Mr Graham AKROYD, Golden Grove SA 5125
For outstanding public service in the defence field of weapon/missile computational and simulation development.

Through his work over many years, Mr Akroyd has developed world leading software applications to simulate, analyse, compare and predict weapons behaviour. He has reduced the cost and time when testing new munitions through his modelling and analysis tool. This was particularly evident with the recent introduction of the Joint Air-Surface Standoff Missile where it would have been expected to undertake approximately 10 weapon release missions as part of the test program. With Mr Akroyd's developed software, the required number of missions was ultimately reduced to just four, not only saving tens of millions of dollars but also resulting in a reduction in associated time, risk and other resources. Mr Akroyd's expertise also flows into the certification of new airborne countermeasures, such as flares for use on aircraft where his modelling tool negates the need for any flight tests, again saving considerable time and money and permitting early operational status for these aircraft. Mr Akroyd is considered a world-leading expert in his field.

Ms Amanda Jane CATTERMOLE, ACT
For outstanding public service in leading reform of the provision of housing for Indigenous people in remote communities and the National Gambling Reform Laws.

Ms Cattermole is a Group Manager in the Department of Families, Housing, Community Services and Indigenous Affairs (currently on secondment to the Treasury), and has shown outstanding leadership and direction in the role she played in the establishment of the National Partnership Agreement on Remote Indigenous Housing (NPARIH) and the Government's National Gambling Reform Laws. The significant reform in the provision of housing for Indigenous people in remote communities commenced in January 2009 and should provide substantial funding of $5.5 billion over the next 10 years - the largest ever investment for remote Indigenous housing. The NPARIH has already had a tangible and significant impact on many Indigenous families and communities and will continue to do so over the life of the agreement. Through the agreement, over 9,000 remote Indigenous families will be assisted with access to new or improved housing. Ms Cattermole was also responsible for overseeing the drafting of the exposure draft of the National Gambling Reform Laws which formed the basis of the final legislation, and its introduction in February 2012 required significant skills and qualities that were crucial to enable the success of this legislation.
Mr Ian Ross DEANE, Narrabundah ACT 2604
For outstanding public service in providing legal advice and other assistance to the Department of Immigration and Citizenship.

Mr Deane is Special Counsel for the Department of Immigration and Citizenship (DIAC). Although employed by the Australian Government Solicitor, he has worked exclusively for the DIAC since 2001. His role involves the provision of high level strategic legal advice to the DIAC, the Minister for Immigration and Citizenship and a range of other Commonwealth agencies on immigration law and related legal matters. He has consistently provided high quality legal advice on a broad range of highly sensitive legal matters to the Minister and the DIAC including involvement in all of the major legal cases and legislation relating to the Immigration portfolio. Mr Deane’s outstanding service relates to the high quality of his legal advice and the consistency with which it has been provided, despite the complexity, volume and sensitivity of the subject matter. His work was pivotal to the Department’s ability to implement many of the recommendations of the Report of the Expert Panel on Asylum Seekers that was released in August 2012.

Mrs Helen Elaine FERGUSON, 102 Duff Street, Broken Hill NSW 2880
For outstanding public service as a social worker for the Department of Human Services in rural and remote communities.

Ms Ferguson is an exceptional Social Worker based at Broken Hill for the Department of Human Services, and has worked for the Department for over 28 years. Her outstanding achievements and contribution to both the Department and to rural and remote communities exemplify the highest ideals of the Public Service. Ms Ferguson’s genuine interest in and empathy for people as well as her passion and commitment to providing assistance and solutions for people in difficult situations contribute to her success as an outstanding Social Worker. Ms Ferguson understands the issues that these communities face and this is evident in her numerous achievements aimed at improving the information and access to Department services for rural and remote customers. Her achievements have been highly valued and appreciated by many people and organisations throughout the area.
Mr Paul FOLEY, Australian Embassy, Tehran, Iran
For outstanding public service to international relations as Australia's Ambassador to Afghanistan from 2010 to 2012.

Mr Foley served as Australia's Ambassador to Afghanistan from January 2010 to October 2012. His work in Afghanistan was part of his outstanding service to international relations for over 29 years in the Department of Foreign Affairs and Trade (DFAT), including as Australian Ambassador to East Timor; Assistant Secretary, Middle East and Africa Branch; and as Assistant Secretary, Counter Terrorism Branch. He was also embedded with the Australian Defence Force in Dili as adviser to the Commander from May to September 2006 during the civil crisis in that country. As Ambassador to Afghanistan, Mr Foley demonstrated strong leadership of Australia's whole-of-government contribution to the international community's efforts in Afghanistan and in building Australia's bilateral relationship with Afghanistan. In a complex and high threat security environment, Mr Foley managed a significant increase in Australia's diplomatic presence in Kabul, with particular responsibility and care for the safety and welfare of staff.

Ms Denise HODGSON, Fennell Bay NSW 2283
For outstanding public service in the role of Multicultural Service Officer for the Department of Human Services within the Mid Coast NSW Zone.

Ms Hodgson's outstanding achievements and contribution to both the Department of Human Services and the community exemplify the highest ideals of the Public Service. Her genuine interest in and empathy for people as well as her passion and commitment to providing assistance and solutions for people in difficult situations contribute to her outstanding success as a Multicultural Service Officer and as an equally valuable Harassment Contact Officer within the Newcastle area. Ms Hodgson is the ultimate professional, with a passion for public service and the welfare and social inclusion aims of government within the Mid Coast area of New South Wales. She has a personal interest in the settlement issues facing newly arrived refugees. With over 17 years' experience in service delivery, Ms Hodgson understands the issues that the refugee community faces, and this is especially evident in her work with a range of community organisations in improving the information and access to Department services for newly arrived refugees.
PUBLIC SERVICE MEDAL (PSM)

**Dr Doug Cromar KEAN,** Campbell ACT 2612
For outstanding public service in contributing to the understanding of Australia’s strategic interests and the international environment.

Dr Kean is the Assistant Director-General within the Strategic Analysis Branch of the Office of National Assessments, and his work has been instrumental in developing both the discipline and doctrine of strategic analysis in the Australian national security community. He has provided a vital analytical contribution to the work of the agency in enabling government to better understand the multi-faceted dimensions of global issues facing Australia. His outstanding leadership has resulted in better focused and strategic assessments on a range of areas of importance. His work has informed Ministers and policy makers and has influenced better policy-making. His sharp mind and strategic focus have ensured that Australia's interests have remained at the centre of our assessments. Dr Kean has worked with some of Australia's closest allies and this has had untold benefits to the agency and the wider Australian Intelligence Community. His efforts have also ensured that Australia's interests feature in the mind of other agencies abroad to support greater information sharing.

**Ms Patricia Margaret KELLY,** Hawker ACT 2614
For outstanding public service in leading the promotion and implementation of higher levels of innovation in the Australian Public Service and for her leadership of the Australian Government's bid to host the international Square Kilometre Array facility.

As Deputy Secretary in the Department of Industry, Innovation, Science, Research and Tertiary Education, Ms Kelly was responsible for all aspects of the Square Kilometre Array (SKA) project. These included coordinating the Australia-New Zealand bid; international negotiations with the SKA office in Manchester in the United Kingdom and with all potential member countries; managing relationships with partners - the New Zealand and Western Australian governments, and the CSIRO; and dealing with the considerable complexities arising from the competing demands for radio quiet and the requirements of the mining sector in Western Australia; and the rights of Native Title claimants. Ms Kelly chaired the Australia/New Zealand SKA Coordination Committee and, as such, became the face of the Australian bid. Since May 2009, Ms Kelly has led work on promoting innovation across government in its day-to-day operations. Most notably, she chaired the Management Advisory Committee process that produced the report *Empowering Change: Fostering Innovation in the Australian Public Service* which identified major barriers to innovation, and the APS 200 Project team responsible for implementing these reforms.
Ms Renée Elmina LEON, ACT
For outstanding public service to public administration and law in leadership roles in the Australian Capital Territory and the Commonwealth.

Ms Leon is Deputy Secretary, Governance, in the Department of the Prime Minister and Cabinet. She was formerly Deputy Secretary in the Attorney-General's Department with responsibility for the Strategic Policy and Coordination Group, and previously Chief Executive of the ACT Department of Justice and Community Safety. Ms Leon has demonstrated outstanding leadership throughout her public sector career. In her current role, Ms Leon is responsible for providing advice and support on machinery of government and public sector governance across the Australian Public Service, and leads the Department's advice and support for Cabinet processes, the Government's legislation program, parliamentary matters, ministerial arrangements and legal and constitutional matters. During her work in the Attorney-General's Department, her representation of Australia internationally in leading the development of international conventions dealing with transport terrorism after the events of 11 September 2001 in New York has brought considerable credit to Australia. Her work has also become a precedent for the development of international conventions dealing with other forms of transport terrorism. Ms Leon's notable achievements at the ACT Department of Justice and Community Safety relate to promoting and protecting the rights of the vulnerable in the community and include introducing the first statutory charter of human rights in Australia, establishing the ACT Human Rights Commission, delivering an integrated service for victims of crime, and leading law reform in the areas of sexual assault and domestic violence, civil partnerships and consent to medical treatment. Ms Leon has also made a substantial contribution to the community as the founding convenor of the Women's Legal Centre and as a former Chair of the Welfare Rights and Legal Centre in Canberra.

Mr Charles Andrew MASKELL-KNIGHT, Phillip ACT 2606
For outstanding public service to policy across many aspects of health and Commonwealth/State relations.

Mr Maskell-Knight has worked to the highest standards of the public service in various roles within the Department of Health and Ageing for many years. His talent, integrity and personal drive have produced a number of landmark policies in the administration of health in Australia. The benefits of these various policies are being felt by all Australians as consumers of the nation's health system, and should continue to be felt with escalating effect for many years to come. His strong leadership, strategic thinking, ability to grasp extremely complex issues, negotiating skills, determination in the face of difficulties, and outstanding understanding of the health system and health policy environment were crucial to the development of the National Health Reform.
Ms Rona Louise MELLOR, Reid ACT 2612
For outstanding public service in the development and implementation of bio-security, taxation and health system policies and projects.

Over her distinguished career in the Australian Public Service, Ms Mellor has successfully led the design and implementation of a range of regulatory and service delivery systems in support of Australia’s bio-security, taxation and health systems. Her particular strength has been in engaging with stakeholders to co-design solutions. Through engagement within government, across the community and with industry, she has successfully delivered solutions that have resulted in streamlined government interactions with stakeholders including reduced regulatory and administrative costs, connected services across agencies and jurisdictions, and improved accessibility to government services for the community. Ms Mellor has led the way in developing capability in client-based administrative design within the Australian public sector.

Ms Lyn O'CONNELL, Reid ACT 2612
For outstanding public service in the development of national transport reforms.

Ms O'Connell is a Deputy Secretary in the Department of Infrastructure and Transport and has taken the lead role in negotiating three national transport reforms and in developing the legislation for the national regulators. In 2009, the Council of Australian Governments (COAG) took the historic decision to establish national regulators and national legislation for all rail safety, maritime and heavy vehicle operations in Australia; thereby providing a single national regulatory regime for heavy surface transport operations across Australia. As a result, Ms O'Connell chaired the negotiations for three inter-government agreements which were formalised by the COAG in 2011 to bring into effect the national agreement on the structure, operations and funding of these reforms. Ms O'Connell also drove the development of the implementation arrangements for the drafting of the legislation and the establishment of the three regulators, which built the basis of the national bodies that are now in place. Ms O'Connell has shown considerable personal skills and commitment in leading and delivering this agenda. With the transport regulatory reforms now being finalised, Australia should have a single and best practice regulatory system for heavy vehicle, maritime and rail safety. Ms O'Connell's personal involvement was critical to the achievement of these national reforms.
Mr Nigel Richard RAY, Queanbeyan NSW 2620
For outstanding public service through contributing to economic policy and the Australian Government's fiscal strategy in response to the Global Financial Crisis.

Mr Ray has demonstrated outstanding service to the Australian community and to the Australian Government through his sustained contribution to economic policy over many years and, most recently, his oversight of Australian fiscal strategy during the Global Financial Crisis (GFC) and of the Government's reforms to Commonwealth/State relations. He has been with the Treasury since 1988 having previously worked for the Office of National Assessments. He has contributed to Australia's economic policy across a broad range of fields including tax and revenue forecasting, financial system stability and fiscal policy. He is a major contributor to the development of tax policy and revenue forecasting as an analyst and manager, and he has played a role in the reforms to broaden the foreign income tax base. Mr Ray's outstanding leadership and strategic approach played an enormous part in how Australia dealt with the GFC and his involvement markedly helped to restore the fiscal position and flexibility, particularly in the medium term.

Mr Timothy Emmanuel SPITERI,
Australian High Commission, Australia House, Strand, London, United Kingdom
For outstanding public service in support of Australia's diplomatic and military efforts in Afghanistan.

Mr Spiteri has exemplified outstanding public service through his contribution to Australia's diplomatic and military relationships in Afghanistan. His dedication to providing timely and accurate advice to the Australian Defence Force (ADF) has, on a number of occasions, contributed significantly to the safety of serving personnel. His previous career experience with both the Royal Australian Navy and Royal Australian Air Force has ensured a strong understanding and capacity to meet ADF requirements. His knowledge and collegiate approach have proven to be significant resources to the Australian Government's diplomatic support to military in Afghanistan. His outstanding interpersonal skills, vigour and commitment to success are held in the highest regard across portfolios. His personal determination and sustained effort, often outside his role and level of responsibility, have set an outstanding example of commitment to service.
Ms Ann Margaret STEWARD, Ainslie ACT 2602
For outstanding public service through the development of central coordinated Information and Communications Technology programs in government as the Australian Government Chief Information Officer and head of the Australian Government Information Management Office.

For over 20 years Ms Steward was pivotal in the central coordinated Information and Communications Technology (ICT) programs in government. Her work during the first era of policy focus on the strategic role of ICT in Government included the creation of the ICT Acquisition Council, OSI and Open Interoperability Standards, workforce classification and structure for ICT professionals in the APS, and leading the secretariat that resulted in the formation of the first whole-of-government office on information technology. On exchange to the UK Government's Cabinet Office from 1998 to 2002, she led policy development across the Office, with particular emphasis on transforming government and/or e-government. In 2005, Ms Steward was appointed as the Australian Government's Chief Information Officer and head of the Australian Government Information Management Office, a position she held for 7 years until her recent retirement. She led substantial major whole-of-government ICT reforms that profoundly improved the way ICT allows Government to operate more efficiently and enable better service delivery to citizens.

New South Wales

Mr Kenneth Henry CRAIG, 9 Pacific Avenue, Coffs Harbour NSW 2450
For outstanding public service, particularly as the Northern Regional Manager of the Aboriginal Housing Office in New South Wales.

Mr Craig has served in the NSW public sector for over 31 years through the Department of Agriculture, Ministry of Aboriginal Affairs and the Department of Housing. Since 2002, he has been the Northern Regional Manager of the Aboriginal Housing Office where he leads his team to improve housing outcomes for people living in Aboriginal community housing - a sector that has been characterised by overcrowding, housing shortages, reduced rent collection and the substandard condition of some dwellings. Mr Craig is responsible for the Aboriginal Housing Office’s Build and Grow’ program across northern New South Wales. This program aims to improve Aboriginal living standards by building the capacity of well performing providers so that they may take over property management of the poorly performing providers. Over the years, Mr Craig has developed and maintained strong relationships with various stakeholders, enabling him to provide sound advice to the Aboriginal Housing Office and other agencies and Departments as required. He is determined to improve the lives of Aboriginal people through the provision of better housing options, and he performs his duties with commitment and cultural sensitivity. His support has enabled the Aboriginal Housing Office to achieve many positive outcomes for the local communities. Mr Craig always shows a willingness to work in partnership with local Aboriginal Land Councils and other Aboriginal housing providers to achieve the best outcomes for the area. He is approachable and has solid understanding of the sector.
Mr George Wheatley GATES, 43 Mittabah Road, Hornsby NSW 2077
For outstanding public service, particularly in the area of water management in New South Wales.

Mr Gates is an experienced hydrogeologist and has worked in various specialist fields including groundwater pollution, groundwater in mines, and salinisation for over 40 years. The allocation and management of water continues to be a vital issue for the community and, as a result, Mr Gates has developed and implemented a price tender system to sell and auction unassigned groundwater entitlements. This innovative system has been adopted in New South Wales and is being trialled by other states. Mr Gates acts with the highest level of personal integrity and his extensive experience makes him a trusted adviser on groundwater management. His work has enabled an extensive understanding of groundwater systems, the identification of groundwater dependent ecosystems and the interaction with surface water courses. Mr Gates is an excellent manager and mentor and his willingness to share his knowledge and encourage the career goals of young people is admirable. He has participated in succession planning initiatives to transfer his extensive knowledge and experience to others, and he contributes regularly as a lecturer to the Australian Groundwater School. He also has extensive leadership experience, serving as Chairman of the State Groundwater Panel, President of the NSW Branch of the International Association of Hydrogeologists, Chair of the National Groundwater Working Group, and represents New South Wales on the Great Artesian Basin Coordinating Committee. The contribution Mr Gates has made to the water industry and to the understanding of the importance of this natural resource has been extensive and has helped to place New South Wales at the forefront of water management.

