Mr Maxwell Harry (Max) CADDIS, St Huberts Island NSW 2257

Mr Caddis played an important role in the formative years of Ambulance NSW. While holding the position of Superintendent of Education, he was instrumental in introducing significant changes to education practice and played an important role in the introduction of Intensive Care Paramedics. Mr Caddis also showed dedication to both the organisation and its employees by offering advice and unwavering support to all paramedics above and beyond his day-to-day duties. Mr Caddis was recognised for his outstanding work by being awarded a Winston Churchill Fellowship; allowing him to travel overseas, to meet with international agencies and, ultimately, to bring invaluable knowledge and ideas to incorporate into Ambulance NSW practice. His acknowledgement of the important contribution made by Ambulance NSW and the exceptional work of all paramedics ensured he was well respected and held in high regard by staff at all levels.

Mr Terence Lindsay (Terry) NELSON, 8 Tomlin Street, Albion Park NSW 2527

Mr Nelson commenced as an Honorary Ambulance Officer at Wagga Wagga in 1972 and was appointed as a permanent Ambulance Officer later in that year. On his transfer to the Southern Operations Centre in 1998 he became actively involved in the development of the Centre, including transition to the use of the Computer Aided Dispatch (CAD) communication and dispatch system. During the latter half of 2009 Mr Nelson oversaw the installation and successful implementation of the CAD upgrade in the Centre; being the first centre in New South Wales to become fully operative on the new system. Throughout his distinguished career Mr Nelson has managed significant operational and staffing challenges, and was instrumental in establishing appropriate controls and administrative processes. Through his unique people management skills, he established a harmonious, supportive and learning based environment that resulted in a high level of morale in this highly demanding workplace.

Mr Maxwell Clinton (Max) STONE STREET, 48 Springfield Way, Dubbo NSW 2830

Mr Stonestreet has been in charge of the Western Control Centre for approximately 10 years. During this time he has displayed the highest quality of management and leadership. This quality had been rigorously tested on a number of occasions and, on each occasion, he has met and overcome these challenges. More recently, Mr Stonestreet was seconded to State Headquarters to undertake duties associated with the introduction of the upgrade to Computer Aided Dispatch program, and to assist the Project Director of the Control Centre Improvement project with a number of important tasks. The tasks required careful planning, negotiation and leadership to ensure the introduction’s success and all tasks were completed on time and in a professional manner. Mr Stonestreet has been instrumental in achieving change, not only within the Control Centre but also for operational paramedics.

Awards/recognition include:
Queensland

Mr Anthony Thomas KING, 13 Marlin Place, Manly West Qld 4179

Mr King has had a long and distinguished professional ambulance career over many years, having commenced service with the former Queensland Ambulance Transport Brigade in 1987. He has served in many positions across the ambulance portfolio, including paramedic roles and duties in relation to operational ambulance communications and training. In addition he has undertaken project specific roles and has held progressive management portfolios within the Queensland Ambulance Service (QAS). Mr King was appointed Manager Communications, South Eastern Region in 2008 before becoming Director Operations, Regional Liaison in 2009. In his current position he is responsible for overseeing, coordinating and providing advice and guidance on ambulance operations across Queensland on a daily basis. He manages these responsibilities with experience, confidence and a superior understanding of the operational landscape of the QAS, and has played an integral role in the development of Public Access Defibrillation programs within the community and in the implementation of the Queensland Ambulance Service Determination 2010. Mr King has served the community of Queensland with distinction.

Mr Sydney David MELVILLE APM, 10 Moorea Street, Jindalee Qld 4074

Mr Melville has over 33 years’ experience in bringing uniformed operational service delivery to the community of Queensland. He has extensive experience in operational planning, management and administration, and professional development of staff. Mr Melville joined the Queensland Ambulance Service (QAS) in early 2008 from the Queensland Police Service, shortly after the handing down of the Queensland Ambulance Service Audit Report. During this time, Mr Melville has led the QAS through a period of significant change. Through his outstanding leadership, direction and guidance, the organisation not only dealt with each of the audit recommendations in a timely manner but also established a solid and positive foundation for the operations of the QAS well into the future. Several important initiatives have led to significantly improved performances. Mr Melville is currently a member of the Board for the Council of Ambulance Authorities (CAA), and pursues his passion for the professional development of staff as the Chair of the CAA Ambulance Education Committee and Chair of the Paramedic Education Programs Accreditation Committee. Mr Melville has served the community of Queensland with distinction.

