacekeeping operations and many legal issues. Mr Cunliffe has been closely involved in supporting the planning and conduct of Australian Defence Force operations in East Timor, the Solomon Islands, Iraq and Afghanistan and in major reform of the military justice system. His frank, timely and clear input greatly assisted in the development of quality advice. Mr Cunliffe has also championed initiatives that have significantly improved the transparency, accountability and effectiveness of the Department's external legal panel arrangements so that they now meet the guidelines set by the Australian National Audit Office and are identified by others as a model for what can be achieved.

PUBLIC SERVICE MEDAL (PSM)

Ms Jennifer Anne GRANGER,

C/- Australian Taxation Office, 26 Narellan Place, Canberra ACT 2600

For outstanding public service in the administration of taxation in Australia and internationally, particularly in the area of compliance.

Ms Granger is the Second Commissioner, Compliance in the Australian Taxation Office (ATO) and has been instrumental in delivering greater transparency and openness of ATO's compliance activities in the Australian community. As the lead executive for compliance, she has undertaken extensive engagement with over 10,000 stakeholders and developed an annual compliance program that demonstrates to the community that the ATO has a balanced, economy-wide approach to its compliance activities. As a result of her work, the ATO has become more externally focused; this has led to significant improvements in governance arrangements and administrative processes and enabled the ATO to become more efficient and cost effective. Ms Granger is a strong proponent of technological solutions to deliver easier options for taxpayers and she led the overall strategy and collaborative arrangements for the development of e-tax which is now used by over 2 million Australians to lodge their income tax returns. Ms Granger has also made a major contribution to international activities in the areas of fraud, evasion and global tax compliance through membership of a range of international tax forums and her personal contribution has helped to achieve unprecedented levels of international co-operation in tax administration.

Ms Louise Helen HAND, Forrest ACT 2603

For outstanding public service as Deputy Head of Mission at the Australian Embassy in Jakarta in leading a whole-of-government approach to inter-agency work which has delivered significant outcomes for Australia and Indonesia.

Ms Hand is the Deputy Head of Mission at the Australian Embassy in Jakarta and has demonstrated outstanding judgment, interpersonal skills, drive and energy in managing and improving Australia's relations with Indonesia. She led the development of a whole-of-government management approach to interagency work which is highly effective, reflects best practice and has delivered significant and ongoing outcomes across a broad agenda. For example, Ms Hand's strong performance and sustained efforts in leading the Embassy in this work have contributed to a substantial reduction in illegal fishing in Australia's northern waters in the last 2 years. Key results include a significant reduction in sightings, interceptions and apprehensions of vessels fishing illegally and Indonesian co-operation to undertake a public information campaign to raise awareness about illegal fishing issues which is estimated to have reached over 4 million people in 2006 with continuing high levels in 2007. The whole-of-government approach championed and driven by Ms Hand has provided a model for other Australian missions.

PUBLIC SERVICE MEDAL (PSM)

Dr Thomas Joseph HATTON, Aranda ACT 2614

For outstanding public service in leading ground breaking research into current and future water availability and management in Australia.

For the past 20 years, Dr Hatton has excelled in leadership of research and development in the fields of salinity and water management and his work has directly underpinned national environmental policy development and implementation. Most recently, he played a key leadership role in the Murray-Darling Basin Sustainable Yields project which is the most comprehensive and technically challenging water modelling project ever undertaken in Australia. Dr Hatton established a very large team of scientists from a range of disciplines and institutions in the public and private sectors and produced new science information on the impact of climate change on the hydrology of rivers across an area of over one million square kilometres. His efforts have positively changed the way in which CSIRO conducts its scientific research, collaborates with its partners in multiple jurisdictions, communicates to the wider community around complex public policy issues, and delivers its policy relevant science to meet the needs of the Australian Government. Dr Hatton's personal contribution has raised Australia's profile internationally and has provided an invaluable set of baseline information and analysis for the future management of the Murray-Darling Basin.

Mr Vincent Joseph LAZZARO, Glen Iris Vic 3146

For outstanding public service in extending and significantly improving the statistical information available for decision making in Australia.

Mr Lazzaro was Director of the Victorian office of the Australian Bureau of Statistics (ABS) from January 2002 until January 2008 when he took up the position of Assistant Statistician, National Statistical Service Leadership Branch, within the ABS in Victoria. Under his guidance, the relationship between the Victorian office of the ABS and the Victorian Government was established as a model for productive statistical collaboration. Some of his key achievements include leading the development of a network of out-posted ABS officers in the Victorian Government which has enhanced connections between the two organisations and working in partnership with key stakeholders to develop the 'Growing Victoria Together' initiative which created a set of valuable new statistical measures that have underpinned the targeting and implementation of the Victorian Government's 10 year strategic vision. Mr Lazzaro also played a key role in the development of 'Community Indicators Victoria' as a sustainable platform for the dissemination of a comprehensive suite of local community well-being indicators. He is now leading a program to encourage innovations around the national statistical service and his work has already produced substantial benefits in terms of articulating the vision and demonstrating its benefits.

PUBLIC SERVICE MEDAL (PSM)

Ms Jacqueline Sue McRAE, Reid ACT 2612

For outstanding public service in managing the planning, operational readiness and delivery phases of the Australia 2020 Summit and APEC 2007.

Ms McRae is an Assistant Secretary in the Department of the Prime Minister and Cabinet and played a key leadership role in the planning, administration and logistics for the Australia 2020 Summit and APEC 2007. With regard to the summit, her responsibilities were broad ranging and included establishing and managing the processes for consideration of nominations and written submissions (over 8,000 were received), developing an effective interactive summit website and arranging transport, catering and a workforce for the summit. She also handled media accreditation and the public relations aspects of the summit. As Deputy Head of the APEC Task Force, Ms McRae was involved in all aspects of the event and led the development of a number of new innovations such as the tiered operations centre which so efficiently drew together the taskforce teams at event times. She demonstrated a high level capacity to build and foster close working relationships and a collegiate approach to cross jurisdictional consultation, coordination and co-operation. Ms McRae's energy, dedication and high level strategic planning and administrative skills were crucial to the success of these major national events and her personal input has provided benchmarks for future event planning.

Mr David Joseph MARTINEK, Corlette NSW 2315

For outstanding public service in the field of aircraft corrosion control and management.

