

PUBLIC SERVICE MEDAL (PSM)

Federal

Ms Leilani Rozzanna BIN-JUDA, Thursday Island QLD 4875

For outstanding public service in promoting the inclusion of Indigenous heritage in Australia's cultural and foreign policies.

Ms Bin-Juda has been an active proponent and champion of Australia's Indigenous heritage both domestically and internationally. She has provided dedicated service as a museum curator; as Manager of the Cultural Program at the Australian Pavilion at Shanghai World Expo in 2010, as an adviser on economic governance in the Solomon Islands, and as a diplomat promoting gender and sports diplomacy in Papua New Guinea.

Her personal commitment and motivation, ability to build rapport and working relationships with diverse international and domestic stakeholders, her understanding of working with traditional owners, and her innovation in bringing a modern approach to promoting Indigenous heritage have enhanced international understanding of modern Australia.

As Manager of the Cultural Program at the 2010 International Expo in Shanghai, China, she developed the largest international promotion of Australian culture ever held overseas, showcasing this nation's diverse arts and cultural exports. Whilst serving as a diplomat in Papua New Guinea she identified the value of sports as a vehicle to address gender inequality. Her strategy, which incorporated gender messaging with sports investments, resulted in transformative behavioural change, including enhanced economic empowerment for women and heightened awareness of the destructive impact of domestic violence at all levels of Papua New Guinean society. This model is now used across many Department of Foreign Affairs and Trade programs overseas.

As Australia's first Torres Strait Islander appointed to Department of Foreign Affairs and Trade's Torres Strait Treaty Liaison Office, Ms Bin-Juda has deftly managed a range of highly sensitive issues relating to Australia's proximity to Papua New Guinea, including biosecurity risks and health security matters, illegal activities such as people and drug smuggling, fisheries, and community expectations about shared management of the environmental and marine resources.

Mrs Elsy BRAMMESAN, Cherrybrook NSW 2126

For outstanding public service in the protection of the health, welfare and interests of people living in aged care facilities.

As a regulator, the Department of Health has a responsibility to provide assurance to the Australian community about the suitability of those providing aged care services and that they are meeting the required standards of care. This is a focus for the Government, particularly after the recommendations of the Carnell Paterson review into the failures at the Oakden Older Persons Mental Health Service. When potential non-compliance is identified, Ms Brammesan leads her team to build a clear picture of the problem to inform decision-making.

Her role is a particularly demanding and complex one, and she stands out for her dedication, determination and exceptional skills in navigating this difficult space where regulatory requirements have real and emotional impacts on people's lives.

Her strength in this area was demonstrated when she led the regulatory response to the resolution of serious non-compliance at two residential aged care services. She ensured responses were driven by a genuine understanding of the needs of the many care recipients, relatives, representatives and staff. By liaising with numerous stakeholders, she was able to re-home all care recipients to ensure continuity of care for more than 240 aged persons, many with specialist care and support needs.

She was highly collaborative in her approach, methodically working through problems, providing personal reassurance to residents and their families and finding innovative solutions to meet their needs. At the same time, she facilitated employment opportunities for the up to 300 staff also impacted, all within a three week timeframe.

Ms Brammesan's hands on experience also directly informed the Government's wider response to these non-compliance issues.

Mr Joseph Ernest CASTELLINO, Yarralumla ACT 2600

For outstanding public service in leading fiscal policy analysis and advice to the Prime Minister and Cabinet.

Mr Castellino served in the highly demanding position of head of the Department of the Prime Minister and Cabinet's Fiscal Policy Branch. In this role he worked across the Department, and with the other central agencies, to provide advice on each spending and revenue measure brought to the Expenditure Review Committee of Cabinet.

He has played a key role in the delivery of the six most recent Commonwealth Government Budgets and Mid-Year Economic and Fiscal Outlooks, and he led the preparation of advice to the Prime Minister on all new policy proposals considered as part of the Budget since 2013. The advice provided has helped to shape decisions on the economy, social policy and national security.

He exemplifies sound judgement, collegiality and commitment and has earned the respect of successive Prime Ministers and other members of the Cabinet, establishing himself as a trusted adviser and key official in the Expenditure Review Committee of the Cabinet. His strong relationships with the Prime Minister, the Prime Minister's Office, and the Cabinet Secretary have assisted the Prime Minister to set priorities and shape new policy proposals considered by Cabinet. He has also been an essential contributor to the smooth running of the Commonwealth Budget process.

Mr Castellino's extraordinary achievements have seen him assist the Government to develop and implement its fiscal strategy through the development of key reforms. He has provided policy leadership and is recognised across the Commonwealth as an expert in Government finances and assessing policy proposals in terms of their value for money and effectiveness.

Ms Andrea COLLINS, NT

For outstanding public service through the improvement of outcomes for Indigenous people.

Ms Collins began working in the Indigenous Affairs portfolio in 1969 and has spent her career contributing to better outcomes for Indigenous people. Her enthusiasm, ability to build trust and influence in Indigenous communities, and within Government agencies, has significantly contributed to the delivery of government services.

She plays a significant leadership role in linking community with the Government and her professional expertise, and lived experience as an Aboriginal women, means she is able to create culturally safe and inviting spaces which allow the voice of community to be heard by Government officials.

A key example is the role she plays each year at the annual Garma festival near Nhulunbuy in Arnhem Land. Her professionalism and expertise allows senior parliamentarians and Government officials to feel comfortable in an Indigenous community context, and gives confidence to community members that their views and inputs to these officials are taken seriously.

She was also instrumental in the success of Prime Minister Abbott and his Cabinet's trip to Arnhem Land. This was a significant trip as it was the first time a Prime Minister, key members of Cabinet and senior Government officials had travelled and spent a week in a remote Aboriginal community. Her ability to walk in both worlds, and across stakeholders, engendered a deeper understanding of the local issues facing Yolngu people and highlighted to those in positions of power and influence some of the challenges for consideration for the delivery of Government services.

Ms Collins's commitment to Indigenous Affairs is also reflected in her personal life as she has founded several Indigenous organisations, been actively involved in many committees, and established the Central Queensland National Aborigines and Islanders Day Observance Committee.

Dr Gary Stuart DOLMAN, Fadden ACT 2904

For outstanding public service in the leadership of research and contribution to national economic reform in the areas of infrastructure, transport and regional economics.

The Bureau of Infrastructure, Transport and Regional Economics (BITRE) provides economic analysis, research and statistics on infrastructure, transport and regional development issues to inform Australian Government policy development and wider community understanding.

Dr Dolman has built a very effective organisation which is nationally and internationally recognised as a leader in data analysis and portfolio research and economic reform. He is a distinguished leader in economic analysis, and data collection and provision, which materially impacts on all Australians through informing decision making and investments to address long term transport needs, boost productivity through the more efficient movement of people and goods, support regulatory reform and the robust assessment of infrastructure funding.

The work he leads on Australia's first research agenda on cities and urban development has supported the key Government initiative on Cities Deals. He has also played a key role internationally, leading the Organisation for Economic Co-operation and Development's work on port productivity measurement.

Dr Dolman has led innovation in the way in which data is collected and provided at a time of significant change in the economy and in the collection of data. This work has culminated in the 2018 release of a National Infrastructure Data Collection and Dissemination Plan leading to improved outcomes in analysis and decision making for infrastructure project funding.

Dr Clinton Bruce FOSTER, Weetangera ACT 2614

For outstanding public service in the application of geoscientific information and data to reduce carbon dioxide emissions.

Dr Foster is internationally recognised for his expertise and passion for applying geoscience to the problem of reducing atmospheric emissions of carbon dioxide (CO₂) through carbon capture and storage. This work has placed Australia at the forefront of international efforts to meet global emission reduction targets, and significantly and permanently enhance the Australian Government's reputation as a leader in applying evidence to address the global challenge of successfully storing CO₂.

He has also been a major driver of Australian Government initiatives, including leadership of the geoscience component 2009 Carbon Storage Taskforce, which was established under the National Low Emissions Coal Initiative to develop a National Carbon Mapping and Infrastructure Plan. The Carbon Storage Taskforce was able to utilise Geoscience Australia's vast petroleum data and information archives and State's data, to rapidly develop a high level assessment of Australia's potential for permanent storage.

This work resulted in a detailed pre-competitive geoscience program, which he led, to rapidly assess the most prospective offshore basins to underpin the resources industry participation in reducing carbon emissions. This led to the first global release of acreage for greenhouse gas storage in Australia's offshore basins.

Dr Foster has acted as a strategic and trusted adviser to Governments, been a passionate science leader in both Australia and internationally, and also a valuable mentor of many young scientists.

Mr John Peter LONSDALE, Fraser ACT 2615

For outstanding public service through improving the stability, efficiency and competitiveness of Australia's financial system and increasing the robustness of Australia's foreign investment framework.

As General Manager of the Financial System Division of The Treasury in 2010, Mr Lonsdale led the development of the Competitive and Sustainable Banking System reform package which improved outcomes for consumers and supporting smaller lenders to compete with the major banks.

He was Head of the Secretariat to the Financial System Inquiry in 2014 where he led a team comprising both public and private sector specialists to deliver the most comprehensive review of Australia's financial system in nearly 20 years. This Inquiry made recommendations to improve efficiency, resilience and fair treatment in the Australian financial system, and created a blue print to realise the role of the financial system in supporting economic growth and enhancing standards of living for current and future generations.

As Deputy Secretary of Markets Group in The Treasury he prosecuted the need for the substantial reform agenda set out by the recommendations of the Financial System Inquiry, as well as supporting the Government in designing the 2017 Budget banking package. This included introducing the Banking Executive Accountability Regime, the Bank Levy, an open banking regime and other measures to increase competition, as well as a one-stop shop to deal with all financial disputes.

Since 2015 he has also been central to the changes to increase the robustness of Australia's foreign investment framework, in particular, the creation of the Critical Infrastructure Centre (CIC). Mr Lonsdale advocated for a more proactive approach to managing Australia's critical infrastructure and was influential in gaining the support of other government agencies. The CIC now provides a framework for the holistic management of critical infrastructure assets, including improved coordination across Government to manage increasingly complex national security considerations, and ensure a holistic and proactive view is taken regarding investment in these assets.

Mr Jonathan James PALMER, Hall ACT 2618

For outstanding public service as the Deputy Australian Statistician, and through contributions to the international statistical community.

Mr Palmer has been an outstanding leader at the Australian Bureau of Statistics (ABS) and has brought a sound understanding of statistical processes and technological opportunities to help design business improvement. Additionally he has made wide ranging contributions to the overall management and leadership of a complex and challenging organisation, delivering an essential service to all governments, business and the broader community.

Over the past decade he has built ABS's capability and innovation in the context of markedly reduced resources, contributing to changes in the way the ABS operates and responds to the opportunities and challenges facing statistical offices operating in the 21st century.

He led the taskforce that designed and delivered the Australian Marriage Law Postal Survey in less than 100 days. This was a complex, challenging, sensitive and highly contentious task that relied on many different components being delivered to a very high standard. He coordinated the overall survey, and managed the many diverse contributions, collaborations and partnerships that were required alongside his substantial personal contribution in managing the media and key stakeholders. His efforts enabled the ABS to produce results with high quality integrity around the process, a high community participation and widespread acceptance.

Mr Palmer has also been instrumental in mentoring a number of Chief Statisticians from developing nations across the Pacific and helping build capability in the South Pacific Commission. Beyond the Pacific region, he has contributed his information and communication technology and management expertise to statistical agencies in other countries, including New Zealand.

Mrs Lois Margaret RANSOM, ACT

For outstanding public service through the strengthening of Australia's plant biosecurity system.

Mrs Ransom has devoted her career of over thirty years to strengthening Australia's plant biosecurity system. She has worked at both the State and Federal levels of Government, as well as internationally in the role of Agricultural Counsellor in Japan and the broader north Asia region (including China, Hong Kong, Taiwan and Korea).

In Australia she has played a leading role in driving national coordination of plant biosecurity activities, resulting in the development of a number of national biosecurity strategies, including: the National Plant Biosecurity Strategy; the National Fruit Fly Strategy; the National Plant Biosecurity Diagnostic Strategy; and the National Plant Biosecurity Surveillance Strategy.

Her other achievements have included establishing the Tasmanian fire blight and farm hygiene program and the Emergency Plant Pest Response Deed as an effective mechanism to respond to plant pest incursions. She has also played a key role in establishing the Agricultural Counsellor network in Asia, which has been critical in allowing diversification of Australia's trade while protecting our biosecurity status.

She has also made a contribution in New Zealand in the area of collaborative Government Industry decision making in responding to plant pest incursions. Most recently she chaired and led the governing body of the International Plant Protection Convention.

Mrs Ransom's work spans the biosecurity continuum of pre-border, border and post border and has led to a substantial legacy of strengthening Australia's systems for effectively managing the risk that exotic plant pests and diseases pose to our plant based industries, the environment, and community amenities.

Ms Cathryn Monica REID, Alphington VIC 3078

For outstanding public service through the provision of legal advice and contributions to the strategic management of major Commonwealth infrastructure, marine and aviation projects.

During her time at the Australian Government Solicitor, Ms Reid has brought outstanding legal skills to enable the development of complex negotiation positions, settle difficult commercial positions, and develop legislation. She has worked on some of the largest Commonwealth commercial transactions, and been vital to the successful delivery of many Commonwealth public policy reforms.

When the Australian Government was engaged in a large scale privatisation program in the 1990s, she was one of the Commonwealth's foremost legal experts on asset sales and privatisation. These projects broke new ground in Australia and involved billions of dollars in sale proceeds. As a senior legal adviser with a strong focus on the public interest she pioneered innovative approaches to complex issues that have since formed the precedents for many Commonwealth transactions and remain relevant today.

In the 2000s she led teams advising on a series of significant Commonwealth infrastructure, maritime and aviation projects. A common characteristic of these significant projects, on which Ms Reid was a leading legal adviser, was that they were high value and transformative and, as a result, raised novel and complex legal issues. These projects included the privatisation of Qantas, CSL Limited and the Federal airports as well as Antarctic aviation projects and CSIRO's RV Investigator. Most recently Ms Reid has led a team of lawyers working on the Western Sydney Airport.

Mr Richard Geoffrey RICHARDSON, Chapman ACT 2611

For outstanding public service in the area of Indigenous policy and programs.

Mr Richardson has dedicated his career of over 40 years to influencing all levels of Government to better understand the needs of Indigenous Australia, and improving outcomes for Indigenous people. His ability to establish and maintain strategic relationships with Indigenous leaders and other key stakeholders, (nationally and internationally), to deliver the Australian Government's policy agenda, and to collaborate on initiatives to support sustained outcomes in Aboriginal and Torres Strait Islander communities, is highly regarded across the Commonwealth.

He has also been a key leader in Indigenous policy, program delivery, and in embedding cultural understanding in the Australian Public Service. Some of his work includes leadership roles in the Northern Territory Emergency Response, the Community Development Leaders Forum, the Australian Government/World Vision Memorandum of Understanding, the National Congress of Australia's First Peoples Engagement Strategy, the Cultural Appreciation Program, and the Core Cultural Learning for Aboriginal and Torres Strait Islander Australia.

He has a deep respect for Indigenous cultures and he has ensured that the voices of Indigenous people are heard in policies and programs that affect them and encouraged and led a generation of Aboriginal and Torres Strait Islander people to strive for a career in the Australian Public Service.

A key focus of Mr Richardson's career was supporting Aboriginal and Torres Strait Islander staff and his counsel and guidance have played a key role in recruiting and retaining staff.

Mr Matthew Vincent YANNOPOULOS, Yarralumla ACT 2600

For outstanding public service through the leadership and delivery of reform to payments for Child Care.

Mr Yannopoulos has demonstrated outstanding service and exemplary leadership skills in a long career of developing and delivering strategic policy reforms. He most recently led the program to deliver the new Child Care Subsidy, the cornerstone of the New Child Care Package, and one of the most significant changes to Australia's child care system in 40 years.

He delivered an extraordinary outcome on a high priority, high profile, complex project. The project was managed across a number of departments and needed unified governance, and a shared sense of purpose and direction to be successful. His leadership in resetting the governance arrangements was so effective it is being held up by central agencies as a model for all cross-Government projects.

The Child Care Subsidy is the main way the Government assists families with child care fees and it replaced the previous benefit and rebate with a single, means-tested subsidy. It is simpler and better targeted, providing more assistance to those families who need it most. The project to implement reform as a new system was one of enormous complexity, scale and risk. On the day of implementation, 2 July 2018, approximately one million families changed to the new system in an almost seamless transition. This represented an enormous achievement, providing Australian families with ongoing support, demonstrating whole of government collaboration and improving public trust in the Government's ability to deliver large ICT enabled projects.

Mr Yannopoulos's efforts and achievements in improving the lives of Australian families is most noteworthy.

New South Wales

Mr Christopher Lee BENNETTS, Wahroonga NSW 2076 **For outstanding public service to transport in New South Wales.**

Since 2012 Mr Bennetts has led the transformation of the daily public transport experience of commuters in New South Wales - from how commuters obtain live travel information, to how they pay for and use trains, buses and ferries.

As the Executive Director, Digital Products Delivery, at Transport for NSW, he has played a key leadership role in the creation of the Opal Card, which has had an enormous impact on the way people in New South Wales travel. His work has made it possible for more than 3.2 million active Opal Card customers to take an average of 13 million journeys around the state every week, equalling more than two billion public transport trips since the Opal Card was launched. It is testament to his leadership and project management that the Opal Card enjoys a remarkable customer satisfaction rating of 93 per cent.

He has also been a leading force behind Opal Card features, including the Opal App that provides customers with a top-up machine in their pocket, and a contactless card payment which allows customers to use their credit card for travel on the system. He has driven the transformation of Transport for NSW's websites, embedding real-time information and extending its range to cover all of the state.

Such has been his commitment to improving the transport experience for the people of New South Wales, he has organised 'hackathons' which have led to the development of innovative transport Apps and established the Open Data Portal. These Apps have been hugely successful, with more than 6.7 million downloads taking more than 170 million data serves every month as customers check-in on the latest real-time transport information.

Through the implementation of the Opal Card, Mr Bennetts has made a significant contribution to the NSW Government and to the travelling community.

Mrs Suneetha BODDULURI, Beecroft NSW 2119

For outstanding public service to the development of digital services in New South Wales.

As the Director of Application Development System at the New South Wales Department of Finance, Service and Innovation, Ms Bodduluri was responsible for the design of a software-as-a-service system called OneGov. Used by over 30 NSW Government departments, this digital platform has enabled citizens and businesses to transact with New South Wales agencies on-line and through mobile and traditional channels.

Since its implementation in July 2013, OneGov has generated more than \$12 million in revenue annually for the NSW Government. In addition, she has designed, implemented and managed customer experience portals which generate more than \$96 million in revenue annually for customer agencies. As the key architect of the OneGov system, she designed all aspects to support key initiatives that deliver better outcomes for the people of New South Wales.

These programs include the Toll Relief Program, CTP Reforms, Point to Point Ride Share, and Home Building Compensation Check. She has sustained commitment to delivering tangible benefits for New South Wales agencies and the community. She continues to contribute to the NSW State Priority of Better Government Digital Services by having 70 per cent of government transactions conducted by digital channels by 2019. Her personal and team capability is the bedrock on which the performance and reliability of the OneGov platform has been built.

Ms Bodduluri's contributions have been recognised through a number of industry awards including the NSW Premier's Award for Improving Government Services (joint winner in 2016), and three New South Wales Australian Information Industry Association iAwards and two national Australian Information Industry Association iAwards in 2016.

Mr Graham BRADSHAW, Breakfast Point NSW 2137

For outstanding public service to transport and community services in New South Wales.

As the Director of Network Standards and Services at Transport for NSW, Mr Bradshaw has been the driving force behind two innovative Transport for NSW programs, both of which have delivered financial value and improvements to the customer experience, while also helping improve outcomes for some of NSW's most vulnerable community members.

These programs include the Changing Outlooks Program which is a cross-cluster collaboration with Corrective Services and enables low-risk, community work order offenders to voluntarily give back to their local community and environment. To ensure the program's success, he personally connected with participants, including giving up his weekends to travel to the Central Coast and Wollongong to personally supervise and gain first hand feedback. By doing this he endeavoured to gain an understanding of the root causes of participants' offending. The program has been considered a great success and has led to improved transport amenities, financial savings of over \$2m, and the removal of over 800m³ of vegetation and litter from train stations and their surrounds.

The Second Life Initiative co-designs innovative solutions for repurposing retired Transport for NSW assets for use by non-government organisations. This has included two ex-STA buses used to support Aboriginal employment in Bourke, two buses used to provide community transport for 200 Syrian refugee families in Armidale, and five buses for the Shoalhaven region, used to provide up to 40 beds a night for vulnerable homeless people.

In developing the Second Life initiative he spent his weekends and evenings with Indigenous peak bodies, men's groups and homeless people to gain first-hand knowledge of what it means to be disadvantaged and unable to connect to a range of safety net services.

Mr Bradshaw is an extraordinary example of the positive influence that public servants can have in shaping delivery outcomes for the Government and the community and his efforts have made a positive impact within the community and NSW's Corrective Service system.

Ms Leanne Margaret BYRNE, Tamarama NSW 2026

For outstanding public service through the delivery of the New South Wales Martin Place Permanent Memorial project.

In her role as Director, Protocol and Community Engagement, Ms Byrne has demonstrated extraordinary dedication, professionalism, compassion and resilience in the delivery of the Martin Place Permanent Memorial. Like the events that led to its commission, there was no precedent for this project and it was highly sensitive and complex.

She was the one, central constant in the delivery of the Memorial. While many people were integral to its successful delivery, Ms Byrne, was the one, central constant across the many and diverse elements of this project. From the morning of 16 December 2014 when the siege in Martin Place ended, and the remarkable sea of flowers began to arrive, through to the unveiling of Reflection, the permanent memorial three years to the day later, she was the lynchpin which kept the project on track.

Some of her many tasks included managing the site of the Martin Place sea of flowers over eight days as thousands of people lay flowers and came to pay their respects, to overseeing the development of the Permanent Memorial itself, and delivering three anniversary commemorations including the unveiling of Reflection on the third anniversary. From the earliest days of the project she was the main point of contact for the families of Katrina Dawson and Tori Johnson, the two young people killed in the siege.

The fact that the unveiling of Reflection on 16 December 2017 brought Ms Dawson's and Mr Johnson's loved ones some comfort and closure is testament to her care, compassion and attention to detail. This was only possible because of the mutual respect and trust she developed in her relationship with the families in the initial months following the siege.