Awards/recognition include:
South Australia

Mr Christopher Tilney (Chris) COTTON, Woodside SA 5244

Mr Cotton joined the SA Ambulance Service (SAAS) in 1989 and has undertaken a variety of roles, including communications officer, paramedic and intensive care paramedic. However, it is his outstanding contribution to the development and service of his peers that is noteworthy through his roles as an OHS representative, volunteer ambulance officer course lecturer, manual handling instructor and driving instructor. Through his contribution to ambulance education at the Flinders University, he has achieved academic status as an Associate Lecturer, and he regularly works as a clinical educator with the SAAS Educational Services Unit for a variety of education programs, specialising in advanced trauma and medical topics. Mr Cotton has been an outstanding advocate for the paramedic profession and for out-of-hospital care. He is a former Committee Member and Chair of the Australian College of Ambulance Professionals (ACAP), and his chairmanship of ACAP drove some of the most productive years in terms of contribution to professional development. Mr Cotton has been and remains the major driving force and champion behind the ongoing SAAS Journal Club, which has driven changes to clinical practice in the SAAS, and he has authored several research studies. He also maintained an involvement with St John Ambulance as a paramedic until 2003 and has since continued to assist with occasional lecturing activities.

Awards/recognition include:
Ministerial Commendation for his meritorious and outstanding service to the SAAS, 2008.
Council of Ambulance Authorities’ Clinical Capacity Encouragement Award for the SAAS Journal Club concept.

Mrs Patricia Ann KAKOSCHKE, Mallala SA 5502

Mrs Kakoschke joined the SA Ambulance Service (SAAS) at Mallala in 1965 following a period of volunteer work for the Community Ambulance. She has also been an active Foundation Member of the Mallala Combined Ambulance Division since 1965, combining first aid and ambulance duties. In 2000 she was appointed to her current position of Volunteer Team Leader. Mrs Kakoschke has provided excellent leadership that has ensured the growth and retention of volunteers of the Mallala team. With proven leadership skills and dedication, Mrs Kakoschke has committed considerable time, effort and passion to the SAAS. Her outstanding support and enthusiasm have ensured the retention of volunteers and, following a low-key recruitment campaign, sees the potential for over 30 new members joining the team. This campaign has addressed roster shortfalls and now sees Mallala being able to serve the local community and surrounding areas 7 days a week. Mrs Kakoschke in the past has been a proactive member of the Mallala Ambulance Board and she is now a key player in organising the Local Ambulance Committee, targeting key stakeholders in the community for their assistance. Mrs Kakoschke also represents the Mallala team on the Central Zone Committee and is actively involved with local St John Ambulance cadets.

Awards/recognition include:
Australia Day Achievement Award in recognition of her extensive volunteer work, 2005.
Appointed as an Officer Sister of the Most Venerable Order of the Hospital of Saint John of Jerusalem in 2005, having been appointed as a Serving Sister in 1988.
**Ambulance Service Medal (ASM)**

**Tasmania**

**Mr David Savigny GODFREY-SMITH, Hobart Tas 7000**

A former mountain rescue specialist and search dog handler, Mr Godfrey-Smith is an enthusiastic, committed Volunteer Ambulance Officer who has served communities in St Helens and Bridgewater since 2007. He has been a Board Member of the Volunteer Ambulance Officers Association of Tasmania since 2009, and has added extraordinary value to the Association’s processes by creating an extremely effective electronic discussion forum. He has also redeveloped the Association’s web-site into a stylish and very user-friendly communication mode, and has also assisted in the accreditation of the Volunteer Ambulance Officer training program. However, his major contribution has been his creation of ‘vGate’ (the Ambulance Tasmania ‘Volunteer Gateway’ web portal), together with his ability to explain computer programs patiently, clearly and simply, and to engender confidence among volunteers unfamiliar with computer systems. ‘vGate’ not only helps stations organise their rosters but also collects a myriad of data that can be used by Ambulance Tasmania. Mr Godfrey-Smith has made a measurable and significant contribution to the management and well-being of Volunteer Ambulance Officers in Tasmania, and has served his community with distinction.