Mr Martinek is a technical officer in the Tactical Fighter Systems Program Office in the Defence Materiel Organisation at RAAF Base Williamtown with responsibility for the management of environmental degradation issues associated with the RAAF F/A-18 fleet. His key achievements include establishment of an Environmental Degradation Management (EDM) system that is a benchmark for the in-service EDM management of fixed wing air platforms and developing and publishing the first F/A-18 Corrosion Prevention Control Plan which is a 'one-stop-shop' manual for engineers and maintainers that can be easily referenced to ensure best practice EDM techniques are being utilised. Mr Martinek also managed, the implementation of an electronic Structural Condition Monitoring system and a revised maintenance policy for the F/A-18 Engine Air Inlet 'Splitter Plate' which has reduced annual aircraft down time from 41 days to 5 days for this structural item alone. In 2007, the corrosion management strategies implemented by Mr Martinek for the F/A-18 fleet saved an estimated \$159,000 on rectification of damage and increased aircraft availability by an estimated 127 days. The systems pioneered by Mr Martinek are now being introduced into other areas of the Australian Defence Force

PUBLIC SERVICE MEDAL (PSM)

Ms Nina Alexandrovna MITROPOLSKAYA, Moscow, Russia

For outstanding public service in facilitating trade and investment opportunities for Australian businesses in Russia and strengthening the Australia-Russia bilateral relationship.

Ms Mitropolskaya is the senior locally-engaged employee at the Australian Trade Commission in Moscow and she had made an outstanding contribution to the Australia-Russia bilateral relationship. During her 20 years' career, she has assisted in facilitating billions of dollars worth of Australian exports and investments to Russia and other countries of the former Soviet Union. Her key achievements in 2007-2008 include playing a leading role in trade facilitation activities around APEC when a major business delegation accompanied President Putin during his visit to Australia. Ms Mitropolskaya organised a visits program and business networking opportunities for leading Russian mining, agribusiness and food and beverage companies that led to direct business outcomes for Australian companies. She was also responsible for organising a landmark Australian agribusiness delegation to Russia and Ukraine in which leading exporters and industry groups from the live export sector evaluated opportunities, made business contacts and met with key government decision makers. Exports to the Russian Federation have quadrupled over the last 4 years and much of this expansion can be directly attributed to the personal efforts of Ms Mitropolskaya.

Mr Craig Andrew STOREN, Wanniasa ACT 2903

For outstanding public service as Chief Finance Officer in the Department of Education, Employment and Workplace Relations, particularly the implementation of significant financial and personnel changes and delivery of a complex budget package.

Mr Storen is the Chief Finance Officer in the Department of Education, Employment and Workplace Relations and, following the machinery of government changes announced on 3 December 2007, his responsibilities significantly increased and his budget rose from \$21.7 billion to \$44.8 billion. As a result, he faced considerable challenges and one of his first tasks was to integrate the incompatible financial management and business processes from the old departments into a single financial management system. This was extremely complex and his outstanding financial knowledge, open and collaborative working style and ability to translate policy positions and apply them to complex financial systems and structures were crucial to the success he achieved. Mr Storen also devised a new accommodation strategy for approximately 6,000 staff in locations around Australia and led the preparation and delivery of the centrepiece of the government's budget measures, the commitment to the 'Education Revolution' and fundamental changes to employment services. All this work was undertaken in very tight timeframes and is testament to Mr Storen's outstanding leadership qualities, his unwavering professionalism and personal commitment.

PUBLIC SERVICE MEDAL (PSM)

Mr Alan Leslie STRAY, 13 Arthaldo Court, Nicholls ACT 2913

For outstanding public service in improving aviation safety in Australia and Indonesia.

Mr Stray has been a Commonwealth air safety investigator since 1987 and he has led approximately 100 significant air safety investigations and associated safety actions in Australia. His personal efforts have developed Australia's reputation nationally and internationally as a world leader in aviation safety and he was recently asked by the Indonesian National Transportation Safety Committee (NTSC) to assist with their investigation into the crash of the Garuda aircraft in Yogyakarta in March 2007 as an 'accredited representative'. Immediately after the accident, Mr Stray travelled to Indonesia and played a key role in the investigation, including the retrieval of flight data and cockpit voice recorders and their subsequent analysis. He also provided detailed assistance to the NTSC and essentially wrote what was received as a very credible final report. This was a major achievement given that the NTSC had not released such a report in many years. Mr Stray also assisted the NTSC following the crash of the Adam Air 737 in January 2007, and his high level contribution has been instrumental in changing attitudes to aviation safety, improving safety practices and building capacity in Indonesia.

Mr David John TUNE, Lyneham ACT 2602

For outstanding public service in the development of significant economic and social policy reforms in a way that models whole-of-government service.

Mr Tune was appointed as an Associate Secretary in the Department of the Prime Minister and Cabinet in July 2008. Prior to this he was a Deputy Secretary in the Treasury and he made an outstanding contribution to the Council of Australian Governments (COAG) reform agenda. In particular, Mr Tune was responsible for driving significant human capital reforms in education and workforce participation as well as major changes to Commonwealth-State funding arrangements in the areas of Specific Purpose Payments and National Partnerships Payments. The breadth of the COAG reform agenda owes a considerable amount to Mr Tune's energy, intellect, leadership and his ability to marshal support across government for challenging policy reforms. His work in this area has delivered major gains to the Australian economy and much improved policy outcomes. Mr Tune also played a key role in the development of major taxation policies, and his personal contribution led to a complete overhaul of family and childcare assistance.

PUBLIC SERVICE MEDAL (PSM)

Ms Raelene Susan VIVIAN, Watson ACT 2602

For outstanding public service in the development and implementation of significant reforms to the taxation arrangements governing superannuation.

Ms Vivian is currently the Chief Operating Officer in the Australian Taxation Office (ATO). Prior to this, she was Deputy Commissioner of Superannuation and in 2007 she was asked to take on the additional role of implementing the government's plan to simplify and streamline superannuation in Australia. In undertaking this task she was responsible for implementing the new laws into the superannuation administration system, working with Treasury to ensure the policy was administratively feasible and ensuring that the Australian community was fully informed and the superannuation industry well prepared for the changes. Ms Vivian created the Super Simplification Program to support the implementation of the reforms which involved the development of a robust governance framework, processes and guidelines for budget scrutiny, complex technical specifications, multi-layered reporting to government and risk and issue management procedures. She also developed the 'Better Super' campaign to introduce the changes to the Australian community which was the largest marketing and education campaign delivered by the ATO since the introduction of the new tax system in 2000.