Mr Scott Robert GRIFFITHS, Orange NSW 2800
For outstanding public service, particularly as Regional Director, Western Region of Ageing, Disability and Home Care, and as Regional Executive Director, Department of Family and Community Services, in New South Wales.

Before his recent retirement, Mr Griffiths served with distinction in the NSW public sector for over 40 years in several departments including Health, Juvenile Justice and Family and Community Services. After working in Sydney and then relocating to Dubbo, Mr Griffiths eventually became the Regional Director Western Region, Department of Juvenile Justice where he was responsible for managing three detention centres and other community-based services throughout western New South Wales. In early 2006, he was appointed as Regional Director, Western Region of Ageing, Disability and Home Care where he was responsible for more than 1,500 staff working in early intervention, community support and accommodation services for people with a disability, as well as overseeing the delivery of home care services throughout western New South Wales. While appointed as Regional Director, Western Region of Ageing, Disability and Home Care, Mr Griffiths also became the Regional Executive Director, Department of Family and Community Services, where he led a number of projects as part of a longer term transition to an integrated department. Mr Griffiths sat on numerous boards and committees, devoting his career to improving the lives of those less fortunate in the community, particularly in rural and regional New South Wales. He endeavoured to ensure that the principles of social justice and inclusion were considered in relation to service delivery and community consultation across the Western Region. Mr Griffiths is well respected, and his vast experience and wisdom were valued not only by senior members of the NSW Government but also by Commonwealth Government agencies.
PUBLIC SERVICE MEDAL (PSM)

Mrs Margaret Anne HUNTER, North Parramatta NSW 2151
For outstanding public service, particularly to public education in New South Wales.

In 1995, Ms Hunter was appointed as the Community Liaison Officer at the Bidwill and Mount Druitt High Schools where she made a significant contribution to the Disadvantaged Schools Program. In this role she worked on projects and resources to assist parents in supporting their children's learning, literacy and numeracy skills. In her current role as NSW Coordinator, Partnerships Development, Ms Hunter has earned an excellent reputation for developing high quality resources and training methods for consultants and school communities. Her involvement in the creation of a working paper, Developing Home, School and Community Partnerships, was outstanding and highly regarded in the sector. This contribution influenced the ongoing work of the Family, School and Community Partnerships Bureau, of which she is a valued member. She is highly regarded nationally for her work in the Bureau and for her commitment to the inclusion of stakeholders in the various programs. In 2004, Ms Hunter initiated the highly innovative program Holiday Reading is Rad', which encouraged students in low socioeconomic status primary schools to continue reading over the end-of-year break. The enormous success of this program can be attributed to Ms Hunter's positive engagement with numerous schools, parents and magazine publishers. In 2011, Ms Hunter was chosen to lead a team in the development of a resource for the Parental Engagement Taskforce, Low SES Smarter Schools National Partnerships under the auspices of the Ministerial Council on Education, Early Childhood Development and Youth Affairs. Her highly regarded reputation and professional expertise in this area, combined with her wealth of knowledge about providing support to communities, ensured the task was a great success and the resource is now nationally recognised.

Dr Peter John KENNEDY, Annandale NSW 2038
For outstanding public service to the public health system in New South Wales, particularly as Deputy Chief Executive, Clinical Excellence Commission.

Dr Kennedy has served the public health system in New South Wales over many years in a variety of roles. As an Area Geriatrician for the Central Sydney Area Health Service and Head of the Department of Geriatric Medicine at Royal Prince Alfred and Balmain Hospitals, he successfully worked to develop comprehensive Aged Care Services with acute, rehabilitation, ambulatory and community arms. Dr Kennedy has also been active in teaching medical students, and has taken part in the training of interns, resident medical officers and registrars as well as allied health and nursing staff. In his current role as Deputy Chief Executive, Clinical Excellence Commission, he leads the development and implementation of strategic business plans to advance patient safety and quality of clinical care. He is dedicated to achieving excellence within the Commission and is always open and honest with staff, constantly reviewing their performance to ensure effective and efficient public service. Dr Kennedy took over the leadership of the Quality Systems Assessment upon its introduction in 2007. This self-assessment program is based on a risk management framework which aims to evaluate the systems and processes organisations have in place to control risk to patient safety. His outstanding leadership was instrumental in ensuring the successful establishment of the program. In addition, the Commission has the responsibility of managing the NSW Falls Prevention Program, which is focused on reducing the incidence and severity of falls in the aged and the impact of these falls on families, carers and the community. Dr Kennedy's clinical skills and leadership have benefited thousands of patients and the community.
Ms Dawn Gloria KING,
C/- St George Police Station, 13 Montgomery Street, Kogarah NSW 2217
For outstanding public service as an Executive Officer with NSW Police.

Ms King has consistently displayed a high standard of professionalism and attention to duty as an Executive Officer with NSW Police. Ms King displays exceptional service in the support of senior management and oversees internal and external complaint management, office coordination and liaison with the NSW Ombudsman's Office and the Professional Standards Command. Her involvement in the submission of complex and confidential reports to the Executive levels of NSW Police is highly regarded. Ms King always displays a commitment to ethical standards, and her hard work and dedication to her role make her an outstanding and valuable member of the organisation. She is an excellent mentor to junior staff and is always willing to offer guidance and training if required. In 1996, Ms King was a member of the Code of Conduct Focus Group coordinated by the Royal Commission Implementation Unit to review issues stemming from the Royal Commission into NSW Police. Her significant input into the process was enthusiastically received and appreciated by senior management and the Commissioner. Ms King has served the Local Area Commands with exemplary service. She has embraced new procedures within her role with enthusiasm and is willing to step in to assist and take on other roles when required. Ms King has served the community of New South Wales with distinction for over 40 years and has, on numerous occasions, been commended by senior management for her dedication to duty and commitment to outstanding performance.

Mr Phillip Leslie RASKALL, 8/154 Pacific Highway, North Sydney NSW 2060
For outstanding public service to the City of Sydney Council.

In the 1980s, while employed by the Department of Housing, Mr Raskall was instrumental in introducing a housing disability policy that enabled disabled single people to access public housing and he played an integral part in revamping the Commonwealth State Housing Agreement. Mr Raskall is currently employed as the Strategic Research Manager for the City of Sydney Council, and is responsible for providing advice to the organisation's executive and senior management and for providing evidence-based research on social and economic trends. He steers the direction, intent and implementation planning of Sustainable Sydney 2030, which is the City of Sydney's strategic planning reference and guides all of the organisation's work. Mr Raskall's exemplary research skills have seen him hold advisory positions to senior Australian political figures and, more recently, to government departments. Mr Raskall has led highly influential pieces of research including the City of Sydney Council's Floor Space and Employment Survey. This extensive research task formed a cornerstone of the NSW transport agency's long-term planning for future rail, light rail and bus route expansion. As Strategic Research Manager, Mr Raskall is a contributor to key issues affecting Council and the City of Sydney and he is highly regarded in this role. He has authored many research pieces and publications and his practical approach to his work and comprehensive research skills make him a highly valued member of the City of Sydney Council.
Ms Nicole Anne ROSE, Annandale NSW 2038
For outstanding public service, particularly as the Director of the Office of the NSW Police Commissioner.

After serving the community of New South Wales with distinction in the Department of Premier and Cabinet, Ministry for Police and Emergency Services and Corrective Services, Ms Rose joined the NSW Police Force in 2004. Her involvement has been in several areas within the organisation; however, in 2007 she became the Director of the Office of the NSW Police Commissioner, where she is currently employed. While working at the Ministry of Police and Emergency Services, Ms Rose was instrumental in the establishment and operation of the NSW Innocence Panel - a high level committee tasked with reviewing forensic evidence in criminal convictions where advances in DNA technology might possibly be used as new evidence. Following the 2002 bombings in Bali, one of Ms Rose's significant achievements was in the preparation of funding and legislation documentation for the newly-established Counter Terrorism Command. In addition, she contributed significantly to the planning and policy direction of a number of high profile operations including the 2005 Cronulla Riots, the 2007 APEC Conference and the 2008 World Youth Day. Ms Rose has shown exemplary leadership in the establishment of new commands and internal restructures and her teamwork qualities are also commendable. She possesses an exceptional standard of ethics and an unwavering level of support for her colleagues and senior management. Ms Rose is an extremely hard worker and plays an integral part in the administration and direction of the largest police force in Australasia. Her judgement and ability to provide sound advice to senior management are testament to her character.

Mr James Francis WHITE, 2 Catherine Street, Armidale NSW 2350
For outstanding public service to public education, particularly in the New England region of New South Wales.

Mr White has made a significant contribution to the primary, secondary and tertiary public education sector. He has worked as a classroom teacher, principal of four schools, university lecturer, School Education Director and Regional Director for the Department of Education and Communities. Mr White is passionate about education. His work on improving outcomes for children and young people, particularly in the New England region, has been of the highest standard. He has published a number of educational papers, developed numerous training programs, chaired the NSW Agricultural Advisory Committee and the NSW Premier's Science Scholarship Committee, and implemented a variety of education programs for students in the New England region, including the Band 5 and Beyond program introduced in 2011 for senior science and English students. Through his involvement with the University of New England, Mr White has also contributed to the Course Advisory Board and willingly supported university staff with research into Indigenous education and school leadership education.

Awards/recognition include:
Regional Director's Award, NSW Federation of Parents and Citizens' Associations, 2012.
NSW Director General's Award for Excellent Service to Public Education, 2008.
PUBLIC SERVICE MEDAL (PSM)

Mrs Kathryn Heather WILLIAMS, 290 Spinks Road, Glossodia NSW 2756
For outstanding public service in providing improved housing outcomes for disadvantaged communities, particularly in the outer suburbs of Sydney.

Mrs Williams is passionate about social justice and to providing better housing outcomes for disadvantaged communities. Mrs Williams has been instrumental in developing relationships across numerous agencies. She has implemented program partnerships to ensure that women escaping domestic violence, women on release from prison, people with drug or alcohol dependencies, Aboriginal people and people with mental health issues are provided with a support structure to sustain tenancies and to enable possible return to education or work opportunities. Mrs Williams was responsible for leading a team in the management of 16,500 properties across outer western Sydney and 17,000 across south western Sydney in suburbs such as Macquarie Fields, Mount Druitt, Blacktown and Claymore. Her high level of professionalism and commitment has supported staff in being highly trained and skilled and feeling confident in their decision making. Her dedication to improving the lives of people living in disadvantaged communities has resulted in an increased level of trust between Housing NSW and its clients. As Community Regeneration Manager in Mount Druitt, Claymore and Macquarie Fields, Mrs Williams was responsible for leading a team to build resilience in the community and empower people through community development, learning and employment projects and opportunities. She established community advisory groups that enhanced the community capability and outcomes and led to a reduction in crime rates and an increase in school retention rates through to Year 12. Her warm and approachable nature has ensured that she is highly respected both within Housing NSW and in the community.

Victoria

Mr Paul Vincent BRODERICK, Mount Waverley Vic 3149
For outstanding public service to the Victorian community through his leadership and achievement of world class standards of efficiency and operation at the State Revenue Office.

As an outstanding leader of the State Revenue Office (SRO), Mr Broderick's emphasis on service to citizens and the use of emerging technology and efficiencies to drive better outcomes has enabled the organisation to maintain its level of client satisfaction at 90 per cent. His focus on reducing complexity for taxpayers, generating increased revenue through greater compliance and positioning the SRO as a leader across varying operational platforms has contributed to service excellence, making Victoria's revenue collection among the most efficient in the world. Over the past 11 years, Mr Broderick has expanded the SRO's capabilities through continuous improvement and through the development of his staff. He has improved the levels of energy and commitment of staff, reduced turnover and improved the organisation's ability to attract high quality staff. Mr Broderick continues to demonstrate this ongoing commitment to running an effective and efficient organisation by nurturing a culture that values fairness, equity and professionalism.
PUBLIC SERVICE MEDAL (PSM)

Ms Antonietta CAVALLO, Balwyn North Vic 3104
For outstanding public service in developing and implementing the Graduated Licensing Scheme for novice and young drivers.

Ms Cavallo conducted and commissioned the research that led to major policy changes to improve the safety of novice and young drivers. Key elements included 120 hours documented supervised driver practice, a ban on using mobile phones and multiple peer passengers for novice drivers, and a 4 years' probationary period. These developments have made a significant difference to the safety of all Victorians by reducing the incidence of fatal and serious injury crash involvement of drivers aged between 18 and 20 in the first year of their holding a licence. The successful implementation of these new policy changes has created a world class approach to improving the ability of young people to drive safely. Ms Cavallo has also focused on how to support disadvantaged young learner drivers in gaining the required hours of practice and has overseen the establishment of the L2P Program in 65 communities, including a focus on Indigenous young drivers. The program ensures that disadvantaged young drivers receive support to complete their 120 hours of supervised driving through having access to motor vehicles (made available through donations in participating communities) and to mentors who supervise learner practice. Ms Cavallo has been relentless in her drive to improve safety outcomes for young people. She has engaged many stakeholders to promote the value of these changes and has worked tirelessly to ensure that they were informed of and understood the evidence, based on research.

Ms Annemarie COUSINS, Balwyn North Vic 3104
For outstanding public service in the development and delivery of consumer protection policy and services to the benefit of the community, both in Victoria and nationally.

Ms Cousins has been a pioneer in the field of consumer protection. As Victoria's first female inspector for the Ministry of Consumer Affairs, she initially fought for fair consumer outcomes at a time when consumer rights were not well established or recognised in the market-place. She has since been a tireless, effective and expert advocate for consumer rights and the importance of good consumer protection policy to State and Commonwealth Governments. As the author of many innovative, practical responses to consumer concerns, Ms Cousins has assisted countless Victorians and Australians. She has consistently done this through decades of significant change in consumer culture, technology and economic conditions. An organisational change champion, manager and mentor, Ms Cousins has contributed greatly to improved service delivery and to the professional development of a great number of staff at Consumer Affairs Victoria. Her passion for social justice has been an inspiration for those who have had the fortune to work with her.
Mr Michael Peter EBDON, Vermont Vic 3133
For outstanding public service to the energy industry and to the community through the development of gas, pipeline and electricity safety in Victoria.

Mr Ebdon has played a pivotal role in the development of gas, pipeline and electrical safety in Victoria, championing the introduction and ongoing development of risk-based approaches to safety regulation that are now regarded as world's best practice. He has worked passionately to ensure that the regulatory regimes at state and national levels are designed and administered to minimise, as far as practical, the risks to human life, property and the economy. Mr Ebdon has recently taken a leading role through the work of the Powerline Bushfire Safety Taskforce in developing the Victorian Government's response to the electricity-related recommendations of the 2009 Victorian Bushfires Royal Commission. He has also restructured the industry levies that fund Energy Safe Victoria. The new levies have created a more dynamic and cost-reflective system which took into consideration the fluid nature of competitive energy and their safety performance.

Mr John James GILLESPIE, Alphington Vic 3078
For outstanding public service to the finance and public transport portfolios through the delivery of policy and legislation services.

Mr Gillespie's workers' compensation and transport accident compensation work has materially affected the rights and entitlements of injured persons in challenging personal circumstances to obtain payments and other compensation. He has the ability to take the most complex legislation and to work a clear path to a solution. Mr Gillespie argued for the building of an entirely new regulatory regime for small commercial passenger vehicles. Mr Gillespie has exceeded the expectations of his appointment in countless ways; from making a significant contribution to the rigorous design and delivery of complex beneficial regulatory schemes, to meeting the needs of governments and Ministers.
PUBLIC SERVICE MEDAL (PSM)

Dr John Adrian LYNCH, North Carlton Vic 3054
For outstanding service to the justice system in Victoria.

Dr Lynch has an outstanding record of achievement as a lawyer specialising in high level policy and legislative advice to Victorian Attorneys-General and the Victorian Government. During his distinguished career, Dr Lynch's work has been instrumental in reforms to the Victorian courts system and the judiciary. In 2001 he was instrumental in the development of the legislation for the Judicial College of Victoria. He then undertook the foundation work that led to two major policy statements on the Victorian justice system and a strategic directions document for the courts system that demonstrated, for the first time in two decades, that the courts had a capacity for modernisation and renewal. During his appointment as Crown Counsel from 2005 until 2012, Dr Lynch provided high level legal and policy advice to the Attorney-General, and undertook reviews and investigations on a range of legal and policy-related matters, mainly in the areas of legal aid policy and policy relating to the courts and judiciary. It was in this role that he authored a report to the Attorney-General on professional development for judicial officers that led to legislation that gave heads of jurisdiction directive powers in relation to judicial education. In both his professional capacity and his commitment to volunteering through pro bono legal work, Dr Lynch demonstrates excellence in the fundamental values of public service: accountability, integrity, impartiality and a desire to help others.