She demonstrated exceptional leadership throughout this highly emotionally charged project - a skill she unfailingly demonstrates in her day-to-day responsibilities. A large and diverse team worked behind the scenes and her strong and cohesive leadership style was key to that team's cohesion.

Ms Byrne has made an extraordinary contribution to the NSW Government and the families involved in the Martin Place siege. Through dedication, compassion and leadership she has ensured this most tragic event will be appropriately commemorated for generations to come.

Ms Roslyn Patricia LANG, Port Macquarie NSW 2444
For outstanding public service to the New South Wales Police Force.

As a long standing and highly respected administrative member of the New South Wales Police Force, Ms Lang has displayed strong ethical values and high personal integrity. She has held her current role of Local Area Manager, Mid North Coast, since 1997 and has demonstrated strong service delivery and effective managerial direction during this time.

She is responsible for managing and supporting a Local Command workforce of almost 200 police officers and administrative staff and she has a detailed knowledge and understanding of corporate policies and standards, and always implements processes for high quality work to minimise risks to the organisation. She contributes to a number of significant and varied projects from major reviews of Human Resources practices and policies, to large scale property projects which require detailed stakeholder consultation. She is recognised as an experienced and well-balanced leader, and has developed many systems for implementation, monitoring and evaluation of new work practices which have been replicated by other Commands in NSW.

Her command covers a large geographical area, and the diversity of the command provides many challenges which she successfully addresses by understanding the issues and needs that affect her local communities. She works diligently to provide the necessary administrative support and functions to these individual communities, particularly when dealing with Indigenous or disadvantaged communities, to enhance the image of policing in these areas.

In 2012, her outstanding service was acknowledged with the NSW Police Force Employee of the Year Award in recognition of her contribution to the core business of the NSW Police Force, through the maximisation of resources and in the provision of a safe and comfortable workplace across the Mid North Coast Command. The genuine caring and support Ms Lang provides to Police Officers and their families during times of great tragedy upholds the values of the organisation and makes her an admired and respected colleague.

Mrs Genevieve Mary McCONNELL, Balranald NSW 2715

For outstanding public service to community aged care facilities in New South Wales.

Mrs McConnell has been an integral part of the Bidgee Haven Retirement Hostel in remote Balranald since 1994. In 2016 with the Hostel suffering a significant financial loss, to the point where closure was a possibility, the Balranald Shire Council requested Mrs McConnell lead an accreditation process and rebuild the facility.

She successfully saved this community asset, which is now running at full capacity with a significant waiting list. With a passion and commitment for palliative care, she was instrumental in obtaining funding, and subsequently facilitating and implementing a palliative care room at the facility which has been well received by the local community. She has gained the respect of the Hostel's residents, the Council, and the community alike.

She is constantly looking for ways to improve the facilities and experience of the residents, accommodating their hobbies in activities where possible. A program involving fortnightly visits from local school children, where they can interact with the elderly residents and learn about the facilities, has paved a career path for some students into aged care or nursing at the local hospital. The community of Balranald is very proud of the Bidgee Haven Retirement Hostel, and recognises the significant contributions she makes to both the Hostel and the broader community. She actively networks with neighbouring facilities to share resources thereby improving amenity for the residents that would not normally be possible with limited financial and human resources. Her efforts have improved social welfare service as the grass roots level which has delivered immeasurable benefits to the community of Balranald.

Ms McConnell is committed to continually improve the wellbeing of the residents, and constantly goes the extra mile to ensure quality of care for aged people in their time of need, setting a strong example for other staff. Her efforts have changed many residents' lives, and she has been an inspiration to many with her work ethic, fairness, understanding and compassion.

Ms Leanne Gay O'SHANNESY, NSW

For outstanding public service to health services through legal counsel in New South Wales.

Ms O'Shannessy has demonstrated drive, determination and dedication in making effective changes to legal and regulatory services in New South Wales Health over a career spanning more than 30 years. She has utilised her extensive experience in both the health and legal environments to provide support to frontline clinicians in navigating often complex ethical issues, whilst ensuring decision making is centred around the patient's best interest.

As the Head of the Legal and Regulatory Services within the Ministry of Health she is responsible for legal support and advice, often in relation to complex, sensitive and controversial matters. She has respectful relationships with Local Health Districts, and key accountability bodies, which assist her in driving the Ministry's investigative, policy and compliance response to allegations of corrupt conduct. She has been influential in the development of a number of important pieces of legislation, and has authored a variety of discussion papers in relation to health reviews.

She has also driven improvements through her work in developing governance frameworks and enterprise risk management policies. These support the Ministry of Health and other New South Wales Health agencies to improve risk information and feedback reporting and therefore system performance. Her significant work in safeguarding the privacy and confidentiality of individuals receiving care in the health system has positioned her as a national expert in this arena. She led the development and drafting of the Health Records and Information Privacy Act 2002, and contributed to the Review of the Mental Health Act 1990.

Ms O'Shannessy can always be relied upon to go above and beyond to achieve practical solutions to often challenging issues. She balances her skills as a highly capable lawyer with her expertise in policy development and review, making her a highly respected officer who continues to serve the community of New South Wales with distinction.

Ms Magda Helen POLLAK, Wentworth Falls NSW 2782
For outstanding public service to education in New South Wales.

Ms Pollak has displayed dedication and passion for improving outcomes of all students during a career of over 48 years of service with the New South Wales Department of Education.

Since 2005 she has managed the High Performing Students Unit where she oversees the placement processes of academically gifted and talented Year 5 students into opportunity classes, and Year 7 students into selective high schools. The Unit processes approximately 27,000 applications each year, and she has led the Unit to streamline the processes to increase the efficiency of the team, and to ensure high integrity and security.

She has identified strategies to increase the representation of Aboriginal students in opportunity classes, and selective high schools, and worked closely with the University of Western Sydney on a four-year longitudinal study to identify better options for these gifted students. Consequently the number of Aboriginal students who have lodged applications for a placement has doubled since 2010, and there is now a greater representation of Aboriginal students attending opportunity classes and selective high schools.

As a result of her leadership and administrative skills, there is now a high level of confidence in the integrity of the placement processes within the school communities and across the Department. Since 2010, the program has expanded from 33 to 46 selective high schools and during this time she has also been a part of the team which led the implementation of a virtual high school for gifted and talented students, the first of its kind in Australia. She is currently working to roll out this initiative to rural and remote primary schools.

Ms Pollak is an exceptional change champion, leader and educator who has made a significant impact to the New South Wales Department of Education initiatives, with students always at the core of her ethos.

Ms Laurel Ann RUSS, Penrith NSW 2750

For outstanding public service to the Indigenous community of New South Wales.

Since joining the New South Wales Ombudsman's Office in 1997 Ms Russ has played an integral role in building the Aboriginal Unit, initially established in response to the Wood Royal Commission into Policing, and expanding its area of responsibility.

She has faced the challenge of bridging the divide between the Indigenous communities and police, and has worked diligently to build the trust of both community leaders and individuals. She has gained a reputation with police as someone who can help them resolve disputes quickly and effectively, particularly with remote communities across New South Wales.

Ms Russ has also worked closely with remote Indigenous communities on the ground to properly understand their issues, and to bring these concerns to the attention of the Ombudsman's Office. Her work has been integral to opening up communication between New South Wales Government service delivery personnel and Indigenous communities. This has resulted in localised programs and initiatives being established to appropriately address key concerns of the individual communities.

She has also contributed to a number of policy reforms through her participation in the Police Commissioner's Police Aboriginal Strategic Advisory Committee (PASAC). This has become the key forum for driving improvements and addressing policing issues. The work of her team has since expanded beyond policing, to now support government and community partners to deliver on their commitments to improve local level services across a variety of areas.

Additionally, she has developed a cultural appreciation course, focusing on how to effectively communicate and work with Aboriginal people and provides this training to staff across various government agencies as well as NGO's.

Ms Russ' dedication and reputation have been critical to building and maintaining the profile of the Ombudsman among Aboriginal people and communities.

Mr Christopher Charles WHEELER, NSW

For outstanding public service to policy development and reform initiatives in New South Wales.

Mr Wheeler has made an outstanding contribution to public administration for over 40 years, particularly through his service as the New South Wales Deputy Ombudsman for the past 23 years.

He has been responsible for initiating and driving reforms, both within the Ombudsman's office and across the public sector, to improve public service delivery and integrity, and foster relationships between the public service and the communities they serve. Of particular note he has led and implemented numerous initiatives to reform complaint handling processes within the Ombudsman's office, and drive improvements in public administration generally.

His work on complaint handling systems, understanding complaint behaviours, and assisting agencies to develop their own complaint handling procedures, is of the highest standard. He has utilised his knowledge to develop commentary and training materials on best practice complaint handling practices, many of which are now used across Australia and internationally.

The recently launched Complaint Handling Improvement Project (CHIP) aims to achieve a more consistent, efficient and effective approach to New South Wales public sector complaint handling, which he has advocated for in his role as Deputy Ombudsman. He has worked collaboratively to implement the CHIP across the public sector to assist in addressing the Premier's priority of improving customer satisfaction with government services.

His work in recognising the importance of apologies in restoring and rebuilding relationships between governments and communities is pioneering. This has led to the development of the Ombudsman's publication, *'Apologies: A practical Guide'*, as well as an amendment to Part 10 of the Civil Liability Act 2002.

Mr Wheeler has undertaken his work with energy and enthusiasm, and has generously collaborated and assisted in many projects that extend beyond the New South Wales Ombudsman's office.

Ms Barbara Alison WISE, Chippendale NSW 2008
For outstanding public service to transport reforms in New South Wales.

Ms Wise has been instrumental in shaping and implementing reforms to the regulation of the New South Wales point to point transport sector. In 2015, she led the Secretariat through the review that resulted in these reforms, consulting with key stakeholders, including the community, to produce the report for the Government that recommended major changes to the regulatory framework.

She subsequently advised on the laws developed to underpin the reforms and, in October 2016, was appointed the inaugural Point to Point Transport Commissioner in recognition of her abilities and contributions to the development of the reforms and legislation. The regulatory changes introduced under her leadership have involved significant disruption to traditional industry participants, and the extent to which the initial resistance has been overcome is testament to her ability and effectiveness in communicating and collaborating with customers and stakeholders.

She implemented processes and developed a suite of online tools and systems for use by the industry, and simultaneously rolled out an education and training program to assist industry in seamlessly adapting to these new processes. The nature of the reforms she contributed to, and subsequently rolled out, are considered exemplary on an international scale, and have freed participants from outdated regulation while strengthening their safety obligations.

In her capacity as the inaugural Commissioner she has been instrumental in the successful establishment of the Point to Point Transport Commission, including the recruitment of its staff and the development and commencement of operation. She consistently demonstrates exceptional leadership and has built a strong culture of collaboration, support, resilience and forward thinking within the Commission.

Ms Wise continues to ensure the services provided address the essential elements of the reform, whilst promoting industry accountability for transport safety for the community.

Mr Alan James YOUNG, Leonay NSW 2750

For outstanding public service to local government in New South Wales.

Mr Young has worked tirelessly serving local communities through the local government sector for over 43 years. Commencing service at Randwick Council in 1975, he developed a passion for local government which saw him contribute to the Councils of Burwood, Ryde, Lane Cove, Rockdale and Parramatta, before commencing as City Manager (Chief Executive) at Fairfield City Council where he has diligently served since 1999.

Fairfield's community is one of the most multi-culturally diverse and disadvantaged in Australia, and his strategic financial planning, vision and enlightened leadership has ensured the Council has remained financially sustainable whilst providing quality services for the community. He has worked closely with the communities surrounding Fairfield City Council's borders to have a positive impact on the South Western Sydney community as a whole.

He has contributed to the NSW Premier's Priority Growing Healthy Kids in South West Sydney initiative, Housing NSW's Bonnyrigg Living Communities Partnership, the Federal Inter-governmental Sub-Committee on Drugs, and is the Chair of the Western Sydney City Deal General Managers Group. In response to the growing number of refugees resettling in Fairfield he led the development of the Fairfield City Settlement Action Plan in conjunction with about 50 service providers, government agencies and non-government organisations to ensure a coordinated and collaborative approach to settlement services for refugees.

Mr Young has achieved significant outcomes for the Fairfield and broader south-western Sydney communities through wise leadership, his ability to embrace innovation and work successfully with other councils, government departments and agencies in order to address local, regional and even national challenges. He is a highly effective local government leader who has served his community to the highest standard over many years.

Fairfield City Council, in October 2018, was awarded the A R Bluett Memorial Award by Local Government NSW. This award is presented to the Council judged to be the Most Progressive in NSW in the preceding year.

Victoria

Ms Margaret Joy ABBEY, Greensborough VIC 3088

For outstanding public service to local government, and through contributions to the communities of the Murrindindi Shire through the period of recovery after the 2009 Victorian Bushfires.

Ms Abbey has made a long and distinguished contribution to local government and land use planning during her career. Her mentoring and support of other women in local government has been of the highest calibre.

In particular she provided extraordinary leadership of the Murrindindi Shire Council during the very difficult period of recovery from the 2009 bushfires which has had lasting benefits in rebuilding the community.

Ms Abbey has provided dedicated and committed service to the people of Victoria for over 34 years.

Ms Gillian Anne CALLISTER, McKinnon VIC 3204

For outstanding public service through leadership of, and innovation in, policy development and service delivery across a range of portfolios in Victoria.

Ms Callister has made a significant contribution, over more than three decades, to improving public policy and service delivery in Victoria.

She has made a positive difference to the lives of thousands of Victorians by leading reform efforts across a number of key social policy areas, including education, child protection, disability, youth housing, family violence, mental health and public sector leadership.

Ms Callister's dedication and commitment to the community of Victoria is most noteworthy.

Ms Rebecca FALKINGHAM, Elwood VIC 3184

For outstanding public service through innovative policy design and service delivery of public service reform in Victoria.

Ms Falkingham's leadership in driving excellence and innovation in public sector practice has led to new models being used to shape policy in Victoria. This has included significant social policy reform in areas such as the response to family violence and Aboriginal self-determination and Treaty in Victoria.

Ms Falkingham's sustained efforts have been vital in underpinning the successful implementation of, and outcomes generated by, these various policies which have had a positive impact on the lives of people in Victoria.

Dr Jennifer Helen GRAY, Port Melbourne VIC 3207

For outstanding public service in the field of improved animal conservation and modern zoo management in Victoria.

Dr Gray has been dedicated and committed to achievement in the area of wildlife conservation. She has been vital to the transformation of Victoria's three iconic zoological institutions into internationally recognised, world leading zoo-based conservation organisations.

Dr Gray's stewardship has made Zoos Victoria continue to be much-loved by the public and her work has helped to develop the high community profile of the zoos and has enhanced the profile and reputation of the organisation both in Australia and internationally.

Ms Jane Elizabeth HAYWARD AM, Kinglake VIC 3763

For outstanding public service to education in Victoria through the development of bushfire education projects.

Ms Hayward's leadership supported young people and the broader community through the traumatic events of the 2009 Victorian Bushfires, by establishing partnerships and providing services to support the health, wellbeing and education of the Strathewen community, that have continued 10 years on.

Ms Hayward's commitment to those affected by natural disasters continues through her development of a Bushfire Education Project for students at risk of bushfire across Australia.

Mr Vernon HILDITCH, Wodonga VIC 3690

For outstanding public service to education and the support of families in the school community in Victoria.

Mr Hilditch has dedicated over 45 years of service to education in Victoria. He has provided outstanding educational leadership focussing on finding solutions and alternative pathways for vulnerable young people in the regional area of Albury Wodonga.

More broadly, Mr Hilditch has worked across other schools to establish a variety of community partners to mobilise necessary resources to create better outcomes for children and young people. His long commitment to the community of Victoria has been exceptional.

Ms Jacqueline Mary LOWTHER, Mount Waverley VIC 3149

For outstanding public service to education through the promotion of improved outcomes for students in special developmental schools in Victoria.

Ms Lowther is an exemplar of inclusive practices and she has driven the implementation of outstanding curriculum development and pedagogical practice for the Springvale Park Special Developmental School. Her work has ensured that all students with special needs make marked and measurable progress.

As a passionate advocate for specialist education, Ms Lowther has embedded inclusive practice locally and nationally within network schools, in the Differentiated Schools Support Initiative, and through support for mainstream schools in Victoria.

Mr Robert James MARSH RFD, Woodend VIC 3442

For outstanding public service to the property sector in Victoria, and to the development and standards of the valuation profession.

Mr Marsh has driven significant expansion, and scope of responsibility, of the Office of the Valuer-General in Victoria. Undertaking the role of the state's Valuer-General for over ten years he delivered statutory valuation services to the Victorian government and to the broader community.

Mr Marsh has been responsible for leading the development and implementation of major enhancements to the delivery of valuation services and has strongly supported the development of the valuation profession.

Mr David John MARTINE, Brighton VIC 3186

For outstanding public service to social, microeconomic and public sector reform and innovation in Victoria.

Mr Martine has provided outstanding leadership in public sector financial and economic management and policy development that has delivered results which have enhanced health, education and policing services and increased infrastructure funding. His efforts have in turn driven improved outcomes for the wellbeing of families, children and safer communities.

Under Mr Martine's stewardship the Victorian economy, population and labour market have grown, providing government the opportunity to improve services and infrastructure for all Victorians.

Mr David Malcolm PARKES, Surrey Hills VIC 3127

For outstanding public service through the development and delivery of enhanced biodiversity outcomes in Victoria.

Mr Parkes has dedicated his long career to developing a number of biodiversity information products and tools that have revolutionised biodiversity decision-making in Victoria.

His outstanding ability to translate complex natural ecosystems into workable, easily communicated policies have been pivotal to a number of key biodiversity reforms.

Mr Parkes has demonstrated exceptional public service values, including the mentoring of many staff, during his career of over 35 years serving the people of Victoria.

Queensland

Mr Kevin John FLANAGAN, Cabarlah QLD 4352

For outstanding public service in the area of local government in Queensland.

Civil Engineer, Mr Flanagan has been an outstanding servant of the community and leader in his profession through his work with local government in Queensland since 1977. Since 1989 his innovative solutions and strong leadership were responsible for maintaining Toowoomba's uninterrupted water supplies through a decade of drought. He has also led a range of key projects including water and sewerage infrastructure following both the amalgamation of eight Councils in 2008 and damage sustained during the January 2011 floods and the Toowoomba Water Futures Recycling Project. He also led negotiations with the State Government to achieve the \$187 million Wivenhoe Dam to Cressbrook Dam water pipeline. The pipeline opened in October 2010 and has created water security for Toowoomba and the surrounding region. The Water Wise education program which ran in Toowoomba during the drought years and up to the 2010-11 floods was highly successful. Mr Flanagan exemplifies the very best of service to public administration and to the community of Toowoomba.

Ms Fiona Joy GARDINER, Paddington QLD 4064

For outstanding public service through the management of cultural heritage in Queensland.

Ms Gardiner has devoted many years to public service, particularly to the conservation and protection of Queensland's heritage. Having worked with the Queensland Heritage Act 1992 for more than 25 years she has been instrumental in implementing major legislative reform focused on developing and simplifying policy frameworks that protect the state's heritage. She has used her technical expertise to support government decision making and performance. She has been effective in seeking opportunities that raise the profile of, and connect the community to, built heritage in new and innovative ways. She has been instrumental in documenting, assessing, managing and promoting Queensland's historical heritage and under her guidance the Queensland Heritage Register has expanded from 970 places in 1992 to more than 1750 places today. Ms Gardiner has made a significant contribution to ensure that Queensland's cultural heritage is protected for future generations

Ms Julie Ann HULCOMBE, Newmarket QLD 4051

For outstanding public service in the area of allied health reform and access to high quality care in Queensland.

Ms Hulcombe has served the Queensland public health system for over 30 years as a Dietitian, Director of Allied Health and Chief Allied Health Officer. In her 10 years as Chief Allied Health Officer she has led significant innovations in workforce reform, clinical education and training, and research capacity building which have increased patient access to high quality care across Queensland. Workforce reform has been a major focus of her tenure as Chief Allied Health Officer, ensuring that the skills of allied health professionals are fully utilised. She played a key role in the negotiation of the Health Practitioner (Queensland Health) Industrial Agreement in 2007 and was subsequently responsible for the oversight of workforce initiatives including the distribution of \$22 million between for the Queensland Health Practitioners' Model of Care demonstration projects. At a national level she has been a major contributor to the profession of nutrition and dietetics serving two terms as President of the Dietitians' Association of Australia (DAA) from 2005-2009. Throughout her career Ms Hulcombe has championed the contribution that allied health professionals can make to the delivery of high quality, cost effective health care.

Dr Sharon Lee MULLINS, Chelmer QLD 4068

For outstanding public service through education and training plans for youth in Queensland.

Dr Mullins has served in the Queensland public service for over 35 years. Since 2016, and most recently she has directed her efforts towards the implementation of the Queensland Government's Youth Engagement Plan. Under her leadership, the Youth Engagement Plan has established a Regional Youth Engagement Hub in every education region with the hubs working in partnership with government agencies, schools, registered training organisation, community-based organisations and other stakeholders to help young people to re-engage with education, training or employment. She has also been involved in the establishment of a Youth Engagement Alliance to facilitate collaboration between a range of government and non-government agencies to improve the participation of vulnerable youth in education. The impact of Dr Mullins' establishment and implementation of the youth engagement policy agenda has realised immediate outcomes for young Queenslanders with more than 4000 participating in education or training in 2016 and over 5600 re-engaged in 2017.

Mrs Michelle Louise PARKER, Murarrie QLD 4172

For outstanding public service through the development of domestic and family violence prevention initiatives in Queensland.

Since 2014 Ms Parker has been instrumental in the development and implementation of one of the most significant and comprehensive reforms of services, systems and culture in Queensland's recent history. As Director of the Secretariat to the Special Taskforce on Domestic and Family Violence Queensland she managed the extensive consultation process undertaken by the Taskforce. She has also been a key researcher and author of the resulting report 'Not Now, Not Ever: Putting an End to Domestic and Family Violence in Queensland'. Over the course of the Taskforce's inquiry she coordinated a small team to collect, analyse and summarise over 2000 submissions, opinions and meeting outcomes to inform the Taskforce in its deliberations. She also led the development of the Queensland Government's response to the Report as well as being a key architect of the Government's 'Stop the Hurting - End Domestic Violence' campaign. Ms Parker's commitment and significant contributions to the effort to reduce and prevent family and domestic violence in the Queensland community are most noteworthy.