NEW SOUTH WALES

Ms Susan Frazer DIXON, Leichhardt NSW 2040

For outstanding public service in the development of consumer protection and social justice policy in New South Wales.

Over a period of 36 years, Ms Dixon has made an outstanding contribution to the development of consumer protection and social justice policy in NSW with the Office of Fair Trading. Often called upon to provide urgent, detailed analysis and policy options in highly charged, politically sensitive environments, she has consistently produced work of the highest calibre. She has played a major role in national consumer policy development through her invaluable contribution to the auspices of the Ministerial Council of Consumer Affairs. Ms Dixon has also worked tirelessly to promote diversity and inclusion within the Office of Fair Trading's workforce through her role as Women's Liaison Officer for many years and was one of the architects of Fair Trading's acclaimed Aboriginal Action Plan. She has contributed to the development of laws which have strengthened the rights of consumers, particularly vulnerable groups in areas such as tenancy and direct commerce. The funding programs she has managed have been streamlined and better resourced to deliver more effective outcomes for the thousands of people who access financial counselling services and tenancy advice and advocacy in New South Wales each year. Ms Dixon's commitment and unwavering dedication to the objectives of consumer protection and social justice have been a great inspiration to her staff and peers.

PUBLIC SERVICE MEDAL (PSM)

Mrs Unis Yim-Wah GOH, 17 Myoora Street, Pymble NSW 2073

For outstanding public service, particularly in the provision of community housing in New South Wales.

Mrs Goh's career in the NSW Public Service spans over 34 years in a range of positions in the Department of Community Services and, more recently, the Department of Housing. Throughout her career, Mrs Goh has demonstrated strong leadership and management. While at the Department of Community Services, she successfully brought together people from disparate backgrounds, in government, non-government sectors and the community, so they all worked in a common direction in assisting the people of New South Wales. More recently in her role as Director, Performance Management with the Department of Housing, Mrs Goh was directly involved with the establishment of the Performance Based Registration System that has led to significant improvements in operations of community housing providers. She has also been responsible for successfully leading the Standards and Accreditation Unit in the delivery of the New South Wales community housing accreditation system. It is aimed at facilitating good practice and improving the quality of community housing management. Mrs Goh's strong belief in social justice and the rights of people is demonstrated in her dedication to the delivery of quality services for people in need. She is highly regarded for her strong ethical and principled approach to her work and the work of others.

Mr Rodney Kevin HOWARD, Camden NSW 2570

For outstanding public service to Integral Energy Australia in New South Wales.

During a public sector career spanning some 35 years, Mr Howard has provided exceptional service to Integral Energy Australia. In the various Executive roles he has held over the past 15 years, Mr Howard has demonstrated leadership and provided direction for developing and implementing significant change projects, including the delivery of a significant capital program. Mr Howard has always successfully responded to the various organisational challenges faced by him. The application of his methodical, holistic, considered and leading by example approach, coupled with his depth and breadth of understanding of the electricity industry, continues to provide the necessary attributes to add value to the customers of Integral Energy and shareholders. Beyond Integral Energy, Mr Howard has been a driving force behind a research and development program with Wollongong University that has enabled the University to take positive action in training engineers for the future. Mr Howard is held in high esteem with the engineering fraternity, local government and leading business organisations, particularly for his commitment to employing an increased number of apprentices in an effort to address the nation's skills shortage.

PUBLIC SERVICE MEDAL (PSM)

Mr Richard Paul IRVING AM RFD, 5 Pine Valley Road, Galston NSW 2159
For outstanding public service, particularly in the implementation of public sector reforms and productivity in New South Wales.

Mr Irving joined the NSW Public Service in 1966 with the Water Board and has worked in a variety of departments including the Public Service Board, the Department of Education and Training (DET), TAFE and the Department of Corrective Services. While with DET, he achieved a number of outcomes towards the government's corporate services reform agenda through improved personnel systems, including the centralising of staffing and payroll. He also implemented merit-based promotion in government schools in New South Wales and presided over the most extensive school teacher recruitment strategy in 30 years, including a powerful marketing focus and a strategic plan for school teacher retention and recruitment. In 2003 Mr Irving became Executive Director Human Resources, Department of Corrective Services, where he has implemented a range of contemporary human resource initiatives. His commitment and dedication for over 40 years have had a significant impact on the implementation of public sector reforms and productivity.

Mrs Carole Anne McDIARMID, 10 Evans Plains Road, Dunkeld NSW 2795
For outstanding public service to education in western New South Wales.

Mrs McDiarmid has made an outstanding contribution to public education in New South Wales over the past 32 years in roles including teacher, principal, consultant, District Superintendent and Regional Director. Her commitment to Aboriginal education has seen the development of new ways of building relationships between schools and their communities, and she is held in high regard by the Aboriginal communities of western New South Wales. She has led a team that has changed the way the Aboriginal consultancy support services operate in western New South Wales, moving gradually from a reactive model of support to one which builds respectful and agreed ways forward. Mrs McDiarmid's work is characterised by her willingness to seek world's best practice to adapt and implement in her local context. This has allowed the development of partnerships with educators in Wales, Canada and the United States in technology that have brought significant benefit to teachers and students across New South Wales. She is viewed by her colleagues as an outstanding leader, possessing exceptional interpersonal skills, great depth of knowledge, and a passionate vision for the Department of Education and Training.

PUBLIC SERVICE MEDAL (PSM)

Mr Norman Stanley McLEOD, 1 Woodward Street, Gloucester NSW 2422
For outstanding public service to local government in New South Wales.

Mr McLeod was involved with local government since 1970 until July 2008, having held positions at the Nambucca, Inverell, Coolah and Gloucester Shire Councils. Mr McLeod had an excellent understanding of local government and, in his role of General Manager of Gloucester Shire Council, readily went out of his way to promote the Shire at both a professional and personal level. Under his management, the Council and the entire Gloucester community won recognition nationally for the way the Shire was managed and maintained. Mr McLeod also facilitated excellent protocols to the benefit of the Gloucester Shire Council and at State Government level. He was also directly involved in a number of regional local government organisations, including the Hunter Councils Inc and the Mid North Coast Group of Councils, and was involved as a member of Local Government Managers Australia. Mr McLeod is highly respected for his loyalty, dedication and exemplary performance.

Mr Rodney Dale MORRISON, Breakfast Point NSW 2137
For outstanding public service, particularly in the development of enhanced safety measures within the mining industry in New South Wales.