Mr James William NELMS, Abbotsford Vic 3067
For outstanding public service to the Victorian Civil and Administrative Tribunal.

Mr Nelms has significantly improved processes for both the Victorian Civil and Administrative Tribunal (VCAT) within the Department of Justice, and the community, making access to justice easier and more user-friendly. The breadth and depth of his knowledge are displayed through his strong leadership and attention to detail. Mr Nelms was the Registrar of the Business and Review Tribunal when disparate Boards and Tribunals were brought together with the creation of the VCAT in 1998. During the transition period, his outstanding leadership was critical. He has also played a leading role in a number of significant initiatives at the VCAT, including the development of VCAT On-line and the review of registry services to improve efficiency and service delivery. Mr Nelms plays a significant role in the education and mentoring of staff. His approach, friendship, loyalty and strong support make him a much sought-after person by staff and members of the VCAT for assistance and advice. He is a highly-valued and skilled administrator who effectively uses his wealth of experience and knowledge of the Victorian Public Service.
Mr John William SCHEFFER, Dingley Village Vic 3172
For outstanding public service to the development and delivery of forensic services, particularly in the biological field.

Mr Scheffer is tireless in his endeavours to make the Victoria Police Forensic Services Department the leading forensic service in Australia, meeting the stringent accreditation requirements of the National Association of Testing Authorities. He is always available to assist, advise and provide a timely and meaningful service. His leadership and expertise have been recognised not only in Victoria but also in many organisations and agencies across Australia, the Asia/Pacific region and Europe. Mr Scheffer is dedicated to providing outstanding service to law enforcement, the criminal justice system and the public as a case-work scientist, a supervisor and a senior administrator. Mr Scheffer has also been the primary author of the Department's budget submissions since 2003. These submissions have seen the Department grow by almost 100 additional personnel, the development of new laboratory space and the provision of extensive new equipment, including DNA automation robots.

Mr Andrew Rex WALL, Mont Albert Vic 3127
For outstanding public service to Victoria's road network through the development of the SmartRoads program.

Mr Wall has developed and implemented a number of programs and initiatives, most particularly the SmartRoads program, a long-term approach to make Victoria's road network safer and more efficient, supporting people where they live and work. SmartRoads is an approach that manages competing interests for limited road space by giving priority use of the road to different transport modes at particular times of the day. SmartRoads ensures that decisions about the operation of the road network support land use and transport planning and better consider the effects on the surrounding community, Victoria's key activity centres and the environment. The ongoing review of traffic light operations using SmartRoads has resulted in travel time improvements of between 5 and 30 per cent. This translates to an estimated $7 million ongoing benefit to road users. Mr Wall has been at the forefront of original thinking over a long period, developing and implementing a number of programs and processes in road planning. For example, he developed a new and objective process for Road Safety Assessments of EastLink design proposals and introduced an innovative technique for involving road users in major direction signage determination on EastLink. Mr Wall has the ability not only to see and identify problems but also to develop and implement solutions.
PUBLIC SERVICE MEDAL (PSM)

Mr Christopher WARDLAW, 23 Wellington Avenue, Blackburn Vic 3130
For outstanding public service to education, particularly in leading major change programs in the education system in Victoria.

Mr Wardlaw has a deep knowledge of education from his 40 years' experience as a teacher, academic and Victorian public servant in both central and regional offices. He has led school reforms that have transformed the Victorian education system. Schools of the Future in the mid-1990s moved Victorian Government schools from a highly centralised bureaucratic system to approximately 1,600 locally-managed schools, making them the most autonomous government schools in Australia. Mr Wardlaw has led major strategies on languages, education, literacy and numeracy, mathematics and science, assessment, transparency and accountability, and teaching and school leadership. His outstanding work on recent school-based reforms, contained in Towards Victoria as a Learning Community, set new expectations for professional practice, increased autonomy for schools, rigorous accountability arrangements, enhanced support for schools, and a commitment to strengthening partnerships.

In a parallel sporting career, Mr Wardlaw was Head Coach of Australia's Track and Field Team at the Sydney 2000 Olympic Games.

Awards/recognition include:

Queensland

Ms Janet BORN, Eatons Hill Qld 4037
For outstanding public service to emergency services and community safety.

Ms Born has excelled in the Department of Community Safety in Queensland through the delivery of major improvements to service delivery which have directly improved the quality and timeliness of public safety. Ms Born's success has been founded in understanding the business she is supporting. By embedding herself within the operations team, she has developed an intimate understanding of Queensland's emergency services which has, in turn, enabled her to deliver new and innovative solutions that meet the needs of the business. Some of her significant achievements have been the implementation of real-time video conferencing and situational reporting; real-time development and sharing of electronic incident action plans; access to real-time weather reporting and sensor equipment including flood monitoring; real-time mapping tools that incorporate real-time information on '000' calls, infield resources and other critical information layers; and streaming video from aerial assets and field crews. Ms Born has demonstrated outstanding service on a regular basis, particularly excelling under the extremely difficult circumstances during major disaster and emergencies, including the Queensland floods and Cyclone Yasi in 2011. As a direct result of her outstanding leadership and determination, first responders now have access to critical lifesaving real-time information from anywhere in Queensland.
Ms Shirley Anne GLENNON, Indooroopilly Qld 4068
For outstanding public service in leadership of Queensland's Healthy Hearing programs.

Ms Glennon has been the Director of the Healthy Hearing Program - Queensland's Universal Hearing Screening program which funds public and private hospitals in Queensland to provide free hearing screening to newborn babies with the aim of detecting hearing loss at birth. Early detection, diagnosis and early intervention provide the best opportunity to assist the child's speech and language development which is important for future, social, and emotional well-being. Ms Glennon has been an outstanding leader in the field of newborn hearing screening, and has been instrumental in ensuring the success and broadening of Queensland's Universal Newborn Hearing Screening in Queensland. Her determination, hard work and consultative and strategic approach to management, negotiation and collaboration have been the keys to this success.

Mrs Sharan Maree HARVEY, Brisbane Qld 4000
For outstanding public service to the Brisbane City Council, particularly to the Brisbane City Council Library Service.

Mrs Harvey has over 25 years’ experience in the library industry. Since 2004, she has excelled as the manager of the Brisbane City Council Library Service and as a leader in the public library industry, both within Australia and overseas. She has developed the Brisbane City Council libraries into vibrant and modern community spaces for the 6 million people who visit each year. Mrs Harvey's influence and support for public libraries extends beyond Brisbane. Through her involvement in state, national and international library organisations, she inspires librarians across the world. She is recognised for her passion and commitment to public libraries and for fostering and developing literacy and growing the love of reading in the community. These passions have been the key drivers in her decision making, planning and implementation of programs and ideas, and have led to innovative ideas in library design, staff development, customer-focused service, reading and learning programs and activities that are now the cornerstone of the 33 Brisbane City Council libraries. Mrs Harvey's achievements as a leader in the development of world class public libraries are widely acknowledged. She is also known for her generosity in sharing her expertise nationally and internationally and for supporting the Brisbane community in life-long learning, literacy and social interaction.
PUBLIC SERVICE MEDAL (PSM)

Mrs Frances Margaret PAGE, 14 Buna Street, Soldiers Hill, Mount Isa Qld 4825
For outstanding public service to Indigenous health and support programs in north west Queensland.

Mrs Page is an acknowledged Elder of the Mount Isa Aboriginal Community. She is a Waanyi Ganggallida woman born in Camooweal and has lived most of her life in the Cloncurry-Mount Isa district. She has worked for Queensland Health in the Aboriginal Health Program for 14 years after joining the Mount Isa Community Health Team as a trainee health worker following service as an Aboriginal Hospital Liaison Officer. She has displayed outstanding commitment to excellence in all aspects of her professional and personal life. Mrs Page holds a Diploma in Primary Health Care and is the Aboriginal Health Team Leader for Community and Primary Health Care in the North West Hospital and Health Service. She also works closely with the James Cook University as a Clinical Lecturer in the School of Medicine and Dentistry. She is a major presenter for Cultural Awareness training for hospital staff and provides Culturally Appropriate Community Engagement and Experience for 20-30 medical students each year. She has had a profound influence on how these future doctors interact and relate to the Aboriginal community. There have been many programs and initiatives over the years that have been organised by or benefited from the input of Mrs Page, ranging from parenting and child care programs to Health Promotion for the Mount Isa Community. Another achievement was the publication of *Picanninny Our Little Ones*, which was Australia's first Indigenous Child Injury Prevention booklet and has been distributed widely throughout Australia and Aboriginal communities. Mrs Page has set up multiple health programs, setting up the networks and promoting community involvement and acceptance and then handing over these initiatives to organisations to provide long-term programs.

Mr Kevin John POKARIER, 3 Barbara Court, Emerald Qld 4720
For outstanding public service, contributions and service excellence to internal and external clients of the Department of Natural Resources and Mines.

Mr Pokarier is the Mining Registrar Field and Land Access Officer in Emerald and is a highly valued member of the Mining and Petroleum Operations team within the Department of Natural Resources and Mines. Mr Pokarier began work with the Department of Works and Housing, Brisbane, in 1967 and then transferred to the Magistrate Courts Service within the Department of Justice, serving in Kingaroy, Dalby and Clermont. Mr Pokarier transferred to the (then) Department of Mines and Energy in 1991 based in Emerald where he is currently employed by the Department of Natural Resources and Mines, and has since provided exemplary service to coal, mineral and small mining sectors in central Queensland. Mr Pokarier is noted for his boundless enthusiasm, energy and commitment to supporting the development of Queensland's mining sector, mentoring his team members and contributing to the growth and administration of the coal and small mining sectors. In particular, he has exhibited service excellence to internal and external clients and achieved more efficient processes, improved productivity and better service delivery, and has demonstrated outstanding leadership. Mr Pokarier has provided a sustained high level of performance above that normally expected of his position, always maintaining a focus on outcomes and recognisable benefits for the Queensland community and the resources sector.
PUBLIC SERVICE MEDAL (PSM)

Western Australia

Ms Catherine Ann STODDART, South Perth WA 6151
For outstanding public service, particularly as the Chief Nurse and Midwifery Officer of Western Australia.

Throughout her distinguished career Ms Stoddart has focused on improving the health outcomes of the community through her leadership, innovation and energy. She is extremely intelligent and strives at all times to encourage those around her to achieve their maximum potential, and has remained inclusive and compassionate and an excellent role model. Ms Stoddart is seen universally as an achiever and is held in the highest esteem by friends and colleagues alike. Her first senior leadership role in nursing was as the Coordinator of Corporate Nursing Services and Project Manager for the National Demonstration Hospital Program at Sir Charles Gairdner Hospital where she led a number of clinical redesign programs such as the development of Home link, pre-admission and day-of-surgery admission. While common practice now, at that time these were significant clinical reforms that resulted in major reductions in bed day usage enabling much more surgery to be undertaken without increasing bed capacity or requiring further government funds. In her current role as the Chief Nurse and Midwifery Officer of Western Australia, Ms Stoddart has demonstrated a strategic vision for the future of nursing and midwifery, not only in Western Australia but also nationally and internationally. She actively engages both industry and universities to develop sustainable and safe workforce models for nursing and midwifery to grow the workforce in line with predicted future needs. This is evidenced by her establishment of a health service delivery research program in nursing workforce focusing on leadership development, workload and use of assistants, midwifery workforce planning, clinical handover and nurse practitioner models. In addition, Ms Stoddart is the Founder and Chair of the Global Health Alliance WA which has brought Western Australian universities together to support education, training and research in nursing and midwifery in Indian Ocean Rim countries.

Mr Raymond Stewart TAME, Kalamunda WA 6076
For outstanding public service to the City of Armadale and to the Western Australian Local Government Association.

In addition to his long and distinguished leadership in public works engineering and as the Chief Executive Officer, City of Armadale, Mr Tame has given extensive support and service to the broader local government sector over many years through the Western Australian Local Government Association and through his participation on numerous local government boards and committees. In particular, Mr Tame has provided leadership and guidance in the field of public infrastructure management and urban land development, having chaired the Association's Outer Metropolitan Growth Council's Policy Forum since 2007. As the Chair of that group, Mr Tame has initiated and guided important research projects on the impacts of sustained high population growth on local government services and infrastructure, and the development of strategic policy positions and best practice models, as well as providing representation and advocacy at both state and national level.
PUBLIC SERVICE MEDAL (PSM)

South Australia

Dr David Joseph CAUDREY, Grange SA 5022
For outstanding public service to the disability sector.

Dr Caudrey has provided exemplary service to the disability sector for over 30 years. He has taken a lead role in developing and implementing state disability service frameworks that have seen significant reform to the way services are provided to the disability sector in South Australia. Dr Caudrey spent a number of years in the non-government sector as Chief Executive of the Crippled Children's Association (now called Novita Children's Services), where he was a strong advocate for children and young people's rights to an education, therapy services and integration into the community. As Chief Executive of Novita Children's Services, he provided exemplary leadership in overseeing the transfer of services between that organisation and the Spastic Centres of South Australia. As President of the Australian Council on the Rehabilitation of the Disabled, he contributed significantly to the development of disability policy at the national level. He left the not-for-profit disability sector having achieved a more integrated and community-based approach to services for children and young people with special needs. In January 2000, Dr Caudrey joined the (then) Department of Human Services as the Director, Disability Services Office. He was appointed Executive Director, Office for the Ageing in June 2008 and currently holds the position of Executive Director, Disability SA within the Department for Communities and Social Inclusion. He continues to serve the community of South Australia with distinction. His fundamental respect for people and his commitment to human rights, particularly for people with a disability, are central to his values and demeanour.

Professor Dorothy Mary KEEFE, North Adelaide SA 5006
For outstanding public service in the areas of public health, medical research and oncology.

Professor Keefe is a recognised innovator whose commitment to excellence has brought long-term and significant value, not only to individuals and families affected by cancer but also to the community of South Australia as a whole. Professor Keefe's work in Cancer Services in South Australia began in the early 1990s working across the Royal Adelaide Hospital (RAH) and the Queen Elizabeth Hospitals. Currently Service Director of SA Cancer Service, Professor of Cancer Medicine at University of Adelaide, and Senior Oncologist at the RAH Cancer Centre, her primary focus has been to ensure the provision of safe, high quality cancer care to all South Australians. In addition, Professor Keefe's strong leadership and influence extend to the areas of cancer research at state, national and international levels, key changes to clinical treatment and cancer service planning, as well as training and mentoring future cancer clinicians. At a national level, Professor Keefe has contributed extensively through her roles with a number of government and non-government organisations to improve the delivery of cancer services. She enjoys enormous respect from her peers as a tireless contributor to improving public health in Australia. Her unwavering support of research, her leadership and foresight within many facets of her chosen fields, and her contribution to the South Australian national health agenda through medical education, practice and research have influenced the field of oncology locally, nationally and internationally.
Mr Gregory John PARKER, Belair SA 5052
For outstanding public service in the provision of legal and industrial advice.

For over 20 years Mr Parker has dedicated his career to providing legal advice based on the highest ethical and professional standards. Mr Parker's public sector career began in the Commonwealth Public Service in 1970. He was admitted as a practitioner of the Supreme Court of South Australia in 1990 and subsequently admitted to the High Court Roll. He was then recruited to the Attorney-General's Department as a Solicitor in the Crown Solicitor's Office and undertook a number of key leadership roles including Assistant to the Solicitor-General, Managing Solicitor Advising and Deputy Crown Solicitor. He was appointed Crown Solicitor in February 2010. Since this appointment, Mr Parker has led the operational direction of the Crown Solicitor's Office, providing expert legal knowledge and skills to client departments, agencies, Ministers and Premiers on some of the most complex and sensitive legal matters in South Australia. His skills and experience in the field of statutory construction, administrative, constitutional, industrial and electoral law are unrivalled within the South Australian public sector. Highly regarded, Mr Parker has also been instrumental in planning and implementing organisational changes in the Crown Solicitor's office and the architect of many changes in public administration and public employment structures. He leads by example and, under his management and leadership, his staff work collaboratively and to a very high standard. Mr Parker's highly efficient and articulate advice has been integral to supporting governments and the public sector in delivering positive outcomes to the South Australian community.
Federal

Commander Raymond Charles JOHNSON, NSW

After joining the Australian Federal Police (AFP) in 1985, Commander Johnson initially served in Canberra and then Sydney where he undertook both uniform and detective duties. In 1997 he was assigned to the investigation of the implosion of the Royal Canberra Hospital which resulted in the death of a member of the public. In November 1997 for a period of 6 months, he was deployed as part of the 54th United Nations Civilian Police contingent to Cyprus. In 1999 he was deployed as part of the advance planning team for the civilian police component of the United Nations Mission in East Timor. Upon his return to Australia he was seconded to Sydney Airport as part of the Airport Intelligence Team in the build-up towards the Sydney 2000 Olympic Games. In late 2001, he was re-deployed as part of the 7th East Timor Contingent with the United Nations. On completion of this deployment, he was placed with the AFP Law Enforcement Co-operation Program, before taking up the role as manager of the Darwin office on promotion to Superintendent in 2004. In 2006 he was appointed Manager Special Operations and promoted to Commander, leading the investigative services for war crimes, corruption, foreign bribery and a number of politically sensitive investigations. Subsequently, he was appointed as manager of the AFP's China office for two years and worked closely with Chinese law enforcement agencies in developing and implementing significant strategic initiatives, including the AFP North Asia Regional Strategy and the AFP Greater Mekong Subregional Strategy. Later, as the manager of the AFP's Professional Standards he ensured that internal investigations were undertaken effectively and in a manner that maintained the AFP's positive reputation for ethical health and high integrity. Commander Johnson was recently appointed as Manager of the Sydney Office.