Ms Mary Margaret WEAVER, Petrie Terrace QLD 4000

For outstanding public service through a range of executive service support roles in Queensland.

Ms Weaver has dedicated over 30 years of service to public administration and to the community of Queensland Government. She has served at the State Library of Queensland, at the Tertiary Entrance Procedures Authority, the Queensland Studies Authority, the Department of Education and the Arts, the Department of the Premier and Cabinet, and more recently, at the Department of Transport and Main Roads. Her knowledge and expertise in community engagement and government, along with her experience in managing diverse people and teams, relationships and deadlines is rarely matched. Across the length of her service, she has led and mentored several teams to deliver high performing executive service to support two Premiers, six Directors-General and seven Ministers. Throughout her time at the Department of the Premier and Cabinet she was instrumental in the creation of a style guide that is still used today across the Queensland Government as a best practice manual. Ms Weaver's contribution across Government has been outstanding and has positively impacted on her colleagues and the broader Queensland community.

South Australia

Mr Francis Newman BRENNAN, Millicent SA 5280

For outstanding public service to local government and planning in South Australia.

Mr Brennan commenced his career in public service in 1979 initially serving with the District Council of Millicent as a Town Planner and Technical Officer, and being appointed as Council's Chief Executive Officer in 1988, a position he held until 1997 when the Council amalgamated. In 1997 he was appointed as the inaugural Chief Executive Officer of the newly amalgamated Wattle Range Council, a position he held until 2013.

In addition to undertaking his normal duties with Council, he also contributed to the greater region and the state through membership of various boards and committees including the South East Regional Health Board, the Establishing and Managing Commercial Forest Plantations inter-governmental working group and the Environmental Management Code of Practice for Wineries and Distilleries inter-governmental working group. He was a ministerial appointee to the South East Catchment Water Management Board and a ministerial appointee to the board of Zero Waste SA.

Since 2013 he has held the position of Presiding Member of the South East Natural Resource Management Board, as a member and Presiding Member of the South Eastern Water Conservation and Drainage Board, and Presiding Member of the Naracoorte Lucindale Council's Development Assessment Panel.

During his career his unwavering support of staff, and his consistent willingness to provide professional advice to Council, has led to significant benefits for the South East region. In this work, Mr Brennan has exhibited excellence in his advocacy and management which has in turn improved the delivery of services for the community of South Australia.

Professor Mehdi DOROUDI, Highgate SA 5063

For outstanding public service through the advancement of science to inform policy, and to the management of primary industries in South Australia.

Professor Doroudi has made a significant contribution to support the sustainable development and management of fisheries and aquaculture. He has been a strong advocate for advancing science to inform policy and management, and support economic growth of primary industries in South Australia.

During his public administration career spanning more than 29 years he has demonstrated excellence across all aspects of primary industries including agriculture, food, fisheries, aquatic animal health and welfare, biosecurity, forestry, natural resource management and marine conservation. He has provided strong leadership skills in a range of Senior Public Sector Executive positions across diverse, and at times, challenging portfolios.

He has been vital in developing sustainable fisheries and aquaculture management in Australia and overseas, through the establishment of collaborative research partnerships, engaging with industry to build capacity, leading policy development to underpin sustainable resources management, and facilitating the establishment of specific training and development to support industry needs.

He is currently Deputy Chief Executive of the Department of Primary Industries and Regions SA (PIRSA) responsible for leading and influencing the Department to achieve legislative, policy, management, research and development outcomes that will support the ecologically sustainable growth of agriculture, food, forestry, fisheries and aquaculture in South Australia.

Professor Doroudi has led a strong multi-agency approach and has demonstrated a best-practice model to how government can assist and support industry and his considerable experience and skills in achieving positive results to the benefit of all parties involved is highly commendable.

Ms Geraldine MITRA, SA

For outstanding public service through the implementation of the National Disability Insurance Scheme in South Australia.

Ms Mitra has made a significant contribution to ensure the successful establishment of the Australian first employee-led Public Service Mutual in the context of a rapidly changing disability sector in her role as Executive Director of Disability South Australia.

She advocated on behalf of staff and clients and led a large project team of 15 staff, and over 100 allied health employees, through a radical reform in response to the National Disability Insurance Scheme (NDIS), as well as navigating them through unknown territory to form an Australian first.

Her dedication to delivering high quality service allowed her to consider the idea of a Public Service Mutual and drove the idea to where it could be developed further. Since then she has guided the process and allowed staff to prepare to take the reins of a project which has the potential to pave the way for massive change in public sector service delivery in South Australia.

Ms Mitra is passionate about the development of effective service systems that have a positive impact on people's lives, and it is her knowledge of the private and public sectors that have allowed her to create the Mutual as a meaningful business to drive the project into reality.

Australian Capital Territory

Mrs Glynis Helen STEWARD, Ngunnawal ACT 2913

For outstanding public service to education in the Australian Capital Territory.

Ms Steward has been teaching for more than 40 years and in 2012 she became one of the first teachers in Australia to be nationally certified at the lead career stage of the Australian Professional Standards for Teachers. She has also been certified as a Highly Accomplished and Lead Teacher (HALT), a mark of distinction identifying expertise as an educator. She is one of only 154 Lead Teachers who are certified to practice at the highest level.

To become a Lead Teacher she collated and annotated evidence of her practice and particularly the impact she had on student outcomes. Overall she evidenced 37 areas of expertise in a portfolio which was rigorously and independently assessed.

In her role as impact coach she leads the teacher teams of years 3/4 as well as 5/6 at Evatt Primary School in Canberra to collaboratively improve their practice with regard to data collection, interpretation and subsequent pedagogy. To this effect she worked with colleagues to analyse student results by applying John Hattie's research. In a particularly noteworthy project, she focused on the so-called 'Hattie effect sizes', which quantify the effect different interventions have on student learning.

She shared her findings with her colleagues to coach and upskill them about how the research can improve student learning. Overall, this resulted in considerable growth for all students of the teacher team.

At Evatt Primary School she continues as a classroom teacher as this is where she has the biggest impact on her students. She lives and breathes the idea that education is not merely about numbers and school results, but about every child, every day, in every classroom.

Ms Steward's positive and constructive mindset is inspiring and contagious and she is passionate about education and sharing her skills to the benefit of children in the Australian Capital Territory.

Ms Meredith Lily WHITTEN, Bruce ACT 5617

For outstanding public service to organisational integrity and capability in the disability sector in the Australian Capital Territory.

Ms Whitten has had a distinguished public service career spanning over 30 years. During this time she has driven reforms to improve organisational integrity and capability in key frontline service delivery areas including child protection and disability. Her experience in policy development and program delivery have been crucial in executing key government policies to improve the lives of vulnerable people.

In 2004 she played a key role in the review *'Territory as a Parent: Review of the safety of children in care in the ACT and of child protection management'* by the Commissioner for Public Administration. Following the review she led the implementation of critical reforms within the Department of Disability, Housing and Community Services. Most significantly was the development and implementation of the first internal review function within the Department with the establishment of the Advocacy, Review and Quality Unit. The Unit provided robust, respectful and independent advice to the Chief Executive on practices within the Department and improvements that could be made through the systemic analysis of responses to complaints.

From 2013 to 2016 Ms Whitten led the transition of Disability ACT and Therapy ACT clients and staff into the National Disability Insurance Scheme (NDIS). The ACT was the first whole of jurisdiction site to roll out the NDIS trial which involved the transition of 5,000 eligible people from existing disability and therapy services provided and funded by the ACT Government into the NDIS. It also involved the transition of 300 staff as the ACT Government phased out direct service delivery.

Dr Loretta Maria ZAMPROGNO, QLD

For outstanding public service to the law, and to legal education, in the Australian Capital Territory.

Dr Zamprogno was the first female Deputy Chief Solicitor of the ACT Government Solicitor's Office (ACTGS), specialising in procurement, contracting, commercial and property law matters, and acting for Australian Capital Territory Government clients.

She has been a probity adviser on most major ACT projects and was an inaugural member of the ACT Government Procurement Board. In 2002 she was a recipient of the inaugural ACT Commissioner for Public Administration Award for outstanding legal advice and services to the ACT Government and its agencies.

In 2004 she was made an Adjunct Professor at the University of Canberra and in 2006 was received an Outstanding Supervision of a Graduate on the 2006 ACTPS Graduate Development Program award. Prior to 1997 she was the Commercial Practice Co-ordinator and Lecturer at the Legal workshop for five and a half years and in 1996 she co-initiated the first joint Commercial and Government Law Electives program to teach government tendering and contracting.

She maintains a keen interest in legal training and has been a guest lecturer at the University of Canberra Law School, the Legal Workshop and the University of Wollongong practical legal training courses.

Dr Zamprogno has authored numerous articles and presentations to ACT Government agencies as well as publishing articles and given presentations to organisations outside the ACT Government. Throughout her legal career, Dr Zamprogno has actively contributed to and worked on several ACT Law Society Committees. She has provided committed and dedicated public service to the community of the ACT over many years.

Northern Territory

Ms Marion Isobel GUPPY, Brinkin NT 0810

For outstanding public service to the education sector in the Northern Territory.

Ms Guppy commenced her teaching career in 1978 in country Victoria at Nhill High School. In 1983, she accepted a teaching position in Tennant Creek located in the centre of the Northern Territory. Over her years of service she has demonstrated leadership in a diverse range of contexts and positions across the Northern Territory. She has been a teacher, principal, regional and secondary education Executive Director and, since 2015, the Deputy Chief Executive for the Northern Territory Department of Education. In this role she has been instrumental in the Department's development of its Education NT Strategic Framework. She was also instrumental in the transformation of Darwin High School from a comprehensive High School to a Senior Secondary School. The transformation of the premier comprehensive school in the Northern Territory into a highly regarded, nationally competitive senior school in three years was achieved as a result of her vision for excellence in learning and teaching, and the promotion of the school through productive partnerships with the community. In all aspects of her work Ms Guppy's passion for education and commitment to improving the outcomes of children and young people in the Northern Territory was strongly evident.

Mr Stephen Craig LYONS, NT

For outstanding public service through the management of office services in the Northern Territory.

Details unavailable at the request of recipient.

AUSTRALIAN POLICE MEDAL (APM)

Federal

Detective Superintendent Jason Nicholas KENNEDY,

Detective Superintendent Kennedy commenced with the Australian Federal Police (AFP) in February 1991 as part of the AFP Undergraduate Program. On completing the Program he undertook recruit training at the AFP College graduating as a Constable before commencing in ACT Policing.

The majority of his career has been dedicated to operational roles within ACT Policing where he worked in numerous portfolios and operations. These have included General Duties, Traffic Operations, Criminal Investigations, Homicide Investigations, Collision Investigation and Reconstruction, Community Safety, Ministerial, Station OIC and District Superintendent. He is currently the Superintendent responsible for the ACT Policing Futures Program.

He deployed overseas as a member of the 65th Contingent to Cyprus in 2001, and as part of Operation Alliance, the AFP's response to the 2002 Bali Bombings. He also undertook a secondment to Christmas Island as the Officer In Charge in 2012. He attained the designation of Detective in 1999, was promoted to the rank of Detective Sergeant in 2002, and the rank of Detective Superintendent in 2018.

Detective Superintendent Kennedy has also served with National Operations, in the Professional Standards and Intelligence Security Investigations portfolios. He is dedicated to Community Policing, and the wider AFP, and his commitment to the community of the Australian Capital Territory is most noteworthy.

Detective Superintendent Terry VENCHIARUTTI,

Superintendent Venchiarutti commenced with the Australian Federal Police (AFP) on its inception in 1979 on transfer from the then Commonwealth Police. He served in the Eastern Region of Sydney.

His dedication to policing, both nationally and internationally, has seen him deployed as the AFP's Senior Liaison Officer to Italy in 1994 and to the Netherlands in 2000. He was promoted to Sergeant whilst working in National Operations in Sydney and was subsequently promoted to the rank of Superintendent in 2005.

During his career he has worked on a number of significant AFP investigations, including Operations DYKE, PENDENNIS-EDEN and OCTANS. He has worked in numerous policing roles throughout the AFP, including Airport Policing, Organised Crime, Counter-Terrorism and was a visiting fellow at the Australian Institute of Police Management. He was also deployed as a Senior Investigator to the then National Crime Authority in 1990 and the New South Wales Crime Commission in 2004. More recently he was the Senior Police Officer with the Royal Commission into Institutional Response to Child Sexual Abuse.

Superintendent Venchiarutti has been a committed officer throughout his career spanning 40 years and has brought great credit on himself and that of the Australian Federal Police.

New South Wales

Detective Superintendent Darren Murray BENNETT,

Detective Superintendent Bennett joined the New South Wales Police Force in 1986 and was confirmed as a Constable at the Wagga Wagga Patrol. He then transferred to the Kings Cross Patrol and into his chosen career path of criminal investigation.

He was promoted to the rank of Inspector in 2003 at Redfern Local Area Command in the role of Crime Manager, and in 2005 he was promoted to the rank of Chief Inspector at the Brisbane Local Area Command.

In 2010 he was promoted to Superintendent, Newtown Local Area Commander. Since that time, he has relieved in Senior Executive roles for both the Police Transport Command and Counter Terrorism Command. From 2015 he has performed duties in his current role as Commander Terrorism Investigation Unit. In this role he has been integral to high-profile counter terrorism related operations including Operation Appleby.

He currently holds the role of National Counter Terrorism Investigations Capability Advisor and has completed the Leadership in Counter Terrorism Program. He developed the Australia-New Zealand Counter-Terrorism Committee (ANZCTC) Multi-Jurisdictional Preventative CT Investigation Protocol and is currently the Co-Ordinator of Exercise Northern Harrier.

Superintendent Bennett is an accomplished police commander and has provided dedicated service to the people of New South Wales for over 31 years.

Sergeant Philip Joseph ELLIOTT,

Sergeant Elliott joined the New South Wales Police Force (NSWPF) in 1986 and was confirmed as a Constable at the Mona Vale Police Station. He predominantly performed general duty roles in the Chatswood area until 1990 when he transferred to the Chatswood Crime Scene Unit. He has since dedicated his entire career to Crime Scene Investigation, performing duties in various locations within the Crime Scene Command. He was promoted to the rank of Sergeant in 2006.

He is the most experienced operational forensic supervisor in New South Wales, and has attended countless crime scenes. As a qualified Disaster Victim Identification (DVI) Co-ordinator, he has been tasked to many high-profile crime and disaster incidents including the 1996 Port Arthur shootings in Tasmania, the 2005 Indian Ocean Tsunami in Thailand, and in 2006 he travelled to Baghdad, Iraq as part of a NSWPF team to investigate the fatal shooting of a member of the Australian Defence Force.

Further noteworthy forensic investigations he has undertaken include the bushfires in the Wentworth Falls and Casula areas, and leading a team of forensic investigators into the Quakers Hill Nursing Home Fire and the Rozelle convenience store fire. He is recognised by the Australasian Forensic Field Sciences Accreditation Board as an expert in Methodology of Crime Scene Investigation.

Sergeant Elliott is also considered an expert in bomb scene examination and structural and wildfire investigation who has served the NSWPF and the wider community for over 31 years.

Detective Superintendent Kenneth James FINCH,

Detective Superintendent Finch joined the New South Wales Police Force (NSWPF) in 1977 as a Police Cadet and was confirmed as a Constable at Hurstville Police Station. He is one of the longest serving officers at the rank of Superintendent and has held a long and distinguished career in various areas of policing including prosecuting, as a Local Area Commander and criminal investigation, leading the Firearms and Organised Crime Squad and the Organised Crime Directorate.

He worked in criminal investigation in the Inner West of Sydney, and the Criminal Investigation Branch during the 1980s, and he served as a Police Prosecutor within the Riverina region from 1990 until 1997, and was promoted to the rank of Inspector, Duty officer in the Wagga Wagga Local Area Command in 1999. In 2000, he was promoted to his current rank of Commander, Griffith Local Area Command. He has since held the role of Commander at many Commands including Goulburn Local Area Command, the Special Crime Unit and Investigations Unit, Professional Standards Command, Newtown and The Rocks Local Area Commands.

He has continued in Commander roles in State Crime Command as the Director of the Organised Crime Directorate where he successfully managed the operational activities and administration of all 6 Crime Squads within that Directorate, including the Gangs squad, Organised Crime Squad, Middle Eastern Organised Crime Squad, Firearms Squad, Drug Squad and Operation Polaris.

During his career he has managed many high-risk incidents and natural disasters and has performed exceptionally well as Commander for high profile and public order events within the Sydney CBD including Operation Seta (Cronulla riots), APEC 2007 and as Forward Commander for New Year's Eve in the Sydney/The Rocks precinct for six consecutive years. He was awarded Commissioner's Unit Citations for his work during Operation Seta, and Strike Force Maxworthy (an investigation resulting in the dismantling of a crime syndicate illegally importing hand guns into Australia). In 2017 he became the inaugural Commander of the Covert Services Command, State Intelligence Command.

Detective Superintendent Finch is an accomplished police commander who has provided over 39 years of service to the New South Wales Police Force and the people of New South Wales.

Chief Inspector Paul Philip FOWNES OAM,

Chief Inspector Fownes joined the New South Wales Police Force (NSWPF) in 1986 and was confirmed as a Constable at the Maroubra Police Station. He then served in General Duties, Special Operations Group from 1987 to 1996. In 1996 he was transferred into the Highway Patrol Command initially at Maroubra, and then Daceyville, where he was promoted to the rank of Sergeant in 1999 before moving to Randwick and then to Botany Bay Local Area Command where he continued as the Team Leader.

He has contributed much to the community of the Eastern Suburbs with his passion for safe roads and communities including road safety operations, and the development of driver education programs in tandem with the Eastern Suburbs PCYC. He was also a key presenter with the Traffic Offenders Course in the Eastern Beaches area and an avid Surf Life Saving Club member at the South Maroubra Surf Club, where he has been involved with the Club for over 33 years including 14 years as President.

In 2010 he was promoted to his current rank at the Redfern Local Area Command where he performed the role of Duty Officer. In 2012 he was transferred to the newly created Central Metropolitan Region Traffic Tactician position, where he remains today. In this role he has been commended for his planning and execution of traffic management at major events including New Years Eve, the City to Surf and Mardi Gras events in the Sydney CBD. He was also instrumental in the development and ongoing review of the NSW Police Standard Operating Procedures (SOP's) for the Emergency Medical Transfer (organ transplant) program throughout New South Wales.

Chief Inspector Fownes is an accomplished and respected police commander who has dedicated over 31 years of service to the NSWPF and the community of New South Wales.

Superintendent David Andrew JOHNSON,

Superintendent Johnson joined the New South Wales Police Force in 1985 and was confirmed as a Constable at the Petersham Police Station. He performed general duties policing from 1986 until 1991 at Petersham and then at Ashfield Police Stations before being seconded to the Australian Bureau of Criminal Intelligence (ABCI) in Canberra for the next 3 years.

He was promoted to Sergeant in 1995 at the State Intelligence Group and in 1997 returned to Canberra, where he was responsible in facilitating the exchange of criminal intelligence between all state and national policing jurisdictions and working closely with the FBI, DEA and foreign diplomatic representatives.

During his career he has been seconded to numerous Task Force investigations including Task Force Air (Ivan Milat), Task Force Colo (paedophile syndicates) and the investigation review into the murder of Sydney underworld figure Angelo Duros. On returning to Sydney in 2002 he was promoted to the rank of Inspector in the Operational Information Agency where he managed the Pawnbrokers Unit, the Child Protection Register and the Missing Persons Unit. In 2005 he was appointed the Project Director for the Computer Aid Dispatch (CAD), Project at the time, rank of Superintendent. He received a Commissioner's Commendation when rolled out in 2007.

In 2008 he was promoted to the rank of superintendent performing the role of General Manager, Business Technical Services, Client Services Field. From 2012 he was Commander of the Ashfield Local Area Command and in 2018 he was appointed as the inaugural Burwood Police Area Commander.

Superintendent Johnson is an accomplished Police Commander who has provided dedicated service to the people of New South Wales for over 33 years.

Detective Superintendent Dean Raymond SMITH,

Superintendent Smith joined the New South Wales Police Force in 1988 and was confirmed as a Constable at Sutherland Police Station. He performed general duties at the Sutherland Police Station and shortly after moved into criminal investigation duties at the same location.

In 1994 he transferred to the Drug Enforcement Agency and later the Organised Crime Squad where he performed criminal investigations into major crime syndicates. At the completion of a secondment at the Olympics Security Command in 2000, he transferred into the position of Team Leader at the Georges River Target Action Group. In 2002 he was promoted to the rank of Senior Sergeant at Wollongong Local Area Command in the role of Crime Co-Ordinator where in 2003 he was the lead Investigator at the Waterfall Train Disaster.

He was promoted to the rank of Inspector as Duty Officer and later Crime Manager at the Cootamundra Local Area Command before transferring to the role of Operations Manager, Southern Region from 2012 to 2014. In 2014 he was promoted to the rank of Superintendent, Operations Manager, North West Metropolitan Region where he remained until 2017. He was then transferred to the NSW Dog Squad and in late 2017 he was appointed to the position of Commander, Lake Illawarra Police District Command. In this role, he has had an immediate impact with the Aboriginal and culturally and linguistically diverse (CALD) communities within the district.

Superintendent Smith leads by example with a work ethic equal to the very best in the New South Wales Police Force and he has provided dedicated service to the people of New South Wales for over 30 years.

Assistant Commissioner Gelina TALBOT,

Assistant Commissioner Talbot joined the New South Wales Police Force in 1990 and was confirmed as Constable at Kings Cross Police Station. She undertook general duties from 1990 to 2007 at various metropolitan and regional New South Wales Commands including a secondment to the New South Wales Department of Premier and Cabinet as a project officer for Crime Prevention Partnerships.

She was promoted to the Inspector in 2005 at the Leichhardt Local Area Command as a Duty Officer and in 2009 performed roles in the Human Resource Command and as Human Resource Manager at the Central Metropolitan Region where she was responsible for providing guidance and support to 16 HR Duty Officers and Local Area Commanders across the Region.

In 2013 she relieved as a Local Area Commander across many Commands in the Central Metropolitan Region before being appointed as Commander of the Barwon Local Area Command, Western Region. In that time, she successfully managed escalating public order issues relating to coal mine and coal seam gas operations.

In 2015 she transferred to the role of Staff Officer to the Deputy Commissioner, Specialist Operations and in 2016 became the substantive Commander of the Green Valley Local Area Command. In 2016 she became the Commander of the Liverpool City Police Area Command, before being seconded in 2017 to the position of Commander, Human Resources Command. Here she was integral to the success of the Commissioner's Re-engineering Program of the Force.