Awards/recognition include:

**Mr Dominic Paul MORGAN, Tas**

Mr Morgan began his ambulance career as a Volunteer Ambulance Officer with the Tasmanian Ambulance Service in 1984 before becoming a Student Ambulance Officer with the Ambulance Service of New South Wales 2 years later. Mr Morgan progressed through to the highest clinical level of Intensive Care Paramedic Level 5. He also advanced his skills in the specialist areas of Special Casualty Access, Urban Search and Rescue (USAR), Chemical, Biological, Radiological and Improvised Explosive Device Management and Emergency Management. This led to roles within the Ambulance Service of New South Wales international USAR team and as a senior member of the highly skilled Special Casualty Access team. Within the operational roles, Mr Morgan was involved with many significant events and incidents, and took on more senior management roles involving *inter alia* State Clinical Quality Assurance, Professional Standards and Conduct, Station Officer, Inspector Operational Support Manager, and Assistant Divisional Manager in New South Wales. In 2009, Mr Morgan was appointed Chief Executive Officer, Ambulance Tasmania, and has overseen major changes to the service. These changes include the organisation’s expansion through the transferring of Tasmania’s health transport service and medical retrieval unit to Ambulance Tasmania. There have been major capital works completed including new Operations Centre and State Headquarters, and major workforce planning for directing Ambulance Tasmania into the future. Mr Morgan has served the community with distinction for many years.
Mr Stephen John TREWIN, Acacia Hills Tas 7306

Mr Trewin became a Volunteer Ambulance Officer in Mildura, Victoria, in 1989, and eventually progressed to serve with distinction as a Mobile Intensive Care Paramedic. In late 2002, Mr Trewin joined the Tasmanian Ambulance Service as a Clinical Instructor and later as a Clinical Support Officer. Mr Trewin brought not only high level clinical skills and knowledge with him but also an enthusiasm for training, clinical review/audit and for progressing the clinical standards and abilities of paramedics in Tasmania. Mr Trewin is very highly regarded within Ambulance Tasmania as highly skilled, knowledgeable, fair and willing to assist. Mr Trewin has taken a strong interest in developing the Paramedic profession through his involvement with the profession’s professional body, Paramedics Australasia. Since 2007 he has been Chairman of the State Branch and is a current Director of the national body, playing a significant part in the ongoing development and recognition of paramedics in Australia. He has also been an enthusiastic member of the Tasmanian Ambulance Clinical Council since 2006. Mr Trewin’s outstanding achievements and commitment were recognised when in 2011 he was asked to take on the role of Acting Manager, Research and Clinical Practice. He has served the community with distinction over many years.

Australian Capital Territory

Mr David Grahame SUTTON, ACT

Mr Sutton has displayed outstanding leadership, commitment and dedication in the provision of urgent and non-urgent ambulance services to the community of the Australian Capital Territory (ACT) since 1988. Mr Sutton has played an instrumental role in a number of key areas of service improvement impacting on officer safety, education and support, including his roles in development and application of Driver Education Standards for the ACT Ambulance Service and working in clinical support areas with students in his role as a Clinical Mentor and as Training and Development Officer. In 1998, Mr Sutton was appointed to the first group of flight team members trained to provide services via the Snowy Hydro SouthCare Rescue Helicopter. During his tenure with the flight team, he worked to improve safety standards applied to medical flight operations and operating protocols. In 2007, Mr Sutton was promoted to Operations Manager where he has worked in a number of specialist areas including communication, urgent and non-urgent transport, and operational management. In 2010, he was appointed to take charge of the myriad of issues linked to the transition of the ACT Ambulance Service Communications Section to the new Emergency Services Agency Headquarters building. The outstanding leadership Mr Sutton displayed in this role played a pivotal role in the successful execution of this transition.