Awards/recognition include:
Group Bravery Citation, 2001.
Detective Superintendent Brett James McCANN, ACT

Detective Superintendent McCann was appointed to the Australian Federal Police (AFP) in 1980 and commenced his distinguished career as a general duties constable in Canberra. In 1987 he was promoted to the rank of Detective Senior Constable and in 1988 assigned to the National Crime Authority, based in Sydney as an investigator. After two years, he returned to ACT Policing and commenced duty with the City Crime Investigations Team. From there he worked with the Sexual Assault and Child Abuse Team, the Major Crime Branch, General Duties, Regional Armed Robbery Team, Tuggeranong Crime Investigations Group, Property Crime and the Territory Investigation Group. Detective Superintendent McCann was deeply involved in a number of investigations of high interest, both nationally and internationally. In 2000 he was promoted to Detective Sergeant and in 2005 assumed the role of Staff Officer to the Chief Police Officer of ACT Policing for 6 months before being appointed as Crime Manager with the Territory Investigations Group. He then assumed the position of Officer-in-Charge of the Tuggeranong Patrol and also performed as the Superintendent of South District. He was promoted to his current rank in 2007 and is currently serving with distinction in charge of the Criminal Investigations portfolio.

Awards/recognition include:
Commissioner's Group Citation for Conspicuous Conduct, 2009.

New South Wales

Superintendent Mark Alan HIRON, NSW

Superintendent Hiron joined the New South Wales Police Force as a Junior Trainee in 1979 and was confirmed as a Constable in 1980 while performing General Duties at No 35 Division (Campbelltown). He also served at No 20 Division (Transport Section), Campbelltown, Ingleburn and Macquarie Fields. He entered the Criminal Investigation field serving at Liverpool in 1987, where he was designated a Detective in 1990. He continued to serve in the criminal investigation field at the South West Region Armed Holdup Squad, Internal Affairs, Raby, Liverpool, Green Valley and the Special Services Group (Undercover Branch) until 2000 when he was promoted to the rank of Chief Inspector (Duty Officer) at Liverpool and later served at Campbelltown, Bowral and Camden Local Area Commands as Duty Officer. He was promoted to his current rank as Commander of the Miranda Local Area Command in 2007 prior to his being appointed Commander, Operational Safety and Skills Command where he has moulded four separate units into one cohesive Command. His outstanding strategic organisational skills and innovative leadership have led to changes in the quality and delivery of weapons and tactics training for all operational police officers across New South Wales. He has also oversighed a number of projects involving the roll out of safety equipment to operational police that have resulted in a major reduction of injury risk.
Detective Senior Sergeant Roslyn Ann KEYS, NSW

Detective Senior Sergeant Keys joined the New South Wales Police Force as a Trainee in 1980 at the NSW Police Academy, Redfern, and was confirmed as a Constable in 1981 while performing General Duties at No 18 Division (Parramatta). She also served at Darlinghurst, Kings Cross and Sydney District Prisoner Escort before entering the Criminal Investigation field, serving at Darlinghurst, Surry Hills, Waterloo, Major Crime Squad South Region, Crime Agencies, Fraud Squad, (where she was promoted to her current rank in 2002), Investigation Support, Counter Terrorism and Special Tactics. She assumed her current role of Staff Officer to the Commander, Coordinated Response Group, in 2007. In 1995, Detective Senior Sergeant Keys was the first female police officer within NSW Police to be transferred into a substantive criminal investigative position at the Armed Holdup Unit, Major Crime Squad, South Region. She has made a significant contribution to NSW Police investigative, intelligence, command and control arrangements in the development and implementation of the Counter Terrorism Commander's Workshop Programs designed to accredit NSW Police Commanders, Incident Management Teams, and senior representatives of other emergency service organisations in New South Wales. She has been inspirational and very successful at recruiting significant numbers of women employed in NSW Police, sworn and unsworn. Detective Senior Sergeant Keys has also been involved in the New South Wales Police Council of Sports since its inception and prior to that with the NSW Police Games for in excess of 25 years, representing NSW Police in state, national and international events.

Senior Constable Imants RAMMA, NSW

Senior Constable Ramma joined the New South Wales Police Force as a Trainee in 1971 at the NSW Police Academy, Redfern, and was confirmed as a Constable in 1972 while performing Traffic Duties at No 1 Division (Central). He then served at Traffic Branch and Tenterfield, Tumut, Gundagai - where he undertook a period of crash investigative duties - before returning to Tenterfield where he has performed Highway Patrol duties since 1984. In 2001, Senior Constable Ramma's youngest son was killed in a motor vehicle accident on the New England Highway, Tenterfield, the same roadway that Senior Constable Ramma has regularly patrolled for many years. Despite the loss suffered by Senior Constable Ramma and his family at the time, he declined offers of transfer and continues to patrol the same stretch of roadway today. Despite the nature of highway patrol work, Senior Constable Ramma has an unblemished career that is nothing short of exemplary considering the thousands of motorists with whom he has dealt. Correspondence to the Commissioner of Police has commented favourably on the politeness and propriety afforded to drivers by Senior Constable Ramma when issuing infringement notices or warnings. His commitment and dedication to provide safety to road users across north-west New South Wales has been outstanding.
AUSTRALIAN POLICE MEDAL (APM)

Detective Chief Inspector Daniel John SHARKEY, NSW

Detective Chief Inspector Sharkey joined the New South Wales Police Force as a Trainee in 1979 at the NSW Police Academy, Redfern, and was confirmed as a Constable in 1980 while performing General Duties at No 2 Division (Regent Street). During his distinguished career, Detective Chief Inspector Sharkey has worked almost exclusively as an operational police officer, predominately in criminal investigation, and has played a leadership role in a number of complex murder investigations. He was promoted to his current rank in 2004 and, in 2009, was posted to his current position as the Commander, Target Action Group, Lake Illawarra Local Area Command, where he is responsible for the leadership and deployment of several operational diverse teams that include Proactive Crime Team, Drug Unit, Weapons Training Unit, Crash Investigation Unit and Highway Patrol. He also performs the additional role of Local Emergency Operations Controller for the Kiama and Shell Harbour Local Government areas, which has involved multi-agency training exercises relating to emergency management as well as a number of emergency situations involving bushfires, storm and flooding. He has also served his community by volunteering his time and skills with a number of surf lifesaving clubs and swimming clubs in the Illawarra region.

Superintendent David Gregory SIMMONS, NSW

Superintendent Simmons joined the New South Wales Police Force as a Trainee in 1977 at the NSW Police Academy, Redfern, and was confirmed as a Constable in 1978 while performing General Duties at No 14 Division (Dee Why). He has served at Hay; Wellington, Gentle, Aberdeen, Scone, Orange, Dubbo, and Walgett, where in 2004 he was promoted to the rank of Inspector. He was promoted to his current rank as the Commander, Deniliquin Local Area Command in 2008, prior to his taking up similar duties at the Wagga Wagga Local Area Command the following year. Superintendent Simmons has served the community with distinction, with a majority of his service in regional and outback New South Wales where he has demonstrated the highest professional standards and integrity at all times, earning him the respect of peers, subordinates and superiors. Of particular note were his efforts to restore the confidence amongst staff at the Deniliquin Local Area Command following a period of significant instability prior to his arrival; this success subsequently saw him transferred to Wagga Wagga to address similar issues. With a common sense approach to police management, he has contributed to a dramatic turnaround in both the morale and performance of Command. He has led and mentored countless subordinates as a Training Officer, Supervisor, Duty Officer and Commander throughout his career, inspiring many to strive towards similar standards of excellence. He has over the years formed a close, co-operative and productive working relationship with many Aboriginal and other communities, aided in no small part by his ability to engage people from every walk of life. He also led the NSW Police response to the significant flood emergency in the Riverina area during March 2012, where he worked tirelessly to ensure the effective management and resolution of the multitude of incidents at hand.
Chief Superintendent Anthony TRICHTER, NSW

Chief Superintendent Trichter joined the New South Wales Police Force as a Trainee in 1984 at the NSW Police Academy, Goulburn, and was confirmed as a Constable in 1985 while performing duties at the Prosecuting Branch. In 2006 he was promoted to his current rank as the Deputy Director Legal Services (Criminal Law) prior to being appointed to his current appointment as Commander, Police Prosecutions Command, in 2009. Chief Superintendent Trichter was admitted as a Solicitor of the Supreme Court of NSW in 1994. He designed and implemented the modern day Prosecutor Education Program, achieving Police Academy accreditation of prosecutor training for the first time. In 1998 as the inaugural Senior Legal Officer at Crime Agencies, he established for the first time systems for the provision of legal support for major crime investigations. In 2000, he introduced Law Notes, a weekly customer focused publication to all police state-wide for the information and education of police on legal issues pertaining to criminal law, evidence, court procedures, police powers and ethics in investigation and prosecution. He is or has been a member of several legal-related committees, Above all, Chief Superintendent Trichter is approachable, fair and honest. His passion and commitment along with his impeccable integrity make him excellent representative of NSW Police.

Awards/recognition include:
Certificate of Merit, 2004; in recognition of his exceptional performance of duty as a member of the Local Court Reform Steering Committee.
Commissioner's Professional Achievement Award, 2000; in recognition of his contribution towards improved education in criminal investigations.
Superintendent Mark Steven WALTON, NSW

Superintendent Walton joined the New South Wales Police Force as a Trainee in 1984 at the NSW Police Academy, Goulburn, and was confirmed as a Constable in 1985 while performing General Duties at Kogarah. He entered the Criminal Investigation field in 1989 serving at Rockdale, NSW Crime Commission, Major Crime Squad South Region, Drug Squad South Region, Organised Crime Squad and Kogarah. In 1999 he was promoted to the rank of Inspector (Duty Officer) at Leichhardt and later served in the Eastern Suburbs. In 2004, he was promoted to his current rank as Commander, Eastern Suburbs Local Area Command. He later served as Commander at the Redfern Local Area Command and Staff Officer to the Deputy Commissioner, Field Operations. He then served in a number of roles at the Professional Standards Command prior to being appointed the Commander, City Central Local Area Command in 2010. Superintendent Walton is responsible for one of the largest and busiest Commands in New South Wales, encompassing the majority of the Sydney CBD, and has maintained close ties with the local Chinese and broader Asian community that make up a majority of the local residents.

Awards/recognition include:
Commissioner's Unit Citation, 2008; in recognition of his outstanding bravery and dedication to duty as a member of the NSW Police response to civil disorder within the Miranda, Eastern Beaches, St George and Campsie Local Area Commands in December 2005.
Commissioner's Unit Citation Commendation, 2007; in recognition of his outstanding service and devotion to duty as an integral member of the NSW Police response to the 2007 Asia-Pacific Economic Co-operation conference.
Detective Superintendent Scott Joseph WHYTE, NSW

Detective Superintendent Whyte joined the New South Wales Police Force as a Trainee in 1983 at the NSW Police Academy, Redfern, and was confirmed as a Constable in 1984 while performing General Duties at Central. He subsequently entered the Criminal Investigation field serving at Mascot Airport, Maroubra, South Region Major Crime Squad, Organised Crime, Investigation Services, Electronic Interview, BTS Investigative Systems, and Property Crime Squad. In 2007 he was promoted to his current rank as Commander, Gangs Squad, and then served as Commander, Organised Crime Squad, prior to moving to his current position at the Terrorism Investigations Squad in 2009. Detective Superintendent Whyte is responsible for criminal investigations in the area of terrorism-related offences and incidents of politically motivated violence in New South Wales. In addition he has tirelessly campaigned for charity within the community. Since 2002, he has been involved in events in support of Special Olympics NSW, a not-for-profit organisation that provides sports training and competition for people with an intellectual disability. In 2006, he Co-Founded the Law Enforcement Torch Run (NSW) and was elected as the inaugural President, a position he still holds. This charitable fund has in excess of 2,300 financial members, comprising officers from NSW Police, ODPP, Corrective Services NSW and the Australian Federal Police, working together in support of Special Olympics NSW to raise in excess of $600,000.

Awards/recognition include:

Victoria

Superintendent Andrew Paul ALLEN, Vic

Superintendent Allen joined Victoria Police in 1975 and has contributed significantly to the policing profession through extensively serving within several high profile areas. He has actively assisted Victoria Police to achieve its objectives, with particular regard to community safety and a focus on developing methods assisting the community and police to interact together. One of his most significant contributions was to head the Purana Taskforce which was established to investigate the underworld killings that were gripping Melbourne in 2003. The Taskforce was overwhelmingly successful through its ability to obtain statements from underworld figures, against others, which led to a number of convictions for serious offences. The success of the Taskforce was in no small part due to Superintendent Allen's outstanding leadership, investigatory skill and background, along with his ability to develop a close-knit team of Detectives. Superintendent Allen is more than a one-dimensional police officer. He effectively utilises his ability and skills in many more areas other than just carrying out investigations and leading those investigations. He is a highly respected and dedicated member of Victoria Police.

Awards/recognition include:
Chief Commissioner's Commendation, 2006; for his outstanding leadership, managerial and investigative skills as a member of the Purana Taskforce.
Superintendent Graeme Dean ARTHUR, Vic

Superintendent Arthur joined Victoria Police in 1979 and is a police officer of high integrity, diligence and outstanding distinguished service. His history with Victoria Police clearly displays an exceptional aptitude for high level police performance and contribution to community safety. He has actively sought challenging, difficult and complex duties throughout his distinguished career, including duty at the Crime Department where he undertook protracted and complex investigations at the Homicide Squad. Other achievements include assignment to the AFP International Deployment Group and overseas service with the Enhanced Co-operation Program in Papua New Guinea and the Regional Assistance Mission to the Solomon Islands, and leading and managing one of the largest geographical rural policing division in Victoria from Horsham. Superintendent Arthur’s performance in all his duties has been exceptional and he is a renowned high performer, a distinguished investigator, leader and manager.

Superintendent Philip Richard GREEN, Vic

Superintendent Green's diverse career in Victoria Police encompasses general policing duties, specialist investigation and corporate areas. During his role as Acting Inspector of the Equity and Conflict Resolution Unit he played a crucial part in ensuring that issues such as workplace bullying and conflict were dealt with in a humane and expert manner. In 2008, Superintendent Green was the first male appointed to the Australasian Council of Women and Policing and, in 2010, was appointed editor of the Journal for Women and Policing. He has been an active and vocal advocate for issues impacting on women and policing, and has improved communication and networking options for women in policing. In his role as an Inspector at the Transit Safety Division, Superintendent Green was responsible for the police operations portfolio around public transport. He played an instrumental part in developing a model of operation for the Protective Services Officer (Transit) government initiative, which should see 940 Protective Service Officers patrol Victorian railway stations. Throughout his 27 years’ distinguished career, Superintendent Green has displayed an ongoing and exemplary commitment to Victoria Police’s organisational values which has greatly assisted in building a strong and positive culture within Victoria Police.
Leading Senior Constable Ali GURDAG, Vic

Leading Senior Constable Gurdag has had a distinguished career in Victoria Police since 1999. Early in his career, he recognised that he could best serve Victoria Police by working as a Multicultural Liaison Officer, focusing particularly on the critical relationship between Victoria Police and the various communities and organisations that make up the Muslim community in north west Melbourne. His efforts have been quite outstanding. He has provided frank and fearless advice, including at times of extreme tension when terrorist attacks have occurred overseas or arrests for terrorism have been made in Australia. He has ensured that proper and considered policing responses occur at all times. He has demonstrated his commitment to policing and its compatibility with his Islamic faith. Leading Senior Constable Gurdag has maintained an exceptional reputation within Victoria Police and in the Muslim community and has worked tirelessly to improve the relationship between the two entities. He has been an outstanding ambassador for Victoria Police.