Mr Morrison has had a highly distinguished career in the NSW Public Service spanning over 44 years. Commencing his career with the NSW Film Council, he has served in various government agencies including the Department of Community Services. His high level of commitment and ability to deliver changes and improvements to government administration and efficient service are typified by the changes he introduced and managed in industrial relations, including the innovative program of Flexible Work Hours, development of the Senior Executive Service and the establishment of a human resources strategy for the Department of Community Services. In his current role as Director, Mine and Forest Safety Division, Department of Primary Industries, Mr Morrison has completely changed the way the NSW Government manages mine safety legislation. This has had a significant impact in reducing the number fatalities and injuries occurring in the mining industry in New South Wales and also established the work program of the Mine Safety Advisory Council. Mr Morrison is highly respected for his integrity, diligence, conscientiousness and the significant contributions he has made to the benefit of the community of New South Wales.

PUBLIC SERVICE MEDAL (PSM)

Mr David Lindsay NOLAN, 22 Bangalla Avenue, Chipping Norton NSW 2170
For outstanding public service, particularly with the Roads and Traffic Authority of New South Wales.

Mr Nolan commenced employment with the former Department of Main Roads in 1974 and is currently one of only four Grade 8 Works Supervisors within the Roads and Traffic Authority (RTA). Mr Nolan is well recognised for his ability to react in a crisis and deliver outcomes to the public which are timely and responsive to their needs. This has included the bushfires in the Sydney area in early 2000, numerous vehicle accidents on major arterial routes and declared natural disasters. Among his major achievements are his direct role in winning in open tender and retaining the road maintenance contract for Sydney Olympic Park and his excellent management of traffic flows at the Sydney Olympic Park during the Sydney 2000 Olympic Games, as well as at other venues. Mr Nolan is also respected for his commitment to volunteer work, taking people out on bus trips, thus providing the opportunity for them to see and experience more than would otherwise be afforded to them given their mobility issues. Mr Nolan is admired and respected by his colleagues for his dedication to the RTA and for his commitment to workplace safety and ensuring that all staff are performing to their best ability.

Mr Robert Grenville SMITH, Barrack Point NSW 2528
For outstanding public service, particularly to the Office of State Revenue in New South Wales

Mr Smith has had a long and distinguished career in the public sector at both the Commonwealth and state level in the taxation field. In his position as Commissioner of State Revenue and Director Revenue Advisory Services he made a significant contribution to developing successful relationships with the Office of State Revenue's clients and professional advisers. Mr Smith led the development and introduction of legislative reform measures, including the provision of authoritative advice to the Executive Director, Treasurer and Government on matters affecting state revenue administration for many years. In particular, he demonstrated his leadership and contribution to the public service in his role as Project Director for the re-write of the *Duties Act* and the development of the *Taxation Administration Act 1996* which represented an innovative and ground-breaking approach to the standardisation of administrative provisions applying to all revenue acts administered by the Office of State Revenue. Mr Smith's leadership and performance, particularly his tireless efforts with external relationships allowed him to excel in the execution of his duties. He had a genuine passion for the work he undertook on behalf of the state and is recognised for his outstanding energy, communication skills and commitment to defining and implementing an equitable taxation system

PUBLIC SERVICE MEDAL (PSM)

Mr Alan TRAVERS, Cranebrook NSW 2749

For outstanding public service to local government in the Penrith region.

Mr Travers has served the Penrith City Council for over 20 years and has given distinguished and dedicated service to local government for over 40 years. Throughout his career he has advocated relentlessly for the Penrith region, the city, the Council and his staff, and has been constant in his promotion of Penrith and its role as an emerging regional city. He has overseen major development projects and the financing of these projects on behalf of Council, including the new Civic Centre building, extensions to the Joan Sutherland Performing Arts Centre and the 'Ripples' St Marys Leisure Centre. Mr Travers has also been instrumental in strengthening the partnership between the University of Western Sydney and the Penrith City Council, fostering a collaborative approach to planning processes relating to the future development of the University's Penrith campus. Mr Travers' concern for the people and environment of the City of Penrith and his visionary solution-driven approach have been constant sources of energy and inspiration to his colleagues and to the Penrith community.

Mr Joe WOODWARD, 'Kingsley', Kendall Street, Thirlmere NSW 2572

For outstanding public service, particularly in the protection of the New South Wales environment.

For over 30 years Mr Woodward has dedicated his life to environment protection in New South Wales where he has contributed substantially to the regulatory credibility of environmental agencies. In particular, he has worked with community groups, local government and industry within the Illawarra community both collaboratively and as a positive environmental regulator to achieve visible, tangible and measureable environmental improvements in the Wollongong region. He is highly respected at a national level amongst State Environmental Protection Authorities, and has contributed to the Australian Environmental Law Enforcement and Regulatory Network and participated in international environment regulatory forums in demonstrating innovative environmental protection regulation in New South Wales, thereby contributing significantly to the high esteem in which these environmental regulatory approaches are held. Mr Woodward's strong commitment to the Department of Environment and Climate Change, along with his integrity and excellent leadership qualities, are widely admired.

PUBLIC SERVICE MEDAL (PSM)

VICTORIA

Mr Brian Francis CORNEY, Carlton Vic 3053

For outstanding public service in promoting better relationships between employers and employees and in supporting Victoria's most vulnerable workers.

Until his recent retirement, Mr Corney was the driving force behind important reforms to Victoria's industrial relations laws benefiting outworkers, independent contractors and children. This task was particularly difficult as the Commonwealth is constitutionally responsible for almost all of the regulation of workplace laws in Victoria. Some of the reforms, such as Common Rule Award coverage for previously award-free Victorian employees, entailed months of negotiation with the Commonwealth. Mr Corney has been an inspirational leader and his knowledge of industrial relations in Victoria is unparalleled. Importantly, Mr Corney has worked hard to ensure that this knowledge has been passed on to the next generation of public servants.

Ms Jillian Ann HOWARD, Kew Vic 3101

For outstanding public service, particularly towards the achievement of excellence in health planning and hospital design in Victoria.