She was appointed as Assistant Commissioner, Professional Standards Command in 2018 and has made significant contributions to the safety of metropolitan and regional communities as Commander of Police Commands.

Assistant Commissioner Talbot is an accomplished Police Commander who has provided dedicated service to the people of New South Wales for over 28 years.

Chief Superintendent Scott Andrew WHYTE,

Chief Superintendent Whyte joined the New South Wales Police Force in 1990 and was confirmed as a Constable at Bankstown Local Area Command. From 1990, he served in investigation duties at Bankstown and Auburn Police Stations until 1998 when he was seconded to perform roles in the New South Wales Police Association.

In 2001 he transferred to Miranda Police Station where he again worked in criminal investigation. In 2004 he transferred to Marrickville Police Station and was promoted to the rank of Detective Sergeant. He was later selected by the Commissioner and Deputy Commissioner of the day to investigate systemic indecent and sexual assaults within the New South Wales Fire Brigade.

He has been the lead on multiple strike forces that have successfully resulted in substantial convictions of offenders charged with serious offences throughout south and south-western Sydney. In 2007 he was promoted to the rank of Inspector, performing the role of Duty Officer at the Surry Hills Local Area Command and in 2008 was appointed to the role of Crime Manager, Ashfield Local Area Command and later as Crime Manager of Flemington Local Area Command.

In 2011 he became Operations Co-ordinator, Gangs Squad, State Crime Command where he developed and led Strike Force Kinnara. This investigation led to the arrest of 45 members of Outlaw Motor Cycle Gang (OMCG) culminating in over 150 charges being laid. He also led multiple OMCG related investigations.

In 2013 he was promoted to the rank of Superintendent and performed the role of Commander, Rosehill Local Area Command for the next four years before transferring to the position of Commander, Bankstown Local Area Command. In 2018 he was appointed as the Chief of Staff to the New South Wales Police Commissioner.

Chief Superintendent Whyte is an accomplished Police Commander who has provided dedicated service to the people of New South Wales for over 28 years.

Victoria

Superintendent Charles Thomas ALLEN,

Superintendent Allen joined Victoria Police (VICPOL) in 1982 and served in a range of general duties positions in the Melbourne metropolitan area. He then worked for 12 years as an investigator at Dandenong Criminal Investigations Unit and the Homicide Squad. Whilst serving in the Recruiting Services Branch he led system change identifying and rectifying systemic gender bias which led to significant attraction and recruitment of women into VICPOL. In 2008 he assumed the role of Local Area Commander at Dandenong where he helped lead the community through a difficult period when South Sudanese settlement was at the forefront of community disharmony. In 2003 he became a community leader and social change agent for VICPOL. He developed expertise in problem solving approaches to social issues and sought to activate police as social leaders. He was promoted to Superintendent in 2014 within the Priority and Safer Communities Division where he has driven a five to ten year change program for all police officers to value effective community engagement. Superintendent Allen has provided both dedicated and committed service to VICPOL, and the community of Victoria, for over 36 years.

Superintendent Alison Catherine BOYES,

Superintendent Boyes joined Victoria Police (VICPOL) in 1983 and served in a range of general duties roles. She was a Detective Senior Constable at Hawthorn Criminal Investigation Branch from 1989 to 1996 before being promoted to a Sergeant's position at the Melbourne City Police Station where she served until July 2001. She was then promoted to a Senior Sergeant role. In 2006 she attained the rank of Inspector at the Human Resource Department's Workforce Sustainability Division. In response to the Black Saturday Bushfire emergency of February 2009 she took over management of the Major Event Planning Unit as part of the Strategic Bushfire Resource Coordination Team. In 2011 she transferred to VICPOL's Leadership and Career Development Division where she was instrumental in a review of the People Development Command. This led to her having an integral role in the establishment of the Learning, Development and Standards Division. She gained promotion in 2015 to Superintendent at the Transit Safety Division (TSD) where she was responsible for managing over 600 personnel in the Transit Local Area Commands North, West, Investigation and Response areas. Here she established the Transit and Public Safety Command's Women's Network in 2016. Superintendent Boyes has greatly contributed to the development and future of VICPOL through her many years of distinguished service.

Acting Inspector Patricia Maree DUKE,

Acting Inspector Duke joined Victoria Police in 1977 upon graduation she went to the Nunawading Women Police Division, later being assigned to the Hamilton Women Police Division, where she was one of only two policewomen in the Western District of Victoria. In 1983 she returned to Melbourne to become one of the first policewomen to be gazetted to the Russell Street Crime Car Squad. Whilst at the Squad she received a commendation for creating a successful theft from motor vehicle program. In 1998 she was promoted to the Russell Street Community Police Squad where she initiated a successful multi-agency response to violence and neglect against children, whereby all parties involved in incidents met, formulating appropriate response plans. Acting Inspector has over 30 years experience dealing with sexual assault and child abuse victim complaints and investigation. In 2012 she transferred to a Senior Sergeant role at Melbourne West Police Station, the largest police station in Victoria. Throughout her career she has also gained extensive experience in the training, preparation and responding to emergency management incidents throughout Victoria. Acting Inspector Duke most ably demonstrates VICPOL's values and behaviours which she has paved the way for others to follow and serve their community.

Superintendent Peter Geoffrey LARDNER,

Superintendent Larder joined Victoria Police (VICPOL) in 1986; serving in Melbourne's north-eastern suburbs and in rural Victoria. As a detective he worked in local Criminal Investigation Units and a variety of Crime Command areas, such as the Child Exploitation Squad. As a Senior Sergeant with the Corporate Management Review Division, he was responsible for Victoria Police's risk management processes and was involved in high level reviews that drove significant organisational change.

At Inspector rank, he was the Local Read Commander for the municipalities of Yarra Ranges and Banyule. In 2005, as a member of the Service Delivery Model Project Team, he conducted a review into how Victoria Police delivered services to local communities; developing a contemporary principles-based approach to policing.

In 2009, he was promoted to Superintendent at the Civil Law Division, where he managed complex litigation matters. During the same period, as the State Capability Adviser for Planning, then Operations, he was a significant contributor to enhancements to Victoria Police's Emergency Management capability.

In 2013, as the Senior Investigating Officer, he successfully led Taskforce Keel; an investigation into one of the most significant corruption matters Victoria Police has confronted. He has also been in charge of Southern Metro Region Division 1 and Southern Metro Region Support Services.

In 2017, Superintendent Lardner took carriage of the Staff Allocation Model; delivering a sophisticated approach to how Victoria Police allocates its resources.

Throughout his career, Superintendent Lardner has conducted numerous highly sensitive internal investigations and performed the role of a Discipline Inquiry Officer. Consistent with this theme, in 2018, he assumed leadership of Taskforce Salus striving to ensure that Victoria Police is a safe working environment, free of inappropriate sexual behaviours and discrimination.

Inspector Danielle Marie LEEMON,

Inspector Leemon joined Victoria Police (VICPOL) in 1995 and performed duties across an array of work-units including within the inner northern corridor, at the NCA (Surveillance Unit), and with the Diamond Creek Sexual Offence and Child Abuse Unit (SOCAU). As a first responder within the Sexual Offence and Child Abuse Unit, she demonstrated dedication, empathy and professionalism towards victims and their families. In 2009 she took on the role as a divisional Family Violence Advisor where she was pivotal in implementing necessary reporting and investigative change and shifting member opinion of interfamilial crime whilst engaging and obtaining commitment from stakeholders. In 2013 she was promoted to Senior Sergeant at the Transit Public Safety Command (TPSC) Transit Police Division and in 2017 she attained the rank of Inspector within Road Policing Command taking up a role in the Drug and Alcohol Section. Here she is responsible for implementing enhanced training, acquiring media opportunities to provide exposure and education in relation to road trauma, and guiding cross-agency relationships whilst having overall management of a large and diverse work unit. Inspector Leemon is an active supporter of the development and empowerment of women within VICPOL and is a highly valued role model and community member.

Inspector Stephen John MUTTON,

Inspector Mutton commenced his career with Victoria Police (VICPOL) in 1979 and performed general policing duties at Force Reserve, Altona North, Flemington and Laverton Police Stations. He also served at the Traffic Operations Group at Werribee and with Police Communications. In 1989 he was promoted to the rank of Sergeant and went on to perform supervisory duties at Altona North Police Station. In 1996 he achieved the rank of Senior Sergeant at the Force Response Division and in 2001 he returned to general policing taking up a role in the then Region 1 (Melbourne and surrounds). In 2003 he gained promotion to the District Inspector's position in Region 1 and also performed duties in the Region's Planning and Information and Continuous Improvement areas. He remained within Region 1 and later at North West Metro performing various roles until 2012, when he took up the role of Inspector at Melton Police Service Area. In 2014 he transferred to his current role as the Community Engagement Inspector at North West Metro where he provides strategic support to all North West Metro Region Divisions in relation to matters pertaining to Culturally and Linguistically Diverse community engagement. Inspector Mutton has provided almost 40 years of dedicated service to VICPOL and to improving the lives of the community of Victoria.

Senior Sergeant Steven Thomas ROSEWARNE,

Senior Sergeant Rosewarne commenced with Victoria Police (VICPOL) in 1977 as a cadet before graduating as a Police Officer in 1979. He then went on to serve at Force Reserve, Fitzroy and Richmond Police Stations and was promoted to Senior Constable in 1984. In he transferred to the Prosecutions Division and was promoted to Sergeant in 1988. He then took up a supervisor's position at the Traffic Management Unit based at Dandenong. In 1996 he transferred to the Victoria Police Academy as an instructor at the Supervisory Training Unit (STU). During his time he shared the establishment, set-up and delivery roles for the first Victoria Police Brief Management Course for Senior Sergeants and Sergeants. He also instructed potential front-line supervisors, in Emergency Management, Road Trauma based Traffic Policing, Brief Management and the Roles of a Supervisor. In 1998 he was promoted to the rank of Senior Sergeant and in 2001 he returned to general policing as the Officer in Charge of the Boronia Police Station where he remained until he took up the role as the Traffic Advisor for Region 4, Division 2. In addition to his police work Senior Sergeant Rosewarne is involved with a number of community groups, and in 2017 was named Stonington Council's Citizen of the Year for his ongoing support to children suffering life threatening illness.

Commander Neville Leigh TAYLOR,

Commander Taylor commenced his service with Victoria Police (VICPOL) in 1978 and served at City West and Morwell Police Stations. He was promoted to Senior Constable in 1984 and transferred to the Morwell Criminal Investigation Branch (CIB). On gaining promotion to Sergeant in 1989 he served at Carlton Police Station and in 1991 transferred into the role of Detective Sergeant at the State Crime Co-Ordination Office. He later transferred to Box Hill CIB and then to Detective Training School in 1996 taking up a role as an instructor. He was promoted to Senior Sergeant at the Force Response Unit in 1999, later transferring in 2000 to the Ethical Standards Department's Corruption Investigation Division. In 2002 he was promoted to an Inspector at the Commonwealth Games Planning Office (CGPO). The CGPO was established by Victoria Police to prepare the policing plan for the Melbourne 2006 Commonwealth Games. At the conclusion of the project he transferred to Southern Metro Region. He was promoted to the rank of Superintendent in 2008 as the Divisional Commander based in Morwell, and in 2010 he transferred to Road Policing Command, where he introduced significant organisational Road Policing structure changes. In 2015 he commenced a visiting fellowship role at the Australian Institute for Police Management (AIPM) and was subsequently promoted to the rank of Commander, at the Capability Development Group in 2017. Commander Taylor has, through his various roles, established internal and external relationships, both nationally and internationally, resulting in improved development opportunities for VICPOL, which ultimately benefits the community of Victoria.

Queensland

Superintendent Darryl R JOHNSON,

Superintendent Johnson commenced his career with Queensland Police in 1982 and has demonstrated outstanding dedication and commitment to criminal investigation, leadership and operational policing practice, culminating in his appointment as District Officer in command of the Sunshine Coast District. He has served in a range of communities across the state including at Brisbane, Mount Isa, Burketown, Dalby and Toowoomba. He also served with distinction as the Commander of the Security and Counter Terrorism section with state-wide responsibility. He is a valued member of the senior management team in the Central Region and has used his skills, knowledge and leadership in relieving appointments as Assistant Commissioner. Additionally he is actively involved in community activities, including surf lifesaving. Superintendent Johnson is recognised for his leadership and commitment to protecting the safety of the community of Queensland throughout his long career.

Inspector Monique Louise RALPH,

Inspector Ralph exemplifies the personal and professional characteristics sought in today's leaders in modern law enforcement. Her considerable experience in the field of operational policing is complimented by her proven track record in corporate areas within the Queensland Police Service. In her position as the Support Services Inspector in the Far North District, she is the District Champion for the Our People Matter strategy. In this role she continues to work tirelessly in furtherance of the aims of the policy in order to make the Queensland Police Service and, in particular, the Far North District, a safer and healthier place. Inspector Ralph has earned the praise of her peers and superiors alike in her enthusiastic embracing of a wide variety of initiatives and programs aimed at enhancing the policing experience for her colleagues, and for the community of Queensland.

Detective Inspector Jonathan Patrick ROUSE,

Detective Inspector Rouse has demonstrated outstanding dedication and commitment during his career with the Queensland Police Service. He is recognised for his leadership and excellence in online child sexual offences investigations, improving capability and training, particularly in the area of Child Safety. He has served in a range of policing appointments throughout his career in each of which he has developed and fostered innovation in policing practices. In the role of Operations Manager, Child Safety and Sexual Crime Group, State Crime Command, he has forged strong trust relationships with external clients to ensure results are the best outcomes for the Queensland community. Detective Inspector Rouse is acknowledged as an officer who strives to build investigative best practice and capacity in the field of child safety practices.

Sergeant Gina Marie SCOTT,

Sergeant Scott has been a member of the Queensland Police Service for over 25 years and for the past 9 years has served in the role as Manager of the Mount Isa Police Citizens Youth Club (PCYC) where she leads and supervises 21 staff. During this time she has worked extensive hours each week to provide a service through the PCYC to the community of Mount Isa. She is a motivated and dedicated police officer who gives selflessly to her community. Some of her achievements include; obtaining funding to complete a significant upgrade to the PCYC; developing and delivering programs which directly improve the lives of Indigenous children and women; and empowering youth through Youth Management Teams. Sergeant Scott has continually fostered relationships between police and the local community through her ability to communicate and relate to people of all backgrounds and ages.

Senior Sergeant Annette Maree STEVENS,

Senior Sergeant Stevens has demonstrated outstanding commitment during her career with the Queensland Police Service. She is recognised for her dedication to Senior Operational Support Officer duties, and for her effectiveness in the provision of exceptional advice to State Crime Command senior management on administrative matters and management of personnel. She has served with distinction in a range of police appointments during her career and her experience and knowledge of the complexities relating to the management of sensitive operational material is at the highest level. She has also been an integral driver of change in terms of adopting innovative work practices for women accessing part time working arrangements and developing innovative solutions for members, in particular for women seeking to balance work and family commitments. Her tenacity in this area has enabled many women to continue with their careers and have the confidence in seeking promotion. Senior Sergeant Stevens is an inspirational leader to women, both sworn and unsworn members, within the Queensland Police Service, and her efforts and achievements are most noteworthy.

Chief Superintendent Matthew Philip VANDERBYL,

Chief Superintendent Vanderbyl has served the community of Queensland most ably during his long career with the Queensland Police Service. He is recognised for his leadership and excellence in organisational improvement, change management and operational planning. He has displayed commitment, skill and excellence in developing and fostering innovation in policing practice. He has undertaken a range of policing appointments during his career and his professionalism, expertise and leadership in a number of strategic roles within the Service have earned him the respect of his peers and the support of his subordinates. He is acknowledged as a leader who can implement change and is seen as a role model for many officers. Chief Superintendent Vanderbyl's abilities and professionalism, most recently as a senior member of the Commonwealth Games Group, are qualities that reflect the high standards which are expected of an officer of the Queensland Police Service.

Western Australia

Commander Stuart Andrew BARTELS,

Commander Bartels commenced his career with the Western Australia Police Force (WAPOL) in 1985. He has served over 33 years in a variety of roles including 13 years in Regional WA. Those roles include Country Officer in Charge (OIC), forensic expert, Forensic Division senior management, Metropolitan District Management, Logistics Officer for the Commonwealth Heads of Government Meeting security operation (Operation Demille), Acting Assistant Commissioner and CIO of the WA Police ICT Portfolio and Commander of the South Metropolitan Region.

Whilst at the Forensic Division from 2006 to 2011 he led significant forensic reform, transforming forensic investigative and analytical practices and professionalising forensic services. He was awarded the Commissioner Medal For Excellence for his achievements in this area. In 2011 he was appointed to the position of Logistics Officer for Operation Demille where he led the delivery of logistic support to Western Australia's largest ever security operation, for which he was ultimately awarded a Commissioner's Commendation. In 2012/13 at the East Metropolitan and Peel Policing Districts he successfully led and managed district policing operations as the District Superintendent and contributed to the transition to the then Metropolitan Operating Modes. In 2016 he was appointed to the position of Acting Assistant Commissioner and CIO of the Business Information Systems Portfolio, where over a two year period he led significant structural transformation and developed the WA Police Digital Policing Vision. In 2018 he was appointed Commander of Metropolitan South, overseeing four policing districts with a large number of police Stations. Here, as part of the regions executive team, he has helped to successfully transition the Metropolitan Region District Restructure and deliver quality policing services. Commander Bartels has demonstrated diligence and commitment throughout his career and has provided outstanding police service to the WA community.

Senior Sergeant Mark Anthony FLESKENS,

Senior Sergeant Fleskens commenced with the Western Australia Police Force (WAPOL) in 1981 as a cadet and graduated in 1982. He has served in various Metropolitan and Regional WA stations and business units over his 38 plus years career. He was promoted to Sergeant in 2000. As Patrol Supervisor at Gosnells Police Station from 2005 to 2013 he implemented much-needed change management over a number of areas. On promotion to Senior Sergeant in 2013 he transferred to the Community Engagement Division as the State Coordinator Crime Prevention, and Diversity Officer responsible for managing multiple community cohorts such as Culturally and Linguistically Diverse (CALD) communities and the LGBTIQ community. In 2014 he was appointed Youth Policing Operations Manager responsible for developing stakeholder relationships to identify and direct program delivery to enable the Youth Crime Intervention Officers (YCIO) to engage and refer juvenile Priority Prolific Offenders (PPO) to Government and not for profit organisations. In 2017 he transferred to the position of Officer in Charge, Newman Police Station. Since his arrival he has been invited to participate in the Martu Leadership Program with a number of local community representatives to develop programs to teach the Martu community about mainstream legal justice and offer alternative pathways from prison. Senior Sergeant Fleskens' contribution to the WA community is most noteworthy.

Brevet Senior Sergeant Revis Anthony RYDER,

Brevet Senior Sergeant Ryder joined the Western Australia Police Force (WAPOL) in 1996 as an Aboriginal Police Liaison Officer. He served at Geraldton Police Station until before transferring to South East Metro Community Policing in 2005. In 2006 he undertook transition training to a Sworn Police Officer at the Western Australia Police Academy and transferred to Cannington Police Station as a Patrol and Inquiry Officer. In 2007 he transferred to Narrogin Police Station as the Crime Prevention and Diversity Officer and during this time performed relief duties at Corrigin and Pingelly Police Stations. In 2008 he transferred to Mirrabooka Police Station and later to Yalgoo Police Station where he remained until March 2015. During his time at Yalgoo he relieved as the Officer in Charge which included a secondment to the Commonwealth Heads of Government Meetings (CHOGM) in Perth in 2011. Between 2015 and 2017 he served at Kambalda Police Station before transferring to the Warakurna Multi Function Police Facility (MFPF) where he is currently the Officer in Charge. Warakurna MFPF is the first entirely Indigenous-run police station in the state of Western Australia. The exemplary community relationships built by Brevet Senior Sergeant Ryder have had a positive impact on the Warakurna community and is a role model for future Indigenous members of WAPOL.

Sergeant Kylie Anne SIMMONDS,

Sergeant Simmonds commenced her career with Western Australia Police (WAPOL) in 1999 and has served in a variety of roles throughout Metropolitan and Regional Western Australia and with State Crime Portfolios. In 2010 she was seconded to the then Australian Crime Commission targeting National and International Established Criminal Networks. While serving at the Serious and Organised Crime Division she was integral to an investigation team who were seconded to the Australian Federal Police as part of Operation Interstice which resulted in a significant illicit drug seizure and the dismantling of a major international organised crime syndicate. In 2011 she transferred to the Coronial Investigation Unit where she managed the investigations of coronial files on behalf of the State Coroner. In 2016 she transferred to her current role as Staff Officer, Pilbara Police District where she has established key relationships within the regional communities of the Pilbara. She has also assisted with highly sensitive and delicate child abuse investigations. Sergeant Simmonds demonstrates a selfless and dedicated commitment to duty to the community of Western Australia and brings great credit on herself and the Western Australia Police.

South Australia

Detective Brevet Sergeant Mark Stewart HAY,

Detective Brevet Sergeant Hay joined South Australia Police (SAPOL) in 1977. In 1990 he was designated as a Detective and served as a criminal investigator at the Elizabeth Criminal Investigation Branch. In 1995 he was seconded to the newly formed Confiscation of Profits Unit to lift the profile of confiscation matters across SAPOL. He became a permanent member of the Unit in 1996. For the past 23 years he has been dedicated to proceeds of crime investigations, recognising their importance in the strategy against serious organised crime. He is highly respected and is recognised for his leadership and management of investigations into the assets of criminals, particularly those involved in organised criminal enterprises and the laundering of those assets. His exceptional knowledge and personal integrity has seen him entrusted with the carriage of highly confidential and sensitive investigations and his contributions to the Confiscation Section have resulted in significant assets being restrained and forfeiture outcomes imposed by the courts. Detective Brevet Sergeant Hay has shown an outstanding work ethic, sustained and diligent service and superior performance of duty which have reflected great credibility on both himself and SAPOL.