Awards/recognition include:

Sergeant John Philip HARPER, Vic

Sergeant Harper has been a member of Victoria Police since 1986 and is credited with two significant procedural changes that have increased the organisational efficiency of Victoria Police. Sergeant Harper formed part of a team that devised and implemented the software application called Victoria Police Forms, transferring all the forms used within Victoria Police into an electronic format. In 2003, he received a Highly Commended Certificate for his efforts in the development of the Victoria Police Forms application. Sergeant Harper has also continued to influence organisational direction through the creation of the Workplace Management Application, a process designed to improve the administrative health of individual workplaces and Victoria Police. The Application provides a local manager visibility over key performance indicators in relation to station inspections and reporting processes including briefs, correspondence and property dealt with within a police station. Sergeant Harper’s collaboration with colleagues to roll out this cost-neutral solution to workplaces state-wide has resulted in quantifiable improvements in productivity, quality and service delivery that directly impact community safety. During his distinguished service, Sergeant Harper has demonstrated great leadership in having the imagination to improve processes and the courage to implement change.
Assistant Commissioner Jeffrey Stephen POPE, Vic

Assistant Commissioner Pope has worked in the law enforcement environment with distinction for over 23 years. As the General Manager of Intelligence with the Australian Crime Commission (ACC) he led national criminal intelligence operations into matters such as identity crime, amphetamines, firearms trafficking, and child abuse and violence in Indigenous communities. He was also responsible for the collection, analysis and production of national intelligence assessments and managed national intelligence systems. Assistant Commissioner Pope produced the inaugural Organised Crime Threat Assessment for Australia and has been instrumental in developing and improving other national intelligence products used for setting priorities by the ACC Board and the Commonwealth Government. Rejoining Victoria Police in 2009 as the Assistant Commissioner, Intelligence and Covert Support, Assistant Commissioner Pope has achieved large scale reform of Victoria Police's intelligence practices and processes, helping Victoria Police to achieve best practice in the fields of Intelligence, Surveillance and Covert Support. Assistant Commissioner Pope has developed an extensive network of professional contacts and has demonstrated a strong commitment to working in partnership at both a state and national level. He is highly regarded, not only by those who know him in Victoria Police but across commonwealth and state governments and other Australian law enforcement agencies.

Leading Senior Constable Brett Dale TANIAN, Vic

Leading Senior Constable Tanian has been a valued member of Victoria Police since 1977, serving in a variety of general and specialist roles. He is known for his passion, diligence, enthusiasm and commitment to policing. He has been a member of the Water Police since 1985, and has been stationed at Benalla Water Police since 1996 where he has the sole responsibility of policing waterways that cover a geographical area in excess of 300 square kilometres. Some of these waterways include Lake Eldon, Lake Nillahcootie, Buffalo, Hume, Dartmouth, Waranga Basin and Lake Nagambie and, at times, Lake Eppalock. Leading Senior Constable Tanian often performs duties in isolated areas in difficult conditions in response to people in need of assistance. He continually assists local police beyond his expected Water Police duties. Leading Senior Constable Tanian has developed an excellent relationship with the local community, members of the boating industry, volunteer agencies and various waterway stakeholders. He regularly attends local clubs, seminars, schools and workshops to promote the boating safety message. He has served Victoria Police and the community of north east Victoria with distinction.

Awards/recognition include:
Victoria Police Medal for Courage and the Royal Humane Society Silver Medal for his actions in assisting people trapped along the Maroondah Highway the Black Saturday Bushfires on 7 February 2009.
AUSTRALIAN POLICE MEDAL (APM)

Queensland

Senior Sergeant Megan Jane McARTHUR, Qld

Senior Sergeant McArthur is acknowledged for her dedication to excellence in policing throughout her distinguished career with the Queensland Police Service. Her commitment, diligence and aptitude toward policing have facilitated expertise in operational policing, organisational improvement and performance management, and have contributed significantly to her effectiveness in operational and corporate settings within the Queensland Police Service. Senior Sergeant McArthur has demonstrated outstanding professionalism, leadership and a deep understanding of both organisational objectives and community expectations to serve the Queensland community with distinction. Senior Sergeant McArthur has showed extraordinary dedication to improving policing of Indigenous communities, serving in isolated communities in both north and central Queensland. In 2007 she was appointed to the position of Officer-in-Charge of Woorabinda Police Station, becoming the first female police officer in Queensland to take up such a position in an Indigenous community. While at Woorabinda, Senior Sergeant McArthur partnered with the community to implement a number of problem-solving policing initiatives, particularly the Woorabinda Suicide Prevention Project. Senior Sergeant McArthur's abilities as a leader are well recognised and she has earned the respect of her superiors, peers and subordinates in her pursuit of excellence in policing in both operational and corporate sections of the Queensland Police Service.

Awards/recognition include:
Commissioner's Award for Problem-Oriented and Partnership Policing, 2009; in recognition of the Woorabinda Suicide Prevention Project initiative.

Inspector Deborah Thyra NICHOLSON, Qld

Inspector Nicholson has been a loyal and dedicated police officer during her distinguished career with the Queensland Police Service. Her professionalism and expertise in the area of investigative, training and administrative duties together with her commitment to actively assist Queensland Police Service members and their families through the Community Supporting Police organisation have made her a valuable member of the Service. At an early stage of her policing, Inspector Nicholson was identified as a modern thinking, highly motivated and dedicated police officer who showed a flair for investigations. She furthered her career by performing roles both within and outside a metropolitan police setting, ensuring she gained maximum policing exposure. After an outstanding investigator's background, Inspector Nicholson recognised the importance of developing junior officers, which led her to the training and development arena. As well as being a committed police member, Inspector Nicholson has given much to her fellow colleagues and family through her active fundraising, strategic foresight and support of the Community Supporting Police organisation. She has raised the profile of this organisation ensuring the education and involvement of other police officers. Inspector Nicholson has served the Queensland community with distinction and has demonstrated outstanding dedication and commitment to duty, particularly in respect to investigative duties and the development and support of community members, policing colleagues and their families.
Senior Sergeant Kenneth Renald RACH OAM, Qld

Senior Sergeant Rach is recognised for his dedication to policing, having served in a range of positions during his distinguished career, most notably in the challenging field of Disaster Victim Identification (DVI). He has displayed commitment, skill and excellence throughout his long involvement with DVI which has included deployments both nationally and internationally to significant events, including the Bali bombings and the Boxing Day Tsunami. His ability and commitment to perform his role in hazardous and trying conditions cannot be understated. As State DVI Coordinator, Senior Sergeant Rach's professionalism, expertise and leadership have earned him the respect of his peers, other jurisdictions and the community. He is acknowledged for his tireless work and commitment to the many aspects of DVI including the development of policy and procedures, the facilitation of training together with the management of staff and resources, both internally within the Queensland Police Service and nationally and internationally on deployments. Senior Sergeant Rach's efforts have enhanced the capabilities of the Queensland Police Service DVI Squad to an international standard. Senior Sergeant Rach has demonstrated outstanding dedication and commitment and has served the Queensland community with distinction.

Awards/recognition include:
Awarded the Medal of the Order of Australia in the Australia Day 2005 Honours List for his service as part of the police joint Bali bombing investigation and victim identification process, known as Operation ALLIANCE.

Inspector Rolf Richard STRAATEMEIER, Qld

Inspector Straatemeier has demonstrated outstanding dedication and commitment during his career with the Queensland Police Service. He is recognised for his leadership and excellence in operational planning to enhancing community safety and security, while developing the welfare of his fellow police officers in the Mareeba Police District. He has demonstrated commitment to these areas and has achieved success and effectiveness while working in partnership with community groups to achieve positive outcomes. Inspector Straatemeier has served the community of Queensland with distinction in a range of police appointments during his distinguished career. His professionalism, expertise and leadership in the role of Inspector and District Officer have earned him the admiration of his peers, the support of his subordinates and respect of the community. Inspector Straatemeier is recognised in particular for his commitment to making roads safer in the Mareeba District and for his work in reducing the impact of Domestic Violence on the community. Inspector Straatemeier is acknowledged as an outstanding leader who is seen as a role model for many officers within the Queensland Police Service.
Superintendent Robert William WAUGH, Qld

Superintendent Waugh has demonstrated outstanding dedication and commitment during his career with the Queensland Police Service. He is recognised for his leadership and excellence in organisational improvement, change management and operational planning. He has displayed commitment, skill and excellence in developing and fostering innovation in policing practice. Superintendent Waugh has served with distinction in a range of police appointments during his career. His professionalism, expertise and leadership in the roles of a Branch Manager within Operations Support Command, in two distinctly separate areas, have earned the respect of his peers and the support of his subordinates. Superintendent Waugh is recognised for his commitment to enhancing the capabilities of the Specialist Response Branch which encompasses the Special Emergency Response Team, the Explosive Ordnance Response Team and Negotiators. He further contributed to the continued development of systems and procedures linked to police communications centres throughout Queensland; in particular, the Brisbane Police Communications Centre. Superintendent Waugh is acknowledged as an outstanding leader who can implement change and is seen as a role model for many officers within the Queensland Police Service. He has served the community of Queensland with distinction.

Western Australia

Sergeant Susan Merryn BOJCUN, WA

Sergeant Bojcun joined the Western Australia Police (WA Police) in 1977 and until early 1991 served at various metropolitan police stations as an operational police officer. At that time she transferred to Albany Police Station where she has remained undertaking a number of different roles. Sergeant Bojcun has filled the position of Great Southern District Family Protection Coordinator (FPC) since 2004 and her knowledge and experience have been a great asset to the Great Southern District and WA Police in general. The FPC plays a pivotal role in the quality control of the district's response to Family and Domestic Violence (FDV). Sergeant Bojcun's commitment and overall daily effort to her role as the FPC is exemplary and this is evident by the manner in which she displays a focused effort in relation to the review and management of recidivist case files, risk assessment, risk management and successful intervention, quality assurance of DVIR submissions, and continued education and training across the District. Sergeant Bojcun's energy levels, commitment and passion continue to be demonstrated at the highest level and she robustly engages District OICs and staff in the overall management and response to FDV. She is well recognised by many government and non-government service providers for her commitment and passion to FDV. Sergeant Bojcun has selflessly committed herself to making the lives of people at risk through family and domestic violence a priority and has served her local community with distinction throughout her distinguished career.

Awards/recognition include:
Superintendent Darryl Wesley GAUNT, WA

Superintendent Gaunt joined the Western Australia Police (WA Police) in 1982 and has served at Traffic Branch, Perth and then at Division 79 within the metropolitan area. His service within Regional WA has been significant, serving at Boulder, Coolgardie, Eucla, South Hedland and Karratha Police Stations, as well as being Officer-in-Charge at the Northampton and Exmouth Police Stations. Superintendent Gaunt was appointed to Commissioned Rank in 2007 as Project Manager of the Remote Service Delivery Project establishing multi-functional police facilities in remote Aboriginal communities. In April 2010 he commenced as an Assistant District Officer at the North West Metropolitan Police District, and later that year he was further promoted to his current rank and was appointed the District Superintendent at the South East Metropolitan District Office which has responsibility for policing the busy Burswood Entertainment precinct, as well as both Domestic and International Airports. The district is undoubtedly the busiest policing district within Western Australia and Superintendent Gaunt has displayed outstanding leadership and drive in dealing with the significant policing issues. He is a driving force in meeting the districts increasing challenges and is constantly working with other government agencies to address these issues as a whole of government approach. Throughout his distinguished service, Superintendent Gaunt has served the community with great distinction.

Superintendent Kim Douglas PORTER, WA

Superintendent Porter joined the Western Australia Police (WA Police) as a cadet in 1971, completing his Academy training in 1973 before undertaking duties at the Central Police and Claremont Police Stations and at the Commercial Agents Squad. In 1978, Superintendent Porter commenced duties as a probationary detective at the Criminal Investigation Branch, Perth. This instigated a career in criminal investigations. Between 1997 and 2002 as an Inspector, he performed duties at Management Audit Unit and Public Sector Investigations before entering the Commercial Crime Division. In 2005 he was promoted to his current rank and was placed in charge of the Organised Crime Division where he contributed significantly to the no tolerance’ approach to policing Outlaw Motor Cycle Gangs. In 2007 he transferred to Police Internal Affairs where he was responsible for leading investigations into police corruption and disciplinary issues. In 2009 Superintendent Porter took up his current position of Superintendent-in-Charge of Prosecuting Services Division within the Judicial Services Portfolio where he plays a significant and crucial role in developing and maintaining strong working relationships between WA Police and the Office of the Director of Public Prosecutions. Superintendent Porter’s lengthy service to WA Police and the community has been distinguished.
Superintendent Pryce Joseph SCANLAN, WA

Superintendent Scanlan joined the Western Australia Police (WA Police) in 1985 and has served with distinction in metropolitan locations as well as in regional areas. After becoming a detective in 1992 he served at Organised Crime, Division 79, Claremont and Fremantle Detectives and in the South Metropolitan Tactical Investigations Group, and was well known for his persistence in his investigation methods and evidence gathering which generally resulted in solving serious crimes. He then returned to uniform and was promoted to Commissioned Rank in late 2004. He returned to the Organised Crime Division where he was instrumental in leading a number of successful investigations into Outlaw Motor Cycle Gangs culminating in significant arrests which caused major disruptions to the gangs’ criminal activities. He was promoted to his current in July 2008 and was placed at the Peel District where he became well known for his no nonsense approach in dealing with criminals in this area. Superintendent Scanlan was transferred to the busy mining town of Karratha in January 2012 where he is now in charge of the Pilbara District as the District Superintendent. He has capably led the District and reduced crime in the region since his arrival and continues to ensure that a quality policing service is provided to the community. Superintendent Scanlan is seen by his fellow officers as a strong and decisive leader who demands professionalism from his subordinate officers and is extremely results focused. He challenges his officers to strive to perform to their utmost and to do their best for the community that they serve.

South Australia

Assistant Commissioner Paul McKinlay DICKSON, SA

Assistant Commissioner Dickson has contributed greatly to the South Australia Police (SAPOL) through his outstanding leadership and efficiency in the management of significant corporate projects and initiatives. His commitment has directly benefited SAPOL and the community of South Australia. Assistant Commissioner Dickson joined SAPOL in 1978 and initially served in general duties patrols in metropolitan and country areas before joining the Criminal Investigation Branch, also serving in country and metropolitan locations. He progressed through the ranks, being appointed an Officer of Police in 2001 and appointed to the rank of Assistant Commissioner in 2012. In 2007 he was charged with managing and coordinating SAPOL's involvement in the Christopher Wilson coronial inquest. The circumstances surrounding the inquest had significant implications for SAPOL and Assistant Commissioner Dickson provided invaluable leadership and support to a small team to deliver extensive material to support the inquest and the Coroner. In 2010 he was the project manager for the preparation of SAPOL's submission to the Sustainable Budget Commission. He indentified a significant range of budget containment strategies, almost all of which have since been fully implemented. In 2010 he was seconded to the Demand Management Project, focusing on enhancing the delivery of SAPOL's services to the community. He was instrumental in providing leadership and direction to a range of diverse projects including Service Excellence, Neighbourhood Policing Teams and Patrol Deployment Models. In 2012 Assistant Commissioner Dickson was instrumental in negotiating the acquisition of SAPOL's Police Launch 1. His outstanding leadership and negotiation skills saw the successful delivery of this multi-million dollar project.
Senior Sergeant First Class Thomas Hendrikus NYENHUIS, SA

Senior Sergeant First Class Nyenhuis is a long-serving operational police officer who through his knowledge, leadership and actions embraces all aspects of the Leadership Charter within the South Australia Police (SAPOL). His focus has always been on very high levels of service delivery, both internally within SAPOL and to the community. Senior Sergeant First Class Nyenhuis has served in both metropolitan and country locations, consistently demonstrating high standards of communication, interpersonal skills and leadership across all facets of policing. Since being promoted to the rank of Senior Sergeant, he has excelled in the role of Operations Manager at the Elizabeth Local Service Area where he is responsible for managing uniform patrol, station and custodial services in a very dynamic and challenging environment. He leads by example, is decisive and has a strong focus on the welfare and safety of police officers and the community. Senior Sergeant First Class Nyenhuis is also recognised for his mentoring skills and the development of all ranks from Probationary Constable to Team Sergeants. He is a very positive role model, demonstrating high standards of professionalism at all times and he encourages and expects the same standards from others. His integrity is above reproach and he is held in such high regard by his managers that he regularly relieves at the rank of Chief Inspector. Throughout his distinguished career Senior Sergeant First Class Nyenhuis has always been highly regarded and respected by his staff, peers and managers for his commitment to providing excellent operational policing services to enhance community safety.