Ms Howard has played a key role in the design of many of the major hospital redevelopments undertaken by Victoria over the past 15 years including the Monash Medical Centre, Dandenong Hospital, Casey Hospital, Royal Women's Hospital and, most recently, the new Royal Children's Hospital. In so doing, Ms Howard has utilised her substantial clinical experience to achieve enormous improvements in hospital functionality and efficiency. Without exception, each of the projects that she has been involved in feature designs that facilitate better patient care, better environments for patients, nurses and clinicians and flexibility to adapt to change. Ms Howard has developed an excellent understanding of the complex design, operational and technical requirements for hospitals. She has personal qualities that enable her to manage the competing interests of the large number of stakeholders associated with any major hospital redevelopment. Ms Howard has made an enormous impact on the design of hospitals in Victoria.

PUBLIC SERVICE MEDAL (PSM)

Mr John LOLAS, Oakleigh South Vic 3167

For outstanding public service in the development of consumer rights protection in Victoria and in establishing a standard of excellence in conciliation services.

Mr Lolas has made a significant contribution to the development of consumer rights protection in Victoria. As one of the original staff members of the Consumer Rights Council in the early 1970s, Mr Lolas was a pioneer in consumer affairs dispute conciliation services in Victoria. At a time when traders resisted the idea of consumer rights, Mr Lolas fought the battles that changed the face of the market. His contribution to the welfare of consumers over 35 years is incalculable in terms of the number of cases he has conciliated and resultant improvements in the standard of business conducted in Victoria. Mr Lolas provides an excellent role model for his co-workers; he is actively involved in developing the knowledge and skills of staff. He also brings a sense of community to the workplace and is supportive and nurturing of those around him. His impartiality, patience, professionalism, empathy and integrity have been an inspiration for generations of public servants throughout his career.

Ms Claire Christine THOMAS, 9 Laver Street, Kew Vic 3101

For outstanding public service in the provision of advice on important economic, environmental and social policy issues affecting Victoria.

Ms Thomas has provided authoritative, sound and comprehensive advice on important economic, social and environmental policy for the Victorian government over many years. Ms Thomas has been instrumental in informing and shaping policy debates and outcomes within and across government, contributing to the Department of Treasury and Finance's vision *A prosperous future for all Victorians*. Ms Thomas has also lent her considerable expertise to the emerging challenges of climate change and water policy. Her work in assessing the social and economic impact of climate change has helped place Victoria at the forefront of areas such as emissions trading, water rights and trading and energy policy.

PUBLIC SERVICE MEDAL (PSM)

Mr Leo VAN DER TOORREN, 1 Treasury Place, Melbourne Vic 3002
For outstanding public service in the development of the State Crisis Centre in Victoria and to national crisis centre capability.

Mr Van Der Toorren has made an outstanding contribution to emergency management in Victoria, and nationally, through the development of Victoria's dedicated State Crisis Centre and arrangements for coordinating Victoria's response to major incidents. He has also played a leading role under the National Counter-Terrorism arrangements in developing crisis centre capability nationally. Mr Van Der Toorren has dedicated much of his career to emergency management, in Victoria Police, the Office of the Emergency Services Commissioner and in the Department of Premier and Cabinet. Mr Van Der Toorren has always been willing to share his knowledge and experience so that others can benefit, including through umpiring counter-terrorism exercises and in developing the crisis centre training package for Victoria, on which the national training package has been based.

Mr Thomas Franklin (Tom) WILLS, 85 Dysons Road, Mandurang Vic 3551
For outstanding public service in enhancing the provision of justice services to regional Victoria.

As Regional Coordinator, Mr Wills has worked across the Department of Justice's varied business units to improve the Department's response in the Loddon Mallee region, a large region incorporating 10 local government areas. Mr Wills has proven himself to be extremely adept at identifying local gaps in services or programs and facilitating local solutions. For example, after identifying a problem with graffiti in the town of Robinvale, he worked with central office policy staff to obtain funding and then negotiated with the Ararat prison to have a graffiti trailer built by prisoners so that it could be owned and operated by community volunteers. Mr Wills has also made an enormous difference to departmental staff based in the Loddon Mallee region by supporting local training and organising the sharing of resources. Mr Wills has an energetic attitude and adopts a positive and friendly manner in all of his dealings.

PUBLIC SERVICE MEDAL (PSM)

QUEENSLAND

Mr Gregory Kenneth (Greg) CLAYDON, 7 Bloodwood Street, Highfields Qld 4352
For outstanding public service in the areas of natural resource management and water reform.

Mr Claydon has been at the forefront of water reform in Queensland for many years and has served the Queensland Government since 1974. He has brought a rarely encountered level of innovation and commitment to this complex matter. His intuitive thinking and dedication has greatly assisted Queensland's development of a robust water reform agenda at state and national levels. Mr Claydon's acumen in his various roles of Chairperson, General Manager and current Executive Director, Strategic Water Initiatives, has underscored his substantial capacity to drive the reform agenda. His paper *Water Allocations and Entitlements - Towards a National Framework for Property Rights in Water - Review of Policy Issues and Options* was one of the earliest water reform documents prepared at a national level and was influential in the development of the Queensland Water Act 2000. Mr Claydon's work has set the platform for how Queensland is today addressing the most severe long-term drought in its history. Mr Claydon has also made a significant contribution to Queensland's involvement in the Murray Darling Basin Commission, helping to ensure that issues important to Queensland have been effectively represented and addressed. His approach to major policy initiatives is to ensure that inclusive and comprehensive community engagement strategies are executed throughout the formation of draft legislation. This approach has produced enormous respect and appreciation from stakeholders and community groups throughout Queensland. Mr Claydon has been a tireless and effective representative and advocate for Queensland in the area of natural resource management, and is recognised by both the wider community and his colleagues.

PUBLIC SERVICE MEDAL (PSM)

Mr Warren Edward DAY, 9 Gunsynd Drive, Mudgeeraba Qld 4213

For outstanding public service in the fields of engineering and disaster management.