Superintendent Grant Anthony MOYLE,

Superintendent Moyle joined South Australia Police (SAPOL) in 1976 and was designated as Detective in 1989. He has served in roles across metropolitan and country locations, and recently in leadership positions in criminal investigations. He has contributed significantly to enhancing SAPOL's reputation both within the state and nationally through operational and investigational duties, policy development and media management. Additionally he has been involved in significant change management during his career and was instrumental in completing the Criminal Investigation Processes Project and implementing changes to areas such as crime scene examination. Superintendent Moyle has driven many initiatives, ranging from legislative change to changes in practices relating to surveillance and management of listening device information. He has also represented SAPOL on national working groups, making a strong contribution to changes in policy and practices, particularly in the area of counter-terrorism. He was also responsible for managing numerous high-profile cases including murder investigations at Kapunda, Seacliff and Quorn. Since 2016, Superintendent Moyle has served as Officer in Charge of the Limestone Coast Local Service Area (LSA) where he provides continued dedication to the community of South Australia.

Detective Chief Superintendent Joanne SHANAHAN,

Chief Superintendent Shanahan joined South Australia Police (SAPOL) in 1981 and was designated as a Detective in 1992. She served in both uniformed and Criminal Investigations Branch roles, including specialist crime areas. She was promoted to Inspector in 2002. She has shown superior leadership and commitment in the field of family and domestic violence, commencing in this area in 1999 as Officer in Charge of a Local Service Area Domestic Violence Investigation Unit. In 2013 she was integral to the development of the Multi Agency Protection Service (MAPS) leading the cross-government project team from concept stage to implementation in 2014 when she was appointed as the inaugural Officer in Charge of Family and Domestic Violence Branch. She provided a voice on both the state and national stage in regard to policing domestic violence and is an outstanding advocate for domestic violence victims in the community. Chief Superintendent Shanahan promotes appropriate responses to reports of domestic violence from both an operational and policy setting perspective and her efforts, dedication and determination in her role has delivered considerable benefits to SAPOL and the ongoing safety of the community of South Australia.

Tasmania

First Class Constable Tania Maree CURTIS,

Constable Curtis joined Tasmania Police (TASPOL) in 1994 and was later that year was stationed at Launceston. In 1996 she transferred to Forensic Services Hobart.

She has predominantly worked in forensic roles during her 24 year career with TASPOL. Secondary to her role as a Crime Scene Examiner, she is the Disaster Victim Identification (DVI) Mortuary Co-ordinator and is the State Representative on the National Footwear Identification Working Group. She regularly conducts lectures and workshops on DVI, Physical Comparative Evidence, Crime Scene Examination, Forensic Skills and Body Exhumation for recruits, police officers and external government agencies.

She is recognised as an expert in Crime Scene Examination and Physical Comparative Evidence, specifically footwear and tyre examinations. Due to her high level of skills and knowledge she was selected to participate in Operation Alliance following the devastating Bali Bombings in 2002, where she worked in the ante mortem phase of the operation. She was again selected to travel to New Zealand to assist in the DVI mortuary operation following the Christchurch earthquakes in 2011.

In 2018 she was recognised as the Most Outstanding Female Practitioner at the Australasian Council of Women and Policing Excellency in Policing Awards.

Constable Curtis is recognised as a diligent and active member of TASPOL and has dedicated over 24 years of service to policing and community safety in Tasmania.

Sergeant Rodney James STACEY,

Sergeant Stacey was recruited to Tasmania Police (TASPOL) in 1988 and he was confirmed as a Constable in 1989. He was promoted to Senior Constable in 2004 and to the rank of Sergeant in 2008.

He has worked in diverse areas of policing throughout his career including uniform, marine criminal investigation, search and rescue and academy instructor. He was selected to be part of the Rotary Foundation Group Study Exchange in April of 1998 to travel to Oklahoma, Texas and Arkansas to study policing in these areas, specifically the use of non-lethal weapons by police, the use of police vehicle cameras, community policing, search and rescue techniques and drug law enforcement. He has spent his career serving with the Tasmania Police Rescue Helicopter Service, and has worked extensively in the area of critical incident stress management, assisting Tasmania emergency services personnel.

Sergeant Stacey has provided over 30 years of dedicated service to Tasmania Police and to the community of Tasmania.

Northern Territory

Detective Sergeant Trent William ABBOTT,

Detective Sergeant Abbott joined the Northern Territory Police Force in 1994 and served in a range of general duties roles in Alice Springs before taking on a CIB role there. From 2004 to 2007 he was a member of the Darwin Drug Squad before moving back to Alice Springs where with the CIB he was involved with property crime investigations. He is currently based at the Serious Crime Squad in Darwin.

For almost 18 years he served in one of the most challenging remote localities, namely Alice Springs, where he successfully operated in a range of roles including primary investigator, offender management, managed witness, crime scene, and media. He has maintained a professional and enthusiastic demeanour which infiltrates the entire team and has been a role model and moral and ethical compass for all young police who are fortunate enough to serve alongside him.

He has been vital to a number of complex investigations including Operation Nautilus and the Laramba Murders and served for 10 years focusing mainly on property crime in Alice Springs. In 2013 a series of ram raids on local businesses took place with 11 businesses targeted resulting in tens of thousands of dollars worth of valuables stolen. During this time he managed a team of investigators who worked diligently for many weeks on the case which resulted in the primary offenders being located in South Australia and extradited to Alice Springs to face court.

Detective Sergeant Abbott's dedication to duty has been an exemplary and he has been a strong role model for men and women in policing. His service to policing, and to the community of the Northern Territory, is most noteworthy.

Sergeant Neil Ryan MELLON,

Sergeant Mellon has been a member of the Northern Territory Police Force for over 20 years, joining in 1995. He served at Alice Springs undertaking general duties before joining the Tactical Response Group (TRG). He then moved to general duties roles in Darwin and later to the Police Training College before returning to the TRG where he is now one of the longest serving members of the Unit.

Throughout his time with the TRG he has been involved in a range of tactical operations, from body retrievals in dangerous situations, through to shootings and searching for suspected murderers. He has also been responsible for a number of close personal protection operations of visiting dignitaries including the Dalai Lama and former US President Obama, and also for high profile attendees at the recent G20 Meeting in Brisbane. He has also planned, coordinated and led the protection of His Royal Highness Prince Charles and Their Royal Highnesses the Duke and Duchess of Cambridge on their visit to Australia. In addition he is an Ambassador for the Men's Mental Health Initiative 'IF' aimed at empowering men to take control of their own mental health.

Sergeant Mellon has provided many years of service to the community of the Northern Territory and has displayed unwavering dedication to duty and continued commitment to the Northern Territory Police Force. He has encountered distressing, stressful and dangerous situations during his career yet acts bravely, and above and beyond what is expected of members of the Force. He encompasses all that it is to be a police officer.

AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Federal

Mr Nigel Leonard BURNELL, Mackay QLD 4740

Mr Burnell joined the Department of Civil Aviation (a precursor organisation to the Aviation Rescue and Fire Fighting Service (ARFFS), a division of Airservices Australia), in 1970. He has maintained continuous service with ARFFS for the past 49 years.

He has served as a Fire Commander since 2003 and, during his time within ARFFS, he has seen duty at many ARFFS Stations, including Brisbane, Coolangatta, Rockhampton, Mt Isa, Proserpine, Cairns, and at his current station in Mackay where he has been stationed since 1987. During his time with ARFFS Mackay he has actively contributed to the shaping of the station's structure and culture. He has excellent leadership skills and is well respected amongst the staff, his colleagues and peers at Mackay, as well as at all of the other stations at which he has worked.

He has held numerous roles including Station Officer, Fire Commander and Training Officer. He has been a Training Officer since 1979 and has delivered both core firefighting skills training and specialist aviation firefighting training courses. This includes the development of staff undertaking Certificate III through to Diploma training, both theory and practical.

In 1991 he was deployed to support a mutual aid request from the State of Victoria, to support firefighting operations at Coode Island due to multiple explosions and fires within the chemical storage tank facility. During the firefighting operations he was the Officer in Charge of a responding ARFFS Tender and displayed a high level of leadership in a rapidly evolving incident scene. This particular incident is still recognized as the largest chemical fire in Australia.

Over his 48 year career Mr Burnell has shown exemplary service and professional leadership. His commitment and dedication to the development and support of staff throughout ARFFS, combined with his sustained and ongoing operational leadership is of great credit to him and to Airservices Australia.

New South Wales

Mr William BEAN, Tomerong NSW 2540

Mr William (Bill) Bean of the Shoalhaven District has provided 54 years of devoted, active service as a volunteer of the New South Wales Rural Fire Service (NSWRFS) since first joining Mt Lagoon Brigade in January 1964 and then Blaxland's Ridge Brigade, in the Hawkesbury District in 1979. His commitment and dedication to volunteers, the community and the Service led him to be awarded Life Membership of the Blaxland's Ridge Brigade in 1985. Group Captain Bean quickly rose through the ranks and upon moving to the Shoalhaven District in 1991, he was appointed the role of Group Captain, which he upheld until 2002. He joined Basin View in 1993, whilst still maintaining the role of Group Captain. In addition, he also joined Shoalhaven Headquarters (now Shoalhaven Operational Support) Brigade in 2002 and holds dual membership for both brigades as well as currently undertaking the role of Brigade Training Officer for the two brigades. Since moving to the Shoalhaven District in 1991, he has been heavily involved in all aspects of training, along with still maintaining his role as Group Captain. He is constantly away undertaking courses and training to update his skills, only to return with enthusiasm to mentor and teach all he has learnt. Mr Bean has been responsible for the development of numerous training programs with training trainers, assessors and training coordinators, in addition to senior staff and volunteers in the management of large-scale fire operations. He has a positive and pervading influence on the performance of the Service in serving the community. Mr Bean has played an integral part in the development of the Safety Officer position and role on incident management teams during major fire events and was instrumental in the formation of the new Shoalhaven Operational Support Brigade, which was formed in 2013 of which he was appointed Group Captain and has maintained this position. He was awarded a National Medal in 1990 and the Rural Fire Service Long Service Medal for 40 years' service in 2010. Notably he has participated in numerous major fires in the Shoalhaven District including the 2000/2001 Hylands Fire, 2001 Touga Fire, 2009 Dingo Road Fire, 2013 Deans Gap Fire and Wirritin Fire, to name but a few, in addition to the 2003 Canberra Fires. He has been part of many out of area deployments across the state and his expertise extends beyond the role of firefighter with his skills being call upon to assist other agencies and resource management coordination. Mr Bean's commitment and support of the volunteer members of the Service is exemplary. He has provided 54 years of dedicated and distinguished service in every way and continues to be highly respected and valuable member of the NSW Rural Fire Service.

Mr Alan Thomas COOPER, Tamworth NSW 2340

Superintendent Alan Cooper was appointed to Fire and Rescue NSW on 27 March 1987 and has since given 31 years of exemplary service to Fire and Rescue NSW and the people of NSW. Superintendent Cooper has led numerous FRNSW functional areas into the modern-day emergency services, providing sound fire prevention and preparedness and timely response to all types of emergency incidents both nationally and internationally. Superintendent Cooper continually and consistently goes above and beyond the call of duty. The life-long commitment and energy Superintendent Cooper gives to the communities is reinforced by the dedication and contribution he has made throughout his career, in the workplace, community and volunteer Surf Life Saving. He is highly regarded amongst his peers and other emergency service personnel throughout NSW and Australia for his passion, knowledge and dedication to helping others in their time of need. His distinguished service is of the highest order.

Mr Michael FORBES, Gladesville NSW 2111

Mr Michael Forbes was appointed to Fire and Rescue NSW (FRNSW) on 7 January 1994 and has since given 24 years of exemplary service to Fire and Rescue NSW and the people of NSW. Mr Forbes is a progressive officer who has continually worked toward improving FRNSW's capability in the discipline of investigating the cause and origin of fires, particularly in collaboration with other agencies and partners. Mr Forbes has expanded the capability of FRNSW Fire Investigators, building on its outstanding success as a resource for all agencies to use during investigations to determine the cause and origin of fires. He is highly regarded amongst his peers and other emergency service personnel throughout Australia and Internationally for his immense knowledge, passion and dedication to this highly specialised and demanding field. His distinguished service is of the highest order.

Mr John GILL, Bingara NSW 2404

Mr John Gill was appointed to the retained firefighter ranks on 1 May 1972 and has since given over 45 years of exemplary service to Fire and Rescue NSW (FRNSW) and the community of Bingara. During this time, Mr Gill has demonstrated a professional application to his role within Fire and Rescue NSW. He has, over many years, clearly demonstrated exemplary leadership and a proactive commitment to fire safety and community involvement in Bingara. He is highly regarded amongst his peers and other emergency service personnel throughout New South Wales and has ensured the local community of Bingara has been provided with a high level of service delivery during his time as Captain of Bingara Station. Mr Gill is a tireless community worker who has unselfishly committed over 40 years of his time to the community of Bingara. He has and continues to be involved in a vast number of local community events and was suitably recognised on Australia Day 2015 as Bingara's Citizen of the Year. His distinguished service is of the highest order.

Mr Gordon Henry HECKENDORF, Narromine NSW 2821

Mr Gordon Heckendorf joined the New South Wales Rural fire Service (NSWRFS) brigade, Forbes in 1950 and then became a member of the Tyrie and Corry Brigades in October 1952 and has held the positions of Deputy Captain, Captain and Group Captain. Mr Heckendorf has been an advocate for training and mentoring and has assisted in the management and delivery of the Bush Firefighter Grassland, Crew Leader Grassland programs and Brigade recruitment for the rural remote brigades in the area. His wealth of knowledge is invaluable to the Orana Team and the mentoring that he does is above and beyond what is expected of him. He has been the Group Captain in the Narromine Fire Control Centre (FCC) since 1998 and has been the pivotal leader in a Senior Management role for a number of years representing the members of Narromine in major District decisions including tanker replacements, maintenance, shed locations and builds. Mr Heckendorf has attended many fires, Section 44's in the Orana District and out of area incidences. Mr Heckendorf was presented his 60 year Long Service Medal in 2015 which is a great achievement not only for himself but for the recognition, hard work and dedication to his Brigades. His dedication, passion and distinguished leadership as both a volunteer make him a most valuable member of the NSWRFS. Mr Heckendorf has served the NSWRFS and community of NSW with distinction.

Mr Peter Alan HOLDING, Harden NSW 2587

Mr Peter Holding has been an active NSW Rural Fire Service member for 43 years and started his volunteering in 1975 with the Cunningar Brigade. Mr Holding's first RFS leadership role was that of Captain at Cunningar in 1990 and he held that position until 2002 before being elected in 2003 to the position of Group Captain for the South West Slopes Zone, a position that he still holds today. Mr Holding has worked in a supervisory capacity at numerous fires within the South West Slopes Zone including the Wallendbeen, Geegulalong, Junee and Cobbler Road S44 fires. He has undertaken leadership roles at out of area incidents including fires at the South Coast and Canberra. Mr Holding is an active and dedicated member of the South West Slopes Zone Senior Management Team (SMT) and has chaired and contributes to SMT meetings, Captains meetings and workgroups with a passion for improvement. Mr Holding is always willing to sacrifice his time to ensure the voice of the volunteer is heard and he advocates strongly for the betterment of the South West Slopes Zone during Council liaison meetings and Bush Fire Management Committee Meetings and played a leadership role in the development of the South West Slopes Pre-incident plan. His involvement in the development of the plan, and his commitment to promoting the operational processes within it, has led to improved incident response and coordination across the Zone. Mr Holding's operational leadership, and commitment to firefighter safety and efficiency, has led to brigades within the Harden area using pre-formed strike teams, which, over many years, has proved very effective in combating running grass fires. He has exhibited outstanding leadership qualities in his role as Group Captain always leading by example and providing sound operational advice to members. Mr Holding has actively promoted firefighter safety over many years by encouraging all members to undertake training and operate within sound operational parameters. Members regularly seek advice from him due to his understanding of NSWRFs procedures and his local know how. He has played a pivotal role in assisting to modernise the tanker fleet within the Harden area and South West Slopes Zone. Mr Holding has worked closely with both Council and the NSWRFs over many years to help build the modern fleet the South West Slopes Zone has today.

Mr Harry Alfred Le BUSQUE, Fortis Creek NSW 2460

Mr Harry Le Busque joined the Trenayr Bushfire Brigade of the New South Wales Rural Fire Service (NSWRFS) in 1988. Mr Le Busque initially joined his local bushfire brigade after fire destroyed his residential property. He reflected on the importance of local bushfire brigades and the feeling of involvement in and concern for one's local community. He became an influential leader within the former Copmanhurst Bush Fire District identifying and applying his life skills and aptitude in training and his capacity that transitioned the small farm based bushfire brigades into the skilfully trained and well equipped rural fire brigades they are today. Mr Le Busque has demonstrated exceptional leadership capabilities on numerous occasions by serving in a range of field officer positions including Group Captain, Brigade Captain, Senior Deputy Captain and Deputy Captain. He has also held a number of other positions within the brigade including Brigade President, Training Officer and Permit Officer. Prior to joining the NSWRFS, Mr Le Busque had a distinguished and decorated career with the Australian Army and was principal of a civil engineering company. He has been an extremely active firefighter and has performed with distinction in the role of Task Force Leader, Divisional Commander, Sector Commander and Crew Leader. In addition to attending bushfires locally, he has been deployed to major campaign fires in many areas across NSW and interstate. He has served as a member of the Clarence Valley Bushfire Management Committee, Senior Management Group and District Training Committee. Mr Le Busque has represented the views of the NSWRFS volunteers on the NSW Rural Fire Service Association, serving in voluntary executive roles for many years at branch, divisional and State Council. He is highly respected by both volunteers and staff within the Clarence Valley Rural Fire District, and his outstanding contribution as a volunteer over many years has been of significant benefit to the NSWRFS and his local community.

Mrs Marcia May Le BUSQUE, Fortis Creek NSW 2460

Mrs Marcia Le Busque joined the Trenayr Bushfire Brigade of the NSW Rural Fire Service in 1988. Firefighter Le Busque has been an active member of the Trenayr Brigade for over 30 years and has held the roles of Secretary from 2004 to 2013; First Aid Officer from 2009 to 2011; Treasurer since 2012; and Community Engagement Officer since 2014. She is a motivated and hard-working member of NSW RFS and has achieved many outcomes for the Service. Her commitment and dedication are evident in her involvement locally with Community Engagement, First Aid training and her activities associated with being on the Board of the RFSA and other various state committees. As a valued member of the local community her determination is well recognized and she is always prepared to put in the extra hours to ensure the success of any activities or projects undertaken. Leading by example, Mrs Le Busque is well respected by her fellow volunteers and is recognised for her emphatic nature and excellent listening skills.

Mr James Albert SIMPSON, Wagga Wagga NSW 2650

Mr James (Jim) Simpson joined Lake Albert Brigade in 1953 and is the longest serving member of the Brigade. He was the first member in Lake Albert Brigade to receive Life Membership. Mr Simpson was elected Secretary/Treasurer 1969, Deputy Captain, Senior Deputy Captain, Group Captain 1991, Brigade President 1997, Brigade Captain 1999 and Senior Deputy Captain in 2013. He was instrumental and heavily involved in the acquisition, design and build process for the current brigade station, and was directly involved with the acquisition of eight appliances, housing and maintaining Category 1 and Category 9 vehicles on his property. His skills as a dedicated leader for Lake Albert Brigade have been unwavering and for this he is well respected within the brigade. In 1994 Mr Simpson completed the Bush Fire Driving (BFD) course and assisted organizing the first BFD course in Wagga. He has committed many hours to the training of RFS personnel within the Riverina Zone and is only too happy to share his extensive knowledge and leadership skills. Mr Simpson has demonstrated leadership at Brigade, District, Zone and Regional levels. At every incident his duties have been conducted at the highest level of safety, while maintaining effective and efficient outcomes for the community effected. Mr Simpson has attended many incidents over the years locally and interstate including the Black Saturday Fires in 2009 and Junee Jail Break Inn Fires in 2006.

Victoria

Ms Gwynne Veronica BRENNAN, Frankston VIC 3199

Ms Brennan has served the Country Fire Authority (CFA) in Victoria as a volunteer firefighter, staff member and a key leader in Incident Management Teams for over 19 years. During this period she has been a leader within the Community Safety area with a strong focus on community resilience, engagement and safety.

Her time as an operational volunteer member, together with many years working in Incident Management Teams, has given her the experience required to work in communities during fire events, with an in-depth understanding of how the current emergency situation is impacting communities.

Following the 2009 Black Saturday fires, she led the Community Safety team in implementing programs to support the recommendations from the 2009 Victorian Bushfires Royal Commission, whilst testing new approaches to engage communities in the creation of bushfire action plans. She was responsible for many of the CFA Programs that sat within the Bushfire Preparedness Program.

Ms Brennan has made an outstanding contribution to the safety of the Victorian community through her leadership, vision, energy, enthusiasm and passion for CFA volunteers, and the safety of the community. Her extensive experience in public information gives her the ability to continually look at improvements that will support timely advice to communities whilst considering activities that communities can participate in before, during, and after a major fire incident.

Mr John Thomas CALLAHAN, Barwon Downs VIC 3243

Mr Callahan has provided exceptional service to the Country Fire Authority (CFA) in Victoria as an outstanding volunteer operational leader and mentor for over 55 years. He is trusted and respected by his peers, and by career staff, due to his knowledge, experience and dedication to the goal of making the community safer from fire.

He has earned his reputation through his contributions during serious campaign fires such as the Ash Wednesday fires in 1983 when he undertook a vital role near the origin of the fire at Deans Marsh, and through his exceptional contributions to the development of the role of Air Observers.

He was one of the pioneers of the use of aircraft to provide intelligence about the progress of a fire to those on the ground. His CFA District was instrumental in the development and refinement of the use of aircraft for observation and plotting of fires. He continues to maintain his competencies for this role today.

His other passion is the training and development of the people who are at the core of CFA's ability to deliver their services to the community. He has been a valued mentor for many aspiring leaders and goes out of his way to share his knowledge and experience. From as early as 1971 he has contributed to diversity and inclusion with CFA through his progressive approach to encouraging women to join the brigade and assisting them to obtain their truck licence in order to improve the brigade's response capabilities.

Mr Callahan has certainly made an exceptional contribution to the safety of the Victorian community and to the welfare of CFA members.

Mr Colin T CAMPBELL, Laverton VIC 3028

Mr Campbell has served the Metropolitan Fire Brigade (MFB), and the community of Victoria, for over 29 years. During his 16 years of service as a Leading Firefighter he consistently sought to identify opportunities to drive and promote change within the MFB, and included efforts in national and international partnerships and networks, communities, support services, fire and emergencies services organisations, local government sector and not for profit charities.