Detective Senior Sergeant Wayne John WILLIAMSON, SA

Detective Senior Sergeant Williamson joined the South Australia Police (SAPOL) in 1976, and for over 25 years he has worked tirelessly in the field of investigations and has managed complex and protracted criminal investigations. He has worked in areas that include Drug Investigations Branch, the National Crime Authority, Operation Viking with the Australian Crime Commission, Organised Crime Investigation Branch and with the Crime Gangs Task Force. Detective Senior Sergeant Williamson has excelled when investigating complex major drug investigations and with the policing of outlaw motor cycle gangs. His personal management of investigations and interactions with offenders is of a very high order. His understanding of the criminal environment and his exemplary interpersonal communications skills have also reflected well upon himself and SAPOL. His outstanding leadership and investigative skills were recognised when he was selected for a 4 months' secondment to the Major Crime Investigation Branch to case-manage Outlaw Motorcycle Gang related shootings. His interpersonal skills and his high integrity have earned him a reputation as one of SAPOL's leading investigative detectives in relation to serious and organised crime. Detective Senior Sergeant Williamson has also represented SAPOL on numerous committees and at meetings, with high level of exposure and participation across the total policing environment. He has regularly been a leader of consultation and engagement with ASIO, the Australia New Zealand Counter Terrorism Committee, Australia Federal Police, Human Source Management Section, Multicultural SA, the Department of Immigration and Citizenship, the Department of Premier and Cabinet and the Department of Public Prosecutions in addressing matters of national security concern, dignitary protection investigations and policing issues.
AUSTRALIAN POLICE MEDAL (APM)

Tasmania

Inspector Richard Stuart SCOTT, Tas

During a career spanning over 36 years, Inspector Scott has given outstanding and distinguished service to Tasmania Police and the community. His outstanding devotion to duty, diligence and commitment have been recognised throughout his career. He has worked with distinction in various areas of policing including training, search and rescue, internal investigations, general uniform and public order duties. Inspector Scott has been the subject of many letters from members of the public and community groups commending him on his outstanding support and assistance. He has also been the subject of numerous complimentary reports from his senior officers and colleagues. Inspector Scott consistently performs his duties to a high level and remains a highly motivated and committed officer. He has also achieved a high level of expertise in Search and Rescue coordination and management, and has considerable experience in policing public order.

Awards/recognition include:
Commissioner's Commendation for his courage, professionalism and devotion to duty in relation to the rescue of an injured climber, 1992.

Northern Territory

Senior Sergeant Shaun Clifford GILL, NT

During his distinguished service Senior Sergeant Gill has been stationed in urban and remote locations of the Northern Territory in general policing and specialist roles. He has served as a frontline officer in Alice Springs, Yulara, Alyangula and Darwin. Notably, Senior Sergeant Gill has been a member of the Territory Response Group for 15 years, serving as a Constable, Sergeant and, now, as the Officer-in-Charge of the Section. He is a very experienced tactical officer, highly trained in Counter Disaster and All Hazard Management Operations and Counter Terrorism Tactical Command, and is a nationally recognised Bomb Technician and Search and Rescue Coordinator. Senior Sergeant Gill has been involved in a number of events during his career including the search for Clinton Liebelt in 1993, the arrest of Dion Yost after he shot 4 police and one civilian in 1996, and the response to the homicide of Peter Falconio in 2001. Senior Sergeant Gill was also the venue Commander for the visit of President Barack Obama in November 2011 and, more recently, Tactical Commander for the hunt and subsequent capture and arrest of a suspected murderer in June/July 2012, utilising tactical operators from Queensland, New South Wales, Western Australia and the Northern Territory.
New South Wales

Ms Cathryn Monica DORAHY, Mailer Avenue, Wollongong NSW 2500

Ms Dorahy has served as a member of Fire and Rescue (FRNSW) with distinction for over 19 years, dedicating herself to improving fire safety outcomes for identified at-risk members of the community and, in particular, has worked tirelessly to form links with Islamic women who were not being reached effectively by traditional fire service education programs. In 2004 she travelled to the United Kingdom and Lebanon to research best practice fire Safety education programs targeted to the needs of Islamic women, made a series of recommendations to the Commissioner, and helped to implement new approaches. In 2005 Ms Dorahy became a foundation member of Women and Firefighting Australia (WAFA), promoting firefighting to women and girls as an interesting and rewarding career choice. As National Secretary of WAFA, she helped to build the organisation from humble beginnings to one that has members in every state and Territory, and she has been the driving force behind the bi-annual national conferences that provide invaluable professional development and networking opportunities for women who work as firefighters in aviation, land management, urban and volunteer rural fire agencies. She has mentored dozens of women who have entered the firefighting profession, and has worked with management, particularly the Human Resources Directorate, to improve recruitment and retention practices to increase the number of women employed as firefighters. Ms Dorahy is always prepared to assist a worthy cause, and has readily volunteered to assist over the years with tasks as diverse as a Lifeline Contact Officer, Critical Incident Stress Program peer, speaker at the annual conference of the NSW Government Spokeswomen's Program, interview panel member for the Ambulance Service of NSW, and volunteer at Wollongong University's Girl's Career Week. Despite this involvement, Ms Dorahy has continued to work as a frontline firefighter, responding to fires, accidents, natural disasters and other emergencies. She is an exemplary and highly respected member of the firefighting profession.
Mr Christopher Thomas FAVELLE, 32 Green Street, Cobar NSW 2835

Mr Favelle first joined the NSW Rural Fire Service (RFS) in 1974 as a volunteer firefighter with the Kentlyn Bush Fire Brigade, and participated in all facets of brigade activity. He attended numerous incidents in the Campbelltown area, his intimate knowledge of the Georges River proving an invaluable asset. He returned to the RFS as a salaried officer in 1997 when appointed Deputy Fire Control Officer of Wentworth/Balranald Shire, where he displayed professionalism and leadership that quickly earned him the esteem of both volunteers and staff. Mr Favelle was instrumental in developing training in the area, and was a member of the NSW Training Committee for a number of years. In 2000 he was appointed Fire Control Officer of the Cobar Shire, before taking on the role of Manager, Far West Team. In 2008 he took on the additional role of Manager of the Barwon Darling Zone, a position that involves the management of an area of 250,000 square kms of the most remote area of New South Wales, requiring a level of professionalism and commitment that would daunt many people. His first priority when arriving in Cobar was to update the tanker fleet, followed by an upgrade of the radio network, access to protective personal equipment and the building of new brigade stations. Throughout, Mr Favelle has advocated for the retention of fire management schemes in his area - the Mallee Bushfire Prevention Scheme and the West Darling Bushfire Management Scheme were both in danger of lapsing. Through his support the schemes, which provide a multi-agency cross border approach to fire mitigation activities, remain active. Mr Favelle has served the community of New South Wales with distinction over many years.

Mrs Elizabeth Mary FERRIS, Armidale NSW 2350

Mrs Ferris joined the NSW Rural Fire Service (RFS) in 1990 and has been involved as an active member and frontline firefighter, brigade administrator, training instructor and senior field officer with the RFS. Mrs Ferris has been an extremely active firefighter and has been involved in the majority of significant bushfire campaigns that have affected the New England and adjoining districts. She has been a regular out-of-area campaigner including serving as an interstate Strike Team Leader as part of the RFS deployment to the 2009 Black Saturday Fires in Victoria. Mrs Ferris' passion and natural leadership qualities have seen her progress through the field officer ranks, and she is currently serving as a Group Captain at New England Zone. She was among the first female field officers in the District and has been an outstanding role model for all young brigade members. She has been a strong advocate for women being more actively involved in the RFS and continues to lead by example. Mrs Ferris has been an active participant and promoter of Community Engagement initiatives at both the local and state levels. As part of the RFS International Relations Project, she participated in the international deployment to Botswana and in 2011 she was a RFS representative at the International Wildfire Conference in South Africa. She has been a passionate and dedicated member of the RFS for many years and has developed into an outstanding leader. She is a most highly regarded volunteer across the organisation and is considered to be a person who exemplifies the values of the RFS. Mrs Ferris has served the community of New South Wales with distinction.
AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Mr Ronald HEADON, Hay NSW 2711

Mr Headon joined the NSW Rural Fire Service (RFS) in 1970 as a founder member of the Area D Bush Fire Brigade. In 1992, he accepted the Captain's position for the newly formed Hay Headquarters Brigade, a position he still holds. He has attended countless incidents and is the first to volunteer for out-of-area assistance, having led numerous Hay Strike Teams. He has provided assistance in places as far away as Glen Innes, Nowra, Victoria and South Australia. Mr Headon served on the local working group that assisted in the development of the Riverina Grassland Category 1 Tanker and was also involved in the Category 6 Tanker project during its development. Both units have subsequently been put into operation by the RFS with the Category 1 Tankers being universally endorsed and accepted by grassland areas. The Category 6 Tanker is now available and is rapidly gaining in popularity. Mr Headon was also part of the team that assisted Engineering Services in evaluating front spray bars for the Category 7 Single Cab Tanker. Mr Headon is regularly seen attending to the Brigade's equipment maintenance, and making or adapting items of equipment to improve efficiency and effectiveness. He is a valuable asset to local staff offering his time to collect and deliver outlying tankers for servicing and annual inspections. He has also made numerous trips to tanker manufacturers to collect new tankers for the District. Mr Headon is also part of the local community education team assisting local staff in delivering the fire safety message. His outstanding dedication, leadership, positive and nurturing nature have ensured that the community is provided with the best possible service, with the highest standards of integrity. Mr Headon has served the community of New South Wales with distinction over many years.

Mr Garry James KADWELL, 'Rosedale', 4071 Grabben-Gullen Road , Crookwell NSW 2583

Mr Kadwell has been involved with the NSW Rural Fire Service (RFS) in his local brigade of Crookwell for approximately 35 years. He has held many field officer positions including Captain/Deputy Captain for 11 years. In 1998 he was promoted to the position of Group Captain within the Upper Lachlan District, a position he still holds. Mr Kadwell is always available to attend to his role as a Group Captain and gives freely of his time and knowledge to his fellow firefighters whether he is acting as a Divisional Commander on a fire, as part of an incident management team, or in the delivery of training. He is a qualified Rural Fire Instructor and regularly helps his fellow trainers with various training being delivered to the volunteers. Mr Kadwell is highly respected within his local community and the wider firefighting community for his commitment, leadership in stressful and sometimes dangerous situations, and ability to get the job done whatever the task may be. Mr Kadwell has shown great leadership, not only in his local area but also across New South Wales and on deployments to other states and Territories. In 2009, he led a task force from the Southern Tablelands Zone to the Victorian fire grounds following the Black Saturday Fires. He is also a qualified Aircraft Officer and this has seen him being deployed across many locations. He has been instrumental in the use of aircraft within his local area, regularly assisting with the establishment of Air Base Operations, and also mentoring other Group Captains with the use of aircraft and heavy plant. He is a true inspiration to all those who know and respect him, and has served the community of New South Wales with distinction over many years.
AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Dr Christopher LEWIS, Marrickville NSW 2204

Dr Lewis was appointed to Fire and Rescue NSW (FRNSW) in 1980 and has served with distinction, providing professional service to the people of New South Wales. He has played a critical role in new and innovative fire investigation methods at both the state and national level. He has consistently demonstrated his exceptional value to the FRNSW as one of its pre-eminent experts in fire investigation and research. He led the reconstruction research burns in the aftermath of the tragic Quakers Hill Nursing Home fire which resulted in securing legislative change to mandate the fitting of sprinklers in all residential aged care facilities. He has overseen the FRNSW's fire investigation methodologies and this has resulted in an almost 50 per cent reduction in arson-related fires in New South Wales since 2001. Dr Lewis is highly regarded among his peers and other emergency service personnel throughout Australia and internationally for his immense knowledge, passion and dedication to this highly specialised and demanding field. Throughout his distinguished career, Dr Lewis has displayed exceptional professionalism, unwavering commitment, and unquestioned integrity.

Mr Darrell William PAUL, Wenz Lane, Canowindra NSW 2804

Mr Paul joined Fire and Rescue NSW (FRNSW) at Canowindra as a Retained Firefighter in 1969 and less than 10 years later he was appointed Captain, a position which he continues to hold. He is renowned throughout rural New South Wales as a keen advocate for operational training programs, particularly the Firefighting Championships held regularly throughout regional New South Wales. His crew at Canowindra is recognised as a well rehearsed and professional emergency service, able to respond readily to deal with all types of emergencies and natural disasters. Throughout his distinguished career Mr Paul has been a vital member of the emergency response team at Canowindra, responding to many building and bushfires, road accidents, chemical spills, and other emergencies. He has also taken a leading role in delivering fire safety education to local schools, community and professional groups, volunteering many hours to what he sees as a vital, proactive community role. He is recognised throughout the Canowindra community, not just as a firefighter but also as a hard working businessman, through sheep/wheat farms, and a dedicated member of numerous sporting and community groups. He is highly respected by his peers in FRNSW and other Canowindra emergency services for his outstanding dedication to the community, particularly his Brigade. Mr Paul has served the community of New South Wales with distinction over many years.
Mr Keith Stanley ROBINSON, Woonona NSW 2517

Mr Robinson joined the NSW Rural Fire Service (RFS) in 1958 as a founding member of the Bulli Brigade and remains an active member. He was promoted to Captain in 1972 and held the position for 40 years before standing down in 2012. Mr Robinson was integral to the development of the Bulli Brigade during its early years and made significant contributions to the design and construction of the Brigade's tankers. He saw a need for rapid response specialised vehicles to attend motor vehicle accidents and vehicle fires. He instigated and had the foresight to build a rapid response vehicle which could negotiate the steep and rugged terrain of Bulli Mountain. He was also the driving force behind the construction of the district's first bulk water tanker which was built from the ground up. Mr Robinson worked tirelessly to help develop the Brigade into an effective firefighting unit and was instrumental in recruiting and motivating members, ensuring continued protection needed in the area. His dedication and advanced leadership displayed throughout his distinguished service have seen many of his recruits progress to successful firefighting careers with other rural fire services throughout Australia and with other similar agencies. Mr Robinson is a respected and valuable member of the RFS and continues to display the highest level of professionalism and commitment to his community, his Brigade and the RFS. His integrity, operational skills and knowledge stand him in good stead with his peers and he continues to provide leadership, motivation and expertise in his role as Deputy Captain. He has served the community of New South Wales with distinction over many years.

Mr Arthur James SHARP, Lot 2 Killara Road, Cowra NSW 2794

Mr Sharp has provided over 36 years' service to the NSW Rural Fire Service (RFS) as both a volunteer and salaried officer, initially joining the Doonside Brigade before transferring to the Wallacia Brigade in 1981 where he held the positions of Deputy Captain, Senior Deputy Captain, Captain and Brigade President. He was integral in the Brigade's development and in the training of new volunteers, ensuring that the Brigade was one of the best in the region. In 1995 he was appointed Fire Control Officer for the Cowra Rural Fire District. He was highly respected by Council, Brigades, volunteers and the community at a time of significant change in the RFS. He was instrumental in improvements to both the district's mobile and fixed assets through tanker replacement and construction of new brigade stations, and the role out of specialist training across the district. He was involved in numerous Incident Management Teams at significant fires and major incidents in New South Wales, his fire expertise and people management skills often proving invaluable. In 2003 he was appointed Community Safety Officer for the Canobolas Zone and commenced an extensive Hazard Reduction, Fire Trail Rehabilitation and Construction Program which, at the time, was a first for New South Wales and greatly enhanced and improved the protection of the community in the Blayney, Cowra, Cabonne and Orange City Local Government Areas from fire. Throughout his distinguished career Mr Sharp has been heavily involved in both regional and state Firefighting Championships, organising and running innovative and challenging firefighting events that have not only tested firefighters skills but also required thinking, initiative and ingenuity. Mr Sharp has served the community of New South Wales with distinction over many years.
Mr Graham Stewart TAIT, West Pennant Hills NSW 2125

Mr Tait was appointed to Fire and Rescue NSW (FRNSW) in 1982 as a Retained Firefighter and became a Permanent Firefighter in 1985, providing professional service to the New South Wales community. He has dedicated the past 8 years to the specialist field of Operational Communications where he has provided exemplary leadership in the specialist area of emergency communications systems. His skills were put to the full test during his deployment to the 2011 Christchurch Earthquake and Japanese Tsunami disasters. Over the past 4 years Mr Tait has also taken a lead role in the development and implementation of the Emergency Services Computer Aided Dispatch project. His professionalism and high work ethic have ensured that FRNSW now has a greatly enhanced dispatch capability to deal with emergency incidents. Mr Tait is highly regarded amongst his peers and other emergency service personnel throughout Australia and internationally for his immense knowledge, passion and dedication to this highly specialised and demanding field.