Mr Day has demonstrated outstanding service in his role as the Gold Coast City Council's Director of Engineering Services, overseeing the Council's largest directorate, and has provided exemplary commitment to the education and professional development of young engineers. Mr Day's wealth of experience and directorial capability consistently enables him to exceed expectations in delivering major, complex and multi-dimensional projects on time and within budget. Under his stewardship, the Council became the first local government authority to receive triple quality certification in Management, Workplace Health and Safety, and Environmental Management. Mr Day's guidance has seen the Council reach the leading edge of timely delivery of quality, innovative, engineering projects. He has displayed unparalleled leadership in, and commitment to, delivering creative, cost-efficient engineering solutions to benefit the community. Mr Day's exceptional leadership skills are also demonstrated in his involvement in the field of disaster management. He drove the development of the stand-alone, Council-funded Gold Coast Disaster Management Centre at Southport - a coordinated, cohesive response by the city to natural disasters. His innovative action in bringing all disaster response agencies under the one roof utilizing the Australasian Inter-Service Incident Management System has now been applied state-wide by Emergency Management Queensland. In addition, during the last decade Mr Day has provided professional support to the School of Engineering at Griffith University's Gold Coast campus, helping to make the Gold Coast a noted centre of engineering activities. He has also been instrumental in developing the Safer Motorcycle Advanced Rider Training, a Council-subsidised training course aiming to reduce the number of motorcycle accidents in the city by helping riders to improve their skills. Mr Day is highly regarded within the public service not only for his outstanding knowledge and aptitude for engineering services but also for his dedication, leadership and innovative contribution to the Gold Coast.

PUBLIC SERVICE MEDAL (PSM)

Mr David Joseph KOPELKE, 4 Mangrove Place, Boyne Island Qld 4680
For outstanding public service to education in Queensland, particularly in the field of environmental education.

Mr Kopelke has performed exceptionally in his role as Principal at Boyne Island Environmental Education Centre. His innovative vision, initiative and strong leadership have led to the inclusion of environmental education into the Queensland curriculum, and his outstanding dedication to preserving the environment has also raised awareness of environmental issues amongst the wider community. In 1977, Mr Koeplke was appointed to the position of Teacher-in-Charge of the then Boyne Island Field Study Centre. He worked tirelessly to convert the school into a challenging residential camp facility, developing curriculum that offered visiting students a unique opportunity to learn more about the environment. He still continues to promote environmental education at the Boyne Island Environmental Education Centre. Mr Kopelke was active in the establishment of the Australian Association for Environmental Education in 1980. In 1982, he was active in introducing Marine Studies into Queensland High School Curriculum and, 4 years later, he created an employment scheme for Indigenous Australians in the environmental sector through the National Employment Services Association scheme. He also established the Foreign University Student Visit Scheme which fostered discussion about the natural environment between Australian and overseas students. In the early 1990s, Mr Kopelke showed leadership and innovation by establishing the first working display building for alternative energy in the Gladstone region. He subsequently established the first Energy Efficiency Education program in Australia which is now presented in all Queensland schools. Much of his work has formed the basis for Marine Studies Education in Australian schools. Mr Kopelke has displayed outstanding leadership, innovation and dedication to the establishment and improvement of environmental education in Queensland over many years.

PUBLIC SERVICE MEDAL (PSM)

Ms Jennifer Mary MULLER, Indooroopilly Qld 4068

For outstanding public service within Queensland Health, particularly in the areas of cancer screening programs and access to health services.

Over many years Ms Muller has demonstrated consistent leadership, strategic thinking, intellectual capacity and commitment to evidence-based practice in the development, implementation, monitoring and evaluation of population-based breast and cervical cancer screening programs in Queensland and throughout Australia. Ms Muller was one of a few individuals who were involved in the establishment of the Breast Cancer and Cervical Cancer Screening Programs in Queensland, programs which still play a pivotal role in the ongoing development of cancer screening services throughout Australia. Ms Muller has led the progressive development and implementation of the Queensland Cervical Screening Program and the BreastScreen Queensland Program; the latter now screening in excess of 210 000 women annually. She has represented Queensland nationally in all facets of program development, delivery and evaluation and has always championed the interests of consumers, particularly those of disadvantaged groups who have the least access to health services. She was instrumental in the development and implementation of the National Bowel Cancer Screening Pilot Program that occurred between 2002 and 2004. Ms Muller also led the development of the Queensland Health Pap Smear Registry. She is committed to reducing the burden of disease caused by cancers that can be prevented or treated if detected early. Ms Muller established the Queensland Rural Women's General Practitioner Service and the Mobile Women's Health Nurse Service, both of which provide a range of health services for women in rural and remote areas. Her work has resulted in the reduction of mortality rates associated with breast and cervical cancer affecting women in Queensland. Ms Muller's strong advocacy skills and ability to think strategically have increased Queensland women's access to cancer screening services. Her outstanding service has contributed in a significant way to Australia's model of cancer screening programs that ensure the availability of high-quality, population-based screening services across the country.

PUBLIC SERVICE MEDAL (PSM)

Mr John Patrick STRANO, Everton Park Qld 4053

For outstanding public service in the areas of investment and trade.

Mr Strano has demonstrated exceptional service, loyalty and dedication to the economic development of Queensland and to the growth of the Smart State Industries. Since 1971, he has significantly influenced Queensland's trade, investment and industry landscape. His stewardship of the Queensland's inward investment function stands him apart in terms of public service excellence. Credited with attracting some of the most significant investments to be made in the state, his influence has enabled Queensland to create new international linkages, higher skilled jobs, develop new industry clusters and provide positive global branding for the state as a mature investment location. Mr Strano's leadership of the investment function in Queensland has played an integral role in supporting the development of industry clusters. His nurturing of key strategic relationships has maintained Queensland's position of strength in investment attraction. As Executive Director of Manufacturing and Investment, he developed the Gateway Schools programs in aviation and manufacturing which aim to raise the profile of careers in manufacturing, engineering and aviation. Mr Strano's influence in the public sector extends beyond investment, with significant trade achievements such as the establishment of the Queensland division for the Italian/Australian Chamber of Commerce and Industry and the establishment of the Queensland/Japan Chamber of Commerce. Mr Strano has been described as a superb ambassador for both the government and the Queensland community. He has proven his skill and dedication, and his efforts over a number of years have far exceeded what would normally be expected of senior employees.

Mr Dennis Stanley WOGAN, The Gap, Brisbane Qld 4061

For outstanding public service to the road design and construction industry.

Mr Wogan has played a key role in developing competitive relationships in the road design and construction industry in Queensland and led the introduction of the landmark concept of relational behaviour into the industry. Mr Wogan helped to pioneer the concept that the Queensland road system is an integral part of the state's public infrastructure. His efforts have recognised and responded to the public's high expectation of the performance, quality and operation of this infrastructure. Mr Wogan's tireless efforts have created a system that has better managed costs, is more equitable, and has raised the profile, accountability and reputation of the road design and construction industry as a whole. This in turn has built a strong, sustainable industry that is more efficient and more profitable. Mr Wogan has also paved the way for new methods of training and teaching within the industry, and has been instrumental in capturing the intellectual property of the Department of Main Roads and sharing best practice ideas with a broad industry audience. He has been a leading light in the Department's drive for improved efficiency in delivery of its core business. Mr Wogan's efforts and outstanding leadership have helped build Queensland's economy by improving the performance of the road design and construction industry, ensuring its ongoing capability development and creating new benchmarks across Government in technical excellence, standards, specification development, career progression, procurement and public sector innovation.