He has held his current position as MFB Multicultural Liaison Officer for 10 years and continues to give back and to educate the community about risk and hazard identification in the home, workplace and community. His hardworking approach to making a difference to others in addressing Fire Safety messaging, teaching good practice to diverse groups and multicultural communities, has helped to decrease the amount of preventable fires in the home through the Taste of Harmony and culturally and linguistically diverse (CALD) football programs. These initiatives focus on strengthening ties between the emergency services and the CALD communities.

Mr Campbell makes a difference to the lives of people who may be vulnerable to fire in the home or workplace, and provides them with skills and knowledge to respond, recover or to prevent these events from occurring. His commitment to the community of Victoria is most noteworthy.

Ms Nicole Maree HARVEY, Lilydale VIC 3140

Ms Harvey joined the Country Fire Authority (CFA) in Victoria in April 1998 as the State Fire Investigation Co-ordinator and as a Fire Investigator. Over the past 20 years her technical knowledge and skills, her outstanding leadership, and her professionalism have established her as an acknowledged expert within the public safety sector.

She has distinguished herself by her achievements in advancing the role and importance of fire investigation to generating improvements in Community Safety. Her efforts have established fire investigation as a core duty and activity in the minds of frontline firefighters who understand the importance of preserving the scene for the Fire Investigator.

She is an influential practitioner and educator who has elevated the science and practice of fire investigation to become a core component of CFA's services. In addition, she has trained and established a team of capable and respected Fire Investigators to deliver that service. Her leadership of this team and the quality of their work is valued and respected by all stakeholders, particularly the Police Arson and Explosive Squad.

She developed the CFA Fire Investigation Management System, a robust and versatile online reporting and information management system which has significantly improved the quality of CFA's fire investigation data to the benefit of CFA and the safety of the community. This is currently the only online Fire Investigation reporting system in Australia. Her contributions have also led to the development of the Advanced Diploma of Public Safety (Fire Investigation), which has become the desirable educational/professional standard for Fire Investigators.

Ms Harvey's contributions to the safety of Victorians is remarkable.

Mr Colin James NEWELL, Warracknabeal VIC 3393

Mr Newell's commitment and dedication to the Country Fire Authority (CFA) in Victoria over the past 50 years has been exceptional and fully encapsulates the spirit of the CFA's core values. He has considerable fire ground experience which has seen him progress through the ranks, from firefighter to Lieutenant, Captain and Group Officer. However, it is his leadership and willingness to develop, introduce and lead new initiatives, such as the Group Hubbing Project and the Voluntary Grain Harvest Bans, that distinguishes his contribution.

His work has resulted in measurable safety benefits, with a significant decline in the number of fires started by harvesting operations. He has not only played an instrumental role in the formation of these, and many other projects, but he has demonstrated proficient leadership and successfully mentored those around him for many years.

His approach has ensured the successful introduction and sustainability of these programs that now provide models for others to adopt. Throughout his service he has earned the respect of his peers and of staff for his comprehensive knowledge and outstanding operational leadership on the fire ground and in fire management roles.

Mr Newell has also devoted many hours to a range of CFA and Volunteer Fire Brigades Victoria committees, both locally and across the state. He is held in high regard within his local Brigade, the Warracknabeal Group, by the broader community, and by those he has worked with across Victoria.

Mr Michael Keith TISBURY, Healesville VIC 3777

Mr Tisbury joined the Metropolitan Fire Brigade (MFB) in Victoria in 1989 and has worked diligently over the last 29 years providing distinguished service to the community as an operational firefighter, training instructor and officer on the fire ground. He has demonstrated exceptional performance over a prolonged period, particularly in relation to the continuing development of training performance standards and his strong leadership in delivering a safety culture within the training environment.

He led the introduction of new benchmark water quality standards for the safety of trainees and staff at the new Victorian Emergency Management Centre (VEMTC), Craigieburn. His work in this area has influenced the design and operation of fire service training complexes which has improved the safety of training that is delivered to firefighters.

He has dedicated significant personal time into the research of PFAS exposure to firefighters that has led to the development of world class PFAS exposure standards along with best practice cleaning and testing regimes for firefighting appliances and equipment. His dedication to firefighter safety was a key influence in relation to The Victorian Parliamentary Inquiry into the Country Fire Authority's Fiskville Training College which proved vital in improving safety standards at all Victorian firefighting training grounds.

Mr Tisbury, through his achievements, has demonstrated exemplary leadership and commitment to the safety of all firefighters, and to the community, in Victoria.

Queensland

Mr John Norman BOLGER, Cairns QLD 4870

Mr Bolger has served the community of Queensland throughout his career with Queensland Fire and Emergency Services (QFES) since 1990. He has led his team through cultural reform and organisational change and has developed a focussed and motivated workforce who consistently strive to attain QFES's organisation goals and values. He has been instrumental in delivering significant operational outcomes for far North Queensland communities utilising his strategic expertise in frontline service delivery and community recovery and resilience. He has also been a key member of the QFES Transforms group and has been instrumental in building the organisation's future leaders as well as setting standards of acceptable behaviour and ensuring that QFES is a workplace of choice. As QFES's champion for the LGBTIQ community he has encouraged and supported individuals to embrace their unique qualities and advocate for social inclusion and he has been a valuable mentor for a diverse range of QFES staff members. Assistant Commissioner Bolger's commitment to QFES values and organisational culture, as well as to the community of Queensland, is most noteworthy.

Mr Michael Brian WASSING, QLD

Deputy Commissioner Wassing has had a distinguished career with fire and emergency services both in Victoria, and subsequently Queensland, for over 25 years. He is highly regarded and respected by his peers across the public and private sector for his achievements and dedication towards enhancing volunteerism in the area of emergency services. Driving the Queensland Fire and Emergency Services' Volunteerism strategy, he has served tirelessly with volunteers and organisational staff, and with community and industry stakeholders, to improve capability through volunteerism whilst mitigating contemporary challenges facing today's workforce. He has been a critical influence on workplace culture and has championed many initiatives affecting organisational change, most notably through increasing women's equality within the workplace. He has provided support, coaching and mentoring to many officers to guide their progression. Deputy Commissioner Wassing is an outstanding leader who has done much to improve the QFES and wider community in Queensland.

Western Australia

Mr Francis Roy BURGOYNE, Brunswick Junction WA 6224

Mr Burgoyne joined the Brunswick Junction Volunteer Fire Brigade, now the Brunswick Junction Volunteer Fire and Rescue Service (BJVFRS), in 1977. Since that time he has championed the volunteering cause in the fire and rescue services and is greatly respected by his peers locally and throughout the State.

As well as being an active firefighter for 39 years he has also served as Captain of the Brunswick Junction VFRS from 1998-2002 and again since 2012. In addition to the Captaincy he has held many positions within the brigade including as Lieutenant, Apparatus Officer and Coach of the junior and senior competition teams. From 2005-2009 he served as President of the WAVFRS Association. As South West Zone Representative for the WAVFRS Association he worked collaboratively with the 20 Brigades in the zone to bring about local change to fire service operations and to raise operational and administrative issues with the State VFRS Association. After a year as a Representative he was elected as President of the Association and during his tenure he provided input to all operational, funding and administrative policy development with the Department of Fire and Emergency Services. He also served from 2001-2009 as Chairman of the Shire of Harvey Council Bushfire Advisory Committee.

In 2016 under his leadership the Brunswick Junction VFRS battled a number of large bushfires within a six week period including the devastating fire that impacted Harvey and raged through the town of Yarloop. He has also focussed on recruitment and development of volunteers in the Brigade and this is reflected in the positive effect on volunteer recruitment. He has overseen the development of training opportunities giving younger members the chance to increase their skillset. He also uses his role as Captain to guide local emergency preparedness through continued community engagement.

Mr Burgoyne embodies the spirit of volunteerism and VFRS in Western Australia.

Mr Robert Anthony MOILER, Kalamunda WA 6076

Mr Moiler joined Kalamunda Volunteer Fire and Rescue Service (WAVFRS) in 1978 and since 1997 has led the Brigade in the Captain's role. He is the longest serving Captain of the Kalamunda Unit.

He has a distinguished service history encompassing exceptional performance and passion which has been of significant benefit to the Brigade and to the Kalamunda community. He was the key driver in procuring a training room for the Brigade to ensure members can develop and refine their emergency response skills in appropriate facilities on site. He produced the plan for the extension and approached stakeholders in the community who could contribute goods and services to the build of the facility, and he also was vital in fundraising for the project.

The expansion of the Brigade's premises has also allowed for south east metropolitan region training to be conducted there which has strengthened relationships with other brigades including the neighbouring Kalamunda Bush Fire Brigade. He is a staunch advocate for his unit and doing what he can so the Kalamunda VFRS members have the necessary skills and equipment to effectively protect and defend their community in a major incident.

He is also a mentor for all in his Brigade and is dedicated to making sure his members have access to every opportunity to further their skills. The best example of this can be found in the career fire and rescue ranks. There are currently 14 Firefighters, Station Officers, Community Emergency Services Managers (CESM) and District Officers who came through the Kalamunda VFRS ranks. There are few stations across Western Australia that can boast the number of career members that Kalamunda has developed.

The positive and supportive environment that Mr Moiler has built extends to the impressive retention of volunteers, and over the last 20 years the Brigade has kept a stable membership while still gaining a healthy interest from external community members. His commitment to his community in Western Australia is most noteworthy.

Mr Peter Michael NARDUCCI, Pingelly WA 6308

Mr Narducci has been an active member of Pingelly Volunteer Fire and Rescue Service (WAVFRS) since 1975. During this time he has undertaken many roles at the Pingelly Unit, including as Fire Control Officer, Training Officer, and he is currently the Unit's longest serving Secretary since taking on that role in 2005.

His passion for helping others is an inspiration to his fellow volunteers, and he is a well-recognised and highly respected member of the Pingelly community. As Training Officer he mentors and encourages members to upgrade their skills and learn from their peers to ensure they are ready for any incident that comes their way. His experience and supportive nature is paramount to his role as a Fire Control Officer. He has been fighting fires in the region for over 40 years and has used his knowledge of the area to develop and implement hazard reduction burn plans in the region since 1980.

His determination to keep his community safe saw him work tirelessly with the Shire of Pingelly to establish a plan to lessen the threat to the town in the event of a bushfire. He was a driving force in the seven-year rotational plan that was implemented to identify areas of high fuel loads surrounding the community. It is a testament to his, and the Pingelly VFRS', dedication to work with stakeholders that their community is now extremely well prepared for bushfire season.

In addition to his active duties as a firefighter attending bushfire incidents, motor vehicle accidents, and structure fires, he has also dedicated a great deal of his time as a Peer Support Officer and he is the Team Leader for the Great Southern region. He is a strong advocate for provision of a solid support network for all volunteers and ensures he is always available to talk to his peers and provide advice when needed. His commitment in this area contributes significantly to the Pingelly Unit's consistently strong and long-serving membership base.

Mr Narducci goes above and beyond his duties as a volunteer firefighter at every opportunity and sets a fine example to new and serving members and his community in Western Australia.

South Australia

Mr Anthony Edward FAVRETTO, Lower Mitcham SA 5062

Mr Favretto commenced employment as a full-time firefighter with the South Australian Metropolitan Fire Service (MFS) in 1989. Following completion of recruit training he was allocated to 'D' Shift, and has spent the majority of his operational career based at Adelaide Station. He was promoted to Senior Firefighter in 2006. During his more than 25 years of service he has consistently demonstrated the highest levels of professionalism, determination and resolve, particularly through his participation with the Firefighters Club, the Fire Service Fund, and the management of the 'D' Shift Mess. These efforts have contributed significantly towards the provision of highly effective and tangible support mechanisms that have benefited personnel across the organisation. Mr Favretto's outstanding efforts and strong sense of loyalty to his peers over a prolonged period of time have reflected the highest levels of distinguished service to the MFS.

Ms Jo-Anna Erin KENNEY, Glenelg SA 5045

Ms Kenney joined the South Australian Metropolitan Fire Service (MFS) in 2007. She was subsequently promoted to the rank of Senior Firefighter in 2013 and to the rank of Station Officer in 2017. She is a highly respected and valued member of the MFS and has demonstrated consistent and strong leadership throughout her 11 year career. From 2014-2016 as the Chair of the MFS Female Firefighters Forum she influenced the MFS Executive, peers and the wider workforce on significant issues and barriers pertaining to women in the workforce. She is committed to increasing female representation and presence at diverse events understanding that this promotes inclusivity. Additionally she is a PEER representative in the Employee Support Program. She is passionate about delivering quality training to staff and has become a Structural Firefighting Training Instructor. Ms Kenney is an outstanding individual and firefighter who exemplifies the values of the MFS and the community of South Australia.

Mr Gregory Hugh NETTLETON, Largs Bay SA 5016

Mr Nettleton commenced duty as the Chief Executive Officer and Chief Officer for the South Australian Country Fire Service (SACFS) in 2011. As Chief Officer he is responsible for the management and administration of the SACFS and has ultimate responsibility for the operations of SACFS. SACFS's staff support 13,500 volunteers in the delivery of professional fire and rescue services to outer-metropolitan, regional and rural communities in South Australia. The CFS has 425 stations and over 800 operational vehicles. Mr Nettleton sits on the Board of SAFECOM, is the Chair of the National Aviation Firefighting Centre, and is a previous member of the Australasian Fire and Emergency Services Authority Council (AFAC). Prior to joining CFS he was the Director and Chief Fire Officer for the Northern Territory Fire and Rescue Service (NTFRS) which he joined in 2005. Prior to joining NTFRS he worked with Western Australia's Fire and Emergency Services Authority (FESA) on its formation in 1998. He also served for over 14 years as a volunteer firefighter in Victoria, New South Wales and the Australian Capital Territory. Mr Nettleton has had a distinguished career spanning over 40 years with the fire industry and is an exemplar to those who protect the safety of the community.

Tasmania

Mr Christopher James ARNOL, Mount Stuart TAS 7000

Mr Chris Arnol has provided exemplary and distinguished service to the Tasmania Fire Service, in particular through his leadership and vision throughout his career that has led to significant improvements in the professional development for volunteers and career staff and operational and business acumen within the fire and rescue service in Tasmania. Chris's achievements have been the result of his willingness to take on challenges, many of these being self-initiated and unsolicited and accepting responsibility for projects beyond what is necessarily part of his core role and is exemplified in expanding response to include technical rescue capabilities and in developing the Fire-ground Management course elevating volunteer officer capability in the TFS. Of particular note is his sustained commitment to lead and support the advancement of a number of key organisational priorities to ensure TFS remains an agile, innovative and contemporary emergency service agency.

Mr Scott Douglas CLARKE, Burnie TAS 7320

Mr Scott Clarke joined the Tasmania Fire Service (TFS) as a junior with the Queenstown Fire Brigade on 20 February 1980. Since then Mr Clarke has remained an active member with the TFS involved in brigades at Queenstown, Beaconsfield, Burnie and Ridgley, serving 39 years as a dedicated member. Mr Clarke currently holds dual positions as Second Officer at Burnie Volunteer Fire Brigade and Leading Firefighter at Ridgley Fire Brigade. He has been committed to the WH&S of TFS volunteers with his membership on several committees, the WH&S representative for the Cape Country Group, Central Health & Safety Committee, State Vice President of the Tasmanian Retained Volunteer Firefighter's Association (TRVFA) and the WH&S officer for Burnie and Ridgley Fire Brigades. He has also shown a passion for training and has been an active Volunteer Training Officer since 2007 and now demonstrates that passion with the development of our junior firefighters, the future of the TFS, as Junior and Cadet Coordinator for the Ridgley Fire Brigade. Mr Clarke's commitment not only to the TFS but to volunteering in general has seen him heavily involved in TFS events such as the annual TFS State and North West Volunteer Fire Brigade Competitions and as a committee member of the TFS/SES State Conference representing the TRVFA. Mr Clarke is also a Chief Fire Adjudicator for the annual Tasmanian Minerals Emergency Response competitions which is the peak body representing emergency response across the State's mining and mineral processing industry representing the TFS. He is also the North West Delegate of the Australasian Institute of Emergency Services. In 2014 Mr Clarke was awarded the 7BU Emergency Services Volunteer Worker of the Year and then went on to win the State PJ Parssey Memorial Award. Mr Clarke was also awarded the National Medal in 2005 and the Tasmanian Service Volunteer Medal in 2014.

Mr Terence Allan WHITE, Sorrell TAS 7172

Mr Terry White has been a volunteer member of the Tasmania Fire Service for over 50 years and is currently the Brigade Chief of the Wattle Hill Brigade, a position he has held for 38 years. He is also a Fire Permit Officer. He is passionate about the Brigade mentoring junior and new members and ensuring the brigade members are correctly trained. He is extremely knowledgeable about vegetation fire behaviour and the need to reduce hazardous fuel loadings in the correct manner and at the right time of the year. Due to his understanding of this issue he spends a considerable amount of time mentoring other land holders and lobbying not only individuals but those in the fire Service and Government. Recently he assisted the Fire Service to host a field day on his property to familiarise the 100 plus attendees on this subject. His passion for the safety of the community from fire is also shown with his involvement with the Tasmania Volunteers Fire Brigades Association again pushing for correct fuel reduction practices and the safety of volunteers on the fire ground. Mr White is a strong supporter of his community, he realises the need for farmers to come together, catch up with one another to prevent them becoming depressed due to the amount of time they spend on their own especially in times of drought etc., this led him in 2014 to establish OLD MATES DAY an annual event bringing people from all over Tasmania together to assist with depression.

Australian Capital Territory

Mr Gregory Francis HARMEY, Dunlop ACT 2615

Mr Harmey joined the then Australian Capital Territory Fire Brigade in 1987 and served as a firefighter at a number of fire stations before being promoted to the rank of Station Officer in 2005. As a Station Officer he took on the additional role of driving instructor and became well-respected for his training of a large number of ACT firefighters in urgent duty driving techniques for heavy vehicles. He was also a supervisor in the ACT Triple Zero (000) Emergency Communications Centre during this period. He was deployed to the 2009 Victorian bushfires on three occasions with ACT firefighting task forces. Also in 2009 he took on a role with a change management project that ACT Fire and Rescue was undertaking that sought to modernise the career, educational and promotional pathways within the service. In 2010 he was promoted to the rank of Commander and held numerous operational roles before transferring to his current position managing the ACT Fire and Rescue human resources portfolio. He is also recognised for his work providing support for injured firefighters. Mr Harmey has demonstrated significant leadership and dedication to the ACT community throughout his more than 30 year career.

Northern Territory

Mr Alan Bruce FOUNTAIN, Pine Creek NT 0847

Mr Fountain joined the Northern Territory Fire and Rescue Service (NTFRS) in 2008 at the Pine Creek Fire and Emergency Response Group (FERG). He has served as Captain of the Pine Creek FERG volunteers since 2010. For more than 8 years he campaigned to have a training room constructed for the group and this was achieved in 2018. He is committed to recruiting and supporting volunteers for the Pine Creek group despite the small population base in the area. Additionally he is a qualified trainer and assessor and continues to deliver regular training sessions for volunteers to improve their skills and experience. He has undertaken a significant range of volunteer roles within the local community, including as a teaching assistant at the Pine Creek School, with sporting organisations and freely gives his services as a musician for community festivals and events. Mr Fountain epitomises the goals and values of the NTFRS and continues to display a high level of dedication and commitment to his community of Pine Creek.

AMBULANCE SERVICE MEDAL (ABSM)

New South Wales

Mr Cameron Robert EDGAR, Church Point NSW 2105

As Director Helicopter Operations for Ambulance Service New South Wales, Mr Edgar oversees the day-to-day operations of seven helicopter bases across NSW including approximately 200 staff. He manages the corporate, clinical, safety and operational governance of helicopter operations, as well as budget management, staff selection and development and emergency/crisis management for 24/7 search and rescue medical helicopter operations.

In 2012 he was one of the lead paramedics in developing the Mission Oversight and Aeromedical Tactical Advice Line capability after the death of a flight paramedic at Carrington Falls. Only three weeks after the incident he was given the task to 'ensure that every winch mission has real-time oversight'. This directive evolved into 'Mission Oversight' and was a first of its kind in Australia and all helicopter managers, pilots and aircrew are now trained in this area.

He was the subject matter expert, and project lead, for NSW Ambulance for the design and development of six new helicopter bases, plus the Aeromedical Training Centre as part of the NSW Health Aeromedical (Rotary Wing) Reform Plan. This was a two-and-a-half year project that required liaison with multiple state and federal stakeholder groups. Every base, aircraft and aeromedical vehicle went live on the exact date and time as programmed.

Mr Edgar has been an excellent ambassador for the paramedic profession, regularly supporting paramedic and aeromedical conferences around Australia, as well as paramedic university students, providing an insight into the benefits of a paramedic career and the opportunities it provides. He has been a strong supporter of paramedic welfare, and his commitment to the safety of the New South Wales community is most noteworthy.

Miss Carolyn PARISH, Hornsby NSW 2077

Miss Parish commenced with NSW Ambulance in September 1992 and has worked as a paramedic and Station Officer at various metropolitan and regional stations before being appointed as an inspector in 2011. She is currently a Duty Operations Manager at the new Artarmon superstation.

She has worked in a range of areas of NSW Ambulance including control centres, deployment, media, recruitment and patient flow. When working within the control centre as a dispatcher, she demonstrated outstanding competence and successfully managed a number of large incidents.

She successfully managed the integration of the Community First Responders at Scotland Island and has introduced a number of system improvements at various stations and was also involved in the pilot of the Make Ready Model at Artarmon superstation. She has provided excellent leadership and change management skills during the move of all staff from Naremburn and Lane Cove stations into the new Artarmon superstation. The opening of this

station has been professional and seamless due to her guidance, communication and leadership throughout the transition.

She has also completed many emergency operations courses, the Incident Command System course, recruitment and selection, counter disaster exercises and the Diploma of Emergency Medical Dispatch with Honours. She consistently demonstrates leadership in difficult times particularly as the manager on-scene.

Miss Parish is an excellent role model for women aspiring to become managers and is well-respected by her staff, peers and managers alike and has demonstrated an enduring commitment to excellence in patient care, devotion to duty and ongoing enthusiasm to improve the development of NSW Ambulance staff over her 26-year career.