Mr Robert John TINKER, Parkes NSW 2870

Mr Tinker was appointed to Fire and Rescue NSW (FRNSW) in 1968 and has served the people of New South Wales, particularly the community of Parkes, with distinction over a lengthy period. As the Captain of the Parkes Brigade, he has been directly responsible for influencing improvements to fire service delivery by working very closely with other emergency services and, through his effective planning, consultation and team building, has influenced a positive shift in workplace culture and work practices. He regularly works with the senior citizens of the community by way of the Smoke Alarm Battery Replacement Program for the Elderly and is a regular visitor to local schools, conducting vital fire safety programs. He has also instigated numerous Open Days and is always available to conduct community education programs when required. Mr Tinker is recognised as a mentor to younger firefighters, not just in Parkes but also across the western regions of New South Wales. His work among the Parkes community has enhanced the reputation of FRNSW and the Parkes Brigade in particular as a well-respected and vital asset to the community of New South Wales.
Mr Kenneth Stewart BAXTER, Stratford Vic 3862

Mr Baxter is a respected elder in the community of Stratford and district. His extraordinary and distinguished service to the community is exemplified by his over 57 years' dedication as a volunteer with the Country Fire Authority (CFA) in Victoria. His careful mentoring and strong practical leadership focus on Youth Development, as a coach, mentor and role model, has influenced greatly the development of many emerging leaders. He demonstrates and encourages development of leadership skills and attributes in practical, common sense ways.

Mr Baxter is a champion for CFA volunteers. His keen focus on leading and cultivating a quality, skilled and effective firefighting force can be demonstrated by the profound and long-term impact on the firefighters and leaders among the Stratford CFA Brigade and the local Group. As an operational firefighter, Mr Baxter has developed and implemented a principle-based system for local command and control to provide an effective and coordinated fire response. He has worked tirelessly to ensure smooth co-operation and interoperability between local CFA brigades, groups and Department of Sustainability and Environment units to provide a seamless and supportive firefighting capability to protect the community.

Awards/recognition include:

Mr Geoffrey Bruce CONWAY, 95 Earls Road, Yarragon South Vic 3823

Mr Conway has given over 30 years' distinguished service to the Country Fire Authority in Victoria, rising through the ranks to the position of Deputy Chief Officer Emergency Management. His outstanding commitment to the safety of firefighters and the community is demonstrated through his leadership of the team that reviewed the Chief Officer's Standard Operating Procedures after the fatal Linton fires in 1998, leading to significant improvements in procedure and equipment safety; and through his development and implementation of an innovative real time performance monitoring system, which was also adopted by Victoria Police and other fire services. Mr Conway is totally committed to fostering sound operational relationships with other agencies and organisations, delivering comprehensive arrangements and plans to ensure improved community safety and operational performance. His contribution to strategic development of the fire services both in Victoria and nationally has been outstanding. Mr Conway has achieved great respect among his colleagues in the emergency services sector, and his expertise is widely sought among emergency management bodies in Australia and internationally.
Mr Andrew Melville HOWLETT, Maiden Gully Vic 3551

Mr Howlett has made an outstanding contribution to Country Fire Authority (CFA) in Victoria as both an operational leader and an administrator. He is a person with a great deal of vision with the distinguishing characteristic that he has the ability to turn that vision into reality. His contribution to the fire service over 38 years has been outstanding, not only for his brigade but also for the CFA as a whole. Over the 17 years that he was a member in Rochester, he created a major change in the way the brigade operated, led major improvements in infrastructure, and left a legacy of continual improvement. In 1988, he was an excellent ambassador for the fire services of Australia while teaching in America and brought back a wide range of both practical and big picture ideas to benefit the CFA. He has been a positive mentor for many CFA members, providing encouragement and guidance. Two of his more specific contributions have been his outstanding leadership of the Maiden Gully Fire Brigade from its establishment in 1998 to a point where it is one of the most effective, cohesive and well equipped brigades in the district; and his encouragement and development of youth in the CFA with particular emphasis on programs in secondary schools.

Mr Ewan WALLER, 1565 Fernbank-Glenaladale Road, Bairnsdale Vic 3875

Mr Waller's distinguished career with the public service spans in forest management, land use planning, and bushfire management over 40 years. During 7 years that he has been Chief Fire Officer within Victoria's Department of Sustainability and Environment he has demonstrated outstanding leadership and direction; supporting the Department through several difficult fire seasons and significant fire events. His strong focus on staff welfare and genuine interest in the well being of all fire personal has been a significant feature of his leadership. Mr Waller has provided invaluable and commendable service to improving bushfire management across Victoria's public land estate to protect and reduce the bushfire risk for the community. His commitment to an expanded planned burning program to manage fuel loads has been critical to this. Mr Waller's deep understanding and appreciation of the bush has made him an outstanding and well respected land and fire manager both in Australia and overseas. His commitment to engaging partner agencies and key stakeholders has enabled a collaborative approach to preparing and responding effectively to fires and for building capabilities to meet emerging bushfire management challenges. His expertise in land and fire management is well recognised and sought after by his peers.
Queensland

Mr James Colin BESGROVE, PO Box 1910, Aitkenvale Qld 4814

Mr Besgrove has demonstrated outstanding commitment and dedication to the development of the Rangewood Rural Fire Brigade. His leadership, initiative and commitment have resulted in the rebuilding of the Brigade's structure and the community service by volunteers to their local community. Mr Besgrove's leadership and abilities as Queensland Fire and Rescue Service Commander at emergency incidents and disaster recovery operations across northern Queensland have been exceptional and he has served his community with distinction.

Mr Roger STUBBS, 9 Cunningham Street, Monto Qld 4630

Mr Stubbs has demonstrated distinguished service through his commitment to organisational improvement and through his guidance provided to the crew at Monto. He has also provided outstanding service to enhance the professional development of auxiliary firefighters across Queensland through his commitment to the Queensland Firefighter Championships as a competitor and official. Mr Stubbs has served his community with distinction.
AUSTRALIAN FIRE SERVICE MEDAL (AFSM)

Western Australia

Mr Gary Wayne KENNEDY, 43 Arnold Crescent, Kardinya WA 6163

Mr Kennedy joined the Metropolitan Fire and Rescue Service (FRS) in 1979 as a trainee firefighter and has progressed through the service with distinction as a firefighter, Station Officer, District Manager and Superintendent to his current appointment as Chief Superintendent. He has led the Metropolitan Regional Operations Centre during key incidents over the past 3 years, including the Kings Park bushfire, metropolitan hailstorm and Toodyay bushfire. He has also led the establishment of an effective personal injury and return to work program, and the associated complex workers' compensation claims; the implementation of the Operational Readiness Reviews; a high level professional relationship and partnership with the Kwinana Industries Council; and the Secret Harbour FRS as well as overseeing the construction of their fire station and other similar projects. He was the Incident Controller of the February 2011 Roleystone-Kelmscott bushfire; and was integral to the recovery and community consultation following the incident; and at a number of major emergencies including the Oceanfast Ship fire, Tropical Cyclone Vance, Tropical Cyclone Steve, BBC Islander ship fire, and a major hazmat incident at Coleman's in Willagee. Mr Kennedy consistently displays outstanding leadership, focusing on mentoring and coaching inexperienced officers in the management of major emergencies, and has established a mentoring program for new firefighters. Mr Kennedy has also overseen a broad range of projects through to fruition, including the Department of Premier and Cabinet's coordinated Command, Control, Coordination Committee.

Awards/recognition include:

South Australia

Mr Frederick William STENT, 21 Petticoat Lane, Penola SA 5277

During his 45 years' distinguished service in the SA Country Fire Service (CFS), Mr Stent has held multiple ranks and incident command positions including Penola CFS Brigade Captain, Deputy Group Officer, Group Officer and Deputy Incident Controller, and Logistics and Staging Area Manager. He has displayed tireless dedication and personal sacrifice exemplified by his spending numerous hours in 2007 travelling within the region installing Fire Water Signs and collecting information regarding the infrastructure around these points, enabling production of a detailed tiled Fire Water Point Map to assist Group Responses. Mr Stent also has an immense passion and enthusiasm for volunteer training, dedicating many hours passing on his skills and wisdom in as many ways as possible. Notably, his role in identifying the need for and the creation of a Forest Firefighting training package has changed the way volunteers approach and suppress plantation and native vegetation fires. His willingness to instruct and mentor others as an accredited Trainer Assessor in forest firefighting techniques and to contribute to the selection of suitable firefighting equipment has been exceptional.

Awards/recognition include:
Mr Robert Leslie ZIERSCH, Loxton SA 5333

Throughout his 24 years' distinguished service to the SA Country Fire Service (CFS), Mr Ziersch has demonstrated outstanding commitment and dedication to all facets of the service, to his local community and adjoining districts. Mr Ziersch joined the Browns Wells CFS Brigade in 1989 and was elected Captain in 1998. During his time as Captain he rebuilt the viability of the Brigade by significantly increasing membership numbers. In 2002, as Acting Group Officer of the Loxton CFS Group, Mr Ziersch was instrumental in the formation of the new Chaffey CFS Group, and 2010 he was elected their Group Officer. Through strong leadership he has advocated improvements in management, infrastructure and equipment, together with joint agency incident preparation and response to fire, flood and storm events, and he has notably developed policy and encouraged female and cadet participation and involvement in accredited volunteer training. With a keen interest in fire prevention, Mr Ziersch was involved in the early development of the Harvesting Code of Practice and private farm fire unit training. His continued willingness to be involved in management is demonstrated through his volunteer role as Chairman of the Regional Volunteer Management Committee.

Australian Capital Territory

Mr Stephen John GIBBS, Royalla NSW 2620

Mr Gibbs has been a member of the NSW Rural Fire Service since 1978 and still plays an active role as a volunteer in his community. He has held the positions of Captain, Deputy Captain, President and Training Officer for his local community Brigade. In 1982, he joined the ACT Fire Brigade and brought a great deal of operational experience from his volunteer service to his now full-time professional career. Mr Gibbs currently works in the ACT Fire and Rescue Technical and Operational Support Section and has oversight of a major project to introduce the ACT's Platform on Demand capability. His early career saw him focus on improving the rescue training capability of all ACT firefighters, particularly in the area of road accident rescue. Mr Gibbs played a major role in the ACT's assistance to New South Wales in the 1994 bushfires, the 1997 Thredbo Landslide, the 1997 Sydney hailstorms, and the 2009 Victorian Bushfires where he was Officer-in-Charge of a taskforce. Mr Gibbs was pivotal in setting up the ACT's Community Fire Unit capability and his drive and enthusiasm has brought a concept to a reality. This work is now held up as an example of community resilience and co-operation. Mr Gibbs' displays exceptional leadership, commitment and sustained dedication, and he serves his community with distinction.
Mr Richard John WOODS, 56 Jasmine Street, Colo Vale NSW 2575

Mr Woods has been tireless in his dedication to the Australian Capital Territory and New South Wales Rural Fire Services, particularly in the field of fire investigation and bushfire arson prevention. His actions, passion and commitment have been instrumental in also establishing and advancing this field at national and international levels. In a distinguished career encompassing both the ACT and NSW communities he has provided exceptional leadership, commitment and sustained dedication and is currently at the forefront of the National Bushfire Investigation programs and Bush Fire Arson Prevention to protect the community from the impact of fire and other emergencies. Beginning his career with the Ku-ring-gai Bushfire Brigade as a volunteer in 1976, he is now the Manager for Operations with the ACT Rural Fire Service (ACTRFS). His primary function is to oversee all operational functions of the ACTRFS. Since his appointment he has advanced the field of Bushfire Investigation, both on a national and international level, having been seconded to the Federal Attorney-General's Department in 2010 to establish national bushfire arson prevention strategies and policies. In 2011 and 2012, in conjunction with the Federal Attorney-General's Department, he developed the nationally endorsed Wildfire Arson Investigation Management Course. Mr Woods has conducted this course for participants from a number of national and international fire and police agencies. Mr Woods is also the current Chair of the International Association of Arson Investigators' Wildland Arson Committee, based in the United States of America.

Northern Territory

Mr Thomas Peter KONIECZNY, PO Box 70, Parap NT 0804

Mr Konieczny has provided outstanding dedication, commitment and visionary leadership in advancing the Northern Territory Fire and Rescue Service (NTFRS) portfolios of Training and Development, Special Operations and Operations Southern region, achieving many significant outcomes for the organisation and its personnel. Mr Konieczny joined the NTFRS in 1993 and has progressively risen through the various ranks of firefighter, station officer, station commander and district officer, and is currently acting as Assistant Chief Fire Officer responsible for the portfolio of Development and Strategy. In this role he provides leadership to the Community Fire Safety Branch, the Training and Development Branch and the Special Operations Branch. Mr Konieczny has served in Operations (Northern and Southern Regions) in mainstream centres and Track Stations. He has also served in and led the specialist portfolios of Training and Development, Special Operations and managed the Southern Region for a number of years, based in Alice Springs. During his distinguished career, Mr Konieczny has led many significant reforms for the NTFRS including the introduction of risk management into the organisational systems and processes, and the refinement of the statistical data capture, analysis and reporting systems. Mr Konieczny is an inspirational leader able to engage with all levels of personnel within the organisation and externally with key stakeholders. He has a passion that is compelling and inspires others with his influential leadership capabilities. Each location or function he has been attached to has seen significant benefits from his outstanding leadership.
AMBULANCE SERVICE MEDAL (ASM)

Queensland

Mr Richard GALEANO, Carseldine Qld 4034

Mr Galeano has a long and distinguished professional ambulance career. He was a paramedic and Intensive Care Paramedic with the Victorian Ambulance Service for 12 years before joining the Queensland Ambulance Transport Brigade in 1990 as a Probationary Ambulance Officer in Brisbane. He has performed a broad range of ambulance duties with distinction and has always demonstrated a commitment to the care of the sick and injured. Mr Galeano has held management positions within the Queensland Ambulance Service (QAS) including Superintendent Aerial, Area Manager, Regional Executive Director and Area Director. He has also undertaken the roles of Regional Director Operations and Assistant Commissioner, supporting the central office executive of the QAS. In recognition of his outstanding dedication to duty in the field of regional training, Mr Galeano was awarded the Australia Day Achievement Medallion in January 1994. Following a tragic accident involving a QAS Flight Paramedic, Mr Galeano was instrumental in leading the establishment of, and participation in, the James Jackway Iron Man Events fundraising group and its associated fundraising events. Mr Galeano's initial and ongoing commitment to this endeavour has seen Mr Jackway and his family supported financially and with the necessary equipment and home renovations required following his injury. Mr Galeano's significant contribution to these fundraising events cannot be understated.

Mr Nicholas Constantine LENTAKIS, Capalaba Qld 4157

Mr Lentakis joined the Queensland Ambulance Transport Brigade in 1989 as an Ambulance Officer in Brisbane. He has performed a broad range of ambulance duties with distinction and has always demonstrated a commitment to the care of the sick and injured. Mr Lentakis has held various positions with the Queensland Ambulance Service including Paramedic, Clinical Support Officer, Senior Educator and Senior Clinical Educator. He was part of the original Intensive Care Paramedic graduate group in 1996. He has also undertaken the role of Regional Manager Staff Development. In recognition of his outstanding contribution to the workplace reform process at both a state and regional level, including an extensive education program, Mr Lentakis was awarded the Australia Day Achievement Medallion in 1995; and was similarly awarded in 2006 for his sustained excellence in the support and development of community education initiatives.
AMBULANCE SERVICE MEDAL (ASM)

South Australia

Mr Raymond Paul CREEN, SA

Mr Creen joined the South Australian Ambulance Service (SAAS) in 2005 having had a distinguished career in the ambulance service profession in the United Kingdom since 1985. He was initially appointed as Director, State Operations and Deputy Chief Executive Officer and, in 2008, was promoted to Chief Executive Officer where he has been instrumental in changing the face of what was considered to be a very conservative and out-dated model of ambulance service delivery into a contemporary and innovative service model. Mr Creen has embarked upon a transformation journey with much fervour, by bringing the people along with him on an excursion of change to all facets of the service. He has a very strong commitment to the health reform agenda and sees not only ambulance service as a key contributor to this agenda but also the benefits that a systems approach can bring by engaging across the whole of health. Consequent to this tenet, he has initiated change to the way in which ambulance and other health services engage and deliver in partnership. To ensure sound organisational governance across core areas of the business, Mr Creen has redesigned the business approach of the organisation by introducing a key governance and management framework and introduced external advisers from business and medical consultant backgrounds. He is revered by his health colleague peers as a quiet achiever. He also has a role on the executive team of SA Health and is a strong contributor to the health agenda for South Australia as well as being active on several health-related committees. Mr Creen is also actively engaged in his local community, being a member of the Lobethal Rotary Club and a Justice of the Peace.