PUBLIC SERVICE MEDAL (PSM)

WESTERN AUSTRALIA

Mr Eric Henry BARKER, Wembley Downs WA 6019

For outstanding public service to the rock lobster industry in Western Australia.

All licensed fishers in Western Australia are required to complete compulsory logbooks that capture basic catch data. However, the use of logbooks on a voluntary basis to capture additional data is of tremendous value to fisheries researchers. The introduction of voluntary fishing logbooks for commercial fishers in Western Australia is a credit to Mr Barker's initiative and commitment to the sustainability of the state's fish stocks. Recognising that sound fisheries management depended on access to robust data on fish biology and stock abundance, Mr Barker established a volunteer log book program in the prawn fishery at Shark Bay back in the 1960s. He also took over a recently established volunteer log book program for the western rock lobster industry and built it up over time, an achievement that he completed in addition to his normal duties as a technical officer at the Western Australian Marine Research Laboratories. The western rock lobster industry is worth some \$250 million annually to Western Australia. It is the most valuable single-species fishery in Australia and was the first fishery to earn the rigorous Marine Stewardship Council accreditation and continues to hold this accreditation. In this way, Mr Barker's work has had much wider implications beyond the regular data collection effort that monitors the health of the western rock lobster fishery on a year-by-year basis. It supports the work of marine scientists and, by highlighting changing trends and anomalies in a timely way, helps direct the focus of research into the most relevant and priority areas. Through his work with data collection and monitoring, Mr Barker has contributed significantly to information leading to the determination of sustainable harvest levels for the fishery. The sustainable harvest levels are key considerations in determining specific fishing allocations for the commercial, recreational and customary fishing sectors. The Department of Fisheries' Research Division, the commercial western rock lobster fishers and the processing and marketing sector attest that Mr Barker has made not only a positive but also an indispensable impact on the health and sustainability of the western rock lobster fishery through his rigorous research, dedication to duty and co-operative spirit. Mr Barker's efforts have been a catalyst to forging stronger relationships and mutual respect between the commercial fishing Industries and fisheries science and management in Western Australia. He has formed lasting positive relationships with fishers and their communities, and is trusted and respected by the commercial fishing industry. These links have been the building blocks of successful research collaborations between the fishing industry and fisheries science, leading to the sound fisheries management regime for which Western Australia is renowned.

PUBLIC SERVICE MEDAL (PSM)

Mrs Janice Marie STEWART, Doubleview WA 6018

For outstanding public service as the Chief Executive Officer of Lotterywest.

Mrs Stewart's leadership at Lotterywest has made Western Australia the envy of other Australian state lotteries and the third highest in the world for sales of lottery products. Mrs Stewart has been the Chief Executive officer of Lotterywest since 1992 and has developed and enhanced the business in a responsible manner so as to enable Lotterywest to continue to meet its statutory and grant funding obligations with distinction. The improvement of performance and management of the business, lottery products and distribution has been ongoing and of the highest order. Mrs Stewart has been a member of the World Lottery Association Executive Committee since 2000 and, in 2006, was elected Senior Vice-President of the Association. From 2000 to 2005 she was the inaugural Chair of the Asia Pacific Lottery Association. Mrs Stewart has been inducted into the Lottery Industry Hall of Fame recognising her outstanding contribution to the global lottery industry.

SOUTH AUSTRALIA

Mrs Julie Noreen CANN, Modbury Heights SA 5092

For outstanding public service in the area of water licensing reform.

Mrs Cann is the Principal Policy Officer - Drought in the Department of Water, Land and Biodiversity Conservation. She complements her encyclopaedic knowledge of water licensing systems in South Australia with an ability to communicate this knowledge clearly and concisely to others in government and to the community. Mrs Cann neatly balances the provision of sometimes highly technical information to irrigators with a manner that is simultaneously highly professional, down-to-earth, and friendly. She has led the community through complex changes to water licensing and has sought out solutions between the government (as the regulator of the water licensing system), irrigators and the community. More than anything else, this quest for solutions characterises her work and goes far beyond the normal requirements expected of her position. Much of the water licensing reform that has occurred in South Australia since the mid-1990s has been achieved with Mrs Cann's close involvement. Her management of public consultation for the introduction of the *Water Resources Act 1997* was crucial in winning public acceptance of the proposed policy changes. Successive governments in South Australia have shared the policy goal of separating water rights from property rights. This was achieved by establishing the right to take and use water through water allocation plans. Mrs Cann led the introduction of Water Allocation Plans and associated water trading across South Australia in areas as diverse as the River Murray, Northern Adelaide Plains, the south-east of South Australia and McLaren Vale. Mrs Cann has extended her consultation and engagement model to her current work on Drought Response. She continues to exemplify the consultative, engaging, dedicated public servant, leading on community engagement by example.

PUBLIC SERVICE MEDAL (PSM)

Mr John Walter PAGE, 4 Davies Crescent, Port Augusta SA 5700

For outstanding public service through the maintenance and development of road transport infrastructure in remote South Australia.

Mr Page has served as the Department of Transport Energy and Infrastructure's Regional Area Superintendent of the Northern and Western Region at Port Augusta since 1980. His role involves ensuring, through the management of internal departmental resources and local contractors, that the road network is maintained in a safe and accessible condition to allow the movement of freight, goods and people between remote communities and the more populated areas. His area of responsibility extends to 8,000 kms of unsealed roads over an area that is almost half of South Australia. Mr Page has dealings with 25 outback communities, 13 Aboriginal groups, 200 pastoralists, and many businesses and mining companies. In addition to his ongoing management of the maintenance of the unsealed roads, Mr Page has delivered over 120 projects that have transformed and improved the quality of life in the outback. Throughout his association within the Northern and Western Region, he has provided customer service to the outback communities that has resulted in improved road conditions and ensured that the lifeblood of the outback has been quickly repaired and available following damage caused by torrential rain and flooding. These improvements have allowed current and future developers, through the lowering of their vehicle operation costs, to improve the viability of business ventures in the area. Mr Page's impact on the reputation of the Department has been significant through his work, dedication and genuine empathy for the outback communities which now view the Department as responsive and empathetic to their needs. Mr Page's innovative thinking and courageous decision making have also lessened the impact on the resources that are extracted from this fragile environment and have reduced the ongoing impact on the local area by erosion and dust generation.