Victoria

Mr David John BOOTH, Bridgewater On Loddon VIC 3516

Mr Booth joined Ambulance Victoria in 1977 in Sale. In 2004 he spent 18 months researching and developing a driver standards program for paramedics in Victoria. Through his efforts Ambulance Victoria now has one of the best driver standards training programs in Australia. Since the creation of the training system, Ambulance Victoria have been able to deliver appropriate paramedic driver education, monitor recruit behaviour and deliver remedial training as needed, and investigate driver failures and accidents. Not only has he proved himself as a first-class educator of driver training, he continues to support his local community of Charlton in north-west Victoria. He regularly delivers clinical training to volunteer Ambulance Community Officers and Community Emergency Response Teams, including those in the region around Charlton. Mr Booth has demonstrated outstanding commitment to Ambulance Victoria and to the community.

Dr Kathryn Jean EASTWOOD, VIC

Dr Eastwood has served Ambulance Victoria with distinction as a Mobile Intensive Care Ambulance (MICA) paramedic since 2000. She has also made a significant contribution to paramedic education and research. She undertook the role of Senior Lecturer at Monash University developing and delivering educational material for paramedics, particularly in the area of anatomy, physiology and paramedic practice. She also developed the cardiac intensive care learning unit, a cornerstone of the Mobile Intensive Care Ambulance paramedic course. Additionally she was part of the editorial team of the first Australian paramedic textbook which represents an innovative, patient-centred approach to paramedicine. Her PhD research into Ambulance Victoria's Referral Service has resulted in the expansion of Ambulance Victoria's international profile, allowing evidence-based research to highlight the operational structure and service delivery models used in the state. Dr Eastwood has been integral to the development of Ambulance Victoria's personnel and her contributions have ensured improved emergency response services for the community of Victoria.

Dr Eastwood now holds a Health Services Research Fellowship at Monash University and continues to practice as a MICA paramedic with Ambulance Victoria.

Mr Robert John FERGUSSON, Main Ridge VIC 3928

Mr Fergusson has served Ambulance Victoria in a career spanning over 39 years in the roles of paramedic and clinical manager. In 2010 he helped to establish a Clinical Quality Framework for Adult Retrieval Victoria. He liaised with medical retrieval specialists to institute systems that pioneered clinical governance in the field. His clinical expertise and experience were vital in ensuring the success of these new systems which are currently in use by Ambulance Victoria. In his current role as Clinical Manager, Metro East he has provided dedicated coaching to, and mentoring of, paramedics who have worked under his direction. This support for paramedics has allowed them to advance their clinical skills and expertise. Mr Fergusson has brought great credit on himself, and also on Ambulance Victoria and his long service is most noteworthy.

Mrs Robyn Winifred KELLY, Mitta Mitta VIC 3701

Ms Kelly provided dedicated service as a volunteer with Ambulance Victoria, and to her small community of Mitta Mitta, for over 20 years.

She has worked tirelessly to ensure collaboration and communication between all emergency response organisations in the Mitta Valley. Her efforts have resulted in an agile and efficient service that is best able to meet the needs of residents.

The Mitta community has been affected by a range of natural disasters, including the major bushfire events of 2003, 2006 and 2009. During these events she undertook visits to all at risk' aged residents of the community to determine if they had the capacity to leave their homes if the fire threat increased, and also ensured that there was an evacuation plan for each of the residents.

During these times she was a vital support for the local residents and also for the volunteers with Ambulance Victoria.

Ms Kelly has been a committed volunteer who has willingly served above and beyond expectations and her efforts have contributed greatly to improving the service provided by Ambulance Victoria to rural communities.

Mr Nicholas Paul RODER, VIC

Mr Roder has dedicated over 26 years of service to Ambulance Victoria and has demonstrated unwavering commitment to clinical excellence and education. Highly regarded for his efforts in advancing pre-hospital emergency care, he has been instrumental in instigating several clinical innovations. In 1992, in collaboration with Victoria Police, he commenced a project investigating the effects of paramedics' assessment of injured patients after they had been involved in a motor vehicle collision. He is internationally recognised for his work into the structure, approach and comprehensive assessment of the critically ill and injured. Furthermore, he developed a learning support manual for the approach to patients requiring critical care transfer. His work remains the reference for many current-serving paramedics across Victoria. He has been a pioneer in new educational initiatives, including the ongoing teaching of retrieval concepts to doctors, nurses and paramedics in Borneo. Mr Roder continues to serve as one of Victoria's leading Mobile Intensive Care Ambulance (MICA) Flight Paramedics.

Mr Ross Alan SALATHIEL, Traralgon VIC 3844

Mr Salathiel commenced his career with Ambulance Victoria in 2004 and during his 15 years of service has demonstrated significant commitment towards clinical education. He has undertaken the vital role of paramedic lead in the Pre-Hospital Thrombolysis (PHT) program in rural areas of the state. He developed the state-wide 12 lead ECG education program and then delivered the education to facilitators from across the State. Additionally he was

instrumental, along with others, in the design of a supported PHT pathway for paramedics to allow for the safe implementation of the program, and to ensure equitable access to cardiac reperfusion for all Victorians, regardless of location. This project is widely recognised as being significantly beneficial to the Victorian community in improving the outcomes of patients suffering heart attack. He was also involved from concept to establishment of GippSIM, a mobile stimulation ambulance vehicle operating in the Gippsland Region. Mr Salathiel continues to serve as a paramedic Clinical Support Officer in the Gippsland region and he epitomises the goals and values of Ambulance Victoria.

Miss Catherine Ann SOUTHERN, Sandhurst VIC 3977

Miss Southern has served Ambulance Victoria with distinction for over 10 years as a paramedic and also in particular in the area of inclusiveness. She has been an exceptional role model as a member of the LGBTIQ community and has provided vital leadership for new LGBTIQ staff at Ambulance Victoria, demonstrating the commitment of the service to its diverse personnel. Since 2013 she has led the coordination and development of Ambulance Victoria's involvement in the annual Pride March, with participation growing each year. Additionally, in collaboration with other emergency response organisations, she has ensured that LGBTIQ staff from other organisations, including the Country Fire Authority and State Emergency Service, have had the opportunity to participate in the annual march. Miss Southern's commitment and service have been instrumental in showing people across the state that Ambulance Victoria is representative of all areas of the community.

Queensland

Mr John Robert HAMMOND, QLD

Mr Hammond commenced his operational career with the Queensland Ambulance Service (QAS) on 19 October 1998 as an Ambulance Officer at Mackay until his appointment as a Paramedic at 21 June 1999. During his career with the QAS, Mr Hammond has provided a high level of leadership across several senior management roles including Area Director; Regional Director; Director, State Communications; and was appointed to the role of Assistant Commissioner, Gold Coast Local Ambulance Service Network on 23 November 2015. Mr Hammond has recently had oversight over the very successful Gold Coast 2018 Commonwealth Games. While the games provided paramedical services to 17 international sporting venues and the Athletes Village, Officer Hammond maintained services to the Gold Coast community. Mr Hammond has established collaborative relationships with key allied health services that ensures the health, safety and wellbeing of staff and the community of the Gold Coast.

Western Australia

Mr David Wansbrough ABBOTT, WA

Mr Abbott joined St John Ambulance Western Australia in 1997 and qualified as an Ambulance Paramedic in 1999. He has worked predominantly as a metropolitan paramedic, although there have been many occasions where he has provided leave relief in the country. One of the outstanding features of his 21 years of service has been his willingness to provide country relief all over the state in locations including Mandurah, Geraldton, Karratha, Kununurra and Broome. His willingness to put St John Ambulance's, and the Western

Australian community's, needs ahead of his own is testament to his ethos of service. He has also made an outstanding contribution through his willingness to work as an Industrial Paramedic in a FIFO setting in the North West Shelf, where his primary role of paramedic has also included a broader medical role on top of personnel, logistics and helicopter operations. He was the inaugural Station Manager for the new St John Ambulance Wangara Hub and played a key role in the design and layout of this location as well as the operational procedures that have been implemented. His greatest contribution has been in the area of Health and Safety and he has served as a Health and Safety Committee member since 2016. Mr Abbott continues to play a key role in ensuring the successful operation of St John Ambulance and the maintenance of high quality ambulance services which support and improve the health and wellbeing of the community.

Mr Peter Robert HEWAT, Perth WA 6000

Mr Hewat joined St John Ambulance Western Australia in 1998 and he qualified as an Ambulance Paramedic in 2000. He served as a metropolitan paramedic until 2003 when he was promoted to the position of Station Manager at Norseman. At that time the Norseman Sub Centre was struggling to recruit and retain volunteers and his arrival brought about much needed change that included stability, community engagement and a teamwork? based approach. This resulted in 17 new volunteers joining in his first year as Station Manager. In 2005 he transferred to the position of Station Manager at Northam. This transfer coincided with the transition of the centre from a full volunteer location to one with career paramedics and volunteers working together and he embraced the opportunity to lead the transition of Northam. His efforts resulted in a new management structure being introduced into the Wheatbelt region and he provided invaluable support for the new Regional Management team during this establishment phase. In 2014 he gained a position as one of the inaugural Community Paramedics. Based in Lake Grace his role assisted numerous sub centres with projects including the installation of mobile data units to ambulances, and the rollout of electronic patient care records. In 2015 he transferred to the Community Paramedic role in Lancelin. The impact of Mr Hewat's contribution has been the continued delivery of quality ambulance services in country Western Australia with maximum community engagement through volunteerism.

Ms Eleanor Therese HILL, Laverton WA 6440

Ms Hill commenced her volunteer service with St John Ambulance Western Australia at the Sub Centre at Laverton in 1996 and in the time since has served in a wide range of roles. The impact she has had in contributing to the availability of a high-quality volunteer ambulance service for the Laverton community has been significant. During the period of her service at Laverton the town has gone from a population of 3000 to less than 300. This presents many challenges in terms of maintaining a service and maintaining sufficient volunteers. She has been the backbone of the sub centre for many years, holding the position of Chairperson at various times. With a small population, and relatively low level of ambulance activity, volunteer numbers in Laverton are low. This has meant that she has usually been rostered for both emergency ambulance cases as well as sporting events. In addition to the roster cover and the leadership she has provided as Chairperson, she also fulfils the role of Volunteer Ambulance Trainer. She has developed productive relationships with the Shire Council and other service providers, and is an excellent mentor for junior officers. She has also mentored many of Laverton's committee members during her period of service. The impact of Ms Hill's contribution now provides access for her local community to quality ambulance services, and the building of community resilience through her first aid training activities, and her efforts are most noteworthy.

South Australia

Mr Robert Harvey BERLIN, Pinnaroo SA 5304

Mr Berlin has provided 40 years of skilled and dedicated service to the South Australian Ambulance Service, and to the community of Pinnaroo.

He joined the Pinnaroo St John Brigade in 1978 and became Superintendent of the Brigade in 1985. When St John became SAAS he transitioned to Team Leader, a position he has held to the day.

His passion for providing the best possible service for the district is exemplified by the training opportunities and experiences he provides for his team.

He maintains a very high level of clinical care and knowledge and offers support and leadership to his team. He has an innate ability for organisation and logistics, which is extremely valuable in remote locations.

As a Volunteer Team Leader he has actively campaigned for equity for volunteers on many issues, including the introduction of Fentanyl that is now carried on volunteer vehicles to assist patients in remote areas who are experiencing considerable pain.

Mr Berlin is a role model who has ably demonstrated his commitment to SAAS and his community.

Miss Christine Gwenda BROWN, Marama SA 5307

Miss Brown has served the community of Karoonda as a volunteer with the South Australian Ambulance Service (SAAS) since 1968. She was a founding member of the Karoonda team and is currently the Volunteer Team Leader, a position she has held since 2002.

She has also served as training coordinator, branch secretary, work health and safety representative as well as the zone ambulance coordinating committee representative.

Her ability to adapt to many clinical and technological changes over the past 50 years has been remarkable. She has always contributed above and beyond her position, taking on additional roles, and is an active committee member.

She works tirelessly to maintain and recruit volunteers ensuring they receive the support required and her commitment and dedication to caring for the Karoonda community is exceptional. She has built a strong working relationship between the Karoonda hospital and SAAS to ensure the patient journey is enhanced.

Miss Brown is a true example of SAAS' values and demonstrates them with exemplary integrity.

Mr Graeme James RAYSON, Murray Bridge SA 5253

Mr Rayson's career with South Australian Ambulance Service (SAAS) spans some 26 years after having service with St John Ambulance in the Northern Territory and with the Tasmanian Ambulance Service.

He has held a range of operational road and intensive care paramedic roles and he was amongst the early Intensive Care Paramedics with SAAS.

Throughout his career he has been a strong voice for clinical and patient safety. He is never too far away from a challenging issue, and is sought out by colleagues, and relied upon by executives, to manage tasks professionally, ethically and to a high standard.

He is highly respected professionally within SAAS and ambulance services across Australasia for his work on the National Fleet and Equipment Working Group, ensuring best practice principals are instituted to achieve strong outcomes for the patient, clinician and the SAAS.

He has also been a key representative on multiple committees in the SAAS and also with SA Health.

Mr Rayson's commitment to the wellbeing of the South Australian community is most noteworthy.

Tasmania

Miss Simone Lesley HAIGH, Sheffield TAS 7306

Miss Haigh started with Ambulance Tasmania as a volunteer in 2002, commenced as a student paramedic in 2005 and qualifying as a paramedic in 2008. In 2011 she became an Intensive Care Paramedic. She is currently acting in a Paramedic Educator role. Miss Haigh also relieves in the Clinical Support and Branch Station Officer roles. In addition to these Simone was the first Tasmanian and the first ever female to be elected onto the executive of the National Board, Paramedics Australasia the peak professional body of paramedicine in the Australasia region. She is the current Vice President. Miss Haigh is also a member of the Paramedics Australasia National Registration Working Group assisting in coordinating the implementation of registration. Her portfolio is the Mental Health and Wellbeing Special Group. Through this she has worked with researchers and other paramedics and the board to help establish the Survive and Thrive paramedic resilience symposiums in conjunction with the Australian and New Zealand College of Paramedics. Miss Haigh is the Assistant Secretary on the National Executive and also on the Paramedic Mental Health Group of the National Council of Ambulance Unions. Most importantly, through her role of Vice President of PA, she initiated a national senate inquiry into the mental health of emergency services and first responders after the death of a close friend and witnessing the psychological distress of many other colleagues and friends within the paramedic profession. This inquiry has stimulated conversation nationwide regarding not only the mental health of Paramedics but also; police, fire, SES with professional, volunteer and communications staff included. The standing senate committee have received more submissions than expected on this highly important topic and are now currently having hearings nationwide. Without Miss Haigh's courage of sharing her story and determination to help her colleagues, this inquiry would not have been initiated. Hopefully what she has started will help not only current Ambulance Officers, but Ambulance Officers in the future, including Volunteers.

EMERGENCY SERVICES MEDAL (ESM)

New South Wales

Mr Glenn Austin JONES, Tamworth NSW 2340

Mr Jones has been a New South Wales State Emergency Service (NSW SES) volunteer member for 29 years, during this time he has held various leadership positions including the Namoi Region Volunteer Deputy Region Controller, Deputy Chair of the Incident Management Capability Development Group and most recently a Training Project Support Officer in the Incident Management Project. He has worked tirelessly giving thousands of volunteer hours to various projects. Mr Jones has gone above and beyond on all occasions and is an exemplary leader and mentor for upcoming members.

Mr Raymond Kenneth LOTTY, NSW

Mr Lotty has been involved with the New South Wales Volunteer Rescue Association (NSW VRA) since 1993. He is currently Senior Chaplain and is the representative at the Volunteer Memorial Service's held annually in Sydney. Ray bears the cost of time, money and his own resources and effort as Senior Chaplain of the NSW VRA. He is on call 24 hours, 7 days per week. Mr Lotty is a professional trauma counsellor and has spent many a time at the scene of accidents, talking not only to those involved, but also to the rescue men and women who absorb much stress in their roles as rescue operators.

Mr Dean Allan STOREY, Gymea Bay NSW 2227

Mr Storey has served as the Deputy Commissioner of New South Wales Marine Rescue (MRNSW) since 2013. He has been tireless in his commitment to the professional development of the organisation and its volunteers, introducing new standard operating procedures, comprehensive training programs, upgraded resources and a range of initiatives to enhance service delivery and volunteer safety, qualifications and experience.

He has been responsible for managing the organisation's operational activities, including emergency Search and Rescue response; fleet standards, delivery and operation; a strategic review and incremental upgrade of the marine radio communications network; Occupational Health and Safety; volunteer training; and operational policies and procedures.

He has also been instrumental in the MRNSW \$20 million program to modernise its rescue fleet to introduce fleet standardisation, higher safety standards and leading edge technology. Under his leadership, MRNSW has also led the sector in the introduction and delivery of professional training and education for volunteers.

In addition to his internal MRNSW responsibilities, he represents MRNSW on the State Rescue Board Risk and Resilience Sub-Committee and Policy Advisory Committee, which plans and delivers marine rescue services for the state. Mr Storey has also served the community as a volunteer Surf Life Saver for the past 10 years.

Mr Storey's professional service to the NSW community and to the volunteer members of MRNSW is exemplary.

Victoria

Mr Gregory James BAECK, Jan Juc VIC 3228

Greg was instrumental in the establishment and development of Torquay Marine Rescue Service and has been a member of the service since its formation in 1984. Greg served as Boat Captain from 1984 to 2011 and Chairman/Commodore from 2011 to 2013 and remains an active member. Greg is recognised for his commitment to the training and development of Torquay Marine Rescue members, and inspiring and encouraging the next generation of marine rescue leaders. His leadership extends well beyond the management of Torquay Marine Rescue into search and rescue operations. Greg has led numerous search and rescue operations along the Bellarine Peninsula, Surf Coast and Great Ocean Road, placing the welfare of others ahead of his own. These have included the search and recovery of vessels, plane crashes, mass rescue of school students swept seaward whilst sea kayaking, and rescue of seriously injured surfers. Through his involvement in Torquay Marine Rescue, Greg has contributed greatly to the community, with many personally grateful for his dedication, commitment and courage.

Mr Ricky Charles COOPER, Mornington VIC 3931

Mr Cooper is actively involved with Volunteer Marine Rescue (VMR) Mornington and Hastings. During his 18 years of volunteer service, he has progressed through the ranks and is an active and competent Marine Rescue Coxswain, taking boats to sea on many hazardous rescues both in daylight and at night. He has also been heavily involved in search and rescue activities. He has acted in the role of on-scene Co-ordinator on several occasions. As VMR's current president he is responsible for coordinating the control, deployment, care and maintenance of the VMR's five rescue vessels. As the President of VMR Mornington and Hastings, he also plays a vital role in the management of the group, and has built and maintained strong working relationships with a variety of stakeholders across the emergency services sector and the community of Mornington and surrounds. He has made a wider contribution to the sector as a whole, by representing all of the Independent volunteer marine rescue groups in Victoria, sitting on various committees with Emergency Management Victoria. Mr Cooper's dedication to Marine Rescue Victoria, and to the boating public, makes him a highly valued member of Victorian emergency services.

Mr Brett Patrick TAYLOR, Bayswater VIC 3153

Brett Taylor has tirelessly supported and contributed to Victoria State Emergency Service (VICSES) and the wider community for over 30 years as a Volunteer. Brett has always placed VICSES as a high priority in his life, at times he has put not only his work but his family second to ensure his local SES Unit is ready to respond to emergencies 24 hours a day 7 days a week. As evident with the emergency event such as the 2010 Knox Hailstorm, Brett displayed exemplified leadership, direction, emotional guidance, and support to others and assisted in operational support to the Knox Community for over a month on a permanent basis as a volunteer. Brett's dedication and commitment towards his chosen field of assisting the community shows the passion that is well respected amongst his peers and Regional Staff. Brett's continual sacrifice of personal time, over an extended period is over and above what is expected of a volunteer. Brett has been the key leader and driver in moving the Unit from a two bay garage Local Headquarters (LHQ) to a large facility with a new purpose built facility including workshop and divisional command centre, housing not only Knox Unit

resources but state resources such as the Mobile Command Vehicle (MCV) and Forward Operations Vehicle (FOV). Recently Brett has also welcomed the Regional Support Unit to the Knox facility. Without Brett's persistence and dedication this would not have occurred.

Queensland

Mr John Alistair NEWLEY, Warwick QLD 4370

Mr Newley has been an active member of the Warwick State Emergency Service (SES) for over 40 years. His dedication, leadership and operational professionalism has significantly contributed to the strength and capability of the unit and surrounding areas. As the Local Controller he has encouraged the participation of all members and ensured that the unit is well trained and equipped to respond to incidents across the Southern Downs region. He is also relied upon to extend his diligence to many other SES units across South West Queensland. Being a member of the Local Disaster Management Group he has worked with other agencies to ensure the preparedness, resilience and recovery of the community. He is highly respected for his ongoing commitment, knowledge and support to enable the community to respond to disaster events. Mr Newley is held in high regard amongst the Warwick community and his fellow volunteers for his unwavering commitment to service delivery of the SES.

Mrs Karen Hazel PETERS, Emerald QLD 4720

Mrs Peters joined the Queensland State Emergency Service (SES) in 2005 and for the past 13 years has been a dedicated member. Since 2013 she has served in the position as a Group Leader with the Longreach unit. She has been a stalwart of the Longreach community and highly committed to her SES members. Most notably during training exercises and disaster events, there is no challenge too big for her. Her resourcefulness and knowledge of the local region is an asset to the organisation and critical to timely recovery for the wider community. Her operational expertise is actively sought for local disaster management planning and contingencies. Mrs Peter's efforts and achievements have earned her respect across the Longreach community and she is a role model for SES Volunteers, consistently setting a standard for operational excellence and Queensland Fire and Emergency Services values.

Western Australia

Mr Kenneth Gordon DEWHIRST, Heathridge WA 6027

Mr Dewhirst began volunteering for the State Emergency Service (WASES) as a founding member of the Northam Unit in 1978. He moved to Perth in 1984 and transferred to Wanneroo Joondalup SES where he remains an active member today.

During his 40 years of service with the SES he has gained the trust and respect of his Unit. He has also been a true ambassador of volunteerism and is a valuable mentor for not only Wanneroo Joondalup SES but other units throughout the State. He is a dedicated instructor and has conducted many preparedness training exercises designed to test the emergency response and challenge agencies in preparation for a natural disaster. His

training exercises have included a 24 hour exercise at Midland workshops testing 16 SES units and involving a range of agencies, an Earthquake scenario at the WA Police Training Facility with over 30 casualties and involving 12 SES units, a coastal exercise at Ocean Reef testing 14 units over a 6 hour period, and a cave and quarry rescue involving 14 units and a vehicle roll over.