Mr Gregory Michael JOSEPH, 111 Coast Road, Moonta Bay SA 5558

Mr Joseph has been a volunteer with the Moonta Team within the South Australian Ambulance Service (SAAS) for over 13 years, both as a non-operational and operational member, and is the current Moonta Team Leader. During his distinguished service with the SAAS, Mr Joseph has served as Chairman of the Moonta Ambulance Committee, as a Delegate and Zone Chairman on the Yorke Peninsula Zone Committee and, since 2000, as a Delegate to the Country Ambulance Service Advisory Committee where he also served as Chairman until 2008 when the new Health Act was enacted and the new Advisory Committee of SA Ambulance Service Volunteer Health Advisory Council (SAASVHAC) became the SAAS' representative body for volunteers; he was subsequently elected as the SAASVHAC Presiding Member and continues to serve in this role. Mr Joseph has excelled in both his role as Moonta Team Leader and as the SAASVHAC Presiding Member. In his role as Moonta Team Leader he has recognised the need to lead by example, not only by his commitment to the roster but also in actively participating in other roles within the station. His communication skills are exceptional, giving team members a clear understanding of their roles and responsibilities and, while he promotes a strong work ethic, often gives praise on a job well done. As the SAASVHAC Presiding Member he continues to promote the values of strong teamwork, good communication and recognising what volunteers contribute to their communities, and encourages the SAASVHAC group to maintain focus on the issues that impact on SAAS volunteers, Mr Joseph is respected by both volunteers and management for his tireless devotion and passion to his roles within SAAS. He has served the community of South Australia with distinction.
AMBULANCE SERVICE MEDAL (ASM)

Australian Capital Territory

Mr David Shane DUTTON BM, Weston Creek ACT 2611

Mr Dutton joined the ACT Ambulance Service (ACTAS) in 1993 and 3 years later qualified as an Intensive Care Paramedic. In 1998, he successfully completed his flight training and went on to work in flight operations with the Snowy Hydro SouthCare Rescue Helicopter for 2 years. Following a number of distinguished years in frontline road and flight operations, Mr Dutton moved into management and, in 2007, was promoted to his current role as Deputy Chief Officer. He has since taken a key role in the development and implementation of a number of strategies targeted at establishing and strengthening service performance in several areas including emergency operations and non-emergency patient transport services, communications, information and computer technology, and service resilience. While Mr Dutton rightly maintains a strategic focus on service delivery to the community, he has never lost his focus on building service resilience and improving conditions in the ACTAS evidenced through his key roles in fostering collaborative working practices, leading enterprise bargaining negotiations and maintaining and building key relationships both within and external to the ACTAS. His outstanding qualities have also been recognised at a national level with Mr Dutton being invited by the South Australian Health Department to contribute to a review of service delivery in Adelaide in 2012. He has also maintained a key business role at a national level via his position as the ACT representative to the Council of Ambulance Authorities Strategic Business Advisory Committee.

Awards/recognition included:
Australian Bravery Medal and Group Citation, 1999; for his pivotal role in the rescue of injured yachtsmen during the ill-fated 1998 Sydney to Hobart Yacht Race.
EMERGENCY SERVICES MEDAL (ESM)

New South Wales

Mrs Patricia Dorothy FAYERS,
Henry Kendall Gardens, Maidens Brush Road, Wyoming NSW 2250

Mrs Fayers joined the Royal Volunteer Coastal Patrol (RVCP) on the Central Coast of New South Wales in 1998 and subsequently became a member of the volunteer Marine Rescue New South Wales (MRNSW) which was formed by the amalgamation of the RVCP, the Australian Volunteer Coast Guard Association and the Volunteer Rescue Association marine units in July 2009. During her distinguished volunteer service, she has held many roles including Divisional Commander (RVCP) and Unit Commander (MRNSW). She has provided outstanding service to the Central Coast Unit as well as to the boating community and emergency services in general. Mrs Fayers took on the role of Commander at a time when the RVCP was finalising its support for integration with other volunteer marine rescue operations to form the MRNSW and, as a result, became the first Commander of the Unit under the present organisation. This was not an easy time for any of the units as there was a lot of uncertainty. Mrs Fayers was enormously active in representing the needs of the Central Coast Unit and in conveying the many emerging policies to the membership. She made a particular contribution to the morale of the unit through her deliberate creation of back-up support for every designated administrative or operational post. Many new supervisory positions have been created and Mrs Fayers has dealt with all of these matters in a thoroughly loyal and professional manner. She delegates effectively, but also works very long hours to ensure she gets the best possible outcome. She has served the community of New South Wales with distinction.

Mr James Lindsay GLISSAN QC, 16/39 Martin Place, Sydney NSW 2000

Mr Glissan joined the Botany Bay flotilla of the Australian Volunteer Coast Guard Association (AVCGA) in 2008 and subsequently became a member of the volunteer Marine Rescue New South Wales (MRNSW) which was formed by the amalgamation of the AVCGA, the Royal Volunteer Coastal Patrol and the Volunteer Rescue Association marine units in July 2009. Mr Glissan has been pivotal to the successful establishment of the MRNSW. He was appointed by the State Government to the Facilitation Group that was established to guide the transition process from three discrete services to a single organisation. This group was responsible for meeting the challenge of putting in place the foundations of the service, from deciding the design of volunteer uniforms and rescue vessel livery to negotiating funding agreements with the State Government and establishing the legal framework of a new entity as a company limited by guarantee. Mr Glissan's professional expertise ensured that the new organisation was able to meet its legal requirements and establish a secure legal, governance and financial foundation for the company's establishment in 2009 and its ongoing operation. In recognition of his significant contribution to the Facilitation Group and undoubted expertise, Mr Glissan was subsequently appointed as one of the Foundation Board Members to direct the new organisation until its first Board was elected by the volunteer members late 2010. Mr Glissan was then elected as a General Board Director at the MRNSW's first election, and elected by his fellow Directors as the Chairman of the Board, and has since been re-elected to this position. Mr Glissan has given his time unstintingly to the good governance and efficient, effective operation of the MRNSW. His commitment to serving his community through voluntary service, both on the water and in the boardroom, has been exceptional.
EMERGENCY SERVICES MEDAL (ESM)

Mr Leslie Eric MILNE, PO Box 117, Fairfield NSW 1860

Mr Milne has made a significant contribution to the NSW State Emergency Service (SES) and the community over the past 27 years. Since his appointment as the Local Controller of the Fairfield SES Unit he has taken the Unit from strength to strength, providing exemplary leadership, encouraging all members to participate fully, and ensuring that the Unit delivers a high quality of service to the local community. Mr Milne has continuously demonstrated outstanding leadership, professionalism and dedication to duty, and has developed an outstanding rapport with the Unit's volunteers, other members of the local and district emergency management network and the Fairfield community. Mr Milne has devoted an abundance of time to the NSW SES and has participated in a great number of significant SES operations and activities. He has served the community of New South Wales with distinction.

Mrs Joan NOBLE, Bawley Point NSW 2539

Mrs Noble joined the Royal Volunteer Coastal Patrol (RVCP) in Kioloa on the South Coast of New South Wales in 2001 and subsequently became a member of the volunteer Marine Rescue New South Wales which was formed by the amalgamation of the RVCP, the Australian Volunteer Coast Guard Association and the Volunteer Rescue Association marine units in July 2009. During her distinguished volunteer service, she has served as a Marine Radio Operator, Secretary, Treasurer and Deputy Unit Commander. Mrs Noble has provided dedication and determination to motivate people and has been tireless in her efforts to make Kioloa Marine Rescue, one of the smallest units in New South Wales, into possibly the most respected in the organisation. She also has a tremendous capacity to support and advise other unit members whenever required. Apart from the clerical and financial duties she performs, she is a powerhouse in the drive to collect funding for the unit. She is always on hand at all fundraising events and contributes a mass of craft items for these activities. Mrs Noble has served the community of New South Wales with distinction.
EMERGENCY SERVICES MEDAL (ESM)

Victoria

Mrs Julie Mary JOCHS, PO Box 235, Swan Hill Vic 3585

Mrs Jochs has given distinguished service to the Victoria State Emergency Service (SES) for over 12 years as a volunteer, an employee and, most notably, as a senior member of Peer Support. She has served with distinction as Peer Team Leader in the North West Region since 2006, travelling throughout the Region and beyond to cater to the psychological needs of SES members who have responded to traumatic events. Additionally, Mrs Jochs has served for over 5 years as a Peer Duty Officer, the first responder of Peer Support. She is widely recognised for her empathetic, caring, committed, warm, engaging and respectful nature. She has tirelessly catered to the needs of her fellow SES volunteers at all hours of the day and night in addition to her ongoing role as a rescue volunteer with her own unit. She has responded to countless road accidents, storm damage tasks, searches for missing persons and significant flooding events in the North West Region, and is considered by many to be the lynchpin within the SES Swan Hill Unit. Her performance in leading a team of Peers in the North West Region has set the standard throughout the SES. Her training of Peers has been outstanding, and she has built relationships with Unit Controllers in order to encourage their use of Peer Support in support of their unit members in times of crisis.

Mr Colin John MATHESON, 9 Wannan Court, Kilsyth Vic 3137

Mr Matheson has served the Victoria State Emergency Service (SES) and the community for over 35 years in a volunteer capacity. He has repeatedly placed the needs of the community above his own. He has held all major positions within the Unit and provided a steady and experienced hand at the helm during crises. His dedication to the SES and to the development of future leaders, through his continual sacrifice of personal time over an extended period, is over and above what is expected of a volunteer. Mr Matheson has been a driving force behind the Lilydale Unit and has been the Lilydale Unit Controller for the past 5 years, using his outstanding operational and management ability to support volunteers, management teams and other Controllers over the years in whatever capacity or need when required. He is passionate about the SES and supporting the community and has, at times, sacrificed work commitments and potential career advances to ensure that the Lilydale SES Unit has had the capacity to respond, especially being a Road Rescue Unit. He has been an active member of the team to many rescue events over the years, demonstrating an ability to be able to understand new skill techniques and, more importantly, to be able to train other SES members in these skills.
EMERGENCY SERVICES MEDAL (ESM)

Queensland

Mr Gregory Lawrence TURNER, PO Box 492, Main Beach Qld 4217

Mr Turner joined Air Sea Rescue Southport-Surfers Paradise, now Volunteer Marine Rescue (VMR) Southport, in 1980 and is the youngest person ever to be awarded the rank of Skipper within the squadron. Mr Turner achieved the rank of Skipper in 1983, the Duty Skipper in 1984, and the Senior Skipper in 1988. He holds a commercial Master Class 4 marine qualification. From 1987 to 1992, Mr Turner undertook the role of Senior Rescue Coordinator, responsible for the coordination of search and rescue responses. He has participated in many marine rescue incidents, and has utilised his extensive seamanship knowledge and experience to participate in the squadron's vessel replacement programs and associated tendering processes over the last 25 years. He regularly assists in incident investigations and mentoring programs for VMR Southport, and provides guidance, leadership and training to members and uses his training and assessment competencies to develop and maintain active crew members' abilities and skills. He is regularly called upon to act as Master of Ceremonies for the squadron's events and regularly participates in fundraising activities. Mr Turner has documented the squadron's past and present history and the valuable contribution the organisation has made to the community. Mr Turner coordinates weekly training sessions designed to teach general seamanship skills to all volunteers in the organisation and he is also involved each year in the “Gold Coast High School Marine Olympics” aimed to teach seamanship activities to the Gold Coast youth.

Western Australia

Mr Joseph Anthony TAYLOR, Gosnells WA 6110

Mr Taylor joined the Gosnells State Emergency Service (SES) Unit in 1983 and has served in many positions throughout his distinguished career including Media Liaison Officer, Trainer/Assessor, Team Leader, Senior Team Leader, and Field Search Controller; in particular, he served as SES Local Manager from 1998 to 2005, and has represented the SES on the Local Emergency Management Advisory Committee. On numerous occasions, Mr Taylor has been deployed in a variety of roles regionally or interstate including as Media Liaison Officer during Tropical Cyclone John in 1999, Tropical Cyclone Chris in 2002 and Tropical Cyclone Nicholas in 2008; and as Field Search Controller, Senior Team Leader or Team Leader during many Search and Rescue operations and other storm operations in the Perth metropolitan and surrounding areas. Mr Taylor has served the community of Western Australia with distinction.

Awards/recognition include:
Paul Harris Fellow, Rotary International, 2005.
EMERGENCY SERVICES MEDAL (ESM)

**South Australia**

**Ms Susan Dorothie GAGE**, Gladstone SA 5473

Ms Gage joined the South Australian State Emergency Service (SASES) in 1997 as a volunteer with the Metro South Unit, and was appointed as Rescue Officer in 2000 and Training Coordinator in 2001. She was appointed as Unit Manager in 2003. In late 2005 she was appointed as State Training Officer North Region and is currently employed as District Officer Mid North. Ms Gage still maintains her volunteer involvement with the Laura SES unit and attends training when other commitments allow. She is a trainer/assessor in many skill areas and regularly mentors other volunteer and staff trainers. While at Metro South she developed a close working relationship with the Mitcham and Unley Councils and delivered several workshops to their staff to educate them on the issues associated with flooding in their areas and to advise how they could help SES during severe storm and flood events. She was also instrumental in the development of the Joint Flood Response Plan template that was utilised by several other metropolitan councils. As State Training Officer North Region Ms Gage travelled extensively, delivering training and assessing the skills of the volunteers in remote areas and small communities and, in the past 7 years, has delivered many training courses to the 24 Units in the region. In her spare time Ms Gage is continually promoting the SASES and sits on the Governance Committee for the South Australian Police and Emergency Services Games. She is the Agency Coordinator and also coordinates sporting teams participating at this event. She has also been involved in several fundraising activities, including as a member of the Mid North Emergency Services team that raised over $35,000 for the Leukaemia Foundation in 2012. Ms Gage has also served as Acting Regional Operations Officer for 7 months during a challenging period of transition and implementation of the new workforce structure. She worked tirelessly to ensure that the transition was as seamless as possible for volunteer members and has since been a great support to the incoming managers.

**Mr Trevor Ross HEITMANN OAM**, 74 Mitchell Avenue, Murray Bridge SA 5253

In 1971 Mr Heitmann participated in establishing the Murray Bridge South Australian State Emergency Service (SASES) Unit as the inaugural Rescue Officer. He was appointed Unit Manager in 1976, and continued to serve with distinction as the Murray Bridge SES Unit Manager until his semi-retirement in 2007. In 2010 he was awarded SASES life membership. Mr Heitmann has dedicated over 40 years to training others and improving the rescue service delivery to the community of Murray Bridge and to all SES volunteers across South Australia. Since 1993 he has been called upon to represent the service on numerous state, interstate and international SASES involvements. In 2009 he served as the 'Taskforce 1' Operational Commander on the first interstate deployment to New South Wales following severe storms. In 2001 he represented the Australian State Emergency Service at an International Volunteers Conference in Galveston, Texas, just three weeks after the September 11 disaster and, due to the resultant scarcity of available emergency personnel, manned a local Rescue Truck for the cities of Galveston and Houston for a short period during his stay. He has also been a guiding force in countless initiatives within the SASES throughout many years of volunteer service. His selfless dedication and drive are a testament to his exceptional commitment to the organisation and to the people of South Australia.

Awards/recognition include:
- Awarded the Medal of the Order of Australia in The Queen’s Birthday 1993 Honours List for his service to the State Emergency Service in South Australia.
- Bravery Award from the Royal Humane Society of Australia and Special Recognition award from the Royal Life Saving Society of Australia, 1996; for the rescue (with another person) of two people stranded on rocks in the middle of flood waters at the Mannum Waterfalls in 1995.
Mr Dowling has made an outstanding contribution and commitment to serving the community as a volunteer with the ACT State Emergency Service (ACTSES) since 1999. He is currently the Commander of the Gungahlin SES Unit, a position he has held since 2010 and, prior to this, enhanced his knowledge and skills as Team Leader, Deputy Team Leader, Treasurer, Secretary and Administrative Officer. During his distinguished service he has focused on continuous improvement across the ACTSES with regard to training, leadership and mentoring others. To this end, he has built the Gungahlin Unit into a group of dedicated and well-trained members who provide a high level of service to the community. Mr Dowling has continuously demonstrated his ability to collaborate widely with the volunteers, staff, other emergency services, and members of the community. He regularly provides support to the community and is an active volunteer, participating in a number of interstate taskforces and local operations. Mr Dowling was also the Chairman of the ACTSES Principal Advisory Group (comprising all unit Commanders and Executive staff members) in 2012. During his tenure he provided strategic and operational guidance to the ACTSES, led and managed a very successful annual forum, and ensured that the leadership of the ACTSES continued to be delivered to a high standard. Mr Dowling is held in the highest regard across the ACTSES for his skills, knowledge and leadership abilities. He has been a trainer and assessor for a number of years, giving him the opportunity to collaborate with the members, impart his knowledge and skills, and ensure that the safety and well-being of the volunteers are always a high priority.