PUBLIC SERVICE MEDAL (PSM)

Ms Marcia May STEWART, SA

For outstanding public service in achieving positive outcomes for Public Trustee clients.

As a Team Leader providing financial services in the Public Trustee's Personal Estate Branch, Ms Stewart has made a significant contribution to the lives of people with mental or decision-making incapacities. Her team manages complex personal financial matters, including personal and corporate insolvency, complex trusts and large damages awards. A consistent feature of Ms Stewart's work is her willingness to go beyond the formal requirements of a financial administrator in the interests of her clients. She values relationships with, and the contributions of, others who support her clients, and encourages their input to decision making. Through often delicate mediation and negotiation, she actively builds relationships and bridges gaps to enable other support services to assist her clients properly. Ms Stewart is unfailingly client-focused and is able to approach issues from her clients' point of view. She is able to persuade and influence her clients towards constructive development and the achievement of significant personal and social goals. By taking time and care to identify their needs and ambitions, Ms Stewart encourages and supports her clients to reach milestones that make meaningful contributions to their ongoing quality and enjoyment of life, and achieve the greatest level of personal and financial autonomy possible in their circumstances. Her support, perseverance in the face of complexity, and readiness to be a champion for her clients have enabled some to resolve complex legal proceedings and many to enhance their long-term financial well-being greatly. In many cases Ms Stewart becomes a friend and confidant. Ms Stewart provides outstanding public service to those people at risk within the community.

PUBLIC SERVICE MEDAL (PSM)

AUSTRALIAN CAPITAL TERRITORY

Mrs Dianne Therese IRELAND, Curtin ACT 2605

For outstanding public service, particularly in the conduct of special events in the Australian Capital Territory.

Mrs Ireland demonstrated exceptional leadership through her successful management of the only leg of the 2008 Beijing Olympic Torch Relay to be held in Australia. Her leadership and intercultural liaison skills ensured the event was an enormous achievement for Canberra. Mrs Ireland has also significantly enhanced the cultural and artistic scene of the Australian Capital Territory through the delivery of large scale public events including the Canberra Festival, Australia Day events and 'New Year in the City' events.

Ms Kathleen Elizabeth (Kate) JONES, ACT

For outstanding public service, particularly in the field of child welfare psychology.

Details not available at the request of Ms Jones.

Mrs Helen PAPPAS, Oxley ACT 2903

For outstanding public service to the welfare of children in the Australian Capital Territory.

Mrs Pappas has worked extensively with vulnerable children in the Australian Capital Territory, particularly in the areas of early intervention and prevention, and has shown outstanding leadership in the establishment of the Tuggeranong and Gungahlin Child and Family Centres. The team and programs that Mrs Pappas has implemented are crucial aspects to the delivery of services for children, young people and families across the government and non-government sectors.

PUBLIC SERVICE MEDAL (PSM)

NORTHERN TERRITORY

Ms Kathleen CLAYDEN, Darwin NT 0800

For outstanding public service, leadership and commitment to the Northern Territory Public Service.

Ms Clayden has shown outstanding leadership and commitment during her career in the Northern Territory Public Service (NTPS); however, this has been most clearly demonstrated in the last decade. Ms Clayden's role as a senior member of the team responsible for introducing a range of financial reforms to the NTPS from 1999 to 2003 required considerable dedication and commitment to change as well as a high level of technical expertise necessary to develop appropriate policies and arrangements that were suitable in the Territory context. Ms Clayden was a key contributor to these processes, often taking the lead in resolving complex issues with innovation and flair. When Ms Clayden was appointed Commissioner of Superannuation in 2003, she was familiar with the operations of the Superannuation Office from her previous experience. However, her objective was to develop the expertise of the Superannuation Office and to transform it into an organisation that displays high quality contemporary management and administrative practices. Ms Clayden has achieved this goal while improving morale and output of the Superannuation Office. Her commitment to hard work and innovation has meant that the Office has been able to respond to a plethora of changes to national superannuation law while, at the same time, introduce a significant number of enhancements for the benefits of clients of the Superannuation Office. More recently, Ms Clayden has been responsible for meeting the Territory's requirements for a compliance regime on superannuation funds under *the Commonwealth's Anti-Money Laundering and Counter-Terrorism Financing Act 2006* which is aimed at combating the risk of money laundering and the financing of terrorism through financial institutions. Ms Clayden's leadership has resulted in high levels of quality output by the Superannuation Office. Her staff continually produce work of a high standard, consistent accuracy, appropriate timeliness and fully compliant with relevant national and Territory legislation.

PUBLIC SERVICE MEDAL (PSM)

Mr John GLASBY, Darwin NT 0800

For outstanding public service, particularly to public education in the Northern Territory.

Mr Glasby has provided outstanding public service and contribution to public education in the Northern Territory. He has been a charismatic leader throughout his career and it is his sustained high level of leadership with a clear focus on improving the educational outcomes of students that has characterised his work. The Department of Employment, Education and Training (DEET) aims to deliver high quality teaching and education services to maximise student learning and well-being, provide all students with equity of access to quality education, and build stronger working partnerships with students, parents, the community, industry and other agencies to progress DEET and whole-of-government priorities. For over 25 years, Mr Glasby has been a guiding force behind many school initiatives and programs that have boosted learning outcomes for students in the Northern Territory and assisted the DEET in meeting its goals. These initiatives and programs include the establishment of alternate senior secondary courses in the Katherine region, engagement of the community to transform Katherine High School into a school of choice, improvements in delivery of education to Indigenous communities, and implementation throughout the Northern Territory of the 'Building Better Schools' package of initiatives to improve secondary education, including the middle years approach to schooling. As a teacher, principal and educational administrator, Mr Glasby has remained committed to building strong school communities and, over the years, has been a mentor to colleagues and students alike. In each of his roles, he has placed a priority on building strong working relationships with his colleagues to address the important issues of student outcomes and attendance. His ability to clearly articulate a vision, build commitment around values and shared understanding, coupled with his strengths in bringing people on the journey with him have resulted in the successful implementation of major education reform initiatives.