He is committed to building inter-agency relationships, and fostering networks between SES volunteers from different units and providing challenging and exciting operational exercises. His unwavering support for the SES includes contributing over many years to the improvement of standards for emergency service vehicles and equipment, serving on various consultative groups and supporting the ongoing improvement of SES through the construction of reports highlighting the need for change.

Mr Dewhirst's legacy is also felt through countless hours of encouragement and empowerment of other volunteers to expand their skillset and ultimately take on leadership roles. Many have been inspired by his dedication to the community of Western Australia.

Mr Robert James HOWARD OAM, WA

Mr Howard commenced as a volunteer with Surf Life Saving Western Australia (SLSWA) in 1974 as an active member of Floreat SLS Club. With his knowledge and understanding of radio systems he was asked by SLSWA to establish a state radio network to assist in interclub communications during weekend lifesaving patrol hours. He sought advice from SLS networks in other states and used his leadership skills to set up a working group from local surf clubs to begin testing different radio models. He then undertook the task of seeking a licence for the proposed new system.

He quickly established a communications base command station at Floreat SLSC in 1975 to assist in monitoring interclub communications. Over the next few years the service expanded under his guidance into a full, inter-club radio network, operational during weekend surf patrol hours. He served as State Radio Officer from 1974-1978 and from 1988-1991 and was instrumental in identifying improvements and ensuring the system was being used to its full potential.

Additionally he assembled volunteers from different clubs who were rostered to staff the radio during patrol hours, mentoring them and providing support when needed. It was from this group of volunteers that SLSWA's first radio instructors and examiners were drawn and who assisted in the development of specific operator manuals and training in radio communications. Today each of the 30 plus surf life saving clubs along the WA coastline, including links to clubs as far away as Broome and Esperance, have their patrol communications monitored from a central base which allows them to communicate with neighbouring clubs to share patrol information. This has greatly enhanced lifesaving operations and public safety, especially during shark sightings.

While the project to bring an effective radio communications system to WA's surf life saving community showcased the incredible commitment of Mr Howard, he has also dedicated himself to working with other members in the development of the inflatable rescue boat as the prime rescue craft which has become the preferred method of surf rescue throughout Australia. Mr Howard's commitment to the community of Western Australia is highly commendable.

South Australia

Mr Axel LARSEN, Saddleworth SA 5413

Mr Larsen joined the South Australia State Emergency Service (SASES) at the Saddleworth SES Unit in 1993. He has previously joined the local Country Fire Service Brigade in 1990. In 1996 he was appointed as Manager of the Saddleworth Unit, a position that he currently holds. He has demonstrated creative and innovative new ways to promote the Unit, the wider Service, and the dissemination of public safety messages. This has included promoting the Service as an avenue for ex-Defence personnel to continue to serve the community, and through Royal Automobile Association (RAA) road safety campaigns. Over the past 25 years he has built a strong reputation within other emergency service organisations in the surrounding area and he continues to encourage and develop new members in the Saddleworth Unit. He also is highly supportive of the role of cadet programs in developing local youth who will become the next wave of emergency services volunteers. Mr Larsen's dedication to his local community in a range of volunteer roles is exemplary.

Mr Andrew John O'BRIEN, Bordertown SA 5268

Mr O'Brien joined the South Australian State Emergency Service (SASES) in 1987 as a volunteer with the Bordertown Unit and in 1992 was appointed Unit Manager, his current position. He has dedicated his SES career to training other volunteers and he has been a trainer within a number of disciplines. Under his management the Unit has developed and maintained a diverse member base. He is still a key first responder and is highly regarded for his knowledge and skills as a road crash rescuer by his peers and other emergency services. He has been a contributor at many regional and state SES Forums and Unit Manager meetings throughout his 30 year career. Additionally he has established a close working relationship with the Victorian SES Kaniva Unit. This relationship has been critical in enabling effective cross border support. Mr O'Brien epitomises the values and goals of the SASES and his commitment to the community of South Australia is most noteworthy

Tasmania

Mr Alton Craig BOND, Huonville TAS 7109

Mr Bond has selflessly given of his time to the Tasmanian State Emergency Service (SES) since 1993 where he joined the Huon Valley Unit. He also joined the South Region Search and Rescue Unit and remains actively involved with both units.

In 2017 he took on the role of Deputy Unit Manager at the Huon Valley Unit where he has excelled in providing leadership to existing members and new volunteers. He has always ready to support the SES and his local community in times of need.

Since 2010 he has committed in excess of 562 hours of operation support to the Huon Valley Unit, which has included road crash rescue, storms and flooding. He has also committed over 138 hours to the Search and Rescue Unit. Additionally he has provided many hundreds of hours of training to both Units.

He is well respected by SES Regional Staff and his peers for his knowledge, enthusiasm and dedication and has frequently volunteered for mainland deployments, including attending at the extreme flood event that took place on the Gold Coast in Queensland in 2013.

Mr Bond's continues his significant commitment to the SES and to the community of Tasmania and his service is most noteworthy.

Mr Mark William DANCE, Huonville TAS 7109

Mr Dance began his service with the Tasmanian State Emergency Service (SES) as a volunteer in 2001, joining the Huon Valley Unit. In 2004 he was promoted to Unit Manager, holding that position until 2012 when he relinquished that role to take on permanent employment with the SES as Regional Officer for the Southern Region.

As a volunteer he demonstrated leadership and proficiency within both routine and operational aspects. He developed and led SES Tasmania in national deployments and competitions. His performance in national Road Rescue Challenge competitions led to a number of local and national awards. Additionally he gained a strong reputation, and is held in high regard, for his operational competence, undertaking key roles in incident management in events in the Huon area, including the floods of 2004 and 2007 as well as deployment to Queensland on two occasions.

Since commencing in the role of Regional Officer he has daily demonstrated his commitment through sharing his skills and knowledge for the betterment of staff and the organisation. He has acted in the role of Regional Manager on a number of occasions and, more recently during the severe weather event in Hobart in May 2018, he performed at an exceptionally high standard.

Mr Dance has an excellent rapport with all staff members and volunteers and is well respected by his peers and stakeholders. He continues to dedicate himself to the safety of the community of Tasmania through his service with the SES.

Mr Lynton Zane FREE, Smithton TAS 7330

Mr Free has been an active member of the Circular Head Unit of the Tasmanian State Emergency Service (SES) for the past 26 years. For the past 18 months he has served as Unit Manager and prior to that was Deputy Unit Manager for five years. He also served Ambulance Tasmania for 11 years.

He is a highly respected team leader and is always willing to pass on his extensive knowledge in the areas of road crash rescue and general rescue to other members of the Unit. He has been a team leader in numerous Road Crash Rescue challenges, including in the International Rescue Down Under challenge in 1999 where he was part of the winning team.

Part of his volunteering duties has seen him represent both Ambulance Tasmania and the SES in public safety support roles at many sporting events. He has also undertaken a number of fundraising roles which have allowed the Circular Head Unit to purchase additional equipment for rescue vehicles and also fit-out the Unit at Smithton.

Mr Free's dedication to both Ambulance Tasmania and the SES, coupled with his commitment to the safety of his local community in Tasmania, are most noteworthy.

AUSTRALIAN CORRECTIONS MEDAL (ACM)

New South Wales

Mr Justin Jay BEAVIS,

Mr Beavis commenced working with Corrective Services NSW (CSNW) in 2007. He has served at the Wellington Correctional Centre (WCC) since before the official commissioning of the centre. Mr Beavis has undertaken a number of roles within the correctional centre over the past 11 years. His duties have included the management of inmates and uniformed custodial staff through to the management of teams working in Offender Services and Programs, Education, Administration and Justice Health. He also served for a number of years with the Immediate Action Team (IAT) at the centre, ensuring that volatile situations with inmates were dealt with professionally and in a manner that provided safety to both staff and the inmates involved. Most recently he gained promotion to Functional Manager and has undertaken the role of Intelligence Officer. In the role as Intelligence Officer he developed an excellent rapport with NSW Police organising operations with them resulting in the reduction of illicit drugs and other contraband entering the centre. He has also shown capability when acting in the role of Manager of Security at WCC, a large Maximum Security Centre with over 700 male and female inmates. The interaction he with inmates within the centre is of a high standard that gained him much respect. Showing great confidence with Mr Beavis, staff voted him to the role of Peer Support Mr Beavis has shown that he has the respect of Senior Management, his peers and the staff that he manages and the inmates at Wellington Correctional Centre.

Ms Kylie FOGARTY,

Ms Fogarty commenced working with Corrective Services New South Wales in 2002. She joined the Bathurst Correctional Centre in early 2015 and, at that time, was the only officer to directly manage the Defence Community Dogs (DCD) program. She is currently one of two officers who manage the program and also meet the custodial needs for supervising inmates participating with the community programs at Bathurst Correctional Centre. The DCD program rescues dogs, rehabilitates inmates who undertake the training of the dogs, and assists veterans and their families who benefit from having an assistance-dog. Ms Fogarty is required to manage the inmates on the program and identify ways to complete the many dog training requirements within the constraints of a correctional environment. The dogs require extensive training in public areas on a daily basis. This can be challenging to co-ordinate and obtain community acceptance. Ms Fogarty gets the dog training team out to a variety of activities each day which is crucial in ensuring that the dogs are trained properly in everyday situations. Ms Fogarty has built strong relationships with the Bathurst community for the program and inmates and dogs are now welcomed anywhere in Bathurst and members of the public openly congratulate the inmates for their contribution. This acceptance was evident when the dogs and inmates were recently asked to lead the ANZAC Day parade at the request of the RSL president and The Mayor of Bathurst. Ms Fogarty represents the professionalism and values of Corrective Services NSW.

Mr David Stewart THOMAS,

Mr Thomas commenced working for Corrective Services NSW (CSNSW) in 1985 as a trainee correctional officer. During this time, he has consistently exhibited outstanding leadership skills and commitment to delivering high quality projects. He has also performed additional roles to fulfil certain functions, provide specific services, and achieve defined outcomes and targets to provide a more efficient delivery management of inmates. He has worked tirelessly

to assist CSNSW meet its objectives by building essential infrastructure on time and within budget. Mr Thomas is a highly experienced overseer who manages and monitors project progress including financial performance. He has supervised diverse inmates and managed a broad range of stakeholders including internal and external project staff and translates his expertise across diverse settings resulting in the delivery of project outcomes. Mr Thomas' dedication to delivering projects throughout his more than 32 years with CSNSW is most worthy.

Mrs Mandy Lee ZACCAZAN,

Ms Zaccazan commenced her service with Corrective Services (CSNSW) in 2003 and since 2008 has been Aboriginal Client Liaison Officer working in the Sydney West region providing services to Aboriginal offenders, both in custody and in the community. Over the last 10 years Ms Zaccazan has gained a valuable reputation in the community for her professionalism. She provides support to Community Corrections Officers in the assessment and case management of offenders from different cultural backgrounds in a sensitive manner. This includes pre and post release planning for offenders, and the building of collaborative networks and partnerships to improve the effectiveness of community based offender programs. Ms Zaccazan delivers positive outcomes for high risk Aboriginal offenders by achieving access to intervention and services to support diversionary programs and breaking down barriers with offenders and their families. Her contact with offenders includes operational duties in the management of over 150 Aboriginal offenders in the community, as well as provision of programs and services that support behavioural change. She conducts offender interviews, home visits and escorts offenders to appointments and programs. Ms Zaccazan has gained the trust and respect of Aboriginal offenders and their families and displays the highest levels of integrity in her role with Corrective Services NSW.

Victoria

Ms Teu Merelina BENTLEY,

Ms Bentley commenced her service with the now Corrections Victoria in 1984 as a Prison Officer at Her Majesty's Prison Fairlea, the first all-female prison in the state. In 1996 she relocated to the Melbourne Assessment Prison (MAP) a front-end, maximum security male prison where she continues to serve today. At MAP she has worked almost exclusively within the Acute Assessment Unit, a 16 bed specialist unit for prisoners suffering acute mental health conditions. Whilst working with some of the most mentally unwell prisoners in the state she has led by example, displaying empathy, respect and dignity towards prisoners. She has been an exemplary role model for staff and is highly respected by the MAP Executive team, by her peers, and by the wider prisoner group. She maintains good working relationships with prisoners, and has a great ability to diffuse situations with a balance of security awareness and case management. During her time at the MAP she has been an active member of the Female Leadership Team where she provides young female leaders and new female staff with guidance, support and strategies to be able to manage particular incidents or challenging situations. Ms Bentley is an asset to the MAP and her commitment to prisoners in her care, and to Corrections Victoria, is outstanding.

Ms Maria FAZIO,

Ms Fazio joined Corrections Victoria in 1992 as a Community Corrections Officer at Coburg Community Correctional Services (CCS). Throughout her career she has always provided a balanced approach towards managing staff and working in a pro-social manner with

offenders. In 1988 she was appointed as a Senior Community Corrections Officer based at Broadmeadows CCS. In 2001 she moved into a central office role to assist in the critical work associated with the development of EJustice. She returned to Broadmeadows CCS in 2005 and secured an Operations Manager role. She has remained in a Manager's role for the last 18 years and currently serves at Sunshine CCS. In her current role as Manager Court Practice she is responsible for a large CCS location and for one of the busiest courts in the state, Sunshine Magistrates Court. As part of her role she has regular contact with offenders, particularly in the context of discussions aimed at motivating and promoting their engagement, addressing issues related to their non-compliance with respective court orders, and in the course of managing a range of incidents. Ms Fazio's commitment to best practice outcomes for offenders, and service provision to the community, has remained unwavering. She is a key influencer in the West Metro Region CCS leadership team and a highly respected manager and role model for staff.

Queensland

Mr Dennis Allan HAYES,

Mr Hayes has served Queensland Corrective Services (QCS) for over 28 years during which time he has participated in numerous significant operations both large and small, from escorting maximum security prisoners to providing security at the 2018 Commonwealth Games and G20 events.

He has worked tirelessly to protect the community and to ensure the safety of QCS staff and the safety and security of prisoners in the custody of QCS. He has been vital in effectively interacting with all prisoners including maximum security prisoners, cognitively impaired prisoners, and prisoners at risk.

He has been generous in imparting his skills to new custodial staff and supervisors and he has a comprehensive understanding of security dynamics, mechanisms and processes. He has been instrumental in the development and implementation of site and route risk assessments, situational assessments and complex operation orders involving multiple security groups and agencies.

Mr Hayes' contributions to operational planning for the G20 Meeting and the 2018 Commonwealth Games, and the undertaking of Operation Elevate in 2018 (involving the mass transfer of male prisoners from Southern Queensland Correctional Centre) are exemplars of his service.

Ms Julie Therese STEINHEUER,

Ms Steinheuer commenced her correctional service in 1986 in New South Wales, before moving to Queensland Corrective Service (QCS) in 2006. She was initially responsible for managing the Women's Community Program for low security female prisoners at the Numinbah Correctional Centre and the Helana Jones Correctional Centre at Albion. In 2007 she was promoted to the position of Deputy General Manager, Numinbah Correctional Centre, which was then a low security correctional centre accommodating both men and women. She was later involved with planning the transition of the Centre to a female only facility and she is now responsible for the management of over 120 female prisoners. In 2017 she again oversaw a significant operational change with the introduction of specialist accommodation for mothers and babies at the Centre. She was vital to the success of the new operational change through collaboration with both government and non-government sectors and through her direct engagement with the prisoner population at Numinbah. Ms Steinheuer epitomises the goals and values of Queensland Corrective Services.

Western Australia

Mr Stephen Paul BLENKINSOPP,

Mr Blenkinsopp commenced his career as a Prisoner Officer with the Western Australian Department of Justice in 1997. He has managed a range of complex sites including Greenough Regional Prison and more recently Hakea Prison. His experience includes working and managing minimum security facilities, regional prisons and maximum security facilities. He has been commended for his extensive prisoner care at Hakea where he oversees the daily care of approximately 1,100 prisoners. He is a Superintendent who 'walks the walk' and has daily contact with prisoners. He is always solution focused and understands and supports the full offender journey, seeking ways to resolve issues alongside the community as well as for custodial settings. He has a clear focus on security, but also strongly believes and actively promotes and supports the rehabilitation and development of prisoners. He recognises the importance of creating a safe and supportive work environment for everyone and makes sure everyone has their part to play. Mr Blenkinsopp is well respected across Corrective Services and is dedicated to providing exceptional service to the corrections community of Western Australia.

Ms Caroline Mary JOLLY,

Ms Jolly commenced her Corrective Services career with the Western Australia Department of Justice in 2012, serving first as Prisoner Education Coordinator at the West Kimberley Regional Prison (WKRP). She was subsequently promoted to Prison Education Campus Manager in 2013. In 2015 she introduced a radio education program to WKRP where prisoners produce a weekly one hour radio program which is broadcast across the Kimberley and Pilbara Region via the Pakam Radio Network, and nationally via the National Indigenous Radio Service. The radio program helps Indigenous prisoners with rehabilitation through maintaining a connection to country and community. It builds self-esteem, helps manage emotions and generally supports wellbeing. This rehabilitation program now has a waiting list for those that want to participate and complete a Certificate II in Media Studies. Her daily interactions with prisoners, sees her devote a lot of her time assisting and guiding troubled prisoners with advice and support in the classroom. Ms Jolly's commitment and dedication has resulted in positive outcomes for prisoners, including job opportunities, once they are released.

Mr Ernest Rodney RAHMAN,

Mr Rahman joined the Western Australian Department of Justice in 1990 as a Prison Officer at Broome Regional Prison. He has worked at Broome Regional Prison in a variety of roles including as Senior Officer and Chef Instructor. From 2013 to 2017 he also spent time working at the West Kimberley Regional Prison. He provides exceptional cultural leadership and support to staff and prisoners, especially to Indigenous prisoners. His own experience and broad knowledge of country and Indigenous culture has allowed him to become a conduit for the Broome administration when managing the Kimberley prisoners. He is a valued member at Broome Regional Prison and breaks down the barriers for new offenders from remote communities due to his fluency in local language. He also plays an active role in NAIDOC Week celebrations every year by sourcing and preparing culturally appropriate foods, and engages with local traditional landowners to support Indigenous prisoners. Mr Rahman consistently promotes a culturally secure environment for Indigenous prisoners at

Broome Regional Prison and his service to Corrective Services in Western Australia is most noteworthy.

South Australia

Ms Helen MALLEN,

Ms Mallen commenced her service with the South Australian Department of Corrective Services in 2001 as a Probation and Parole/Community Corrections Officer at the Elizabeth Community Correctional Centre dealing with recently released offenders. From 2002 to 2003 she served as a Social Worker at Yatala Labour Prison interacting with offenders on a daily basis before being made ongoing in her role at Elizabeth. She then undertook the role of Throughcare Coordinator at Yatala Labour Prison during 2008 and 2009, and in 2014 she acted in the role of Team Supervisor there. She is highly regarded in Community Corrections for her expertise in the areas of family and domestic violence. She has been a Family Safety Framework representative for Elizabeth Community Corrections since the framework commenced. With the recent introduction of the South Australia Police's district policing model, she has volunteered to become the representative for the entire Northern Region. Ms Mallen is a role model within Community Corrections, and the Department more broadly, and shows genuine commitment to rehabilitation of offenders and to community safety.

Mr David Michael OATES,

Mr Oates commenced his service with the South Australian Department for Corrective Services (DCS) in 1985 as a temporary Correctional Industry Officer at the Cadell Training Centre. He was permanently appointed to the role in 1986. He subsequently moved into the role of Correctional Officer in 1989 and since that time has served as a Unit Supervisor, Assistant Unit Manager and Case Management Coordinator. In these roles he had daily interaction with inmates at the Centre. He was made General Manager in 2010 and he also acted in Deputy General Manager and General Manager roles at Port Augusta Prison and Yatala Prison. He is the longest serving General Manager with Corrective Services. He has been a strong ambassador for shaping DCS and the 10x20 initiative and he regularly engages with local partners to strengthen DCS' image within the local community. Mr Oates is committed to the corrections industry as a whole. He is a role model for correctional officers and exemplifies the goals and values of the Department of Corrective Services in South Australia.

Tasmania

Mr Shaun Patrick WHEELER,

Mr Wheeler's career with the Tasmania Prison Service (TPS) extends over 30 years of distinguished service. He was appointed as a Prison Officer-in-Training in 1987 after which he transitioned to the role of Prison Officer-on-Probation. In 1988 he was classified as a Prison Officer. He served as Prison Officer in the Prison Hospital until 1994 and during this period he completed a Senior Prison Officer's qualifying course. He was promoted to the Senior Custodial Officer position at the Courts in 1995. He then transferred to the Hobart Remand Centre in 1999 and later moved to Risdon Maximum Security Prison as a Senior Custodial Officer. In 2003 he was promoted to Chief Custodial Officer and transferred to the Hayes Prison Farm. In 2006 he was successful in his application for a Correctional Supervisor

position. In 2007 he acted as a Correctional Manager across both the Ron Barwick Minimum Security Prison and the Mary Hutchinson Women's Prison, on a number of occasions, before transferring to the Risdon Prison Complex in 2010. He then undertook Correctional Manager roles at Hayes Prison Farm and at the Mary Hutchinson Women's Prison. In 2014 he again transferred to the Ron Barwick Minimum Security Prison before moving in 2016 to the Hobart Reception Prison as Superintendent where he remains today. During his career with the TPS, Mr Wheeler has managed offenders of all ages, sexes and backgrounds. He promotes engagement between Correctional Officers and offenders, and has dedicated himself to improving both the outcomes for offenders and refining service delivery models, aligning these with contemporary prison practices.

Northern Territory

Mr Kevin Andrew RABY,

Mr Raby has worked in the custodial correctional setting since 1983, firstly as a prison officer, and then as the General Manager of the Cadell Correctional Centre in South Australia. He subsequently has served as General Manager of the Port Augusta Correctional Centre in South Australia, as Superintendent of the Darwin Correctional Centre, as General Manager of Northern Territory Regional Operations, and now as the General Manager of the Darwin Correctional Precinct.

He was instrumental in establishing the Barkly and Datjala pre-release work camps in the Northern Territory as the General Manager of Regional Operations, and has been notable in both South Australia and the Northern Territory through the instigating of successful case management programs in the custodial setting.

Additionally, he has championed the Sentenced to a Job Program, and was instrumental in the establishment of the Complex Behaviour Unit at the Darwin Correctional Centre. He has been a champion of change to the way females are managed in custody, and has been a long-time advocate for the rights of victims of crime.

Mr Raby has extensive experience in both the Northern Territory and South Australia, in the control and management of offenders in custodial and non-custodial settings, and his commitment and dedication to the communities he has served is most noteworthy.